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# Agriculture Value Chain as an Alternative to Increase Better Income's Distribution: The Case of Indonesia

# Adi Djoko Guritno

Additional information is available at the end of the chapter

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#### Abstract

Specific material handling and treatment for specific agriculture products is required. Enhancing the productivity, competitiveness and efficiency of agriculture value chain is a priority for Indonesia to achieve competitiveness. This chapter discusses the overview of agriculture value chain in Indonesia and provides case studies related to supply chain risk management and logistics cost. Then, the author may propose recommendations to optimize the agricultural value chain. Each agriculture commodity probably has different type of tier, type of supply chain risks, issues and activities which leads to the different proportion of logistics and distribution cost in each tier. The results showed differences in strategy either speculation or postponement for inventory management to improve the value of horticulture along supply chain, while in aquaculture research also shows the same differences. Moreover, the value chain analysis helps to identify the value created by each stakeholder. In the value chain of catchment fish, ship owner plays the dominant role in the whole income distribution, while in the aquaculture, spreader get the highest profit margin. Trader gives the highest value added during transportation but earns the lowest profit. The value chain analysis of fresh vegetables shows the highest portion of traders in the whole inventory cost.

Keywords: agriculture product, supply chain, risk, strategy, value chain analysis

# 1. Introduction

Globalization offers opportunities for the developing countries to expand their business in both domestic and international markets. Currently, agriculture continues to be a fundamental instrument for sustainable development and poverty reduction [1]. Therefore, the

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producer needs to strictly compete with other producers and also builds competitive advantage by adding the value of the product. To achieve these goals, controlling activity along the supply chain of the agriculture commodity is required and necessary starting from the plantation farm to the retailer. Agriculture value chain manages the flow of products and information along the supply chain by capturing the value added in each stage. It also offers the opportunity to reduce the cost and risk along the supply chain. Furthermore, the perishability of agriculture commodity results in the special material handling and treatment to control the quality of material. Different types of agriculture commodity probably need different kinds of material handling and treatments. More recently, the issues of food safety and food security become global issues since people are more aware and concern about their health. These conditions encourage the producers to increase their awareness and assure the quality of product to the customer. Therefore, activities along the supply chain of agricultural product should be managed by each stakeholder in order to minimize the cost and risk and add the value that can be perceived by the customer.

Indonesia is one of the developing countries that have great potential in agriculture commodities. Its geographical conditions make Indonesia rich in natural resources especially in agriculture products including horticulture, fish and livestock. However, inability of Indonesia in managing the resources becomes the major constraint. Vegetables are one of the valuable horticultural commodities in Indonesia. According to Ref. [2], the vegetable production in Indonesia reached 11,005,954 tonnes/year for the last 5 years. The national vegetables production also increases every year, but this increase of production should be followed by good quality of vegetables.

Indonesian agro-industry needs to optimize the potential of natural resources by providing added value along the supply chain. Investigation on the current condition of several agriculture products value chain may facilitate the author to identify the obstacles and risks and determine the appropriate action to deal with these risks in the field. Managing and controlling the activity along the supply chain will enhance the efficiency of value chain and minimize the logistics cost. Nevertheless, inadequate infrastructure and lack of coordination within the supply chain lead to the increasing cost and inefficient flow of material and information. Collaboration between stakeholders in the supply chain, the strategies used and government support are necessary to optimize the application of agriculture value chain in Indonesia.

This article aims to provide an overview of the agriculture value chain in Indonesia for several agriculture commodities such as fish, aquaculture and horticulture commodity. Case studies related to supply chain risk management (SCRM) and logistics activity analysis are presented to evaluate and optimize the potential agriculture in Indonesia. SCRM helps to identify the potential risk in each tier and to provide the appropriate mitigation to reduce the exposure of each risk. Furthermore, the analysis of logistics activity in the supply chain by using activity-based costing is also needed as the supplement to evaluate and improve the agriculture value chain. Sampling method in these studies used convenience sampling, while the data collection was done through in-depth interview to each respondent along the supply chain. The number of respondents in each case study is varied.

# 2. Theoretical background

According to Ref. [3], analysis of the value chain (value chain analysis—VCA) seeks to understand how a business creates value for customers by examining the contribution of different activities in the business against the value. A value chain is about linkages generating value for the consumer. The productivity, efficiency and depth of agricultural value chains are important elements driving commercial agriculture and agribusiness [4]. Important barriers for developing country producers in this respect are the lack of an enabling environment offering institutional and infrastructural support, availability of resources and efficient and effective coordination in value chains. In particular, small-scale producers are at a disadvantage because they have little capital to invest, use traditional techniques and depend on family labour and lack contact with (international) market players [5–7].

Two complementary approaches can be followed to support agro-enterprise development for competitiveness and participation. One is to improve the investment climate to induce the entry of private investors, particularly small- and medium-sized enterprises (SMEs). Surveys of the rural investment climate in Indonesia, Nicaragua, Sri Lanka and Tanzania indicate that the lack of rural finance, infrastructure, business and public services is particularly binding. The other approach targets bottlenecks in small- and medium-sized agro-enterprise development, particularly in value chains [4].

According to Ref. [8], factor conditions relate to the nation's endowment with resources such as physical, human, knowledge, technology and infrastructure. These factors enable or constrain value chain upgrading. Moreover, Ref. [9] revealed that three key elements for a balanced analysis of value chain are network structure, horizontal and (vertical) market channel relationships, value added and governance. Moreover, value chain actors may be motivated to improve their position in the chain by changing their production of value added, their relationships (governance) with other actors in the value chain and by choosing different market channels for their products.

SCRM is an attempt to control the risks in the supply chain of a commodity which provides recommendations for the stakeholders to optimize the supply chain activity. Each tier along the supply chain may handle different kinds of risks in which the activities to prevent the risks in each tier might be different as well [10]. The practice of SCRM consists of identifying the risk from the risk owner, analysing the probability and severity of the risk, monitoring the risk and continuously evaluating the risk.

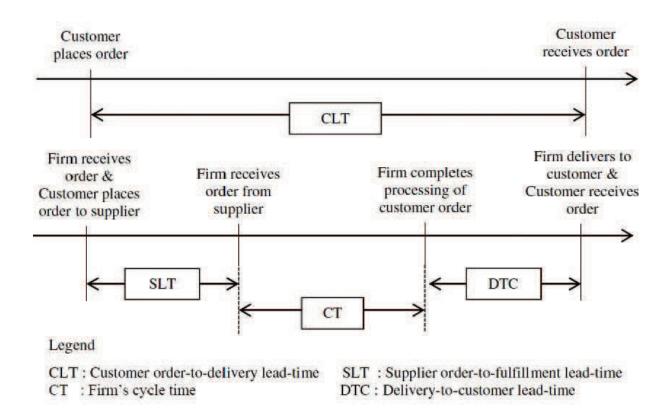
In most value chains, each activity has a distinct cost structure determined by different cost drivers. Analysing cost requires disaggregating the value chain to identify the relative importance of each activity with respect to total cost, the cost drivers for each activity, how cost in one activity influence the others and which activities should be undertaken or outsourced [11].

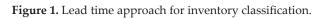
Several main activities related to logistics are the design of supply chain, procurement or purchasing, transportation, receiving, warehousing, material handling, distribution, return,

replacement, disposal of waste and communications. The most important thing in an activity of logistics is how to make the whole stakeholder in the supply chain working together to obtain an efficient material flow [12].

Calculation of logistics costs in every activity can be used to determine which tier has a dominant proportion of cost against activity [13–15]. The logistics activity along the corn supply chain is divided into six activities including procurement, material handling, maintenance, transportation and communication. The logistics cost analysis shows the proportion of logistics cost and its component cost, the most influence activity on their respective logistics activities and what activities can be controlled at every tier [16, 17].

From Ref. [18], one underlying aspect to appreciate in terms of customer demand or usage requirements is the relationship between the customer order-to-fulfilment lead-time (CLT) and the sum of the supplier order-to-fulfilment lead-time (SLT), the firm's cycle time (CT) and the delivery-to-customer lead-time (DTC) as shown in **Figure 1**. CLT denotes the amount of time a customer is willing to wait, once an order has been placed, to be satisfied by the firm; SLT denotes the amount of time the firm is willing to wait for its own wishes to be met by its suppliers in producing what the customer wants once the customer order is received; CT denotes the amount of time it takes the firm to manufacture and process a customer order order and finally, DTC denotes the amount of time it takes the firm to deliver a completed customer order to the customer, so that CLT = SLT + CT + DTC.





# 3. Agriculture value chain in Indonesia

Agriculture sector in Indonesia has enormous potential for economic development since Indonesia's biodiversity becomes the strength and challenge for Indonesia to compete globally. Consumptive culture which is relatively high in Indonesia needs to be gradually transferred to the more productive sectors, so that Indonesia will have high competitiveness among other countries. Several countries in the world such as Japan, China and Thailand were already focused on the development of agriculture to enhance the country's competitive advantage. Moreover, one of the problems of agriculture in Indonesia is the inability to provide value added to the product before selling the product to others. In some cases, Indonesia exports the raw materials with a relatively cheap price. Then once it arrives at the destination country, they add value to the raw material by processing it into finished product which is then imported to Indonesia at a much higher price. It certainly gives a disadvantage for Indonesia. In the national scale, initial suppliers (farmers and fishermen) are one of the stakeholders who add the least value added to the product. It causes the decrease in the profit earned by them and repositions them as a price taker with low bargaining power. In addition, lack of supervision and assistance from the local government affects the income's distribution within a supply chain.

Currently, agro-industry in Indonesia is rapidly growing from small, medium to large scale. The existence of agro-industry in Indonesia is particularly important in providing added value to agricultural commodities through food processing. Agriculture value chain concept can be applied not only in the scale of production, but also can be implemented on a small scale for some commodities such as horticulture, rice, fisheries and many more. Making a living in agriculture involves not only selling the product but also various other things in the form of tourism, sales, processing, seedling, education and many more. By adding the value of the commodity, it can enhance the price of the product as well. Therefore, the stakeholders along the value chain can earn more profit.

# 4. Original case study

Related to agriculture value chain practice in Indonesia, the following are several case studies related to the application of value chain analysis for several agricultural commodities in Indonesia.

#### 4.1. Case of fresh catchment sea-fish

Indonesia is one of the developing countries that have great potential in agriculture commodities. Its geographical conditions make Indonesia rich in natural resources especially in agriculture products including fish. In the fish commodity, Indonesia was able to produce 6,105,225 tonnes in which it consisted of 5,707,012 tonnes of fresh catchment sea-fish, hereinafter referred to as catchment fish, and 398,213 tonnes of aquaculture fish. Around 1,081,717 tonnes of catchment fish in Indonesia came from coastal area of Java Island [19]. Catchment fish as perishable products requires special material handling during distribution and storage activity. Therefore, each stakeholder along the supply chain should control the quality of product through the temperature control. Based on **Figure 2**, the production of catchment fish significantly increases each year. In 2009, the production of catchment fish reached 4812 thousand tonnes, then it increased to 5039 thousand tonnes in 2010 and 5346 thousand tonnes in 2011. The increase of production did not significantly occurred in 2012 which only reached 1.6%, while the increase in 2013 reached 5%.

The increasing number of catchment fish indicates the potential of this commodity in the future. However, currently, the increase in the quantity of production is not followed by proper material handling processes in which it may lead to the decrease in the quality of product. This quality deterioration may impact on the selling price of the product and may lead to the losses. Practice of cold supply chain management is needed to reduce the risk of quality deterioration during distribution by maintaining the temperature of catchment fish to remain at a low temperature which is below 0°C, so that microbial growth in the product can be minimized.

Furthermore, there are six main tiers in the supply chain of catchment fish including fishermen, ship owner, fish auction facility (FAF), trader, fish processing units (FPUs) and end customer. Data from 64 respondents consisting of 22 fishermen, 22 ship owners, 8 FAFs, 9 traders and 11 fish processing units (FPUs) were collected from the coastal area of Java Island. Fishermen in this study are the fishermen who do not have their own ships so they rent a ship on vessel providers (ship owner) and make payment based on the share-fishing. Based on this condition, fishermen will be the stakeholder who gets the greatest loss if the selling price is cut down due to the quality deterioration. Furthermore, Ref. [20] revealed that fishermen have low bargaining power in term of price, so the government provides fish auction facility (FAF) as an infrastructure to enhance the productivity and improve the price of catchment

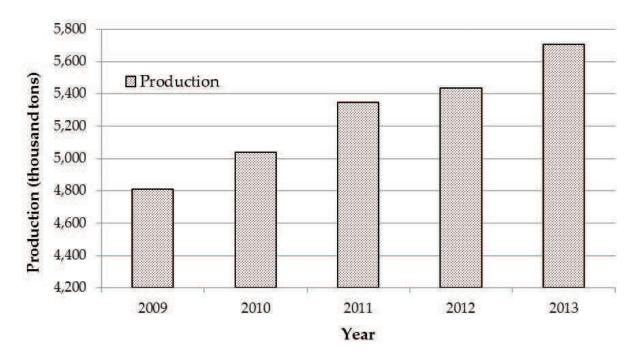


Figure 2. The production of fresh catchment sea-fish in Indonesia [19].

fish in the fishermen stage. FAF facilitates fishermen through ship owner and trader in terms of fish landing, auction, processing and marketing process. Both ship owner and trader must pay retribution with the amount of retribution varies for each FAF. However, it is around 5% of the total production of catchment fish.

The value added can be enhanced in each tier by optimizing every activity undertaken along the supply chain. Based on in-depth interview, the current practice of catchment fish supply chain is not optimal yet since inadequate infrastructure and inefficient activity are the main obstacles. In order to improve the value added along the supply chain, recognizing the most valuable activity is necessary to decide which activity could be improved to provide competitive advantage.

#### 4.1.1. Logistics cost of fresh catchment sea-fish

In the practice of cold supply chain, every logistics activity in each tier needs particular cost to encourage the appropriate temperature for controlling the quality of product. However, in some cases, the large cost required becomes the constraint in the cold chain practice. The total cost along the cold supply chain in a whole cannot be separated by any logistics activity at each tier. In the integrated supply chain system, changing in costs of particular logistics activity in one tier may affect others and the whole supply chain. The analysis of the logistics cost along the supply chain of catchment fish thus should be taken to identify the proportion of logistics costs, determine the cost components of the most influential and valuable activity and define which activities can be controlled to minimize the overall logistics costs. In addition, the logistics cost analysis can be used as one of the considerations in determining the selling price and profit margin.

