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Assessing Sustainable Manufacturing Practices and Sustainability Performance Among Oil and Gas Industry in Iraq

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ABSTRACT

The companies' interest in the level of their sustainable manufacturing practices (SMPs) has become necessary. This is because of its role in improving and balancing dimensions of sustainability performance (SP) which includes environmental sustainability (EnS), social sustainability (SoS) and economic sustainability (EcS). Therefore, the objective of the present study is the investigate about the extent of SMPs and SP to encourage the oil and gas industry (O and GI) in the context of Iraq to obtain a balance in the dimensions of SP, i.e. EcS, EnS and SoS. The data collected from 80 companies were analysed using descriptive statistics method by using SPSS version 25. The results revealed that the extent of the four SMPs and the three dimensions of SP in companies were implemented at a slight level. These results imply that although SMPs have become a required necessity expected from all industries, and companies should prefer to implement them, there is still needed to more efforts in implementation of SMPs among the O and GI to achieve a balance in the dimensions of SP.

Keywords: Sustainable Manufacturing Practices, Sustainability Performance, Oil and Gas Industry

JEL Classifications: Q52, Q56, Q58, Q380

1. INTRODUCTION

Sustainability performance (SP) is an important issue in the oil and gas industry (O and GI) in Iraq (Ibrahim et al., 2019b). This is because of the imbalance between the dimensions of SP (i.e. EcS, EnS and SoS) (Ibrahim et al., 2019a). For example, The report of the ESCWA published that the percentage of Iraqi exports of oil equivalent to 99% of the total annual exports (UN-ESCWA, 2018). Also, OPEC (2018) reported that the percentage of Iraqi oil exports in 2017 equivalent to 33% of the GDP. These indicators confirm the crucial economic role of this industry in Iraq. However, the O and GI in Iraq is one of the most contributing industries to social and environmental impacts (Elhuni and Ahmad, 2017).

Globally, the O and GI has damage impacts on the society and environment (Schneider et al., 2013; Schneider et al., 2011). More

clearly, employees and society are exposed to many diseases, such as respiratory diseases and cancer diseases due to volatile particles from oil and gas companies (EPA, 2003). In Iraq, 70% of the major sites for exploration and manufacture of crude oil and its derivatives such as Basra, Kirkuk, Baghdad, Maysan and Mosul suffer from the problem of environmental pollution (Al-Haleem et al., 2013).

Furthermore, based on a review of literature, studies have pointed out that achieving sustainability in companies requires focusing on environmental, social and economic aspects (Annunziata et al., 2018; Ashrafi, 2014; Cavagnaro and Curiel, 2012; Dao et al., 2011; Elkington, 1999), including the O and GI (Liyange, 2007; Schneider et al., 2011). Yet, the study of environmental sustainability (EnS), economic sustainability (EcS) and social sustainability (SoS) from a balanced and comprehensive aspect

in practice is still limited (Martínez and Calvo-Amodio, 2017). Obviously, sustainable manufacturing practices (SMPs) have not been broadly studied (Despeisse et al., 2012). Also, empirical studies concluded that SMPs contribute to improved EcS, EnS and SoS (Hami et al., 2016).

The literature review indicates that most studies on sustainable manufacturing and their practices have been conducted from multiple perspectives concerning variety in dimensions addressed (e.g. Abdul-Rashid et al., 2017b; Gimenez et al., 2012; Hami, 2015). However, there are a little number of studies on SMPs from the point of view of the product lifecycle (PLC) (e.g. Abdul-Rashid et al., 2017a; Abdul-Rashid et al., 2017b; Hami et al., 2019, Ibrahim et al., 2019; Ibrahim et al., 2019b). Therefore, there is a need to study SMPs from the view of the PLC with its four dimensions: SPD, SMP, SSCM and SEoLM. Therefore, the objective of the present study is the investigate about the extent of SMPs and SP to encourage the O and GI in the context of Iraq to obtain a balance in the dimensions of SP, i.e. EcS, EnS and SoS.

The current study includes five sections; following this introductory section is section 2, the literature review which presents the empirical literature about SMPs and SP, followed by section 3, which includes measures of variables, sample design and data collection and method of data analysis. Then, section 4 which involve the results and discussed. The last section is the conclusions of the study.

2. LITERATURE REVIEW

2.1. SMPs

SMPs have obtained major interest over the past few years (Hami et al., 2019).

