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Asia-Pacific Economic Cooperation

# IFAP Implementation in Facilitating Investment for the Asia Pacific Region

APEC Policy Support Unit March 2013

Advancing Free Trade for Asia-Pacific Prosperity

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The views expressed in this paper are those of the authors and do not necessarily represent those of APEC Secretariat and APEC Member Economies. The outside sources quoted in the report such as OECD Regulatory Restrictiveness Index, World Bank's Doing Business and Investing Across Borders indicators are only for references of APEC economies and could not serve as the indicators assessing the real progresses of IFAP implementation made by member economies.



Asia-Pacific Economic Cooperation

# IFAP Implementation in Facilitating Investment for the Asia Pacific Region Part I: IFAP implementation progress

APEC Policy Support Unit March 2013

Advancing Free Trade for Asia-Pacific Prosperity

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# **Executive Summary**

This report analyzes the progress APEC member economies have made toward reaching IFAP implementation goals. The Policy Support Unit (PSU) was asked to assist the Investment Experts Group (IEG) in preparing an analysis of the progress that APEC has made in implementing the agreed-upon IFAP principles and a review of APEC completed projects that are related with IFAP. To meet this goal, two templates were circulated:

- Investment Facilitation Menu of Actions and Measures: Voluntary submission by member economies; and
- Investment Facilitation Actions Already Under Way: Submission by APEC Secretariat, to reflect new APEC projects and initiatives that are relevant to IFAP.

The PSU received and analyzed sixteen submissions from member economies (Australia; Chile; China; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; Peru; Philippines; Russia; Singapore; Chinese Taipei; Thailand; United States and Viet Nam) and drew from secondary sources<sup>1</sup> as an informative tool on international best practice and benchmarking. The submissions were of mixed quality with some members providing detailed information corresponding to the specific actions under each of the eight IFAP principles, while other economies provided information corresponding to only one or two specific actions out of the 50 agreed specific actions under the eight IFAP principles.

The results show that reporting economies have made substantial progress toward implementing several IFAP principles while progress on others has been less fruitful. Some of the findings based on the voluntary submissions are provided as follows:

Principle 1: Most of the reporting economies have in place a Foreign Investment Promotion Act which sets out the laws and regulations pertaining to foreign investment in their economies. The laws, rules, regulations and/or amendments relating to foreign investment are usually published in an Official Gazette, and/or on the relevant government agency's website. Most economies also have a trade and investment agency to help promote and facilitate foreign investment.

Principle 2: Most economies have a system of land ownership registration in place. Economies also generally have established effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions.

Principle 3: The investment promotion agencies of most reporting economies implement actions related to Principle 3. Most economies accord 'national treatment' to foreign investment, an important component of IFAP and international best practice.

Principle 4: Economies have reported efforts to streamline foreign investment applications and registration, licensing, and taxation procedures for foreign businesses.

Principle 5: Most reporting economies have taken steps toward building constructive stakeholder relationships both as a means of direct policy action and to further integrate relations between the public and private sectors.

<sup>&</sup>lt;sup>1</sup> Some of these secondary sources do not cover all 21 APEC economies.

Principle 6: The adoption of new technology has improved the investment climate in all economies who reported progress toward principle 6. New processes have also been implemented which greatly simplify international direct investment.

Principle 7: Reporting member economies showed a commitment to maintaining up-to-date investment policies through continuous monitoring.

Principle 8: Economies volunteering IFAP submissions report extensive international cooperation.

Secondary sources, such as UNCTAD's World Investment Report and World Investment Prospects Survey, demonstrate the importance of implementing policy changes in order to foster a welcoming environment for international investment and maximize it as a tool for economy-wide development goals. Secondary sources are included in the analysis of each IFAP Principle as a reference.

The report concludes with an analysis of on-going and completed projects undertaken toward fulfilling IFAP goals of capacity building and empirical analysis.

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# **1. INTRODUCTION**

Since its endorsement in 2008, IFAP has been a highly valuable and well-received component of APEC's trade and investment agenda and an integral planning tool around which many of the activities of the Investment Experts Group (IEG) are based. As a planning tool, it has provided critical guidance to the IEG's work on investment facilitation. At the same time, its comprehensive prescription of actions that can be taken across a range of policy areas has been commended by stakeholders as a valuable reference tool for improvement of the APEC investment climate.

IFAP's initial phase of implementation was envisioned as spanning three years, from 2008 to 2010. In order to sustain the work that has resulted from IFAP, to solidify IFAP's role as a component of APEC Strategy for Investment, and to ensure that IFAP remains a credible initiative in the eyes of the stakeholder community, APEC economies have undertaken to address two important issues: (1) how IFAP will be implemented in the years ahead; and (2) how APEC can demonstrate progress in its IFAP implementation.

The IEG has agreed (2011/SOM3/IEG/010) to review IFAP implementation progress, and decide which areas of IFAP should be the focus of collective APEC actions from 2012 to 2014. At the same time, the IEG has agreed to refocus IFAP activities towards areas with strong analytical and empirical foundations; activities that seek to incorporate hard lessons from previous APEC projects; and activities that produce concrete, tangible outcomes that can be widely distributed. The IEG has further agreed that rigorous capacity-building should remain an essential component of IFAP implementation.

The PSU was asked to assist the IEG to:

- 1. Describe IFAP implementation progress, which includes reviewing information such as the number of investment promotion agencies in the APEC region, and the number of international investment agreements among APEC economies.
- 2. Analyze the pattern and trends of foreign investment (mainly FDI), focusing on interregional and intra-regional FDI flows, and the sectoral composition of FDI flows (depending on data availability).
- 3. Design templates to be circulated among member economies to support the voluntary reporting of individual IFAP implementing actions being undertaken by member economies, as well as reporting by the APEC Secretariat of collective IFAP implementing actions.

Building on the existing template proposed by Australia under Doc 2012/CTI2/IEG/008 attachment E, the PSU assisted the IEG in designing two templates: (1) Investment Facilitation – Menu of Actions and Measures (see Appendix I); and (2) Investment Facilitation Actions Already Underway (see Appendix II).

The APEC Secretariat circulated the two agreed templates to the members of the IEG on 4 June 2012, requesting the member economies to fill out and return the completed templates to the Secretariat. The PSU has received fourteen responses at the time of this writing. The quality of the information provided by the economies were mixed – some economies provided detailed

information corresponding to the specific actions under each of the eight IFAP principles, while other economies provided information corresponding to only one or two specific actions out of the 50 agreed specific actions under the eight IFAP principles.

This report (Part I) contains analysis of the information collected from the IFAP voluntary reporting and from secondary sources to describe IFAP progress. Chapter 2 will describe the implementation progress of the specific actions under the eight IFAP principles. Chapter 3 will describe the investment facilitation actions already under way.

# 2. INVESTMENT FACILITATION – MENU OF ACTIONS AND MEASURES

# **IFAP Principle 1**

# Promote accessibility and transparency in the formulation and administration of investment- related policies

#### **Table 1 Principle 1 Actions**

Specific Actions	Economies Reporting Implementation of Specific Actions
Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates.	Australia; Chile; China; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; Peru; Philippines; Singapore; Chinese Taipei; Thailand; United States; Viet Nam
Adopt centralized registry of laws and regulations and make this available electronically.	Australia; Chile; China; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; Peru; Philippines; Singapore; Chinese Taipei; United States; Viet Nam
Establish a single window or special enquiry point for all enquiries concerning investment policies and applications to invest.	Australia; Chile; China; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; Peru; Singapore; Chinese Taipei; Thailand; United States; Viet Nam
Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business.	Australia; Chile; China; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; Peru; Philippines; Singapore; Chinese Taipei; Thailand; United States
Following establishment of an Investment Promotion Agency (IPA), or similar body, and make its existence widely known.	Australia; China; Chile; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; Peru; Philippines; Singapore; Chinese Taipei; Thailand; United States; Viet Nam
Make available to investors all rules and other information relating to investment promotion and incentive schemes.	Australia; Chile; China; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; Peru;

	Philippines; Singapore; Chinese Taipei; Thailand; United States; Viet Nam
Allow investors to choose their form of establishment within legislative and legal frameworks.	Australia; China; Chile; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; Peru; Philippines; Singapore; Chinese Taipei; United States
Ensure transparency and clarity in investment-related laws.	Australia; China; Chile; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; Peru; Philippines; Singapore; Chinese Taipei; Thailand; United States
Improve upon the APEC-wide website (e-portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG).	Chile; China; Hong Kong, China; Indonesia; Japan; Peru; Chinese Taipei; Thailand; United States
Encourage on-line enquiries and on-line information on all foreign investment issues.	Chile; China; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; Singapore; Chinese Taipei; Thailand; United States; Viet Nam
Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements.	Australia; China; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; Philippines; Singapore; Chinese Taipei; Thailand; United States; Viet Nam
To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment.	Australia; Hong Kong, China; Japan; Korea; Malaysia; Philippines; Singapore; Chinese Taipei; Thailand; United States; Viet Nam
Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring progress.	Australia; Chile; Hong Kong, China; Korea; Malaysia; Singapore; Chinese Taipei; Thailand

#### Summary

Most reporting economies have in place a Foreign Investment Promotion Act which sets out the laws and regulations pertaining to foreign investment in its economy. The laws, rules, regulations

and amendments relating to foreign investment are usually published in an Official Gazette (e.g. Japan, Peru, the Philippines, Singapore and Viet Nam), and/or on the relevant government agency's website (e.g. Australia; China; Hong Kong, China; Japan; Korea; Chinese Taipei; Thailand and the United States).

Most economies have a trade and investment agency to help promote and facilitate foreign investment, such as Austrade and the Foreign Investment Review Board in Australia; the Foreign Investment Committee in Chile; Investment Promotion Agency of MOFCOM in China; Invest-HK in Hong Kong, China; BKPM in Indonesia; Invest Japan Office and Japan External Trade Organization (JETRO) in Japan; Invest Korea; Malaysia Investment Development Authority (MIDA); Peru's Proinversio; the Philippines' Board of Investment and Philippine Economic Zone Authority; the Economic Development Board in Singapore; InvesTaiwan Service Center in Chinese Taipei; Thailand's Board of Investment and the US's SelectUSA.

In exploring the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring progress, Singapore mentioned that it keeps a lookout for economies which have improved in their rankings and conduct research on these economies especially in the area of business reforms. Chinese Taipei is also exploring the World Investment Report as a reference to adjust or revise their measures of investment policies.

## **Expected outcomes**

The expected outcomes from the specific actions under IFAP Principle 1 are to:

- Ensure all investors are properly informed of the laws, rules and regulations, and related changes pertaining to foreign investment so they can plan and operate projects smoothly
- Increase transparency and accessibility to all foreign investment-related information
- Enhance predictability and security for foreign investors
- Enhance international credibility of the host economy
- Maximize return-on-investment for investors

# Information from Secondary Sources

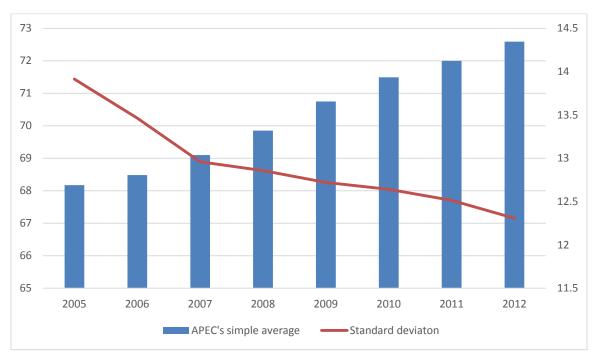
# 1. World Bank's Doing Business indicators

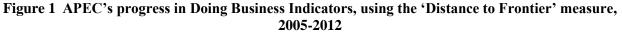
The Doing Business (DB) indicators could be used to describe the progress of IFAP implementation for many of the actions under the IFAP principles. The DB reports assess regulations affecting domestic firms in 183 economies and ranks those economies in 10 areas of business regulation: starting a business, dealing with construction permits, getting electricity, registering property, getting credit, protecting investors, paying taxes, trading across borders, enforcing contracts, and resolving insolvency.

Using the latest measure from the DB 2013 report which is called the 'Distance to Frontier'<sup>2</sup>, shows how APEC's simple average for the new measure has shown consistent improvements

 $<sup>^{2}</sup>$  This new measure shows the distance of each economy to the "frontier," which represents the highest performance observed on each of the indicators across all economies included in Doing Business since each indicator was included in Doing Business. An economy's distance to frontier is indicated on a scale from 0 to 100, where 0 represents the lowest performance and 100 the frontier. For example, a score of 75 in DB 2012 means an economy

since 2005 to 2012, from 68.17 to 72.59. It shows that APEC as a whole is making significant progress and the gaps between member economies are narrowing as shown by the declining standard deviation values from the individual economies' figures.





Source: Own calculation from World Bank data (2013).

### 2. UNCTAD's World Investment Report (WIR)

The World Investment Report (WIR) focuses on trends in foreign direct investment (FDI) at the world, regional and economy-specific levels and looks at emerging measures to improve its contribution to development. The Report contains analysis of the trends in FDI during the previous year, with special emphasis on the development implications; a ranking of the largest transnational corporations in the world; in-depth analysis of a selected topic related to FDI; and policy analysis and recommendations.

The FDI Attraction and Potential Indices in the WIR are examples of two indicators that provide information relevant to implementation progress of the specific IFAP actions. The Inward FDI Attraction Index creates a rank of all economies by using an average of the FDI they receive in absolute terms and relative to their economic size. For example, the WIR 2012 looks at FDI flows over the 2009–2011 periods. The Inward FDI Potential Index captures four key economic

was 25 percentage points away from the frontier constructed from the best performances across all economies and across time. A score of 80 in DB 2013 would indicate the economy is improving. In this way the distance to frontier measure complements the yearly ease of doing business ranking, which compares economies with one another at a point in time. More information about the measurement is available at: http://www.doingbusiness.org/~/media/GIAWB/Doing%20Business/Documents/Annual-Reports/English/DB13-Chapters/Ease-of-doing-business-and-distance-to-frontier.pdf

determinants of the attractiveness of an economy for foreign direct investors: the attractiveness of the market (for market-seeking FDI), the availability of low-cost labor and skills (to capture efficiency-seeking FDI), the presence of natural resources (resource-seeking FDI), and the presence of FDI-enabling infrastructure. Economies can be ranked according to their attractiveness for FDI on each of these broad determinants using a range of proxy indicators. The index includes only economic determinants and indicators in order to facilitate its use as a tool for measuring policy effectiveness.

To illustrate, Figure 2 compares the performance of economies in attracting FDI over the past three years, captured by the FDI Attraction Index, with the FDI Potential Index. As shown in Figure 2, sixteen of the twenty one APEC economies are in the top 25 percentage of the rankings for the FDI Potential Index. Of those APEC economies, fourteen economies scored highly on the FDI Attraction Index.

		Above expectations	In line with	ı expectations	Below expectations
	<b>High</b> 1st quartile	Chad, Liberia, Madagascar, Niger	Albania, Bahamas, Congo, Congo (Democratic Republic of), Equatorial Guinea, Jordan, Lebanon, Luxembourg, Mongolia, Mozambique, Zambia	Bulgaria, Ghana, Ireland, Israel, Nigeria, Norway, Panama, Turkmenistan, Uruguay	Australia, Belarus, Belgium, Brazil, Chile, China, Colombia, Hong Kong (China), Kazakhstan, Malaysia, Peru, Poland, Russian Federation, Saudi Arabia, Singapore, Switzerland, Ukraine, United Kingdom, Viet Nam
FDI Attraction Index	2nd quartile	Armenia, Cambodia, Guinea, Nicaragua, Saint Vincent and the Grenadines, Solomon Islands	Costa Rica, Georgia, Honduras, Kyrgyzstan, Libya, Maldives, Malta, Namibia, Seychelles, Sudan, United Republic of Tanzania	Brunei Darussalam, Croatia, Dominican Republic, Egypt, Estonia, Iraq, Portugal, Qatar, Serbia, Tunisia, Uzbekistan	Austria, Canada, Czech Republic, France, Germany, Hungary, India, Indonesia, Mexico, Netherlands, Romania, Spain, Thailand, Turkey, United Arab Emirates, United States
FDI Attrag	3rd quartile	Antigua and Barbuda, Belize, Cape Verde, Central African Republic, Djibouti, Dominica, Fiji, Grenada, Guyana, Mali, São Tomé and Principe, Vanuatu	Barbados, Botswana, Cameroon, Lao People's Democratic Republic, the former Yugoslav Republic of Macedonia, Mauritius, the Republic of Moldova, Myanmar, Uganda, Zimbabwe	Algeria, Azerbaijan, Bolivia (Plurinational State of), Denmark, Gabon, Guatemala, Iceland, Jamaica, Latvia, Morocco, Oman, Pakistan, Syrian Arab Republic, Trinidad and Tobago	Argentina, Finland, Iran (Islamic Republic of), Italy, Japan, Korea (Republic of), South Africa, Sweden
	4th quartile	Afghanistan, Benin, Bhutan, Burkina Faso, Burundi, Comoros, Côte d'Ivoire, Eritrea, Gambia, Guinea- Bissau, Haiti, Kiribati, Lesotho, Malawi, Mauritania, Nepal, Rwanda, Samoa, Sierra Leone, Suriname, Swaziland, Togo, Tonga	Angola, Bangladesh, Bosnia and Herzegovina, El Salvador, Ethiopia, Kenya, Papua New Guinea, Paraguay, Senegal, Tajikistan, Yemen	Bahrain, Ecuador, Greece, Kuwait, Lithuania, New Zealand, Philippines, Slovakia, Slovenia, Sri Lanka	Venezuela (Bolivarian Republic of)
		4th quartile	3rd quartile	2nd quartile	1st quartile High
	FDI Potential Index			nığıı	

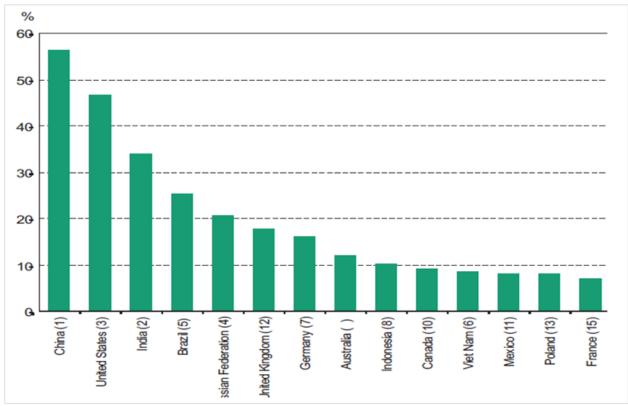
Source: UNCTAD (2012).

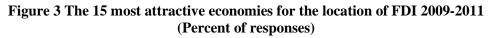
#### 3. UNCTAD's World Investment Prospects Survey

UNCTAD conducts an annual survey of a sample of company executives selected among the largest non-financial transnational corporations (TNCs), which complements its analysis of FDI trends in its annual World Investment Reports. The survey, published as World Investment Prospects Survey (WIPS), aims at providing insights into FDI patterns over the subsequent three years. Rather than providing a quantitative projection, it offers an assessment of respondents' views at the time the survey was undertaken.

For example, the top fifteen most attractive economies for the location of FDI for the periods 2009-2011 are presented in Figure 3. Despite some common factors, such as market growth and size, other location determinants differ quite significantly by economy. The most favorable location factors for the 15 most attractive economies for FDI (based on the responses to WIPS) are as follows:

- For market growth, developing and transition economies are generally favored, such as China, the Russian Federation, Indonesia, Viet Nam, and Thailand
- For market size, the largest economies are favored including developed economies such as the United States and Canada or emerging markets such as China and the Russian Federation
- For access to regional markets, economies that are integrated into large markets, or which are close to large and growing economies, are favored, such as Mexico and Viet Nam
- For presence of suppliers, mostly developed economies are favored, such as the United Kingdom, Germany and France, and, to a slightly lesser extent, some developing economies such as India
- For their business environment (including government effectiveness, stability and quality of infrastructures), developed economies such as the United States and Australia are favored
- For skills and talent, developed economies such as the United States are favored, but also some developing economies, such as Thailand within the APEC region
- Cheap labor is cited for favoring developing economies, mostly in Asia and including China, Viet Nam, Indonesia and Thailand
- For access to natural resources, economies with rich resource endowments such as Canada, Australia and Indonesia are favored
- Access to capital markets is frequently mentioned as an asset for the United States and Canada as their deep, well-functioning financial systems allow easier access to credit
- Incentives are frequently mentioned for Australia and Viet Nam





Note: This percentage is calculated as the number of times the economy was mentioned, divided by the number of the responding companies. Figures may add up to more than 100% due to the possible multiple responses. Number into brackets indicate last year's ranking

Source: UNCTAD (2009).

# **IFAP Principle 2**

Enhance stability of investment environment, security of property and protection of investment

Specific actions	Economies Reporting Implementation of Specific Actions
Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property.	Australia; Chile; China; Hong Kong, China; Indonesia; Japan; Malaysia; Peru; Philippines; Russia; Singapore; Chinese Taipei; Thailand; Viet Nam
Create and maintain an effective register of public or state owned property.	Chile; Hong Kong, China; Indonesia; Japan; Malaysia; Peru; Singapore; Chinese Taipei; Thailand; United States
Ensure costs associated with land transactions are kept to a minimum including by fostering competition.	Hong Kong, China; Indonesia; Japan; Singapore; Chinese Taipei; United States
Foster the dissemination of accurate market reputation information including creditworthiness and reliability.	Hong Kong, China; Indonesia; Singapore; United States
Explore the possibility of using the World Bank <i>Doing Business</i> indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progress across APEC.	Chile; Peru; United States
Encourage or establish effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures.	Australia; Chile; China; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; Peru; Philippines; Russia; Singapore; Chinese Taipei; United States; Viet Nam
Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private parties.	Chile; China; Hong Kong, China; Indonesia; Malaysia; Philippines; Singapore; Chinese Taipei; United States; Viet Nam
Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling facilities, such as complaint service centres, and effective problem-solving mechanisms.	China; Hong Kong, China; Korea; Peru; Russia; Singapore; Chinese Taipei; United States; Viet Nam
Take steps to accede to an arbitral convention.	Chile; China; Hong Kong, China;

#### **Table 2 Principle 2 Actions**

	Japan; Malaysia; Peru; Philippines; Singapore; United States; Viet Nam;
--	--

#### Summary

Economies have, in general, a system of ownership registration in place. Most provide examples in terms of land registration and ownership. More details are necessary in order to see whether the system in place is actually timely, secure and effective.

Examples of effective public property registers along with their online reporting systems include Singapore Land Authority's State Property Information Online and the United States' Bureau of Land Management and General Services Administration. Hong Kong, China reported that the market force of competition has continued to push down conveyancing fees and their Land Registry costs are minimal. Japan mentioned its Land General Information System, implemented in April 2006, which provides investors a fair, competitive land price. In respect of the transparency with land transactions, Chinese Taipei has established the website: http://www.moi.gov.tw/chi/chi\_house/house.aspx

On the fostering the dissemination of accurate market reputation information including creditworthiness and reliability, United States mentioned that it has a robust private market for credit rating agencies and consumer reporting agencies, as well as laws in place that promote the accuracy of market information and the development of a broad array of tools for weighing creditworthiness and reliability. BKPM's website publicly displays Indonesia's credit rating by Fitch, S&P, and Moody's.

Chile and Peru (through the Competitiveness Council of the Ministry of Economy and Finance) and the United States have reported action under "Explore the possibility of using the World Bank Doing Business indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progress across APEC".

Economies, in general, also have established effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions. Russia and Korea cited the example of having Ombudsman in place to mediate disputes, while Peru mentioned that it has established a Special Commission that is responsible for addressing plaintiffs' concerns. The Philippines' Office for Alternative Dispute Resolution aims to develop and expand the use of Alternative Dispute Resolution in the private and public sector through means such as arbitration, mediation, conciliation, early neutral evaluation, mini-trial, or a combination thereof.

Related with the use of arbitration, Malaysia provided the example of the Investment Guarantee Agreements (IGAs) which include provisions for investor-state dispute settlement through arbitration using the International Centre for Settlement of Investment Disputes (ICSID), United Nations Commission on International Trade Law (UNCITRAL), Kuala Lumpur Regional Centre for Arbitration (KLRCA) and other fora. The Hong Kong International Arbitration Centre provides services and facilities in dispute resolution mechanisms including arbitration and mediation (http://www.hkiac.org/); in addition the New York Convention on the Recognition and Enforcement of Foreign Arbitration (BANI) provides a range of services in arbitration, mediation,

binding opinion and other forms of dispute resolution. Singapore has established the Singapore International Arbitration Centre (www.siac.org.sg) and the Singapore Mediation Centre (www.mediation.com.sg) to support alternative dispute resolution.

Related with complaint-handling facilities, Peru provided the example of National Agency for the Defense of Competition and Protection of Intellectual Property – INDECOPI. It is the competent body in case foreign investors lodge a claim for actions that affect the right participation of economic agents in the market. Investors can attend public INDECOPI hearings on market access issues to ensure transparency is included in the process. It also considers distortions in competition between suppliers of goods and services, distortions in accessing or leaving the market, actions against the respect of intellectual property rights, copyrights and patent rights.

Russia cited the example of the Foreign Investment Advisory Council (FIAC). FIAC has two main work streams: (1) assistance in resolving specific issues encountered by foreign investors in their relations with federal executive bodies and executive bodies of constituent entities of the Russian Federation; (2) expert support of priorities in work of the government, including the regulatory and legal framework.

The United States provided an example of the SelectUSA program, which encourages and facilitates foreign investment in the United States by, among other things, serving as an ombudsman to facilitate the resolution of issues involving federal programs or activities related to pending investments (http://selectusa.commerce.gov/).

On complying with arbitral convention, Peru mentioned that it has ratified the Convention of the Settlement of Investment Disputes between the States and Nationals of other States (ICSID) (September 8, 1993), the Inter-American Convention on International Commercial Arbitration, signed in Panama in 1975 (June 21, 1989), and the 1958 New York Convention on Recognition and Enforcement of Foreign Arbitral Awards (October 5, 1988).

Viet Nam is currently studying accession to the Washington Convention to help settle investment disputes between the state and foreign entities.

#### **Expected outcomes**

The economies have provided the following expected outcomes for implementing this principle:

- To make investors feel secure that their investments will be protected in the host economy
- To enhance security and predictability
- To reduce the time taken to obtain building permission; to improve the business environment; and to assist investors in resolving any particular problems

#### **Information from Secondary Sources**

The recent APEC Best Practices Guidebook<sup>3</sup> which promotes capacity-building to help ensure appropriate and prompt consideration of investors' complaints to improve the investment climate within APEC, provides the following practices on (pre-court) dispute resolution mechanisms:

Economy	Practices
Chile (through the FIC-Foreign Investment Committee)	<ul> <li>Consultations:</li> <li>1. The Complaint can be received through different means;</li> <li>Direct contact with FIC;</li> <li>Through diplomatic channels, where contact is made through the Chilean Embassy or its Ambassador to the Economy of which the Investor is resident, who will then inform FIC.</li> <li>2. Once the complaint is filed, FIC will proceed to contact the investor who filed the complaint and seek an alternative and amicable solution to the problem.</li> </ul>
China (using the Administrative Reconsideration Law of the PRC, 1999)	<b>Filing a complaint:</b> Any citizen, legal person or any other organization, who considers that a specific administrative act has infringed upon his or its lawful rights and interests may file an application for administrative reconsideration within 60 days from the day when he or it knows the specific administrative act, except that the time limit prescribed in laws, exceeds 60 days.
Hong Kong, China	<ul> <li>Arbitration Process: The new Arbitration Ordinance came into operation on 1 June 2011, establishing a unitary regime for arbitration which is based on the UNCITRAL Model Law on International Commercial Arbitration (Model Law) adopted by the UNCITRAL.</li> <li>Mediation Process: The Mediation Bill was gazetted on 18 November 2011 and is expected to be enacted within 2012<sup>4</sup>. The purpose of the Bill is to provide a regulatory framework for the conduct of mediation and to address some areas in which the law is uncertain, such as confidentiality and admissibility of mediation communication in evidence.</li> </ul>
Indonesia (using Law No. 25/2007 and BKPM Chairman Regulation No. 13/2009 as modified by the BKPM Chairman Regulation No. 7/2010)	The facilitation of problem solving is done in stages by: 1. Head of Regency/ Municipal Investment Agency on the resolution of investment problems which are under the purview and the authority of the Regents/Mayors in coordination with relevant local agencies; 2. Head of Provincial Investment Agency on the resolution of investment problems which are under the purview and the authority of the Governor of the provinces, in coordination with Head of Regency/ Municipal Investment Agency and relevant local agencies; Indonesia Investment Coordinating Board; 3. On the resolution of investment problems which are under the purview and the authority of the Central Government, in coordination with Head of Provincial Investment Agency, Head of Regency/ Municipal Investment Agency and relevant local agencies;
Japan (through	Facilitates close communication between Government and Business sides:

<b>Table 3 Practices on dis</b>	spute resolution mechanisms (	of some APEC economies
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<sup>3</sup> guidebook is http://www.apec.org/Groups/Committee-on-Trade-and-The available at Investment/~/media/Files/Groups/IEG/20120713 IEG BestPracticesGuidebook rus.ashx <sup>4</sup> Latest update: The Mediation Bill was enacted in June 2012.

the "Improvement of the Business Environment" Chapter/Article under the EPAs/BITs.	<ol> <li>A liaison office is designated to transmit to the relevant authorities complaints, inquiries, and requests submitted by enterprises. The liaison office also forwards responses from the relevant authorities to the enterprises and provides the enterprises with necessary information and advice.</li> <li>Business representatives are invited, when necessary, to the (Sub-) Committee for discussion on a more favorable business environment.</li> <li>Encourages the Governments to address the issues:</li> <li>Based on findings regarding the business environment reported by the liaison office, the (Sub-) Committee, composed of representatives of both Governments and private sector, discusses the issues and makes recommendations for measures to be taken by the Governments.</li> <li>Responding to recommendations from the (Sub-) Committee, the Governments address the issues facing business enterprises.</li> </ol>
Korea (using the Foreign Investment Promotion Act)	<ul> <li>Foreign investor filing a grievance: A foreign investor may file a complaint via email, phone, fax, SNS etc. or by requesting a visit of Home Doctors, or the Foreign Investment Ombudsman's civilian consultants, to the workplace. The investor also may file a grievance through the American Chamber of Commerce in Korea, the European Union Chamber of Commerce in Korea or other relevant organizations.</li> <li>Home Doctor's review and investigation on the reported complaint: When a grievance is filed, a Home Doctor is assigned to the case to review and investigate the problem.</li> <li>Grievance resolution: After investigation of the case, the Home Doctor settles the issue in cooperation with relevant government agencies by providing legal consulting services, etc. If the revision of regulations is necessary or administrative actions need to be taken, the Home Doctor gives the authority recommendations based on his expert opinion and the Ombudsman's final review.</li> <li>Report on the results: The Home Doctor reports the results to the Ombudsman and the foreign investor.</li> </ul>
Mexico	First, the mechanism is based on spreading the knowledge at the different levels of government (including the municipalities) on international rules and Mexico's Free Trade Agreements and Bilateral Investment Treaties, particularly on the investment disciplines. During the second phase the federal government proposes an Agreement of formal cooperation in order to exchange information on the current legal framework that municipalities are implementing and their consistency with international commitments. Additionally, the investment promotion agency, ProMexico, has an alternative mechanism for resolving issues previous to the presentation of the "notice", which is based also on a series of meetings with high level authorities when the State or the Municipalities are involved in a problem with an established or potential investor in order to identify possible solutions through good offices and constructive discussions.
Russia(through the Russian Government Order No. 1298-r of 2 August 2010	<ul> <li>Filing a complaint</li> <li>1. An investor sends a complaint by any means convenient;</li> <li>2. The complaint is registered and filed;</li> <li>3. Investor is given access to the status of complaint;</li> <li>4. An official responsible for problem resolution is determined.</li> </ul>

(Federal level) and The President's directive, 2011 (Regional level))	<ul> <li>Initial evaluation <ol> <li>Official makes a preliminary expertise of the communicated problem (including determination of the fact of investor's rights violation)</li> <li>Official determines the type of the problem from a list: customs regulation, immigration regulation, administrative barriers, exceeding of authority by public officials, shortcoming of the Russian legislation, taxation, trade activities regulation, property rights protection, discrimination of companies;</li> <li>The official defines the interested agencies;</li> <li>The official requests additional information from all pertaining government agencies; (The results are presented to the regional ombudsman within one day)</li> <li>Resolving the problem <ol> <li>The official formulates a plan of action, with stages and deadlines, if necessary a Work Group is created;</li> <li>If the problem is caused by the legislation shortcoming, the ombudsman office prepares the proposals on the legislative changes;</li> <li>If the problem exceeds regional level, the official is entitled to engage the federal level, such as department of investment policy and development of public-private partnerships.</li> </ol> </li> <li>Report the results <ol> <li>The investor submits a statement as to the effect of being satisfied with the decision;</li> <li>Ministry of Economic Development of the Russian Federation assesses the measures undertaken;</li> </ol> </li> </ol></li></ul>
Singapore (using the Singapore Mediation Centre)	<ul> <li>4. Regional ombudsman present their reports on the work accomplished at regular periods.</li> <li><b>Request for Mediation:</b> The parties contact the SMC to make the initial request. There is no formality for this request. SMC can also assist a party to contact the other parties in the dispute.</li> <li><b>Agreement to Mediate:</b> When all parties agree to mediate their dispute, SMC prepares the Mediation Agreement to be signed, designates a date, time and place for mediation, appoints a mediator and attends to all other administrative matters.</li> <li><b>Mediation Process:</b> The mediator will help facilitate a conversation between parties to guide parties through a problem-solving process. The lawyers of the parties will attend to play an important role of assisting the mediator and advising the parties throughout the settlement process. More than 90% of cases that settle are concluded within a day and SMC's overall settlement rate for mediations is 75%.</li> <li><b>End of Mediation:</b> The parties usually reduce the terms of their settlement into writing with the assistance of their lawyers at the end of the mediation. This is a binding contract between parties.</li> </ul>
ChineseTaipei(throughtheCoordinationOfficeforInvestmentPromotion-COIP)	1. In a case where the obstacles encountered by major investment projects cannot be solved by the Investment authority, it may be transferred to the General Affairs Division of COIP for further coordination. If the nature of the case is beyond the sole jurisdiction of the General Affairs Division, the Division will coordinate with such other Divisions as Water and Electricity, Environmental Protection and Conservation, Transportation, and Land Acquisition for resolution. Those cases that need further coordination will be submitted to the COIP Director to convene a "COIP Meeting" or to the Minister, depending on the extent and nature of the

	<ul> <li>problem.</li> <li>2. Those cases that have been submitted directly to the COIP, without first submitted to the Investment authority for handling, will being relayed to the agencies concerned. A notification will be sent to the applicant. COIP will convene a meeting if a case calls for coordination.</li> <li>3. Ad hoc committees will be convened to decide on important cases that relate to policy making or coordination among ministerial agencies.</li> <li>4. COIP will provide consulting assistance to enterprises regarding questions on investment related administrative laws and regulations. It may also refer the inquiries to the agencies concerned.</li> </ul>
United States (using the The	1. An investor shares the complaint by any means convenient. A SelectUSA staff member promptly interacts with the investor to further understand the nature of
President's	the complaint and its potential impact on investment, and advises the investor of
Executive Order	next steps.
13577—	2. SelectUSA staff works with the relevant Federal bureau/ agency to understand
"Establishment of the SelectUSA	the case and advises the investor of its findings. If needed, SelectUSA may determine additional follow-up steps (e.g., facilitating a meeting between the
Initiative,"	investor and the relevant agency).
June 15, 2011)	SelectUSA does not have the authority to mandate a particular outcome from a
	Federal agency. The purpose of SelectUSA's ombudsman function is to help facilitate an investment project through the Federal regulatory process.

Source: APEC (2012)

Issues on registering property are also one of the topics covered under the World Bank's Ease of Doing Business report. The World Bank noted that property owners with registered titles are more likely to invest since they have better access to credit when using their property as collateral. Land registration would also benefit the government for assessing and collecting tax revenue and would also be useful for city or regional planning purposes.

The World Bank's DB 2012 report provided the following Good Practices in making it easy to register property:

Practice	Economies	Examples
Using an electronic database for encumbrances	108	Jamaica; Sweden; United Kingdom
Setting effective time limits for registration	54	Botswana; Guatemala; Indonesia
Offering cadastre information online	50	Denmark; Lithuania; Malaysia
Offering expedited procedures	16	Azerbaijan; Bulgaria; Georgia
Setting fixed transfer fees	15	New Zealand; Russian Federation;
		Rwanda

Source: Doing Business Database, DB 2012 report. Note: Among 183 economies surveyed.

Russia was cited in the DB 2012 report as one of the economies that has made registering property easier in 2010/11 through combined or reduced procedures. Malaysia was cited in the DB 2013 report as it has implemented a new caseload management system in the land office, enabling clerks to process property transfer applications 34 days faster.

The 2010 edition of APEC's Guide to Investment Regimes has information on 18 APEC economies and includes a section titled 'Mechanism to review decisions and settle disputes' that describes the available procedures and mechanism (including arbitration processes) to settle disputes. In general, foreign investors have access to the same courts and tribunals as domestic investors and are also able to access a range of alternative dispute resolution mechanisms, such as international arbitration through the International Centre for Settlement of Investment Disputes (ICSID).

Some of the actions under this principle are similar with the OECD Investment Policy Reviews questions, in which the following information is extracted for APEC economies:

- Viet Nam: "Changes to management of land accessible by foreign investors have been made available by the government by empowering provincial authorities to make land allocations and leases. In respect of businesses, the law rules that all enterprises are equal in the use of land". (OECD 2010: 47). Viet Nam has also established an International Arbitration Centre in Ho Chi Minh City (OECD 2010: 51). Viet Nam has signed and acceded to various investment-related bilateral and multilateral agreements, including bilateral agreements on investment facilitation and protection, with 55 economies and regions, agreements on avoidance of double taxation with 46 economies and regions, the ASEAN Framework Agreement on Investment (AIA), MIGA and the New York Convention (OECD 2010: 54). Under the 2005 Investment Law, Viet Nam allows foreign investors to use foreign arbitration or use and apply foreign laws as specified by the relevant Vietnamese laws (OECD 2010: 55).
- Indonesia: "If a dispute arises between the government and the investor, the Investment Law (25/2007) provides for a dispute settlement mechanism in Article 32, including mutual understanding through discussion (*musyawarah*) and arbitration (with the consent of both parties). The government has also ratified several conventions concerning alternative dispute resolution mechanisms, such as the Convention on the Recognition and Enforcement of Foreign Arbitral Awards (1958) and the Convention on the Settlement of Investment Dispute between States and Nationals of other States (1965).... BANI is Indonesia's permanent court of arbitration. It provides a range of services covering arbitration, mediation, binding opinion and other forms of dispute resolution. The process is expedited by the absence of appeals or the possibility of the ruling being overturned by a higher court. BANI has developed its own rules and procedures for both domestic and international arbitration taking place in Indonesia, although other rules chosen by the parties (such as UNCITRAL Arbitration Rules) may also be applied." (OECD 2010: 73)

The latest 2011 Infrascope report commissioned by the ADB assesses the capacity of economies in the Asia-Pacific region to carry out sustainable PPP. The report notes the value of a solid legal and regulatory framework including an assessment on dispute-resolution mechanisms. The report noted that: "There are a number of challenges associated with dispute-resolution in the courts that are more pronounced in developing economies—delays, concerns over judicial independence and issues of capacity related to complex, technical cases. These lead to a wide range of mechanisms being deployed such Alternative Dispute Resolution (ADR) which includes conciliation, renegotiation and arbitration..." (EIU&ADB 2011: 14)

# **IFAP Principle 3**

#### Enhance predictability and consistency in investment-related policies

#### **Table 5 Principle 3 Actions**

Specific actions	Economies Reporting Implementation of Specific Actions
Increase use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency.	Australia; Hong Kong, China <sup>5</sup> ; Korea; Malaysia; Singapore; Chinese Taipei; Thailand; United States; Viet Nam
Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment.	Australia; Chile; China; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; Peru; Philippines; Singapore; Chinese Taipei; Thailand; United States; Viet Nam
Reduce the scope for discriminatory bureaucratic discretion in interpreting investment-related regulations	Australia; China; Hong Kong, China; Indonesia; Japan; Malaysia; Philippines; Singapore; Chinese Taipei; Thailand; United States
Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorizing investment proposals or where an agency has regulatory and commercial functions	Australia; Chile; China; Hong Kong, China; Indonesia; Japan; Malaysia; Philippines; Chinese Taipei; Thailand; United States
Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals	Australia; Chile; China; Hong Kong, China; Indonesia; Japan; Malaysia; Philippines; Chinese Taipei; Thailand

<sup>&</sup>lt;sup>5</sup> To enhance clarity and transparency, all primary and subsidiary legislation are published and available on the internet and decisions of the courts in Hong Kong, China, are generally published and made publicly available. Judgments of the Court of Final Appeal, the High Court and so on which are of significance as legal precedents on points of law, practice and procedure of the courts and of public interest are available on the internet. The specific action on restatement of laws, however, is not applicable in Hong Kong, China.

Establish accessible and effective administrative decision appeal Austra mechanisms including, where appropriate, impartial "fast-track" Hong I review procedures. Malays United
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#### Summary

Some of these actions were implemented through revisions of economies' Foreign Investment Promotion Acts. The investment promotion agencies of most reporting economies implement actions related to IFAP Principle 3 while according most foreign investors 'national treatment'<sup>6</sup> as specified by the WTO.

For example; Hong Kong, China maintains that equal treatment will be given to all applications so long as any relevant statutory requirements are in compliance. Peru's constitution stipulates that domestic and foreign investors are subject to the same conditions. The Board of Investment of Thailand provides equal treatment to all investors. The United States is party to over 50 BITs and FTAs and uses 'national treatment' as the principle for their international investment regime. The United States also does not screen or otherwise require authorization for foreign investment.

In keeping with providing equal treatment for all investors, Singapore currently has 40 IGAs and 14 FTAs with Investment Chapters in force. These treaties contain provisions provided nondiscriminatory protection for investors.

#### **Expected outcomes**

Based on the information submitted by the reporting economies, the expected outcomes from the specific actions under IFAP Principle 3 are to enhance predictability, consistency, accountability and transparency so as to promote private domestic and foreign investment.

#### **Information from Secondary Sources**

The OECD has created an FDI Regulatory Restrictiveness Index<sup>7</sup> to document the extent to which economies restrict market access in three major areas: limitations on foreign ownership, screening or notification procedures, and management and operational restrictions. Their intent is to determine if regulatory restrictions keep economies from meeting 'national treatment' guidelines. The index monitors performance in the areas of business services, telecommunications, construction, distribution, finance, hotels and restaurants, transportation, electricity, and manufacturing. APEC member economies who are members of the OECD have received index scores on their openness to foreign investment on a scale from 0 (completely open to FDI) to 1 (closed to international competition.) This framework could be extended to non-OECD economies within the APEC region as a way to benchmark a member economy's progress toward low-cost, transparent investment policies.

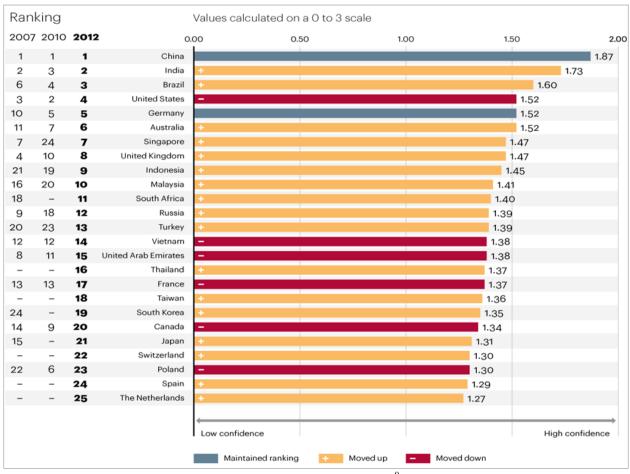
<sup>&</sup>lt;sup>6</sup> 'National treatment' is a principle in international law which essentially means treating foreigners and locals equally.

<sup>&</sup>lt;sup>7</sup> See <u>http://www.oecd.org/investment/fdiindex.htm</u>

The Foreign Direct Investment Confidence Index<sup>8</sup> is a regular survey of global executives conducted since 1998 by A.T. Kearney, a consultancy. The Index provides a unique look at the present and future prospects for international investment flows by assessing the impact of political, economic, and regulatory changes on the FDI intentions and preferences of global MNC leaders. Companies participating in the survey account for more than \$2 trillion in annual global revenue.

The 2012 survey examines future prospects for FDI flows as the world seeks to recover from the global recession and comes amidst continued economic uncertainty in Europe and the United States. Respondents included thirteen APEC economies among the top 25 best places to invest globally. This survey can act as another tool to determine market sentiment toward a host economy's investment climate.