Moreover, fish that had completed the auction process was then placed in a container, such as Styrofoam or cold box, and ice cube was added to keep the product at the low temperature. Transportation used for distribution is differentiated based on the distribution distance where truck, container or car is used for long distance trip and motor cycle is used for short distance trip. In the peak season, the catchment fish which are not distributed yet will be stored in a particular period by trader. Wholesalers will keep them in the cold storage, while the small traders will keep in the cold box which is filled with ice. According to Ref. [21], temperature of cold storage which is around from -18 to  $-30^{\circ}$ C may freeze the fish product by turning almost all the water content in the product into ice because the temperature is under the freezing point of water. Therefore, the use of cold storage tends to be more optimal to control the quality of fish.

The logistics activity in this case study encompasses procurement, material handling, inventory, transportation, maintenance and information. Calculation of logistics cost is only carried out on the *Euthynnus affinis* as the most dominant type of catchment fish in this study. In addition, **Figure 3** shows the proportion of logistics cost for non-freezer (using the ship with the cold storage and longer fishing trip) and freezer chains (using ice cube for storage during the trip and shorter fishing trip). Based on **Figure 2**, transportation cost accounts for the largest portion of the logistics cost with the slight difference between freezer (43.57%) and non-freezer chains (42.91%). It is because the freezer chain requires more fuel for longer trip and cold storage. For both chains, transportation cost of trader is dominant because traders deliver large quantity of product with limited capacity of vehicle which leads to the high

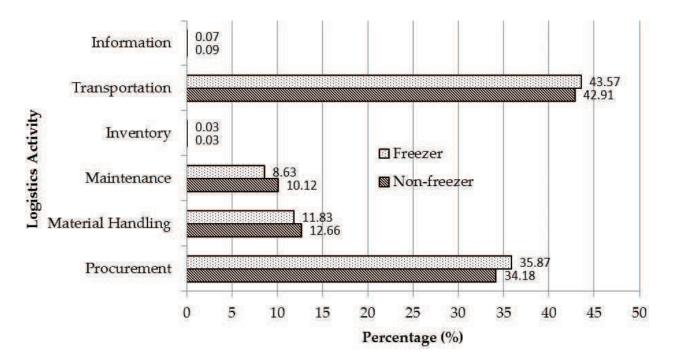


Figure 3. The proportion of logistics cost for each logistics activity.

intensity of delivery. On the other hand, procurement accounts for the second largest portion and it is only owned by the fishermen. Procurement cost includes needs for fishing and labour cost which is entirely covered by fishermen. The material handling, maintenance, information and inventory costs have little portion in the logistics cost in which total of those four accounts for less than 25%.

Furthermore, material handling cost is dominated by the ship owners and traders with the cost components including post-fishing cost, inspection cost, depreciation of tools and loss during handling. Post-fishing cost encompasses retribution cost during auction process in the FAF, which is under the responsibility of ship owner and trader as the participants. The maintenance cost of tool and vehicle is dominated by the cost from fishermen, while information cost comprising of communication bill is dominated by traders and ship owners. Inventory cost accounts for the smallest portion because catchment fish is fast moving product so that inventory is not the dominant activity among other logistics activities.

The selling price of catchment fish in the market fluctuates significantly, ranging from Rp 9000 to 14,000/kg in the fishermen stage and Rp 13,000 to 23,000/kg in the trader stage. Based on the current market price, the market price of catchment fish processed by trader is sold at average price Rp 17,125/kg, while catchment fish in the fishermen stage is sold at a price Rp 11,375/kg in average as shown in **Figure 4**. The large gap occurs in the ship owner stage because they get the fish from the share-fishing with the higher portion and spend less operational cost. It is very difficult for the fishermen to get profitable margin since they are responsible for all the operational cost during fishing and share the fishing result with the ship owner. The fishermen play a role as a price taker because they have low bargaining power, while the ship owners have higher bargaining power in the auction process. With the material

handling and information cost ranging from Rp 664 to 882/kg, the ship owners then sell the fish at a ranging price from Rp 11,125 to 12,625/kg. Total margins in the whole value chain are Rp 5750 (freezer) and 6625/kg (non-freezer) with the highest portion in the ship owner stage. Therefore, in terms of making profit, the highest profit margin ratio is gained by the ship owner among the value chain players. The high profit margin shows the good achievement for each stakeholder, but when looking at the whole value chain, unbalance profit margin leads to inefficiency value chain.

4.1.2. Developing strategies of supply chain

Inefficient value chain of catchment fish can be minimized by balancing profit margin ratio on each tier. One of them is to replace the share-fishing system into a lease or rental system so that rental costs incurred depending on the length of rental time and the quantity of fish that fishermen obtained. Moreover, the increasing demand of catchment fish as the functional product is an opportunity and challenge for the stakeholders along the value chain. Nevertheless, the ability to provide appropriate quantity and good quality of products with profitable margins for every stakeholder is challenging. According to Ref. [22], the implementation of efficient strategy is the appropriate strategy for functional product where it focuses on the fulfilment of customer demand at the lowest prices by reducing the total cost of the activity with the largest cost. Since the ship owners have less expenditure, this case study focuses on the reducing cost in the fishermen and trader stages. Fishermen should reduce the procurement cost by using alternative equipment called 'rumpon' to reduce the use of diesel fuel and by joining association to be able to aggregate the needs of procurement cost. However, the government who plays an important role to enhance the efficiency of value chain should provide sustainable assistance and training to the fishermen, tighten supervision over the selling price so that every stakeholder can earn profitable margins, and develop infrastructure to support cold

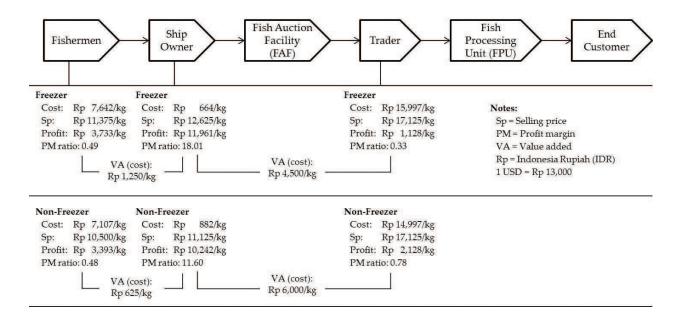


Figure 4. Value chain of fresh-sea fish.

chain system through the provision of cold storage that is affordable for fishermen. By using cold storage, fishermen can get higher quality of product and higher selling price. On the other hand, trader should consider the Full Truck Load to minimize the transportation cost per unit.

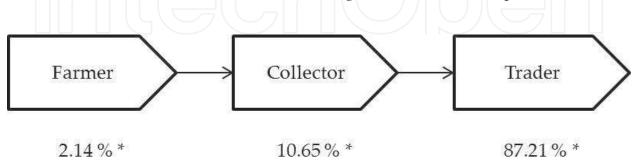
#### 4.2. Case of fresh vegetables

Vegetables are one of the valuable horticultural commodities in Indonesia. The national vegetables production increases every year which should be followed by good quality of vegetables. Due to the perishable characteristics of vegetables, they need special handling throughout the supply chain. This research was conducted in the centre of vegetables in the highland area which is the Magelang region, Central Java and the Sleman region, Yogyakarta. Three main tiers involved in the distribution of fresh vegetables are shown in **Figure 5**.

As it is classified as fast moving product and having perishable characteristics, vegetables are not necessary to be kept in the long period of time and it leads to the low inventory cost along the supply chain. This research revealed that inventory cost of fresh vegetables accounted for 1.22% of total logistics cost which is equivalent to Rp 28.58/kg. Inventory cost comprises of holding cost, labour cost and losses during inventory. In addition, **Figure 5** shows the increasing portion of inventory cost along the supply chain. Farmer accounts for only 2.14% of the whole inventory cost, while trader has the largest portion of inventory cost in the whole supply chain. The holding cost such as electricity and space rental in trader is higher than in collector and farmer due to the larger number of products being handled by trader. The storage period also increases as the supply goes to customer since collector and trader collect fresh vegetables from more than one supplier before distribute to their customer.

In order to enhance this value chain, both trader and collector should control their inventory activity by strengthening the integration and communication in terms of quantity demand among the stakeholder. Therefore, the inventory can be efficiently managed.

In other cases, the study of lead time in the inventory management of fresh vegetables was conducted in the Yogyakarta region. The data were collected based on purposive sampling method, followed by in-depth interviews and group discussions to suppliers at each tier. The results from Ref. [15] show that several vegetable varieties have positive lead time



# \*) Percentage from total inventory cost in the whole supply chain

Figure 5. The supply chain of fresh vegetables and inventory cost percentage in each tier.

Agriculture Value Chain as an Alternative to Increase Better Income's Distribution: The Case... 13 http://dx.doi.org/10.5772/intechopen.70141

	Vegetables	Lead-time (hours)				Supply chain Inventory
		CLT	СТ	SLT	DLT	characteristics management
Non-unique vegetables	Cabbage	16	4	3	6	Predicted demand, Speculation
	Squash	48	4	6	6	fluctuative consumer's demand,
	Scallions	12	2	2	6	reliable supply
	Pakcoy	12	2	2	4	chain, predicted delivered products'
	Chicory	12	4	4	4	quantity, strong bargaining power,
	Tomato	24	4	6	6	many suppliers
	Small tomato	24	4	6	6	
Unique vegetables	Broccoli	12	6	6	6	Unpredicted Postponement
	Green lettuce	8	4	4	4	demand, stable consumers' demand,
	Lettuce	8	4	4	4	unreliable supply chain, unpredicted
	Beetroot	12	8	6	6	delivered products'
	Red spinach	8	4	4	4	quantity, weak bargaining power,
	Kailan	8	4	4	4	few suppliers

Notes: CLT: customer order-to-delivery lead-time; SLT: supplier order-to-fulfilment lead-time; CT: firm's cycle time; DLT: delivery-to-customer lead-time.

Table 1. Management inventory at supplier level.

(CLT > SLT + CT + DTC) as characterized by predictable demand and relatively the consumer preferences change rapidly as shown in **Table 1**. This type of supply chain is reliable and predictable in terms of delivery quantities. In this case, supplier has a strong bargaining power, because they have many suppliers (more than 50 farmers). Approximately 80% of the varieties are non-unique plant such as cabbage, squash, leeks, pack coy, chicory, tomatoes and small cherry tomatoes.

Meanwhile, 20% of the rest (other farmers) grows unique varieties, namely broccoli, lettuce, green lettuce, beetroot, red spinach and kaylan. These vegetables have negative lead time (CLT < SLT + CT + DTC) as indicated by demand level that is difficult to be predicted but relatively occupy stable consumer preferences. The lead time in this supply chain tends unreliable due to the fluctuation in the quantity of delivery. The bargaining power of suppliers is weak as it is only supplied by a limited number of farmers.

Based on this fact, the most proper inventory management for non-unique vegetables is inventory postponement, while the most proper inventory management for non-unique vegetables is inventory speculation.

#### 4.3. Case of aquaculture business

During year 2010–2014, aquaculture production showed a positive trends with an increasing reach 23.74%/year on average The positive performance for the value of aquaculture

production also increases in the same period with an average increase of 16.12%/year. Meanwhile, demand from Java Island will continue to grow because per capita consumption of fish in Java Island is still below per capita consumption outside Java Island. This case study was conducted in the Sleman region and the Klaten region, while Tilapia (*Oreochromis niloticus*) and Catfish (*Siluriformes*) are in the focus of this case study.

The main stakeholders in supply chain of aquaculture consist of six tiers including fish larvae producer, spreader, enlarger, wholesaler (collectors), retailer and consumer. In a supply chain, the amount of value added provided by each tier could be different because of their different respective functions in the activities of the supply chain running. In the analysis of logistics cost, Ref. [22] revealed that procurement activity is accounted for the highest portion in the total logistics cost of Tilapia and Catfish in aquaculture business. Procurement activity as the initial activity in this aquaculture business is very important because it will determine the success of the rest of the activities in this business. Good initial activity leads to the good result and yield. In addition, the second highest cost is material handling.

Margin value is obtained from the difference between selling price and purchasing price. **Figure 6** shows that the highest margin occurs in the spreader stage, while the lowest one is in the enlarger stage. Spreader gives value added by producing Tilapia with the size equal to 50–60 pcs/kg. Different margins between the Sleman region and the Klaten region are influenced by differences in the production yield of Tilapia fish in each area which may affect the selling price of the fish. Moreover, distribution margin for Catfish between the Sleman and Klaten regions is not significantly different (**Figure 7**) due to the similarity of commodity price in both areas. Similar with Tilapia fish, the highest margin occurs in the spreader stage. On the other hand, the lowest margin in the value chain of Catfish is in the collector stage.

From the calculation of profit margin, different profit margins earned by each tier are occurred as shown in **Figures 6** and **7**. For aquaculture of Tilapia and Catfish, spreader earns for the highest profit margin among all tiers in both the Sleman and Klaten regions, while wholesaler or collector earns for the smallest. Moreover, profit margin obtained by Tilapia fish larvae producer in the Klaten region is smaller than the profit margin of Tilapia fish larvae producer

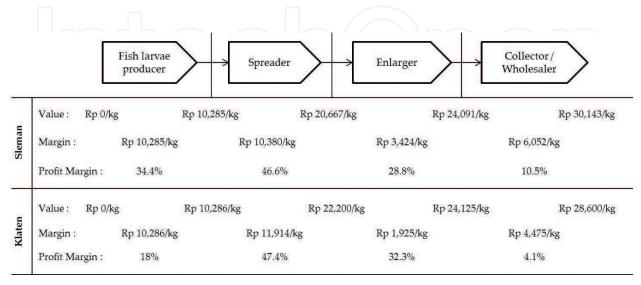


Figure 6. The value chain of Tilapia fish in the Sleman and Klaten regions.

Agriculture Value Chain as an Alternative to Increase Better Income's Distribution: The Case... 15 http://dx.doi.org/10.5772/intechopen.70141

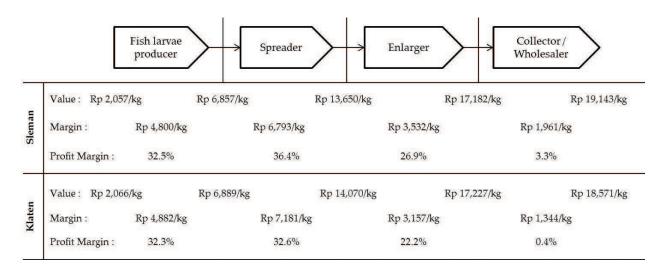


Figure 7. The value chain of Catfish in Sleman and Klaten region.

in the Sleman region. It is because the water temperature in the Klaten region is lower than the Sleman region, while the spawning process takes the warm water with the temperature around 25°C. This results in the higher use of resources in the Klaten region which leads to the higher cost to get the same quantity of yield (see **Figure 6**).