Based on the perspective of the PLC, SMPs can be classified into four dimensions concerning the phase at which the practices are implemented. These dimensions include the SPD, SMP, SSCM and SEoLM (Abdul-Rashid et al., 2017a; 2017b; Hami et al., 2019; Ibrahim et al., 2019b). Which it is considered the dimensions of SMPs in this study, because it is in the line with O and GI (Ibrahim et al., 2019b; Millar and Russell, 2011; Russell and Millar, 2014).

In the past, the traditional role of product design in companies is to meet the needs of consumers (Nambiar, 2010). Whereas nowadays, given the increase of environmental concerns, there has been a noted pessimism about our planet and future generations (Billatos, 2001). Likewise, Chiu and Chu (2012) emphasised that the significant challenge facing the world today is to limit or eliminate environmental impacts. According to Hundal (2001), there is an increasingly clear necessary to develop products that are environmentally friendly. Besides, to minimize the environmental impacts and increased product effectiveness, product designers should consider ecological standards and core intervention during the design process (Gunasekaran and Spalanzani, 2012; Ilgin and Gupta, 2010; McAloone and Pigosso, 2017). In addition, Ashrafi (2014) noted that good design leads to less environmental impacts. Due to its handling of all expected environmental problems of the product (Fuller and Ottman, 2004).

The goods are created through the manufacturing stage. According to Jawahir et al. (2006), manufacturing phase “*is the phase where semi-processed materials are transformed into finished goods for sale.*” Likewise, Russell and Millar (2014) demonstrated the manufacturing process as “*the transformation activities that convert raw materials to finished goods.*” In addition, environmental aspects playing a significant role in the manufacturing process (Shojaeipour, 2015). Accordingly, must be taken into account the type of material and it's the resulting emissions during the manufacturing process (Carley et al., 2014). Likewise, it is essential that the manufacturing process is designed in such a way as to reduce air emissions, pollution of water and land in addition to not the generation of hazardous wastes solid and liquid (Gupta et al., 2015), and the efficiency of material and energy (Bautista, 2013; Hundal, 2001). However, the manufacturing process has multiple environmental impacts because it consumes non-renewable materials and vast amounts of energy (Despeisse et al., 2012; Dufflou et al., 2012), generates wastes gaseous, solid and liquid (Dufflou et al., 2012), as well as emissions in water, air and land and impacts on employees and society (Haapala et al., 2013). Specifically in the O and GI, literature has identified tools and machines are responsible for most of the consumption of energy and resources during the manufacturing process (Jayal et al., 2010; Lu et al., 2011; Schlosser et al., 2011). Therefore, manufacturing process is a significant phase in PLC and should be given proper attention.

At present, SSCM is receiving increasing attention from researchers and practitioners. Despite the SSCM field is very new (Moralí and Searcy, 2013; Zailani et al., 2012), in recent years study of SSCM has expanded significantly in the academician and businesses areas (Bentahar and Benzidia, 2018; Seuring, 2011; Shamsuddoha, 2015). The expansion of companies' interest in sustainability in their operations has led them to adopt it in all supply chain management activities (Badurdeen et al., 2013; Fiksel, 2013). This is because of the enormous pressure by stakeholders on companies (Zailani et al., 2012). Accordingly, to achieving comprehensiveness sustainability across all company operations, the SSCM has become indispensable.

Nowadays, the end-of-life (EoL) products are a primary concern for employees, society and other stakeholders to the companies, as a result of the damage caused it if not addressed. Indeed, EoL management has become a hot topic and increasingly important (Alamerew and Brissaud, 2018; Kopacek and Kopacek, 2007; 2014; Kuik et al., 2016) and an essential requirement for internal and external stakeholders (Thierry et al., 1995). This is due to among the factors of economic, environmental and social which involves benefits the value recovery of products (Badurdeen and Jawahir, 2017). This factors includes government legislation and markets requirements (Gupta et al., 2015; Khor and Udin, 2013; Shaharudin et al., 2015), natural resources scarcity and disposal of used products (Kuik et al., 2016), the reduction of wastes from products (Haapala et al., 2013; Thierry et al., 1995), mitigation of environmental hazards (Millar and Russell, 2011), as well health hazards that may affect employees and people outside the company (Dehghanian and Mansour, 2009). Accordingly, many countries in the European Union, United States, Japan and Australia have

enacted legislation requires companies to recover their products at the EoL (Afrinaldi et al., 2013). There are many definitions for SEoLM. All these definitions did not take into account the three dimensions of sustainability when making EoL value recovery options. Therefore, this study defined SEoLM as the planning, implementation and controlling of sustainable practices for recovering materials, components or products at the EoL within recovery options: reuse, remanufacture and recycle to recover value and reduce energy and resources consumption.