<sup>&</sup>lt;sup>8</sup> See <u>http://www.atkearney.com/gbpc/foreign-direct-investment-confidence-index</u>. It should be noted that, as the author of the report mentioned: "while the FDI Confidence Index provides a sense of investor attitudes about the future, it is not designed to reveal specific reasons for the results. The study reflects upon likely causes for upward or downward changes, but the conclusions must be regarded only as considered judgment on the part of A.T. Kearney's Global Business Policy Council". (Source: <u>http://www.atkearney.com/gbpc/foreign-direct-investment-confidence-index/full-report/-/asset\_publisher/PHesJ9DLURrR/content/cautious-investors-feed-a-tentative-recovery/10192</u>)



#### Figure 4 2012 FDI confidence Index

Source: A.T. Kearney Foreign Direct Investment Confidence Index 2012.9

# **IFAP Principle 4**

### Improve the efficiency and effectiveness of investment procedures

#### **Table 6 Principle 4 Actions**

Specific actions	Economies Reporting Implementation of Specific Actions
Simplify and streamline application and registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgment of papers	Australia; China; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; Russia; Philippines; Singapore; Chinese

<sup>&</sup>lt;sup>9</sup> According to the report, if taken separately from China, Hong Kong, China would rank 3<sup>rd</sup> in the index

	Taipei; Thailand; Viet Nam
Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgment	Australia; China; Hong Kong, China; Japan; Malaysia; Philippines; Singapore; Chinese Taipei; Thailand; Viet Nam
Shorten the processing time and procedures for investment applications.	Australia; China; Hong Kong, China; Japan; Malaysia; Philippines; Singapore; Chinese Taipei; Viet Nam
Promote use of "silence is consent" rules or no objections within defined time limits to speed up processing times, where appropriate	Australia; Chile; Malaysia; Peru;
Ensure the issuing of licenses, permits and concessions is done at least cost to the investor	China; Hong Kong, China; Japan; Philippines; Singapore; Chinese Taipei; Thailand; United States
Simplify the process for connecting to essential services infrastructure	China; Japan; Russia; Singapore; Chinese Taipei; Thailand
Implement strategies to improve administrative performance at lower levels of government.	China; Indonesia; Korea; Philippines; Viet Nam
Facilitate availability of high standard business services supporting investment	Chile; Hong Kong, China; Japan; Indonesia; Malaysia; Philippines; Singapore; Chinese Taipei; United States

#### Summary

Economies have reported efforts to streamline application and registration, licensing, and taxation procedures. Chinese Taipei abolished their uniform certification system in 2009, allowing businesses to begin operation immediately after completing registration and reducing delays from the certification process. Malaysia cited the example of MIDA as the coordinating body as well as introducing a 'fast track' mechanism. Japan cited the example of IBSC (Invest Japan Business Support Center) and Thailand cited BOI as having established One Start One

Stop systems to facilitate investment by gathering all related investment agencies in one location. Russia reported various tax cuts and incentives.

In reducing number of forms and electronic lodgment, Malaysia provided the example of on-line applications that are available on the MIDA website whereby companies can apply for Manufacturing Licenses, Tax Incentives, Expatriate Posts and Import Duty Exemptions on Machinery and Raw Materials. They have also imposed a two-day turnaround goal for issuing manufacturing licenses.

China further delegated examination and approval authority as below: threshold of foreign investment projects requiring central government approval had been raised to US\$300 million (as total investment including expansion) under 'encouraged'& 'permitted' category of Catalogue for the Guidance of Foreign Investment Industries. Unless otherwise specified, relevant departments under the State Council may delegate approval authorities to local governments. Establishment of foreign investment enterprises in service sectors (except financial sector and telecommunication services) are examined and approved by local governments according to related regulations. China also further streamlined approvals through wider application of online licensing/administration system. The Regulation on National Security Review Relating to Mergers & Acquisitions by Foreign Investors was promulgated, which provides the transparency on handling such issues. China had allowed foreign investors to invest offshore with Renminbi and provided investment facilitation to reinvestment activities of established investment (holding) companies with foreign investment. Lastly, China revised the Catalogue for The Guidance of Foreign Investment Industries and released on December 24, 2011 and took into effect on January 30, 2012.

For the 'silence is consent' rules, Peru cited The Positive Administrative Silence Law issued in 2008 which stipulates that if a public entity has failed to respond to a request within 30 days, such request is considered to be accepted. This law replaced the rule which accorded the absence of reply by the administration within 30 days as a denial. Chile has also implemented 'silence is consent' rules to facilitate processing of foreign investment.

The United States ensures that licenses and permits are supplied at the least cost to the investor by making this principle a basis of their pricing model, using tools such as cost-benefit analysis to balance investor needs with public welfare. Common practice is to base fee-levels on the cost to government of processing an application. The United States also does not require prior approval, or maintain any general authorization procedures, for foreign investment; such that several actions under this principle would be inapplicable.

Under the "Simplify the process for connecting to essential services infrastructure" measure, Russia provided an example of the special procedure for connecting small businesses to the power system. Singapore's Bizfile website allows investors to register with multiple agencies simultaneously, streamlining the start-up and connection process.

Indonesia's BKPM has made considerable progress toward improving administration at lower levels of government. They have worked with 6 other agencies in establishing 130 one-stop shops throughout the economy that provide a standard, consistent level of service. The Philippines' Nationwide Streamlining of Business Permits and Licensing Systems Reform creates a unified business registration form for all cities and municipalities, consolidating the information needed by local and domestic agencies. The Trouble-free Registration with BOI (TURBO) Program simplifies the procedures and "strips down" the existing BOI application forms and requirements, such that number of days in processing the application is reduced from twenty (20) working days to just five (5) days.

For providing high standard business services supporting investment, Malaysia cited MIDA's efforts in facilitating existing companies in overcoming operational problems faced. In Hong Kong, China; Invest-HK provides information to overseas and mainland companies and investors to facilitate starting or expanding their operations.

## **Expected Outcomes:**

The following are the expected outcomes resulting from implementing Principle 4 of IFAP:

- 1. To avoid delays in provide administrative formalities by government agencies.
- 2. To make it easier of doing business for investors.
- 3. To raise awareness of opportunities for investment within APEC economies, for example in Renewable and Clean Energy sector.
- 4. To make overall business process easier, faster, cheaper and to enhance predictability and understandability; to improve efficiency of government agencies to serve investors.
- 5. To build up cooperation with investors, especially foreign ones; to facilitate the procedure for business set-up; to stimulate the renovation of industrial capacities by providing tax incentives.

### Information from Secondary Sources

Based on the Doing Business 2012 report, five APEC economies are included in the list of top ten for making it easier to start a business. Some of the good practices that are common among the 10: offering one-stop shops; charging only a fixed registration fee—regardless of company size—that is limited to the administrative cost of providing the registration services; use standard registration forms; require nominal paid-in minimum capital or none at all; assigning unique company identification (ID) numbers and adopting technology to facilitate the delivery of a range of business start-up procedures; review formalities to ensure that they still fulfill their intended purpose.

Some of the actions under this principle are similar with the OECD Investment Policy Reviews questions, in which the following information is extracted for other APEC economies:

- Viet Nam: "Provincial government authorities have made a great effort to set-up a "onestop shop" system. However, every provincial investment promotion agency has tried to implement the procedure in a different way and with different levels of success". (OECD 2009: 59). The weakest link in the services provided by Viet Nam's investment promotion agencies is dealing with problems that arise after the Investment Certificates have been granted. (OECD 2009: 60).
- **Indonesia:** Establishing a one-stop integrated services centre (Pelayanan Terpadu Satu Pintu, PTSP) has been on the government's agenda for several years but has been an uneven process across Indonesia's 524 autonomous regions... As a follow-up in 2009, the government instructed government departments and institutions to delegate their

authority to the Chairman of BKPM, or the head of a respective regional body responsible for investment. As of March 2010, 15 Ministers had delegated their licensing authority to the Chairman of BKPM, and two Ministers have placed their officials in BKPM to implement the PTSP. (OECD 2009: 92-93)

## **IFAP Principle 5**

### **Build Constructive Stakeholder Relationships**

#### **Table 7 Principle 5 Actions**

Specific actions	Economies Reporting Implementation of Specific Actions
To the extent possible, establish a mechanism to provide interested parties (including business community) with opportunity to comment on proposed new laws, regulations and policies or changes to existing ones prior to their implementation.	Australia; China; Hong Kong, China; Indonesia; Japan; Malaysia; Philippines; Russia; Singapore; Chinese Taipei; Thailand; United States; Viet Nam
Continue to share APEC member economies' experiences of successful stakeholder consultative mechanisms.	Australia; China; Hong Kong, China; Japan; Russia; Singapore; United States
Promote the role of policy advocacy within IPAs as a means of addressing the specific investment problems raised by investors including those faced by SMEs.	Australia; China; Hong Kong, China; Indonesia; Malaysia; Philippines; Russia; Singapore; Chinese Taipei; United States; Viet Nam
Continue to share APEC member economies' experiences of successful public private dialogue to take advantage of the information on successes and problems encountered by established investors.	Chile; China; Hong Kong, China; Indonesia; Japan; Peru; Singapore; United States
Promote backward investment linkages between businesses, especially between foreign affiliates and local enterprises including through the promotion of industry clusters.	Chile; Indonesia; Philippines; Japan; United States
Encourage high standards of corporate governance through cooperation aimed at promoting international concepts and principles for business conduct, such as APEC's programs on corporate governance and anti-corruption.	Hong Kong, China; Indonesia; Japan; Korea; Peru; Singapore; Chinese Taipei; United States
Examine and share APEC member economies' experience with responsible business conduct instruments.	Hong Kong, China; Japan; Peru; Singapore

#### Summary

Most reporting economies have taken steps toward building constructive stakeholder relationships both as a means of direct policy action and to further integrate relations between the public and private sectors.

Malaysia convenes the Ministry of International Trade and Industry's Annual Dialogue which brings together private sector representatives with government officials to add their input to the policy making process.

The Philippines promotes openness and transparency by inviting the public to participate in the hearings on proposed laws, rules, and regulations or changes thereto and by encouraging them to submit position papers to effectively articulate their concerns. Both Peru and Australia have embraced the OECD Guidelines for Multinational Enterprises, following international best practices in the public/private realm.

Russia has turned private sector recommendations into public policy by simplifying the process of hiring skilled expatriate workers, improving customs administration, and implementing their Developing Financial Markets strategy to open securities markets to foreign firms and facilitating access between foreign issuers and Russian investors.

Singapore works closely with APEC and encourages agencies to share their experiences of successful stakeholder engagement.

The United States is also heavily involved in APEC activities, hosting many public private dialogues including the inaugural APEC Public-Private Dialogue on Investment in 2011.

Hong Kong, China cited the Hong Kong Ethics Development Centre as one of its agencies involved in encouraging high standards of corporate governance by promoting business and professional ethics as the first line of defense against corruption.

Indonesia has continued to update their Code on Good Corporate Governance since inception in 1999, encouraging the spread of sound corporate governance practices throughout the economy.

Japan has a Public Comment System to garner opinions from public and also convenes a public private dialogue, when necessary, to add their input to the policy making process.

Thailand holds seminars where private sector actors are able to share their experiences and ideas with policy makers.

Chile promotes backward investment linkages between foreign investors and domestic firms, encouraging technological spillovers and productivity growth as domestic firms learn from multinationals.

#### Information from secondary sources

Many domestic and international bodies cite the importance of public-private partnerships in general and specifically the collaboration between the business community and government actors in the area of economic regulation. A particular World Bank study titled "Competitiveness Partnerships – Building and Maintaining Public-Private Dialogue" by

Benjamin Herberg and Andrew Wright, 2005 examines the outcomes experienced by 40 nations and recommends best practices for future collaboration. In their report, they cite several reporting economies and highlight their successful government-business relationships.

In **Malaysia**, the internationally-acclaimed Penang Skills Development Center (PSDC) arose from collaboration between government, industry and academia; industry provides most of the funding for the center through a membership scheme.

Regional approaches can often profitably be combined with an industry cluster approach; the U.S. Agency for International Development (USAID) in particular has focused on promoting dialogue in regional industry clusters, with considerable success. The high-value agriculture sector in Western **Thailand** has seen dialogue lead to the adoption of rules on "Good Agricultural Practices"

### **IFAP Principle 6**

### Utilize new technology to improve investment environments

Specific actions	Economies Reporting Implementation of Specific Actions
Promote the introduction and use of new technologies aimed at making the investment process simpler and faster	Australia; Chile; China; Hong Kong, China; Indonesia; Japan; Malaysia; Philippines; Russia; Singapore; Chinese Taipei; Thailand; Viet Nam
Maintain adequate and effective protection of technology and related intellectual property rights	Chile; China; Hong Kong, China; Indonesia; Japan; Philippines; Russia; Singapore; Chinese Taipei; United States; Viet Nam
Where possible, give effect to international norms for property protection	Hong Kong, China; Japan; Malaysia; Singapore; Chinese Taipei; United States

### **Table 8 Principle 6 Actions**

### Summary

Most reporting economies noted how their adoption of new technology had improved the investment climate.

Australia; Chile; Hong Kong, China; Japan; Malaysia and Thailand have all moved applications online, facilitating foreign investment.

New processes have been implemented which greatly simplify international direct investment. The Philippine Business Registry allows investors to access an online 'one-stop shop' which links various agencies' computer systems into one portal, eliminating the need to physically register documents at each government office and reducing business registration from two weeks to 30 minutes.

Chile; Hong Kong, China; Indonesia; Japan; Philippines; Russia; Singapore; Chinese Taipei; United States and Viet Nam all shown a commitment to implement intellectual property protection. For example, Hong Kong, China has shown this commitment through, among others, adhering to major international intellectual property treaties including the Paris Convention, Berne Convention, Patents Cooperation Treaty, Phonograms Convention and the WTO TRIPS Agreement.

Russia reduced administrative barriers for business registry by creating an online communication connection between agencies and the registering firm and developed an exhaustive list of regulations needed to register a business.

Malaysia implemented the BLESS system for approving applications which reduces processing time.

Following international guidelines for the protection of intellectual property is also important for securing international investment. Peru adheres to the Paris Convention for the Protection of Industrial Property and the Inter-American Convention for the Protection of Trademarks and Commerce.

The Philippines has created an Intellectual Property Office to ensure the effective use of the intellectual property system in the economy.

The United States has fully implemented the WTO TRIPS Agreement obligations, as well as following the Berne Convention on copyright protection.

### **IFAP Principle 7**

### Establish monitoring and review mechanisms for investment policies

### **Table 9 Principle 7 Actions**

Specific actions	Economies Reporting Implementation of Specific Actions
Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost	Australia; Chile; China; Indonesia; Japan; Malaysia; Philippines; Russia; Singapore; Chinese Taipei; Thailand; Viet Nam

### Summary

Reporting member economies showed a commitment to maintaining up-to-date investment policies through continuous monitoring.

Australia, Japan, Malaysia, Chinese Taipei, and Singapore review their policy framework to ensure the lowest possible costs to investing firms.

Chile monitors the implementation of their Foreign Investment Statute so that rules are properly and uniformly applied.

The Philippines reviews the Foreign Investment Negative List (FINL) every two years and/or as the need arises. Further, the Philippines' Board of Investment (BOI) annually formulates the Investment Priorities Plan (IPP) to identify the economy's priority investment areas. Thailand's Bureau of Investment provides free, current information on the commercial environment to potential investors.

Russia is currently developing a set of criteria and indicators to assess the effectiveness of institutional actions on encouraging foreign investment.

### Information from secondary sources

UNCTAD provides a list of potential indicators to measure investment policy effectiveness in its World Investment Report 2012. These indicators can be used to measure a variety of potential impact areas including economic value added, job creation and sustainable development. This listing provides economies with the opportunity to determine their own economy-wide goals, how international investment can best assist in the attainment of those goals, and benchmark their progress toward liberalizing and welcoming foreign investment.

### **IFAP Principle 8**

### **Enhance international cooperation**

### Table 10 Principle 8 Actions

Specific actions	Economies Reporting Implementation of Specific Actions
To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions.	Australia; Chile; China; Hong Kong, China; Indonesia; Japan; Korea; Malaysia; Peru; Philippines; Russia; Singapore; Thailand; United States; Viet Nam
Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World Bank, UNCTAD and OECD.	China; Hong Kong, China; Indonesia; Japan; Malaysia; Peru; Philippines; Singapore; Viet Nam
Ensure measures exist to ensure effective compliance with	Chile; Hong Kong, China;

commitments under international investment agreements.	Japan; Korea; Philippines; Singapore; Chinese Taipei; United States
Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.	China; Hong Kong, China; Japan; Malaysia; Philippines; Singapore; Chinese Taipei; United States; Viet Nam

### Summary

Economies volunteering IFAP submissions report extensive international cooperation.

Korea, Indonesia, and Australia are members of multiple international organizations focused on trade and investment liberalization.

Chile's Competition Tribunal and its National Economic Prosecutor Office participate in international forums that address competition policy issues to enhance cooperation across agencies and implement best international practices.

In Hong Kong, China efforts are being made by relevant bureaus/departments to ensure that any measures that they introduce would not be in conflict with Hong Kong, China's international obligations under Investment Promotion and Protection Agreements (and other international agreements). In addition, each of Hong Kong, China's Investment Promotion and Protection Agreements can be amended for improvement if the two Contracting Parties agree to do so.

Peru has recently issued decrees on a wide-range of international financial issues such as banking and stock market regulation, arbitration, tax, and intellectual property regulations.

Thailand regularly attends international workshops to develop their policies in line with accepted global norms.

Russia is involved extensively with the European Bank for Reconstruction and Development while Malaysia participates in the OECD Investment Policy Peer Review.

The Philippines has developed a Model Investment Agreement used while negotiating international investment treaties. Philippines also ensure compliance with its commitments under various international agreements through a system of periodic review and monitoring.

Singapore has committed to the ASEAN Comprehensive Investment Agreement which enhanced liberalization and protection elements with the aim of bolstering investor confidence in the region.

Chinese Taipei explores its measures of investment periodically to ensure sufficient measures existed to maintain effective compliance with commitments under international investment agreements. To date, Chinese Taipei has signed 31 BIAs and 4 FTAs to create a more attractive environment for investment.

The United States has published a revised Model BIT which maintains high standards of investor protection while preserving the government's ability to regulate in the public interest. The United States also maintains a number of mechanisms to ensure compliance with international commitments.

Viet Nam has signed agreements on investment protection and promotion in preparation for the upcoming Trans-Pacific Partnership agreement.

### **Information from Secondary Sources**

UNCTAD maintains a database of all bilateral investment treaties signed between nations, including those implemented as part of a preferential trade agreement<sup>10</sup>. This source allows member economies the opportunity to monitor the international investment relationships which exist between states and determine potential action they may need to take to further court foreign investment and match international best practices.

<sup>&</sup>lt;sup>10</sup> See <u>http://unctad.org/en/Pages/DIAE/International%20Investment%20Agreements%20(IIA)/Country-specific-Lists-of-BITs.aspx</u>

## **3. INVESTMENT FACILITATION ACTIONS ALREADY UNDER WAY**

The following matrix outline examples of ongoing and recently completed APEC projects related with IEGs. The key findings of particular actions and how they will help facilitate investment in the Asia-Pacific region are presented below.

"Investing Across Borders: An Important Diagnostic Tool to Assist in IFAP Implementation (APEC 2011)" was the first stage in a multi-year collaboration between APEC member economies and the World Bank. The study uses four World Bank IAB indicators - Investing Across Sectors, Starting a Foreign Business, Accessing Industrial Land, and Arbitrating Commercial Disputes - to compare the state of investment policies within APEC with the investment climate of other regional groupings. Designed to analyze policies which can be implemented and measured in the short-term and provide quick results, the World Bank describes their indicators as "actionable because they identify specific impediments to FDI in the legal, regulatory, administrative, and institutional frameworks of each economy covered. The indicators are reform-oriented because they identify problems that can be addressed in the short and medium term to strengthen an economy's investment climate." (APEC 2011: 10). The study found that 24% of APEC economies require state approval before FDI is allowed, a policy which directly hinders international investment (APEC 2011: 13). This compares favorably with a 21% global average but falls behind other regional groupings such as Latin America and the Caribbean and high-income OECD nations. Additional findings show that while APEC member economies rank second globally providing court assistance with arbitration proceedings (APEC 2011: 17), 14% of APEC economies lack institutional capacity to handle arbitration cases entirely, leaving scope for additional investment policy implementation and liberalization.

Seminars and capacity building activities constitute a majority of recently completed IFAP actions. Ten of the projects focused on capacity building and sharing of regulatory experiences and best practices in the investment environment generally and a variety of area-focused topics more specifically. Examples include CTI 35-2008T – 'Doing Business - Investment at the Sub-National Level to Promote Economic Integration' and TWG 01-2008T 'Capacity Building on Tourism Satellite Accounts as a Basis for Promoting Liberalization and Facilitation on Tourism Services.'

Remaining projects consisted of empirical studies analyzing the regulatory framework currently in place in the APEC region. Examples include HRD 02/2008T 'Measures Affecting Cross-Border Exchange and Investment in the APEC Region', EC 03/2008T 'Measuring the Ease of Doing Business in APEC', and CTI 04/2008A 'APEC UNCTAD Joint Capacity Building Project for Addressing Knowledge Gaps in the Use of FDI (Stage 2)'. These studies provide the theoretical and practical framework for future capacity-building seminars.

Project Name	Number	Objectives	Key findings
Recent Trends on Investment Liberalization and Facilitation in Transport and Telecommunication Infrastructure	CTI 09/2008T	The Seminar sought to explore the performance of agencies engaged in the promotion of private investment in infrastructure. Especially regarding the implementation of infrastructure development policies in APEC member economies, focusing on the best practices applied, including financing schemes, and, on the improvement of regional connectivity through multimodal infrastructure projects.	Providing participants from public and private sector the opportunity to discuss and exchange experiences about the measures and practices currently applied in the APEC region in order to facilitate the participation of private investment for the improvement of economic infrastructure, focusing on transport and telecommunications. Analyzing best practices provided for the promotion of private investment in the improvement of regional connectivity through multimodal infrastructure projects.
Capacity Building for International Investment Agreements	CTI 02/2008T	The purpose of this project is to improve understanding among APEC member economies of the scope and content of high-standard international investment agreements (bilateral investment treaties and investment chapters of trade agreements), and to enhance the capacity of member economies to negotiate and implement these agreements.	The seminars afforded participants broad insights into the issues being discussed, from the perspectives of those who negotiate investment agreements, those who study them, those who might bring investor claims against a State, those who would defend States against such claims, and those who might serve as arbitrators in tribunals established to consider such claims
"Recent Trends on Investment Liberalization and Facilitation in Transport and Telecommunication Infrastructure "	CTI 09/2008T	The Seminar sought to explore the performance of agencies engaged in the promotion of private investment in infrastructure. Especially regarding the implementation of infrastructure development policies in APEC member economies, focusing on the best practices applied, including financing schemes, and, on the improvement of regional connectivity through multimodal infrastructure projects.	Providing participants from public and private sector the opportunity to discuss and exchange experiences about the measures and practices currently applied in the APEC region in order to facilitate the participation of private investment for the improvement of economic infrastructure, focusing on transport and telecommunications.

 Table 11: Matrix of completed APEC Projects under IEGs

Capacity Building for International Investment Agreements	CTI 02/2008T	The purpose of this project is to improve understanding among APEC member economies of the scope and content of high-standard international investment agreements (bilateral investment treaties and investment chapters of trade agreements), and to enhance the capacity of member economies to negotiate and implement these agreements. The project was executed over two one-week workshops, each of which was instructed by a faculty consisting of investment arbitration lawyers and legal scholars, arbitrators, and experienced officials of APEC governments.	Each one-week workshop afforded participants broad insights into the issues being discussed, from the perspectives of those who negotiate investment agreements, those who study them, those who might bring investor claims against a State, those who would defend States against such claims, and those who might serve as arbitrators in tribunals established to consider such claims. Workshop topics were presented in terms of both theory and practice – the second week included a 'mock arbitration' conducted at the World Bank facilities where arbitral hearings under the ICSID Convention are held.
Capacity Building for Sharing Success Factors of Improvement of Investment Environment	CTI 32/2008T	This project is conceived to respond to the instructions from Ministers to implement capacity-building customized for each APEC member based on its economic progress, and it is also designed to cater to ABAC's calls for substantial improvements in the business climate.	The dialogue will focus on three or four investment-related areas each year and share successful experiences of increased investment (new investment, reinvestment, capacity- widening investment, replacement investment, etc.).
Doing Business - Investment at the Sub- national Level to Promote Economic Integration	CTI 35 - 2008T	Phase 1 of this project involved the completion of 2-3 case studies at the sub-national <sup>11</sup> level of successful efforts to overcome behind-the-border barriers to investment. The project drew on the World Bank's expertise in using its Ease of Doing Business indicators as a diagnostic tool for improving economy-wide performance to the level of better practice of high growth states/provinces (rather than to international best practice) on the assumption that better practice may be more achievable and deliver very significant growth outcomes. The lessons drawn from case studies contribute to improving member economies understanding of the elements of a sound investment climate.	The project objectives were successfully achieved. Two complete case studies were undertaken (Mexico and the Philippines) and also covered was information on similar work undertaken in China in 2008 and forthcoming in 2009 in Indonesia. This seminar included broad discussion on the two completed studies and presentations about Viet Nam and Indonesia and its sub national reform programs.

<sup>&</sup>lt;sup>11</sup> Sub-national refers to a district level of administration.

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Measures affecting cross border exchange and investment in the APEC Region. Human Resources Development Working Group-Capacity Building Network (HRD-CBN)	HRD 02/2008T HRD 01/2007T	Identify positive and negative measures affecting exchange and investment in higher education across four modes of supply (cross-border, consumption abroad, commercial presence and presence of natural persons) amongst APEC member economies. To raise the capacity of both public and business sector people who are involved in domestic legislation, policy making and social system development in the field of foreign direct investment.	Project final report, produced from analysis of survey responses and desk research, met the qualities and requirements detailed in the Contract and associated Request For Proposal Eleven cases in total by 13 experts from 8 economies were developed. The case development started in August 2007, drafts reviewed by the peer experts and editors, draft
network (Inc.) CBN)		Toroign unout investment.	finalized in September 2008.
Measuring the Ease of Doing Business in APEC	EC 03/2008T	This was a study on the positive impact of regulatory reform on a range of macro-level economic indicators such as economic growth, inward FDI and job creation, as well as the regulatory burden's impact on firm level indicators like job creation and investment. Eight case studies of successful reforms in member economies illustrated the impacts and learning principles from specific reforms in specific economies. The study findings reiterated the urgency of reducing regulatory burden and identifying priorities for reform, thereby giving further impetus to the regulatory reform agenda in APEC.	This project had fulfilled its key objective of using empirical analysis to study the positive economic impact of regulatory reforms on key macroeconomic and microeconomic firm-level indicators. Complementing this empirical analysis was a set of case studies that documented the impact of specific reforms on economic outcomes in individual economies
APEC UNCTAD Joint Capacity Building Project for Addressing Knowledge Gaps in the Use of FDI (Stage 2)	CTI 04/2008A	The purpose of this study (Stage 2) was to produce consolidated case studies' reports that conducted comparative analysis in two issue areas; integration of FDI in skills development process and creating benefit from foreign affiliate-domestic SME linkages in two economies each. Each case study's report analyzed best practices in one developing economy and one developed economy, which could provide a framework for member economies to draw on when considering infrastructure development and the potential use of FDI.	Stage 2 produced a consolidated case studies report (published on-line) that conducts comparative analysis in two issue areas: Best Practices in Investment for Development: Case Studies in FDI – How to Integrate FDI in the Skills Development Process <u>and</u> How to Create Benefit from Foreign Affiliate – Domestic SME Linkages

Core Elements Project (Phase II)	CTI 34/2008T	The purpose of this project was to expand the process of identifying core elements by examining the content of a larger sample (100) of intra-APEC investment agreements together with a sample of 100 IIAs from other regions of the world, including all (or almost all) remaining intra-APEC IIAs	The output became the subject of separate capacity building projects aimed at creating an APEC-wide understanding amongst investment treaty negotiators and investment policy makers of how regional approaches to core elements compared and a clear understanding of investment principles (CTI 31/09T, etc).
Capacity building on Tourism Satellite Accounts as a basis for promoting liberalization and facilitation on tourism services.	TWG 01/2008T	The project was divided into two phases. In the first phase consultants were commissioned to develop a survey tool to gauge the development of TSA to international standards in the APEC region. The survey results were used to develop an understanding of best practice and areas for continuing improvement. The second phase was the design and delivery of four in- economy workshops with an aim of bringing together key stakeholders to discuss capabilities, issues and use the consultants experience and the handbook to formulate a path towards TSA implementation.	An important outcome for the project came through the involvement of organizations and government departments related to the Tourism industry in the workshops, such as central banks and immigration/border control departments. It gave these organizations a practical understanding of the importance of a TSA is and how its development can only occur as a result of all stakeholders ensuring the provision of high quality and timely data to feed into a TSA.
Good Governance on Investment Promotion	CTI 10/ 2008 T	Speeches of the Seminar speakers, pointed the role of good governance through investment policies and measures required to improve the APEC investment environment.	Experiences shared by APEC economies and international organization provided to seminar participants new ideas to improve investment promotion. Particular interest was shown for future workshops on good governance, policy advocacy, investor aftercare services, corporate governance and corporate social responsibility.

APEC UNCTAD Joint Capacity Building Project for Addressing Knowledge Gaps in the Use of Foreign Direct Investment	CTI 03 /2008A	This project is part of a joint IEG – UNTAD targeted capacity building framework intended to make a significant contribution to the development of the 'narrowing of economic gaps' pillar of APEC's Investment Facilitation Action Plan requested by Ministers and Leaders in Sydney. The multi stage framework addresses gaps in APEC's investment liberalization and facilitation agenda through the creation of an inventory of best practice case studies on foreign direct investment (FDI). In Stage 1 (the subject of this proposal), four APEC member economies are selected as examples of best practice and case studies are produced by UNCTAD	UNCTAD reported the success of the project to IEG and advised that the outcomes from the studies undertaken had been promulgated widely and had been well received. Further questions and practical solutions to the many issues raised in the case studies (which were well-researched) gave rise to considerable scope for linkages from this work to other planned capacity building activities.
Investing Across Borders: An important diagnostic tool to assist in IFAP implementation	CTI 43/2009T	This project is Stage 1 of a multi-year project which commenced in the first quarter of 2010. This project seeks to use the World Bank's (WB) Investing Across Border (IAB) Indicators to improve APEC member economics strategies to implement the Regional Economic Integration (REI) agenda. The Report will provide information about key REI goals – transparency, reducing investor risk through providing more certainty, and simplifying business regulation. The study reports would provide data for all APEC economies over the life of the IFAP. Stage 2 of the project will be recommended to IEG –CTI when the WB/IFC are able to undertake the research (probably late 2012).	The report presents for each member economy fact based benchmarking data on laws and regulations in selected policy areas affecting entry and operations of foreign direct investors

## 4. CONCLUSION

The results from voluntary submission by member economies show that reporting economies have made substantial progress toward implementing several IFAP principles while progress on others has been less fruitful. Some of the findings based on the voluntary submissions are provided as follows:

Principle 1: Most of the reporting economies have in place a Foreign Investment Promotion Act which sets out the laws and regulations pertaining to foreign investment in their economies. The laws, rules, regulations and/or amendments relating to foreign investment are usually published in an Official Gazette, and/or on the relevant government agency's website. Most economies also have a trade and investment agency to help promote and facilitate foreign investment.

Principle 2: Most economies have a system of land ownership registration in place. Economies also generally have established effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions.

Principle 3: The investment promotion agencies of most reporting economies implement actions related to Principle 3. Most economies accord 'national treatment' to foreign investment, an important component of IFAP and international best practice.

Principle 4: Economies have reported efforts to streamline foreign investment applications and registration, licensing, and taxation procedures for foreign businesses.

Principle 5: Most reporting economies have taken steps toward building constructive stakeholder relationships both as a means of direct policy action and to further integrate relations between the public and private sectors.

Principle 6: The adoption of new technology has improved the investment climate in all economies who reported progress toward principle 6. New processes have also been implemented which greatly simplify international direct investment.

Principle 7: Reporting member economies showed a commitment to maintaining up-to-date investment policies through continuous monitoring.

Principle 8: Economies volunteering IFAP submissions report extensive international cooperation.

Looking at the content of the IFAP principles; principle 1, 2, 3 and 4 contains key elements that any investors would see as critical factors when making their investment decisions. Principle 5, 7, 8 are also important for new or existing investors as well as for governments to make sure that the current investment policies and regulations are well suited to attract and maintain new as well as existing FDI flows and activities. Principle 6 is particularly important to further reduce business and regulation costs as well as to encourage business to invest in new technologies.

Secondary sources, such as the World Bank's Ease of Doing Business and UNCTAD's World Investment Report and World Investment Prospects Survey, demonstrate the importance of implementing policy changes in order to foster a welcoming environment for international investment and maximize it as a tool for economy-wide development goals.

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## **APPENDIX I INVESTMENT FACILITATION – MENU OF ACTIONS AND MEASURES**

### (Voluntary submission by member economies)

IFAP Principle 1: Promote accessibility and transparency in the formulation and administration of investment-related policies							
Specific Actions	Time Table	Details of implementation	Expected outcomes				
<ul> <li>Specific Actions</li> <li>Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates.</li> <li>Adopt centralized registry of laws and regulations and make this available electronically.</li> <li>Establish a single window or special enquiry point for all enquiries concerning investment policies and applications to invest</li> <li>Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business</li> <li>Following establishment of an Investment Promotion Agency (IPA), or similar body, and make its existence widely known</li> <li>Make available to investors all rules and other information relating to investment promotion and incentive schemes</li> <li>Allow investors to choose their form of establishment within legislative and legal frameworks.</li> <li>Ensure transparency and clarity in investment-related laws</li> <li>Improve upon the APEC-wide website (e-portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)</li> </ul>	Time Table (The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)		Expected outcomes (Describe the expected outcome within this principle)				
<ul> <li>Encourage on-line enquiries and on-line information on all foreign investment issues</li> <li>Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements</li> </ul>							
<ul> <li>To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment</li> <li>Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring</li> </ul>							

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progress			
Other voluntary actions in addition to the above:			
FAP Principle 2 Enhance stability of investment environments, security of p	property and protection of	investments	1
pecific Actions	Time Table	Details of implementation	Expected outcomes
• Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property	(The timeframe within which APEC economy has implemented or expect to implement	(How were the actions being implemented? Or	(Describe the expected outcome within thi principle)
• Create and maintain an effective register of public or state owned property.	these IFAP's actions)	How will the actions be implemented?)	
• Ensure costs associated with land transactions are kept to a minimum including by fostering competition.			
• Foster the dissemination of accurate market reputation information including creditworthiness and reliability			
• Explore the possibility of using the World Bank <i>Doing Business</i> indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progress across APEC			
• Encourage or establish effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures			
• Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private parties			
• Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling facilities, such as complaint service centres, and effective problem-solving mechanisms			
• Take steps to accede to an arbitral convention			

•			
IFAP Principle 3 Enhance predictability and consistency in investment-relat	ted policies		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Increase use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency.</li> <li>Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment</li> <li>Reduce the scope for discriminatory bureaucratic discretion in interpreting investment-related regulations</li> <li>Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorising investment proposals or where an agency has regulatory and commercial functions</li> <li>Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals</li> <li>Establish accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast-track" review procedures</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)
Any voluntary actions in addition to the above:	ocedures		
Specific Actions	Time Table	Details of implementation	Expected outcomes
• Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers	(The timeframe within which APEC economy has implemented or expect to implement	(How were the actions being implemented? Or How will the actions	(Describe the expected outcome within this principle)

Specific Actions		Time Table	Details of	Expected outcomes
IFAP Principle 5: Build constructive stakeholder relationsh	<mark>ps</mark>	·		·
•				
Other voluntary actions in addition to the above:				
• Facilitate availability of high standard business serv investment	ces supporting			
• Implement strategies to improve administrative perfor levels of government.	mance at lower			
• Simplify the process for connecting to essential service	s infrastructure			
• Ensure the issuing of licences, permits and concess least cost to the investor	ons is done at			
• Promote use of "silence is consent" rules or no ob defined time limits to speed up processing times, when				
• Shorten the processing time and procedures applications.	or investment			
• Simplify and reduce the number of forms relat investment and encourage electronic lodgement	ng to foreign	these IFAP's actions)	be implemented?)	

Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the extent possible, establish a mechanism to provide interested parties (including business community) with opportunity to comment on proposed new laws, regulations and policies or changes to existing ones prior to their implementation</li> <li>Continue to share APEC member economies' experiences of successful stakeholder consultative mechanisms</li> <li>Promote the role of policy advocacy within IPAs as a means of addressing the specific investment problems raised by investors including those faced by SMEs</li> <li>Continue to share APEC member economies' experiences of</li> </ul>	which APEC economy has implemented or expect to implement these IFAP's actions)	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)

<ul> <li>information on successes and problems encountered by established investors</li> <li>Promote backward investment linkages between businesses, especially between foreign affiliates and local enterprises including through the promotion of industry clusters</li> <li>Encourage high standards of corporate governance through cooperation aimed at promoting international concepts and principles for business conduct, such as APEC's programs on corporate governance and anti-corruption.</li> <li>Examine and share APEC member economies' experience with responsible business conduct instruments</li> </ul>			
Other voluntary actions in addition to the above:	1ts		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Promote the introduction and use of new technologies aimed at making the investment process simpler and faster</li> <li>Maintain adequate and effective protection of technology and related intellectual property rights</li> <li>Where possible, give effect to international norms for property protection</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)
Other voluntary actions in addition to the above:			

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Specific Actions	Time Table	Details of implementation	Expected outcomes
• Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)
Other voluntary actions in addition to the above:			
FAP Principle 8: Enhance international cooperation		I	1
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions</li> <li>Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise,</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)
<ul> <li>such as those offered by the World Bank, UNCTAD and OECD</li> <li>Ensure measures exist to ensure effective compliance with commitments under international investment agreements</li> <li>Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.</li> </ul>			

## APPENDIX II INVESTMENT FACILITATION ACTIONS ALREADY UNDER WAY

(Submission by APEC Secretariat, to reflect new APEC projects and initiatives that are relevant to IFAP)

Principle	Action(s) under way
<ul> <li><i>D</i> Accessibility and transparency</li> </ul>	<ul> <li>Tourism Destinations using Planning Processes to Facilitate Investment (TWG)</li> </ul>
	<ul> <li>Capacity Building on Tourism Satellite Account as basis for Promoting Liberalization and Facilitation on Tourism Services (TWG 01/2008T)</li> </ul>
	<ul> <li>Reducing Trade, Regulatory, and Financing Barriers to Accelerate the Uptake of Clean Coal Technologies by Developing Economies in the Asia Pacific Region (EWG 01/2008T)</li> </ul>
	ABAC: Business Statements on the importance of Transparency to Facilitate Investment
	Development of APEC Guide to Investment Regimes E-Portal and Electronic Publication (CTI 01/2009)
	<ul> <li>Provision Joint APEC-BOI-FIAS Workshop on Improving Investment Promotion Performance in Accessibility to Investors and Information Provision (CTI 08/2009T)</li> </ul>
	<ul> <li>Capacity Building for Dispute Prevention and Preparedness (CTI 42/2009T)</li> </ul>
	APEC-UNCTAD Workshop on Investor-State Dispute (CTI 47/2009T)
	<ul> <li>Core Elements Project - Moving Beyond Phase III – Activity 6 APEC- UNCTAD Workshop on Investor-State Dispute Settlement (CTI 03/2011T)</li> </ul>
②Stability, security and protection	
③ Predictability and consistency	Seminar on Good Governance on Investment Promotion (CTI 10/2008T)
	<ul> <li>Cross-border Mergers and Acquisitions on Exports, FDI and Competition Policy (EC)</li> </ul>
	<ul> <li>ABAC: Business Statements on the importance of Harmonisation of Rules to Facilitate Investment</li> </ul>
<i>④</i> Efficiency and effectiveness	<ul> <li>APEC-UNCTAD Joint Capacity Building Project for Addressing Knowledge Gaps in the Use of Foreign Direct Investment (Stage 1) (CTI 03/2008A)</li> </ul>
	<ul> <li>APEC-UNCTAD Joint Capacity Building Project for Addressing Knowledge Gaps in the Use of Foreign Direct Investment (Stage 2) (CTI 04-2008A)</li> </ul>
	Doing Business - Investment at the Sub-National Level to Promote Economic Integration (Phase 1) (CTI 35/2008T)

Principle	Action(s) under way
	<ul> <li>Measures Affecting Cross Border Exchange and Investment in Higher Education in the APEC Region (HRD 02/2008T)</li> </ul>
	<ul> <li>Study on Measures of Ease of Doing Business in APEC (EC)</li> </ul>
	<ul> <li>ABAC: Business Statements on the importance of Simplification of Approvals Processes to Facilitate Investment</li> </ul>
	<ul> <li>Seminar for Sharing Experience on Improving Investment Policy (CTI 07/2009T)</li> </ul>
	<ul> <li>Capacity-Building Seminar on Ease of Doing Business: Enforcing Contracts (CTI 28/2009T)</li> </ul>
	<ul> <li>Core Elements Project – Moving Beyond Phase III – Activity 2&amp;3 A Handbook for Negotiators (Steps 1 and 2): A Handbook for Negotiators of IIAs (Step 1) / A Seminar for Negotiators of IIAs (Step 2) (CTI 15/2010T)</li> </ul>
	• Core Elements Project – Moving Beyond Phase III – Activity 5 Intensive Training Course of International Investment Agreements in the APEC Region (CTI 16/2010T)
	<ul> <li>Core Elements Project – Moving Beyond Phase III – Activity 1 Study on Core Elements of IIAs in Domestic Investment Frameworks (CTI 28/2010T)</li> </ul>
	<ul> <li>Core Elements Project – Moving Beyond Phase III – Activity 4 Study on Transparency in IIAs (CTI 30/2010T)</li> </ul>
	APEC-UNCTAD Workshop on Best Practices in Investment Policy Formulation in the APEC Region (CTI 12/2011T)
	<ul> <li>Seminar on Successful Cases of Renewable and Clean Energy Investment in APEC(CTI 34/2011T)</li> </ul>
<i>(5)</i> Constructive stakeholder	Workshop on SMEs' Financing in Asia-Pacific Region (SMEWG 02/2008A)
relationships	<ul> <li>Capacity Building for Investment Liberalisation and Facilitation (HRDWG project for 2007-2008) (HRD 01/2007T)</li> </ul>
	<ul> <li>Capacity Building for Sharing Success Factors of Improvement of Investment Environment (CTI 32/2008T)</li> </ul>
	ABAC: Matrix of Successful Investment Facilitation Measures
	• Public-Private Dialogue: Investing for Growth (How to Spur Tangible and Robust Private Sector Investment in Infrastructure and Economic Growth)
	<ul> <li>ABAC Public-Private Investment Dialogue: Implementing the Investment Facilitation Action Plan (IFAP) Effectively to Grow Investment and Promote Infrastructure Development</li> </ul>
© Use of new	<ul> <li>Capacity Building for Sharing Success Factors of Improvement of Investment Environment – Phase 2 (CTI 02/2009T)</li> </ul>
technology	<ul> <li>Filling the Infrastructure Gaps in the APEC's Developing Economies (CTI 11/2009A)</li> </ul>
	<ul> <li>Capacity Building for Sharing Success Factors of Improvement of Investment Environment – Phase 3 (CTI 03/2010T)</li> </ul>
	<ul> <li>Organizing an APEC Seminar on Infrastructure Investment in 2011 (CTI 08/2011T)</li> </ul>

Principle	Action(s) under way
	Seminar on Successful Cases of Renewable and Clean Energy Investment in APEC (CTI 34/2011T)
<i>(7)</i> Monitoring and review	<ul> <li>Investing Across Borders: An Important Diagnostic Tool to Assist in IFAP Implementation – Stage 1 (CTI 43/2009T)</li> </ul>
8 Enhance international cooperation	<ul> <li>Seminar on Recent Trends on Investment Liberalization and Facilitation in Transport and Telecommunications Infrastructure (CTI 09/2008T)</li> <li>APEC Energy Trade and Investment Study and Roundtable (EWG)</li> <li>Capacity Building for International Investment Agreements (CTI 02/2008T)</li> <li>Core Elements in International Investment Agreements Project (Phase II) (CTI 34-2008T)</li> <li>APEC Seminar for Sharing Experience in APEC Economies on Relations between Competition Authorities and Regulator Bodies (CTI 13/2008T)</li> <li>Core Elements Project (Phase III) (CTI 31/2009T)</li> </ul>

Note: The projects after 2009 are shown in red.



Asia-Pacific Economic Cooperation

# IFAP Implementation in Facilitating Investment for the Asia Pacific Region

Part II: An Analysis of FDI Flows by Sector and Source Economy (2000-2010)

APEC Policy Support Unit March 2013

Advancing Free Trade for Asia-Pacific Prosperity

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## **EXECUTIVE SUMMARY**

This report analyzes foreign direct investment within the APEC region over the years 2000-2010. We focus on intra-APEC flows in order to judge the level of cooperation and integration which exists between APEC member economies. When data permits, the report analyzes those intra-regional investments by sector, looking at the industries of most interest to firms and how those investments impact other economic policy goals.

We examine the eight IFAP principles from a business perspective, looking at how each reduces either the costs or risks faced by foreign investors. Taken as a whole, IFAP helps improve an economy's business environment and facilitates the entry of foreign investment.

Special Highlight sections focus on Investment Promotion Agencies (IPAs) and International Investment Agreements (IIAs). All APEC economies have an active IPA; the insert discusses best practices and how IPAs can improve. 58% of bilateral APEC relationships are covered by IIAs, primarily in the form of bilateral investment treaties (BITs). BITs offer a promising area for progress on the international front.

US\$ 4.8 trillion of foreign direct investment flowed into APEC economies during the last decade, equivalent to an average of \$179 per person per year for each APEC citizen. However, only 40% of these funds were intra-APEC investments. Fifty-nine percent of that \$4.8 trillion flowed into industrialized economies, confirming the idea that firms invest where they can minimize cost and risk, validating IFAP's premise that simply improving the investment climate is not sufficient for attracting FDI and highlighting the importance of economy-wide competitiveness.

Intra-APEC FDI into developing economies showed a counter-cyclical trend as these economies maintained their regional support when firms from other areas showed interest, providing evidence of strong regional connections.

Our analysis showed positive correlations between per capita GDP and FDI, further demonstrating the importance of economy-wide improvements to better attract foreign funding.

Recent trends show that APEC firms are keen to invest within the region; over 5,000 intraregional projects have been announced since the beginning of 2010. Many of these new projects are in services sector, surpassing manufacturing as the most common industry for international investors, with most citing the region's growing market size as their primary motivation to invest.

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### INTRODUCTION

The Investment Facilitation Action Plan (IFAP) seeks to improve APEC's investment climate by providing a framework of actionable policy guidelines which can help economies understand where their current investment policies stand in relation to international best practices and acting as a tool to plan future policy implementation. This paper, in conjunction with a concurrent study analyzing the progress member economies have reported in meeting IFAP goals, hopes to offer a more nuanced picture of where international investment within the APEC region stands at the present moment and where it can go in the future.