The increasing production of aquaculture followed by the demand of aquaculture is an opportunity for aquaculture business to rapidly grow. To enhance its profitability and sustainability supply, improvement should be taken into the stakeholder's consideration. Based on the value chain analysis aforementioned, the fish larvae producer should increase the quality of spawning process and encourage the use of feed alternative with the similar quality but with lower cost. As the second tier, spreader should enhance the ability to choose the good fish seed as well as choose the supplier who is able to provide good quality of fish seed. On the other hand, vertical integration with the fish larvae producer may also lead to the high availability of raw material. Next, enlarger should develop feed alternative as a side component of main feed with the lower cost and do the push-based strategy. They should also buy in the large quantity to the big organizations or suppliers in order to get lower price or discount. Employing pull-based strategy, finding many suppliers to maintain the inventory and enhancing sales volume are the strategies that should be conducted by the wholesalers [23].

## 5. Concluding remarks

In Indonesia, there are many long supply chains where the role of intermediaries becomes quite dominant. In many cases, the added value given to the product in each tier of supply chain is relatively minimal, so that the increase in prices is not followed by the value added of the product. This has led to a considerable gap between the selling prices received by the initial suppliers (farmer or fishermen) and purchasing price paid by the consumer. In addition, the integration between stakeholders has not been applied so that the profit is not optimal as a whole. Currently, creating added value can be achieved by understanding the regional resource, connecting them and disseminate the result.

In several aforementioned case studies, stakeholders who gain the highest profit are the intermediary parties with relatively low operational costs or logistics costs. Low bargaining power of initial supplier (farmer or fishermen) is still a fundamental obstacle why the profit earned is sometimes not worth the effort that has been nurtured. In addition, the additional charges given to the initial supplier are sometimes too big, causing the smaller profit earned. Inequalities in profit among stakeholders show the inefficiency of supply chain. Furthermore, value chain analysis can be performed to determine which activities classified into core and support activities. Analysis using the cost parameters enables the determination of level income distribution in a commodity. The analysis can be used to formulate an improvement strategy. In this case, the government also needs to play an active role in controlling and mentoring. Therefore, the distribution of profit and the income gap among the stakeholders in a particular commodity is not too significant.

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# SamenMarkt®, a Proposal for Restoring Trust in the Horticultural Fresh Food Market by Using Multi-Agent System Technology

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Additional information is available at the end of the chapter

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#### Abstract

In the horticultural fresh food supply chain network in the Netherlands, a crisis is emerging. The market is out of balance and many growers are facing bankruptcy, in the period of 2011–2013, 50% of the growers were not able to pay interest and redemption. Trust between participants in the supply chain network has decreased. This chapter presents the currently not established and identifies design requirements for new systems to address this challenge and provide directions for possible improvement. As a result, this chapter introduces the concept of SamenMarkt<sup>®</sup>, a participatory system in which multi-agent system technology enables distributed price negotiation, distribution and communication between producers, retailers and consumers. A SWOT analysis of the concept of SamenMarkt® is provided together with a research and development plan in which simulation and emulation create the basis for stakeholder- and participant involvement in the design process of a distributed digital market place. Further research aims to study how SamenMarkt® can provide a solution space for the emerging global food crises. At present, we are using agent-based modelling to simulate the present market and scenarios. The next step will be to build the actual agent-based platform for real-time negotiations and business intelligence.

Keywords: market analysis, trust conditions, horticultural fresh food supply chain networks, agent-based simulation, big data

# 1. Introduction

During the past few decades, Dutch greenhouse vegetable supply chains have been in constant transition. Up to 1996, growers collectively owned their local auction cooperatives. The

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auction clock determined the price received for produce per day, all of which, by joint agreement, went 'through the clock' as it was termed. These collectives, legal cooperative companies, merged over time into larger regional collectives primarily to improve efficiency, their position in the market and reduce costs. However, as the market changed, so did the need for decentralized auctions. In 1996 all but one (i.e. Veiling ZON) of these collectives, nine in total, merged into one single cooperative organization, Verenigde Tuinbouwveiling Nederland (VTN, transl. United Horticultural Auction Netherlands) to provide produce on a weekly basis as requested by retail. VTN's commercial subsidiary, The Greenery BV, represented the growers. With nearly 90% market share of the Dutch supply, The Greenery was initially fully confident that they would become the foremost supply chain partner in Dutch vegetables, with direct sales to retail without in between external trade parties through acquiring ownership of three major wholesale companies in 1998. Over the years, however, the market share of The Greenery has dropped from 90% to less than 20% for a number of the product groups.

In the transition to The Greenery, the choice was made to change the market mechanisms significantly. The known and trusted auction mechanism, the clock, was replaced by a much less transparent mechanism, namely negotiation of deals directly with retailers, negotiated by traders employed by The Greenery. Growers used to the auction clock as a fair and just pricing mechanism did not trust the prices set by The Greenery's traders. Within the first few years, growers started to leave The Greenery. They set up new cooperative organizations to organize the sales of their produce. Today instead of the two organizations that were active in 1996, Veiling ZON and The Greenery, there are now six cooperative organizations that represent the growers.

Over the same period of time, there has been consolidation and expansion of a small number of the growers' companies. The biggest grower in 1996 had roughly 10 ha of glasshouse, whereas today a small number of growers have well over 50 ha. The increase in scale requires significant financial investments, most often involving loans from local banks. More volume means more profit.

The growth was possible due to the potential of the markets in the upcoming Central European countries, but the credit crises in 2008 changed the market almost overnight.

As the prices decreased, an increasing number of growers were faced with serious financial problems for which the banks provided little or no support. In addition, traders introduced unprecedented volatility into the market by speculation, negotiating prices for virtual produce, creating the impression of 'over-supply' negatively influencing price. Ultimately, this had led to a situation in 2015, in which more than 65% of the growers are struggling to survive [1, 2].

Since 2008, various initiatives have been undertaken to transform the supply chain into a more rational market orientation. The financial constraints, however, have strongly influenced growers' flexibility, creativity, and entrepreneurship. Their primary focus is price. The same holds for other partners in the supply chain: cooperatives and traders. There is deep mistrust between these parties, making it almost impossible for them to be able to create a roadmap for change for their future. To survive the horticultural fresh food sector, there will

need to be a re-establishment of trust among stakeholders in the supply chain. Trust can only be re-established if all stakeholders are included in the transformation process to design sustainable survival and well-being for each of the stakeholders.

This chapter introduces the concept of SamenMarkt<sup>®</sup>, a distributed market concept designed to re-establish trust between stakeholders in the food supply network using a multi-agent system-based Internet technology to coordinate demand and supply, supporting multiple distributed market mechanisms to support the production of horticultural fresh food in relation to price negotiation, provisioning and distribution of the produced products.

Section 2 presents the current supply chain dynamics using the YUTPA (you in unity of time, place and action) framework to identify requirements for the SamenMarkt<sup>®</sup> platform. The YUTPA framework is used to identify factors of trust in relation to survival and well-being. Section 3 describes the strengths of a multi-agent system approach to system design for distributed markets within a supply chain. Section 4 presents the concept of SamenMarkt<sup>®</sup> in more detail. Section 5 provides an initial impression of the research design and roadmap for change. Section 6 discusses strengths and weaknesses of the SamenMarkt<sup>®</sup> proposal.

# 2. Analysing the current crisis using the YUTPA framework for identifying factors of trust in relation to survival and well-being

The lack of trust between partners in the supply chain currently prohibits collaboration between stakeholders to develop a shared roadmap for transformation towards a more sustainable organization of the horticultural fresh food market. This chapter presents a YUTPA analysis (defined as 'being with You in Unity of Time, Place and Action') of how trust is established in relation to well-being and survival for each stakeholder in the market [3]. The YUTPA framework distinguishes four dimensions of place, time, relation and action, each with their own different factors of significance. In a specific situation, a factor has specific values. The values are determined in discussions with stakeholders by posing questions on the importance and value of each factor in specific situations [4]. As a result, trade-offs for establishing trust are translated into design requirements, in this case for SamenMarkt<sup>®</sup> [5].

YUTPA analyses are made for each of the main stakeholders in the horticultural fresh food market namely: the growers, the cooperatives, the traders, retailers and the consumers [6]. The trade-offs for trust in four dimensions of place, time, action and relation for different stakeholders (grower, trader, retailer and consumer) in the horticultural fresh food supply chain network are discussed below. The requirements for SamenMarkt<sup>®</sup> are presented in italics.

#### 2.1. Place

• **Body sense**: From consumers' perspective, the quality of food affects the experience of taste, the amount of household waste [7], as well as the contribution of food to their health

[8]. From growers' perspective, there is a direct relation between the quality of the food and their personal effort. Many growers work long days and are unsure of the quality of their produce till the very last moment. In addition, they do not know the price for which they will be able to sell their produce, creating uncertainty and stress. Traders and retailers do not have a direct physical relation to the horticultural fresh food produce. They strive for the best quality at the lowest possible price.

SamenMarkt<sup>®</sup> needs to represent the physicality of the horticultural fresh food market and to address the sense of quality of the products.

• Emotional space: Growers are proud of their companies. Their physical location demands continual attention with many factors of uncertainty to the value of their work (weather, quality, prices and timing). The emotional space is defined by uncertainty on the one side and pride and autonomy on the other side. For traders, the emotional space is defined in a business environment in which all strive to win and get better quality for less money. It is a 'game-environment' where results of activities are only measured in financial gain. Some retailers, like the growers, are proud of their business. However, the vast majority of retail consists of supermarkets in which marketing and management all strive for efficient and successful business. The main driver for retailers is the necessity to have all products with the proper specifications available every day of the year, no matter how high the demand is, at the lowest price or at most the same price the competitor is paying. For consumers, the emotional space is defined by the availability of products, the price, the appearance, the experience of shopping, the conformity with their life style and the experience of taste.

SamenMarkt<sup>®</sup> must contribute to a more balanced and relaxed climate in the supply chain network by taking away uncertainties and strengthening ties within the supply chain network. Strengthening ties create understanding for other stakeholders' positions and increases awareness of interdependencies in the supply chain network. Individual acceleration needs to be tempered by the context of the whole network.

• Environmental impact: For growers, a sustainable environmental impact is very important. It defines the value and quality of their products. The weather, the land, fertility and possible pollution are all factors of importance to growers. Traders, retailers and consumers are rarely confronted with environmental impact. They expect the grower to deal with these aspects.

# SamenMarkt<sup>®</sup> should offer insight and respect for the growers' practice in dealing with environmental impact.

• **Situated agency**: In the current horticultural fresh food market in the Netherlands, it seems that only the traders and the retailers have the sole power to influence the supply chain network [9]. They rule negotiation processes and are free, for example, to create virtual produce to lower prices. Consumers can only buy or not buy, growers produce as much as possible. The communication between consumers and producers is blocked and by 2015 completely dependent on the price negotiation between traders and retailers who do not offer transparency, not even to the growers.

SamenMarkt<sup>®</sup> needs to offer more agency to growers in the supply chain network. Growers themselves need to be prepared and facilitated to this purpose. Consumer participation is carefully monitored by retail organizations to anticipate behaviour on the basis of previous buying behaviour. Consumer agency, including awareness and responsibility, can be ameliorated. Traders and retailers determine price. They need to provide more transparency in what they do, the prices they make, the arguments they use and the qualities they deliver.

#### 2.2. Time

• **Duration of engagement**: For retailers and traders, the duration of engagement is very different to the duration of engagement of the growers and to the duration of the engagement of the consumers. Currently, as the produce travels through the supply chain network, engagement stops when it enters a next step in the supply chain network, i.e. as the result of change of ownership. Growers have no insight into what happens after a trader has bought the goods. Retailers are unaware of what growers do; consumers are unaware of how quality relates to price. Duration of engagement of one stakeholder in the supply chain network stops when the next stakeholder takes over. Only the produce 'knows' what happens. For the traders on the short term, this lack of transparency offers opportunities for great bargains. On the long term, this lack of transparency, due to an impaired market insight potentially erodes the mechanism of supply and demand undermining the present production system of the sector. As a result, the Netherlands vegetable market might become totally dependent on import [10, 2].

SamenMarkt<sup>®</sup> needs to allow for different durations of engagement of all stakeholders to prevent the supply chain network becoming a series of broken intervals in which anything can happen and no one is in control. A well-designed duration of engagement between stakeholders allows for feedback, learning curves and adaptation and as such increases trust.

• Integrating rhythm: In a supply chain network, rhythm in interaction between the different stakeholders is crucial for success. Such rhythm can be orchestrated for different reasons. The rhythm in the current horticultural fresh food supply chain network is defined by retail's demand for 'pallets' of produce [7]. Traders seek trailers, inside the Netherlands or outside. Growers have a small window within which they option to determine when to place their products on the market, when to make the products available for which price. The longer they wait in a week, the lower or higher the prices may become. Consumers are often completely unaware of how produce comes to the shelves in the supermarket. They demand good quality and divers products for little money throughout the whole year [11], where a few years ago consumers knew the season of specific vegetables and aware of the character of harvests. Also, consumer behaviour is only measured by data of buying and not by qualitative research about quality of food, ways of producing food [12]. The rising economic significance of biological food produce indicates that consumers are sensitive to these issues.

SamenMarkt<sup>®</sup> needs to facilitate alternative ways for integrating rhythm in the supply chain network. New ways of information sharing between all stakeholders in the supply chain network can create novel ways of establishing such rhythms. In such novel ways, autonomy of each stakeholder, as well as interdependency between stakeholders, needs to be facilitated. • Synchronizing performance: When doing business, stakeholders have to synchronize their performance during negotiation. Currently for the growers, the traders and the retailers, such synchronization is solely determined by price strategy and politics. There is no rhythm on which they can build trust. It is a 'hit and run' climate in which each party hopes to survive. There is no synchronization with the practice of the grower. All adapt to the intensely fluctuating prices. For example, the flower auction FloraHolland, owned by the growers, provides a more stable market. Consumers do not need to synchronize their performance with that of the growers: they buy what is available. To a given extent, however, growers synchronize their performance with the consumers, for example near Mother's Day or Valentine's Day by storing products in order to have sufficient supply for the enormous demand, with a consequent deterioration of the quality.

SamenMarkt<sup>®</sup> needs to facilitate new ways of synchronizing performance. Building on rhythm and synchronizing both with the growing of products and needs and preferences of consumers. Not only price should determine synchronization between participants in the supply chain. Quality and joint effort are also triggers for creating sustainable rhythm [10].

• Making moments to signify: Consumers can enjoy buying the right produce, at the right time enabling them to prepare good food at home. Retailers and traders do not celebrate or mourn specific moments in relation to the products other than those related to price. For growers, the relation with the product is much deeper. In family gatherings, in church and other moments when people gather, their produce is discussed. In local communities, harvest feasts mirror important moments. Towns celebrate, for example, the first white asparagus. In a different way, supermarkets use this need for 'making moments to signify' in marketing campaigns around Christmas, Easter, the Sugar Feast, etc. connecting certain products to specific celebrations.