2.2. SP

The terms “*sustainability*” and “*Sustainable Development*” (SD) are synonymous with many researchers (Aras and Crowther, 2009). The definition of sustainability first emerged in the 1980s in the “*World Conservation Strategy drafted by UNEP in 1980*” and became more widely used (Du Pisani, 2006; Worster, 1993). Where sustainability is defined in “*Brundtland report*” as “*the development that meets the needs of the present generation without compromising the ability of the future generations to meet their own needs*” (WCED, 1987. p. 8).

In 1994 John Elkington introduced the term “*triple bottom line*” or (TBL), One year later he also developed “*3P formulation*” which include “*people, planet and profit*” (Elkington, 2004. pp. 1-2). Most definitions of SP depend on TBL because it covers the three dimensions - EcS, EnS and SoS (Krajnc and Glavič, 2005). Also TBL pronounces SP at the company (Sezen and Çankaya, 2013).

Elkington (1997. p. 70) defined TBL as “*focusing on economic prosperity, environmental quality, and — the element which business had preferred to overlook — social justice*”. Also stressed the simultaneous pursuit to achieve of these three dimensions (Elkington, 1997. p. 397), and consider them at once and balance them in practice (Zhang et al., 2017).

3. RESEARCH METHOD

3.1. Measures

The SMPs that include SPD, SMP, SSCM and SEoLM were operationalised using 27 items adapted from Abdul-Rashid et al. (2017a; 2017b). The measurement items used in the survey involves existing measures taken from the literature which were validated by other researchers. Moreover, adapt of scales from Abdul-Rashid et al. (2017a; 2017b) was justified because these studies have been conducted in the manufacturing industry, including the O and GI.

Correspondingly, in this study, three types of SP were measured. These types include EcS, EnS and SoS. EcS was operationalised using 8 items adapted from Bansal (2005); Elhuni and Ahmad (2017); Paulraj (2011) and Zhu and Sarkis (2004). EnS was operationalised using 9 items adapted from Elhuni and Ahmad (2017); Miidom et al., (2016); Paulraj (2011) and Zhu and Sarkis (2004). SoS was operationalised using 12 items adapted from Bansal (2005); Elhuni and Ahmad (2017); Miidom et al. (2016) and Infante et al. (2013).

Scaling design of the items will be measured on a six-point Likert scale: “1” = “Strongly Disagree” (SD); “2” = “Moderately

Disagree” (MOD); “3” = “Slightly Disagree” (SLD); “4” = “Slightly Agree” (SLA); “5” = “Moderately Agree” (MOA); and “6” = “Strongly Agree” (SA). The reason for using the six-point Likert scale was to ensure that participants did not simply check the “indifference” choice or “midpoint,” as commonly happen with a five-point scale. The reason for using the six-point Likert scale was to ensure that participants did not simply check the “indifference” choice or “midpoint,” as commonly happen with a five-point scale. Additionally, participants from Asian countries tend to choose the middle category response than those from Western countries (Si and Cullen, 1998; Thruhogachantar and Zailani, 2011). It was also found that the validity and reliability of the findings tend to be higher for the even number response scale a six-point in particular (Chomeya, 2010) when compared to the odd number response scale (Alwin and Krosnick, 1991; Andrews, 1984; Birkett, 1986; Coelho and Esteves, 2007; Krosnick and Fabrigar, 1997).

To achieve effective survey research practices, the instrument (questionnaire) was validated by pre-test process that involves face validity based on six experts who are familiar with the constructs of this study to attest the face validity of the measurements. Then, a pilot test was conducted to ensure the validity of the questions and the potential reliability of the data (Saunders et al., 2016. p. 473) with 12 practitioners in O and GI based on recommendations of van Belle (2008).

Finally, the feedback, recommendations and comments by academicians experts and practitioners were considered into the final draft of the instrument to improve the validity and reliability of the items used in the main study.