Our report's primary contribution is a database compiled by the author which breaks down foreign direct investment within the APEC region by sector and source economy. With this data, we can better analyze which sectors within an economy are most open to international investment, which sectors can improve, how foreign investments have changed over time, and how deep investment cooperation runs between APEC members.

With the data already compiled and hopeful future contributions from members who have not yet submitted their reports, the Policy Support Unit will be able to run more sophisticated analyses to determine which policy actions have the largest impact on attracting foreign direct investment and what additional steps can be taken to strengthen intra-regional ties. Requests have been sent to each member's domestic agency responsible for compiling official FDI data – the central bank, finance ministry, or central statistics department. The statistics presented represent only those economies whose data was publicly available or who submitted responses to our formal requests. The Policy Support Unit appreciates the effort of those economies which shared their data.

The analysis will begin by describing IFAP goals in more detail and why implementation of the eight major themes is important as APEC members develop their future investment policies. Special highlighted sections on Investment Promotion Agencies and International Investment Agreements are included.

Following this introductory section, a description of the database will be presented including how it was constructed and which sources were used. An analysis portion follows including sections on the sectoral breakdown of foreign direct investment and volumes emanating from fellow APEC members. A final section on announced investment projects in 2011 and 2012 concludes.

### IFAP GOALS

Many factors drive a firm's decision to invest abroad: the investment climate<sup>1</sup>, size of the foreign market, access to export markets, stable political and economic systems, a skilled workforce, openness to trade, transparency and lack of corruption among others.<sup>2</sup> Firms will consider all of these dimensions before choosing where to place their investment, so economies hoping to attract more foreign investment would be wise to carefully analyze all these variables when formulating a wider economic policy.

IFAP's goals are more limited. Instead of attempting to address the comprehensive list of all these factors, it aims to address only one: the investment climate. IFAP provides eight principles to facilitate investment and make economies more attractive to FDI. Drawing from extensive stakeholder consultation on the impediments faced by firms operating in a foreign business environment, IFAP aims to mitigate two important factors:

- **Cost**: Time is one of the most important factors in a foreign firm's decision on where to invest their funds. An overly-onerous regulatory process that requires months of regulatory approval will discourage firms from even considering investment in a potential host economy. It is important for policymakers to balance the public interest with efforts to make the investment process more efficient and effective, primarily by encouraging transparency, consistency and accessibility in their business and investment regulations.
- **Risk**: Managing risk is an investor's primary business. Regulatory risk is the main area IFAP hopes to address, making the regulatory process clear and easily understood. These risks are particularly important since foreign investors may be unfamiliar with the domestic regulation environment.

To understand how these policy recommendations correct market failures, support the investment climate and help firms make more informed investment decisions, this section will examine each of the eight IFAP principles in turn and describe how they impact either cost or risk calculations.<sup>3</sup>

## Principle 1: Promote accessibility and transparency in the formulation and administration of investment-related policies

Information relevant to potential investors should be readily available, easily accessible, and accurate. While this goal is a valuable target for all levels of government, it is especially important as firms decide whether or not to invest their resources in a long-term international

<sup>&</sup>lt;sup>1</sup> The investment climate could be defined by three broad set of variables: macroeconomic policies such as fiscal, monetary and trade policies; governance institutions; and infrastructure. (OSCE 2006)

<sup>&</sup>lt;sup>2</sup> Multilateral Investment Guarantee Agency (MIGA) 2012 Annual Report

<sup>&</sup>lt;sup>3</sup> This section draws from a previous PSU-sponsored report "Measuring Progress in Implementing APEC's IFAP" - prepared by the Centre for International Economics, October 2009

project. Inconsistent or unavailable information can cause investors to question the ability of a foreign economy to meet basic requirements and leave both cost and risk decisions unclear. The World Bank<sup>4</sup> noted that over 70% of economies may miss out on investment opportunities because they are unable to provide the basic business information that companies need during the site selection process. Principle 1 is particularly important for investors deciding among competing investment destinations during the site selection process.

### **HIGHLIGHT: Investment Promotion Agencies**

PSU research found that all APEC member economies have an investment promotion agency (IPA), the first point of contact for most firms conducting due diligence on potential hosts. These agencies reduce both cost and risk for investors by aggregating all necessary information in an accessible central source, reducing the time-cost spent searching for documents and, by enumerating the processes required to operate a business in the host economy, reducing the risk of unexpected impediments arising once operations have begun.

The World Bank's Global Investment Promotion Best Practices 2012 found that the best performing IPAs carry out two key roles:

- Maintain strong websites complete with all data investors need to perform their analyses
- Respond quickly, accurately, and professionally to investor outreach

Their report highlights Australia's Austrade website as a leading example of how IPAs can structure their internet presence to maximize data availability while retaining an inviting visual appeal.

Canada was noted as a leader in responsiveness. The evolution of Invest Canada from a reactive institution responding to company requests into a proactive body seeking out potential investors was highlighted as a demonstration of the potential IPAs can have in meeting wider economic goals.

# **Principle 2: Enhance stability of investment environments, security of property and protection of investors**

Stable operating environments increase the likelihood that a firm's foreign investment will produce viable, long-term benefits for both the investor and the host economy. As such, implementing this IFAP principle can be seen as a risk-reduction step of an economy's investment policy especially after foreign firms have begun operating in the host economy.

Dispute resolution is an important demonstration of how stability affects a firm's investment decision. Disagreements will inevitably arise while doing business and foreign firms desire to know that the rule of law will be imposed fairly and uniformly. Bilateral investment treaties

<sup>&</sup>lt;sup>4</sup> World Bank Group, "Global Investment Promotion Benchmarking: Summary Report" 2009

(BITs) fill this role, ensuring that foreign firms have the right to settle disputes in binding international arbitration outside the host economy's judicial system. Evidence shows that having BITs in place increases the amount of FDI flowing between economy pairs.<sup>5</sup>

### **HIGHLIGHT: IIAs and BITs**

International investment agreements are important tools an economy can use to improve its investment climate, specifically bilateral investment treaties (BITs). BITs seek to create a more welcoming environment for foreign investors by providing legal protections and freedom from expropriation, often by allowing disputes to be settled by an independent international arbiter such as the International Center for the Settlement of Investment Disputes. In this way, BITs can be viewed from the same business perspective as IFAP: acting to reduce an investor's cost and risk.

Within the APEC region, 120 international investment agreements have been agreed between member economies, covering 58% of bilateral pairings according to the World Bank's International Center for the Settlement of Investment Disputes.

Economies around the world have embraced BITs as a centerpiece of their investment policy: 2,833 are currently in force along with more than 300 preferential trade agreements (PTA) which generally contain clauses similar to those found in BITs.

Several studies (Kerner 2009, Neumayer and Spess 2005) have employed robust statistical techniques across global databases and concluded that BITs are effective in attracting foreign investment, especially for developing economies seeking investment from the industrialized world. In this light, BITs represent an area where rapid progress could be made on the regional front, encouraging investment through a demonstrable commitment to security and stability for investors.

### **Principle 3: Enhance predictability and consistency in investment-related policies**

Investors are drawn to an environment where policies and laws are applied predictably and consistently, reducing the risk that they will encounter unforeseen hurdles. Arbitrary application of the law and other forms of corruption discourage investors with an existing presence from expanding their operations and sends a strong negative signal to potential investors that projected costs may increase, dissuading investment from ever entering the economy.

Transparency is the best way to ensure predictable, consistent policy application. IFAP guidelines remind economies of the importance of transparency in every step of the investment process, yet the impetus for ensuring that transparency is applied instead of implied ultimately rests with each domestic government.

<sup>&</sup>lt;sup>5</sup> Eric Neumayer and Laura Spess, "Do bilateral investment treaties increase foreign direct investment to developing countries?" May 2005.

Policymakers should keep in mind that foreign investors make their initial investment assessments from a distance unless they have previous operational experience in the targeted host economy. As such they often rely on media reports or analysis from trusted international organizations for their first impressions of the host's regulatory environment in addition to the information presented by IPAs. Once they have entered a host economy and gain more first-hand experience in dealing with the domestic regulation, predictable and consistent policy application becomes even more important. If these firms encounter too many challenges or the risk of unexpected policy changes becomes too high, they may decide to divest their positions and move operations to a new location.<sup>6</sup> Actions such as this set a bad precedent and send negative signals to other potential investors about an economy's investment environment, providing further evidence of the importance of predictable, consistent policy application.

### **Principle 4: Improve the efficiency and effectiveness of investment procedures**

Excessive burdens add additional cost to foreign investors. Multiple administrative forms, unnecessarily-long processing times, and burdensome procedures for connecting to infrastructure such as power and water place additional cost-layers on a firm's investment decision, reducing their incentive to invest in these overly-burdensome economies.

World Bank Ease of Doing Business indicators as well as the Investing Across Borders series highlight the costs associated with inefficient investment policies. The international best practice described by these agencies constitute much of the content in IFAP capacity building projects, so policymakers should familiarize themselves with the concepts to better understand the underlying rationale behind the IFAP principles.

### **Principle 5: Build constructive stakeholder relationships**

By establishing a rapport with all players affected by investment policies – the business community, consumers, international organizations, and other branches of domestic government – policymakers open communication channels with all interested parties, ensuring that each has an opportunity to voice concerns and allowing government officials to effectively describe the benefits behind their changes.

Open communication between government and the business community lowers the risk that unexpected policy changes will negatively affect investors as well as acting as a valuable tool for governments to generate feedback from the business community. This can be seen as a commitment to transparency – in line with principle 3 – and a strong signal to potential investors that they will have the opportunity to voice their concerns and have those concerns incorporated into future policy decisions.

<sup>&</sup>lt;sup>6</sup> Imad Moosa, "Foreign Direct Investment: Theory, Evidence, and Practice", 2002

### Principle 6: Utilize new technology to improve investment environments

Technology speeds up the investment process, making it easier and faster for foreign investors to enter new markets and thereby reduceing opportunity cost.

For the government, the benefits of using technology come through simpler, more efficient processes, not in the technology itself. Economies need not invest in the most expensive or complicated technology to woo potential investors; rather they should focus on using technology to simplify their investment process and reducing the cost faced by investors.

The best-practices cited from the experience of successful IPAs show the usefulness of technology in terms of fostering transparency and accessibility of investment policies. The 2012 Ease of Doing Business report describes how economies are making business regulation and the regulatory process more accessible, helped in many cases by e-government initiatives.

### Principle 7: Establish monitoring and review mechanisms for investment policies

Reviewing investment policies as a stand-alone action is unlikely to persuade firms to invest in any given economy. Instead, much like technology, the action of reviewing existing policies demonstrates a willingness by leaders to take a proactive approach to the policy environment. By ensuring that the existing rules are still appropriate for the current environment, policymakers reduce firms' perceived risk of overly-rigid or stagnant rules. Applying IFAP principles 5 and 6 would support an effective review of investment policies.

### **Principle 8: Enhance international cooperation**

Another signaling device, being an active, responsible member of the international community demonstrates that economies are committed to international best practice and the rule of law and lowers the risk a firm takes in making their investment decision.

### FDI DATA

Now that we better understand the reasoning behind IFAP and how it interacts with the investment environment, our analysis will shift toward examining the empirical evidence of FDI within APEC member economies. We begin by describing our project mandate and data.

The Policy Support Unit was tasked with analyzing the pattern and trends of foreign investment (mainly FDI), focusing on inter-regional and intra-regional FDI flows, and the sectoral composition of FDI flows.

This is an area of the FDI literature which has lacked extensive investigation in the past, mostly due to a lack of high-quality data. Taking the opportunity to fill a unique niche in the field and build on the cooperation inherent in APEC's mission, the PSU has built a proprietary database consisting of sectoral FDI flows within the APEC region over the years 2000-2010.

The PSU would like to note the importance of making investment data publicly available, a step toward meeting the key IFAP goal of transparency. All APEC member economies agreed that the PSU should proceed with this analysis and even then many failed to provide information on their international investment positions. A foreign firm looking for the same data would face large time costs searching for the sources and, if they failed to find even basic information on an economies' investment policy, may deem the risk too high to proceed. To avoid these potential problems in the future, the PSU strongly encourages all APEC members to be more forthcoming with their FDI data in line with the IFAP principles.

Our data are sourced directly from the domestic agencies responsible for aggregating and reporting FDI data – either central banks, finance ministries, or domestic statistical agencies, the same bodies used by UNCTAD to compile their foreign direct investment reports.<sup>7</sup> By using these sources, we have done our best to ensure that the data have been assembled using international best practice and are of the same quality demanded by comparable international organizations. This includes using a minimum threshold of 10% foreign ownership of a company as well as calculating the reported figures on a balance-of-payments basis. Where possible, we have compared the total FDI flows reported to us with the figures published in UNCTAD's World Investment Report to ensure that the data we received matches that used by official United Nations sources.

Here we must note the difficulty of making accurate classifications of what constitutes foreign direct investment. It can be challenging for economies to know where foreign investors are based, which industry a newly-acquired company should be classified under, and what value to assign to a given asset. As such, FDI data are subject to large corrections once initial reports have been updated and amended.

<sup>&</sup>lt;sup>7</sup> For additional information on data compilation, please see the UNCTAD Training Manual on Statistics for FDI and the Operations of TNCs, Volume I

For this reason, the PSU chose to study the period 2000-2010. We were able to analyze a long time period which has already been subject to revisions, allowing a stable source of data that should not change with future corrections.

The sectoral and source-economy breakdowns were reported by each member based on their own internal classification system. This naturally raises concerns about how accurately we are able to draw conclusions across economies without a uniform system in place. As such, the PSU took a series of corrective actions to address these short-comings and ensure that our data are as accurate and reflective as possible.

First, we rely only on sources which use international best practice in their FDI compilation. By providing their reports in good-faith we believe these calculations represent an accurate representation of the FDI picture within each economy. Also, by comparing the sum total of FDI reported to us with internationally recognized figures reported in the UNCTAD World Investment Report, we are able to conclude that the data are in line with reports to other internationally-respected bodies.

Second, PSU researchers compiled each economy's response into 8 aggregate categories – total FDI, agriculture, construction, finance and investment<sup>8</sup>, manufacturing, mining, trade and logistics, and services. In this way, we were able to control the variation which existed between various reporting economies. For example, many economies reported foreign investment in their financial sector and insurance sector as separate classifications, while others did not report an insurance category. Though we were unable to determine the extent of overlap in those not reporting such a breakdown, by combining similar groupings into consistent, broader categories we ensured this non-uniform raw data did not alter our final results.

Finally, we did not attempt to draw conclusions from data which were not reported, choosing instead to leave those categories blank until additional inputs are shared. For example, Japan provided data from the years 2005-2010, not covering the earlier portion of our request, while many economies have yet to respond in any way to our requests. PSU researchers chose to leave those categories blank during this initial analysis and hope that a more detailed breakdown can be offered in the future.

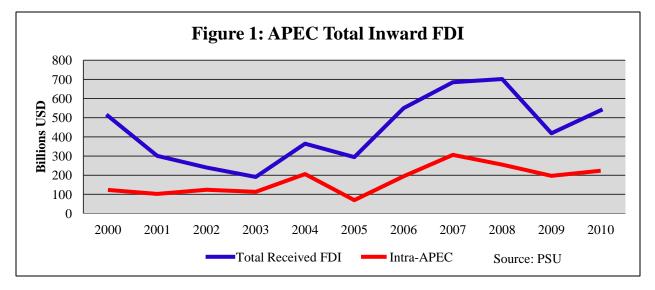
We acknowledge that this system is not perfect and leaves room for minor discrepancies across reporting economies. However, it is the most detailed breakdown of FDI data that our research has been able to uncover in the Asia-Pacific region and, since it was compiled from sources using international best practice and standardized by PSU researchers, we believe these data represent the most accurate reflection available of intra-APEC FDI flows.

<sup>&</sup>lt;sup>8</sup> This grouping includes investment categorized under 'real estate' by reporting economies. Roughly half of those reporting included real estate as a separate component and half did not. Rather than omitting this data, PSU decided to include real estate under the finance and investment heading which includes more traditional areas such as banking and insurance. Though the PSU was unable to determine the intended usage of those land investments, we assumed they were used for investment purposes and not another usage such as purchasing land to build a factory. If this assumption holds, then the value-added motivation of the foreign firm is to earn investment profits from their land acquisition which is consistent with inclusion under the financial heading.

### FOREIGN DIRECT INVESTMENT IN APEC

US\$ 4.8 trillion in foreign direct investment flowed into APEC economies during the last decade, equal to 1.83% of total GDP or an average of \$179 per person per year. These headline numbers match up well with global averages but conceal extensive regional variability. Our analysis will explore each APEC economy's investment portfolio in as much detail as possible, revealing a more nuanced story of how connections, investment, development and policy intermingle in the broader economic context.

Our initial findings were surprising but perfectly in line with the IFAP guidelines and economic theory: APEC members with a high per-capita GDP and large developing economies received a majority of FDI flows. Examining these flows at the sectoral level allowed the PSU to explore the areas foreign investors found promising and where policymakers attempted to channel these investments. We found that not all sectors are created equal, with wide discrepancies in funding levels to various sectors reported around the region. Further, only 40% of those funds were intra-APEC - originating in one APEC economy and destined for another - leaving additional room for further regional investment initiatives. All figures are in nominal US dollars following UNCTAD practice.



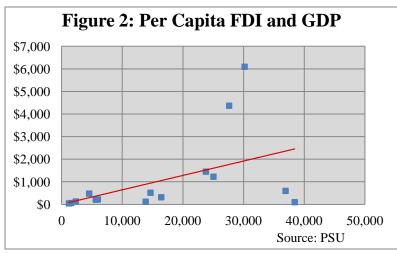
#### **Industrialized APEC Economies**

The five industrialized APEC economies – Australia; Canada; Japan; New Zealand; and the United States – are both the primary sources and destinations of foreign investment in the Asia-Pacific region. Combined they received a total of \$ 2.78 trillion in foreign investment from 2000-2010, 59% of total APEC inflows for that period.

Most of these funds were sourced from outside APEC: only 31% or \$866 billion came from other APEC members. Even within this intra-APEC flow, we begin to see a hierarchy: 77% or \$759 billion originated in one of the other industrialized APEC members. This figure means that

65% of all investment flowing out of industrialized APEC economies went to other industrialized economies.

These results confirm the idea that firms invest abroad for a wide range of issues and seriously examine both the cost and risk factors involved. Instead of the classic notion of foreign companies investing in less-developed economies to take advantage of cheaper factors of production and developing economies benefitting from the hoped-for technological spillover effects, we instead see firms from developed economies choosing to operate in other developed economies. This seems to validate IFAP's premise that simply improving the investment climate is not sufficient for attracting FDI and highlights the importance that economy-wide improvements in competitiveness can bring.



We also begin to see the correlation between per capita GDP and per capita FDI. Richer economies attract more FDI on average than less affluent economies. While it's difficult to determine whether more FDI causes higher per capita GDP or vice versa, there exists a clear association between the two factors, specifically for developing economies. Using a global dataset of developing economies, a World Bank analysis<sup>9</sup> found that for every

1% increase in per capita GDP, FDI increased by 1.27%, showing the strong positive association between the two variables. Our analysis looks at this variable for many APEC economies and finds a similar trend. Unfortunately, due to our data limitations the empirical evidence in our analysis is rather weak even though our result shows a similar, positive trend. Econometric regression analysis which includes more economies would allow us to make more accurate assessment of the importance of this and other key variables.

Australia received US\$304 billion during the last decade, equivalent to \$1,449 per capita each year or 4.22% of total GDP. Of this, 53% or \$160 billion came from other APEC members. Australia was an active investor in APEC as well with their firms investing \$62 billion in other APEC economies. A strong majority of these funds, 83%, flowed to other industrialized APEC economies.

Canada received \$436 billion in total foreign investment from 2000-2010, 46% coming from other APEC members. This number highlights the close relationship Canada shares with the United States: 97% of these intra-APEC flows came from American firms. Annual per capita FDI averaged \$1,225 for every Canadian, equal to 3.62% of total GDP.

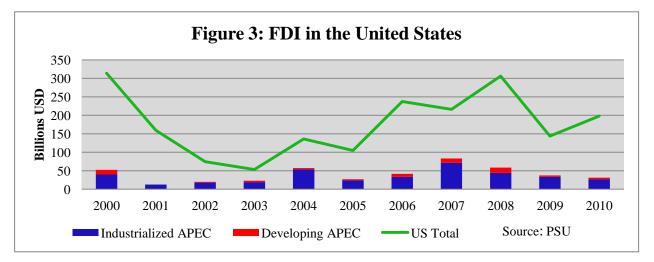
<sup>&</sup>lt;sup>9</sup> Mansoor Dailami, "Mobilizing International Resources for Development: Foreign Direct Investment and Other Private Flows", 2008.

Canadian firms were active investors primarily in the United States, sending \$207 billion or 84.5% of their total \$245 billion in intra-APEC funds to their southern neighbors. Intra-APEC funding accounted for 53% of Canada's total outward FDI of \$465 billion.

The PSU received Japanese data for the 2005-2010 period, so our analysis will focus only on these 6 years. During that time, Japan received nearly \$74 billion in foreign investment, of which over \$40 billion or 55% came from other APEC members. We can see less openness to outside investors when examining these numbers on a per capita and percentage of GDP basis: annual FDI was only \$97 per person or 0.26% of GDP from 2005-2010.

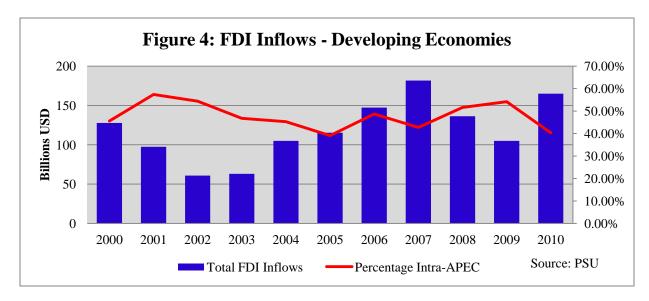
Japanese firms were much more active in the region, investing \$319 billion in other APEC economies. This was equivalent to 54% of their total external investment of \$590 billion. The United States received the largest share of these funds, absorbing \$135 billion or 41% of Japan's total intra-APEC investment followed by China with \$41 billion.

The strong bilateral relationship New Zealand shares with Australia can be seen in New Zealand's FDI numbers: of the \$23 billion in outside investment received over the last decade, nearly \$20 billion or 86% came from Australian firms. 46.5% of New Zealand's outward investments within the APEC region flowed to Australia as well.



Coming to the United States, we find the real engine of investment in APEC. The US received over \$1.9 trillion in outside investment in the years 2000-2010, equivalent to 40% of total FDI entering APEC. While APEC firms were active investors in the US market, we see that the United States appealed to global firms: only 22% of these funds came from other APEC members. Within that 22%, the numbers are skewed heavily toward just a handful of economies: Australia; Canada; Japan; Korea; Mexico; and Singapore accounted for over 97% of the total \$440 billion APEC investment in the United States.

US companies were also active in APEC, entering deals worth \$538 billion or 28% of total intra-APEC FDI.



#### **Developing APEC Economies**

Examining the investment position of all developing APEC economies is a difficult task. The Policy Support Unit was able to secure data on total FDI broken down by APEC member economy for only 10 of the 16 developing economies. Of these 10, only 5 – Chile; Mexico; the Philippines; Singapore; and Thailand – followed through on PSU requests for data on sectoral investment. Our analysis covers only those economies who submitted data or whose official statistical agencies publicly provided the necessary breakdowns.

Developing APEC economies recorded over \$2 trillion in foreign investment in the decade ending 2010, 42% of APEC's total; approximately \$1 trillion was sourced from other APEC members. Interestingly, 61% of this intra-APEC investment came from other developing APEC members which highlight strong regional connections.

Intra-APEC FDI has shown a counter-cyclical trend as demonstrated in Figure 4 above. The percentage of intra-regional flows into developing APEC economies are at their lowest when foreign investment flows are at their peak. Conversely, when investors from other regions reduce their funding, intra-APEC flows reach their highest level in percentage terms, demonstrating APEC's resilient connections and commitment toward regional development. While this finding is positive for the region as a whole, the benefits of FDI are not uniformly spread.

The differences between developing APEC economies can be rather stark. Average per capita FDI among all 10 reporting economies is \$1,361. If Singapore and Hong Kong, China are removed along with their average per capita FDI of \$5,229, the total for all remaining developing APEC members falls to \$211. Clearly, understanding the intricacies of foreign investment in these economies requires a more detailed breakdown.

China experienced the most dynamic investment growth of any APEC member that reported data during the last decade. Starting in 2002, China received FDI flows that more than doubled in volume on an annual basis, increasing from \$52 billion to \$114 billion in 2010. This represented

the largest percentage and actual increase among APEC members and made China APEC's second largest destination for international investment after the United States. Yet on a per capita basis, China lags behind other APEC economies in attracting foreign investment, averaging only \$60 per person. These measures show both the size and dynamism of the

Chinese economy and how extensive reforms need to be in the future in order to fully meet IFAP goals of openness and transparency.

Externally Chinese firms have become much more active, increasing their outward FDI flows from \$6 billion in 2000 to over \$68 billion in 2010. A majority of these funds, 71%, have stayed within the APEC region.

Hong Kong, China attracted

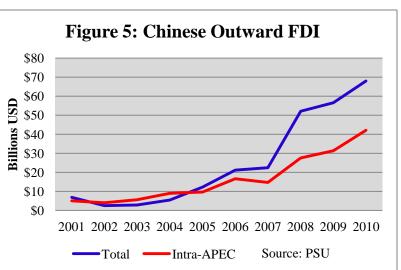
US\$453 billion of FDI inflows, equivalent to 22% of its total GDP (one of APEC's highest) or an average of US\$5,994 per capita during this period. 44% of these FDI inflows came from within the APEC region. In particular, HKC showed a strong investment relationship with China: US\$161 billion or 36% of its total FDI came from Chinese firms, which is equivalent to 80% of HKC's cumulated FDI inflows from the APEC region.

Hong Kong, China also played a predominant part in facilitating intra-regional FDI flows. For the years 2000-2010, FDI outflows amounted to US\$483 billion, equivalent to 23% of its total GDP during this period, 63% of which went to the APEC region. Eighty-six percent of these FDI outflows to the APEC region went to China, once again reflecting the close investment relationship between HKC and China. Such outflows amounted to US\$257 billion, equivalent to 55% of HKC's total FDI outflows.

Chinese Taipei recorded over US\$73 billion in FDI inflows during the years 2000-2010 with 39% coming from other APEC economies. We were able to gather data on investment from the People's Republic of China for the years 2009 and 2010. During those two years, Chinese firms invested US\$131 million in Chinese Taipei, nearly as much as Australia recorded in the entire decade. With more complete data on Chinese FDI, it's likely that APEC's share of total FDI within the Chinese Taipei economy would increase. The United States and Japan were the most active reported APEC economies with their firms investing \$12 billion and \$8 billion respectively.

Externally, firms from Chinese Taipei invested US\$ 36 billion in the APEC region.

Korean firms were more active investors than recipients in the APEC region during the last decade, receiving \$35 billion in FDI while investing \$62 billion. These numbers also show a



higher degree of progress still available in meeting IFAP goals as FDI accounted for only 0.76% of GDP, one of the lowest totals in APEC.

Southeast Asian economies submitted at the lowest rate of all APEC members, with only Malaysia; the Philippines; Singapore; and Thailand responding to PSU requests for data. However, the Philippines; Singapore; and Thailand all provided detailed breakdowns by source economy and sector as requested. Their assistance is greatly appreciated by PSU staff.

These four economies reported \$425 billion in total FDI during the years 2000-2010, 44% of which came from other APEC members. Of the \$179 billion in intra-APEC investment, the Southeast Asian economies were the most well-balanced between industrialized and developing APEC investment with 52% coming from industrialized economies and 48% from developing members. These headline numbers mask deep differences, however, which we will explore in more detail in the economy-specific breakout below.

Malaysia received \$135 billion in FDI from around the world during the last decade, most of which came from outside APEC. Japan; Singapore; and the United States accounted for a combined \$45 billion of foreign investment in Malaysia, 81% of total APEC funds flowing in to the economy. Total FDI accounted for an average of 9.2% of GDP, however, showing that Malaysia has made considerable progress opening their market to foreign investment even if regional firms are less active investors.

The global outlook shows in Malaysia's external investment as well with only 30% of its \$64 billion in outward FDI invested in the APEC region.

The Philippines reported data for the years 2005-2010. In that period, they received a total of \$23 billion in foreign investment for an average of \$3.8 billion per year. APEC economies were quite active, accounting for over 70% of that total. Japan; Korea; Singapore; and the United States combined for \$14 billion of FDI, good for 61% of total investment and 88% of APEC funding. The Philippines lags other economies as an FDI destination, receiving an average of only \$43 per capita or 1.29% of total GDP.

Singapore is a global destination for foreign funding, attracting over \$215 billion during that last decade or an average of \$4,366 per capita. Singapore's openness to foreign investment is reflected in the percentage of FDI to GDP, second to HKC at 14.5%. However, this openness to the global marketplace also leaves Singapore open to global fluctuations and their FDI numbers reflect this, rising during the boom years before the recession in the early 2000s, and showing the same pattern in the run-up to the Global Financial Crisis in 2008. Still, Singapore did not experience a net withdrawal of funding at any point during our period of analysis, showing that their commitment to the IFAP goals and broader economic stability were rewarded with higher levels of foreign investment.

Thailand, like the Philippines, reported data for the years 2005-2010. During this period they received over \$51 billion in foreign investment, 63% of which came from other APEC economies. Thailand was relatively open to foreign investment with FDI averaging over 3.6% of

GDP for the period as a whole and nearly 4% if data from 2009 and the dip related to the Global Financial Crisis are removed.

We will examine the sectoral breakdowns of the Philippines; Singapore; and Thailand in the next section.

Chile and Mexico were the Latin American economies reporting data and each offered a complete sectoral breakdown along with their headline numbers. These numbers will be analyzed more closely in this section with additional sectoral reporting to follow in the next section.

Chile reported nearly \$37 billion in FDI during the 2000s, equaling an average of \$206 per capita or 3.13% of GDP. Intra-APEC investment is dominated by the industrialized economies, led by Canada and the United States each with over \$7 billion invested.

Nearly one-third of total foreign investment went to the mining industry with APEC economies providing over 70% of that total. Canadian firms led this sector with over \$4.5 billion invested in mining alone. Both Australia and Japan accounted for roughly \$1 billion in Chilean mining investment as well. The construction industry and trade and logistics sectors were also receptive to foreign investment, accounting for a combined 50% of total FDI in Chile. The agricultural and financial sectors were the most closed, combining for only approximately 10% of total FDI.

Mexico received over \$255 billion in foreign investment in the last decade, equal to \$218 per capita or 2.9% of GDP, roughly similar with Chile's reported figures. The United States is easily the largest source of international funding flows into Mexico, with 50% of total FDI and 89% of intra-APEC flows during the last decade. Of these intra-APEC flows, a majority went to the financial and manufacturing sectors which combined for nearly \$100 billion in foreign investment.

#### SECTORAL BREAKDOWN

This section will explore sector-specific investment outcomes, how they differ across the region, and variations between economies at various levels of development. With this data, we will be able to examine the level of intra-APEC cooperation in more detail and analyze how open specific sectors within each member's economy are to international capital markets. We begin with the industrialized APEC economies that provided data for our report, the United States and Japan.

The United States offered breakdowns into four sectors that we analyzed: finance, manufacturing, services, and trade. They did not have a breakdown into agriculture, construction, or mining, making it impossible for the PSU to analyze these sectors. From the data available we can tell that the United States is rather open to investment from APEC member economies in the trade, manufacturing, and financial sectors with \$90 billion, \$102 billion, and \$103 billion in each respective category during the years 2000-2010. Canada and Japan dominate the manufacturing sector with their firms investing a combined \$87 billion or 85% of total APEC funding into American firms. These two economies see their share rise to 93% or \$84 billion in the trade, logistics, and communication sector. Canada alone shines through in the finance, real estate, and insurance sectors with over \$77 billion invested in the United States over this period, 75% of total intra-APEC investment.

In the service sector, though, America receives considerably less investment from APEC members. Again Japanese and Canadian firms supply a majority of the investment with 96% of total intra-APEC funding, but the total volume is only slightly more than \$12 billion over the decade to 2010, significantly less than the other reported categories. From our data it is not possible to determine if this reduction is due to high barriers to entry or that other APEC firms are less simply competitive than their American counterparts.

FDI into Japan was a more nuanced picture with many foreign firms divesting their holdings in Japanese companies over the last decade. The financial sector received over \$33 billion from APEC members, though American firms invested \$35 billion in total. Many other firms from APEC economies reversed their positions and moved out of the Japanese market. In the manufacturing sector we see an absolute removal of \$2.8 billion from APEC economies, while in the service sector and trade and logistics, a majority of economies show little net growth or outright reversals in the investment holdings. Both sectors show gains amongst other APEC members but those are heavily bolstered by Singaporean and US firms, responsible for a combined 74% and 78% of each respective sector.

In the agriculture, construction, and mining sectors, Japan reported minimal investment from any APEC members. Primary resource extraction is not a major component of the Japanese economy and many Japanese construction firms are world-leaders who seek out and win contracts abroad, so low numbers in the mining and construction sectors are in line with expectations. However, our research found few economically-efficient causes for limited investment in the agricultural sector. Reforms which ease investment into agriculture could offer strong gains for the Japanese economy.

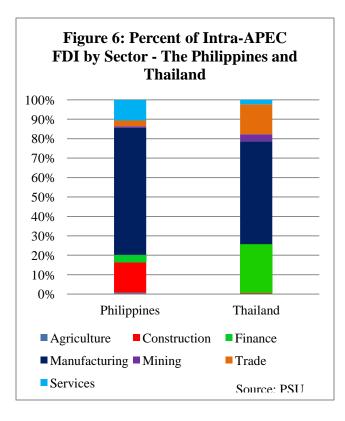
Singapore attracted more FDI from other APEC member economies during the years 2000-2010 than Japan drew globally, notching up over \$74 billion from the region. 64% of APEC funding came into the financial sector, demonstrating Singapore's push to become a financial center and its position as a safe haven in the region. For example, Indonesia and Chile combined to invest over \$11 billion in the sector, more than Australia; Canada; Japan; and New Zealand combined. Trade and logistics also showed strong gains of over \$15 billion, highlighting Singapore's strength as a global trading hub.

Singapore showed their openness to regional investment in other areas as well, with services and manufacturing showing strong gains and even mining and agriculture, not major drivers of the Singaporean economy, ending the decade with a positive investment. The only sector showing declines over our period of examination was the construction sector. Again, our data does not allow us to determine if this occurred due to few investment opportunities arising because of Singapore's competitive domestic firms or if other barriers to investment hinder regional entry. If barriers are the main culprit, welfare gains could stand to be gained by their removal.

The most interesting sectoral analysis available from our current data comes in examining FDI entering the Philippines and Thailand. Both are developing Southeast Asian economies which draw approximately 58% of their intra-APEC FDI from industrialized economies and 42% from other developing APEC members. Also, each reported sector-level data for the years 2005-2010, allowing us to make robust comparisons of their results. By examining the way each economy accepts and utilizes foreign investment, we will attempt to analyze the benefits FDI can have on developing economies' growth strategy.

Before examining the FDI numbers, however, we will begin by analyzing each economy's nominal per capita GDP. The Philippines per capita GDP rose from \$2,697<sup>10</sup> in 2000 to \$3,560 in 2010, equivalent to 2.6% annual growth. Thailand, by contrast, enjoyed an 8.2% annual growth rate in per capita GDP as the average wage rose from \$1,943 in 2000 to \$4,614 in 2010. Thailand's economic development model has been more effective in raising average wages during the 2000s. Building on the earlier premise that FDI increases along with per capita GDP, we'll now explore the differences between each economy's FDI bundle to examine in more detail how foreign investors impact economic development.

<sup>&</sup>lt;sup>10</sup> All data in this paragraph are drawn from the World Bank's World Development Indicators via StatsAPEC. Nominal GDP is used so that measurement units are consistent for both FDI and GDP statistics.



Thailand has attracted the most FDI into its manufacturing, finance, and trade and logistics sectors, drawing \$28 billion, \$13 billion, and \$8 billion in respective intra-APEC investment. Their agriculture, construction and service industries have received relatively little attention from Asia-Pacific investors, drawing in only \$61 million, \$255 million, and \$1.2 billion over the last decade.

Investment in the Philippines, by contrast, followed has opposite path. an Manufacturing, construction, and services are largest recipients the of international investment, drawing in \$10.5 billion, \$2.5 billion, and \$1.7 billion respectively. The financial sector and trade and logistics industry drew in only \$606 million and \$475 million in intra-APEC investment over the same period.

In their World Investment Report, UNCTAD lists one of the primary challenges when integrating investment policy into a larger development strategy as "channeling investment to areas key for the build-up of productive capacity and international competitiveness." <sup>11</sup> Economies seek out foreign investment in hopes of achieving knowledge spillovers in industries they would like to develop into productive drivers of growth. In this light, it would seem that both Thailand and the Philippines view manufacturing as an area where they can be competitive on the international stage. Both have attracted the largest share of intra-APEC FDI into their manufacturing sectors.

Other sectors, however, show a clear divergence in FDI growth. Thailand has received investment into the trade and logistics sector as well as finance, high value-added industries which appear poised to grow in importance in a globalized world. The Philippines have received investment in their construction industry along with the service sector, areas which are generally more focused on domestic consumption. Finance and trade lag behind other industries.

This divergence could arise because of many factors:

- Different growth strategies: export-led vs. domestic consumption
- Difficulty channeling FDI toward desirable industries
- High barriers to entry for foreign firms

<sup>&</sup>lt;sup>11</sup> UNCTAD World Investment Report 2012.

Regardless of the reasons why, it is clear that Thailand and the Philippines appeal to foreign investors for very different reasons, though they share common economic development goals and a similar mix of inflows from both industrialized and developing APEC economies.

### **PROJECTS ANNOUNCED SINCE 2011**

5,218 intra-APEC investments totaling \$330 billion have been announced since the beginning of January 2011, according to the Financial Times fDi Markets database.<sup>12</sup> Firms from industrialized APEC economies have sourced a majority of these foreign ventures with American, Japanese, and Canadian firms pledging to invest in a combined 3,728 projects, 71% of total intra-APEC activity.

China has been the largest destination for pledged intra-APEC investment in the last two years, followed by the United States, Indonesia, Canada, and Mexico. Over \$214 billion in investment has been announced in these five economies, corresponding to 65% of the total intra-APEC value.

The services sector has seen the largest number of announced projects in the last two years, led by the sales, marketing and support segment. Manufacturing was the second most common recipient of foreign investment, followed by trade led by the logistics, distribution, and transportation segment.

48% of firms announced that the destination economy's growth potential was a prime motivating factor in their investment decision, while 34% noted proximity to markets of customers as a reason to invest.

The two preceding points – which sectors of the economy are receiving the most attention and the motivating factor behind a firm's decision to invest abroad – are important to consider when shaping an economy's investment policy. No matter what strategy policymakers implement to attract FDI, they will not be successful unless foreign firms believe that their investment will be viable and profitable.

A strong plurality of firms noted that the growth potential of the Asia-Pacific region was a factor in their decision to invest in the region. Their actions reflect that belief with the services and trade sectors growing in importance as foreign firms seek to position themselves to sell to hosteconomy consumers instead of simply relying on them for low-cost inputs or factors of production. Policymakers who incorporate these facts into a more comprehensive investment policy will be best positioned to take advantage of the gains foreign investment can offer in the future.

<sup>&</sup>lt;sup>12</sup> The fDi Markets database records <u>announced</u> foreign investment projects, not necessarily projects that are <u>implemented</u> in any given time period. These numbers should be used for illustrative purposes only and as a signal of which markets are active sources and destinations of intra-APEC FDI.

### CONCLUSION

APEC economies were magnets for foreign investment over the last decade, attracting over \$4.8 trillion from global firms. These trends show no sign of reversing or slowing. Foreign firms remain positive on the APEC region, announcing over \$330 billion in new investment in the last 2 years and cite growing markets and close proximity as their primary motives. Foreign firms believe that the benefits of investing in the Asia-Pacific region outweigh both the cost and risk of doing so, decisions made easier by a more transparent, accessible investment climate facilitated by the eight principles laid out in the IFAP agenda.

However, these gains were not spread equally. Six APEC economies – Canada; China; Hong Kong, China; Mexico; Singapore; and the United States – garnered 84% of those flows with the United States alone receiving over 40% of total APEC FDI. A majority of internal flows were sourced in a handful of APEC economies as well, indicating that the gains from these investments are going to a small number of economies, but also signaling that many APEC members have substantial opportunity to advance their own positions within the regional investment field.

We also found evidence of positive counter-cyclical resilience in intra-APEC FDI flows, specifically for developing APEC economies. When others retrench and reduce their investments, APEC members maintain their support and continue to invest in the region, a demonstration of the commitment and strong connections which exist between member economies.

Another trend we were able to identify is the positive correlation between per capita GDP and per capita FDI. On trend, those economies with higher per capita GDP also attract more foreign investment per capita. Assigning causation to this trend is difficult without more complete data and, even then, sophisticated statistical techniques would be needed to properly account for strong endogeneity bias. Despite these short-comings, there is evidence that richer economies attract more foreign investment.

Economies also face difficult challenges directing those funds toward sectors in line with their broader economic agendas and adapting the policy environment to match. Yet opportunities exist for nimble, proactive economies that recruit foreign investors and understand the changing dynamics of firm demand. Service sector investment has moved past manufacturing as the area where foreign firms seek to channel their investments, offering recipient economies the opportunity to rise up the global value chain as international connectivity increases.

As a cooperative body, APEC offers substantial room to grow in the investment arena. Only 40% of international funds invested in the region came from other APEC member economies and only 58% of the region is covered by bilateral investment treaties or other international investment agreements. As an established forum seeking common understanding and progress on international economic issues, APEC offers a strong starting position for economies seeking to strengthen their position in the international investment field. IFAP offers a solid policy foundation to enhance an economy's investment climate.

Areas where future APEC cooperation could provide further benefits in facilitating international investment are in access to export markets, openness to trade, and transparency, areas which firms have identified as important factors as they analyze international investment positions and the core focus and strength of APEC. Directing future effort toward these issues could help further enhance APEC economies as a choice destination for foreign investment.