SamenMarkt<sup>®</sup> needs to facilitate the making of specific moments in time when all involved in the supply chain network meet and create shared meaning in participation in SamenMarkt<sup>®</sup> to sustain duration of engagement, to make synchronizing performance easier (especially when most communication is via phone or Internet) and to integrate rhythms.

#### 2.3. Relation

• **Role:** Currently, roles of all stakeholders are very distinct, but also limited to tasks at hand. Growers produce the products and are not involved in the organization of the market. Traders and retailers determine price, and most often do not directly contribute to how and which kinds of products with specific quality are grown. Consumers buy the produce offered. This division of roles seems straightforward, yet the fragmentation and the lack of healthy communication as a result cause the instable market dynamics in price and quality that now characterize the horticultural fresh food market [1].

SamenMarkt<sup>®</sup> needs to be designed for participation of all stakeholders with specific roles in the supply chain network to enable communication between different roles that supports interaction, transparency and situated agency.

• **Reputation:** Communication between growers and consumers is fundamental for building a reliable reputation system. For example, branding enables growers to communicate with consumers, which can create a reputation. Current market dynamics, however, mostly prevents such communication. Unless the grower is involved with the traders and retailers, prices of the quality products are subjected to the 'wild west' market dynamics that currently characterize the price fights between traders and retailers [13].

SamenMarkt<sup>®</sup> needs to build a reliable reputation system based on quality of fresh food products facilitating communication between growers and producers and allowing traders and retailers to contribute in constructive ways to a shared reputation system.

• **Engagement:** Currently, engagement is intense and defined by the specific task and function that stakeholders hold in the supply chain network. Frustration and lack of trust, lack of information and lack of communication, currently, define this engagement, creating an unbalanced market. The banks, not part of the analyses of this chapter, play a disruptive role in stakeholder engagement by forcing 'debt politics' into the supply chain network. The huge financial debt of some growers defines their engagement in the supply chain network. Their panic and stress undermine the market (personal communication of several bankers).

SamenMarkt<sup>®</sup> needs to create a reliable and trustworthy environment in which all stakeholders participate in which exploitation and betrayal are not rewarding. SamenMarkt<sup>®</sup> needs to build new alliances between stakeholders in the supply chain network.

• **Communion:** No processes currently exit where all stakeholders together create meaning and significance in and about the supply chain network as a whole. Growers meet at family parties, traders and retail meet at conferences and fairs and consumers see each other shop in the supermarket. In other times and in other places, celebrating a harvest was common and fundamental to the community. Such celebrations inspire the community and help people to sustain and survive the hardship of life to which the hunting, gathering and production of food largely contribute. The well-known tragedy of the commons [14] indicates the need for processes of shared meaning, also for mundane things like food. Such processes of meaning help people to know what is good to do and what is not good to do. This can effectively balance the psychological realities with the sociological and economic realities in a shared ethical framework.

SamenMarkt<sup>®</sup> needs to facilitate processes of 'shared meaning' creation. In such processes of shared meaning, cultural knowledge helps to clarify what is good to do and what is not good to do in the social and economic reality of the supply chain network. Processes for shared meaning embody the ethical dimension of market dynamics [15].

#### 2.4. Action

• Tuning (i.e. synchronizing physical and mental actions with the requirements of the context): When growing horticultural fresh food, one needs to tune to the growing process and one needs to be sensitive and adapt to environmental impact and other factors

for doing the right thing at the right time with the growing tomato. Growers tune to their produce. Consumers, when preparing food, also 'tune' to the produce at hand. Can it be used for a salad, or is it too ripe already and should it be used for a curry? Retailers also tune to the materiality of the food. Fresh food needs a specific ripeness when sold; unsold goods need to be stored and may have to be presented differently (in combination with other goods, as prepared food already, as a bargain, etc.). Traders, however, do not tune to the materiality of the food. Food has a monetary value. For traders, scarcity and abundance are price drivers. Also, when the Dutch market does not have what they need, at the right price, traders import or export goods from the rest of the European market and beyond. The market is also changing: the demand for locally produced food, for example, is increasing significantly both in Europe as well as in the USA [16].

SamenMarkt<sup>®</sup> needs to include representation of the materiality of fresh food produce making it possible for all stakeholders in the network, including the traders, to tune to each other and to anticipate necessary adaptation.

• **Reciprocity:** (i.e. mutual dependence [17]): Reciprocity contributes to the establishment of trust only within certain circles of growers. Within these circles, growers share information, share tools and ideas with specific other growers, for example within growers' associations. Reciprocity plays a small role in the larger supply chain network. Stakeholders do business with each other, but the increasing need for sourcing reliability of the retailers and their service providers induces a trend towards more vertical reciprocity in the supply chain.

SamenMarkt<sup>®</sup> needs to facilitate processes of reciprocity in sharing information and communication. Such a culture will need time to develop. Especially in relation to 'making moments to signify' such a culture can emerge.

• Negotiation: All stakeholders in the supply chain network negotiate with each other. These negotiations are characterized by hard market dynamics focused on the short-term profit, without any consideration of negative consequences for each other. Prices are defined by market dynamics in which production costs are not considered to be relevant. The price is usually set at the start of the week by the major retailer in North-West Europe (personal communication by traders). Surplus of products is either just destroyed or causes erosion of margins [7, 18]. The results of negotiations create an unbalanced market in which prices fluctuate significantly per day. As a result, growers' companies face bankruptcy and Dutch food markets are increasingly dependent on import and export. Traders and retailers maximize their profit, and consumers are mostly unaware of these dynamics.

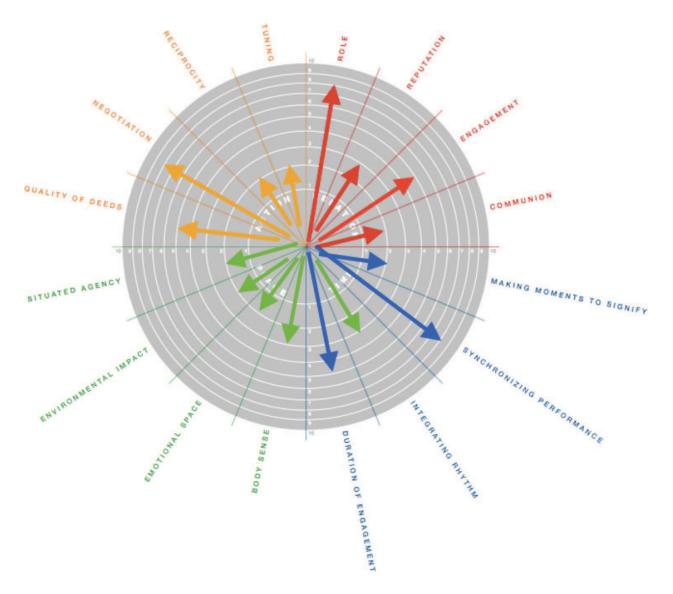
SamenMarkt<sup>®</sup> needs to offer new price dynamics to which production and distribution costs as well as expected consumption are foundational. Price mechanisms need to create a more balanced market in which all stakeholders can earn a decent living.

• **Quality of deeds:** Different activities in the supply chain network are specific for each stakeholder and are defined by producing specific quality and quantity of the produced and traded goods. The only actions that define what happens next in the network are price negotiations. Investment in new qualities of products, innovation techniques and new alliances is currently hindered by the hard price dynamics.

SamenMarkt<sup>®</sup> needs to open up the space for innovation of quality of products and growing, branding and marketing techniques. When price dynamics are in more balance such a space will emerge and stakeholders can make calculated risks for investing in innovation.

#### 2.5. Discussion of the YUTPA analyses

The results of the analyses above are expressed in indicative values based on perceptions and arguments for each of the factors in the four dimensions, depicted in **Figure 1** in a general YUTPA graph. Note that maximum trust is achieved when all factors have a maximum value. This YUTPA graph indicates that trust in the current market is based in the first place on stakeholders' roles in the network and the negotiations they perform. Synchronizing performance and quality of deeds contribute to the establishment of trust in the current situation.



**Figure 1.** The YUTPA analyses of the current supply chain network in the horticultural fresh food sector show a significant lack of trust between participants (the length of the arrows are indicative for the Dutch situation and based on interviews, they are not quantitative).

SamenMarkt<sup>®</sup> will need to be designed to focus on designing specific factors in each dimension for re-establishing trust in the horticultural supply chain network. Between these factors, trade-offs can be established.

In the dimension of 'relation', a better reputation system can offer more transparency in the relations between participants. As a result, also 'roles' and 'engagement' will improve and participation in the supply chain network will engender more trust. Participatory systems can offer such a reputation system.

Designing the time dimension has great potential for improving the establishment of trust in the supply chain network. An elaborate design of 'integrating rhythm', 'synchronizing performance' and 'duration of engagement' can facilitate a larger awareness of being part of the larger whole of the supply chain network in which one participates. Communication in participatory systems can facilitate such trust interventions in the time dimension for all stakeholders involved.

For the place dimension, an elaborate design of situated agency in the different roles and responsibilities at distinct times will generate a more balanced emotional space in which awareness of others—in other places yet part of the same supply chain network—contributes to establishing trust. A participatory system can design such situated agency and the ability to adapt situated agencies over time.

In the dimension of 'action', in particular, the tuning of actions between the different participants needs to be facilitated. When tuning is improved, negotiations tend to result in win/win outcomes. Participatory systems can contribute to such tuning by communicating and anticipating certain development of other participants in the supply chain network. SamenMarkt<sup>®</sup> also needs to support the space for innovation of the quality of deeds (both actions and activities) by creating space and time for this as well as finding a way to validate such efforts.

Currently, 30 interviews with stakeholders are being performed with parties in the horticultural fresh food supply chain network to elicit more detailed design requirements for SamenMarkt<sup>®</sup> and the transformation process.

# 3. Participatory system for the horticultural fresh food market

Participatory systems in today's networked society are characterized by the potential, scale and speed of distributing information and communication that technology can provide [19–22]. Participatory systems are social-technical systems designed to support participation through engagement, empowerment and trust, enabling participants to act and take responsibility for their actions.

SamenMarkt<sup>®</sup> is to be a participatory system—a social technical system enabled by distributed information and coordination technology. Modelled and implemented as a multi-agent system, SamenMarkt<sup>®</sup> is a large-scale distributed market system in which software agents (small piece of code that can run on a computer as well as in the cloud and act autonomously on behalf of a user) representing their own stakeholders, negotiate terms of trade and agreement, in multiple local markets across the world. To this purpose, agents are able to reason, learn and interact

with other software agents and human stakeholders. Agents reason with their own knowledge, with the knowledge they have received from other agents and with the knowledge they have observed and acquired from their interactions with the environment, and act [23]. Agents are capable of negotiating on behalf of their owners, in distributed markets at negligible cost and speed, given the relevant knowledge, and rules of the game. They can, for example, bid at auctions, and/or negotiate the terms of an agreement with a consumer or a retailer. Agents can also be designed to organize the logistics of transportation and/or financial transactions, given sufficient knowledge. Agent technology is currently being used within many existing markets in which negotiations are multiple (e.g. between producers and consumers in the energy market) and complexity high [24]. Agents are also used for negotiations in which identity is to be protected, e.g. chemical auctions, they negotiate agreements and perform transactions in supply chain networks, they regulate production lines, control production of oil and gas productions, perform scheduling for call centres, provide recommendations and plan trips.

How can a multi-agent market system for the horticultural fresh food market be designed? We are at present developing a market simulation with agent-based modelling in order to determine the prerequisites for such a market. In the last phase of our project, different market mechanisms will be designed and evaluated ranging from distributed auctions to 1–1 negotiation. Growers will be represented by their own agents—agents that have been instructed about the produce they are offering, the minimum price, quality specifications, volume, shelf-life, date of availability, sustainability, etc. Stakeholders (retailers or consumers/ groups of consumers) wishing to procure produce are represented by their own agents each of which knows their own er's wishes and preferences. Logistics providers in turn have their own agents with their own knowledge of transport, price, ecology friendliness, speed and services with which they can negotiate propositions. And distribution centres, retail stores and/or online sales providers can offer their services through their own agents.

AgentScape<sup>®</sup> hosts these agents and their negotiations. Once agents have devised one or more (possible) agreements between producers, logistic providers, distribution agencies and/or consumers these agreements, commitment is needed. Commitment can either (1) automatically be effectuated by the stakeholders with prior authorization from their owners or (2) sent to the stakeholders whom, in turn, close the deals themselves with the parties involved. This second option is the option to be pursued in this project. Note that details of an agreement are only known to the participants involved.

However, knowledge can be anonymously aggregated and made available to all stakeholders, e.g. total market supply and demand, and average price at any one moment in time and over time (aggregated from all local markets), average price. This information would make it possible for all stakeholders (and their agents) in this system to be well informed with insight into the fluctuations in supply, demand and price over any given period of interest, i.e. business intelligence. This situation is comparable to stock market exchanges, where supply and demand are known at any point in time, but not the details of the individual buyers. The same is possible for the fresh vegetable and fruit market. Note that the SamenMarkt<sup>®</sup> will also need to include agents for logistics of delivery.

This is a complex market, but with the distributed internet technology, it is feasible to implement a digital trading platform that can comply with all the previous constraints, i.e. SamenMarkt<sup>®</sup>. It will create an open market situation, where price information is transparent, the transaction

costs are minimal and all necessary market information is available free of charge. Provided the interface to use this agent-based market is user friendly, the financial transactions are sufficiently secured and if a sufficient number of actors take part in this market, the trustworthiness of this marketplace will create more room for a better and more innovative and sustainable (less waste) development of the entire fresh food network [25].

# 4. Strength and weaknesses of SamenMarkt®

An initial SWOT (strengths, weaknesses, opportunities and threat) analysis based on expert insight, conducted by authors shows the following issues of concern.

SWOT analysis is an acronym for strengths, weaknesses, opportunities, and threats and is a structured planning method that evaluates those four elements of an organization, project or business venture [26]. By analysing the interviews (30 in total) and scoring recurring remarks, we performed the SWOT analysis according to Panagiotou [27].

#### Strengths:

- 1. Supply and demand are real
- 2. Price speculations become obsolete
- 3. Reduction in transaction costs
- 4. Open communication between all actors in the network
- 5. Producers can communicate the story of the products
- 6. Consumers can communicate explicit and latent desires
- 7. Market intelligence is available for everyone
- 8. Trust in the supply chain is re-established.

#### Weaknesses:

- 1. A large proportion of stakeholders need to participate for SamenMarkt<sup>®</sup> to be successful
- 2. Transition to 'sharing in information' is difficult without visible gain beforehand
- 3. Large-scale reselling becomes visible
- 4. Physicality and quality of products might need to be certified
- 5. Financial transactions need to be anonymous, while the system needs to offer transparency
- 6. Laws on competition regulation by the Dutch and European authorities.