3.2. Sample Design and Data Collection

The population in this study is the companies in the O and GI in Iraq. Hence, the respondents of this study was from the rank of top managers or senior executives in the O and GI in Iraq. There are currently 115 companies in O and GI in Iraq that registered in Ministry of Oil and Ministry of Industry and Minerals. this study employed the sample size determination criteria of Krejcie and Morgan to determine the representative sample size for the study (Krejcie and Morgan, 1970). Most significantly, this criterion takes into consideration the level of confidence and precision which ensures that sampling error minimization. According to the sample size formula, a sample size of 89 would be required for a population of 115. Since there is a sampling frame, the probability sample is appropriate in the current study. This study uses stratified random sampling, which is one of the probability sampling designs (Kumar, 2014). Accordingly, 80 questionnaires were received from the companies, resulting in a response rate of 90%. The demographic profile of companies and respondents are shown in Table 1.

3.3. Data Analysis Method

Descriptive statistics method helps in the collection, summarise, presentation, and analysis of a set of data (Berenson et al., 2012. p. 4). There are three styles for conducting and displaying descriptive statistics that include graphical, tabular and statistical (de Vaus, 2002. p. 207). This type of statistical analysis includes central tendency measures (e.g. mean, median, and mode) and

dispersion measures (e.g. standard deviation) (Bryman and Bell, 2015). In the present study, the purpose of descriptive analysis is to investigate the extent of SMPs and SP in the O and GI using the mean scores and standard deviation acquired from the SPSS.25 outputs. As support, descriptive statistics check has been similarly applied in other studies deploying survey about the sustainable practices (e.g. Bamgbade et al., 2016; Hami et al., 2018; Nordin and Adebambo, 2016).

4. RESULTS AND DISCUSSION

As explained in the data analysis method, descriptive analysis was conducted to assess the extent of the implementation of SMPs and level of SP among the O and GI in Iraq. The results of this study are shown in Table 2. All the variables have been measured on “six-point scale” criteria ranging from “1 (strongly disagree) to

6 (strongly agree)”. Especially, mean scores less than 4.00 show that the variables are had not been implemented, while those of 4.00 and higher illustrate that it has been implemented. More details in Appendix 1.

Table 2 shows that the average score of the independent dimensions (SPD, SMP, SSCM and SEoLM) ranged of 4.275, 4.384, 4.395 and 4.458 respectively, at the same time, the overall mean of SMPs was 4.378. These show that the managers in the O and GI have perceived that there is the slight extent of implementation of SPD, SMP, SSCM and SEoLM, i.e. a small extent of implementation of SMPs. With these results, there is still needed to more efforts in implementation of SMPs among the O and GI.

Moreover, the average score of the dependent dimensions (EcS, EnS and SoS) ranged of 4.395, 4.399 and 4.383 respectively, at the same time, the overall mean of SP was 4.392. Such scores mean that managers in the O and GI have perceived that there is a slight extent of achievement of EcS, EnS and SoS for the past 3 years i.e. a slight level of SP. Specifically, EcS was achieved a higher extent of achievement under the prior 3 years compared with EnS and SoS.

5. CONCLUSION

The current study investigates the extent of implementation of SMPs and SP among O and GI in Iraq. Empirical evidence in the literature confirms that the implementation of SMPs by companies leads to improving and balancing the SP with its environmental, social and economic dimensions. In fact, the results of the current study reveal that the oil and gas companies in Iraq had adopted a certain level of the four SMPs (SPD, SMP, SSCM and SEoLM), but they were at weak levels. This level of implementing sustainable practices has led to a weak level of SP as well as an imbalance of the three dimensions of SP (EcS, EnS and SoS). These results demonstrate that SMPs and SP in Iraq are not yet complete. Accordingly, much effort is needed to ensure that the oil and gas companies in Iraq consider sustainable practices more seriously to ensure the achievement and balance of SP.

The current study contributes valuable information on the current status of SMPs and SP implemented by oil and gas companies in Iraq. This information will serve as a useful reference for stakeholders associated with this industry, such as policymakers, top management, and managers in making important decisions and actions that relate to enhancing the environmental and social actions in addition to economic development. Given that this study is descriptive in nature, we suggest for future works to study the relationship or impact between SMPs and the SP, whether in the O and GI or other industries in the Iraqi context or other countries.