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# Appendix I: Investment Facilitation – Menu of Actions and Measures (Voluntary submission by member economies)

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# Appendix I: Investment facilitation – menu of actions and measures (Voluntary submission by member economies: Australia)

IFAP Principle 1: Promote accessibility and transparency in the formulation and administration of investment-related policies					
Specific Actions		Time Table	Details of implementation	Expected outcomes	
•	Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates.	In place		(Describe the expected outcome within this	
•	Adopt centralised registry of laws and regulations and make this available electronically.	In Place		principle)	
•	Establish a single window or special enquiry point for all enquiries concerning investment policies and applications to invest	In Place	AUSTRADE		
•	Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business	In Place	www.firb.gov.au		
•	Following establishment of an Investment Promotion Agency (IPA), or similar body, and make its existence widely known	In Place	AUSTRADE – www.austrade.gov.au		
•	Make available to investors all rules and other information relating to investment promotion and incentive schemes	In Place			
•	Allow investors to choose their form of establishment within legislative and legal frameworks.	In Place	www.asic.gov.au		
•	Ensure transparency and clarity in investment-related laws				
•	Improve upon the APEC-wide website (e-portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)	N/A			
•	Encourage on-line enquiries and on-line information on all foreign investment issues		see www.firb.gov.au		
•	Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements	In Place			
•	To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment	Undertaken by the Australian Parliament			
•	Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring progress				

IFAP Principle 2 Enhance stability of investment environments, security of property and protection of investments						
Specific Actions	Time Table	Details of implementation	Expected outcomes			
<ul> <li>Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property</li> </ul>	In Place		(			
<ul> <li>Create and maintain an effective register of public or state owned property.</li> </ul>	N/A					
<ul> <li>Ensure costs associated with land transactions are kept to a minimum including by fostering competition.</li> </ul>						
<ul> <li>Foster the dissemination of accurate market reputation information including creditworthiness and reliability</li> </ul>						
<ul> <li>Explore the possibility of using the World Bank <i>Doing Business</i> indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progress across APEC</li> </ul>						
<ul> <li>Encourage or establish effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures</li> </ul>	In Place					
<ul> <li>Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private parties</li> </ul>						
<ul> <li>Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling facilities, such as complaint service centres, and effective problem-solving mechanisms</li> </ul>						
Take steps to accede to an arbitral convention						

IFAP Principle 3 Enhance predictability and consistency in investme	ent-related policies		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Increase use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency.</li> </ul>	Undertaken by Australian Parliament and State Parliaments		(
<ul> <li>Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment</li> </ul>	National treatment extant		
<ul> <li>Reduce the scope for discriminatory bureaucratic discretion in interpreting investment-related regulations</li> </ul>	Undertaken by Australian Parliament and State		
<ul> <li>Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorising</li> </ul>	Parliaments		
investment proposals or where an agency has regulatory and commercial functions	In Place		
<ul> <li>Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals</li> </ul>	See -		
<ul> <li>Establish accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast- track" review procedures</li> </ul>	www.FIRB.GOV.AU		
Any voluntary actions in addition to the above:			
•			
IFAP Principle 4: Improve the efficiency and effectiveness of investr	nent procedures		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers</li> </ul>	In place for each function		
<ul> <li>Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement</li> </ul>	Already undertaken for some investments		
<ul> <li>Shorten the processing time and procedures for investment applications.</li> </ul>	Statutory timeframe in place		

<ul> <li>within defined time limits to speed up processing times, where appropriate</li> <li>Ensure the issuing of licences, permits and concessions is done at least cost to the investor</li> <li>Simplify the process for connecting to essential services infrastructure</li> <li>Implement strategies to improve administrative performance at lower levels of government.</li> <li>Facilitate availability of high standard business services supporting investment</li> </ul>	In place		
Other voluntary actions in addition to the above:			
IFAP Principle 5: Build constructive stakeholder relationships			
IFAP Principle 5: Build constructive stakeholder relationships Specific Actions	Time Table	Details of implementation	Expected outcomes

<ul> <li>including through the promotion of industry clusters</li> <li>Encourage high standards of corporate governance through cooperation aimed at promoting international concepts and principles for business conduct, such as APEC's programs on corporate governance and anti-corruption.</li> <li>Examine and share APEC member economies' experience with responsible business conduct instruments</li> </ul>	See <u>www.ASIC.gov.au</u> and <u>www.apra.gov.au</u> Australia has endorsed OECD Guidelines for Multinational Enterprises and participates in other CSR forums		
Other voluntary actions in addition to the above:			
IFAP Principle 6: Utilise new technology to improve investment envir		[	1
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Promote the introduction and use of new technologies aimed at making the investment process simpler and faster</li> <li>Maintain adequate and effective protection of technology and related intellectual property rights</li> <li>Where possible, give effect to international norms for property protection</li> </ul>	Some online applications already available See www.ipaustralia.gov.au		
Other voluntary actions in addition to the above:			
IFAP Principle 7: Establish monitoring and review mechanisms for in	nvestment policies	I	I
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost</li> </ul>	Reviews of investment procedures is undertaken on a continuing basis –		

Other voluntary actions in addition to the above:	no cost to applications for investment approval		
IFAP Principle 8: Enhance international cooperation Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions</li> <li>Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World Bank, UNCTAD and OECD</li> <li>Ensure measures exist to ensure effective compliance with commitments under international investment agreements</li> <li>Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.</li> </ul>	Australia is a member of a range of international organisations which promote directly and indirectly better investment and trade practices.		
Other voluntary actions in addition to the above: •			

## Appendix I: Investment facilitation – menu of actions and measures (Voluntary submission by member economies: Chile)

IFAP Principle 1: Promote accessibility and transparency in the formulation and administration of investment-related policies					
Spo	ecific Actions	Time Table Details of implementation		Expected outcomes	
•	Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates.	In force	Law N°20.285, Access to Information, of the Ministry Secretary General of the Presidency, published in Official	Publish laws, regulations, judicial decisions and	
•	Adopt centralised registry of laws and regulations and make this available electronically.	In force	Gazette on august 20, 2008. Law N°20.285 <u>regulates the principle of</u>	administrative rulings of general application,	
•	Establish a single window or special enquiry point for all enquiries concerning investment policies and applications to invest	In Force	public transparency, the right of access to information of State Administration	including revisions and up-dates.	
•	Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business	In Force	organisms, the procedures for the exercise of the right and thereunder, and the exceptions to the disclosure of	Ensure transparency and clarity in investment-	
•	Following establishment of an Investment Promotion Agency (IPA), or similar body, and make its existence widely known	In Force	information.	related laws	
•	Make available to investors all rules and other information relating to investment promotion and incentive schemes	In Force	Decree Law N°211, 1973, Competition Law, Ministry of Economy,	Establishment of an Agency responsible for ensuring free competition, and make	
•	Allow investors to choose their form of establishment within legislative and legal frameworks.	In Force	Development and Reconstruction, published in the Official Gazette on march 7, 2005, as amended by Law No.		
•	Ensure transparency and clarity in investment-related laws	In Force	20361/2009	its existence widely	
•	Improve upon the APEC-wide website (e-portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)	-	This law objective is to promote and defend free market competition.	known Ensure transparency and clarity in investment-	
•	Encourage on-line enquiries and on-line information on all foreign investment issues	In Force	Restraints to free competition in economic activities will be corrected, prohibited and/or punished in the manner and with the penalties provided in this regulation. The National Economic Prosecutor Office (Fiscalía Nacional Económica or FNE) is the national agency responsible for ensuring free competition. As such, it must defend and promote	related laws Maintain a mechanism	
•	Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements	Not in place		to provide timely and relevant advice of changes in procedures,	
-	To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment	Not in place		applicable standards, technical regulations and conformance reguirements.	
-	Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and	In Force	competition in all markets or productive sectors of the Chilean economy.	requirements.	

measuring progress	The law of competition (DL 211) states that the National Economic Prosecutor Office is a decentralized public service, with legal personality and independent from any agency or service. It is subject to the supervision of the President of the Republic through the Ministry of Economy, Development and Tourism.
	The National Economic Prosecutor is the head of the agency and practices both senior leadership as well as judicial and extrajudicial representation of National Economic Prosecutor Office. The President of the Republic, after a public and open contest, nominates the lawyer who serves a 4 years term as National Economic Prosecutor. Its removal, however, is not under the discretion of the President of the Republic, since it requires the approval of the Supreme Court and should be grounded on specific legal causes.
	The Competition Tribunal (TDLC) is a judicial body in charge of adjudicating and solving disputes regarding competition law and issuing decisions in non-adversarial proceedings in competition matters.Competition Advocacy refers to the activities performed by the National Economic Prosecutor Office and the Competition Tribunal not directly implying law enforcement; Competition authorities in Chile conduct activities to advocate competition, in the strict sense, through three approaches: the FNE can persuade in favor of regulatory reform

directly before the regulator; the FNE	
can, indirectly through its complaints	
or reports, request the TDLC measures	
such as recommendations to regulators	
or propose regulatory modifications;	
lastly, the TDLC can formulate	
recommendations or propose	
regulatory reforms.	
As to the task of creating a culture of	
competition, i.e., to expand support	
from the community in general to	
market competition,, the FNE diffuses	
through various activities the benefits	
of competition and collaboration with	
other government agencies in the development of public policies	
affecting the economic order.	
Some competition advocacy initiatives	
include::	
-Market Studies: The FNE performs or	
outsources market researches in order	
to increase its knowledge and	
understanding of markets and	-Make available to
economic activities in particular to	investors all rules and
assess the conditions of competition in	other information
a particular sector or industry.	relating to investment
	promotion and incentive schemes
-Promotional Materials: Contains	
materials prepared by the FNE on	-Allow investors to
various issues related to competition.	choose their form of
	establishment within legislative and legal
-National Cooperation Agreements:	frameworks.
Contains the framework agreements	
concluded by the FNE with other	-Encourage on-line
government agencies and universities	enquiries and on-line
to develop joint activities aimed at	information on all
promoting the benefits of competition.	foreign investment
	issues

The Foreign investment Committee is	-Maintain a mechanism
the Chilean Investment Promotion	to provide timely and
Agency since March 2012.	relevant advice of
The Foreign Investment Committee	changes in procedures,
(FIC) is the body representing the State	applicable standards,
of Chile in their dealings with foreign	technical regulations and
investors and supports Chile's	conformance
positioning as a highly attractive	requirements
destination for foreign investment and	-provide advance notice
international business role in matters	of changes to laws and
related to the administration and	regulations.
dissemination of relevant legal	regulations.
regulations, development of	
promotional activities of various kinds	
and the development of relevant	
information on foreign investment for	
foreign investors and potential	
investors.	
In this regard the Foreign investment	
Committee:	
-Develop all kinds of initiatives to	
communicate, promote, coordinate	
and implement activities designed to	
foster the entry of Foreign Direct	
Investment to the country.	
-Provides general information about	
Chile, its social and economic	
environment, the legal framework and	
policies on foreign investment,	
providing specific information on	
starting a business as well as the	
procedures and regulations for every	
investor should adhere to enter direct	
foreign investment to the country.	
-Ensures proper implementation of the	
Foreign Investment Statute (Decree	
Law 600) in order to safeguard the	
rights of the State, as foreign investors	
through the dissemination of its	
content and administration of legal	
procedures linked to it: analysis	

IFAP Principle 2 Enhance stability of investment environments, secu	rity of property an	representation of the Republic of C in arbitration court which is deman by foreign investors, through Defense Program in For Investment Arbitration.	ents. rate hent by on are to s as ublic the cific poth and ngs, and chile ided
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property</li> <li>Create and maintain an effective register of public or state owned property.</li> </ul>	In Force In Force	The Chapter XIV of the Central Bank's Compendium of Foreign Exchange Regulations establishes rules for investment, capital contributions, and foreign credit. Under Chapter XIV, the Central	
<ul> <li>Ensure costs associated with land transactions are kept to a minimum including by fostering competition.</li> </ul>	Not in place	Bank is not allowed to reject foreign investments, although it	
<ul> <li>Foster the dissemination of accurate market reputation information including creditworthiness and reliability</li> </ul>	Not in place	may impose conditions based on its monetary policy on the transfer of funds into and out of	
• Explore the possibility of using the World Bank Doing Business	In Force	Chile, such as a one-year retention requirement. Once the	Invariability of Income Tax
indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progress across APEC		investments are materialized, investors should provide	Regime Invariability of Indirect Taxes

resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or		under Chapter XIV	Special Regime for Large Project
administrative tribunals or procedures		On the other hand, <b>Decree Law 600</b> , Foreign Investment Statute,	
<ul> <li>Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private parties</li> </ul>	In Force	of the Ministry of Economy, Development and Reconstruction, published in the Official Gazette	
<ul> <li>Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling facilities, such as complaint service centres, and effective problem-solving mechanisms</li> <li>Take steps to accede to an arbitral convention</li> </ul>	- In Force	on December 16, 1993. Any foreign individual or legal entity, as well as Chileans with residence abroad, can invest through D.L. 600. Under this mechanism, investors enter into a legally binding contract with the Chilean State, which cannot be modified unilaterally by the State or by subsequent changes in the law. However, investors may, at any time, request the amendment of the contract to increase the amount of the	
		investment, change its purpose or assign its rights to another foreign investor. In regard to this principle Decree	
		Law N°600, established:	
		Special Advantages for Foreign Investors: Although Chile's Constitution is based on the principle of non-discrimination, D.L. 600 offers some tax advantages for foreign investors. These are not "tax breaks" or "tax holidays", but are intended to provide a stable tax horizon, acting as a form of "tax insurance". D.L. 600 offers several different tax options, but basically allows the investor to lock into the tax regime prevailing at the time an investment is	

	made.	
	Invariability of Income Tax	
	Regime: All Chilean companies	
	have to pay a First-Category Tax	
	(or Corporate tax) equivalent to	
	17% Under Chile's Common Tax	
	Regime, a 35% tax is currently	
	levied on distributed or remitted	
	profits. Interest paid to non-	
	residents is also subject to a 35%	
	additional withholding tax,	
	however, interest on loans	
	granted by foreign banking or	
	other financial institutions is	
	subject to a 4% tax, provided that	
	excess indebtedness provisions	
	do not apply. Under DL 600, a	
	foreign investor can opt to lock	
	into an effective fixed overall tax	
	rate of 42% on taxable income for	
	up to ten years, or -under article	
	11 bis- for up to twenty years in	
	the case of industrial and	
	extractive investments of US\$ 50	
	million or more. The investor,	
	thereby, acquires immunity from	
	any tax increases in the Common	
	Tax Regime that may occur during	
	that period. The lock-in can be	
	waived at any time, but an	
	investor cannot subsequently	
	revert to the guaranteed 42%	
	rate. The First-Category payment	
	of 17% can be set against tax	
	returns under both the Common	
	Tax and Invariable Tax Regimes.	
	have the life of t	
	Invariability of Indirect Taxes:	
	D.L. 600 states that foreign	
	investments brought into the	
	country in the form of tangible	
	assets are subject to the general	
1	i İ	l de la constante de

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	VAT taxation regime and customs	
	regulations. However, foreign	
	investors are entitled to include a	
	clause in their contracts giving	
	them access to a regime that	
	freezes Value Added Tax	
	(currently at 19%), as well as	
	import tariffs on capital goods for	
	the project, at their rate at the	
	date of the investment. This	
	special regime applies throughout	
	the period authorized for carrying	
	out the investment. Additionally,	
	imports of some of these capital	
	goods such as machinery or	
	equipment are exempt from VAT	
	in the case they are not produced	
	in Chile and are on a list	
	compiled, prepared and	
	published by the Ministry of	
	Economy's Foreign Trade	
	Department. The current list was	
	approved by Decree 204 of the	
	Ministry of Economy, published in	
	the Official Gazette ("Diario	
	Oficial") on December 12, 2002,	
	and is available at the Ministry of	
	Economy's website.	
	Foreign investors who sign a D.L.	
	600 contract are exempted from	
	VAT on other technology imports,	
	providing they appear on this list	
	compiled by the Foreign Trade	
	Department. The products	
	currently listed include	
	accounting and data processing	
	machines, TV cameras, lasers and	
	magnetic resonance imaging	
	diagnostic equipment (MRI),	
	among several others.	
	Special Regime for Large	
	I	

	Projects: Under article 11 bis of	
	D.L. 600, investments in new	
	industrial or extractive activities,	
	including mining, are entitled to	
	additional tax benefits, providing	
	they have a value of at least US\$	
	50 million. Currently, the Foreign	
	Investment Committee is revising	
	its policy regarding article 11 bis,	
	and new contracts under this	
	regime are not being approved at	
	this time. This policy is subject to	
	change in the future.	
	Expropriation is not defined	
	directly under Chilean law. The	Protect Property
	Chilean Constitution makes	rotectroperty
	reference to expropriation in	
	article 19.24, which states: "In no	
	case may anyone be deprived of	
	his property, of the assets	
	affected or any of the essential	
	faculties or powers of ownership,	
	except by virtue of a general or a	
	special law which authorizes	
	expropriation for the public	
	benefit or the national interest,	
	duly qualified by the legislator.	
	The expropriated party may	
	protest the legality of the	
	expropriation action before the	
	ordinary courts of justice and	
	shall, at all times, have the right	
	to indemnification for patrimonial	
	harm actually caused, to be fixed	
	by mutual agreement or by a	
	sentence pronounced by said	
	courts in accordance with the	
	law".	
	National jurisprudence has	
	established that expropriation is	
I I		I

Specific Actions	Time Table	Details of	Expected outcomes
IFAP Principle 3 Enhance predictability and consistency in investm	ent-related policies		
	oft	he environment.	
		I health, and the conservation	
		ional security, public welfare	
	Nat	ion's general interests,	
		detail its components: the	
		ction, but has rather described	
		not defined this social	
		carried out by virtue of their ial function. The Constitution	
		an expropriation act can only	
		t can be established by means	
		erefore, limitations to property	
		environmental patrimony."	
		lth, and the conservation of	
		ional security, public use and	
		Nation's general interests, the	
		udes all the requirements of	
		l obligations derived from its ial function. Said function	
		pose of it, and the limitations	
		perty and to use, enjoy and	
		ablish the manner to acquire	
	-	perty. Only the law may	
		poreal and incorporeal	
		ects over all classes of	
		nt of ownership in its diverse	
		rantees to all persons: "The	
		agraph 1 of the Constitution	
	Fur	ther, Article 19, № 24,	
	201		
		ditions, as set out in the netitution.	
		st comply with a series of	
		npetent authorities, which	
		ectly by the legislation to the	
	-	virtue of the powers given	
	bv	administrative act undertaken virtue of the powers given	

		implementation	
<ul> <li>Increase use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency.</li> <li>Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment</li> </ul>	- In Force		
<ul> <li>Reduce the scope for discriminatory bureaucratic discretion in interpreting investment-related regulations</li> </ul>	-		
<ul> <li>Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorising investment proposals or where an agency has regulatory and commercial functions</li> </ul>	In Force		
<ul> <li>Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals</li> </ul>	In Force		
<ul> <li>Establish accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast- track" review procedures</li> </ul>	In Force		
IFAP Principle 4: Improve the efficiency and effectiveness of investn	nent procedures		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers</li> </ul>	Time Table Not in place		Expected outcomes
<ul> <li>Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority,</li> </ul>			Expected outcomes
<ul> <li>Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers</li> <li>Simplify and reduce the number of forms relating to foreign</li> </ul>	Not in place		Expected outcomes
<ul> <li>Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers</li> <li>Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement</li> <li>Shorten the processing time and procedures for investment</li> </ul>	Not in place		Expected outcomes
<ul> <li>Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers</li> <li>Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement</li> <li>Shorten the processing time and procedures for investment applications.</li> <li>Promote use of "silence is consent" rules or no objections within defined time limits to speed up processing times, where</li> </ul>	Not in place Not in place Not in place		Expected outcomes

	infrastructure	-		
•	Implement strategies to improve administrative performance at lower levels of government.	Not in place		
•	Facilitate availability of high standard business services supporting investment	In force		
IFAP P	rinciple 5: Build constructive stakeholder relationships			
Specifi	ic Actions	Time Table	Details of implementation	Expected outcomes
•	To the extent possible, establish a mechanism to provide interested parties (including business community) with opportunity to comment on proposed new laws, regulations and policies or changes to existing ones prior to their implementation	Not in place		
•	Continue to share APEC member economies' experiences of successful stakeholder consultative mechanisms	Not in place		
•	Promote the role of policy advocacy within IPAs as a means of addressing the specific investment problems raised by investors including those faced by SMEs	Not in place		
•	Continue to share APEC member economies' experiences of successful public private dialogue to take advantage of the information on successes and problems encountered by established investors	In Force		
•	Promote backward investment linkages between businesses, especially between foreign affiliates and local enterprises including through the promotion of industry clusters	In force		
•	Encourage high standards of corporate governance through cooperation aimed at promoting international concepts and principles for business conduct, such as APEC's programs on corporate governance and anti-corruption.	-		
•	Examine and share APEC member economies' experience with responsible business conduct instruments	Not in place		
IFAP P	rinciple 6: Utilise new technology to improve investment envi	ronments		
Specifi	ic Actions	Time Table	Details of	Expected outcomes

		implementation	
<ul> <li>Promote the introduction and use of new technologies aimed at making the investment process simpler and faster</li> <li>Maintain adequate and effective protection of technology and related intellectual property rights</li> <li>Where possible, give effect to international norms for property protection</li> </ul>	In force In force - <b>nvestment policie</b>	The Foreign investment Committee is the Chilean Investment Promotion Agency since March 2012. The Committee established an easy and fast mechanism to apply to investment process through internet, on line processes, and on line information for the public.	<ul> <li>use of technologies aimed at making the investment process simpler and faster.</li> <li>Make information available to the public.</li> </ul>
Specific Actions	Time Table	Details of implementation	Expected outcomes
Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost	In force	TheForeigninvestmentCommitteeistheChileanInvestmentPromotionAgencysinceMarch 2012.InthisregardtheForeigninvestmentCommittee:-ProvidesgeneralinformationaboutChile,itssocialandeconomicenvironment,thelegalframeworkandpoliciesonforeigninvestment,providingspecificinformationon starting abusinessaswellastheproceduresandregulationsforeveryinvestorshouldadhere toenterdirectforeigninvestmenttothecountryEnsuresproperimplementationoftheoftheForeignInvestmentState,asforeigninvestorsthrough thedisseminationoftherightsofthedisseminationoflegalprocedureslinkedtoauthorizationoflegalprocedureslinkedto	<ul> <li>-periodic reviews of investment procedures available to the public on internet.</li> <li>- information on starting a business, general information about Chile and the legal framework and policies on foreign investment.</li> <li>-Ensures proper implementation of the Foreign Investment Statute.</li> </ul>

-Post a record date and accurate statistical welcome foreign investment to Foreign Investment Statute, by systematizing the information on contracts as capital flows that are incurred against them, in order to safeguard the interests investors as well as statistical reporting for public use. -Regularly publishes reports on the business climate and Chile and specific investment opportunities in both public and private projects and coordinates business meetings, conferences and seminars.	
The National Economic Prosecutor Office (Fiscalía Nacional Económica or FNE) is the national agency responsible for ensuring free competition. Competition <u>Advocacy</u> refers to the activities performed by the National Economic Prosecutor Office and the Competition Tribunal not directly implying law enforcement; Competition authorities in Chile conduct activities to advocate competition, in the strict sense, through three approaches: the FNE can persuade in favor of regulatory reform directly before the regulator; the FNE can, indirectly through its complaints or reports, request the TDLC measures such as recommendations to regulators	- information on starting a business, general information about Chile and the legal framework and policies on foreign investment.

		or propose regulatory modifications; lastly, the TDLC can formulate recommendations or propose regulatory reforms. The FNE diffuses through Promotional Materials, materials prepared by the FNE on various issues related to competition and has signed National Cooperation Agreements which contains the framework agreements concluded by the FNE with other government agencies and universities to develop joint activities aimed at promoting the benefits of competition.	
IFAP Principle 8: Enhance international cooperation Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions</li> <li>Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World Bank, UNCTAD and OECD</li> <li>Ensure measures exist to ensure effective compliance with commitments under international investment agreements</li> <li>Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.</li> </ul>	In force Not in place In Force	The National Economic Prosecutor Office (Fiscalía Nacional Económica or FNE) is the national agency responsible for ensuring free competition. The Competition Tribunal (TDLC) is a judicial body in charge of adjudicating and solving disputes regarding competition law and issuing decisions in non- adversarial proceedings in competition matters. The FNE and the TDLC participate in international forums and activities that address competition policy issues, in order to develop mutual	-develop mutual cooperation actions with other agencies in their procedures and collect the best international practices. -Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment

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cooperation actions with other	
agencies in their procedures and	
implement the best international	
practices. The FNE includes among	
its activities in the international	
field, the following:	
- Participation in international	
forums, such as the OECD's	
Competition Committee and the	
International Competition	
Network;	
-Chapters of FTAs-Competition:	
Contains the texts of the	
competition chapters included in	
various free trade agreements	
signed by the country.	
-Cooperation Agreements: Contains	
the texts of cooperation	
agreements between the FNE and	
competition agencies in other	
countries.	
The Foreign investment	
<b>Committee</b> is the Chilean	
Investment Promotion Agency	
since March 2012, and in this	-develop mutual cooperation
function it participates in	actions with other agencies in
international multilateral and/ or	their procedures and collect
regional investment activities that	the best international
address matters within legislation	practices.
and competition policy.	-Review existing international
and competition policy.	agreements and treaties to
	ensure their provisions
	continue to create a more
	attractive environment for
	investment
	estillent

## Appendix I: Investment facilitation – menu of actions and measures (Voluntary submission by member economies: China)

IFAP Principle 1: Promote accessibility and transparency in the formulation and administration of investment-related policies					
specific Actions	Time Table	Details of implementation	Expected outcomes		
<ul> <li>Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates.</li> <li>Adopt centralised registry of laws and regulations and make this available electronically.</li> <li>Establish a single window or special enquiry point for all enquiries concerning investment policies and applications to invest</li> <li>Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business</li> <li>Following establishment of an Investment Promotion Agency (IPA) or similar body, and make its existence widely known</li> <li>Make available to investors all rules and other information relating to investment promotion and incentive schemes</li> <li>Allow investors to choose their form of establishment within legislative and legal frameworks.</li> <li>Ensure transparency and clarity in investment-related laws</li> <li>Improve upon the APEC-wide website (e-portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)</li> <li>Encourage on-line enquiries and on-line information on all foreign investment issues</li> <li>Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements</li> <li>To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment</li> </ul>		(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)		

Other voluntary actions in addition to the above:			
FAP Principle 2 Enhance stability of investment environments, sec	urity of property and prot	ection of investments	
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property</li> </ul>	(The timeframe within which APEC economy has implemented or	(How were the actions being implemented? Or	(Describe the expected outcome within this principle)
<ul> <li>Create and maintain an effective register of public or state owned property.</li> </ul>	expect to implement these IFAP's actions)	How will the actions be implemented?)	F
<ul> <li>Ensure costs associated with land transactions are kept to a minimum including by fostering competition.</li> </ul>			
<ul> <li>Foster the dissemination of accurate market reputation information including creditworthiness and reliability</li> </ul>			
• Explore the possibility of using the World Bank <i>Doing Business</i> indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progress across APEC			
<ul> <li>Encourage or establish effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures</li> </ul>			
• Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private parties			
<ul> <li>Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling facilities, such as complaint service centres, and effective problem-solving mechanisms</li> </ul>			
Take steps to accede to an arbitral convention			

Other voluntary actions in addition to the above:			
FAP Principle 3 Enhance predictability and consistency in investme	ent-related policies		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Increase use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency.</li> <li>Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment</li> <li>Reduce the scope for discriminatory bureaucratic discretion in interpreting investment-related regulations</li> <li>Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorising investment proposals or where an agency has regulatory and commercial functions</li> <li>Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals</li> <li>Establish accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast-track" review procedures</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)
Any voluntary actions in addition to the above: 	nent procedures		
Specific Actions	Time Table	Details of implementation	Expected outcomes
• Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers	28-29 June 2012	Seminar on Successful Cases of Renewable and	The seminar increased the understanding and raised awareness of

<ul> <li>Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement</li> <li>Shorten the processing time and procedures for investment applications.</li> <li>Promote use of "silence is consent" rules or no objections within defined time limits to speed up processing times, where appropriate</li> <li>Ensure the issuing of licences, permits and concessions is done at least cost to the investor</li> <li>Simplify the process for connecting to essential services infrastructure</li> <li>Implement strategies to improve administrative performance at lower levels of government.</li> <li>Facilitate availability of high standard business services supporting investment</li> </ul>		Clean Energy Investment in APEC was held in Beijing on 28-29 June, 2012. More than 50 experts and participants from APEC economies attended the seminar. Experts and participants shared experiences, lessons and opinions on the role of cross-border investment in increasing utilization of RCE.	opportunities for investment within APEC economies in RCE.
IFAP Principle 5: Build constructive stakeholder relationships			
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the extent possible, establish a mechanism to provide interested parties (including business community) with opportunity to comment on proposed new laws, regulations and policies or changes to existing ones prior to their implementation</li> <li>Continue to share APEC member economies' experiences of</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)

<ul> <li>addressing the specific investment problems raised by investors including those faced by SMEs</li> <li>Continue to share APEC member economies' experiences of successful public private dialogue to take advantage of the information on successes and problems encountered by established investors</li> <li>Promote backward investment linkages between businesses, especially between foreign affiliates and local enterprises including through the promotion of industry clusters</li> <li>Encourage high standards of corporate governance through cooperation aimed at promoting international concepts and principles for business conduct, such as APEC's programs on corporate governance and anti-corruption.</li> <li>Examine and share APEC member economies' experience with responsible business conduct instruments</li> </ul>			
Other voluntary actions in addition to the above:	ironments		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Promote the introduction and use of new technologies aimed at making the investment process simpler and faster</li> <li>Maintain adequate and effective protection of technology and related intellectual property rights</li> <li>Where possible, give effect to international norms for property protection</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)
Other voluntary actions in addition to the above:			

Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)
Other voluntary actions in addition to the above:			
IFAP Principle 8: Enhance international cooperation			
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions</li> <li>Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World Bank, UNCTAD and OECD</li> <li>Ensure measures exist to ensure effective compliance with commitments under international investment agreements</li> <li>Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)
Other voluntary actions in addition to the above:			

## Appendix I: Investment facilitation – menu of actions and measures (Voluntary submission by member economies: Hong Kong, China) (as at 22 August 2012)

<b>IFAP Principle 1: Promote acc</b>	cessibility and transparency in the formulation and administration
of investment-related policies	

	Specific Actions	Time Table (The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	<b>Details of implementation</b> (How were the actions being implemented? Or How will the actions be implemented?)	Expected outcomes (Describe the expected outcome within this principle)
•	Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates.	On-going	Hong Kong, China (HKC) maintains websites providing updated information. For example, the Government Gazette (available at http://www.gld.gov.hk/cgi- bin/gld/egazette/index.cgi?lang=e&agree=0) and the Bilingual Laws Information System of the Department of Justice (available at http://www.legislation.gov.hk/eng/index.htm) provide up- to-date information on laws and regulations. Judicial decisions are uploaded within 3 working days to the Judiciary website (http://www.judiciary.gov.hk/en/legal_ref/judgments.htm).	Increased accessibility and transparency.
•	Adopt centralised registry of laws and regulations and make this available electronically.	On-going	Laws, regulations and administrative procedures are made transparent and accessible in HKC. All primary and subsidiary legislation are published in the Government Gazette and in the Laws of HKC. They are also available freely on the internet. See input provided above under "Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates".	Increased accessibility and transparency of laws and regulations.

spec enqu	ablish a single window or cial enquiry point for all uiries concerning investment cies and applications to st	On-going	Invest Hong Kong (InvestHK) handles inward investment-related enquiries from overseas/ Mainland companies and investors seeking to establish or expand their business operations in HKC. Details of its services are available at http://www.investhk.gov.hk/how-we-can- help.html. Commerce, Industry and Tourism Branch of the Commerce and Economic Development Bureau is responsible for policies on promotion of foreign investment.	
relat simp lang	te available all investment- ted regulations in clear ole language, preferably in juages commonly used by mess	On-going	<ul> <li>HKC maintains one of the world's most liberal, open and transparent investment regimes. In general, there are no special legislations, regulations or administrative guidelines governing foreign investment in HKC, except for broadcasting where the residency requirements concerning ownership of investment are on par with international standards.</li> <li>These regulatory requirements are subject to constant review by the Government, and have been progressively relaxed. There are no restrictions on foreign exchange transactions, capital movement or repatriation of capital and returns related to foreign investments. A level playing field is provided for both foreign and local investors in HKC. Laws and regulations affecting investment are published and made available online in the Bilingual Laws Information System of the Department of Justice (available at http://www.legislation.gov.hk/eng/index.htm).</li> </ul>	Increased accessibility and transparency of investment-related regulations.
Inve (IPA	owing establishment of an estment Promotion Agency (), or similar body, and make xistence widely known	Implemented	InvestHK is the IPA of HKC responsible for foreign direct investment (FDI). It aims to spearhead HKC's efforts in attracting FDI and promoting HKC's advantages as an international business hub.	

•	Make available to investors all rules and other information relating to investment promotion and incentive schemes	On-going	InvestHK provides free and customised advice and facilitation services to companies seeking to establish in HKC. InvestHK's website and publications have outlined HKC's uniqueness, competitive edge and advantages.	
•	Allow investors to choose their form of establishment within legislative and legal frameworks.	On-going	Requirements for establishing a business in HKC are simple and straightforward. Every investor has a wide range of business vehicles to choose when doing business in HKC.	
•	Ensure transparency and clarity in investment-related laws	On-going	See input provided above under "Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business".	Increased accessibility and transparency in investment-related laws.
•	Improve upon the APEC-wide website (e-portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)	Implemented	HKC welcomes any initiatives that can improve upon the APEC-wide website (e-portal) including replacing the hardcopy of the Guidebook on the APEC website with the electronic version.	Guidebook more accessible to the public.
•	Encourage on-line enquiries and on-line information on all foreign investment issues	On-going	InvestHK encourages on-line enquiries from overseas and Mainland companies who are seeking to establish or expand their business operations in HKC. Also see input under "Establish a single window or special enquiry point for all enquiries concerning investment policies and applications to invest".	
•	Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations	On-going	Changes will be announced by relevant government agencies through the established channels.	

and conformance requirements			
To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment	On-going	See input provided above under "Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business". Legislative proposals (i.e. Bills) are also published in the Government Gazette and available on the internet at http://www.gld.gov.hk/cgi- bin/gld/egazette/index.cgi?lang=e&agree=0. Public consultations are held for certain legislative proposals. Past consultation papers and related documents are available online at http://www.gov.hk/en/residents/government/publication/c onsultation/archives.htm. Industry consultations and public consultations will be conducted as appropriate. For example, advance notice of proposed changes to banking regulations or launch of new regulations will be provided.	Enhanced opportunities for public comment and increased transparency. Comments received from the public and/or industry will be taken into consideration when finalising the regulations.
<ul> <li>Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring progress</li> </ul>	On-going	HKC welcomes exploring the using of international benchmarks on a voluntary basis for peer dialogue and measuring process.	
Other voluntary actions in addition to the above: •			

# IFAP Principle 2 Enhance stability of investment environments, security of property and protection of investments

		Time Table		
	Specific Actions	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	Details of implementation (How were the actions being implemented? Or How will the actions be implemented?)	Expected outcomes (Describe the expected outcome within this principle)
•	Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property	On-going	HKC maintains a timely, secure and effective land registration system under the Land Registration Ordinance. The land register is open for public search at www.iris.gov.hk.	The security of property interests enhanced and conveyancing process simplified.
			For enhancing the security of property interests and simplifying conveyancing process, the Land Titles Ordinance (LTO) was enacted in 2004. An amendment bill to LTO is being prepared before its commencement. Consultation with stakeholders on the amendments is under way.	
•	Create and maintain an effective register of public or state owned property.	On-going	The Government Property Agency collates a register of government sites permanently allocated to the Agency, and all government-owned and leased accommodation for an effective management of government accommodation.	Effective management of government accommodation.
			Information on any land, with or without buildings, which are available for disposal could be obtained from Lands Department's website (http://www.landsd.gov.hk).	
<u> </u>			Housing Department has maintained a computerized record on all Housing Authority's domestic and non-domestic properties.	
•	Ensure costs associated with land transactions are kept to a	On-going	In HKC, solicitor's remuneration for land conveyancing is negotiable. The market force of	

minimum including by fostering competition.		competition has continued to push down conveyancing fees. The Land Registry costs are minimal, cost per land search is HK\$25 or less and cost for registration of a land transaction is HK\$450 or less.	
		While property investors are required to pay stamp duty on conveyancing instruments, the introduction of e-Stamping services in 2004 has greatly enhanced the efficiency of property stamping. Indeed, when comparing the costs of investing in HKC property market vis-à-vis those in other competing markets, it should be borne in mind that HKC does not impose capital gains tax on property investment.	
<ul> <li>Foster the dissemination of accurate market reputation information including creditworthiness and reliability</li> </ul>	On-going	Relevant data are being provided on the internet ( <u>http://www.hkma.gov.hk/eng/market-data-and-</u> <u>statistics/economic-and-financial-data-for-hong-</u> <u>kong.shtml</u> ) and frequent dialogues with credit rating agencies are being engaged.	Promotion of accessibility and transparency of HKC's reputation and creditworthiness.
<ul> <li>Explore the possibility of using the World Bank Doing Business indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progress across APEC</li> </ul>		HKC welcomes APEC to explore the use of indicators from international organizations as the basis for peer dialogue and benchmarking and measuring progress.	
<ul> <li>Encourage or establish effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures</li> </ul>	On-going	Pre-court dispute resolution in connection with a foreign investment may be achieved in HKC through mediation and arbitration. To further enhance investor protection, the Financial Dispute Resolution Centre (FDRC) has been in operation since June 2012.	Promotion of cost- effective and efficient resolution of disputes and enforcement of solutions between investors and host authorities.

		The FDRC administers an independent and impartial dispute resolution scheme with an aim to resolve monetary disputes between individuals and financial institutions through "mediation first, arbitration next". See the <b>Annex</b> for further details.	
Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private parties	On-going	As regards trade disputes between private parties, the Hong Kong International Arbitration Centre provides services and facilities in arbitration, mediation and conciliation. The New York Convention on the Recognition and Enforcement of Foreign Arbitral Awards is also applicable to HKC. See the <b>Annex</b> for further details.	Promotion of cost- effective and efficient resolution of international commercial disputes between private parties.
<ul> <li>Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling facilities, such as complaint service centres, and effective problem- solving mechanisms</li> </ul>	On-going	See input provided above.	Promotion of cost- effective and efficient resolution of disputes for foreign investors.
Take steps to accede to an arbitral convention	Implemented	The New York Convention on the Recognition and Enforcement of Foreign Arbitral Awards is applicable to HKC.	Promotion of cost- effective and efficient resolution of disputes.
Other voluntary actions in addition to the above: •			

IF	AP Principle 3 Enhance	predictability an	d consistency in investment-related	policies
	Specific Actions	Time Table (The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	<b>Details of implementation</b> (How were the actions being implemented? Or How will the actions be implemented?)	Expected outcomes (Describe the expected outcome within this principle)
•	Increase use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency.	N/A	Unlike some common law jurisdictions, in general, common law principles developed by HKC courts are not codified or restated in the legislation of HKC. See the <b>Annex</b> for additional information.	Decisions of HKC Courts are published.
•	Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment	On-going	See input provided above under "Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business". Equal treatment will be given to all investors in assessing the application so long as any relevant statutory requirements are compiled with. For example, any person who intends to acquire 10% or more of the share capital of an authorized institution (AI) incorporated in HKC is required to obtain the prior approval of the Hong Kong Monetary Authority (HKMA) under section 70 of the Banking Ordinance. HKMA will assess the fitness and propriety of the applicants such as financial soundness and integrity in line with international best practices.	Actions being implemented in accordance with the law, where applicable.
•	Reduce the scope for discriminatory bureaucratic discretion in interpreting	On-going	The Office of the Ombudsman investigates complaints against administrative decisions or acts of public bodies and Government	Establishing an accessible and effective administrative appeal or

	investment-related regulations		(http://www.ombudsman.hk/index.shtml). Appeals against certain administrative decisions can be made to the Administrative Appeals Board (http://www.admwing.gov.hk/eng/links/aab.htm). An aggrieved party may also apply for judicial review of administrative decisions made by the Government and public bodies (previous judgments are available at http://www./judiciary.gov.hk/en/legal_ref/judgments. htm).	review mechanism.
•	Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorising investment proposals or where an agency has regulatory and commercial functions	On-going	In general, there is no screening on investment proposals in HKC. See input provided above under "Establish a single window or special enquiry point for all enquiries concerning investment policies" and "Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment"	
•	Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals	On-going	<ul> <li>HKC has, in general, no restrictions on inward or outward investment, except for very limited regulatory requirements concerning investment in certain sectors. Neither do we set criteria for assessment.</li> <li>For example, for broadcasting sector, the criteria for assessment are clearly set out in the relevant guidance notes on licence application, which are available at http://www.coms-auth.hk/en/licensing/broadcasting/apply/television/in dex.html and http://www.coms-auth.hk/en/licensing/broadcasting/apply/radio/index.html.</li> <li>For banking sector, any institution which intends to establish a bank branch or subsidiary in HKC is required to meet all licensing criteria specified in the Banking Ordinance. The HKMA has also issued a</li> </ul>	Actions being implemented.

		guideline setting out various matters which will be considered in evaluating these applications. The guideline is posted on the HKMA website and available in both English and Chinese. (http://www.hkma.gov.hk/eng/key- functions/banking-stability/guide- authorization.shtml). Also see input provided above under "Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment".	
Establish accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast-track" review procedures	On-going	HKC does not have a designated investment ombudsman establishment. Pre-court dispute resolution in connection with a foreign investment may be achieved in HKC through mediation and arbitration. Also, the Office of the Ombudsman investigates complaints against administrative decisions or acts of public bodies and Government (http://www.ombudsman.hk/index.shtml). Appeals against certain administrative decisions can be made to the Administrative Appeals Board (http://www.admwing.gov.hk/eng/links/aab.htm), and an aggrieved party may also apply for judicial review of administrative decisions made by the Government and public bodies (previous judgments are available at http://www.judiciary .gov.hk/en/legal_ref/judgments. htm).	
		For banking sector, the Banking Ordinance specifies clearly under what circumstances the HKMA shall decline to give consent to establish a bank branch or subsidiary in HKC (i.e. by serving a notice of objection to the applicant). It also sets out clearly that any person aggrieved by the HKMA's decision to serve a notice of objection may appeal to the Chief Executive in Council against the decision. Also see input under "Establish and disseminate widely clear definitions of criteria for	

		the assessment of investment proposals".	
Any voluntary actions in addition o the above:			
FAP Principle 4: Improve	the efficiency a	nd effectiveness of investment proce	dures
Specific Actions	Time Table	Details of implementation	Expected outcomes
	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)
Simplify and streamline application and, registration, licensing and taxation procedures and establish a one- stop authority, where appropriate, for the lodgement of papers	Implemented	In general, there are no specific forms / licences for foreign investment in HKC. For banking sector, any investor who intends to acquire 10% or more of the share capital of a locally incorporated AI and any institution seeking for authorization in HKC is required to obtain the consent of the HKMA under the Banking Ordinance by submitting a prescribed application form.	
Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement	On-going	See input provided above under "Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers".	
Shorten the processing time and procedures for investment applications.	On-going	See input provided above under "Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers".	Actions being implemented in accordance with the law where applicable.
		For banking sector, the HKMA will handle each	

		case (see input under "Provide equal treatment for all investors in the operation and application of domestic laws and pinciples on investment" relating to the banking sector) expeditiously though the processing time will vary depending on the completeness and complexity of each application.	
<ul> <li>Promote use of "silence is consent" rules or no objections within defined time limits to speed up processing times, where appropriate</li> </ul>		Efforts are constantly made to streamline procedures where applicable with a view to facilitating investment.	
<ul> <li>Ensure the issuing of licences, permits and concessions is done at least cost to the investor</li> </ul>	On-going	For banking sector, Authorized Institutions are required to pay license or registration fees annually and such fees are at least cost to the investors.	
<ul> <li>Simplify the process for connecting to essential services infrastructure</li> </ul>			
<ul> <li>Implement strategies to improve administrative performance at lower levels of government.</li> </ul>			
<ul> <li>Facilitate availability of high standard business services supporting investment</li> </ul>	On-going	InvestHK provides information to overseas/Mainland companies and investors to facilitate their setting up or expanding their operations in HKC.	
Other voluntary actions in addition to the above: •			

	Specific Actions	Time Table (The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	<b>Details of implementation</b> (How were the actions being implemented? Or How will the actions be implemented?)	Expected outcomes (Describe the expected outcome within this principle)
•	To the extent possible, establish a mechanism to provide interested parties (including business community) with opportunity to comment on proposed new laws, regulations and policies or changes to existing ones prior to their implementation	On-going	See input provided under "Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business" and "To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment".	Increased public participation in law- making process. Comments received from the public and/or industry will be taken into consideration when finalising the regulations.
•	Continue to share APEC member economies' experiences of successful stakeholder consultative mechanisms	On-going	HKC welcomes sharing of successful stakeholder consultative mechanisms.	
•	Promote the role of policy advocacy within IPAs as a means of addressing the specific investment problems raised by investors including those faced by SMEs	On-going	InvestHK, the government's IPA, has been adopting a focused and proactive approach in providing solution-oriented advice, facilitation and aftercare services to companies or individuals interested in investing in HKC. InvestHK liaises with relevant bureaux/ government departments on issues of concern to overseas/Mainland companies and investors seeking to establish or expand their business operations in HKC.	
•	Continue to share APEC member economies' experiences of successful public private dialogue to take advantage of the information on successes and problems	On-going	HKC welcomes sharing of successful public private dialogue	

encountered by established investors			
<ul> <li>Promote backward investment linkages between businesses, especially between foreign affiliates and local enterprises including through the promotion of industry clusters</li> </ul>		HKC will consider such proposed action	
<ul> <li>Encourage high standards of corporate governance through cooperation aimed at promoting international concepts and principles for business conduct, such as APEC's programs on corporate governance and anti- corruption.</li> </ul>	On-going	The Independent Commission Against Corruption (see http://www.icac.org.hk/en/home/index.html for its functions) set up the Hong Kong Ethics Development Centre (http://www.icac.org.hk/hkedc/eng/about_1.htm) in 1995 which has been working closely with chambers of commerce and professional associations in HKC to promote business and professional ethics as the first line of defence against corruption.	Enhance the awareness of business leaders and professionals in HKC to the importance of ethical governance and corruption prevention
<ul> <li>Examine and share APEC member economies' experience with responsible business conduct instruments</li> </ul>	On-going	HKC welcomes sharing of experience where appropriate.	
Other voluntary actions in addition to the above: •			
IFAP Principle 6: Utilise n	ew technology to	o improve investment environments	
Specific Actions	Time Table (The timeframe within which APEC economy has implemented or expect to implement	Details of implementation (How were the actions being implemented? Or How will the actions be implemented?)	Expected outcomes (Describe the expected outcome within this principle)

		these IFAP's actions)		
•	Promote the introduction and use of new technologies aimed at making the investment process simpler and faster	On-going	HKC welcomes the adoption of new technologies, where appropriate, thereby making the investment process simpler and faster, including maintenance of websites providing updated information.	
•	Maintain adequate and effective protection of technology and related intellectual property rights	On-going	We will continue to update our copyright law to enhance copyright protection in the digital environment.	
•	Where possible, give effect to international norms for property protection	On-going	Major international intellectual property treaties have taken effect in HKC - including the Paris Convention, Berne Convention, Patents Cooperation Treaty, Phonograms Convention and the WTO TRIPS Agreement. We constantly review our intellectual property law to ensure effective intellectual property protection and to keep abreast of international developments.	
	her voluntary actions in addition he above: 			
IF	AP Principle 7: Establis	h monitoring and	d review mechanisms for investment	policies
	Specific Actions	Time Table (The timeframe within which APEC economy has implemented or expect to implement	<b>Details of implementation</b> (How were the actions being implemented? Or How will the actions be implemented?)	Expected outcomes (Describe the expected outcome within this principle)

	these IFAP's actions)		
<ul> <li>Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost</li> </ul>	Not applicable		
Other voluntary actions in addition to the above: •			
IFAP Principle 8: Enhance	e international co	ooperation	
Specific Actions	Time Table (The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	<b>Details of implementation</b> (How were the actions being implemented? Or How will the actions be implemented?)	Expected outcomes (Describe the expected outcome within this principle)
To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions	On-going		
<ul> <li>Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World Bank, UNCTAD and OECD</li> </ul>	On-going	HKC will consider such proposed action.	
<ul> <li>Ensure measures exist to ensure effective compliance with commitments under</li> </ul>	On-going	Efforts are being made by relevant bureaux/departments to ensure that any measures that they introduce would not be in conflict with	

	international investment agreements		HKC's international obligations under Investment Promotion and Protection Agreements (and other international agreements).	
•	Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.	As and when necessary	Each of HKC's Investment Promotion and Protection Agreements can be amended for improvement if the two Contracting Parties agree to do so.	
	her voluntary actions in addition the above:			

#### <u>Annex</u>

#### Key Points on the Legal System and Dispute Resolution in the HKSAR

This note sets out the key points on the legal system and dispute resolution in the HKSAR:

- Laws, regulations and administrative procedures are made transparent and accessible in the HKSAR. All primary and subsidiary legislation are published in the Government Gazette and in the Laws of Hong Kong. They are also available freely on the internet. http://www.gld.gov.hk/cgi-The Government Gazette is available online at bin/gld/egazette/index.cgi?lang=e&agree=0, and the Laws of Hong Kong at the Bilingual Laws Information System of Department of Justice (available the at http://www.legislation.gov.hk/eng/index.htm).
- Judgments of the Court of Final Appeal, the High Court (Court of Appeal and Court of First Instance), District Court, Family Court and the Lands Tribunal which are of significance as legal precedents on points of law, practice and procedure of the courts and of public interests are available on the internet (http://www.judiciary.gov.hk/en/legal\_ref/judgments.htm).
- The text of major bilateral agreements of HKC, including Investment Promotion and Protection Agreements (IPPAs) and CEPA, are also available on the internet. Hyperlinks to external websites containing texts of most of the multilateral treaties applying to HKC have been created. These are available at http://www.legislation.gov.hk/choice.htm.
- For settling trade disputes between governments, HKC follows the WTO dispute settlement procedures. Where the other government is not a WTO member, we seek to settle trade disputes by consultation. In addition, HKC has concluded a number of bilateral IPPAs with its major economic partners, each of which provides a mechanism for settling investment disputes through consultation or arbitration under international rules.
- In respect of trade disputes between government and private entities, the ICSID • (Washington) Convention and the MIGA Convention are applicable to HKC. A Review Body on Bid Challenges was set up in December 1998 pursuant to the WTO Agreement on Government Procurement (GPA) to receive bid challenges on alleged breaches of the government GPA during tenders (see http://www.tid.gov.hk/english/trade relations/tradefora/reviewbody/reviewbody.html). The IPPAs also provide mechanism for the government to settle investment disputes with private parties of the other contracting parties through consultation and arbitration under international rules. The Hong Kong International Arbitration Centre (HKIAC) provides services and facilities in arbitration, mediation, and conciliation (http://www.hkiac.org/). The Office of the Ombudsman investigates complaints against administrative decisions or acts of public bodies and Government (http://www.ombudsman.hk/index.shtml). Appeals against certain administrative decisions can be made to the Administrative Appeals Board (http://www.admwing.gov.hk/eng/links/aab.htm). An aggrieved party may also apply for judicial review of administrative decisions made by the Government and public bodies (previous judgments available are at http://www.judiciary.gov.hk/en/legal\_ref/judgments.htm).