## **Opportunities:**

- 1. Tuning of production with the expected consumption
- 2. Diminution of waste
- **3.** Efficiency of logistic services
- 4. Incorporating physical measurements in the logistic process
- 5. Quality controlled logistics and certification
- 6. Optimal positioning of products for consumption
- **7.** Creating a sustainable supply chain network in which all stakeholders can survive and be well.

#### Threats:

- 1. Obliterate investments in present day supply chains
- 2. Fear of losing position in the new market place
- 3. Neophobia, i.e. fear of new things/situations.
- 4. Insufficient ease of use
- 5. Not enough flexibility
- 6. Not enough financial security.

The SWOT analysis of SamenMarkt<sup>®</sup> indicates a 'high risk-high gain' concept [27]. The business model will need to incorporate an elaborate transition plan for SamenMarkt<sup>®</sup> to be successful. Special attention is needed for the user interfaces for the different stakeholders and transparency of the overall system. The initiated advisory board in which both growers and traders are represented helps to identify possible issues in time and also helps with creating support for this research.

# 5. Research design for the creation of SamenMarkt®

The following steps have been identified in the iterative design process for SamenMarkt®.

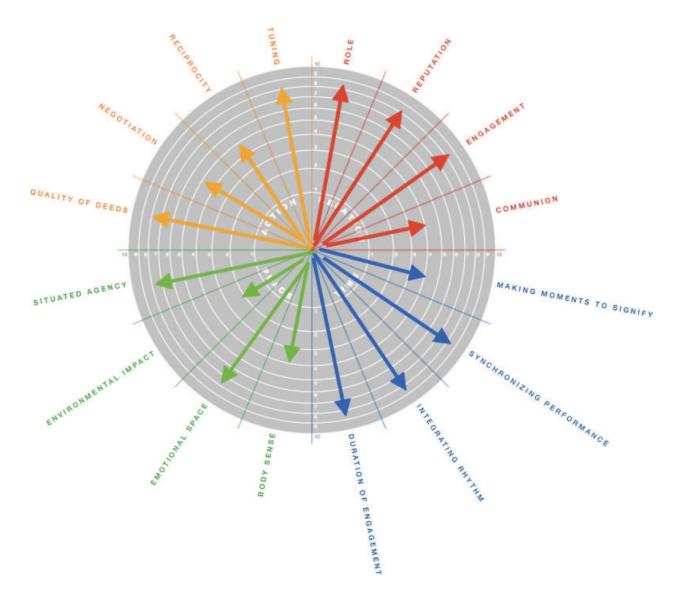
Phase 1

**1.** Formulation of concept SamenMarkt<sup>®</sup> on the basis of YUTPA analyses of the current supply chain network of tomatoes.

**2.** Funding and partners are identified and approached, the advisory board is created. The advisory board composed of industry experts functions as sounding board for the research.

Phase 2

- **1.** Thirty interviews identifying local dynamics in the supply chain have been carried out to validate the initial YUTPA analysis and fine tune design requirements (**Figure 2**).
- **2.** The first simulation model is created. Advisory board of horticulture sector guides this simulation.
- **3.** Validation of the first simulation in workshop with different stakeholders in the supply chain network of the horticulture sector in the Netherlands.



**Figure 2.** Using the YUTPA framework to identify design requirements for SamenMarkt<sup>®</sup>, a new solution space for the horticultural fresh food sector.

Phase 3

- 1. Development business case and governance structure of SamenMarkt<sup>®</sup>.
- 2. Second distributed model by design team and advisory board of the horticulture sector.
- **3.** Series of validations with different stakeholders in horticultural supply chain network of fresh food.
- 4. Orchestration of transformation processes.

Phase 4

- 1. Identifying investors, owners and shareholders SamenMarkt®
- **2.** Acquiring support form societal and business stakeholders (government, financial sector, international partners)
- 3. Establishing business and governance structures
- 4. Introduction orchestration transition to SamenMarkt<sup>®</sup>.

The first phase of SamenMarkt<sup>®</sup> is carried out and financed by TU Delft and Hogeschool Inholland in 2012–2014. The second phase started as of January 2015–June 2015. In the second phase, further funding and partnerships are acquired. Phase three is expected to last between September 2015 and September 2017 after which phase four can start. By September 2020, SamenMarkt<sup>®</sup> can be a sustainable functioning market in which all participants can survive and be well.

## 6. Conclusion

The present simulation model of the tomato market in North-West Europe developed in phase two and three of this project shows that mistrust and personal gain causes major losses and large price fluctuations in the supply chain. The chain hardly allows for any innovation to survive the initial process. And the margins of most vegetable commodities are involved in a race to the bottom. It also shows that a digital trade platform in its simplest form already will have a positive effect on price stability due to the elimination of some of the emotional factors influencing the present trade. A proper functioning distributed digital trading platform that will be embraced by most actors in the supply chain will improve efficiency, reduce redundancy and increase trust in the vegetable sector resulting in a more sustainable supply chain of our food.

Further research will focus on translating the concept of SamenMarkt<sup>®</sup> to larger and more complex global food markets. Further research will also show whether the concept of SamenMarkt<sup>®</sup> is actually capable of playing a role of significance in the emerging global food

crises. The authors of this chapter argue that in SamenMarkt<sup>®</sup> trusted relations between producers and consumers will be restored, and negotiation of prices and distribution of products will be more efficiently organized enabled by distributed information and communication technology (ICT) technology to deal with large, complex real-time data with accessible and effective interfaces.

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# Citrus Value Chain(s): A Survey of Pakistan Citrus Industry

# Muhammad Imran Siddique and Elena Garnevska

Additional information is available at the end of the chapter

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#### Abstract

Pakistan is producing more than 30 types of different fruits of which citrus fruit is leading among all fruit and constitutes about 30% of total fruit production in the country. Above 90% of citrus fruits are produced in Punjab province and distributed through different value chains in domestic as well as in international markets. A large part of citrus fruit produced in Pakistan is mostly consumed locally without much value addition; however, 10-12% of total production is exported after value addition. The value chains are very diverse, and a number of different players actively participate in these chains, which ultimately decide the destination of citrus fruit in these supply chain(s). Knowing all these facts, the main aim of this research is to identify different value chains of citrus fruit (Kinnow) in Pakistan and also to identify and discuss the role and function of different value chain players in the citrus industry in Pakistan. A survey involving of different players of Pakistan's citrus industry was conducted in 2013–2014 to better understand the citrus value chain(s). Using a convenience sampling technique, a total of 245 respondents were interviewed during a period of 4-5 months from three leading citrus-producing districts. It was found that citrus value chains can be classified into two major types: unprocessed citrus value chain and processed citrus value chains. It was also found that in the past, a large number of citrus growers were involved in preharvest contracting for their orchards and only a small number of citrus growers sold their orchards directly into local and foreign markets. The proportion has been gradually changed now and growers are becoming progressive and more market oriented.

**Keywords:** citrus fruit, value chains, key players, citrus growers, pre-harvest contractors, Pakistan

### 1. Pakistan citrus industry

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The agriculture sector plays a pivotal role in Pakistan's economy and it holds the key to prosperity. A number of agricultural resources, fertile land, well-irrigated plains and variety of

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seasons are favourable for the Pakistan agricultural industry. Despite the decline in the share of agriculture in gross domestic production (GDP), nearly two-thirds of the population still depend on this sector for their livelihood [1]. Agriculture is considered as one of the major drivers of economic growth in the country. It has been estimated that in 2014–2015, the total production of agriculture crops was 116 million tonnes. Pakistan produces about 13.5 million tonnes of fruit and vegetables annually. In 2014–2015, the total fruit production was recorded at 7.01 million tonnes, which composed of 48.3% of the total fruit and vegetables production in the country [2, 3].

#### 1.1. Citrus production

The overall trend for all fruit production in Pakistan is increasing except for the year 2006–2007, when a great decrease of production of all fruits as well as citrus fruits was observed due to unfavourable weather (hailstorm) and water shortage, as shown in **Figure 1**. The area under all fruits and production both has been increasing gradually. Citrus fruit is prominent in terms of its production followed by mango, dates and guava. The total citrus production was 2.4 million tonnes in 2014–2015 that constitutes 35.2% of total fruit production) [3]. Citrus fruit includes mandarins (Kinnow), oranges, grapefruit, lemons and limes, of which mandarin (Kinnow) is of significant importance to Pakistan.

Pakistan's total production of citrus fruit (primarily Kinnow) is approximately 2.0 million metric tonnes annually. Although there is no remarkable increase in area under citrus production, the production has increased up to 30.8% since 1991–1992. In 1991–1992, Pakistan produced 1.62 million tonnes citrus, which increased to 2.1 million tonnes in 2008–2009 and 2.4 million tonnes in 2014–2015 [3].

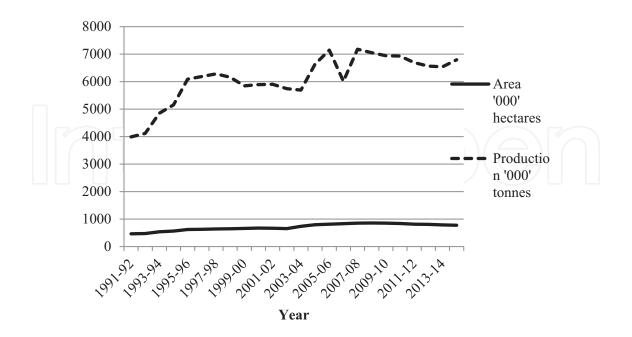


Figure 1. Area and production of all fruit in Pakistan. Source: [3, 5, 6].

The production of citrus fruit has been increasing since 1993–1994; however, it started to decline in 1999. The citrus fruit crop requires a critical low temperature for its ripening which if not achieved may lead to decline in the production of fruit [4]. Therefore, one of the reasons of varied citrus fruit production might be due to the temperature variations in the citrus growing areas of Pakistan. Such a great variation in temperature was recorded in 2006–2007 in citrus-producing areas due to which citrus production dropped from 2.4 to 1.4 million tonnes; however, the area under citrus fruit orchards remained the same [3].

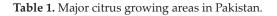
In Pakistan, citrus fruit has been predominantly cultivated in four provinces, namely: Punjab, Khyber Pakhtunkhwa (KPK), Sindh and Baluchistan. Among all four provinces, Punjab is considered to be the hub of citrus production. **Table 1** represents the major citrus growing districts in all the four provinces of the country.

Punjab province, according to Pakistan Horticulture Development and Export Company (PHDEC) (2005), produces more than 90% of total Kinnow production whereas KPK mainly produces oranges among all citrus fruits in the country. Sargodha, Toba Tek Singh and Mandi Bahauddin are three known districts for their citrus production in Punjab province. Different varieties of citrus fruits are also grown in small proportions in other districts.

Mandarins (Feutrell's Early and Kinnow) and sweet orange (Mausami or Musambi and Red Blood) are very important among all the citrus varieties cultivated in Pakistan. **Table 2** shows different varieties of citrus produced in the country. Punjab province, being the hub of citrus production (Kinnow), produced 97.1% of citrus fruit (Kinnow) in 2014–2015 [3].

In Punjab province, three districts, Sargodha, Toba Tek Singh and Mandi Bahauddin, constitute around 55% of the total area under citrus cultivation and produce nearly 62% of citrus fruit [6]. In Sargodha district, Bhalwal produces 650,000 metric tonnes of Kinnow annually

Province	Major districts
Punjab	Sargodha, Toba Tek Singh, Mandi Bahauddin, Sahiwal, Khanewal, Vehari, Bahawalpur, Multan, Okara, Layyah, Jhang, Kasur, Bahawalnagar, Faisalabad
Khyber Pakhtunkhwa (KPK)	Malakand, Swat, Nowshera, Lower Dir, Dera Ismail Khan, Mardan, Haripur
Sindh	Naushero Feroze, Khairpur, Nawabshah, Sukkur, Sanghar
Baluchistan	Nasirabad, Dolan, Lasbela, Gwadar, Sibi,
Source: [7, 8]	



Sweet Orange	Succri, Musambi, Washington Navel, Jaffa, Red Blood, Ruby Red and Valencia Late.
Mandarins	Feutrell's Early and Kinnow
Grapefruit	Mash Seedless, Duncan, Foster and Shamber
Lemon	Eureka, Lisbon Lemon and rough Lemon
Lime	Kagzi lime and Sweet lime
Source: [8]	$\mathbf{h}(\mathbf{r}) = \mathbf{h}(\mathbf{r}) \mathbf{h}(\mathbf{r})$
Table 2. Varieties of citrus fruit in Pakistan.	I Del I

and is considered as the centre of Kinnow (mandarin) production (Pakistan Horticulture Development & Export Company (PHDEC), 2005). **Figure 2** demonstrates citrus fruit production in four provinces of Pakistan.

In 2014–2015, the total citrus production in Khyber Pakhtunkhwa (KPK) was 1.29%, in Sindh 1.26% and in Baluchistan it was 0.29%. In the late 1990s, the production of citrus fruit in the Baluchistan province increased and it was due to the increase in the area under citrus cultivation and hence production under citrus fruit was increased in Baluchistan in the late 1990s [3, 6, 9].

In Punjab province, Kinnow production was 1.80 million tonnes followed by oranges, which was about 94 thousand tonnes in 2009–2010 among different varieties of citrus fruits. In

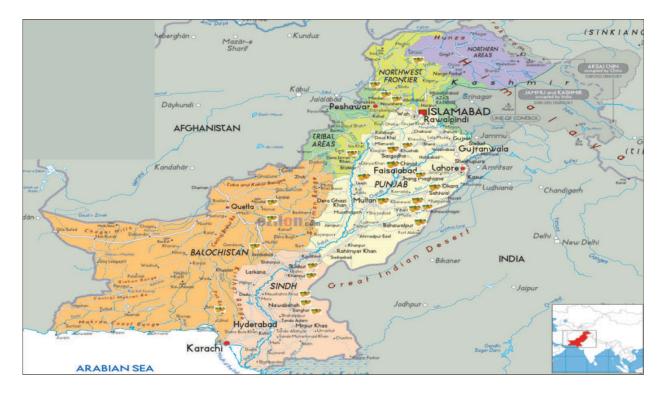


Figure 2. Province-wise production of citrus fruit in Pakistan. Source: [3, 6].

Type of Citrus	2011–2012	2011–2012	
	Area ('000' Hectares)	Production ('000' tonnes)	production
Kinnow	154.6	1876.0	89.43
Oranges	9.4	80.0	3.81
Musambi	7.2	61.5	2.93
Mandarin	1.2	9.3	0.44
Sweet Lime	3.9	29.5	1.41
Sour Orange	0.1	1.0	0.05
Lemon	4.6	26.0	1.2
Sour Lime	0.8	3.8	0.2
Grapefruit	0.3	2.3	0.1
Other	1.2	8.4	0.4
Total	183.2	2097.7	100.00

Table 3. Production of different types of citrus fruit in Punjab.