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Table 1: Profile of companies and respondents

| Demographic factors | Frequency | Percentage |
|--|-----------|------------|
| Number of full-time employees | | |
| <10 | 4 | 5.00 |
| Between 10 and 29 | 1 | 1.25 |
| Between 30 and 99 | 4 | 5.00 |
| Between 100 and 500 | 17 | 21.25 |
| Between 501 and 1000 | 20 | 25.00 |
| Between 1001 and 2000 | 4 | 5.00 |
| More than 2001 | 30 | 37.50 |
| Number of years of company establishment | | |
| <5 years | 1 | 1.25 |
| Between 5 and 10 years | 6 | 7.50 |
| Between 11 and 15 years | 4 | 5.00 |
| Between 21 and 25 years | 6 | 7.50 |
| More than 25 years | 63 | 78.75 |
| Company ownership | | |
| Public | 38 | 47.50 |
| Private | 8 | 10.00 |
| Foreign | 32 | 40.00 |
| Mixed | 2 | 2.50 |
| Company certifications | | |
| ISO 9000 | 19 | 23.75 |
| ISO 14000 | 10 | 12.50 |
| All | 51 | 63.75 |
| Current position in the company | | |
| General manager | 70 | 87.50 |
| Chief executive officer | 10 | 12.50 |
| Number of years of working experiences in the industry | | |
| <5 | 1 | 1.25 |
| Between 5 and 10 | 15 | 18.75 |
| More than 10 | 64 | 80.00 |

Table 2: Results of extent of SMPs implementation

| Variables | Mean | Standard deviation |
|-----------|-------|--------------------|
| SPD | 4.275 | 0.702 |
| SMP | 4.384 | 0.681 |
| SSCM | 4.395 | 0.674 |
| SEoLM | 4.458 | 0.666 |
| SMPs | 4.378 | 0.628 |
| EcS | 4.395 | 0.777 |
| EnS | 4.399 | 0.740 |
| SoS | 4.383 | 0.695 |
| SP | 4.392 | 0.691 |

SMPs: Sustainable manufacturing practices, SP: Sustainability performance, EnS; Environmental sustainability, SoS: Social sustainability, EcS: Economic sustainability