- As regards trade disputes between private parties, the HKIAC also provides services and facilities in arbitration, mediation and conciliation. HKC also applies the New York Convention on the Recognition and Enforcement of Foreign Arbitral Awards.
- 2. Recent major developments:
- The new Arbitration Ordinance (Cap 609) came into operation on 1 June 2011 (available at http://www.legislation.gov.hk/eng/index.htm). The new Ordinance establishes a unitary regime for arbitration in HKC, abolishing the distinction between the domestic arbitration regime and international arbitration regime under the repealed Arbitration Ordinance (Cap 341). The new unitary regime is based on the United Nations Commission on International Trade Law (UNCITRAL) Model Law on International Commercial Arbitration as adopted by the United Nations Commission on the International Trade Law on 21 June 1985 and as amended by that Commission on 7 July 2006.
- The Mediation Task Force was set up by the Secretary for Justice in November 2010 to implement the recommendations in the Report of the Working Group on Mediation. More details can be found at http://www.doj.gov.hk/eng/public/mediation.htm.
- Legislation on mediation in HKC: The Mediation Ordinance was enacted on 22 June 2012, and will take effect on a day to be announced.
- The promotion of mediation was enhanced by a Department of Justice's Announcement in the Public Interest ('API') on mediation. The API was broadcast on television and radio from 22 December 2011. The television announcement can be viewed at http://www.doj.gov.hk/eng/api/tv\_20120208b.htm.
- Establishment of the Joint Mediation Helpline Office by major mediation service providers in July 2010 to provide mediation referral services for people in need of mediators (see http://www.jointmediationhelpline.org.hk/).

### Appendix I: Investment facilitation – menu of actions and measures (Voluntary submission by member economies: Indonesia)

IF/	FAP Principle 1: Promote accessibility and transparency in the formulation and administration of investment-related policies				
Sp	ecific Actions	Time Table	Details of implementation	Expected outcomes	
•	Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates.	Already implemented.	<ul> <li>Available through:</li> <li>BKPM website at <u>www.bkpm.go.id</u></li> <li>Bureau of Legislation and Public Relations BKPM</li> </ul>	Make all investment- related laws and regulations widely available for public.	
-	Adopt centralised registry of laws and regulations and make this available electronically.	Already implemented.	General laws and regulations of the Republic of Indonesia is available at the State Secretariat website: <u>www.setneg.go.id</u> Applicable laws and regulations related to investment are available at BKPM website.	Make all investment- related laws and regulations widely available for public.	
•	Establish a single window or special enquiry point for all enquiries concerning investment policies and applications to invest	One-Stop-Shop has been implemented since 2009. Investor Relations Unit (IRU) has been running since 2010.	Investors can reach BKPM Investor Relations Unit (IRU) by phone +6221- 52921334 or email <u>info@bkpm.go.id</u> during office hours for all investment enquiries. For further consultation & application process enquiries, investors may also consult with BKPM's One-Stop-Shop officers at BKPM front office.	Investors receive direct and comprehensive assistance on investment policies and application procedures.	
•	Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business	Already implemented.	Investment guide in simple and clear steps as well as information on investment-related regulation are available at BKPM website <u>www.bkpm.go.id</u> both in English and Indonesian Language.	Make all investment- related laws & regulations widely available for public.	
•	Following establishment of an Investment Promotion Agency (IPA), or similar body, and make its existence widely known	Already implemented.	BKPM actively promotes itself and investment potentials in Indonesia. This task is carried out by the Deputy of Investment Promotion. It carries out	<ul> <li>Wider dissemination of information on BKPM as Indonesia's IPA as well as investment potentials in</li> </ul>	

			promotional and investment marketing activities such as promoting investment potentials through BKPM international representatives (or IIPC, Indonesia Investment Promotion Centres) in 7 economies; targetted promotion by sector and by area; integrated investment promotion activities; rebranding through media and global economic meetings and business associations; investment mission facilitation and matchmaking; bilateral promotion; global seminar and exhibitions.	the country, both domestically and worldwide. - Comprehensive investment promotion and facilitation.
•	Make available to investors all rules and other information relating to investment promotion and incentive schemes	Already implemented.	Available at BKPM website www.bkpm.go.id	Make all investment- related laws & regulations widely available for public.
-	Allow investors to choose their form of establishment within legislative and legal frameworks.	Since 2007	Foreign investors must establish a limited liability company (PT, or Perseroan Terbatas) in order to invest in Indonesia, as stated in Law No. 25/2007 on Investment. Further regulations on limited liability company is stipulated in Law No. 40 of 2007 on Limited Liability Company. On the other hand, in oil and gas upstream sector, foreign companies may take their home country's form of establishment.	
•	Ensure transparency and clarity in investment-related laws	Already implemented	Every new policies related to investment will be disseminated to all stakeholders both in central and local government.	
•	Improve upon the APEC-wide website (e-portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)	In progress	Continuously update APEC Investment Guidebook for future updates when the portal is ready.	

•	Encourage on-line enquiries and on-line information on all foreign investment issues	Refer to IRU stated abov	е.	
•	Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements	Already implemented.	Available through: - BKPM website at <u>www.bkpm.go.id</u> - Investor Relations Unit (IRU)	Make all investment- related laws & regulations widely available for public.
•	To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment	-	-	-
•	Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring progress	-	-	-
0 • •	ther voluntary actions in addition to the above: 			
IF	AP Principle 2 Enhance stability of investment environments,	security of property and p	rotection of investments	
<b>C</b> .	a aifia A atiana	Time Table	Details of implementation	Europeter di europeter
- -	Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property	<b>Time Table</b> Since 1960 by Law No. 5 of 1960 on Basic Regulations on Agrarian Principles, regulated further by Government Regulation No. 40 of 1996 on Right to Exploit, Right to Build, and Right to Use.	<ul> <li>Details of implementation</li> <li>a. Right to Exploit (<i>Hak Guna Usaha</i>) may be granted for 35 years, and can be extended for a maximum of 25 years. After that, the right can be renewed (Art. 8 PP 40/1996).</li> <li>b. Right to Build (<i>Hak Guna Bangunan</i>) may be granted for 30 years, and can be extended for a maximum of 20 years. After that, the right can be renewed (Art. 25 PP 40/1996).</li> <li>c. Right to Use (<i>Hak Pakai</i>) may be granted for 25 years, and can be extended for a maximum of 20 years. After that, the right can be renewed (Art. 45 PP 40/1996).</li> </ul>	Expected outcomes Provide legal certainty to right holders, government and third parties.

				holder. - Maintain land administration well- ordered.
	Ensure costs associated with land transactions are kept to a minimum including by fostering competition.	Already implemented.	<ul> <li>Costs in registering property are governed by Directorate General of Tax, Ministry of Finance, and National Land Office, which includes:</li> <li>Land certificate examination at National Land Council (Rp50,000 or around \$5)</li> <li>Transfer Tax (5% of the property price)</li> <li>Tax on Acquisition on Land &amp; Building (5% of property price minus Rp 80 million or around \$8,416 which is tax- free)</li> <li>Execution of sale and purchase of Land Deed by a PPAT official (1% of the property value)</li> <li>Registration of the Land Deed at the local Land Office (1/1000 of the property value + Rp50,000 administrative fee + Stamp duty of Rp6,000 per document (2 required))</li> <li>Registration of the Land Deed at the Tax on Land and Building Office (PBB) at no cost.</li> </ul>	Provide transparancy and legal certainty to related parties.
-	Foster the dissemination of accurate market reputation information including creditworthiness and reliability	Already implemented.	<ul> <li>BKPM website publicly displays</li> <li>Indonesia's credit rating by Fitch, S&amp;P, and Moody's.</li> <li>Fitch was the first to boost Indonesia to investment grade in December</li> <li>2011, followed by Moody's in January</li> <li>2012. S&amp;P has yet to give an investment grade. However, it stated that Indonesia remains the largest</li> </ul>	<ul> <li>Endorse the country's economic progress.</li> <li>Encourage more investment to the country.</li> </ul>

•	Explore the possibility of using the World Bank Doing Business indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progress across APEC.	-	potential rising star in emerging and developing markets, which reflects a positive outlook for the likelihood of investment grade. <u>www.bkpm.go.id</u> -	
•	Encourage or establish effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures	Already implemented.	When investors have problems with government (central & local), local partners or communities in realizing their investment, they may first contact Controlling & Implementation Unit in regional (PDPPM/PDKPM) and central (BKPM). The facilitation of problem solving will be done by stages from regional up to central institution. If an investor wants to raise an objection to an administrative decision issued by the government (central and local), disputes can be settled through PTUN (administrative tribunal) court of justice or arbitration in accordance with the rules of law.	Assistance and facilitation on solving problems facing by investors in realizing their investment activities.
•	Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private parties	Already implemented.	In case of the dispute between private parties, conflicting parties may contact BANI ( <i>Badan Arbitrase Nasional</i> <i>Indonesia</i> , or Indonesia National Board of Arbitration), which provides a range of services in arbitration, mediation, binding opinion and other forms of dispute resolution.	Disputing investors will receive further services for dispute settlement through arbitration or other forms of alternative dispute resolution, such as negotiation, mediation, conciliation and binding opinion in accordance with the Rules of Procedures of BANI or other rules as opted by the parties concerned.

• Ot	Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling facilities, such as complaint service centres, and effective problem-solving mechanisms Take steps to accede to an arbitral convention ther voluntary actions in addition to the above:	-	-	
IF/	AP Principle 3 Enhance predictability and consistency in inves	tment-related policies		
Sp	pecific Actions	Time Table	Details of implementation	Expected outcomes
•	Increase use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency.	-	-	
•	Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment	Already implemented.	Equal treatment is guaranteed as stated in Investment Law No. 25 of 2007. This assurance is applicable with respect to post-establishment (management, conduct, and operation).	<ul> <li>Encourage conducive business climate for investors.</li> <li>Guarantee legal certainty, business certainty, and business security to investors.</li> <li>Encourage re- investment.</li> </ul>
•	Reduce the scope for discriminatory bureaucratic discretion in interpreting investment-related regulations	Already implemented.	Reducing the bureaucratic discretion in interpreting regulation by providing a clear, transparant and detailed mechanism of implementation regulation.	
•	Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorising investment proposals or where an agency has regulatory and commercial functions Establish and disseminate widely clear definitions of	Already implemented. Already implemented.	For FDI companies, approval or licencing is given by the central authority, ie. Indonesia Investment Coordinating Board (except for KPBPB Batam and Sabang/SEZ). Foreign investment proposal can be	

•	criteria for the assessment of investment proposals Establish accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast-track" review procedures	-	approved as long as the business sector is open and all requirements such as percentage of foreign equity, minimum investment value, etc, are fulfilled.	
•	AP Principle 4: Improve the efficiency and effectiveness of inv	vestment procedures		
	ecific Actions	Time Table	Details of implementation	Expected outcomes
•	Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers	1. PTSP One-stop-shop system Established in 2009.	(or <i>Pelayanan Terpadu Satu Pintu</i> ) Streamlining and consolidation of approvals of business permit from 16 ministries, all carried out under BKPM's authority.	Reduced bureaucratic layers and shorter days to obtain business licenses.
			Window for Investment) portal and SPIPISE ectronic Service System, or Sistem Pelayana onik)	•
		Established in January 2010.	An integrated portal and service system which enable investors to submit business permit application, trace their documents' statuses, and obtain relevant information.	Easier application method for investors to obtain investment licence. Shorter days for business permit issuance, from previously 60 days to only 10 days.
•	Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement	As in PTSP and NSWi.		
•	Shorten the processing time and procedures for investment applications.	As in PTSP and NSWi.		

•	Promote use of "silence is consent" rules or no objections within defined time limits to speed up processing times, where appropriate	-	-
•	Ensure the issuing of licences, permits and concessions is done at least cost to the investor	As in PTSP and NSWi.	
•	Simplify the process for connecting to essential services infrastructure	-	-
	Implement strategies to improve administrative performance at lower levels of government.	Since 2009.	Based on Presidential Regulation No. 27 of 2009 on PTSP and Chairman of BKPM Regulation No. 6 of 2011 on the Procedure of Implementation, Assistance and Reporting of One-Stop- Shop System in Investment, since 2009 BKPM has been continuously assessing as well as assisting PDPPM (Provincial Investment Agency), PPTSP Provinsi (Provincial One-Stop-Shop Agency), PDKPM (Regency/ Municipal Investment Agency), PPTSP Kabupaten/Kota (Regency/Municipal One-Stop-Shop Agency), PTSP KPBPB (Free Trade Zone and Free Port One- Stop-Shop Agency) and PTSP KEK (Special Economic Zone One-Stop-Shop Agency) nationwide to meet the benchmarks, criteria, and qualifications for One-Stop-Shop System as stated in Article 5 Clause 2 of the above Presidential Regulation. In 2010, BKPM has assessed and gave qualifications to 130 One-Stop-Shop agencies in provinces, regions, and cities.
•	Facilitate availability of high standard business services supporting investment	Ongoing.	As mentioned above.
Ot •	her voluntary actions in addition to the above:		

IF/	IFAP Principle 5: Build constructive stakeholder relationships					
Sp	ecific Actions	Time Table	Details of implementation	Expected outcomes		
•	To the extent possible, establish a mechanism to provide interested parties (including business community) with opportunity to comment on proposed new laws, regulations and policies or changes to existing ones prior to their implementation	Already implemented.	In principle, the government has a mechanism to hold a dialogue with business community, international business chambers and associations in discussing proposed new regulations which might have the potential to affect business in various sectors.			
•	Continue to share APEC member economies' experiences of successful stakeholder consultative mechanisms	-	-			
•	Promote the role of policy advocacy within IPAs as a means of addressing the specific investment problems raised by investors including those faced by SMEs	Already implemented.	BKPM also takes a role in advocating and facilitating problems faced by business community.			
•	Continue to share APEC member economies' experiences of successful public private dialogue to take advantage of the information on successes and problems encountered by established investors	Ongoing.	Dialogues between public and private sector has been carried out between government and various institutions such as Chamber of Commerce, industry associations, exporters, and investors.	<ul> <li>Improve understanding between public and private sector.</li> <li>Establish clearer policy direction and improve economic performance.</li> </ul>		
•	Promote backward investment linkages between businesses, especially between foreign affiliates and local enterprises including through the promotion of industry clusters	Ongoing.	Policy on partnership scheme between investors and SMEs, including but not limited to automotive industry and agriculture.	Integrated industry, clustering product base.		
•	Encourage high standards of corporate governance through cooperation aimed at promoting international concepts and principles for business conduct, such as APEC's programs on corporate governance and anti- corruption.	Since 1999.	The first Indonesia's Code on Good Corporate Governance was published in 1999 and revised several times in 2001 and 2006.	Propagate the acceptance and application of Good Corporate Governance principles nationwide.		
•	Examine and share APEC member economies' experience with responsible business conduct instruments	-	-			

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IF/	AP Principle 6: Utilise new technology to improve investment	environments		
Sp	ecific Actions	Time Table	Details of implementation	Expected outcomes
•	Promote the introduction and use of new technologies aimed at making the investment process simpler and faster	Please refer to PTSP and investment procedures".	NSWi in <i>"IFAP Principle 4: Improve the effic</i>	iency and effectiveness of
•	Maintain adequate and effective protection of technology and related intellectual property rights	Already implemented.	Indonesia has issued a number of laws and regulations on intellectual property rights. The protection of IPR in Indonesia is carried out by the Directorate General of Intellectual Property, Ministry of Law and Human Rights <u>www.dgip.go.id</u>	<ul> <li>Provide legal certainty and protection for innovators.</li> <li>Encourage conducive business climate.</li> </ul>
•	Where possible, give effect to international norms for property protection	-	-	
0t -	her voluntary actions in addition to the above:			
IF/	AP Principle 7: Establish monitoring and review mechanisms	for investment policies		
Sp	ecific Actions	Time Table	Details of implementation	Expected outcomes
•	Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost	Ongoing.	Simplify procedures and speed up services.	Better service for investor
Ot •	her voluntary actions in addition to the above:			

IF	IFAP Principle 8: Enhance international cooperation				
S	pecific Actions	Time Table	Details of implementation	Expected outcomes	
•	To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions	Ongoing.	Active participation in World Economic Forum, World Investment Forum, and WAIPA.	Network expansion.	
•	Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World Bank, UNCTAD and OECD	Ongoing.	Participate in PFI-OECD review, and World Bank's Global Investment Promotion Benchmarking.	Maintain the improvement of investment facilitation processes on track.	
•	Ensure measures exist to ensure effective compliance with commitments under international investment agreements	_	-		
•	Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.	-	-		
0	ther voluntary actions in addition to the above:				
•					
•					

## Appendix I: Investment facilitation – menu of actions and measures (Voluntary submission by member economies: Japan)

IFAP Principle 1: Promote accessibility and transparency in the formulation and administration of investment-related policies				
Sp	ecific Actions	Time Table	Details of implementation Expected outcomes	
•	Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates.	In place	<ul> <li>Information of laws and regulations related to investment is available on website of JETRO (Japan External Trade Organization). http://www.jetro.go.jp/en/invest/</li> <li>Information of revisions and up-dates of laws will be also available through official gazettes.</li> </ul>	
•	Adopt centralised registry of laws and regulations and make this available electronically.	In place	<ul> <li>Available at: http://law.e-gov.go.jp/cgi- bin/idxsearch.cgi</li> <li>Most of the investment related laws are also available at: http://www.jetro.go.jp/en/invest/setting _up/laws/</li> </ul>	
•	Establish a single window or special enquiry point for all enquiries concerning investment policies and applications to invest	In place	<ul> <li>JETRO will be a special enquiry point for investors. https://www.jetro.go.jp/form5/pub/jab/c ontact</li> </ul>	
•	Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business	In place	Available at website of JETRO. http://www.jetro.go.jp/en/invest/	
•	Following establishment of an Investment Promotion Agency (IPA), or similar body, and make its existence widely known	In place	JETRO is an Investment Promotion     Agency and link to their website is     available at most of government     agencies website.	
•	Make available to investors all rules and other information relating to investment promotion and incentive schemes	In place	Available at website of JETRO. http://www.jetro.go.jp/en/invest/	

<ul> <li>Allow investors to choose their form of establishment within legislative and legal frameworks.</li> </ul>	In place	<ul> <li>Japan permits investors to choose their form of establishment. Detailed information can be found from following website. http://www.jetro.go.jp/en/invest/setting _up/laws/section1/</li> </ul>
<ul> <li>Ensure transparency and clarity in investment-related laws</li> </ul>	In place	<ul> <li>Most of the investment related laws are also available at: http://www.jetro.go.jp/en/invest/setting _up/laws/</li> </ul>
<ul> <li>Improve upon the APEC-wide website (e-portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)</li> </ul>	In place	<ul> <li>Japan has contributed its submission to the revised 2010 Guide to APEC Investment Regimes, which is now available electronically.</li> </ul>
<ul> <li>Encourage on-line enquiries and on-line information on all foreign investment issues</li> </ul>	In place	<ul> <li>JETRO will be a special enquiry point for investors. https://www.jetro.go.jp/form5/pub/jab/c ontact</li> </ul>
<ul> <li>Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements</li> </ul>	In place	<ul> <li>Information related to foreign investors will be published at website of JETRO. http://www.jetro.go.jp/en/invest/</li> </ul>
<ul> <li>To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment</li> </ul>	In place	<ul> <li>It is required to provide an opportunity for public comment by Administrative Procedure Act. Comments can be submitted through electronic measures.</li> </ul>
<ul> <li>Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring progress</li> </ul>		
Other voluntary actions in addition to the above:		
above.		

IFAP Principle 2 Enhance stability of investment environments, security of property and protection of investments         Specific Actions       Time Table       Details of implementation       Expected outcomes					
<ul> <li>Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property</li> </ul>		Procedure of registration of ownership is controlled by Real Property Registration Act.			
<ul> <li>Create and maintain an effective register of public or state owned property.</li> </ul>	In place	Available at: http://www.mof.go.jp/national_property/ list/page-corner.html			
<ul> <li>Ensure costs associated with land transactions are kept to a minimum including by fostering competition.</li> </ul>	In place	Japan provides information of fair land price. Available at: http://www.land.mlit.go.jp/webland_eng lish/servlet/MainServlet			
<ul> <li>Foster the dissemination of accurate market reputation information including creditworthiness and reliability</li> </ul>		•			
• Explore the possibility of using the World Bank <i>Doing Business</i> indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progress across APEC		•			
<ul> <li>Encourage or establish effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures</li> </ul>	In place	<ul> <li>Provision on Investor-State Dispute Settlement is stipulated in most of signed International Investment Agreements.</li> </ul>			
Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private		•			

parties			
<ul> <li>Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint- handling facilities, such as complaint service centres, and effective problem-solving mechanisms</li> </ul>		•	
Take steps to accede to an arbitral convention	In place	Japan signed to the ICSID Convention.	
Other voluntary actions in addition to the above:			
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Specific Actions</li> <li>Increase use of legislative simplification and restatement of laws to enhance clarity and identify</li> </ul>			Expected outcomes
Specific Actions     Increase use of legislative     simplification and restatement of		Details of implementation	Expected outcomes
<ul> <li>Specific Actions</li> <li>Increase use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency.</li> <li>Provide equal treatment for all investors in the operation and application of domestic laws and</li> </ul>	Time Table	Details of implementation      Provision on national treatment is     stipulated in most of signed	Expected outcomes

		filed when making an inward direct investment.	
Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals	In place	<ul> <li>Definition of criteria for the assessment of proposal is made clear under Foreign Exchange and Foreign Trade Act.</li> </ul>	
<ul> <li>Establish accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast-track" review procedures</li> </ul>	In place	The mechanism is available under Administrative Appeal Act.	
Any voluntary actions in addition to the above:			
IFAP Principle 4: Improve the efficiency and	d effectiveness of investment procee	lures	
IFAP Principle 4: Improve the efficiency and Specific Actions	d effectiveness of investment procee Time Table	lures Details of implementation	Expected outcomes
· · · · · · · · · · · · · · · · · · ·			Expected outcomes
<ul> <li>Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of</li> </ul>	Time Table	<ul> <li>Details of implementation</li> <li>JETRO provide a one-stop service for investor's to Japan.</li> </ul>	Expected outcomes
<ul> <li>Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers</li> <li>Simplify and reduce the number of forms relating to foreign investment</li> </ul>	Time Table	<ul> <li>Details of implementation</li> <li>JETRO provide a one-stop service for investor's to Japan. http://www.jetro.go.jp/en/invest/</li> <li>Japan introduced a web registration system from February 2013. http://www.touki-kyoutaku-</li> </ul>	Expected outcomes

	times, where appropriate			
•	Ensure the issuing of licences, permits and concessions is done at least cost to the investor	In place	<ul> <li>JETRO has a IBSC (Investment Japan Business Support Center) to provide an investor with the most convenient and cost-effective way to enter or expand your business in Japan. http://www.jetro.go.jp/en/invest/ibsc/</li> </ul>	
•	Simplify the process for connecting to essential services infrastructure	In place	<ul> <li>JETRO provide a consultation service from the beginning to the end of establishing the business and they also introduces the adequate service providers. http://www.jetro.go.jp/en/invest/</li> </ul>	
•	Implement strategies to improve administrative performance at lower levels of government.		•	
•	Facilitate availability of high standard business services supporting investment	In place	<ul> <li>JETRO IBSC will introduce a adequate service providers. http://www.jetro.go.jp/en/invest/ibsc/</li> </ul>	
Other v above: • •	voluntary actions in addition to the	The new system of residence management, which is stipulated in the law for partial amendment to the Immigration Control and Refugee Recognition Act, which was promulgated on July 15, 2009, is expected to be enforced in July 9, 2012.	This new system includes the extension of the maximum period of stay from three years to five years, revision of the re- entry permit system, etc.	Through this system, Japan aims to improve the convenience of foreign nationals who legally reside in Japan.
		Ministry of Justice announced in 2011 the introduction of points- based preferential immigration treatment for highly skilled foreign professionals who are expected to contribute to Japan's economic growth, create new demands and	Points will be counted on the basis of categories such as "academic background", "professional background" and "(promised) annual income". The points shall be awarded for each	Through this system, Japan aims to promote more acceptances of highly skilled foreign professionals.

	employment. This system started in May 2012.	categories. The preferential immigration control measures will be taken for those persons who have accumulated a certain number of points.	
IFAP Principle 5: Build constructive stakeh			
<ul> <li>Specific Actions</li> <li>To the extent possible, establish a mechanism to provide interested parties (including business community) with opportunity to comment on proposed new laws, regulations and policies or changes to existing ones prior to their implementation</li> </ul>	Time Table In place	<ul> <li>Details of implementation</li> <li>It is required to provide an opportunity for public comment by Administrative Procedure Act. Comments can be submitted through electronic measures.</li> </ul>	Expected outcomes
<ul> <li>Continue to share APEC member economies' experiences of successful stakeholder consultative mechanisms</li> </ul>	In place	<ul> <li>Japan shares the success story of establishing the business in Japan in cooperation with JETRO at JETRO website. http://www.jetro.go.jp/en/invest/succes s_stories/</li> </ul>	
<ul> <li>Promote the role of policy advocacy within IPAs as a means of addressing the specific investment problems raised by investors including those faced by SMEs</li> </ul>		•	
<ul> <li>Continue to share APEC member economies' experiences of successful public private dialogue to take advantage of the information on successes and problems encountered by established investors</li> </ul>	In place	Japan supports the APEC Public- Private Dialogue on Investment.	

Promote backward investment linkages between businesses, especially between foreign affiliates and local enterprises including through the promotion of industry clusters	In place	<ul> <li>Japan promotes the industry clusters by distributing the various related information at JETRO's website. http://www.jetro.go.jp/en/invest/region/i cinfo/</li> </ul>	
Encourage high standards of corporate governance through cooperation aimed at promoting international concepts and principles for business conduct, such as APEC's programs on corporate governance and anti-corruption.	In place	Japan encourages such standards, by updating the information at website of Ministry of Foreign Affairs.	
Examine and share APEC member economies' experience with responsible business conduct instruments		•	
Other voluntary actions in addition to the above:	improve investment environments		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Promote the introduction and use of new technologies aimed at making the investment process simpler and faster</li> </ul>	In place	Japan introduced a web registration system from February 2013. http://www.touki-kyoutaku- net.moj.go.jp/	
<ul> <li>Maintain adequate and effective protection of technology and related intellectual property rights</li> </ul>	In place	Intellectual property is protected by Design Act, Utility Model Act, Trademark Act and Patent Act etc.	
Where possible, give effect to international norms for property	In place	WTO TRIPS Agreement	

protection			
Other voluntary actions in addition to the above:	review mechanisms for investment	•	
			1
Specific Actions	Time Table	Details of implementation	Expected outcomes
Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost	In place	Japan established a "Program for Promoting Japan as an Asian Business Center and Direct Investment into Japan" and conducting a periodical review. For more detail: http://www.meti.go.jp/english/press/20 12/1030_06.html	
Other voluntary actions in addition to the above:		•	
IFAP Principle 8: Enhance international coc	peration	1	1
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions</li> </ul>	In place	<ul> <li>Japan is a signatory of various investment related conventions.</li> </ul>	
<ul> <li>Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World</li> </ul>	In place	<ul> <li>Japan participates at various international committees and make use of such initiatives where appropriate.</li> </ul>	

Bank, UNCTAD and OECD		
Ensure measures exist to ensure effective compliance with commitments under international investment agreements	In place	Provision on Investor-State Dispute     Settlement is stipulated in most of     signed International Investment     Agreements.
<ul> <li>Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.</li> </ul>	In place	Japan reviews existing international agreements and treaties and will take measures, when necessary.
Other voluntary actions in addition to the above:		
•		

# Appendix I: Investment facilitation – menu of actions and measures (Voluntary submission by member economies: Republic of Korea)

IFAP Principle 1: Promote accessibility and transparency in the formulation and administration of investment-related policies						
Specific Actions		Time Table	Details of implementation	Expected outcomes		
•	Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates.	Since 2008	Available at : http://inglaw.moleg.go.kr	Enhanced accessibility		
•	Adopt centralised registry of laws and regulations and make this available electronically.	Since 1997	Centralized at : www.law.go.kr	Enhanced accessibility		
•	Establish a single window or special enquiry point for all enquiries concerning investment policies and applications to invest	Established in 1998	Establishing the Invest Korea (IK)	Enhanced accessibility		
•	Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business Following establishment of an Investment Promotion Agency (IPA), or similar body, and make its existence widely known	Revised in 2009 Published since 2011	Making the languages of the Foreign Investment Promotion Act (FIPA) more business friendly Launching the Invest Korea Bulletin (official monthly magazine published by IK)	Enhanced readability Enhanced visibility		
•	Make available to investors all rules and other information relating to investment promotion and incentive schemes	Since 2006	Available at www.investkorea.org	Enhanced accessibility		
•	Allow investors to choose their form of establishment within legislative and legal frameworks.		No limitation in the establishment form			

•	Ensure transparency and clarity in investment-related laws	Revised in 2009	Revision of the FIPA	Enhanced transparency
•	Improve upon the APEC-wide website (e-portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)			
•	Encourage on-line enquiries and on-line information on all foreign investment issues	Since 2006	http://www.investkorea.or.kr is introduced as the portal for foreign investors	Enhanced transparency
•	Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements	Since 2006	Available via the activities of IK (project managers and home doctors, etc)	Enhanced transparency Enhanced transparency
•	To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment	Since 2008	Available at : http://inglaw.moleg.go.kr	Enhanced transparency
•	Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring progress	Since 2008	Referring to well- recognized international organization's indices and ranks including the doing business, world competitiveness, FDI potential and performance indices, in developing investment policies	
Other •	voluntary actions in addition to the above:			

IFAP F	IFAP Principle 2 Enhance stability of investment environments, security of property and protection of investments					
Specif	ic Actions	Time Table	Details of implementation	Expected outcomes		
•	Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property	Since 2008	Available at : http://www.iros.go.kr	Enhanced efficiency of registration procedures		
•	Create and maintain an effective register of public or state owned property.	Since 2008	Available at : http://www.mltm.go.kr and http://www.onnara.go.kr/	Enhanced accessibility		
•	Ensure costs associated with land transactions are kept to a minimum including by fostering competition.					
•	Foster the dissemination of accurate market reputation including creditworthiness and reliability					
•	Explore the possibility of using the World Bank Doing Business indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progress across APEC					
•	Encourage or establish effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures	Since 1999	Introducing the Foreign investment Ombudsman	Enhanced stability of investment environments		
•	Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of	Since 1999	Introducing the Foreign investment Ombudsman	Enhanced stability of investment		

international commercial disputes between private parties			environments
<ul> <li>Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling facilities, such as complaint service centres, and effective problem- solving mechanisms</li> </ul>	Since 1999	Available via the Foreign investment Ombudsman	Enhanced stability of investment environments
Take steps to accede to an arbitral convention	2011	Revision of the Korean Commercial Arbitration Board rules	Applying the international arbitration rules by default to international cases, Establishment of Expedited Procedures
Other voluntary actions in addition to the above:			
IFAP Principle 3 Enhance predictability and consistency in invest	ment-related policies		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Increase use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency.</li> </ul>	Revised in 2009	Revision of the FIPA	Enhanced clarity
<ul> <li>Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment</li> </ul>			
<ul> <li>Reduce the scope for discriminatory bureaucratic discretion in interpreting investment-related regulations</li> </ul>			

<ul> <li>regulatory and commercial functions</li> <li>Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals</li> <li>Establish accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast-track" review procedures</li> </ul>	Since 1999	Available via the Foreign investment Ombudsman	Improved investors' protection
Any voluntary actions in addition to the above:	N/A stment procedures Time Table	Details of implementation	Expected outcomes
<ul> <li>Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers</li> <li>Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement</li> </ul>	Since 1998	One-stop service is available at IK	Improved efficiency
<ul> <li>Shorten the processing time and procedures for investment applications.</li> <li>Promote use of "silence is consent" rules or no objections within defined time limits to speed up processing times,</li> </ul>		-	

where appropriate		-	
<ul> <li>Ensure the issuing of licences, permits and concessions is done at least cost to the investor</li> </ul>			
Simplify the process for connecting to essential services infrastructure			
<ul> <li>Implement strategies to improve administrative performance at lower levels of government.</li> </ul>			
<ul> <li>Facilitate availability of high standard business services supporting investment</li> </ul>			
Other voluntary actions in addition to the above:			
•			
•			
IFAP Principle 5: Build constructive stakeholder relationships	I	I	
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the extent possible, establish a mechanism to provide interested parties (including business community) with opportunity to comment on proposed new laws, regulations and policies or changes to existing ones prior to their</li> </ul>		Available during the legislative process, and through the global investment forum and CEO	Improved stakeholder relationships

roundtable talks organized

by the IK

•	Promote the role of policy advocacy within IPAs as a means of addressing the specific investment problems raised by	Since 1999	Available via the Foreign investment Ombudsman	Improved investment

successful stakeholder consultative mechanisms

• Continue to share APEC member economies' experiences of

implementation

investors including those faced by SMEs			environments
Continue to share APEC member economies' experiences of successful public private dialogue to take advantage of the information on successes and problems encountered by established investors			
<ul> <li>Promote backward investment linkages between businesses, especially between foreign affiliates and local enterprises including through the promotion of industry clusters</li> </ul>			
<ul> <li>Encourage high standards of corporate governance through cooperation aimed at promoting international concepts and principles for business conduct, such as APEC's programs on corporate governance and anti-corruption.</li> <li>Examine and share APEC member economies' experience with responsible business conduct instruments</li> </ul>	Since 2011	Disseminating the OECD guidelines for multinational enterprises by publishing the Korean translation and holding the sustainable management forum	
Other voluntary actions in addition to the above:			
IFAP Principle 6: Utilise new technology to improve investment er			
Specific Actions	Time Table	Details of implementation	Expected outcomes
Promote the introduction and use of new technologies aimed at making the investment process simpler and faster			
Maintain adequate and effective protection of technology and related intellectual property rights			

<ul> <li>Where possible, give effect to international norms for property protection</li> </ul>			
Other voluntary actions in addition to the above:			
IFAP Principle 7: Establish monitoring and review mechanisms for	or investment policies		
Specific Actions	Time Table	Details of implementation	Expected outcomes
Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost			
Other voluntary actions in addition to the above:	A		
IFAP Principle 8: Enhance international cooperation			
Specific Actions	Time Table	Details of implementation	Expected outcomes
To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions	Since 2010	Benchmarking and trying to adopt the international best practices through the research of foreign investment policy center	
<ul> <li>Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World</li> </ul>			

Other voluntary actions in addition to the above:	N/A	
• view existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.		
<ul> <li>Bank, UNCTAD and OECD</li> <li>Ensure measures exist to ensure effective compliance with commitments under international investment agreements</li> </ul>		

# Appendix I: Investment facilitation – menu of actions and measures (Voluntary submission by member economies: Malaysia)

IFAP Principle 1: Promote accessibility and transparency in the formulation and administration of investment-related policies

Sp	ecific Actions	Time Table	Details of implementation Ex	xpected outcomes
- - - - -	<ul> <li>Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates.</li> <li>Adopt centralised registry of laws and regulations and make this available electronically.</li> <li>Establish a single window or special enquiry point for all enquiries concerning investment policies and applications to invest</li> <li>Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business</li> <li>Following establishment of an Investment Promotion Agency (IPA), or similar body, and make its existence widely known</li> <li>Make available to investors all rules and other information relating to invest promotion and incentive schemes</li> <li>Allow investors to choose their form of establishment within legislative and legal frameworks.</li> <li>Ensure transparency and clarity in investment-related laws Improve upon the APEC-wide website (e-portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)</li> <li>Encourage on-line enquiries and on-line information on all</li> </ul>	Ongoing	<ul> <li>Investment regulations and incentives are transparent whereby current and up-to-date information are published through printed documents such as policy book, brochures, specific industry pamphlets, etc. as well as through Ministries/Agencies' websites.</li> <li>Malaysian Investment Development Authority (MIDA) was set up as the principal agency to promote, facilitate and coordinate all activities in the manufacturing and services sectors. MIDA has established 'Business Information Centre' and 'Customer Service Centre' to facilitate investors' enquiries relating to investment policies and procedures. MIDA also has an Advisory Services Centre which stations key representatives from government agencies such as Customs, Immigration and Department of Environment, to assist investors with investment matters.</li> <li>An Immigration Unit is also established in MIDA to approve visas and work permits for expatriates approved for manufacturing and services sectors.</li> </ul>	Enables investors to plan and operate their projects smoothly
•	foreign investment issues Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements		obtaining licenses, permits and approvals to facilitate project implementation at the state/regional level.	
•	To the extent possible, provide advance notice of proposed		Legislations related to investments are publicly	

<ul> <li>changes to laws and regulations and provide an opportunity for public comment</li> <li>Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring progress</li> </ul>	<ul> <li>available in various languages. For example, MIDA brochures are available in English, French, German, Italian, Japanese, Korean, Spanish and Mandarin. These publications are also available on the MIDA website i.e. http://www.mida.gov.my.</li> <li>Other investment promotion bodies at the federal and state levels as well as economic corridors have also established websites to enhance transparency and facilitate investment.</li> <li>On-line enquiries/information are accessible through various Ministries and related agencies.</li> <li>Changes to procedures, standards, technical regulations and conformance requirements are announced in a timely manner through the media, websites, etc.</li> </ul>
Other voluntary actions in addition to the above:	

IFAP Principle 2 Enhance stability of investment environments, security of property and protection of investments

Specific Actions		Time Table	ime Table Details of implementation		Expected outcomes
•	Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property	Ongoing	•	<u>Rights</u> on land and property ownership is clearly spelt out in the relevant Land laws and guidelines on the acquisition of properties.	<ul> <li>Investors are secured with protection of their</li> </ul>
•	Create and maintain an effective register of public or state owned property.		•	Malaysia has signed 73 Investment Guarantee	investments in the country
•	Ensure costs associated with land transactions are kept to a minimum including by fostering competition.			Agreements (IGAs). All agreements include provisions for investor-state dispute settlement	
•	Foster the dissemination of accurate market reputation information including creditworthiness and reliability			through arbitration using the International Centre for Settlement of Investment Disputes (ICSID), United Nations Commission on International Trade Law	
•	Explore the possibility of using the World Bank <i>Doing Business</i> indicator "Enforcing Contracts" as the basis			(UNCITRAL), Kuala Lumpur Regional Centre for Arbitration (KLRCA) and other fora. Investors can	

<ul> <li>for peer dialogue and benchmarking and measuring progress across APEC</li> <li>Encourage or establish effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures</li> <li>Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private parties</li> </ul>		also pursue claims in domestic courts.	
• Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling facilities, such as complaint service centres, and effective problem-solving mechanisms			
Take steps to accede to an arbitral convention			
IFAP Principle 3 Enhance predictability and consistency in ir	vestment-related	policies	
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Increase use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency.</li> <li>Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment</li> <li>Reduce the scope for discriminatory bureaucratic discretion in interpreting investment-related regulations</li> <li>Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorising investment proposals or where an agency has regulatory and commercial functions</li> <li>Establish and disseminate widely clear definitions of</li> </ul>	• Ongoing	<ul> <li>Investors are treated equally and can pursue claims in domestic courts.</li> <li>Criteria and guidelines for investment proposals are available in MIDA's policy books and websites, including licensing thresholds, general criteria for enjoyment of investment incentives, etc.</li> </ul>	• Equal treatment to all investors

criteria for the assessment of investment proposals			
<ul> <li>Establish accessible and effective administrative</li> </ul>			
decision appeal mechanisms including where			
appropriate impartial "fast-track" review procedures			
Any voluntary actions in addition to the above:			
•			
IFAP Principle 4: Improve the efficiency and effectiveness of	investment proced	lures	
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Simplify and streamline application and, registration,</li> </ul>	. Ongoing	. Various massures to subsure the subsure of	
licensing and taxation procedures and establish a one-	<ul> <li>Ongoing</li> </ul>	• Various measures to enhance the government	• Ease of doing
stop authority, where appropriate, for the lodgement of		delivery system are continuously undertaken by the	business for
papers		Government through the Special Taskforce to	investors
papers		Facilitate Business (PEMUDAH).	
<ul> <li>Simplify and raduas the number of forms relating to</li> </ul>			
• Simplify and reduce the number of forms relating to		• MIDA acts as the focal point and coordinates all	
foreign investment and encourage electronic lodgement		applications related to investment projects. MIDA	
<ul> <li>Shorten the processing time and procedures for</li> </ul>		also coordinates all investment promotion activities	
investment applications.		through the establishment of Task Force on	
		Investment which streamlines promotional	
<ul> <li>Promote use of "silence is consent" rules or no</li> </ul>		programmes such as trade and investment missions	
objections within defined time limits to speed up		as well as collation of investment figures in the	
		manufacturing and services sectors.	
processing times, where appropriate		manulaciuming and services sectors.	
- Ensure the issuing of lisenses, permits and		Annihestion uncondunce veloted to investments	
Ensure the issuing of licences, permits and		Application procedures related to investments	
concessions is done at least cost to the investor		approvals have been simplified and streamlined	
		over the years to facilitate investors, including	
<ul> <li>Simplify the process for connecting to essential</li> </ul>		through the 'fast track' mechanism. This has	
services infrastructure		enabled investors to obtain approvals in a shorter	
		period and with less hassle.	
<ul> <li>Implement strategies to improve administrative</li> </ul>		period and with less hassie.	
performance at lower levels of government.			
performance at lower levels of government.		MIDA has introduced automatic issuance of	
<ul> <li>Equilitate quailability of high standard business convision</li> </ul>		Manufacturing Licence for all manufacturing	
Facilitate availability of high standard business services		activities, except for those that affects security,	
supporting investment		safety, health, environment and for religious	
		considerations. The processing time for the	
	1	considerations. The processing time for the	

Specific Actions	Time Table D	Details of implementation	Expected outcomes
IFAP Principle 5: Build constructive stakeholder relationship	s		Γ
Other voluntary actions in addition to the above:			
		<ul> <li>issuance of licence is two days. Processing time for other applications, e.g. expatriate posts, duty exemption, incentives have been reduced. Processing time for projects are monitored on an on-going basis.</li> <li>On-line applications are also available on the MIDA website whereby companies can apply for Manufacturing Licenses, Tax Incentives, Expatriate Posts and Import Duty Exemptions on Machinery and Raw Materials.</li> <li>MIDA also conducts 'hand holding' whereby investors are assisted in obtaining all necessary approvals until the projects are operational. Existing companies are also facilitated in overcoming operational problems faced.</li> <li>Business Licensing Electronic Support System (BLESS) assists companies to obtain business licences efficiently through its portal. It provides information and facilitates companies to apply licenses and permits to start operating business in Malaysia.</li> </ul>	

Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the extent possible, establish a mechanism to provide interested parties (including business community) with opportunity to comment on proposed new laws, regulations and policies or changes to existing ones prior to their implementation</li> </ul>	Ongoing	<ul> <li>Regular dialogues and consultations with investors and the business community including Chambers of Commerce, Industry associations, etc. on Malaysia's investment policies are undertaken by various</li> </ul>	are taken into account in policy

<ul> <li>Continue to share APEC member economies' experiences of successful stakeholder consultative mechanisms</li> <li>Promote the role of policy advocacy within IPAs as a means of addressing the specific investment problems raised by investors including those faced by SMEs</li> <li>Continue to share APEC member economies' experiences of successful public private dialogue to take advantage of the information on successes and problems encountered by established investors</li> <li>Promote backward investment linkages between businesses, especially between foreign affiliates and local enterprises including through the promotion of industry clusters</li> <li>Encourage high standards of corporate governance through cooperation aimed at promoting international concepts and principles for business conduct, such as APEC's programs on corporate governance and anti- corruption.</li> <li>Examine and share APEC member economies' experience with responsible business conduct instruments</li> </ul>	<ul> <li>Ministries and agencies before changes to laws, regulations and policies are made.</li> <li>An annual dialogue is conducted by the Ministry of International Trade and Industry (MITI Annual Dialogue) with investors and the business community including Chambers of Commerce, Industry associations, etc to obtain feedback from the private sector on issues that they may have in 'doing business in Malaysia'. It also provides a platform for trade and other associations to raise issues of concern which affect their members and hinder the country's economic development.</li> </ul>
Other voluntary actions in addition to the above:	

#### IFAP Principle 6: Utilise new technology to improve investment environments

Specific Actions	Time Table	Details of implementation Expected	
<ul> <li>Promote the introduction and use of new technologies aimed at making the investment process simpler and faster</li> <li>Maintain adequate and effective protection of technology and related intellectual property rights</li> <li>Where possible, give effect to international norms for property protection</li> </ul>	• Ongoing	<ul> <li>On-line submissions, automatic and fast track approvals are available for investment related applications.</li> <li>BLESS facilitates applications for approvals and reduce processing times.</li> </ul>	• Ease of doing business for investors