Punjab, Kinnow was 87.1% of the total citrus production and 80.3% of the total area under citrus cultivation. Oranges come next to Kinnow in production and area under cultivation and constitutes 4.5% of the total citrus production and 6% of the total area under citrus cultivation in Punjab. Grapefruit production is the lowest and it was only 3 thousand tonnes. Different types of citrus grown in Punjab province in 2009–2010 are shown in **Table 3**.

#### **1.2.** Citrus consumption

The consumption of fresh citrus fruit in developing countries has been increasing; however, it is still low compared to the developed countries. In Pakistan, per capita consumption of citrus fruit is almost static since 1999 except in 2007 when it dropped to 7.8 from 13.5 kg, as shown in **Figure 3**. The rapid increase in the population may be one of the major factors keeping the consumption level nearly constant despite the increase in citrus production from 1.8 million tonnes in 1999 to 2.1 million tonnes in 2009. Per capita income has increased from US\$450 in 1999 to US\$917 in 2009 [11]. However, the sharp decline in per capita consumption in 2007 was a result of lowest production of 1.4 million tonnes from 2.4 million tonnes in 2006, which resulted in lower domestic supply and availability of citrus fruit in the country. The high peak of 2005 in **Figure 3** reflects the highest per capita consumption of citrus fruit due to decreased exports of the citrus fruit from 151.3 thousand tonnes in 2004 to 79.2 thousand tonnes in 2005.

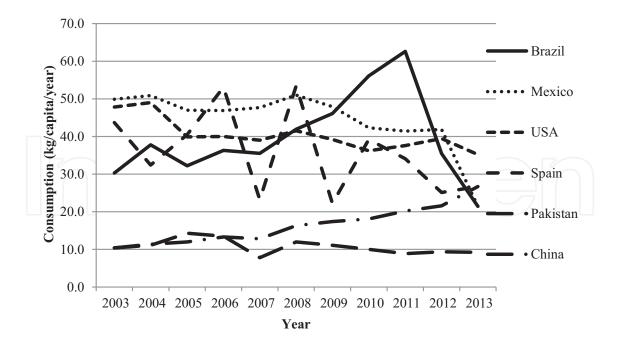


Figure 3. World citrus fruit consumption trend. Source: [12].

**Figure 3** shows the annual per capita consumption (kg) of fresh citrus fruit in important countries. There was an increase in per capita consumption in Brazil that reached to the highest level in 2011 and then dropped very sharply in 2012 and 2013.

#### 1.3. Citrus exports

With the changing consumer preferences towards consumption of fresh and convenience food, the global demand for fresh fruit is increasing [8, 13]. Pakistan is one of the largest citrus producing countries and ranked 13th in the production of citrus fruit [5]. It has been observed that fresh citrus exports from Pakistan have been increasing since 1995–1996 as shown in **Figure 4**.

Among all citrus fruits, Kinnow mandarin constitutes about 97% in the total exports of citrus fruit from the country [8, 14]. In 2014–2015, the total exports of citrus fruit from Pakistan were 393 thousand tonnes, which account for a total value of \$204 million that represents about 16.4% of the total citrus production. As compared to 2000–2001, the total exports of citrus were exactly threefold in 2009–2010 which accounted for \$99.4 million of foreign revenue. Despite the increase in production, only a small amount of citrus fruit (8–12%) is being exported.

The majority of the farmers in Pakistan own and cultivate a small size of agricultural land of less than 2 hectare. However, in Punjab, average citrus farm size was 12.3 hectare, which is considered relatively large compared to other crops [15]. The size of citrus orchard ranges from less than 1 hectare to as big as 65 hectare in different regions of the country. A few large citrus growers do exist; however, small and medium size growers are the majority [16].

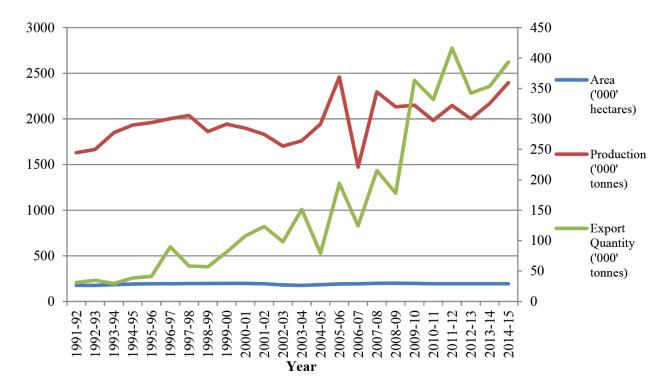


Figure 4. Pakistan citrus area, production and exports. Source: [6, 14].

The agricultural value chains in Pakistan are very diverse and start with citrus growers/ producers. Like other fruits, citrus fruit value chain is primarily controlled by the private sector. However, Government plays a facilitative role by providing basic infrastructure and regulatory measures for easy business transactions. It is generally observed that marketing intermediaries exploit agricultural crop producers by charging high margin on their investment [16]. Citrus fruit value chain(s) starts with the involvement of pre-harvest contractor directly with citrus growers. According to Chaudry [15], the typical citrus value chains in Pakistan are shown in **Figure 5**. The role of each player in the citrus value chain is presented later in the results and discussion sections.

All the players involved in these value chains execute their usual functions as they do in other food value chains; however, the pre-harvest contractors are the most important powerful player in Pakistan citrus value chains [15, 16].

Keeping in mind the increase in production, constant domestic consumption and available surplus of citrus fruit for export, a number of questions arises; how many different citrus value chains operate in the country? Who are the players involved in the citrus value chains? Despite the availability of citrus fruit, why only a small amount of citrus fruit is being exported? To answer these questions, this study aims to identify and analyse different value chains of citrus fruit (Kinnow) that are operating in Pakistan and also to identify and discuss the role and functions of each value chain players in the citrus industry in Pakistan. Furthermore, this study identifies future opportunities and challenges of citrus sector in Pakistan.

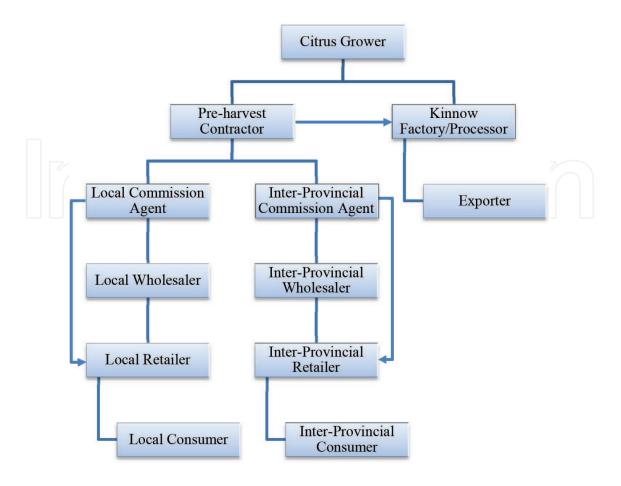


Figure 5. Value chains of citrus in Pakistan. Source: [15].

# 2. Method

Both qualitative (exploratory) and quantitative (descriptive and inferential) research methods were used for this study depending upon the research questions. A survey involving different players of Pakistan's citrus industry was conducted in 2013–2014 using semi-structured interviews assisted by a questionnaire. Primary data were collected through surveys, while secondary data were obtained from published documents, reports, journals and government publications of various public and private institutions and departments.

Using a convenience sampling technique, a total of 245 respondents were interviewed during a period of 4–5 months from three leading citrus producing districts, namely Sargodha, Toba Tek Singh and Mandi Bahauddin. The respondents included were 126 citrus growers, 99 preharvest contractors and 20 processing factories/exporters from these three districts. Due to unavailability of population size (sampling frame), time and budget constraint, a convenient sampling technique was used for the selection of the respondents. The underlying reason of interviewing different players in the citrus value chains was to study closely their functions and participation in different existing value chains. It also helped identifying and understanding different value chains operating in the country. This study also identified future opportunities and challenges of citrus sector in Pakistan. A statistical package Predictive Analytics Software–version 21 (PASW-21), previously known as Statistical Product and Service Solutions (SPSS), was used to analyse the collected data. Fisher's exact test was used to test the significance of different demographical variables and the selection of the value chain particularly involving pre-harvest contractor.

### 3. Results and discussion

### 3.1. Citrus (Kinnow) value chain systems

The results of this study revealed that citrus (Kinnow) value chains can be classified into two major types: unprocessed citrus (Kinnow) value chain and processed citrus (Kinnow) value chain. The description of these value chains is presented in the next section.

#### 3.1.1. Unprocessed citrus (Kinnow) value chain

Unprocessed citrus (Kinnow) graded and packed before selling to the local market and does not include usually washing and waxing. **Figure 6** presents the unprocessed citrus (Kinnow) value chain in the country.

About 50–60% Kinnow is marketed in the country for domestic consumption while nearly 30% Kinnow is accounted for post-harvest losses [8]. Citrus growers, pre-harvest contractors, local (provincial) commission agents, inter-provincial commission agents, local wholesalers, inter-provincial retailers are different actors of unprocessed citrus (Kinnow) value chain in Pakistan.

The major players of the unprocessed citrus (Kinnow) value chain are citrus growers and preharvest contractors and their marketing strategies intensely affect the citrus supply chain in the country. It was common practice in the past where about 90% of the citrus growers used to sell their orchard to pre-harvest contractors. The predominate reasons include unavailability of finances, lack of market information, ease of the transaction, avoiding the future price fluctuations and norms of the business [15]. Citrus growers are becoming more market oriented and adapting different marketing channels to get high price for their products instead of selling solely to pre-harvest contractors. The improved education level, government support and technological developments are the reasons for this change. One of the citrus growers replied when asked about direct marketing of his fruit in the market:

'Now nearly every citrus grower has an access to prices of different local and provincial markets which has helped us to involve ourselves into direct marketing of our fruit. Being ignorant of different market prices in the past, we were unable to decide where to sell, hence carried out with the pre-harvest contractor. Thanks for the government support, who provided us this opportunity to market our produce directly and earn good profit'.

#### 3.1.2. Processed citrus (Kinnow) value chain

Kinnow processing is of two types: (1) for export and involves washing, waxing, grading and packing and (2) for juice extraction.

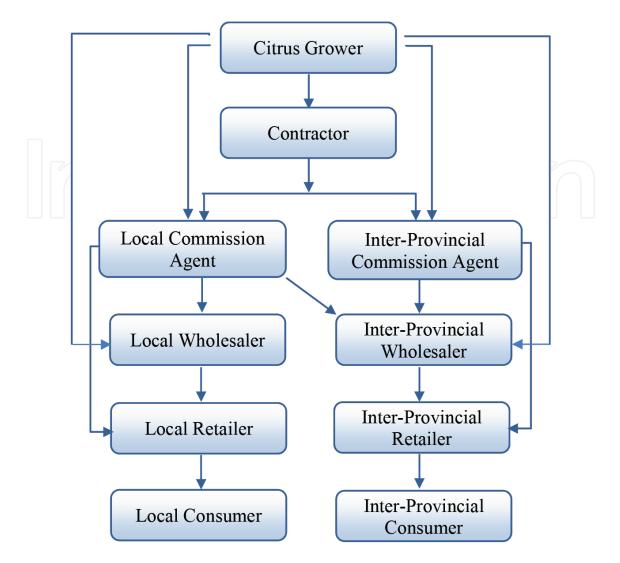


Figure 6. Unprocessed citrus (Kinnow) value chain for local market.

# 3.1.2.1. Processed citrus (Kinnow) value chain for export

Only 8–12% Kinnow is processed for export to different countries. In 2013–2014, the major exports of Kinnow mandarin were to Afghanistan (113,000 tonnes), Russian Federation (72,000 tonnes) and United Arab Emirates (68,000 tonnes). A complete list of countries is attached in Appendix A [17]. Processed citrus (Kinnow) value chain comprises citrus growers, pre-harvest contractors, local commission agents/wholesalers, Kinnow processing factories and exporters (**Figure 7**). The processed citrus value chain and unprocessed citrus value chain are nearly similar except Kinnow processing factory, and exporters are involved in processed value chain at the end stage of the process.

Citrus growers, pre-harvest contractors and commission agents sell citrus fruit directly to factories (Kinnow processing) and exporters. Pre-harvest contractors and some commission agents act on behalf of these Kinnow processors and exporters and purchase citrus fruit for them. These agents are provided with some credit or advance payments to buy citrus fruit. A good family and financial background, market reputation and ability of constant supply

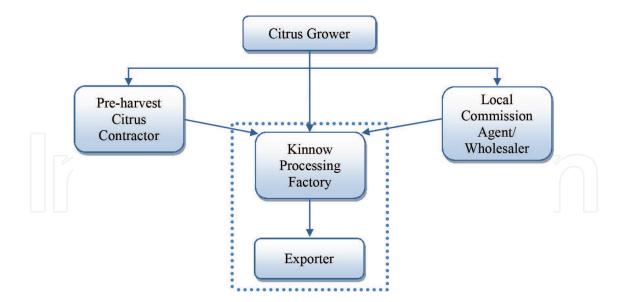


Figure 7. Processed citrus (Kinnow) value chain for export.

of fruit in the season are the qualities of sellers preferred by these Kinnow processors and exporters. Sellers to processors and exporters are paid through cheques. One of the exporters commented on the selection of seller (grower/contractor/commission agent/wholesaler):

'In our export business, we need to make promises with our importers for certain quantity of fruit in the season; therefore, all exporters try to deal with the seller who can commit constant supply of citrus. A well reputed, financially strong with good moral character seller is our first choice to deal with'.

In Sargodha, about 150 Kinnow processing factories are functioning but only 25–30 processing factories are exporting citrus to different countries. The reasons of such a low export from the country include high demand for seedless Kinnow (hybrid mandarin) in the developed countries (not produced in Pakistan), marketing practices and failure to meet the quality certification standards. One of the respondents who wanted to export to European countries commented:

'I always take good care of my orchards; hence, I manage to get good quality fruit in each season. Realising the quality, I decided to export my fruit to Europe last year but I was told that I should grow citrus to meet quality certification standards required for export which I am following now. Hopefully, I would be able to export my citrus to Europe soon'.

A few processing units are also being constructed in other districts as well, for example, district Mandi Bahauddin, district Toba Tek Singh and district Multan.

#### 3.1.2.2. Processed citrus (Kinnow) value chain for juice extraction

A total of 52 fruit processing and juice extraction factories are operating in Pakistan [18]. Only five of them are processing citrus fruit for juice extraction. About 6% to the total citrus produced in the country is processed for juice extraction [18]. These factories are concentrated in the major citrus producing areas such as Sargodha, Bhalwal and Mateela cities. Citrus growers and pre-harvest contractors sell mostly drop off, low quality and non-marketable fruit to

these juice factories, which process it into juice concentrate and sell it to different retail shops and supermarkets in the country.