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Appendix 1

| | | N | Mean | Std. Deviation |
|---|--|----|------|----------------|
| First: Sustainable Product Design Our company is practicing | | | | |
| SPD.1 | Eliminating the use of hazardous materials during the design of the products. | 80 | 4.27 | 00.842 |
| SPD.2 | Design the products which will facilitate disassembly of retired products, separation of parts according to materials, as well as reprocessing of materials. | 80 | 4.28 | 0.711 |
| SPD.3 | Design the products which will facilitate repair, rework and refurbishment. | 80 | 4.21 | 0.807 |
| SPD.4 | Design the products which will reduce material use. | 80 | 4.29 | 0.750 |
| SPD.5 | Design the products which will reduce energy consumption. | 80 | 4.29 | 0.814 |
| SPD.6 | Use environmental-friendly materials (e.g. recyclable materials). | 80 | 4.34 | 0.745 |
| SPD.7 | Design the products which support maintenance. | 80 | 4.29 | 0.830 |
| SPD.8 | Design the products which will prolong its lifetime. | 80 | 4.24 | 0.846 |
| Second: Sustainable Manufacturing Process Our company is practicing | | | | |
| SMP.1 | Save energy during the manufacturing process. | 80 | 4.26 | 0.775 |
| SMP.2 | Emissions reduction during the manufacturing process. | 80 | 4.36 | 0.750 |
| SMP.3 | Improve manufacturing and machines efficiency. | 80 | 4.36 | 0.783 |
| SMP.4 | Utilise lean production processes. | 80 | 4.44 | 0.824 |
| SMP.5 | Commitments to sustainable programmes, standards or regulations. | 80 | 4.37 | 0.891 |
| SMP.6 | Setting sustainable targets and objectives. | 80 | 4.46 | 0.762 |
| SMP.7 | Measure and inspection of material flows or wastes. | 80 | 4.43 | 0.839 |
| Third: Sustainable Supply Chain Management Our company is practicing | | | | |
| SSCM.1 | Adopts of sustainable suppliers. | 80 | 4.38 | 0.736 |
| SSCM.2 | Influence suppliers to practice sustainable initiatives. | 80 | 4.31 | 0.722 |
| SSCM.3 | Sustainable collaboration with suppliers. | 80 | 4.37 | 0.769 |
| SSCM.4 | Impact customers to accept sustainable practices, services or products. | 80 | 4.36 | 0.750 |
| SSCM.5 | Use a less, cleaner or reusable packaging. | 80 | 4.46 | 0.745 |
| SSCM.6 | Use energy-efficient transportation. | 80 | 4.45 | 0.810 |
| SSCM.7 | Use energy-efficient logistics (e.g. warehouse location and routes). | 80 | 4.42 | 0.759 |
| Fourth: Sustainable End-of-Life Management Our company is practicing | | | | |
| SEoLM.1 | Prolong the service life of products or materials by providing support services to customers. | 80 | 4.43 | 0.725 |
| SEoLM.2 | Providing hazardous waste treatment in the company for products after recovery from the market. | 80 | 4.47 | 0.779 |
| SEoLM.3 | Providing and managing product warranty returns. | 80 | 4.44 | 0.777 |
| SEoLM.4 | Providing and managing recalls (e.g. reconditioning, reselling). | 80 | 4.46 | 0.795 |
| SEoLM.5 | Provide recycling support for materials and components used. | 80 | 4.49 | 0.763 |
| First: Economic Sustainability In the last three years, please describe your company's achievements for economic performance caused by the current practices (as you described in section one) | | | | |
| EcS.1 | Increased net profits. | 80 | 4.47 | 0.941 |
| EcS.2 | Increased revenue. | 80 | 4.40 | 0.866 |
| EcS.3 | Increased revenue through the sale of waste products. | 80 | 4.30 | 0.920 |
| EcS.4 | Increased return on assets. | 80 | 4.42 | 0.808 |
| EcS.5 | Increased return on investment. | 80 | 4.48 | 0.968 |
| EcS.6 | Decreased costs. | 80 | 4.34 | 0.810 |
| EcS.7 | Commitment to production plan as %. | 80 | 4.37 | 0.933 |
| EcS.8 | Improving delivery performance. | 80 | 4.38 | 0.877 |
| Second: Environmental Sustainability In the last three years, please describe your company's achievements for environmental performance caused by the current practices (as you described in section one). | | | | |
| EnS.1 | Reduced emissions of greenhouse gases. | 80 | 4.41 | 0.807 |
| EnS.2 | Reduced flaring gas. | 80 | 4.34 | 0.841 |
| EnS.3 | Reduced solid waste. | 80 | 4.41 | 0.852 |
| EnS.4 | Reduced liquid waste. | 80 | 4.34 | 0.826 |
| EnS.5 | Reduced water usage. | 80 | 4.49 | 0.928 |
| EnS.6 | Reduced oil spills. | 80 | 4.38 | 0.891 |
| EnS.7 | Reduced energy consumption. | 80 | 4.46 | 0.927 |
| EnS.8 | Reduced consumption of hazardous/harmful/toxic materials. | 80 | 4.45 | 0.855 |
| EnS.9 | Reduced environmental accidents. | 80 | 4.31 | 0.908 |
| Third: Social Sustainability In the last three years, please describe your company's achievements for social performance caused by the current practices (as you described in section one). | | | | |
| SoS.1 | Increased local procurement and supplier development. | 80 | 4.39 | 0.907 |
| SoS.2 | Increased preventing corruption. | 80 | 4.36 | 0.661 |
| SoS.3 | Increased workforce diversity. | 80 | 4.40 | 0.936 |
| SoS.4 | Increased workforce engagement. | 80 | 4.41 | 0.837 |
| SoS.5 | Increased workforce training and development. | 80 | 4.40 | 0.821 |
| SoS.6 | Decreased rates of work-related injuries frequency. | 80 | 4.36 | 0.815 |
| SoS.7 | Decreased rates of work-related occupational illnesses. | 80 | 4.36 | 0.903 |
| SoS.8 | Decreased rates of work-related deaths. | 80 | 4.41 | 0.807 |
| SoS.9 | Participation in community affairs. | 80 | 4.36 | 0.889 |
| SoS.10 | Provide societal health facilities. | 80 | 4.42 | 0.839 |
| SoS.11 | Improved health and safety community. | 80 | 4.40 | 0.851 |
| SoS.12 | Increased social investment. | 80 | 4.31 | 0.805 |