Other voluntary actions in addition to the above:	ms for investment	policies	
<ul> <li>Specific Actions</li> <li>Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost</li> </ul>	Time Table <ul> <li>Ongoing</li> </ul>	<ul> <li>Details of implementation</li> <li>Various measures are constantly being reviewed to ensure transaction costs for the business sector is reduced.</li> </ul>	Expected outcomes <ul> <li>Continuous <ul> <li>improvement</li> <li>investment policy</li> </ul> </li> </ul>
Other voluntary actions in addition to the above:  IFAP Principle 8: Enhance international cooperation			
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions</li> <li>Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World Bank, UNCTAD and OECD</li> <li>Ensure measures exist to ensure effective compliance with commitments under international investment agreements</li> <li>Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.</li> </ul>	• 2012 • Ongoing	<ul> <li>Malaysia participates in OECD's Investment Policy Peer Review to develop the Policy Framework for Investment.</li> <li>International agreements and treaties are being reviewed based on the agreed schedule.</li> <li>Exchange of experiences and best practices among countries.</li> </ul>	Enhance country's image and international ranking globally
Other voluntary actions in addition to the above:			

## Appendix I: Investment facilitation – menu of actions and measures (Voluntary submission by member economies: Peru)

IF	IFAP Principle 1: Promote accessibility and transparency in the formulation and administration of investment-related policies			
Sp	pecific Actions	Time Table	Details of implementation	Expected outcomes
•	Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates.	Implemented since 1993	According to the Constitution enacted in 1993, all Laws including those regarding investment matters are to be published in the Official Gazette "El Peruano" in order to enter into force.	Transparency is applicable to the disclosure of laws approved by the Peruvian State, including those corresponding to foreign investment treatment. The supply of information and administrative actions for the establishment and execution of foreign investment in Peru is widely covered.
			Government agencies also also publicize the regulations in their web site.	
•	Adopt centralised registry of laws and regulations and make this available electronically.	Implemented since 1996	All Laws and regulations published in the official gazette El Peruano, are also available online: <u>www.elperuano.com.pe</u> Most important regulations regarding investing in Peru can also be found on the website of the Investment Promotion Agency - PROINVERSION.	
•	Establish a single window or special enquiry point for all enquiries concerning investment policies and applications to invest	Available since 2002	The web site of the investment Promotion Agency- PROINVERSION provides information on legal framework, investment policies, investment opportunities	

			and FDI statistics. Enquiries regarding investing in Peru can be made through the website: <u>www.proinversion.gob.pe</u>	
•	Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business	Already done	Spanish is the official language in Peru. Most important regulations on investments can also be found in English in PROINVERSION's website.	
•	Following establishment of an Investment Promotion Agency (IPA), or similar body, and make its existence widely known	Already established	The Private Investment Promotion Agency- PROINVERSION was established in 2002 by merging three agencies previously responsible for such activities namely: i) the Commission for promotion of investment- COPRI, the national commission for foreign technologies and investment- CONITE and the economic Division of the Peruvian Promotion Agency – PROMPERU	
•	Make available to investors all rules and other information relating to investment promotion and incentive schemes	Already available	Rules and other information relating to investment promotion and incentive schemes are to be found in PROINVERSION's website	
•	Allow investors to choose their form of establishment within legislative and legal frameworks.	Already done	Peruvian legislation recognizes various entrepreneurial forms	

		including corporation limited liability company,
		branch, joint venture,
		consortium, among others.
		Domestic regulations recognize the right of investors to choose their form of incorporation, which is referred to the mechanism under which companies are formally established in the country under any of the forms
		foreseen in the domestic
		legislation, except in the case of financial companies included in Legislative Decree N° 637- General Banking, Financial and Insurance Institutions Law, and Legislative Decree N° 755 – Securities Market Law and other laws related to the financial system;
Ensure transparency and clarity in investment-related laws	Already implemented	In 1992 the Ministries, public institutions and organizations, as well as other Public Administration entities of any nature, whether they are dependent upon the Central Government, Regional Governments or
		Local Governments, were obliged to approve legal regulations aimed at

drastically unifying,
reducing and simplifying all
administrative proceedings
and procedures brought
before the appropriate
entity, pursuant to the
provisions of this Title.
Oir as that time the artitles
Since that time, the entities
referred have implemented
their appropriate Single
Text of Administrative
Proceedings (TUPA), which
include the following
information:
a) All administrative
proceedings carried out
before the entity;
b) A clear and detailed
description of the
requirements to carry out
each administrative
proceeding;
c) Qualification of each
proceeding depending on
the following:
a. Whether it is an
automatic approval
proceeding;
b. Whether it requires a
prior evaluation from the
Public Administration
d) The cases in which the
payment of fees is
applicable and the amount
thereof;
e) The agency before
which applications should
be filed:

		<ul><li>f) The competent authority for the approval of each proceeding; and,</li><li>g) The competent authorities or entities which decide on appeals.</li></ul>	
<ul> <li>Improve upon the APEC-wide website (e-portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)</li> </ul>	Since 2010, Peru is providing requested information in investment regime to the APEC – e portal publication of the APEC investment Guidebook		
<ul> <li>Encourage on-line enquiries and on-line information on all foreign investment issues</li> </ul>			
<ul> <li>Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements</li> </ul>		Changes in the procedures are to be included in the corresponding Single Text of Administrative Proceedings (TUPA).	
To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment			
<ul> <li>Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring progress</li> </ul>			
Other voluntary actions in addition to the above:			

•		popurity of proporty and protection	of investments
IFAP Principle 2 Enhance stability Specific Actions	Time Table	Details of implementation	Expected outcomes
• Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property	The National Public Registry System and the National Supervisory Authority of Public Registries (SUNARP) were established through Law 26336 enacted in 1994.	The registered acts may be appealed in the Registration Court. The Registry also grants legal publicity to various acts and registered rights. The SUNARP has put in place an online public registration service which allows access to registration items inscribed in Peru's Public Registries.	
<ul> <li>Create and maintain an effective register of public or state owned property.</li> </ul>	The Superintendency of National Assets- SBN, was established in 1992, through Decree Laws 25556 and 25738.	supervision and administration to national assets, besides is	
<ul> <li>Ensure costs associated with land transactions are kept to a minimum including by fostering competition.</li> </ul>			
<ul> <li>Foster the dissemination of accurate market reputation information including creditworthiness and</li> </ul>			

	reliability			[
•	Explore the possibility of using the World Bank <i>Doing Business</i> indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progress across APEC	Peru through the Compettiveness Council of the Ministry of Economy and Finance is implementing a Plan based in increase the Peru's performance in the World Bank-Doing Business ranking	The Plan includes mainly make improvements in areas such as: contracts enforcement, Business set up, construction permits, tax payment, foreign trade, investors protection.	The objective is to improve the business climate and encourage private investment growth.
•	Encourage or establish effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures	In accordance with Peruvian's Political Constitution, enacted in 1993, and at present in force, national and foreign investors are allowed to submit disputes arising out of contracts to judicial or arbitration courts, by virtue of the protection mechanisms established in those contracts or in the law.	In order to be prepared to attend claims arisen out of alleged breaches of the obligations contained in treaties, contracts and other agreements signed between public entities and foreign or national investors that include provisions regarding international dispute settlement mechanisms, Peru has established an Special Commission that is responsible for addressing the plaintiffs in the direct.	
•	Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private parties	According to domestic regulations, the judiciary, as well as the arbitrators should promote conciliation.		
•	Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling	National Agency for the Defense of Competition and Protection of Intellectual Property – INDECOPI: It is the competent body in case		

facilities, such as	foreign investors lodge a	
complaint service	claim for actions that affect	
centres, and effective	the right participation of	
problem-solving	economic agents in the	
mechanisms	market. In that case,	
	investors can attend the	
	Commission on market	
	access. It also considers	
	distortions in loyal and	
	honest competition between	
	suppliers of goods and	
	services, distortions in	
	accessing or leaving the	
	market, actions against the	
	respect of intellectual	
	property rights, copyrights	
	and patent rights.	
Take steps to accede to	Peru has ratified the	
an arbitral convention	Convention of the Settlement	
an arbitrar convention	of Investment Disputes	
	between the States and	
	Nationals of other States	
	(ICSID) (September 8, 1993	
	), the Inter-American	
	Convention on International	
	Commercial Arbitration,	
	signed in Panama in 1975	
	(June 21, 1989), and the	
	1958 New York Convention	
	on Recognition and	
	Enforcement of Foreign	
	Arbitral Awards (October 5,	
	1988). Peru's agreement	
	model includes a clause on	
	"enforcement of an award"	
	with reference to the Inter-	
	American Convention on International Commercial	
	Arbitration and the 1958 New	

	York Convention. ICSID is considered as international forum where investors may present a claim under the investor-State mechanism for the settlement of disputes under most international investment agreements concluded by Peru.		
Other voluntary actions in addition to the above:			
IFAP Principle 3 Enhance predictal Specific Actions	Time Table	Details of implementation	Expected outcomes
Increase use of legislative	(The timeframe within which	(How were the actions being	
simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency.	ÀPEC economy has implemented or expect to implement these IFAP's actions)	implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)

Reduce the scope for discriminatory bureaucratic discretion in interpreting investment-related regulations			
Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorising investment proposals or where an agency has regulatory and commercial functions			
Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals	Peru does not apply any special procedure for authorization or license for foreign investment. Nor does it apply any mechanism for monitoring or performance requirement.		
Establish accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast-track" review procedures			
Any voluntary actions in addition to the above:	ency and effectiveness of inv	estment procedures	

Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers</li> </ul>			
Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement	Peru does not apply any special procedure for authorization or license for foreign investment. Nor does it apply any mechanism for monitoring or performance requirement.		
	Procedures are the same for foreign and domestic investors.		
Shorten the processing time and procedures for investment applications.			
<ul> <li>Promote use of silence is consent rules or no objections within defined time limits to speed up processing times, where appropriate</li> </ul>	Use of positive administrative silence is already in practice	The Positive Administrative Silence Law issued in 2008 stipulates that if a public entity has failed to respond to a request within 30 days, such request is considered to be accepted. This law replaced the rule according to which the absence of reply by the administration within 30 days	oriented to avoid delays in provide administrative formalities by government

		meant a denial of the request.	
Ensure the issuing of licences, permits and concessions is done at least cost to the investor			
Simplify the process for connecting to essential services infrastructure			
Implement strategies to improve administrative performance at lower levels of government.			
<ul> <li>Facilitate availability of high standard business services supporting investment</li> </ul>			
Other voluntary actions in addition to the above: •			
IFAP Principle 5: Build constructiv	e stakeholder relationships		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the extent possible, establish a mechanism to provide interested parties (including business community) with opportunity to comment on proposed new laws, regulations and policies or</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)

<ul> <li>changes to existing ones prior to their implementation</li> <li>Continue to share APEC member economies' experiences of successful stakeholder consultative</li> </ul>		
<ul> <li>Promote the role of policy advocacy within IPAs as a means of addressing the specific investment</li> </ul>		
<ul> <li>problems raised by investors including those faced by SMEs</li> <li>Continue to share APEC</li> </ul>	Peru's representatives has	
member economies experiences of successful public private dialogue to take advantage of the information on successes and problems encountered by established investors	participated in developed experiences of Public- Private dialogue such as PP dialogue abput PPPs developed in San Francisco and PP Dialogue in attracting investments to develop infrastructure developed during May 2012 in Kazan Rusia.	
Promote backward investment linkages between businesses, especially between foreign affiliates and local enterprises including through the promotion of industry clusters.		

Encourage high standards of corporate governance through cooperation aimed at promoting international concepts and principles for business conduct, such as APEC's programs on corporate governance and anti-corruption.	Peru has adhered to OECD Declaration on International Investments and Multinational Enterprises. In 2008, when it became a participant to the Investment Committee.	Peru is promoting the application of the OECD Guidelines for Multinational Enterprises and is also promoting the inclusion of general commitments regarding the implementation of corporate social responsibility The main entrepreneurs associations are developing collective activities oriented to improve standards of corporate governance.	Improvements in business conduct will contribute to the consolidation of the investment climate in Peru.
Examine and share APEC member economies' experience with responsible business conduct instruments			
Other voluntary actions in addition to the above: •			
IFAP Principle 6: Utilise new techn Specific Actions	ology to improve investment e Time Table	Details of implementation	Expected outcomes
<ul> <li>Promote the introduction and use of new technologies aimed at making the investment process simpler and faster</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)

<ul> <li>Maintain adequate and effective protection of technology and related intellectual property rights</li> </ul>	Peruvian regulations on intellectual property comply with international standards and are complemented with the commitments arising from free trade		
Where possible, give effect to international norms for property protection	Peru has adhered to the Paris Convention for the Protection of Industrial Property and the Inter- American Convention for the Protection of Trademarks and Commerce, Washington, D.C		
Other voluntary actions in addition to the above:			
IFAP Principle 7: Establish monito	ring and review mechanisms f	or investment policies	1
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's	(How were the actions being implemented? Or How will the actions be	(Describe the expected outcome within this principle)

possible cost	actions)	implemented?)	
Other voluntary actions in addition to the above: • •			
IFAP Principle 8: Enhance internat	ional cooperation		
Specific Actions	Time Table	Details of implementation	Expected outcomes
To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)
Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World Bank, UNCTAD and OECD			
Ensure measures exist to ensure effective compliance with commitments under international investment agreements	On the basis of the powers delegated to it by the law 29157, published on 20 December 2007 and in force from January 1, 2008, the Executive Branch issued aprox ninety-nine (99) legislative decrees. Referrals	Referred decrees regulate diverse topics ranging from trade, the reform of the justice and administrative procedures, arbitration, banking and the stock market, labour rights, the environment, intellectual property, tax matters, aspects of education,	Legal framework, issued since 2008, is oriented to facilitate the implementation of international investment agreements.

Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.	decrees regulate diverse topics such as : trade, the reform of the justice and administrative procedures, arbitration, banking and the stock market, labour rights, the environment, intellectual property, tax matters, aspects of education, among others.	among others.	
Other voluntary actions in addition to the above:			

## Appendix I: Investment Facilitation – Menu of Actions and Measures (Voluntary submission by member economies: Philippines)

Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and updates.</li> </ul>	Ongoing	• As a requirement for effectivity, all laws, rules, regulations and/or amendments thereto must be published either in the Official Gazette or in a newspaper of general circulation.	
Ensure transparency and clarity in investment-related laws. Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations, and conformance requirements.	Ongoing	<ul> <li>The Official Gazette is the Philippine Government's official journal and main publication. It contains the following information:         <ul> <li>all important legislative acts and resolutions of a public nature of the Congress of the Philippines;</li> <li>all executive and administrative orders and proclamations, except those that have no general applicability;</li> <li>decisions or abstracts of decisions of the Supreme Court and the Court of Appeals as may be deemed by said courts of sufficient importance to be so published;</li> <li>such documents or classes of documents as may be required so to be published by law; and,</li> <li>such documents or classes of documents as the President of the Philippines shall determine from time to time to have general applicability and legal effect, or which he may authorize so to be published.</li> </ul> </li> </ul>	

	Ongoing	<ul> <li>Public hearings/consultations are conducted before any laws, rules or regulations are finalized or amended/revised.</li> </ul>
	Ongoing	<ul> <li>As required under Article 31 of the Omnibus Investment Code of 1987, the Board of Investments' (BOI) annual Investment Priorities Plan (IPP) is published in a newspaper of general circulation. The IPP shall take effect fifteen (15) days after publication.</li> </ul>
	Ongoing	<ul> <li>The BOI regularly conducts orientation seminars for the private sector that cover updates on the rules and regulations of the BOI, the Securities and Exchange Commission (SEC) and the Bureau of Internal Revenue (BIR).</li> </ul>
Adopt centralized registry of laws and regulations and make this available electronically.	Ongoing	<ul> <li>The UP Law Center is mandated to be the central depositary of all laws, rules and regulations in the country</li> <li>Copies of the Philippine laws may be accessed through the online version of the Official Gazette launched on 26 July 2010.</li> </ul>
	2012	<ul> <li>The Official Gazette website will be converted into a Single Portal for Government Information that will serve as a one-stop source for information and service delivery. The website will be expanded to comprehensively contain information on government agencies and the services they provide; laws, executive directives and other official documents of the Republic of the Philippines; and an online feedback mechanism for citizens.</li> </ul>

	Ongoing	• The Philippine Reports and the Supreme Court websites are online research tools which compile all the cases decided by the Supreme Court of the Philippines promulgated from 1975 to present.	
To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment.	As the need arises	<ul> <li>Public hearings/consultations are always conducted before any laws, rules or regulations are finalized or amended/revised. For instance, in the process of formulating the BOI's Investment Priorities Plan (IPP), consultations are being conducted wherein other government agencies, industry associations, non- government organizations and foreign chambers are invited to provide comments and recommendations and/or submit position papers on the proposed IPP.</li> </ul>	• This ensures that the private sector is properly informed of any changes in laws, rules and regulations and that the result is always a consolidated effort of the government and the private sector.
<ul> <li>Following the establishment of an Investment Promotion Agency (IPA), or similar body and make its existence widely known.</li> </ul>	Ongoing	<ul> <li>The Philippines has a network of Investment Promotion Agencies (IPA) which is comprised mainly of the Board of Investments (BOI), Philippine Economic Zone Authority (PEZA), Clark Development Council (CDC), and Subic Bay Metropolitan Authority (SBMA).</li> </ul>	
<ul> <li>Make available to investors all rules and other information relating to investment promotion and incentive schemes.</li> </ul>	Ongoing	• The BOI's web portal features doing business and the cost of doing business in the Philippines, industry profiles, value propositions, investment-related laws, and downloadable forms, among others.	
	Ongoing	<ul> <li>The Investment Priorities Plan, which is the primary investment promotion and incentive scheme of the BOI, is published in a newspaper of general circulation for easier accessibility and wider readership.</li> </ul>	
Allow investors to choose their form of establishment within legislative and legal frameworks.	Ongoing	<ul> <li>There are several types of business enterprises an investor can choose from in establishing operations in the Philippines. These include the following:</li> </ul>	

		<ul> <li>(under Philippines Laws)</li> <li>Sole proprietorship</li> <li>Partnership</li> <li>Corporation (i.e., stock and non-stock)</li> <li>(under foreign laws)</li> <li>Branch office</li> <li>Representative office</li> <li>Regional Headquarters/Regional Operating Headquarters(RHQs/ROHQs)</li> </ul>	
Make available all investment- related regulations in clear simple language, preferably in languages commonly used by business.	Ongoing	• The Philippines uses a clear and universally accepted language (i.e., English) in order to ensure transparency and clarity of all of its investment-related regulations.	<ul> <li>Facilitation in the setting-up of businesses in the country.</li> </ul>

## IFAP Principle 2: Enhance stability of investment environments, security of property and protection of investments

Specific Actions	Time Table	Details of implementation	Expected outcomes
Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property.	Ongoing	• The Land Registration Authority (LRA) is currently implementing its Land Titling Computerization Project (LTCP). It is envisioned that a query on the status of a land title can be made anywhere, anytime from any of the various Registries of Deeds nationwide; that there will be a shift from largely paper-based to a largely paperless system.	<ul> <li>Securing tighter control over land titles and hasten the turnaround time in the generation and issuance of land title, among others.</li> </ul>
• Encourage or establish effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures.	Ongoing	• The Philippines now has the Office for Alternative Dispute Resolution (OADR), which is an attached agency of the Department of Justice (DOJ). The OADR aims to develop and expand the use of Alternative Dispute Resolution (ADR) in the private and public sector. This includes	

Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private parties.		<ul> <li>arbitration, mediation, conciliation, early neutral evaluation, mini-trial, and any combination thereof.</li> <li>The Philippines also does have a Construction Industry Arbitration Commission (CIAC) which shall perform, among others, the following functions: <ul> <li>to formulate and adopt an arbitration program for the construction industry;</li> <li>to enunciate policies and prescribe rules and procedures for construction arbitration;</li> <li>to supervise the arbitration program, and exercise such authority related thereto as regards the appointment, replacement or challenging of arbitrators; and,</li> <li>to direct its officers and employees to perform such functions as may be assigned to them from time to time.</li> </ul> </li> </ul>	
Take steps to accede to an arbitral convention.		<ul> <li>The Philippines is signatory to WTO, ICSID and UNCITRAL.</li> </ul>	<ul> <li>More venues for the effective resolution of disputes through arbitration.</li> </ul>
IFAP Principle 3: Enhance predictability	y and consiste	ency in investment-related policies	
Specific Actions	Time Table	Details of implementation	Expected outcomes
Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment.	Ongoing	• The Philippines treats investors and investments equally, whether foreign or local, provided that such treatment is allowed under its laws, rules and regulations.	
Reduce the scope for discriminatory bureaucratic discretion in interpreting	Ongoing	<ul> <li>Republic Act No. 9485, otherwise known as the "Anti-Red Tape Act of 2007" aims to promote transparency in the government</li> </ul>	Facilitation in the setting-up of businesses in the country.

investment-related regulations.		<ul> <li>with regard to the manner of transacting with the public by requiring each agency to simplify frontline service procedures, formulate service standards to observe in every transaction and make known these standards to client.</li> <li>Section 6 of RA No. 9485 provides for the setting up of service standards known as the "Citizen's Charter" in all government agencies including departments, bureaus, offices, instrumentalities, or government-owned and/or controlled corporations, or local government or district units. The Citizen's Charter shall be in the form of information billboards which should be posted at the main entrance of offices or at the most conspicuous place, and in the form of published materials written either in English, Filipino, or in the local dialect, that detail:</li> <li>a. The procedure to obtain a particular service; b. The person/s responsible for each step; c. The maximum time to conclude the process; d. The document/s to be presented by the customer, if necessary; e. The amount of fees, if necessary; and f. The procedure for filing complaints.</li> </ul>	
• Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorizing investment proposals or where an agency has regulatory and commercial functions.	Ongoing	• The Philippines' various government agencies involved in the evaluation of investment project proposals have clear mandate which allows proper demarcation of responsibilities in screening and/or authorizing project proposals.	Facilitation in the setting-up of businesses in the country.
• Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals.	Ongoing	<ul> <li>The country's various agencies involved in the evaluation of investment proposals such as the Board of Investments (BOI) publishes</li> </ul>	Facilitation in the setting-up of businesses in the country.

		electronically its sets of criteria for project registration and incentives availment, e.g. Investments Priorities Plan (IPP). For projects not qualified for incentives, the other government agencies involved in project registration such as the Securities and Exchange Commission (SEC) also has established criteria which can be accessed electronically.	
IFAP Principle 4: Improve the efficienc Specific Actions	y and effective Time Table	ness of investment procedures Details of implementation	Expected outcomes
<ul> <li>Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority where appropriate for the lodgement of papers.</li> </ul>	Ongoing	<ul> <li>The Business One-Stop Shop Action Center (BOSSAC) provides business counseling and information to investors inquiring on how to do business in the Philippines. It provides a one-stop processing center to assist investors on their pre-operating stages.</li> </ul>	More effective and efficient delivery of investment services to facilitate business start-ups.
<ul> <li>Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement.</li> <li>Shorten the processing time and procedures for investment applications.</li> <li>Ensure the issuing of licences, permits and concessions is done at least cost to the investor.</li> </ul>	Ongoing	<ul> <li>The Philippine Business Registry (PBR) is a government project that integrates the services of all agencies involved in business registration, such as the Department of Trade and Industry (DTI), Securities and Exchange Commission (SEC), Bureau of Internal Revenue (BIR), Social Security System (SSS), Home Development Mutual Fund (Pag-IBIG), Philippine Health Insurance Corporation (PhilHealth), Local Government Units (LGUs) and other permit/license-issuing agencies.</li> </ul>	<ul> <li>Eliminate the need for investors to go physically from one government agency to another</li> <li>Cut down business registration to 30 minutes from 1 to 2 weeks</li> </ul>
Implement strategies to improve administrative performance at lower levels of government.		Each of the agencies' computerized registration systems will be interlinked so that applicants need not physically go to each agency to register their businesses (i.e., Business Name Certificate Number;	

Facilitate availability of high standard business services supporting investment	Ongoing	<ul> <li>Taxpayer Identification Number; Employer's Registration Number; Employer's Registration Number; Employer's ID Number).</li> <li>The Trouble-free Registration with BOI (TURBO) Program simplifies the procedures and "strips down" the existing BOI application forms and requirements to the barest minimum.</li> </ul>	<ul> <li>Number of days in processing the application is reduced from twenty (20) working days to just five (5) days.</li> </ul>
	Ongoing	<ul> <li>Nationwide Streamlining of Business Permits and Licensing Systems (BPLS) Reform Project for LGUs.</li> </ul>	<ul> <li>With the BPLS, all cities and municipalities shall use a single unified form in processing new applications for business permits and business renewals to consolidate all the information about a business registrant needed by various local and national agencies. Further, the BPLS observes standard procedures and processing time (i.e., new business permits will take only 5 days and one day or less for renewals).</li> </ul>
IFAP Principle 5: Build constructive st	akeholder relat	tionships	
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the extent possible, establish a mechanism to provide interested parties (including business community) with opportunity to comment on proposed new laws, regulations and policies or changes to existing ones prior to their</li> </ul>	As the need arises	• The public is invited to participate in the hearings of proposed laws, rules and regulations or changes thereto. They are also encouraged to submit position papers to effectively articulate their concerns.	<ul> <li>This ensures that the private sector is properly informed of any changes in laws, rules and regulations and that the result is always a consolidated effort of the government and the private</li> </ul>

implementation.			sector.
<ul> <li>Promote the role of policy advocacy within IPAs as a means of addressing the specific investment problems raised by investors including those faced by SMEs.</li> </ul>	Ongoing	<ul> <li>The "Doing Business in Free Trade Areas" (DBFTA) Program is a trade advocacy and information campaign aimed at increasing exporters' awareness of the Philippines' free trade agreements. Organized by the DTI, the DBFTA sessions/seminars are held nationwide in collaboration with the academe, business organizations, and industry experts.</li> </ul>	
<ul> <li>Promote backward investment linkages between businesses, especially between foreign affiliates and local enterprises including through the promotion of industry clusters.</li> </ul>	Ongoing	• The Philippines through the BOI promotes backward and forward linkages of investment projects in support of the country's industrial development plan. Further, as part of its strategic framework for industry development, the country shall also undertake "clusterization" of its target industry sectors.	The promotion of forward and backward linkages is expected to promote stronger industry network and development of value chain.
FAP Principle 6: Utilise new technolog	ıy to improve i	nvestment environments	
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Promote the introduction and use of new technologies aimed at making</li> </ul>	Ongoing	<ul> <li>The Philippine Business Registry (PBR) is a web-based system that shall serve as a one-</li> </ul>	Eliminate the need for investors to go physically

new technologies aimed at making the investment process simpler and faster.	Ongoing	web-based system that shall serve as a one- stop shop for investors who need to transact with several agencies to be able to start operating a business. Each of the agencies'	•	investors to go physically from one government agency to another
		computerized registration systems will be interlinked so that applicants need not physically go to each agency to register their businesses.	•	Cut down business registration to 30 minutes from 1 to 2 weeks

Maintain adequate and effective protection of technology and related intellectual property rights.	Ongoing	<ul> <li>The Philippine National Single Window (NSW) is a computerized internet-based system that allows parties involved in trade to lodge information and documents with a single entry point to fulfill all import, export, and transit-related regulatory requirements.</li> <li>There are about 40 government agencies involved in the issuance of import and export licenses, permits and clearances for trade facilitation over Philippine borders.</li> <li>Republic Act No. 8293, otherwise known as the "Intellectual Property Code of the Philippines" was enacted to strengthen the country's intellectual and industrial property system and created the Intellectual Property Office (IPO), which is the government agency mandated to ensure the effective use of the Intellectual Property System in the Philippines.</li> </ul>	<ul> <li>Lower business costs</li> <li>Faster trade documentation process and release time</li> <li>Easier trader compliance</li> <li>More effective and efficient deployment of resources</li> <li>Increased transparency and predictability of government processes.</li> <li>Business transactions to be performed with government agencies regardl ess of time and location via internet and mobile phone.</li> </ul>
IFAP Principle 7: Establish monitoring		•	
Specific Actions		Details of implementation	Expected outcomes
<ul> <li>Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost.</li> </ul>	Once every two (2) years or as the need arises	The Regular Foreign Investment Negative List (FINL) has two component lists: List A (enumerates the areas of activities reserved to Philippine nationals by mandate of the	

		Constitution and specific laws), and; List B (contains areas of activities and enterprises where foreign ownership is regulated pursuant to law). List A is being reviewed and/or amended at any time to reflect changes, if any, to the Constitution and specific laws. On the other hand, List B is regularly being reviewed and/or amended once every two (2) years.	
	Once a year	Being the government's anchor investment promotion program, the BOI's IPP is being reviewed annually to identify priority investment areas for economic development.	
AP Principle 8: Enhance internation	al cooperation	T	
AP Principle 8: Enhance internationa Specific Actions	al cooperation Time Table	Details of implementation	Expected outcomes
•	-	<ul> <li>Details of implementation</li> <li>The Philippines is signatory to several investment agreements (bilateral and regional) and is in negotiations with several others.</li> </ul>	Expected outcomes

Bank, UNCTAD and OECD.			
• Ensure measures exist to ensure effective compliance with commitments under international investment agreements.	Ongoing	<ul> <li>The Philippines ensures that its Agreements are compliant with its existing laws.</li> </ul>	• The commitments made are consistent with its laws thereby ensuring transparency and stability.
	Ongoing	The Philippines ensures that it complies with its commitments under various international	<ul> <li>The Philippines' compliance with obligations under the</li> </ul>

		agreements through a system of periodic review and monitoring of the implementation of the same.	different investment treaties/agreements.
Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.	Ongoing	<ul> <li>A review of all the Philippines' existing Agreements resulted in the creation of the 2009 PH Model Investment Agreement which is now used in current negotiations and the continuous evaluation of investment agreements.</li> </ul>	This provides clear and defined commitments thereby creating a predictable investment environment.

## Appendix I: Investment facilitation – menu of actions and measures (Voluntary submission by member economies: Russia)

## IFAP Principle 1: Promote accessibility and transparency in the formulation and administration of investment-related policies **Specific Actions** Time Table **Details of implementation Expected outcomes** Publish laws, regulations, judicial decisions and (The timeframe within which APEC (How were the actions being (Describe the expected administrative rulings of general application, implemented? Or outcome within this economy has implemented or expect including revisions and up-dates. to implement these IFAP's actions) principle) How will the actions be 1. To maximize return Adopt centralised registry of laws and implemented?) . regulations and make this available on investment Was created in 2011 under 1. electronically. • To contribute The Direct Investment the leadership of President Dmitry 1. to economic Medvedev and Prime Minister Establish a single window or special enquiry Fund is mandated to co-invest . modernization alongside some of the largest and point for all enquiries concerning investment Vladimir Putin To catalyze • policies and applications to invest 2. Was established in May 2011 most sophisticated investors foreign investment 3. Established in September globally – thus acting as a catalyst Make available all investment-related To spur 2011 following the recent dedicated for direct investment in Russia. regulations in clear simple language, preferably innovation and the federal law in languages commonly used by business CO-INVESTMENT MODEL exchange of ideas Following establishment of an Investment In every transaction it enters into, • To act Promotion Agency (IPA), or similar body, and RDIF is mandated to co-invest with transparently and make its existence widely known an international investor. The exercise good minimum ratio of co-investment by stewardship of funds qualified co-investors and RDIF is 2. Elimination of 1. The Russian Direct Investment Fund 1:1, meaning that, for every dollar administrative barriers (RDIF) invested by RDIF, at least one and co-investment 2. The Strategic Initiatives Agency (ASI) dollar must be invested by a coattraction in future 3. Russian Agency for Export Credit and investor. commercial. social and Investment Insurance (EXIAR) To qualify, prospective co-investors infrastructure projects. must have either assets under The main goal is to management exceeding \$1 billion Make available to investors all rules and other facilitate investment (for financial investors) or revenues information relating to investment promotion environment over \$1 billion (for strategic and incentive schemes particularly at the investors). regional level. Allow investors to choose their form of **INVESTMENT PROCESS** establishment within legislative and legal 3. Enhancement and frameworks. Aside from its co-investment support for Russian technology requirement, RDIF will behave like and

Ensure transparency and clarity in investment-	any other private equity firm. It will	equipment export
<ul> <li>related laws</li> <li>Improve upon the APEC-wide website (e-portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)</li> </ul>	make investments, in some cases making use of leverage, with a time horizon to exit of five to seven years.	- Insurance support for Russian exporters entering new and risky markets
<ul> <li>Encourage on-line enquiries and on-line information on all foreign investment issues</li> </ul>	RDIF's investments will range in size from \$50 million to \$500 million – implying a total equity	- Progressive implementation and adaptation of the best
<ul> <li>Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements</li> </ul>	commitment of at least \$100 million to \$1 billion, given the co- investment requirement	international practices and standards in export credit insurance in the Russian system
<ul> <li>To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment</li> </ul>	2. The main areas of the ASI are: "New business", "Young professionals", and "Social projects".	of financial export support - Enhanced access to financing
Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring progress	Within the framework of the "National business initiative" there are 22 roadmaps on different sphere of government regulation under development. These roadmaps provide legal framework enhancement and implementation of measures aimed at achieving the effects provided by the legislative initiatives. At present a lot of work has been done to formulate roadmaps on the four priority areas. There are: simplification of procedures for obtaining building permits,	<ul> <li>Increased exports to new markets</li> <li>Support for private banks in financing Russian exporters</li> <li>EXIAR targets covering USA 10 billion new export sales in 2012-2014</li> <li>According to the Ministry of Economic Development, the work of the EXIAR will provide insurance support for almost 17,</li> </ul>
	increasing the availability of energy infrastructure, customs administration and foreign markets access support. ASI has developed a Regional Policy Standard for the development of business environment, which is currently being implemented in several	6% of total Russian export machinery, equipment and vehicles, construction and engineering services.

	regions of Russia.	
	<ul> <li>3. Financial and professional background <ul> <li>Charter capital of RUB 30 bln. (ca. USD 1 billion)</li> <li>Russian State Guarantee to cover EXIAR's obligations</li> <li>Financial and know-how support will be offered by Vnesheconombank (ca. USA 19 billion own equity) as the Sole shareholder</li> <li>Strategic time-schedule</li> </ul> </li> <li>2011 <ul> <li>Incorporation of EXIAR and equipping professional team</li> <li>Elaboration of required legislation</li> </ul> </li> <li>2012 <ul> <li>to develop products and internal regulations</li> <li>to launch major export credit products in mid-year</li> <li>to offer in Q3 financing solutions liked to EXIAR's cover</li> </ul> </li> <li>2013 <ul> <li>to extent EXIAR's activity to investment coverage</li> <li>to work out services tailored to SMEs</li> </ul> </li> </ul>	
Other voluntary actions in addition to the above:		

IFAP Principle 2 Enhance stability of investment e	nvironments, security of property and	protection of investments	1
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions) <i>1. Launched in 2010</i>	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe the expected outcome within this principle)
1. Facilitated Construction Procedures	2. Russian Government Order No. 1298-r of 2 August 2010 (Federal level)	<ol> <li>Developing a system of non-government expert reviews for design documentation and</li> </ol>	1. Reduction of the period of receiving a building permission.
<ul> <li>Create and maintain an effective register of public or state owned property.</li> </ul>	The President's directive, 2011 (Regional level)	engineering survey results. The effect: Reduction in the period of	Improvement of business environment
<ul> <li>Ensure costs associated with land transactions are kept to a minimum including by fostering competition.</li> </ul>	3. Was established in 1994 as a result of the combined efforts of the Russian government and foreign businesses to	expert reviews from 90 to 60 days, creating competition in the expertise review services market	2. To assist to an investor to resolve the particular problem
<ul> <li>Foster the dissemination of accurate market reputation information including creditworthiness and reliability</li> </ul>	improve the investment climate in Russia. In December 2009 the Chairman of FIAC Russian Prime Minister	• Legal recognition of the concept "standard engineering design", conditions for using standard engineering designs. The	cases (improper public services, corruption, customs
• Explore the possibility of using the World Bank Doing Business indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progress across APEC	Vladimir Putin proposed and the Council adopted new tasks and principles of FIAC to meet the challenge of converting the Russian economy to innovation-based development. For this purpose, FIAC's activities have been regulated by Decree No. 1141 of the Government of the Russian Federation of December 9, 2009.	oposed and the new tasks and C to meet the erting the Russian innovation-based	issues, migration rules taxation, etc.) and to eliminate the existing system legislative bottlenecks.
<ul> <li>Encourage or establish effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures</li> </ul>		technologically complex and unique facilities. The effect: Reduced financial and time expenditures for investors Identifying types of	3.Now The FIAC has two main work streams:
<ul> <li>Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private parties</li> </ul>		preparatory work that may be performed prior to construction permit issuance (provided there are rights to a land lot already in place). The effect: Reduction in the period required to implement a	<ul> <li>Assistance in resolving specific issues encountered by foreign investors in their relations with federal executive</li> </ul>
Facilitate commercial dispute resolution for		construction project from 180 to 30	bodies and executive

	foreign investors by providing reasonable	days depending on the project	t bodies of constituent
	cost complaint-handling facilities, such as	complexity	entities of the Russian
	complaint service centres, and effective	Tightening the liability of	
	problem-solving mechanisms	officers at Executive Branch bodie	
2	Investment Ombudsman	for unjustified refusal to issue	
2.	The Foreign Investment Advisory Council.	permit documentation, failure to	-
З.	Update (FIAC).	meet the established procedure	
		and deadlines for issuing permits	• • •
		The effect: Reduction in the	
		number of unjustified refusals and	1
		the period taken to issue perm	
•	Take steps to accede to an arbitral	documentation	
	convention	The effect: Reduction in	1
		administrative barriers in the area	1
		of organising and launching	
		modern production operations	,
		stimulation of innovative activity b	/
		industrial companies	
		2. Federal Level:	
		Filing a complaint	
		1. An investor sends a complaint	
		by any means convenient;	
		2. The complaint is registered and	
		filed;	
		3. Investor is given access to the	
		status of complaint;	
		4. An official responsible for	
		problem resolution is determined.	
		<i>Resolving the problem</i> 1. The official formulates a plan of	
		action, with stages and deadlines,	
		if necessary a Work	
		Group is created;	
		2. If the problem is caused by the	
		legislation shortcoming, the	
		ombudsman office prepares	
		the proposals on the legislative	
		changes;	
1		changes,	I

3. If the problem exceeds regional
level, the official is entitled to
engage the federal level,
such as department of investment
policy and development of public-
private partnerships.
Report the results
1. The results are sent to the
investor;
2. The investor submits a
statement as to the effect of being
satisfied with the decision;
3. Ministry of Economic
Development of the Russian
Federation assesses the measures
undertaken;
4. Regional ombudsman present
their reports on the work
accomplished at regular periods.
Future steps in this court:
Prepared proposals to the Russian
Economic Development Ministry on
the establishment of the Institute
(Ombudsman) authorized to
protect the rights of entrepreneurs
at the Federal and Regional level.
3. During the year, from one
plenary session to another one
FIAC's activities are coordinated by
its Executive Committee,
comprising the heads of think tanks
and working groups and chaired by
the Minister of Economic
Development.
Throughout the year FIAC focuses
its efforts on major Russian
economic and industry sectors
covered by relevant Think tanks

Other voluntary actions in addition to the above:		<ul> <li>and Industrial working groups.</li> <li>Energy efficiency <ul> <li>Technical regulations and elimination of administrative barriers</li> <li>Improvement of tax law</li> <li>Improvement of customs law</li> <li>Financial institutions and capital markets</li> <li>Telecommunications and high tech</li> <li>Trade and consumer sector</li> <li>Natural resources</li> <li>Image of Russia</li> <li>Improvement of Migration law</li> <li>Development of Far East and Eastern Siberia</li> </ul> </li> </ul>	
IFAP Principle 3 Enhance predictability and consis	stency in investment-related policies		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Increase use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency.</li> <li>Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment</li> <li>Reduce the scope for discriminatory</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions) <i>A number of legislative amendments</i> <i>made in 2008-2011</i>	<ul><li>(How were the actions being implemented? Or</li><li>How will the actions be implemented?)</li><li>Those accused under</li></ul>	(Describe the expected outcome within this principle) These amendments were designed to liberalize criminal law

<ul> <li>bureaucratic discretion in interpreting investment-related regulations</li> <li>Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorising investment proposals or where an agency has regulatory and commercial functions</li> <li>Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals</li> <li>Establish accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast-track" review procedures</li> <li><i>1. Liberalization of criminal legislation</i></li> <li>Any voluntary actions in addition to the above:</li> </ul>		"entrepreneurial articles" may not be arrested, and bail for those accused of economic crimes is set at RUB 100,000. The amounts of large and especially large damage in connection with tax crimes are increased by a factor of six. The new legal provisions make it possible to pay a fine for a number of economic and related crimes instead of being held in custody. Minimum punishments for lesser crimes have been eliminated. It is planned that new amendments to criminal law will allow those accused of economic crimes to be released if they pay a fine of five times the amount of damage done.	in the economic sphere by decriminalizing a range of economic crimes and reducing punishment for economic crimes.
IFAP Principle 4: Improve the efficiency and effect	iveness of investment procedures		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers</li> <li>Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement</li> <li>Shorten the processing time and procedures for investment applications.</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions) <i>1.2009-2011</i> <i>2. Since 2008</i> <i>3. Since 2009</i>	<ul> <li>(How were the actions being implemented? Or</li> <li>How will the actions be implemented?)</li> <li>1. The commitments are set for parties with regard to timing, payment procedure and responsibility for violation of conditions when connecting to utilities</li> <li>From 1 January 2011, the</li> </ul>	<ul> <li>(Describe the expected outcome within this principle)</li> <li>1. The number of actual connections of consumers will be increased.</li> <li>The number of connections of small businesses will be increased.</li> <li>Network</li> </ul>

Promote use of "silence is consent" rules or	rate is reduced approximately by	companies became
no objections within defined time limits to	40% (according to conservative	more transparent.
,	estimates) following the transfer to	They disclose on their
speed up processing times, where		,
appropriate	the "last mile" payment principle	
- Encure the incuring of line page increated and	when connecting to the power	information about
Ensure the issuing of licences, permits and	systems. The connection charge	technology accession
concessions is done at least cost to the	now excludes the operator's	to power grids.
investor	expenses on development of the	
	current infrastructure.	2. Building up
Simplify the process for connecting to	Since 2009, the special	cooperation with
essential services infrastructure	procedure for technological	investors, especially
A Little distance of the Deschiptions	connection of small businesses to	foreign ones.
1. Lifted Infrastructure Restrictions	the power systems has been	facilitation the
least and attracts along to least and	applied.	procedure for business
Implement strategies to improve		set-up;
administrative performance at lower levels		
of government.	2. Established a procedure for	3. Stimulation of
2. Deduced Administrative Remuiers	registering business activities by	renovation of industrial
2. Reduced Administrative Barriers	submitting a declaration to the	capacities
- Escilitate availability of bigh standard	government (for 69 types of	more actively applying
Facilitate availability of high standard	enterprises);	the investment tax
business services supporting investment	the Russian Government	credit stimulation the
3. Tax Incentives	has proposed the draft law	development of small
J. Tax incentives	providing for a reduction in	fields
	licensable types of operation;	liolad
	The number of business	
	inspections has been reduced by	
	25 %;	
	Amendments to the Code	
	on Administrative Violations	
	envisaging for violations committed	
	for the first time a sanction in the	
	form of a caution instead of	
	monetary penalties	
	Established the Federal	
	Accreditation Service which	
	responsible for developing a	
	unified national accreditation	
	system and overseeing the activity	
	of accredited parties.	