One of the contractors who supply to exporters and processors replied:

'I always try to sell exporters and processors because they pay premium price for my fruit. However, these exporters and processors only purchase selective fruit from me and leave small size, non-uniform and unripe fruit. I don't mind it; I sell this non-selective fruit to juice factories and recover my cost. Job done'.

Figure 8 shows different functionaries of processed citrus (Kinnow) value chain.

#### 3.2. Description of different value chain players

Different players of citrus (Kinnow) value chain including citrus growers, pre-harvest contractors, commission agents, wholesalers and retailers are described and discussed below.

#### 3.2.1. Citrus growers

The results of this study revealed that majority of the citrus growers (76.2%) were 31–60 years of age and only 6.3% were quite young (under 25 years old) in the citrus industry. However, about 17% citrus growers were above 60 years of age. The literacy rate was more than 90% in the citrus growers (having at least 5 years of schooling) and only 3.2% respondents were illiterate. It was reported that the literacy rate was increasing in the citrus growing areas in Pakistan, thus providing basis for the growth of citrus growers and making them more market

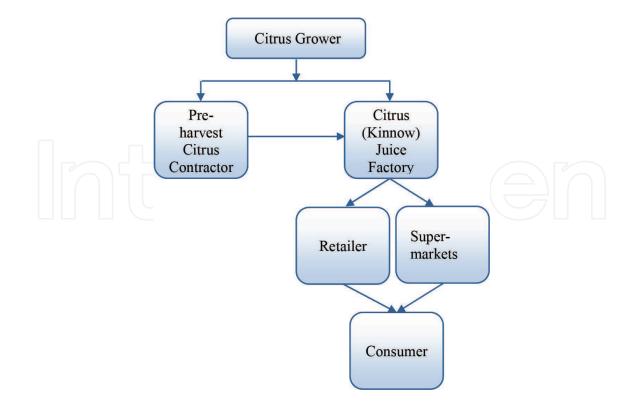


Figure 8. Processed citrus (Kinnow) value chain for juice extraction.

oriented [19]. The results also showed that nearly 80% of the citrus growers were very experienced and were involved in the citrus industry for many years. The size of the citrus orchards was small, and majority of the citrus growers possessed less than 20 acres (**Table 4**).

The size of these citrus orchards was further reduced when the orchard was divided among the next generations. Previously, it was found that majority of the citrus growers (more than 90%) preferred to market their produce through pre-harvest contractors, thus reducing the direct involvement of the citrus growers in the value chains. Due to better government policies in the education sector and increasing market awareness, the level of literacy rate has increased in the last 10 years. All citrus growers were educated and became aware of market information and opportunities. As citrus growers are becoming more market oriented, they are searching for reliable market information to find alternative value chains other than selling directly to pre-harvest contractors. According to this study, about 46% of the citrus growers are selling their orchard to pre-harvest contractors. This finding is contrary to the previous study conducted by Chaudry [15] and Ali [16] who reported that 95% of citrus growers sold their orchards to pre-harvest contractors about 15 years ago.

Nearly 30% of the citrus growers in the sample sold their orchard to commission agents/ wholesalers or exporters. Price was settled on commission basis at a rate of 7–8% of the total sale price of the produce with the commission agent or wholesaler. Exporters and processing factories usually announce citrus fruit purchase price per 40 kg for the season. It is negotiable in certain cases, for example, if citrus grower(s) contract for complete season fruit supply. There is no government control over prices of Kinnow and it is determined by market forces (demand and supply). The only problem while selling to exporter was that it only purchased good quality fruit with good size and colour (selective fruit purchase). This was one of the reasons, citrus growers switch to alternative buyers who purchase and pay the price for the whole produce. Nearly 6% citrus growers sold their produce to different buyers instead of selling to only one buyer.

Age (years)	1.0-30	31–60	61–90	
Percent (%)	6.3	76.2	17.5	
Education	Illiterate	Undergraduate	Graduate	Postgraduate
Percent (%)	3.2	74.6	15.1	7.1
Experience (years)	≤10	11-25	>26	
Percent (%)	21.4	40.5	38.1	
Area under citrus (acres)	1.0–20	20.1–60	60.1–160	
Percent (%)	53.2	30.2	16.7	
Sell orchard to	Pre-harvest contractor	Commission agent/ wholesaler	Processing factory/ exporter	Different buyers
Percent (%)	46%	30%	18%	6%

Table 4. Descriptive statistics for citrus growers.

Size of contractors	Less than \$0.1 million	\$0.1–\$0.5 million	More than \$0.5 million
Percent (%)	20%	70%	10%
Experience	Less than 10 years	10–20 years	More than 20 years
Percent (%)	20%	45%	35%
Sell fruit to	Commission agent/ wholesaler	Exporter	Different buyers
Percent (%)	50%	40%	10%
Education status	Illiterate	Educated to minimum level	
Percent (%)	35%	65%	

Table 5. Citrus pre-harvest contractors general information.

#### 3.2.2. Citrus pre-harvest contractors

A total of 99 pre-harvest contractors were interviewed for the study. About 70% pre-harvest contractors had US\$0.1–\$0.5 million business volume and were considered medium-sized contractors. Pre-harvest contractors either used their own money to buy the orchards or acted as an agent on the behalf of the other actors of the citrus supply chain, for example, commission agents, wholesalers, processors or exporters. The results revealed that majority of the pre-harvest contractors (80% of the respondents) had more than 10 years of experience, as shown in **Table 5**. However, small pre-harvest contractors had less than 10 years of experience due to the fact that they work seasonally in the market and were not a regular player of citrus supply chain in the country.

Majority of the citrus growers were well educated and experienced businessmen, whereas, only 35% pre-harvest contractors were illiterate (not even 2 years at school) but they work with either well-educated business partners or family members (brother, son).

About 50% of the pre-harvest contractors sold their fruit to commission agents or wholesalers, as shown in **Table 5**. Price is paid on commission basis at a rate of 7–8% of the total sale price of the produce. Usually, there was 1-year contract (written or verbal) between pre-harvest contractors and commission agents or wholesalers to supply a certain quantity of fruit under the contract on a fix price. Nearly 40% of the pre-harvest contractors sold their fruit directly to exporters. Usually, price was announced by processors and exporter association; however, in some cases it was negotiable.

Citrus growers sold their orchards in advance to contractors for different reasons. Firstly, citrus growers in Pakistan were not financially sound enough to market their produce. Secondly, responsibility of looking after the orchard is shared between farmers and pre-harvest contractors, and lessen farmer's financial burden for fertiliser and pesticides which is now provided by the pre-harvest contractors. On the other hand, pre-harvest contractor took control over the produce and bargaining power for selling the fruit in the market. One of the citrus growers commented on pre-harvest sale of his orchard:

'It is always a problem for me to buy inputs once my orchard starts flowering. Pre-harvest contractor, on one hand, purchase my orchard well in time and on the other hand, help in providing me the required inputs which otherwise I cannot afford'.

#### 3.2.2.1. Types of contractors

There are different types of citrus orchard contractors operating in the country. They can be divided into three broad categories on the basis of their purchasing power of citrus fruit for trading purposes.

i) Small-sized contractors

Small-sized contractors with buying power less than US\$0.1 million (1 US dollar = 85 PKR) are called '*Den Daar*' and usually work domestically in the local markets only. Being a small-scale operator and limited finances, they work in groups and buy an orchard on shared basis. They sell fruit on daily basis in the local market where they are called '*Phariwala*' in the local language or sometimes they sell directly to a wholesaler or commission agent.

ii) Medium-sized contractors

Medium-sized contractors buy fruit that value between US\$0.1 to US\$0.5 million. They work for commission agents/wholesalers/exporters and usually do not invest their own money. Sometimes they buy the orchard with their own money but usually they contract with the citrus grower at the pre-harvest stage by estimating the future production from the orchard and also make a future contract with the commission agents/wholesalers/ exporters. This way they play an intermediary role between two parties without investing their own finances. Commission agents/wholesalers/exporters are then responsible to pay all the money to the contractor in the form of partial payments. Initially, commission agents/wholesalers/exporters pay one-fourth of the total orchard value under the contract to the contractor who pays to the citrus grower as an advance. Usually, this whole agreement is not documented; therefore, there are chances of fraudulent through this whole transaction. One of the possibilities is that citrus grower might refuse to sell at the harvest stage due to high price offered by other contractors or buyers.

iii) Large-sized contractors

The large-sized contractors are few in number and usually buy orchards from mediumand large-sized citrus growers. They typically have strong finances with purchasing power greater than US\$0.5M. Sometimes, they work for commission agents/wholesalers/ exporters and buy orchards/fruit for them. They usually sell fruit to exporters and in different local or inter-provincial markets depending upon the price. However, if the prices are low, they can store fruit in the cold storages (privately owned) for some time and sell in the market when price increases.

#### 3.2.3. Descriptions of the other players involved in Pakistan citrus value chains

#### i) Commission agents

The commission agent ('Arhti' in local language) purchases citrus fruit from producers and/or pre-harvest contractors and sells it to wholesalers /retailers/exporters. Occasionally, the commission agents work as a wholesaler and sell directly to retailers or exporters. In some cases, citrus growers and contractors may use commission agents as a selling agent to sell in the local and far distant markets. Commission agents usually do not take the title or possession of the commodity (citrus fruit) and act as a link between buyer and seller and facilitate the whole transaction and receive a fixed amount as a commission for their services.

Nearly all the commission agents provide credit to citrus growers and contractors with the condition that they would sell their fruit to them. Usually, contractors do not receive any payments until the end of contracting period. At the end of contracting season, contractor is paid based on the agreement between the parties.

#### ii) Wholesalers

Wholesalers buy fruit in large quantities from commission agents and pre-harvest contractors or directly from the citrus growers. Contrary to commission agents, wholesalers take the possession of the commodity and perform different value-added functions like grading, sorting, washing, cleaning before selling to the local market, inter-provincial wholesalers, retailers and consumers. Usually, wholesalers extend credit to pre-harvest contractors who purchase fruit for them from the citrus growers. In that case, the preharvest contractors work as a commission agent for that particular wholesaler.

#### iii) Retailers

In Pakistan, citrus fruit is a table fruit and consumed fresh. It is primarily sold by fruit shops, stallholders and street hawkers (using animal driven carts). The fruit shops are situated mostly in consumer markets, near residential areas, along roadsides. It is very convenient to buy fruit from these shops at reasonable prices; however, a large quantity of citrus fruit is also sold by street hawkers on bicycles or animal-driven carts all around in the cities and country side. Though they sell only a small amount of fruit, yet they are necessary part of the whole citrus value chain in delivering the product to end consumers. These retailers also known as '*Phariwala*' buy fruit directly from small-sized pre-harvest contractors.

# 4. Opportunities and challenges for Pakistan citrus industry

Citrus growers are becoming more market oriented; therefore, by increasing the marketled opportunities like crop management, improving quality of the fruit, adding more value through processing will develop and expand Pakistan citrus industry. With newly developed infrastructure and transportation systems, domestic as well as international supply chain of citrus industry will be better established towards becoming more efficient and reducing the overall waste.

The exports of citrus fruit from the country are only 8–12% of the total production; therefore, there lies a great opportunity and potential in the export of citrus fruit. By developing the quality management practices, improving supply chains, establishing certification scheme and reducing post-harvest losses, the exports can be increased particularly in the European countries, Middle East, South East Asia, China and Central Asia markets.

The challenges that Pakistan citrus industry is facing include, but not limited to, agro-ecological climate with extreme summer temperatures, frost in winter and water scarcity/shortage.

Inefficient production, irrigation methods, post-harvest losses, low grade fruit, poor disease control, lack of fertilizers/manures in the soil and inefficient supply chains are the other major challenges in citrus value chains. To overcome these challenges, citrus grower association (private entity owned by growers) is working closely with government departments and institutions to provide required inputs and expertise to growers that can raise the quantity and quality of fruit.

The lack of skilled and trained labour for fruit picking poses another marketing constraint, which in turn affects the quality of picked fruit. Even the lack of seasonal or temporary labour for fruit picking is also a challenge. The efforts are being made by extension workers, medium and large citrus growers to provide necessary training and accommodation facilities to the labour. This will not only decrease the fruit damage during picking but also ensure the availability of the labour when required.

Good agricultural practices (GAPs) and sanitary phytosanitary (SPS) measures are required for markets such as Europe, the USA and Oceania. However, efforts are being made, both publically and privately, to uplift the quality of citrus fruit in order to get required certification for export.

# 5. Conclusion

The agro-food value chain system in Pakistan is very diverse and nearly all citrus value chains are dominated by citrus growers, pre-harvest contractors and exporters of citrus fruit with the involvement of other value chain members like commission agents, wholesalers, and retailers. It was found that citrus value chains can be classified into two major types : unprocessed citrus value chain for local markets and processed citrus value chains for export and juice extraction. In Pakistan, the majority of citrus orchards are less than a hectare; however, the average size of citrus orchard is almost 20 hectare. In the past, mostly citrus growers sold their fruit or orchard to pre-harvest contractors and only a small number of the growers were involved in direct marketing of their produce in the markets. In recent times, due to the availability of market information, citrus growers are becoming more market oriented and shifting away from the customary practice of selling the orchard production before harvesting and

are directly marketing their produce in national as well as in international markets. There are few challenges and opportunities that can be addressed prudently to make Pakistan citrus industry more flourishing and prosperous. The biggest opportunity lies in the export horizon, which if tapped can be a good source of export revenue.