3. From 1 January 2009	
From 24% to 20% -	
reduction in the corporate profit tax;	
Employer's expenses on	
staff education are exempted from	
taxation (profit tax, unified social	
tax, personal income tax);	
Now, it is possible to	
expense the costs on medical	
services provided to the staff in	
addition to payments under	
voluntary personal insurance	
contracts that envisage payment of	
medical services of the insured	
employees in the amount not	
exceeding 6% of the salary costs;	
Now, it is possible to	
deduct VAT from advance	
payments;	
Import of the technological	
equipment (according to the list)	
that have no counterparts in the	
Russian Federation is exempted	
from VAT;	
The depreciation bonus is	
increased to 30% for fixed assets	
of the groups 3-7 (useful life of 3-20	
years);	
A special increasing ratio	
(maximum of 3) is introduced in	
relation to depreciable fixed assets	
used only for scientific and	
technical operations;	
From 1 January 2010	
The reduced rates are set	
for mandatory insurance payments	
of IT companies that meet certain	
criteria (14% for 2010-2017, 21% -	
in 2018 and 28% - in 2019)	

From 1 January 2011	
The reduced rates are set	
for mandatory insurance payments	
of technique introduction special	
economic zone residents and	
innovative companies established	
at the higher educational	
institutions (14% for 2010-2017,	
21% - in 2018 and 28% - in 2019)	
Educational and medical	
private and public organizations are	
exempted from the profit tax	
Proceeds from sale of	
shares (stakes) in non-listed	
companies are exempted from the	
profit tax provided that such shares	
(stakes) are in ownership more	
than 5 years	
The reduced rates are set	
for taxes and mandatory insurance	
payments for participants in the	
Skolkovo	
Next steps:	
Profits tax	
Major changes are planned with	
respect to interest expense. It is	
proposed to:	
develop rules to determine	
a comparable interest level to	
calculate the arm's length interest	
in the relationship between related	
parties and controlled transactions;	
apply the rules of determining the	
arm's length price, when	
applicable, to financial operations	
between related parties;	
refine the procedure for	
applying thin capitalisation rules in	
line with the new rules of	
recognising entities as related	

parties;	
change indicators	
underlying the computation of limits	
for interest expense, since they not	
always reflect the average level of	
interest rate applicable in practice	
(e.g., the rate of the Central Bank	
of Russia in many cases does not	
reflect the rate currently applied on	
the debt market);	
• provide for the taxation of	
imputed gain from the receipt of	
interest-free loans, credits,	
promissory notes, etc.	
It is planned to improve	
from 2011 the method of tax	
accounting for expenses related to	
developing natural resources. In	
particular, the ministry would like to	
refine the Tax Code provisions with	
respect to all types of wells used in	
prospecting and evaluating	
deposits. It is planned to expand	
the list of deductible expenses	
connected with preparing natural	
resource development.	
Real estate tax	
Real estate lax	
• In the mid-term it is	
planned to introduce a real	
estate tax. To this end, it is	
necessary to implement	
several measures, in	
particular to create a real	
estate cadastre and	
develop a procedure of real	
estate cadastral valuation.	
Property tax	

		<ul> <li>It is planned to address the taxation of property (including land) transferred to mutual funds.</li> </ul>	
Other voluntary actions in addition to the above:   IFAP Principle 5: Build constructive stakeholder re	lationships		
	Time Table	Details of implementation	
Specific Actions		Details of implementation	Expected outcomes

	stakeholder consultative mechanisms	2. The Customs Code of the Customs	"foreign citizen with experience,	foreign employees
•	Promote the role of policy advocacy within	Union has been adopted in 2010	skills or arrangements, would	• The
	IPAs as a means of addressing the specific	3. Federal Law "On the Securities	receive salary (remuneration) of no	developments are
	investment problems raised by investors	Market" (with the amendments of	less than RUB 2 mln per annum";	designed to make it
	including those faced by SMEs	October 2010)	The period of obtaining a work	much easier for
•	Continue to share APEC member	2009 amendments to Federal Law 'On	permit and visa is reduced to 20	employers to bring
	economies' experiences of successful public	Protection	uays (previously – over 1 year),	suitably skilled,
	private dialogue to take advantage of the	of Rights and Legitimate Interests of	The work permit and visa are now	qualified and/or
	information on successes and problems	Investors in the	issued for a period of up to 5 years	experienced employees to Russia to work in
	encountered by established investors	Securities Market'	(previously – 1 year), the extension	vital roles;
			procedure is introduced (previously	■ The new
1.	Simplified Procedures for Hiring Highly		<ul> <li>– a new application was required);</li> </ul>	regime for HQS will
	Qualified Expatriates		From the first day of work, the	have an
			income tax is 13% (tax resident	overwhelmingly positive
•	Promote backward investment linkages		siaius),	impact on Russian
	between businesses, especially between		Expatriates and their family	business – encouraging
	foreign affiliates and local enterprises		members may obtain a residence	more skilled workers to
	including through the promotion of industry		0611111 101 1116 061100 01 1116 18001	come to work in Russia,

			and areating a marg
	clusters	agreement;	and creating a more
•	Encourage high standards of corporate	For an employer, the procedure for	
	governance through cooperation aimed at	obtaining a permit to hire and	climate.
	promoting international concepts and	employ expatriates is eliminated;	
	principles for business conduct, such as	Quotas on invitations for entry into	
	APEC's programs on corporate governance	the Russian Federation and quotas	2. Simplified Customs
	and anti-corruption.	for work permits, as well as	
			Reduction in Customs
2.	Customs Administration Improvements	authorities are abolished.	Clearance Period;
3.	Strategy for the Development of the	Extending the period required for	Improvement
0.	Russian Financial Markets until 2020	HQEs to register with tax	the business climate;
		authorities from 30 to 90 days	• The burden on
			users to comply with
•	Examine and share APEC member	2. From 3 days to 1 day –	customs regulations
	economies' experience with responsible	reduction in the period of goods	and procedures has
	business conduct instruments	release:	decreased over time,
		From 25 to 7 – reduction in	
		the number of documents for	increase in the
		export of non-commodity goods;	perception of difficulty
		<ul> <li>By 20 % (from RUB 50 mln</li> </ul>	
		to RUB 40 mln) – reduction in the	
		amount of financial guarantees for	
		a customs representative, for a	
		customs carrier to RUB 8 MM	
		(previously – RUB 20 mln);	additional payments
		From 15 days to 4 months	
		– increase in the period for	encounters.
		payment of customs duties.	
		The following procedures and	
		lines of customs administration	
		are streamlined:	securities market to
		The exhaustive list of	foreign issuers and
		documents that may be requested	materially simplify the
		by the Russian Federal Tariff	
		Service in relation to import/export	
		operations is determined;	investors.
		The procedure for release	Positive progress in
		of non-commodity goods is	developing the legal
		facilitated:	framework for the
		o From 20 to 4 hours –	securities market in
		6 FIUIII 20 10 4 HOUIS -	

reduction in the period of	Russia
goods release	
• From 14 to 7 – reduction in	
the list of documents for	
release of goods	
• Import and export of	
scientific and commercial samples	
is facilitated:	
Temporary import/export	
release procedure is now 4 hours	
(previously – no regulation)	
As an evidence for intended upp of goods may be a	
intended use of goods may be a	
written application of a scientific	
institution prepared in any form	
• A declarant may declare	
the customs procedure for	
destruction in relation to	
temporarily imported scientific or	
commercial samples (temporary	
import)	
• Now, it is possible to	
supply goods for manufacture	
before the customs clearance	
procedures are completed by the	
authorized economic operator;	
• The fixed rates of customs	
charges are set on goods subject	
to no export customs duties;	
• The exhaustive list of	
reasons is introduced to extend	
the period of goods release from1	
day to 10 days	
Road Map for Improving Customs	
Administration	
• The customs clearance	
time will be reduced, primarily by	
shortening the list of documents	
required for customs clearance	

Specific Actions	Time Table	Details of implementation	Expected outcomes			
IFAP Principle 6: Utilise new technology to improve investment environments						
•						
•						
Other voluntary actions in addition to the above:						
		and is not yet complete.				
		has been extended and now includes 49 types of material facts				
		issuer. The list of material facts				
		the price of the securities of the				
		facts that may substantially affect				
		material facts. According to the legal definition, material facts are				
		the issuer and notifications of				
		reports, consolidated accounts of				
		discloses in three ways: quarterly				
		in avoiding non-compliance with the requirements. The issuer				
		providing the issuers with certainty				
		clarify the order of disclosure				
		3. The newly-adopted regulations				
		management and analysis.				
		further development of risk				
		control, the key focus will be on the				
		• In order to improve the forms and methods of customs				
		declaration;				
		of authority to submit customs				
		payment documents and evidence				

<ul> <li>Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	(How were the actions being implemented? Or How will the actions be	(Describe the expected outcome within this principle)
Specific Actions	Time Table	Details of implementation	Expected outcomes
IFAP Principle 7: Establish monitoring and review	mechanisms for investment policies		
Other voluntary actions in addition to the above:			
		management systems between a developer and an authorized state body for the purposes).	
		(Russian Government Decree No. 1519-r of 08 September 2010 determines the steps to introduce the electronic document	
		set to enhance transparency of procedures and facilitate the Developer's control over paper flow	
<ul> <li>property rights</li> <li>Where possible, give effect to international norms for property protection</li> </ul>		<ul><li>that obtains a license and the licensing authority.</li><li>2. Statutory requirements are</li></ul>	business environment
<ul> <li>Maintain adequate and effective protection of technology and related intellectual</li> </ul>		list of license requirements and an electronic format for communication between the entity	activities 2. Improving the
2. Facilitated Construction Procedures		1. Determining an exhaustive	procedures for registering business
1. Reduced Administrative Barriers	1. Since 2008 2. Launched in 2010	implemented?)	1. Simplified
investment process simpler and faster	to implement these IFAP's actions)	How will the actions be	principle)
<ul> <li>Promote the introduction and use of new technologies aimed at making the</li> </ul>	(The timeframe within which APEC economy has implemented or expect	(How were the actions being implemented? Or	(Describe the expected outcome within this

1. Developing criteria for evaluating the effectiveness of heads of federal executive authorities to improve the investment climate         Other voluntary actions in addition to the above:	1.Since 2011	implemented?) 1. Developing quantitative indicators, which include connection to power grids, simplifying construction procedures, customs administration. Were proposed the criteria for evaluating the effectiveness of activity, which could reflect the achievement of qualitative and quantitative indicators in terms of improving the investment climate. At present, these criteria are being discussed with the Federal executive authorities and representatives of business communities.	1. Simplified procedure for estimating effectiveness of the authorities in terms of improving the investment climate
IFAD Driverials & Enhance international economic			
IFAP Principle 8: Enhance international cooperation Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions</li> <li>Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World Bank, UNCTAD and OECD</li> </ul>	<ul> <li>(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)</li> <li>1. Facts and Figures 2011</li> <li>2. From 1999 till now</li> </ul>	<ul> <li>(How were the actions being implemented? Or</li> <li>How will the actions be implemented?)</li> <li>1. The EBRD is committed to supporting Russia in its efforts to diversify the economy and recover fully from the global economic downturn. In 2011, the Bank signed a total of 74 projects worth</li> </ul>	(Describe the expected outcome within this principle) 1. The overarching strategic priorities of the EBRD in Russia are modernisation, ompetitiveness and

1.	International Development Cooperation	€2.9 billion, representing an	diversification of the
		increase of 27 per cent compared	real economy. This will
		with 2010;	be supported by active
		• The EBRD promotes the	infrastructure
•	Ensure measures exist to ensure effective	use of the best available industry	development,economic
•	compliance with commitments under	technology in Russia, highlighted	diversification and
	international investment agreements	in the Bank's first equity co -	efficient financing
	international investment agreements	investment of €35 million with	mechanisms.
2	Providing for the activity of the Commission	Rusnano, a joint venture	As outlined in the
Ζ.	Providing for the activity of the Commission for Issues of International Humanitarian and	sponsored by Nippon Sheet Glass	country strategy for
	Technical Assistance attached to the	and its local partner, STiS;	Russia (2009 <sup>-</sup> 12),
	Government of the Russian Federation	• The EBRD continues to	energy efficiency
	Overnment of the Massian Federation	support ongoing reforms in the	has become an
	Deview evieties intermetics of encourses	Russian rail sector by providing	integral part of the
•	Review existing international agreements	financing to Russian Railways and	EBRD's activity in the
	and treaties to ensure their provisions continue to create a more attractive	loans to private rail operators such	country. The Bank
	environment for investment.	as Nurminen Logistics (€23 million)	addresses the demand
	environment for investment.	and Brunswick Rail Leasing (€46	side of energy use by
		million).	reducing waste of
		• In 2012, the EBRD's focus	energy and greenhouse emissions
		in Russia will be on mobilising	in all sectors, which
		financing to modernise assets,	are important to
		expand markets and improve efficiencies across the economy.	support corporate
		enciencies across the economy.	competitiveness and to
		2. From 2008 to present Russia	combat climate
		has received international technical	change.
		assistance in amount exceeding	2. Able to significantly
		U.S. \$4,5 billion. It should be noted	reduce the percentage
		that only in 2011 the amount of	of foreign equipment
		technical assistance was U.S. \$1,2	purchases and almost
		billion;	completely replaced by
		Next steps: use of the Commission	domestic ones.
		as a mechanism for implementing	
		programs of cross-border	
		cooperation within the European	
		neighborhood and partnership	
		instrument.	

•	Oth	er voluntary actions in addition to the above:		
•	•			

# Appendix I: Investment facilitation – menu of actions and measures (Voluntary submission by member economies: Singapore)

	•	-	administration of investment-related policies	1	
Spe	ecific Actions	Time Table	Details of implementation		
· · · · · · · · · · · · · · · · · · ·	Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates. Adopt centralised registry of laws and regulations and make this available electronically. Establish a single window or special enquiry point for all enquiries concerning investment policies and applications to invest Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business Following establishment of an Investment Promotion Agency (IPA), or similar body, and make its existence widely known Make available to investors all rules and other information relating to investment promotion and incentive schemes Allow investors to choose their form of establishment within legislative and legal frameworks. Ensure transparency and clarity in investment-related laws Improve upon the APEC-wide website (e- portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG) Encourage on-line enquiries and on-line information on all foreign investment issues Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment	<ul> <li>(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)</li> <li>To facilitate the publication of laws, judicial decisions and administrative rulings, the online database of Singapore's legislation was launched in November 2001.</li> <li>To establish a single window for all enquiries concerning investment in Singapore, the Singapore Economic Development Board (EDB) was formed in 1961.</li> <li>To provide an opportunity for public comment on proposed changes to laws and regulations, Singapore launched the REACH (reaching everyone for active citizenry @home) initiative in October 2006.</li> </ul>	<ul> <li>How were the actions being implemented? Or low will the actions be implemented?)</li> <li>In November 2001, the Attorney-General's Chambers (AGC), together we the Ministry of Law and the Ministry of Finance, launched the onl database of Singapore's legislation. The online database is provided a maintained by AGC, and is updated on a monthly basis.</li> <li>Singapore has a regulatory investment environment based on clarity, competition and sound business practices. There are minimal investmer regulations.</li> <li>The Economic Development Board (EDB) was formed in 1961 with a bud of \$100 million and the objective of convincing foreign investors t Singapore was a good place for business.</li> <li>To date, EDB maintains a comprehensive website that provides a help "Guide to Investing in Singapore". This online guide that provides repository of useful links and some information on how to invest Singapore. This includes registering a business, finding business premis recruitment and training of staff, and on other business-related aspects consider such as Singapore's taxation regime and the Singapore St Exchange. In this regard, EDB continues to act as a one-stop agency wh facilitates and supports local and foreign investors in both manufactur and services sectors, as they move up the value chain to achieve hig sustainable returns and seek out new business opportunities.</li> <li>Public consultations are conducted through various channels include ministries websites. REACH became an additional platform through wh public consultations and announcements could be made. EDB a maintains constant communication with Singapore companies, wh allows EDB to provide advance notice of proposed changes to laws a regulations, and to provide an opportunity for business' comments if a when possible.</li> <li>To allow investors their choice of establishment within legislative and le frameworks, Singapore introduced the Limited Liability Partnerships 2005 and Limited Partnerships in 2009. The addition of these 2 n business ve</li></ul>	the ned air nt et at a in es, to ck in es, to ck in es, to c in es to c in es to in es to in es to c in es to in es in es to in e in es to in es to in es to in es to in es to in es to in es to in es to in e i i in e i i i i i i i i i i i i i	Describe the ex- The official publication <u>http://statu</u> current ver searching an Singapore's promptly p websites ind o <u>http://w</u> o <u>http://w</u> o <u>http://w</u> The EDB ( <u>htt</u> agency cha strategies t business ce shop for loc This "Guide <u>http://www</u> ore/Guide Contact inf numerous k <u>http://www</u> ore/Guide Singapore p public on agencies po ideas on t REACH ( <u>htt</u> agency for e continues te in shaping Singapore § information proposed in
•	Explore the possibility of using the		- in terms of using international benchmarks as a reference point, singap		

### **Expected outcomes**

expected outcome within this principle)

ial Singapore government website for online on of legislation can be found at <u>tutes.agc.gov.sg</u>. The website contains: (i) the ersions of Singapore's legislation; (ii) advanced and browsing features; and (iii) a subject index.

e's investment regulations and procedures are published or made available online. Relevant include:

/www.enterpriseone.gov.sg /www.acra.gov.sg /www.sedb.com

(http://www.edb.gov.sg) is the lead government charged with developing and implementing to enhance Singapore's position as a global centre, including through acting as a one-stopocal and foreign investors.

de to Investing in Singapore" may be found at: <a href="http://www.edb.gov.sg/edb/sg/en\_uk/index/why\_singap">www.edb.gov.sg/edb/sg/en\_uk/index/why\_singap e to Investing in Singapore.html</a>

information for the EDB Head Office and its s business centres worldwide is also available at: <u>ww.edb.gov.sg/edb/sg/en\_uk/index/ContactEDB.</u> <u>restors/</u> Clients may enquire with EDB at: To DB via email: <u>clientservices@edb.gov.sg</u>.

e promotes feedback and consultation with the n proposed investment measures. Public post consultation payers to seek feedback and the government online consultation portal, <u>nttp://www.reach.gov.sg</u>). REACH is the lead or engaging and connecting with the people, and is to encourage and promote public participation ng government policies. Upon request, the e government endeavors to promptly provide on and respond to queries on actual or investment measures. There are several legal

basis as a reference point for peer dialogue and measuring progress IIMD World Competitiveness Yearbook and the WEF Global Competitiveness Report. We also keep a lookout for economies which have improved in their rankings. We conduct research on these economies especially in the area of business reforms. step in http://www.also.com/outlines/also/also/also/also/also/also/also/als	SINGAPORE (as of 24 <sup>th</sup> Sept 2012)		
and measuring progress Competitiveness Report. We also keep a lookout for economies which have improved in their rankings. We conduct research on these economies especially in the area of business reforms. step in http://www.also.com/output/also/also/also/also/also/also/also/also	international benchmarks on a voluntary	currently tracks our ranking in the World Bank Doing Business Report, the	forms of
improved in their rankings. We conduct research on these economies especially in the area of business reforms. in http://www.area.org/witheoutoutoutoutoutoutoutoutoutoutoutoutouto	basis as a reference point for peer dialogue		Sole-prop
especially in the area of business reforms. avaiuate of business r	and measuring progress	Competitiveness Report. We also keep a lookout for economies which have	Partnersh
step in http art/ %2C (For the (ACI in Si		improved in their rankings. We conduct research on these economies	informatio
in http: art/ %220 (For the (ACL in Si		especially in the area of business reforms.	available
http://www.art//www			step-by-st
art/ %20 (For the (ACL in Si			in
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Other voluntary actions in addition to the above:   -   -   -   -   -			- 0-1
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## IFAP Principle 2 Enhance stability of investment environments, security of property and protection of investments

Specific Actions	Time Table	Details of implementation	Expected outco
<ul> <li>Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property</li> <li>Create and maintain an effective register of public or state owned property.</li> <li>Ensure costs associated with land transactions are kept to a minimum including by fostering competition.</li> <li>Foster the dissemination of accurate market reputation information including creditworthiness and reliability</li> <li>Explore the possibility of using the World Bank <i>Doing Business</i> indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progress across APEC</li> <li>Encourage or establish effective formal mechanisms for resolving disputes</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	<ul> <li>(How were the actions being implemented? Or How will the actions be implemented?)</li> <li>To establish an effective system of ownership registration for property and land rights, Singapore has implemented a system of registration of titles which is guaranteed by the government since 1960. Under this system, a Land Titles Register is maintained. This register shows who owns the land and whether there are encumbrances, such as mortgages or charges affecting the land. Registration is mandatory to effect the transfer of an estate or interest in land.</li> <li>Singapore also has a coordinated cadastral survey system that could identify definitively the boundaries of the property.</li> <li>In 1995, the Singapore Titles Automated Registration System (STARS) was implemented. STARS is an online registration and public search system for private properties.</li> <li>In 1998, the Integrated Land Information Services (INLIS) was implemented. INLIS is a one-stop portal for industry, professionals, businesses and the general public to obtain land-related information via the internet.</li> <li>In 2003, the STARS eLodgment System (ELS) was implemented. ELS allows</li> </ul>	<ul> <li>investment         <ul> <li><u>http://w</u></li> <li><u>http://w</u></li> </ul> </li> <li>Relevant we         <ul> <li><u>http://w</u></li> <li><u>http://w</u></li> <li><u>http://w</u></li> <li>In terms of investors h mechanisms</li> <li>Singapore H</li> </ul> </li> </ul>

business structure in Singapore (e.g., Company, prietorship, Partnership, Limited Liability hip, and Limited Partnership). Detailed tion on the various business structures are at <u>http://www.acra.gov.sg/</u>. Additionally, a step guide to registering a business or company Singapore is provided at <u>ww.enterpriseone.gov.sg/Business%20Stages/St</u> <u>stering%20Your%20Business%20-1%20and%20Foreigners.aspx</u>

ormation, all businesses must be registered with counting and Corporate Regulatory Authority ACRA is the national regulator of business entities pore.)

## comes

expected outcome within this principle)

se systems in place, a secure land registration and an authoritative record of land transactions is ed by the Government. There is also faster and time for registration and greater accessibility dability of land information.

hemes intend to promote Singapore as an nt destination. Relevant websites include:

www.inlis.gov.sg

/www.stars.gov.sg

websites for SPIO and onemap are as follows: //www.spio.sla.gov.sg

//www.onemap.sg

of formal mechanisms for resolving disputes, have access to a range of effective formal ms for resolving disputes such as litigation in the e High Court or the District Court, arbitration, n and conciliation. Below are some examples:

between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures

- Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private parties
- Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling facilities, such as complaint service centres, and effective problem-solving mechanisms
- Take steps to accede to an arbitral convention

the electronic lodgment of documents in respect of land transactions over the internet. Documents can be lodged anywhere via the internet as long as the lodger holds a digital certificate to authenticate his identity over the For internet. ELS also safeguards the integrity of the land-register as registration of documents is based on information entered at source by the at law firms without the need to re-enter the data thereby ensuring greater accuracy.

- Under the Singapore Land Authority (SLA), Singapore also manages a diverse portfolio of State land and buildings. The buildings include commercial complexes, residential and shop-house units, and former government buildings converted for commercial, institutional and other uses.
- The State Property Information Online (SPIO), implemented in 2002, is a one-stop portal providing information relating to State properties managed by SLA which are available for rental or tender. The LandQuery feature in OneMap allows a member of the public to enquire whether a piece of land is state-owned or privately owned. If a piece of land is state-owned, the name and contact number of the government agency maintaining the property will be shown.
- In terms of reasonable costs for land transactions, Fees payable in Singapore are:-(a) stamp fees; (b) registration fees; (c) search fees; and
  - (d) solicitors' professional fees
  - The stamp fees are under the purview of IRAS.
  - Registration fees and search fees payable to SLA are prescribed under iii. the Land Titles Rules and based on cost recovery principle.
  - Search fees also include fees payable in respect of a bankruptcy search, winding-up search, etc. These fees are under the purview of IPTO and ACRA respectively.
  - $\circ$  Solicitors' professional fees are paid to the solicitors acting for the vi. parties in the land transactions.

With the abolishment of scale fees in Feb 2003, such fees are now based on open market competition.

- In terms of market reputation for Singapore, Singapore's international rankings and the relevant facts and figures are available online at: viii. http://www.edb.gov.sg/edb/sg/en\_uk/index/why\_singapore/singapore\_ra nkings.html ix.
- In terms of mechanisms to resolve disputes between investors and host authorities, Singapore has signed Investment Guarantee Agreements (IGAs) with many countries. IGAs generally provide for upfront consent by

• For Arbitration: Establishment of the Singapore International Arbitration Centre (www.siac.org.sg)

Mediation: Singapore Mediation Centre (www.mediation.com.sq), Primary Dispute Resolution Centre the Subordinate Courts (app.subcourts.gov.sg/civil/page.aspx?pageid=3779)

According to global indicators (e.g. World Competitive Yearbook, Global Competitiveness Report), Singapore has been highly ranked by global indicators for our efficient legal framework and fair administration of justice.

• The growth of international arbitration has been encouraged in Singapore with the ratification of international conventions, enactment of supporting laws and the creation of arbitration and mediation bodies.

Singapore's notable developments in this area include: The launch of Maxwell Chambers, in Jan 2010, providing world-class hearing rooms and facilities for dispute resolution, and co-locating key arbitration institutions.

Singapore has had an Agreement with the Permanent Court of Arbitration (the "PCA") since Sept 2007 which establishes a PCA Facility in Singapore to handle cases arising out of Asia. Through this arrangement, the PCA would be able to offer their expertise in dispute resolution to countries in this region in a more effective manner, especially in legal issues and disputes pertaining to matters such as investment treaties. Singapore is the first country in the region to have a PCA Facility.

The establishment of the SIAC in 1991.

The establishment of Singapore Mediation Centre in 1997.

Singapore organized the "Arbitration Dialogue 2011" in November last year to discuss and gather feedback on the upcoming changes to Singapore's International Arbitration Act ("IAA Act").

Singapore organised another "Arbitration Dialogue" in June this year for a select group of top arbitrators around the world to discuss the development of Singapore's legal and arbitration sector and Singapore's IAA Act.

Singapore hosted the launch of the very first UNCITRAL Digest of Case Law event in June this year.

Singapore hosted the International Council for Commercial Arbitration (ICCA) in June 2012.

Singapore will be setting up an academy later this year with the view of developing this into a worldclass centre of excellence in international arbitration.

parties to resolve disputes through compulsory dispute settlement mechanisms, including negotiations and arbitration. This ensures that investors have an avenue to settle their disputes with the other contracting state. The list of IGAs is publicly available on MTI's website. Moreover, Singapore has also established the Singapore International Arbitration Centre (www.siac.org.sg) and the Singapore Mediation Centre (www.mediation.com.sg) to support alternative dispute resolution. Where appropriate, parties may also seek recourse, including enforcing their arbitral awards, through our domestic court system. • For the resolution of international commercial disputes between private parties, Singapore ratified the ICSID Convention which established the International Centre for Settlement of Investment Disputes (ICSID) to provide facilities for the conciliation and arbitration of disputes between member countries and investors who qualify as nationals of other member countries in 1968. • Singapore acceded to the Convention on the Recognition and Enforcement of Foreign Arbitral Awards (the New York Convention) in 1986. Singapore joined ASEAN to strengthen the available formal dispute settlement mechanism with the ASEAN Protocol on Enhanced Dispute Settlement Mechanism signed in November 2004. • Singapore enacted: (a) the Arbitration Act to provide for the conduct of arbitration; (b) the Arbitration (International Investment Disputes) Act to implement the International Convention on the Settlement of Investment Disputes between States and Nationals of other States; and (c) the International Arbitration Act to make provision for the conduct of international commercial arbitrations based on the Model Law on International Commercial Arbitration adopted by the UNCITRAL and conciliation proceedings and to give effect to the New York Convention. The Singapore International Arbitration Centre was established in 1991 as an independent non-profit organization to meet the demands of the international business community for a neutral, efficient and reliable dispute resolution institution. The Singapore Mediation Centre was set up in 1997 as a non-profit organization to promote mediation and to provide a full range of alternative dispute resolution services. Maxwell Chambers was launched in January 2010 to provide one-stop, best of class facilities and services for the conduct of Alternative Dispute Resolution activities in Singapore. Maxwell Chambers houses top international alternative dispute resolution institutions under one roof. Singapore organized the "Arbitration Dialogue 2011" in November last year to discuss and gather feedback on the upcoming changes to Singapore's International Arbitration Act.

Singapore also hopes to provide an environment that is conducive and attractive for commercial dispute resolution.

Singapore is a signatory to the United Nations Convention on the Recognition and Enforcement of Foreign Arbitral Awards (New York Convention) and member of ICSID. The provisions of the ICSID Convention are incorporated into domestic law through the Arbitration (International Investment Disputes) Act (Chapter 11); and the provisions of the New York Convention as well as the UNCITRAL Model Law on International Commercial Arbitration are incorporated through the International Arbitration Act (Chapter 183A).

SINGAPORE (as of 24 <sup>th</sup> Sept 2012)	1	T	
Other voluntary actions in addition to the above:	<ul> <li>In terms of an arbitral convention, Singapore has been a signatory to the New York Convention, and a member of ICSID, since November 1986.</li> </ul>	<ul> <li>Singapore also hosted the International Council for Commercial Arbitration (ICCA) in June 2012.</li> <li>Singapore continues to develop its arbitration sector in the legal scene. The Ministry of Law (MinLaw), in collaborate with partner agencies and stakeholders, including the Singapore International Arbitration Centre (SIAC), AGC, Singapore Academy of Law (SAL), Law Society, the Courts, and Maxwell Chambers has sought to create an environment that is conductive and attractive for arbitration hearings.</li> <li>In addition, Singapore has in place domestic procedures (e.g., Appeals Board, Copyright Tribunals) to provide for prompt and fair review of measures. Singapore allows for various dispute resolution mechanisms, including mediation, arbitration and litigation which investors can resort to. There are also Tribunals/ Appeals Boards established to provide prompt and fair review of administrative decisions which may affect investors. For example, the Appeals Board (Land Acquisition) hears appeals from any landowner whose land has been acquired and who is dissatisfied with the compensation awarded and the Copyright Tribunal which is a forum for resolving disputes between copyright owners and users of their material.</li> <li>Singapore's legal framework and laws are regularly updated to support international arbitration Act – which is based on the UNCITRAL Model Law of 1985 – was amended in 2009, and in 2012 to enhance the framework supporting international commercial arbitration, and keeping pace with international developments.</li> </ul>	
IFAP Principle 3 Enhance predictability and consist	tency in investment-related p	policies	1
Specific Actions	Time Table	Details of implementation	Expected ou
<ul> <li>Increase use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency.</li> </ul>	(The timeframe within which APEC economy has implemented or expect to	(How were the actions being implemented? Or How will the actions be implemented?)	(Describe th

	and identify and eliminate inconsistency.	implemented or expect to	но	ow will the actions be implemented?)		
•	Provide equal treatment for all investors in	implement these IFAP's			•	Singapore
	the operation and application of domestic	actions)	•	To maintain clarity and consistency in our law, The Ministry of Law		framework
	laws and principles on investment			(MinLaw) regularly reviews laws, proposes law reforms, and pursues new		to justice; a
•	Reduce the scope for discriminatory			initiatives to strengthen the legal infrastructure. For example, changes		
	bureaucratic discretion in interpreting			were introduced to the Evidence Act earlier in 2012 to update the law of		

### outcomes

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bre seeks to ensure a sound and progressive legal work that is relevant and modern, provides access ace; and upholds the rule of law.

investment-related regulations	evidence.
<ul> <li>Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorising investment proposals or where an agency has regulatory and commercial functions</li> <li>Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals</li> <li>Establish accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast-track" review procedures [Note: The highlighted do not apply as Singapore does not have a foreign investment screening regime.]</li> </ul>	<ul> <li>In keeping with providing equal treatment for all investors, Singapore currently has 40 IGAs and 14 FTAs with Investment Chapters in force. These treaties contain provisions provided non-discriminatory protection for investors.</li> </ul>
Any voluntary actions in addition to the above: 	

Specific Actions	Time Table	Details of implementation	Expected outco
<ul> <li>Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers</li> <li>Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement</li> <li>Shorten the processing time and procedures for investment applications.</li> <li>Promote use of "silence is consent" rules or no objections within defined time limits to speed up processing times, where appropriate</li> <li>Ensure the issuing of licences, permits and concessions is done at least cost to the investor</li> <li>Simplify the process for connecting to</li> </ul>	investors, fielding a website containing relevant links	<ul> <li>(How were the actions being implemented? Or How will the actions be implemented?)</li> <li>For efficient and effective investment procedures, Singapore has implemented such electronic schemes: <ul> <li>Bizfile (www.bizfile.gov.sg) is Accounting and Corporate Regulatory Authority of Singapore (ACRA)'s online filing and information retrieval system, serving as a one-stop facilitator for businesses. With the integration of e-services with multiple agencies, business owners can be GST-registered, activate their customs account, among other business processes.</li> <li>The Inland Revenue Authority of Singapore (IRAS) and the Singapore Land Authority (SLA) have streamlined the electronic lodgement process such that it is no longer necessary to present Stamp duty certificates when documents are lodged electronically with the Land Titles Registry. Examples include mortgages, transfers and leases.</li> <li>From 6 Mar 2012, law firms no longer need to present Stamp duty Certificates when the documents are lodged electronically with the Registry. Law firms just need to provide the "stamp duty Certificate Reference" in the relevant section of the documents which they then lodge electronically.</li> </ul> </li> </ul>	

## tcomes

e expected outcome within this principle) ote Singapore as an investment destination.

<ul> <li>essential services infrastructure</li> <li>Implement strategies to improve administrative performance at lower levels of government. [Note: This guideline does not apply as Singapore has a single level of government.]</li> <li>Facilitate availability of high standard business services supporting investment</li> </ul>	<ul> <li>There has also been continuous endeavour by EDB to facilitate the availability of high standard business services supporting investment, through the process of encouraging investors to come to Singapore.</li> </ul>	•	In terms of transaction/ administration costs, there are also general guidelines in place for agencies in the setting of reasonable fees to the public. In terms of connectivity, as mentioned above, EDB maintains a comprehensive website that provides a helpful "Guide to Investing in Singapore", which provides useful information on how to register a business, find business premises, and recruit and train staff.	•	The EDB is developing Singapore's through ac investors. Over the investment internation insurance, manageme
Other voluntary actions in addition to the above:					

## IFAP Principle 5: Build constructive stakeholder relationships

Specific Actions	Time Table	Details of implementation	Expected outco
<ul> <li>To the extent possible, establish a mechanism to provide interested parties (including business community) with opportunity to comment on proposed new laws, regulations and policies or changes to existing ones prior to their implementation</li> <li>Continue to share APEC member economies' experiences of successful stakeholder consultative mechanisms</li> <li>Promote the role of policy advocacy within IPAs as a means of addressing the specific investment problems raised by investors including those faced by SMEs</li> <li>Continue to share APEC member economies' experiences of successful public private dialogue to take advantage of the information on successes and problems encountered by established investors</li> <li>Promote backward investment linkages between businesses, especially between foreign affiliates and local enterprises including through the promotion of</li> </ul>	<ul> <li>(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)</li> <li>As mentioned above, to provide an opportunity for public comment on proposed changes to laws and regulations, Singapore launched the REACH (reaching everyone for active citizenry @home) initiative in October 2006.</li> </ul>	<ul> <li>(How were the actions being implemented? Or How will the actions be implemented?)</li> <li>As mentioned above, public consultations are conducted through various channels including ministries websites. REACH became an additional platform through which public consultations and announcements could be made.</li> <li>At APEC, Singapore will continue to encourage relevant agencies to share successful stakeholder consultative mechanisms, where applicable and appropriate. We will also encourage Singapore investors/ agencies to share and participate in public private dialogues organized at the sidelines of APEC, where applicable and appropriate.</li> <li>Through APEC, Singapore will help ensure high standards of corporate governance in Singapore, and encourage Singapore agencies to share experience with responsible business conduct, where applicable and appropriate.</li> </ul>	<ul> <li>consultation measures.</li> <li>seek feedback</li> <li>consultation REACH is the with the promote policies.</li> <li>endeavors to queries consultation of the provide of the pro</li></ul>

is the lead government agency charged with ng and implementing strategies to enhance e's position as a global business centre, including acting as a one-stop-shop for local and foreign

e years, Singapore has also strong trade and nt links and is a lead provider of services such as onal banking, trade finance, maritime finance, e, treasury operations, and asset and wealth nent in the region.

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oned above, Singapore promotes feedback and ion with the public on proposed investment s. Public agencies post consultation payers to dback and ideas on the government online ion portal, REACH (<u>http://www.reach.gov.sg</u>). the lead agency for engaging and connecting e people, and continues to encourage and public participation in shaping government Upon request, the Singapore government rs to promptly provide information and respond s on actual or proposed investment measures.

APEC, Singapore hopes to understand the and problems encountered by established in the region and to further enhance the nt climate of the APEC region on a whole.

industry clusters		
<ul> <li>Encourage high standards of corporate</li> </ul>		
governance through cooperation aimed at		
promoting international concepts and		
principles for business conduct, such as		
APEC's programs on corporate governance		
and anti-corruption.		
<ul> <li>Examine and share APEC member</li> </ul>		
economies' experience with responsible		
business conduct instruments		
Other voluntary actions in addition to the above:		
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	• • • • •	
IFAP Principle 6: Utilise new technology to improv	e investment environments	

Specific Actions	Time Table	Details of implementation	Expected outco
<ul> <li>Promote the introduction and use of new technologies aimed at making the investment process simpler and faster</li> <li>Maintain adequate and effective protection of technology and related intellectual property rights</li> <li>Where possible, give effect to international norms for property protection</li> </ul>	<ul> <li>(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)</li> <li>Singapore has been maintaining a system of intellectual property (IP) rights protection since before its independence in 1965, and continues to do so through regular reviews and initiatives, in line with Singapore's vision of being an IP hub of Asia.</li> </ul>	<ul> <li>(How were the actions being implemented? Or How will the actions be implemented?)</li> <li>In terms of the use of new technologies for faster processing, our points above under 'IFAP principle 4', illustrate some of Singapore's ongoing efforts on this front.</li> </ul>	<ul> <li>To provide ecosystem, and exploit Asia.</li> </ul>
		• Singapore participated in the negotiation of the Anti-Counterfeiting Trade	

#### tcomes

e expected outcome within this principle)

le the infrastructure, build expertise and grow the m, in support of the greater creation, protection oitation of IP, with a view to being an IP Hub of

	Agreement (ACTA), signed on October 2011.	
	• Singapore is also a signatory to numerous international conventions such	
	as the Paris Convention, the Berne Convention, the Madrid Protocol, etc.	
	The full list of international conventions is available at	
	http://www.ipos.gov.sg/AboutUs/WhatDoWeDo.aspx.	
	These obligations are implemented through the legal framework	
	highlighted above.	
Other voluntary actions in addition to the above:		
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#### IFAP Principle 7: Establish monitoring and review mechanisms for investment policies

Specific Actions	Time Table	Details of implementation	Expected outc	
<ul> <li>Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	<ul> <li>(How were the actions being implemented? Or How will the actions be implemented?)</li> <li>Through interaction with investors, EDB Singapore provides feedback to other government agencies to ensure that infrastructure and public services remain efficient and cost-competitive.</li> </ul>	<ul> <li>(Describe the elements)</li> <li>To ensure business elements</li> </ul>	
Other voluntary actions in addition to the above:				

in Ar Trinciple 0. Enhance international cooperation			
Specific Actions Time Table		Details of implementation	Expected outco
<ul> <li>To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions</li> <li>Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World Bank, UNCTAD and OECD</li> </ul>	<ul> <li>(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)</li> <li>In ASEAN, the ACIA has been implemented since its entry into force on 29</li> </ul>	<ul> <li>(How were the actions being implemented? Or</li> <li>How will the actions be implemented?)</li> <li>The ASEAN Comprehensive Investment Agreement (ACIA), which entered into force on 29 Mar 2012, has taken into account international best practices from various sources, such as the North America Free Trade Agreement (NAFTA), the Organisation for Economic Co-operation and Development (OECD) Guidelines for Multinational Enterprises, ASEAN Plus One FTAs and the United Nations Conference on Trade and Development (UNCTAD)'s assessment on international investment agreements. The ACIA</li> </ul>	confidence ACIA incluc Dispute Set on Prohibiti Senior Mana

#### tcomes

e expected outcome within this principle)

are that Singapore maintains a premier pro-

#### tcomes

e expected outcome within this principle)

is expected to contribute to boosting investors' ce in the region. The enhancements under the lude a robust mechanism for Investor State Settlement, clearer definitions and new articles bition of Performance Requirements (TRIMS) and anagement and Board of Directors (SMBD).

<ul> <li>SINGAPORE (as of 24<sup>th</sup> Sept 2012)</li> <li>Ensure measures exist to ensure effective compliance with commitments under international investment agreements</li> </ul>	Mar 2012.	is also consistent with the WTO Agreement on Trade Related Investment (TRIMS) in the commitments made by ASEAN Member States.	• To ensu
<ul> <li>Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.</li> </ul>		<ul> <li>To ensure compliance under international investment agreements, domestic agencies and stakeholder consultations are conducted before and during the negotiations of our international investment agreements. Singapore takes a "Whole of Government" approach with regard to our international commitments. Ministries and Statutory Boards are aware of Singapore's international obligations, and regular circulars are shared to remind them of Singapore's obligations at the WTO and our FTAs. Interministerial committees are also formed, as necessary, to discuss on Singapore's proposed and existing trade-related measures.</li> <li>At ASEAN, the ASEAN Investment Area (AIA) Council oversees the implementation of commitments under the ASEAN investment agreements and initiatives to promote and facilitate investment. The AIA Council is assisted by the ASEAN Coordinating Committee on Investment (CCI). For the ASEAN Plus One FTAS, the respective Joint Committees on Investment oversee the implementation of these FTAs.</li> </ul>	ASEAN One FT/
		<ul> <li>To maintain an attractive investment climate, Singapore conducts reviews of our existing FTAs with the aim of greater trade liberalization. To date, we have conducted reviews for the following FTAs: <ol> <li>Singapore-Australia FTA</li> <li>China-Singapore FTA</li> <li>India CECA</li> <li>Korea-Singapore FTA</li> <li>Japan-Singapore Economic Partnership Agreement</li> <li>US-Singapore FTA</li> </ol> </li> <li>And at ASEAN, under the ACIA's built-in work agenda for ASEAN Member States, Singapore is required to (i) undertake further liberalization based on the Modality to Eliminate Impediments to Investments and/or Improve Investment Regimes and (ii) look into progression from WTO TRIMS to WTO TRIMS Plus in its commitments.</li> </ul>	
Other voluntary actions in addition to the above:			
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nsure that Singapore's trade-related measures are and FTA consistent.

EAN, this ensures that trade-related measures by N Member States, and Parties to the ASEAN Plus TAs are consistent with their commitments.

aintain Singapore's extensive trade links to provide anies with greater market connectivity through the tion of tariffs and non-tariff barriers.

pore has also signed 35 investment guarantee ments (IGAs), designed to help protect investments by Singapore-based companies in other countries st non-commercial risks.

# Appendix I: Investment facilitation – menu of actions and measures (Voluntary submission by member economies: Chinese Taipei)

IFAP Principle 1: Promote accessibility and transparency in the formulation and administration of investment-related policies				
Specific Actions	Time Table	Details of implementation	Expected outcomes	
<ul> <li>Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates.</li> <li>Adopt centralised registry of laws and regulations and make this available electronically.</li> <li>Establish a single window or special enquiry point for all enquiries concerning investment policies and applications to invest</li> <li>Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business</li> <li>Following establishment of an Investment Promotion Agency (IPA), or similar body, and make its existence widely known</li> <li>Make available to investors all rules and other information relating to invest promotion and incentive schemes</li> <li>Allow investors to choose their form of establishment within legislative and legal frameworks.</li> <li>Ensure transparency and clarity in investment-related laws</li> <li>Improve upon the APEC-wide website (e-portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)</li> <li>Encourage on-line enquiries and on-line information on all foreign investment issues</li> <li>Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements</li> <li>To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity</li> </ul>	Executed	<ol> <li>Chinese Taipei has established the website to publish the registry of laws and regulations of FDI in 1994 (http://www.moeaic.gov.tw/).</li> <li>Chinese Taipei has established a single window or special enquiry point for all enquiries concerning investment policies and applications to invest in 2000.</li> <li>In accordance with "Statute for Investment by Foreign Nationals" publish by Chinese Taipei in 1954, investors could choose their form of establishment.</li> <li>Improve upon the APEC-wide website (e-portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG) in 2005.</li> </ol>	To provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements.	

<ul> <li>for public comment</li> <li>Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring progress</li> </ul>			
Other voluntary actions in addition to the above:			
IFAP Principle 2 Enhance stability of investment environments, Specific Actions	security of proper	rty and protection of investments         Details of implementation	Expected outcomes
<ul> <li>Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property</li> </ul>	Executed	<ol> <li>Registrations of The Land Regulation: Land registration procedures shall be the responsibility of the municipal or county (city) land office governing the land being registered. Land registration procedures shall be according to the result of a cadastral survey, the Cadastral maps, and the general or the first registration of land ownership. The application for registration of changes in land rights shall be made within one month from the date of the change of land rights.</li> <li>Our Real Rights of Real Estate are including a ownership, a mortgage, a superficies, servitude, etc. According to Civil Code and Land Act, Chinese Taipei has established the registration procedures of the rights in rem.</li> </ol>	Chinese Taipei has established timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property.
	Executed		

• Create and maintain an effective register of public or state owned property.	Executed	In accordance with the provisions of Articles 17 to 19 of the National Property Act, the registration of state- owned properties should be completed according to relevant laws and regulations. At the end of 2011, there were approximately 2.7 million parcels of state- owned lands with an area of around 2.25 million hectares.	In addition to getting hold of the information of the quantity and value of property, the completion of state-owned property registration can also provide integrated information of state-owned lands for the needs of domestic industrial development, hence, construct a high-quality investment environment.
<ul> <li>Ensure costs associated with land transactions are kept to a minimum including by fostering competition.</li> <li>Foster the dissemination of accurate market reputation information including creditworthiness and reliability</li> <li>Explore the possibility of using the World Bank <i>Doing Business</i> indicator "Enforcing Contracts" as the basis for</li> </ul>		In respect of the transparency with land transactions, Chinese Taipei has established the website: http://www.moi.gov.tw/chi/chi_house/house.aspx	To provide information of land transactions.

peer dialogue and benchmarking and measuring progress across APEC         • Encourage or establish effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures         • Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private parties         • Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling facilities, such as complaint service centres, and effective problem-solving mechanisms         • Take steps to accede to an arbitral convention		<ol> <li>Chinese Taipei has encouraged effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures.</li> <li>We are establishing the regulation of recognizing and enforcing the award of an arbitration.</li> <li>Chinese Taipei has established the InvesTaiwan Service Center. The Center aims to provide customized, one-stop solutions for domestic and foreign investors who have concrete investment plans or face obstacles to investment.</li> </ol>	To solve disputes between investors and host authorities rapidly. Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling facilities.
IFAP Principle 3 Enhance predictability and consistency in invest	stment-related pol	icies	
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Increase use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency.</li> <li>Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment</li> </ul>	Executed	<ol> <li>Chinese Taipei has increased use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency periodically.</li> <li>In respect of the forms of limited investment, Chinese Taipei has maintained clear demarcation</li> </ol>	Increase use of legislative simplification and restatement of laws to enhance clarity and identify and

<ul> <li>Reduce the scope for discriminatory bureaucratic discretion in interpreting investment-related regulations</li> <li>Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorising investment proposals or where an agency has regulatory and commercial functions</li> <li>Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals</li> <li>Establish accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast-track" review procedures</li> </ul>		3. 4.	of agency responsibilities. Chinese Taipei has established and disseminated widely clear definitions of criteria for the assessment of investment proposals. Chinese Taipei has established accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast-track" review procedures.	eliminate inconsistency. Reduce the scope for discriminatory bureaucratic discretion in interpreting investment-related regulations.
•				
IFAP Principle 4: Improve the efficiency and effectiveness of invo	estment procedures			

Specific Actions	Time Table	Details of implementation	Expected outcomes
• Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers	Executed	1.The most important relevant reforms carried out by Chinese Taipei in recent years include: (a) Abolishing the uniform certification system for profit-seeking enterprises in May 2009, so that businesses could start operation immediately after completing establishment and tax registration; and (b) the establishment of a one-stop website for online application of company startup in May 2011, which enabled all related procedures including tax registration to be conducted online at a single website.	It can enhance the efficiency of government administration, make it more convenient for people to start businesses, and create more job opportunities.
		2. To complement the renewal of the one-stop application website system software, and make it easy for applicants to affix e-signatures for online transmission of e-documents, Paragraph 3 was added to Article 5 of the Regulations Governing Business Registration, to exempt a company or business operator from submitting company/business registration documents when applying for tax registration via the one-stop application website.	
• Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement	2017/12/31 Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement.		
• Shorten the processing time and procedures for investment applications.	Executed		
• Promote use of "silence is consent" rules or no objections within defined time limits to speed up processing times,		Chinese Taipei has discussed to shorten the processing time and procedures for investment applications.	Shorten the processing time

where appropriate			
• Ensure the issuing of licences, permits and concessions is done at least cost to the investor			
• Simplify the process for connecting to essential services infrastructure			
• Implement strategies to improve administrative performance at lower levels of government.			
• Facilitate availability of high standard business services supporting investment			
Other voluntary actions in addition to the above:			
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•			
IFAP Principle 5: Build constructive stakeholder relationships Specific Actions	Time Table	Details of implementation	Expected outcomes

by established investors
Promote backward investment linkages between businesses, especially between foreign affiliates and local

<ul> <li>enterprises including through the promotion of industry clusters</li> <li>Encourage high standards of corporate governance through cooperation aimed at promoting international concepts and principles for business conduct, such as APEC's programs on corporate governance and anti-corruption.</li> <li>Examine and share APEC member economies' experience with responsible business conduct instruments</li> </ul>			
Other voluntary actions in addition to the above:         • <t< th=""><th><mark>environments</mark> Time Table</th><th>Details of implementation</th><th>Expected</th></t<>	<mark>environments</mark> Time Table	Details of implementation	Expected
Specific Actions	Time Table	Details of implementation	outcomes
• Promote the introduction and use of new technologies aimed at making the investment process simpler and faster	Before 2017/1/1	Chinese Taipei will promote the introduction and use of new technologies aimed at making the investment process simpler and faster.	Shorten the processing time
<ul> <li>Maintain adequate and effective protection of technology and related intellectual property rights</li> <li>Where possible, give effect to international norms for property protection</li> </ul>	1. Chinese Taipei actively reviewed the overall IPR legal framework to meet the needs of industrial and technological	<ul> <li>1-1 The Patent Act has been amended comprehensively, covering a total of 159 articles (108 amended, 36 added and 15 deleted).</li> <li>1-2 The Trademark Act has also been amended comprehensively, covering a total of 111 articles (71 amended, 26 added, 9 deleted, and 14 not amended).</li> <li>1-3 The review of the Copyright Act focused mainly on public broadcast, public performance, public transmission, and limitation on economic right etc.</li> </ul>	<ol> <li>Chinese Taipei has always been ready to review IPR laws to stay abreast of international standards.</li> <li>These amendments are intended to</li> </ol>

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development.	1-4	The draft amendment to the Trade Secret Act will		encourage the
1-1 The		include adding criminal liability, defining acts		industries and
newly-		that constitute trade secret infringement, and		businesses to
amended		adding provision on criminal liability of legal		create value
Patent		persons etc.		and reputation
Act was	2.	The IPR Action Plans cover a variety of IPR		for their
promulg		protection, including anti-counterfeiting and anti-		products.
ated by		piracy tasks, border controls, and compact disk	3.	We have
President		factory inspections.		actively
ial Order	3.	The IP Court currently has 15 judges and one of		reviewed the
on		them acts as the president of the Court. There are		overall IPR
Decemb		14 technical examiners to help the judges with		legal
er 21,		technical cases.		framework to
2011,	4.	The IPR Police composed of a total of 220 IPR		respond to the
and is		enforcement professionals. This team has a total		advent of
expected		of six district branches which create a firm		digital
to enter		network for IPR protection.		convergence
into				era and to
effect on				balance the
January				interests
1, 2013.				between rights
1-2 The				holders and
Amendm				users.
ent to the			4.	The
Tradema				implementatio
rk Act				n of these IPR
took				Action Plans
effect on				has
July 1,				significantly
2012.				improved
1-3 The draft				Chinese
amendm				Taipei's
ent to				overall IPR
Copyrig				environment
ht Act				and protection
and				and further
Trade				strengthened
Secret				industrial
Act are				innovation and
under				technological
under			1	teennorogieur

	processi ng. 2. We have carried out a series of IPR Action Plans to improve IPR	development. 5. The IP Court dedicated to effectively resolving IP- related disputes
	protection. The first IPR Action Plan was launched in 2003 as a three-year project until 2005. The latest action plan extends from 2012 to	<ul> <li>effectively and efficiently to maintain technological competitivenes s.</li> <li>6. The IPR Police plays a major role in combating IPR infringement and providing</li> </ul>
	<ul> <li>2014.</li> <li>3. We established the IP Court in 2008 to expedite litigation process.</li> <li>4. We established</li> </ul>	solid protection of technology and related IP rights.
Other voluntary actions in addition to the above:	the IPR Police in 2003 to enhance IPR protection.	

Specific Actions	Time Table	Details of implementation	Expected outcomes
• Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost	Executed	In order to attract FDI, Chinese Taipei has simplified the procedure of the FDI investigation.	The investment procedures are simple, transparent and at lowest possible cost.
Other voluntary actions in addition to the above:			
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IFAP Principle 8: Enhance international cooperation			
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions</li> <li>Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World Bank, UNCTAD and OECD</li> <li>Ensure measures exist to ensure effective compliance with commitments under international investment agreements</li> <li>Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.</li> </ul>	N/A	N/A	N/A
Other voluntary actions in addition to the above:			
•			

# Appendix I: Investment facilitation – menu of actions and measures (Voluntary submission by member economies: Thailand)

IF	IFAP Principle 1: Promote accessibility and transparency in the formulation and administration of investment-related policies					
Sp	ecific Actions	Time Table	Details of implementation	Expected outcomes		
•	Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates.	2000- present	-BOI has launched all laws, regulations and related rules on the website and update regularly on the BOI website.	- Transparency and accessibility to all investment information.		
•	Adopt centralised registry of laws and regulations and make this available electronically.					
-	Establish a single window or special enquiry point for all enquiries concerning investment policies and applications to invest	2009 – present	- Established One Start One Stop Investment Center to offer a wide range of investment-related services on a range of topics by multiple agencies.	- To facilitate all investors to make sure investors understand all procedures, besides giving the consults.		
•	Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business	Past - present	- BOI published all rules and regulations in simple words, to make sure that all investors could understand easily. BOI website provides	- Transparency and accessibility to all investment information.		

•	Improve upon the APEC-wide website (e-portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)	Past – present	- BOI has put Thailand's investment regime in e-portal periodically.	<ul> <li>Increasing of accessibility, transparency to all economies and</li> </ul>
-	Ensure transparency and clarity in investment-related laws	Past - present	- BOI always launches the new laws to provide information to all investors.	- Enhance transparency and accountability.
•	Allow investors to choose their form of establishment within legislative and legal frameworks.			
	to investment promotion and incentive schemes		all detail of rules, other information related to investment and incentives schemes on BOI website, BOI handbook and BOI leaflets.	accessibility to all investment information, besides security.
	Make available to investors all rules and other information relating	Past - present	- BOI has published	-Transparency,
-	Following establishment of an Investment Promotion Agency (IPA), or similar body, and make its existence widely known	Past - present	- BOI is an official Thailand Investment Promotion Agency.	-Security to all investors.
			investment information in Thailand in 7 languages.	

<ul> <li>Encourage on-line enquiries and on-line information on all foreign investment issues</li> </ul>	Past – present	- BOI has opened the space on the website for investors who would like to ask for any information concerned with investment.	investors. - Enhance facilitation to all investors, besides accessibility.
<ul> <li>Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements</li> </ul>	Past – present	- Any changes would be informed via the BOI website, besides informed by BOI staff.	Enhance predictability and security.
<ul> <li>To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment</li> </ul>			
<ul> <li>Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring progress</li> </ul>	Past – present	- BOI is one of the IPAs which complies with international standard from time to time. BOI also intends to improve itself accordingly.	- Enhance creditability.
Other voluntary actions in addition to the above:			
•			
IFAP Principle 2 Enhance stability of investment environments, sec	urity of property and prote	ction of investments	I
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms</li> </ul>	2008- present	-The Department of Lands has stipulated	- Enhance security and

of property	duration of procedures in	predictability.
	registration of rights	
	and juristic act.	
	Additionally,	
	Department of Lands has published work	
	manual and	
	disseminated it	
	widely to the land	
	offices throughout	
	Thailand.	
Create and maintain an effective register of public or state		
• Create and maintain an enective register of public of state owned property.		
Ensure costs associated with land transactions are kept to a		
minimum including by fostering competition.		
Foster the dissemination of accurate market reputation		
information including creditworthiness and reliability		
<ul> <li>Explore the possibility of using the World Bank Doing Business indicates "Enforcing Contracts" on the basis for poor dialogue</li> </ul>		
indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progress across APEC		
and benchmanning and measuring progress across AF LO		

• Other	Take steps to accede to an arbitral convention voluntary actions in addition to the above:		
•	Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling facilities, such as complaint service centres, and effective problem-solving mechanisms		
•	Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private parties		
	Encourage or establish effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures		

		consistency.	
<ul> <li>Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment</li> </ul>	Past-present	- BOI and other related agencies have treated both domestic and foreign investors equally in all means.	- Increasing of accountability and transparency.
<ul> <li>Reduce the scope for discriminatory bureaucratic discretion in interpreting investment-related regulations</li> </ul>	Past-present	<ul> <li>BOI continuously improves our website by expanding the information and languages.</li> <li>BOI has interpreted the investment regulations and related rules into 7 languages, availibility on the BOI website.</li> </ul>	- Enhancement of accurately and predictability.
<ul> <li>Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorising investment proposals or where an agency has regulatory and commercial functions</li> </ul>	Past-present	- BOI has publicised all investment criteria and determined definition clearly in all channels; such as handbooks, leaflets and website.	- Predictability and transparency to investors and people who are interested.
<ul> <li>Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals</li> </ul>	Past-present	- BOI has announced the definitions and criteria for the assessment of	- Promote predictability, transparency to investors.

<ul> <li>Establish accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast- track" review procedures</li> <li>Any voluntary actions in addition to the above:</li> </ul>		investment proposals clearly on various channels.	
IFAP Principle 4: Improve the efficiency and effectiveness of invest	ment procedures		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers</li> </ul>	Past- present	- BOI has established One Start One Stop to facilitate investors by gathering all related investment agencies to be at one point.	- Make overall process easier and understandable.
<ul> <li>Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement</li> </ul>	Past-present	-Thai agencies tend to change the number of forms to be more practical by increasing in forms of electronic lodgement instead of paper document.	- Easier, faster and cheaper business procedures.
	Past-present		

<ul> <li>Shorten the processing time and procedures for investment applications.</li> </ul>		- BOI has taken step to shorten the process for investment application.	-To make all procedures much easier.
<ul> <li>Promote use of "silence is consent" rules or no objections within defined time limits to speed up processing times, where appropriate</li> </ul>			
<ul> <li>Ensure the issuing of licences, permits and concessions is done at least cost to the investor</li> </ul>	Past-present	-BOI and other related organizations tend to change working procedures, aiming to make the business procedures in Thailand become easier, faster and cheaper.	- Improve efficiency of Thai agencies to serve investors.
<ul> <li>Simplify the process for connecting to essential services infrastructure</li> </ul>	Past-present	- Thai services infrastructure providers ten to serve services at least cost with the rapid processes.	- Enhance efficiency and predictability to supply investors.
<ul> <li>Implement strategies to improve administrative performance at lower levels of government.</li> </ul>			
<ul> <li>Facilitate availability of high standard business services supporting investment</li> </ul>			
Other voluntary actions in addition to the above:			

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	Principle 5: Build constructive stakeholder relationships	Time Table	Details of implementation	Expected outcomes
•	To the extent possible, establish a mechanism to provide interested parties (including business community) with opportunity to comment on proposed new laws, regulations and policies or changes to existing ones prior to their implementation			
•	Continue to share APEC member economies' experiences of successful stakeholder consultative mechanisms	- Past-present	- Thai private sectors occasionally attending the seminars or workshops to share experiences and best-practices.	-Enhancement in closer relations among APEC economies, besides increasing of knowledge.
•	Promote the role of policy advocacy within IPAs as a means of addressing the specific investment problems raised by investors including those faced by SMEs			
•	Continue to share APEC member economies' experiences of successful public private dialogue to take advantage of the information on successes and problems encountered by established investors			

<ul> <li>Promote backward investment linkages between businesses, especially between foreign affiliates and local enterprises including through the promotion of industry clusters</li> <li>Encourage high standards of corporate governance through cooperation aimed at promoting international concepts and principles for business conduct, such as APEC's programs on corporate governance and anti-corruption.</li> <li>Examine and share APEC member economies' experience with responsible business conduct instruments</li> <li>Other voluntary actions in addition to the above:</li> </ul>						
•						
	IFAP Principle 6: Utilise new technology to improve investment environments					
Specific Actions	Time Table	Details of implementation	Expected outcomes			
Promote the introduction and use of new technologies aimed at making the investment process simpler and faster	Past-present	- BOI has developed new technologies to adapt with the investment process to facilitate all investors.	- Enhance effectiveness and efficiency			
Maintain adequate and effective protection of technology and						

related intellectual property rights			
<ul> <li>Where possible, give effect to international norms for property protection</li> </ul>			
Other voluntary actions in addition to the above:			
IFAP Principle 7: Establish monitoring and review mechanisms for	investment policies		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost</li> </ul>	Past-present	- BOI has provided investment information and updated regularly to facilitate the investors. Moreover, the access of the information is free of charge.	- Enhance effectiveness, efficiency.
Other voluntary actions in addition to the above:			
IFAP Principle 8: Enhance international cooperation Specific Actions	Time Table	Details of	Expected outcomes
-		implementation	
To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation	Past-present	- BOI and Thai agencies have	-Increasing of knowledge

conventions	attended the workshops and seminars which would lead to develop our rules and regulations.	to adapt with our own agencies to make it more globalised.
<ul> <li>Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World Bank, UNCTAD and OECD</li> </ul>		
Ensure measures exist to ensure effective compliance with commitments under international investment agreements		
• Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.		
Other voluntary actions in addition to the above:		
•		

## Appendix I: Investment facilitation – menu of actions and measures (Voluntary submission by member economies: United States)

Specific Actions	Time	Details of implementation	Eveneted
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates.</li> </ul>	Completed	The United States publishes these measures as a matter of law and practice, and has undertaken international commitments to do so through obligations in BITs and FTAs.	
<ul> <li>Adopt centralised registry of laws and regulations and make this available electronically.</li> </ul>	Completed	Laws of the United States Congress are available in a centralized electronic registry, accessible at <u>http://thomas.loc.gov</u> . Federal government regulations are consolidated annually within the <i>Code of Federal Regulations</i> , available electronically at <u>http://www.gpo.gov/fdsys/</u> .	
<ul> <li>Establish a single window or special enquiry point for all enquiries concerning investment policies and applications to invest</li> </ul>	Completed	The United States does not screen foreign investment, or maintain any general "application" procedures for the entry of foreign investors. However, the Department of Commerce's SelectUSA program serves as a single point of contact for general enquiries about investing into the United States.	
<ul> <li>Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business</li> </ul>	Completed	All U.S. federal regulations, whether investment-related or otherwise, are available online and in English. In 2011, the President, through Executive Order 13563, established principles for the U.S. regulatory system, including that it "must ensure that regulations are accessible, consistent, written in plain language, and easy to understand."	
<ul> <li>Following establishment of an Investment Promotion Agency (IPA), or similar body, and make its existence widely known</li> </ul>	Ongoing	SelectUSA, the U.S. Government's investment promotion initiative, is a broadly publicized program that promotes business investment in the United States through worldwide programming and outreach.	
<ul> <li>Make available to investors all rules and other information relating to investment promotion and incentive schemes</li> </ul>	Completed	Detailed information about federal programs and incentives available to investors can be found at the web site of SelectUSA: <u>http://selectusa.commerce.gov/investment-incentives</u> . SelectUSA also provides information and contacts relating to programs at the state and local levels.	
<ul> <li>Allow investors to choose their form of establishment within legislative and legal frameworks.</li> </ul>	Completed	The United States permits investors to choose their form of establishment as a matter of practice, and has undertaken international commitments to do so through obligations in its FTAs and in the GATS.	

Ensure transparency and clarity in investment- related laws	Completed	The United States publishes all investment-related laws, as a matter of law and practice, and pursuant to commitments undertaken in international trade and investment agreements.	
Improve upon the APEC-wide website (e- portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)	Completed	The United States has contributed its submission to the revised, 2010 <i>Guide to APEC Investment Regimes</i> , which is now available electronically.	
Encourage on-line enquiries and on-line information on all foreign investment issues	Completed	Through its SelectUSA program, the United States invites the submission of online enquires and information regarding foreign investment: <a href="http://selectusa.commerce.gov/contact-us">http://selectusa.commerce.gov/contact-us</a> .	
Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements	Completed	Pursuant to WTO obligations, the Department of Commerce's National Institute of Standards and Technology maintains a TBT Inquiry Point, which is able to answer any reasonable questions on standards, technical regulations and conformity assessment procedures, and notifies the WTO TBT Committee of all proposed technical regulations and conformity assessment procedures of central and sub-central government bodies. Proposed regulations of federal agencies are available at <u>www.regulations.gov</u> .	
To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment	Completed	With limited exceptions, U.S. law requires that federal agencies provide advance notice, and opportunity for participation by interested parties in, any rulemaking. Detailed information about the U.S. rulemaking process is available at: <u>http://www.federalregister.gov/uploads/2011/01/the_rulemaking_process.pdf</u> . In addition, the United States has undertaken obligations in its BITs and FTAs to provide, to the extent possible, advance notice of, and opportunity to comment on, proposed laws and regulations.	
Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring progress			
her voluntary actions in addition to the above:			
	related laws Improve upon the APEC-wide website (e- portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG) Encourage on-line enquiries and on-line information on all foreign investment issues Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirements To the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public comment Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and	Linsule transparency and clarity in investmentrelated lawsImprove upon the APEC-wide website (e- portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)CompletedEncourage on-line enquiries and on-line information on all foreign investment issuesCompletedMaintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformance requirementsCompletedTo the extent possible, provide advance notice of proposed changes to laws and regulations and provide an opportunity for public commentCompletedExplore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring progressImpleted	Ensure that particly and dainly in integration       and practice, and pursuant to commitments undertaken in international trade and investment agreements.         Improve upon the APEC-wide website (e- portal) to replacing the hard copy publication of the APEC Investment Guidebook (IEG)       Completed       The United States has contributed its submission to the revised, 2010 Guide to APEC Investment Guidebook (IEG)         Encourage on-line enquires and on-line information on all foreign investment issues       Completed       Through its SelectUSA program, the United States invites the submission of online enquires and information regarding foreign investment: <a href="http://selectusa.commerce.gov/contact-us">http://selectusa.commerce.gov/contact-us</a> .         Maintain a mechanism to provide timely and relevant advice of changes in procedures, applicable standards, technical regulations and conformity assessment procedures, and notifies the WTO TBT Committee of all proposed technical regulations and conformity assessment procedures and notifies the WTO TBT Committee of all proposed regulations and conformity assessment procedures and advice notice, and opportunity for public comment advice an opportunity for public comment       Completed       With limited exceptions, U.S. law requires that federal agencies provide advance notice of and opportunity for public comment         To the extent possible, provide advance notice of proposed to apportunity for public comment       Completed       With limited exceptions, U.S. law requires that federal agencies provide advance notice of and opportunity for public comment       Free United States has undertaken obligations in its BITs and FTAs to provide, to the extent possible, advance notice of, and opportunity to comment on, proposed laws a

Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other form of property</li> </ul>		(Offices for the registration of real property are generally administered by U.S. state and country governments; records are available for public inspection.)	
<ul> <li>Create and maintain an effective register of public or state owned property.</li> </ul>	of Completed	The General Services Administration makes publicly available inventories of federally held real property (http://www.gsa.gov/portal/content/100783). Most federal agencies currently provide public access to individual parcel data for the lands they manage. For example, the Department of Interior's Bureau of Land Management maintains several online systems for searching its land records (http://www.blm.gov/wo/st/en/prog/more/land_records.html).	
<ul> <li>Ensure costs associated with land transactions are kept to a minimum including by fostering competition</li> </ul>	Completed	The United States has a diverse and competitive private marketplace of real estate brokerages.	
<ul> <li>Foster the dissemination of accurate mark reputation information including creditworthiness and reliability</li> </ul>	et Completed	The United States has a robust private market for credit rating agencies and consumer reporting agencies, as well as laws in place that promote the accuracy of market information and the development of a broad array of tools for weighing creditworthiness and reliability.	
<ul> <li>Explore the possibility of using the World Bank <i>Doing Business</i> indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progres across APEC</li> </ul>	Ongoing	The United States has supported and actively participated in a number of APEC projects focused on improving performance with respect to <i>Doing Business</i> indicators, including "Enforcing Contracts" in particular.	
<ul> <li>Encourage or establish effective formal mechanisms for resolving disputes betwee investors and host authorities and for enforcing solutions, such as judicial, arbitra or administrative tribunals or procedures</li> </ul>		The United States is party to over 50 international investment agreements containing provisions on investor-State dispute settlement and the enforcement on arbitral awards, and continues to actively negotiate high-standard investment agreements. In addition, U.S. law (the Tucker Act), permits lawsuits against the United States Government for three types of claims: (1) contractual claims, (2) non-contractual claims where the plaintiff seeks the return of money paid to the government and (3) certain non-contractual claims where the plaintiff asserts that he is entitled to payment be the government.	
Encourage and facilitate the use of arbitration and other means of alternative	Completed	The Federal Arbitration Act provides broad authority to assure the enforcement of agreements to arbitrate private international commercial disputes, as well as any resulting arbitration awards. Pursuant to this Act,	

dispute resolution for the settlement of international commercial disputes between private parties		the U.S. Supreme Court has long recognized "the emphatic federal policy in favour of arbitral dispute resolution [which] applies with special force in the field of international commerce." <sup>1</sup> . The U.S. also hosts some of the world's leading institutions for alternative commercial dispute resolution, such as the American Arbitration Association and the Center for Public Resources.	
Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling facilities, such as complaint service centres, and effective problem-solving mechanisms	Completed	The SelectUSA program encourages and facilitates foreign investment in the United States by, among other things, serving as an ombudsman to facilitate the resolution of issues involving federal programs or activities related to pending investments ( <u>http://selectusa.commerce.gov/</u> ).	
Take steps to accede to an arbitral convention	Completed	The United States is a signatory to major arbitral conventions, such as the ICSID Convention, Convention on the Recognition and Enforcement of Foreign Arbitral Awards, and the Inter-American Convention on International Commercial Arbitration.	
Other voluntary actions in addition to the above:		estment related policies	
Specific Actions	Time Table	Details of implementation	Expected outcomes
Increase use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency	Completed	The Code of Laws of the United States of America (also known as the U.S. Code) is a compilation and codification of the general and permanent laws of the United States, arranged by subject matter. Commercial publishers also provide an annotated code, including citations to relevant court cases and other commentary interpreting the statutory provisions listed in the Code.	
Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment	Completed	The U.S. investment regime is based on the principle of national treatment. Equal treatment to investors is assured as a matter of U.S. law, and by virtue of obligations on non-discrimination undertaken in over 50 BITs and FTAs.	
Reduce the scope for discriminatory bureaucratic discretion in interpreting investment-related regulations	Completed	U.S. federal law provides for judicial review of agency actions on a number of grounds, including whether an agency's action is "arbitrary and capricious, an abuse of discretion, or otherwise not in accordance with the law."	

<sup>&</sup>lt;sup>1</sup> Mitsubishi Motors Corp. v. Soler Chrysler-Plymouth, 473 U.S. 614 (1985).

<ul> <li>Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorising investment proposals or where an agency has regulatory and commercial functions</li> <li>Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals</li> <li>Establish accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast-track" review procedures</li> </ul>	Completed Not applicable Completed	<ul> <li>The United States does not screen investment, or otherwise require general authorization of proposed foreign investment. In cases where federal agencies have commercial functions, these generally are clearly demarcated from any regulatory functions.</li> <li>(The United States does not screen or otherwise require authorization for foreign investment.)</li> <li>U.S. BITs and FTAs contain an obligation upon Parties to establish or maintain judicial, quasi-judicial, or administrative tribunals or procedures for the purpose of prompt review and, where warranted, correction of final administrative actions. Once final, agency administrative decisions are generally subject to review by a court. The precise process for review varies by context; in some circumstances there is a specialized administrative or quasi-judicial appeals process available, which is typically followed by judicial review. Some U.S. laws provide for various forms of expedited review, such as direct appeal of an agency decision to a court of appeals.</li> </ul>	
•			
IFAP Principle 4: Improve the efficiency and effect	iveness of in	vestment procedures	
Specific Actions	Time Table	Details of implementation	Expected outcomes
Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers	Not applicable	(Licensing and registration requirements vary based on the location and types of an investment. Such registration is typically done at the state or local level, subject to generally applicable laws and regulations. The U.S. Government's SelectUSA program provides assistance to potential investors regarding licensing and registration procedures, including by providing contact information for investment facilitation agencies in U.S. states.)	
Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement	Not applicable	(The United States does not require prior approval, or maintain any general authorization procedures, for foreign investment.)	
Shorten the processing time and procedures	1		1

for investment applications.	applicable	approval for foreign investment.)	
<ul> <li>Promote use of "silence is consent" rules or no objections within defined time limits to speed up processing times, where appropriate</li> </ul>	Not applicable	(The United States does not require prior approval of foreign investments.)	
Ensure the issuing of licences, permits and concessions is done at least cost to the investor	Completed	Federal, state and tribal authorities maintain a number of requirements for licensing service or other operations; permitting for activities that may affect public health, safety, the environment or natural resources; and issuing concessions for access to publicly held natural resources. Minimizing the economic burden on the investor is widely taken into account in designing regulatory requirements and procedures through mechanisms such as costbenefit analysis, while recognizing the need to protect the public welfare. It is a common practice to base fee levels on the cost to the government of processing an application.	
Simplify the process for connecting to essential services infrastructure	Not applicable	(Essential services such as electricity, water, and sewage are typically regulated at the state and local levels of government.)	
<ul> <li>Implement strategies to improve administrative performance at lower levels of government</li> </ul>			
<ul> <li>Facilitate availability of high standard business services supporting investment</li> </ul>	Completed	The United States has an open and highly competitive services market, reinforced by broad and high-quality market access commitments in the WTO and in FTAs.	
Other voluntary actions in addition to the above:			
IFAP Principle 5: Build constructive stakeholder re	elationships		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the extent possible, establish a mechanism to provide interested parties (including business community) with</li> </ul>	Completed	Subject to limited exceptions, U.S. law requires federal regulatory agencies to provide interested persons an opportunity to participate in any rulemaking through submission of written comments. A longstanding mechanism exists	

opportunity to comment on proposed new laws, regulations and policies or changes to existing ones prior to their implementation		for this process.	
Continue to share APEC member economies' experiences of successful stakeholder consultative mechanisms	Ongoing	In 2011, the United States hosted an APEC workshop on regulatory impact assessment, which centered on the development of more effective and transparent regulations, including through enhanced public consultation in the rulemaking process.	
Promote the role of policy advocacy within IPAs as a means of addressing the specific investment problems raised by investors including those faced by SMEs	Ongoing	The U.S. Government's SelectUSA program facilitates investment in the United States by, among other things, assisting the federal government as well as state and local governments, at their request, to address regulatory concerns for domestic and foreign firms wishing to invest in the United States.	
<ul> <li>Continue to share APEC member economies' experiences of successful public private dialogue to take advantage of the information on successes and problems encountered by established investors</li> </ul>	Ongoing	The United States hosted the first APEC Public-Private Dialogue on Investment in Washington, DC in 2011.	A subsequent Investment Dialogue was held in Singapore in 2012, and another is expected to take place in Jakarta in 2013.
Promote backward investment linkages between businesses, especially between foreign affiliates and local enterprises including through the promotion of industry clusters	Ongoing	In 2011, the Administration launched a multi-million dollar initiative (Jobs and Innovation Accelerator Challenge) aimed at the creation of regional industry "clusters" through public-private partnerships. In addition, with funding by the U.S. Department of Commerce's Economic Development Administration (EDA), the Institute for Strategy and Competitiveness at Harvard University has launched a Cluster Mapping Project for the United States. It provides data and tools to understand industry clusters across the United States. Information about this initiative is available at: http://www.isc.hbs.edu/cluster-mapping-project.htm.	
Encourage high standards of corporate governance through cooperation aimed at promoting international concepts and principles for business conduct, such as	Ongoing	The United States is a vocal advocate of international instruments on business conduct, such as the UN Guiding Principles on Business and Human Rights, and the OECD Guidelines for Multinational Enterprises. The United States also promotes and recognizes exemplary corporate citizenship	An ACE has been awarded annually

<ul> <li>APEC's programs on corporate governance and anti-corruption.</li> <li>Examine and share APEC member economies' experience with responsible</li> </ul>		through the Secretary of State's annual Award for Corporate Excellence (ACE).	since its establishment in 1999. The 2012 awardee will be announced by the Secretary of State on November 28, 2012.
business conduct instruments			
Other voluntary actions in addition to the above:	a investmen	t environments	
Specific Actions	Time Table	Details of implementation	Expected outcomes
Promote the introduction and use of new technologies aimed at making the investment process simpler and faster	Not applicable	(The United States does not screen foreign investment, or otherwise maintain federal-level "process" for the registration of foreign investment. However, governmental functions at both the federal and state level are increasingly performed through electronic processes.)	
Maintain adequate and effective protection of technology and related intellectual property rights	Completed	Intellectual property is effectively protected by a comprehensive system of federal and state laws in the United States. The United States also provides extensive enforcement for intellectual property rights, including, where applicable, severe criminal penalties, damages and injunctive relief.	

<ul> <li>Where possible, give effect to international norms for property protection</li> </ul>	Completed	The United States has fully implemented its obligations under the WTO TRIPS Agreement, and provides copyright protection consistent with the Berne Convention.	
Other voluntary actions in addition to the above:			
IFAP Principle 7: Establish monitoring and review	mechanism	s for investment policies	
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost</li> </ul>	Not applicable	(The United States does not screen foreign investment, or otherwise impose registration or similar general procedures specifically for foreign investment.)	
Other voluntary actions in addition to the above: <ul> <li>Review of existing regulations</li> </ul>	Ongoing	The United State does not have federal level "procedures" for foreign investment. However, with respect to regulations generally, the President in 2011 issued an Executive Order (13563) requiring a "lookback" at existing regulations, with the central goal of eliminating outdated requirements and unjustified costs. EO 13563 requires executive agencies to produce plans to periodically review existing significant regulations.	As of May 2012, over two dozen executive department and federal agencies have identified over 500 initiatives to reduce costs, simplify the regulatory system, and eliminate redundancy

			inconsistency producing billions of dollars in savings.
Review of federal agency procedures	Ongoing	The Administrative Conference of the United States (ACUS) was re- established in 2010. The ACUS is an independent agency dedicated to improving the administrative process through consensus-driven applied research, providing expert advice and recommendations for improvement of federal agency procedures. Its membership is composed of officials and experts with diverse views and backgrounds from both the private sector and academia.	
IFAP Principle 8: Enhance international cooperation	on		
Specific Actions	Time Table	Details of implementation	Expected outcomes
To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions	Completed	The United States is a signatory to major international and regional conventions relating to investment facilitation and promotion, including the ICSID Convention, Convention on the Recognition and Enforcement of Foreign Arbitral Awards, and the Inter-American Convention on International Commercial Arbitration.	
<ul> <li>Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World Bank, UNCTAD and OECD</li> </ul>			
Ensure measures exist to ensure effective compliance with commitments under international investment agreements	Completed	The United States maintains a number of mechanisms to ensure compliance with international commitments. For example, the White House's Office of Management and Budget (OMB) coordinates the interagency review and clearance of all bills proposed to be transmitted to Congress by Executive agencies. Through this legislative review mechanism, agencies with relevant expertise are able to identify and seek to address any international trade or investment implications of proposed legislation.	
Review existing international agreements and treaties to ensure their provisions continue to create a more attractive	Completed	In 2009, the United States initiated a comprehensive review of its Model BIT, to ensure that its provisions remain consistent with the public interest and	In April 2012, the United States

environment for investment.	the Administration's international economic policy.	announced the conclusion of its review, and published a revised Model BIT, which maintains high standards of investment protection, while preserving the government's ability to regulate in the public interest.
Other voluntary actions in addition to the above:		

## Appendix I: Investment facilitation – menu of actions and measures (Voluntary submission by member economies: Viet Nam)

IFAP Principle 1: Promote accessibility and transparency in the formulation and administration of investment-related policies				
Specific Actions		Time Table	Details of implementation	Expected outcomes
•	Publish laws, regulations, judicial decisions and administrative rulings of general application, including revisions and up-dates. Adopt centralised registry of laws and regulations and make this	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions) implemented	<ul> <li>Legal documents are published and updated regularly in Official gazettes, websites of the Government, Ministry of Justice, Ministry of Planning and Investment and other line Ministries.</li> </ul>	(Describe the expected outcome within this principle)
	available electronically.		<ul> <li>All legal documents are published in Official gazettes of the Government, a central system for document registration In addition, legal documents are also</li> </ul>	
• cor	Establish a single window or special enquiry point for all enquiries ncerning investment policies and applications to invest		published in an online page for administrative procedures, in the website of the Government (under `"legal documents" section)	
			<ul> <li>Ministry of Planning and Investment established Foreign Investment Agency</li> </ul>	

<ul> <li>Make available all investment-related regulations in clear simple language, preferably in languages commonly used by business</li> </ul>	to act as a focal body to implement state administratuion function related to foreign direct investment activities in Vietnam FIA has regional investment promotion centers to support and advise to the investors.
<ul> <li>Following establishment of an Investment Promotion Agency (IPA), or similar body, and make its existence widely known</li> </ul>	investment are published and updated regularly in official gazettes, website of FIA.
	<ul> <li>FIA was established to promote investment into Vietnam</li> </ul>
<ul> <li>Make available to investors all rules and other information relating to investment promotion and incentive schemes</li> </ul>	<ul> <li>Legal documents and informationon investment promotion and investment incentives are published in official gazettes, website of</li> </ul>
<ul> <li>Allow investors to choose their form of establishment within legislative and legal frameworks.</li> </ul>	gazettes, website of FIA. Article 21 and 26 of chapter IV in Foreign investment law states specifically the forms of investment to select.
Ensure transparency and clarity in investment-related laws	<ul> <li>Legal documents on</li> </ul>

<ul> <li>Improve upon the APEC-wide website ( hard copy publication of the APEC Inve</li> <li>Encourage on-line enquiries and on-line investment issues</li> </ul>	estment Guidebook (IEG)	<ul> <li>investment are published in official gazettes, website of FIA</li> <li>There are online Q&amp;A section on Government's policies regarding issues on foreign investment in the websites of the Government, Ministry of Planning and Investment and Foreign Investment Agency.</li> </ul>	
<ul> <li>Maintain a mechanism to provide timely changes in procedures, applicable stan regulations and conformance requirement</li> <li>To the extent possible, provide advance changes to laws and regulations and pr public comment</li> </ul>	dards, technical ents e notice of proposed	<ul> <li>FIA established three investment promotion centers in the north, central and the south of Vietnam to advise to and support the investors. Pursuant to Law on the promulgation of legal documents, clause 2, article 4 of., in the process of making legal documents, agencies, organizations in charge of drafting and relevant agencies, organizations are responsible of</li> </ul>	

<ul> <li>Explore the possibility of using the international benchmarks on a voluntary basis as a reference point for peer dialogue and measuring progress</li> </ul>		facilitating agencies, organizations, individuals taking part in makingcomments on the draftdocuments; collect opinions from directly impacted objects of the documents. Besides, public opinions on draft legal documents are also taken into considerations on the websites of the Government and Ministries	
Other voluntary actions in addition to the above:	urity of property and prot	ection of investments	
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Establish timely, secure and effective systems of ownership registration and / or property use rights for land and other forms of property</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	<ul> <li>Vietnam has established Intellectual Property Department (managing the registration of intellectual property rights), the National</li> </ul>	(Describe the expected outcome within this principle)

- Create and maintain an effective register of public or state owned property.
- Ensure costs associated with land transactions are kept to a minimum including by fostering competition.
- Foster the dissemination of accurate market reputation information including creditworthiness and reliability
- Explore the possibility of using the World Bank *Doing Business* indicator "Enforcing Contracts" as the basis for peer dialogue and benchmarking and measuring progress across APEC
- Encourage or establish effective formal mechanisms for resolving disputes between investors and host authorities and for enforcing solutions, such as judicial, arbitral or administrative tribunals or procedures

• Encourage and facilitate the use of arbitration and other means of alternative dispute resolution for the settlement of international commercial disputes between private parties

• Facilitate commercial dispute resolution for foreign investors by providing reasonable cost complaint-handling facilities, such as complaint service centres, and effective problem-solving

Registration for secured transactions Department belonging to Ministry of Justice (managing the registration of land use right)

- Please consult Ministry of Finance
- Please consult Ministry of Resources and Environment Please consult State Bank The Government of Vietnam is developing the strategy forefficient prevention and solution to disputes between the State and the investors. Vietnam requests APEC's support in order to effectively implement this strategy. .
- Vietnam established International Arbitration Centre belonging to the Chamber of Commerce and Industry of Vietnam

Settlement of investment disputes can be done at the

<ul> <li>Take steps to accede to an arbitral convention</li> </ul>		investment promotion center or solved through reconciliation mechanism in arbitration/court. Vietnam is currently in research process to access to Washington Convention on the settlement of investment disputes between states and nationals of other states	
Other voluntary actions in addition to the above:	•		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Increase use of legislative simplification and restatement of laws to enhance clarity and identify and eliminate inconsistency.</li> <li>Provide equal treatment for all investors in the operation and application of domestic laws and principles on investment</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	To provide guide to the implementation of the law, the Government has built a system of decrees andcirculars guiding the Decrees. Refering to the Investment Law 2005, Clause 2, Article 4, The	(Describe the expected outcome within this principle)

Reduce the scope for discriminatory bureaucratic discretion in interpreting investment-related regulations	equally before law investors of all economic sectors, as between domestic investment and foreign investment.
<ul> <li>Maintain clear demarcation of agency responsibilities where an economy has more than one agency screening or authorising investment proposals or where an agency has regulatory and commercial functions</li> </ul>	<ul> <li>Investment procedures specified in Section 1, Chapter VI is applicable throughout the country</li> </ul>
<ul> <li>Establish and disseminate widely clear definitions of criteria for the assessment of investment proposals</li> </ul>	<ul> <li>State administrative bodies for investment in Vietnam has no commercial functions.</li> </ul>
<ul> <li>Establish accessible and effective administrative decision appeal mechanisms including where appropriate impartial "fast-track" review procedures</li> </ul>	<ul> <li>Decree No.108/2006/ND- CP, Article 45,46,47regulates in details about the appraisal process content for each specific investment group of projects.</li> </ul>
	<ul> <li>Pursuant to Law on Denunciations and Complaints, Article</li> <li>1 of the, citizens, agencies and organizations have the right to file complaints against administrative</li> </ul>

Any voluntary actions in addition to the above:		decisions, administrative acts of state administrative bodies and have the right to denounce to the competent authorities of illegal behaviours of any agencies, organisations or individuals which jeopardize or threaten to jeopardize national interests, the legal rights and interests of citizens, agencies and organizations	
•			
IFAP Principle 4: Improve the efficiency and effectiveness of invest	ment procedures	1	
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Simplify and streamline application and, registration, licensing and taxation procedures and establish a one-stop authority, where appropriate, for the lodgement of papers</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	The business registration and tax code registration are done at the business registration agencies in accordance to decree no 43/2010/ND_CP,Arti cle 26 on business	(Describe the expected outcome within this principle)

	registration.
<ul> <li>Simplify and reduce the number of forms relating to foreign investment and encourage electronic lodgement</li> </ul>	The number of form for business registration and online business registration are given at Article 27, Decree43/2010/ND- CP
<ul> <li>Shorten the processing time and procedures for investment applications.</li> </ul>	Ministry of Planning and Investment is revising Decree No. 108/2006/ND-CP detailing the implementation of the Investment Law in the direction of simplifying administrative procedures
<ul> <li>Promote use of "silence is consent" rules or no objections within defined time limits to speed up processing times, where appropriate</li> <li>Ensure the issuing of licences, permits and concessions is done at least cost to the investor</li> </ul>	<ul> <li>Implementing Scheme 30 on simplification of administrative procedures, MPI issued Decree 43/2010/ND-CP, the implementation of this Decree has reduced great amount of forms and expense from administrative procedures</li> <li>In accordance to Decree no 43/2010/ND-CP, Article 26 on</li> </ul>

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	business
Simplify the presses for connecting to eccential convices	registration, tax
<ul> <li>Simplify the process for connecting to essential services</li> </ul>	agency cooperate
infrastructure	with business
	registration agency
	in the process of
	business
	registration.
	Accordingly,
	information of the
	business registration
	dossier eligible to be
	granted business
	registration
	certificatescomplying
	to the law shall be
	moved to the
	database of the
	General Department
	of Taxation (Ministry
	of Finance) in
	accordance to the
	regulations
	regulations
	•;
	<ul> <li>Accordance to</li> </ul>
	Investment law 2005
Implement strategies to improve administrative performance at	Clause 4, Article 81
lower levels of government.	of People's
	Committees at all
	levels shall have to
	perform the state
	management of
	investment in their
	respective localities
	under the
	Government's
	decentralization
Facilitate availability of high standard business services	
supporting investment	<ul> <li>FIA has three</li> </ul>
	investment

Other voluntary actions in addition to the above:		promotion centers to support investors in three regions of Vietnam	
IFAP Principle 5: Build constructive stakeholder relationships Specific Actions	Time Table	Details of	Expected outcomes
To the extent possible, establish a mechanism to provide	(The timeframe within	implementation     • The draft law and	(Describe the expected
<ul> <li>Interested parties (including business community) with opportunity to comment on proposed new laws, regulations and policies or changes to existing ones prior to their implementation</li> <li>Continue to share APEC member economies' experiences of successful stakeholder consultative mechanisms</li> </ul>	which APEC economy has implemented or expect to implement these IFAP's actions)	<ul> <li>The draft faw and documents guiding to implement law are posted on official websites of the Government, Ministries. In accordance to Law on the Promulgation of Legal Documents, Article 4, prior to the issuance of legal documents, bodies in charge of drafting shall hold workshops, conferences collecting comments and opinions of relevant organizations and individuals.</li> </ul>	outcome within this principle)

<ul> <li>Promote the role of policy advocacy within IPAs as a means of addressing the specific investment problems raised by investors including those faced by SMEs</li> <li>Continue to share APEC member economies' experiences of successful public private dialogue to take advantage of the information on successes and problems encountered by established investors</li> <li>Promote backward investment linkages between businesses, especially between foreign affiliates and local enterprises including through the promotion of industry clusters</li> </ul>	<ul> <li>The role of social opponent, organizations (VCCI, Amcham, Eurocham, foreign invested capital organizations) has been increased in supporting investors.</li> <li>In accordance to Investment Law 2005 Clause 20, Article 3 Industrial park means an area specialized in the production of industrial goods and the provision of services for industrial production, which has definite geographical boundaries and is established under the Government's regulations.,</li> </ul>
<ul> <li>Encourage high standards of corporate governance through cooperation aimed at promoting international concepts and principles for business conduct, such as APEC's programs on corporate governance and anti-corruption.</li> <li>Examine and share APEC member economies' experience with responsible business conduct instruments</li> </ul>	
Other voluntary actions in addition to the above:	

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FAP Principle 6: Utilise new technology to improve investment env	ironments		
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>Promote the introduction and use of new technologies aimed at making the investment process simpler and faster</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	Online business registration is currently implemented in accordance to Decree No. 43/2010/ ND-CP, Article 27.	(Describe the expected outcome within this principle)
<ul> <li>Maintain adequate and effective protection of technology and related intellectual property rights</li> <li>Where possible, give effect to international norms for property protection</li> </ul>		• The registration of intellectual property rights is implemented in competent State authorities in accordance to Law on Intellectual Property, Article 49 of the	
		The protection of the ownership of property rights is implemented in secured transaction registration agency in accordance Decree No 83/2010/ND-CP (23/7/2010)of the Government about secured transaction registration, Article 47	

Other voluntary actions in addition to the above:	investment policies		
Specific Actions	Time Table	Details of implementation	Expected outcomes
Conduct periodic reviews of investment procedures ensuring they are simple, transparent and at lowest possible cost  Other voluntary actions in addition to the above:	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	In accordance to Investment Law 2005, Clause 1, Article 72, MPI preside over and and coordinate with line Ministries to review regularly investment legal documents and policies .	(Describe the expected outcome within this principle)
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IFAP Principle 8: Enhance international cooperation	1	 	1
Specific Actions	Time Table	Details of implementation	Expected outcomes
<ul> <li>To the best extent possible, accede to, or observe, multilateral and/or regional investment promotion and facilitation conventions</li> </ul>	(The timeframe within which APEC economy has implemented or expect to implement these IFAP's actions)	The Government of Vietnam has signed agreements on investment promotion and protection; Free Trade Agreement, in the process of	(Describe the expected outcome within this principle)

<ul> <li>Make use, where appropriate, of international and regional initiatives aimed at building investment facilitation and promotion expertise, such as those offered by the World Bank, UNCTAD and OECD</li> <li>Ensure measures exist to ensure effective compliance with commitments under international investment agreements</li> <li>All provisions stated in the Investment (Law comply with international investment agreements)</li> <li>Review existing international agreements and treaties to ensure their provisions continue to create a more attractive environment for investment.</li> <li>Review existing international agreements and treaties to environment for investment.</li> </ul>		
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