Commodity/Country	2013–2014	
commounty/country	Quantity '000' tonnes	Value Thousand rupees
Kino, fresh	353.72	15,665,315
Afghanistan	112.87	4,514,597
Angola	0.09	3593
Armenia	0.00	_
Azerbaijan	0.00	121
Bahrain	1.64	57,762
Bangladesh	1.87	70,369
Cambodia or Kampuchea	0.27	10,368
Canada	0.73	39,012
Georgia	1.80	121,427
Hong Kong (S.A. Re. Chi)	0.19	6587
Indonesia	17.34	864,293
Iran (Islamic Republic.)	0.00	-
Iraq	0.00	-
Italy	0.00	-
Kazakhstan	0.35	14153
Kuwait	12.16	464,032
Lithuania	0.42	29,000
Malaysia	1.01	52,365
Maldives	0.00	-
Mauritius	1.45	75,519
Netherlands	0.05	2174
Norway	0.08	3419
Oman	5.79	179,048
Philippines	10.15	431,834

# Appendix A: Export of citrus (KINO) fruit, country wise

Commodity/Country	2013–2014	
	Quantity '000' tonnes	Value Thousand rupees
Poland	0.00	
Qatar	1.77	79,950
Reunion	0.18	7321
Romania	0.07	4538
Russian Federation	72.00	436,2011
Saudi Arabia	12.63	421,972
Seychelles	0.08	5388
Singapore	2.11	87,588
Sri Lanka	4.65	157,871
Sweden	0.05	2571
Tajikistan	0.04	1172
Ukraine	21.70	1,256,946
United Arab Emirates	67.78	2,234,566
United Kingdom	1.99	86,283
Uzbekistan	0.07	2931
Viet Nam	0.34	14,533

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# The Value Aspect of Reallocating Seafood Freight from Road to Sea Transport

Per Engelseth, Irina V. Karlsen, Shulin Huang and Arild Hoff

Additional information is available at the end of the chapter

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#### Abstract

A case study elaborates on the project organization promoting change of transport mode in a food chain from a value perspective. This project organization may perspectively be viewed as a supply chain with value conceptions different from the everyday seafood supply chain it is meant to develop. Value is in this project context revealed as an intersubjective complex phenomenon, founded in that value conceptions by actors located at different locations in the supply chain. This renders customer value as one of many dynamic value components in this project organization. Value embedded in a supply chain is therefore always a source of uncertainty, a subjective perspective; it cannot be considered as a clear functional purpose in projects aimed at developing food supply. The route to reallocate seafood freight should therefore focus on organizing interconnectivity to support networking and the project members accepting that the project outcome is emergent.

**Keywords:** food logistics, sustainability, short sea shipping, intermodal transport, customer value, supply chain management

### 1. Introduction

Established 45 years ago, the Norwegian aquaculture industry has progressively grown, which has now become one of the most important industries in Norway's economy. Nowadays, most of the fresh salmon products are transported on roads. This mode of transport involves challenges such as risk associated with frequent accidents on these wintery Norwegian roads, low quality of the transport service purchased on an open market managed by seafood product customers and limited environmental sustainability. Short sea shipping (SSS) offers an

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alternative transportation solution being characterized by a lower level of pollution than road transport and providing sufficient transport speed to market. This case focuses on the seafood cluster including the island municipalities of Frøya and Hitra as well as the Rørvik municipality on the coast of central Norway. Export volumes are expected to experience a fivefold increase from these two industrial clusters. If these goods are continued to be transported by land, this may in addition to that road transport is considered not environmentally sustainable also lead to increased deterioration of roads.

In autumn 2014, as a result of cooperation between Kristiansund and Nordmøre Harbour company and North Trøndelag Harbour Rørvik IKS, the *Coastal Harbour Alliance* was established. The mission of this alliance is to provide a satisfactory volume for fresh fish export to reallocate the Hitra/Frøya and Rørvik municipality freight flows from road to sea, involving two closely located ports of origin. A key technical facilitator of this transport solution is efficient intermodal transport, using the same container carried on at least two different transport modes. The main focus of the project is to find a solution satisfying transport demands of the end customers in the everyday seafood supply chain in terms of frequency, cost and reliability.

Based on a case study by Engelseth et al. [1], this chapter discusses further the value aspect of this proposed freight reallocation from road to sea transport. This development organization is separate from the supply chain itself that it aims to change. The applied road transport solution involves considering a range of factors associated with customer preferences as well as a wider concept of societal intertwined with environmental value. Value is a perception. In a supply network, different actors hold different perceptions of value associated with reallocating seafood freight from road to sea transport. Initially, these factors are indicated and discussed. Factors impacting on these value perceptions are varied and include CO<sub>2</sub> emissions, degree of experienced uncertainty, experienced accident rates, demands regarding time to market, product quality objectives, logistical feasibility and costs and business relationship strength. This consideration of value as a transient phenomenon in project development of food chains is the starting point of our investigation. The chapter considers this by first discussing freight reallocation as a networked project organization. This section establishes the current status quo of the project in its networked context pointing to fundamental networkrelated challenges of freight reallocation to the SSS mode. This is followed by development of the concept of value in such an organizational setting. This is followed by an introduction of SSS as transport mode. The final section before conclusion describes the actual freight modes applied in the case from a supply chain perspective, involving both logistical and inter-organizational integration concerns.

# 2. Freight reallocation: project, network and organizations

The proposed freight reallocation from road to sea transport is organized as a project. The possibilities of reallocation of seafood freight flows from road to sea here are great due to favourable allocation of key ports in the municipalities' neighbourhood and efforts and interest from the government, aquaculture and logistic service providers' side. While the current dominant road transport mode favours the use of low-cost foreign trucking service providers, the establishment of a SSS with short distance trucking feeder routes favours the local Norwegian truck companies since they are already established in this region.

The restructuring to SSS will take some time. However, the creation of the new modern harbour facility at the industrial park on the small island of Jostenøya (see **Figure 1**) within the island municipality of Hitra greatly increases the efficiency of transporting through this mode, with direct loading from the seafood producers established at the industrial park with its adjacent harbour and short road transport from producers located at a few kilometres' distance from this new harbour facility.

Sea transportation will in the proposed start-up phase be as a supplement to road transportation. Currently, the participants of the project are actively seeking the opportunities for return cargo flows. There are a lot of opportunities, for example, fruit and vegetable freight flows from the EU countries to Mid-Norway and Western Norway that can be combined together. Even though the new production facility implies an adjacent harbour location, the change to SSS is not decided upon yet; it is subject to active discussion in the industrial network. One major reason for this is that freight in most cases of seafood export in the region is commonly determined by the customer. The commonly used ex works clause also implies that it is the distant customers, not being really aware of production and logistics infrastructure concerns in Norway that in practice determine how the freight is to be transported.

This means that a change of road to SSS transport involves convincing the seafood producers' foreign customers. Most of these importers are located in the EU and currently have their goods transported door-to-door by trucks. This is clearly, except for the frequent accidents on wintery Norwegians roads (see **Figure 2**), a convenient transport solution. Furthermore, the seafood producers and exporters are fundamentally indifferent to how their goods get transported, by which trucking company, it is only when they take into consideration societal



Figure 1. The projected industrial park and harbour facility at Hitra.



Figure 2. Seafood on Norwegian roads is prone to frequent accidents.

values promoted to their own export market customers such as retailers that they may tend to prefer sea transport solutions. This, however, may also demand traceability to verify the use of transport modes. Such choices may accordingly benefit the reputation of the firms from corporate social responsibility standpoint.

To reallocate this freight from road to sea involves accordingly a marketing effort on behalf of Kristiansund and Nordmøre Harbour company that owns the in-development industrial park and harbour facility and the Hitra municipality supporting the establishment of this production and port service infrastructure. Thus, this challenge also encompasses the project organization of the Coastal Alliance to reallocate seafood freight from Hitra and Frøya municipalities from road to sea transport. These are the main stakeholders holding a value perception regarding the active use of the new harbour facility at Hitra. It is accordingly a project-related challenge to convince the foreign importers of seafood from the Hitra and Frøya facilities to import their goods using SSS. For this reason, the customer value perspective of this freight reallocation is vital. However, since many networked supply chain actors involved in the potentiality of developing transport from Hitra to the markets have varying conceptions of value, we must also scrutinize this concept of "value". We then turn to consider what we mean by "customer value" in this organizational as well as societal context. This is followed by discussing the environmental concerns related to reallocating freight to SSS through this project.

# 3. On "customer value" and value in general

The notion of "value" is essential in all forms of business. Simply speaking value may be considered as "something that people regard highly, cherish or protect" [2]. This implies a semiotics understanding of value, associated with texts and conversation. In the business community, the economic aspect of value is highlighted. From a supply chain management perspective, pertinent to our inquiry, what is highly regarded, cherished or protected is associated with perception of supply benefits weighed rationally speaking against the costs of perceived ownership. It is a balancing game of perceived positive and negative outcomes of an acquisition. Christopher [3] terms this balancing in the organizational context of a supply chain as "customer value".

Being a statement of subjectivity, the concept of "customer value" is inherently complex. The human mind and its preferences are no objective phenomenon; preferences are contingent and change. Value is considered in this study as always intersubjective. This is vital, because shared understanding of what constitutes customer value in the conglomerate organization of a supply chain also represents a binding force. Value is an integrator, a boundary object that helps to integrate in the supply chain. It plays the role of potential, to secure recurrent purchases through continuous customer satisfaction achievement.

Customer value is in business practice clearly a complex phenomenon. Supply chains are here considered as linkages characterized by systemic integration, an organizational structure. Being complex means that value from the perspective of the customer is seen as a process; it is emergent. Since value is always in flux, for the supplier, it is also a moving business target.

Clearly, what is written here represents a particular process approach to appreciating "value" in supply chains and thereby managing them. Given that customer value is the key objective in a supply chain and that we have already indicated that customer value is customer perception of benefits balanced against costs of acquisition and use, this in itself is regarded a process. Because, the customer evaluating follows a timeline, it is a learning process that emerges through interaction in the business relationship between the customer and the supplier. Furthermore, in line with Richardson's [4] view that no firm is an island and in line with Håkansson and Persson [5] who describe firms' interaction in supply chains as integrated hubs of interaction with various heterogeneous suppliers and customers, this entails some level of network complexity. This complexity resides at different levels of QUERY. Perrow [6] classifies levels of analysis, starting from the individual level, through group, department, division, organization, inter-organization and finally at organizational set. The "inter-organizational" level is commonly termed as the relationship. The organizational set is commonly termed as "network" or "chain" in supply chain literature, a systemic configuration of different firms working together. In this study, this network is a time-limited loosely coupled project organization bound by a common functionality of developing sustainable seafood transport. All these layers of reality in business can be considered as subject to complexity, and they do have impact on perceptions of what in practice is customer value in different ways. What is vital is having a fundamental understanding about the "value", which is dynamic in real life and can be found at different organizational levels. Furthermore, the characteristics of value at these levels interact with each other. Clearly this paves the way for a research proposition regarding what characterizes such interdependencies, but this is out of bounds of this book chapter.

In this chapter, we seek to address practical issues regarding perceptions of value associated with reallocating freight from road to SSS transport. This implies the need to simplify our analytical framework. In relation to the levels of analysis, we concentrate on customer value at the organizational and network levels as well as the relational level that binds firms together. These levels of analysis are illustrated in **Figure 3**.

The choice of omitting the more personal levels of analysis is because of the data, which mainly encompasses value perceptions regarding the different organizations involved in the network, regarding the research issue at hand. These perceptions are considered embedded in a network that is characterized, in line with Gadde et al. [7], by its atmosphere. A key feature of network atmosphere is the level of trust influencing the willingness to integrate.



Figure 3. Levels of analysis applied in this study.

In this case, we focus on integrating a project organization associated with food freight reallocation. Describing a network as a set of interacting business relationships also entails that various relationships are interdependent. An action in one business relationship has impact on a larger network organizational structure consisting of more or less integrated firms. In this chapter, we propose a form of domino effect on other relationships, and this includes how value is perceived as emergent due to interaction in different relationships affecting the network atmosphere. Finally, it is vital to stress that, even though customer value is ultimately measured by the customer, other network actors may also perceive this factor. This is captured in the industrial marketing literature as the concept of "value proposition" [8]; value may be proposed by the supplier, and this creates foundation for dialogue to create customer value through interaction.

The value proposition implies therefore a boundary spanning effort by the supplier, aiming to reach out to interact with the customer and thereby learn first-hand what the customer needs are and is willing to pay, for a market offering. This market offering is accordingly viewed as reciprocally interdependent in the business relationship between the customer and supplier. This is clearly a process, a mutual adjustment. The customer or supplier may have carrying degrees of power, but seldom does one dictate over the other a conception of "value". This process of adjustment, learning what is valued for one's own firm and the other firm, is again embedded in a network structure.

This structure can also be conceived as having properties concerned with the meaning of "value", as discourse or alternatively termed as "network culture". Networks may, following Cooren [2], be associated with a common binding discourse. At this aggregate level, customer value is never a precisely measurable artefact. People are self-reflective, and what we like and what we prefer are in continuous change, both cognitively fluid and contingently dependent. In our case, this discourse can be described as a business culture, rules, canons and norms that define the network as a collective of firms. The network may be considered as a societal level of investigation to the degree that organizations partaking in the network are not merely business organizations. The network may also be considered as an ecosystem This implies taking into account in addition to economic concerns, also nature and societal concerns. In this study, such environmental concerns are considered contextual, not part of the network itself. The studied network does, however, consist of a mix of business organizations and public entities. Value is a complex phenomenon in a business network setting. We now turn to considering the shipping solution value is associated with.

# 4. Short sea shipping

The main common transportation modes are classified as either road, sea, air, pipelines or rail. In a supply chain, which is a business context, value perceptions will be the strongest influencer when choosing among these alternatives. From a business perspective of the individual supply chain actor, priority is given to achieve company profitability. Choices are, however, limited by the reason of distance and characteristics of goods. Recent technological innovations facilitate easy shifts between different modes possible. The container is a key resource in such transport configurations. This functionality is called intermodal transport. Furthermore, especially when transporting fresh perishable foods, reefer containers secure food quality and low-cost transport intermodal changes. Traceability is assured through temperature control that also enables maintaining a standard quality of fish products over a prolonged timeline of transport duration. The quality of traceability is dependent on the level of supply chain integration.

Intermodal transport represents combining minimum two transport modes in a particular transportation chain without any change of container; a combination of road, rail and water transport. Initial and final road transportation must be as short as possible [9]. This means that intramodality, following Boske [10], can be described as a process of transporting freight through a systemically organized network involving combinations of different modes of transport in which all the component parts are seamlessly linked and efficiently coordinated using standardized transport resources, the container being the core facility. Intermodal transport concerns investment infrastructure cost, maintenance cost for terminals, purchasing cost for vehicles and equipment and cost for transfer and storage. These factors constitute the transport process associated with intermodal transport.

The overall economic benefits of intermodal transportation are proposed by Yevdokimov [11] as divided into four elements: (1) an increase in the volume of transportation in an existing transportation network, (2) a reduction in logistic costs of current operations, (3) the economies of scale associated with transportation network expansion and (4) better accessibility to input and output markets. The cost structure for the transportation at each phase, however, is unclear and thereby hard to break down to create an accurate perception of the total that intermodal transport at an aggregate network level is cost-effective over long distances and in large volume. This is due to the inter-organizational character of this form of transport; companies reluctantly only share their cost information.

In the studied case, the supply chain undergoing potential freight reallocation, the combination of sea and road transport is advocated by the network actors with the intention to achieve efficient transportation performance. One of the reasons, as described in the introduction, is to utilize a multimodal concept with SSS as the main transport mode, to reduce road accidents, and to reduce traffic congestion in urban areas. Road driving in residence site has arose noise pollution and unsafe conditions for people in the local area. In addition to that, less greenhouse gas emission is desired in the long term from the perspective of green logistics. According to Rodrigue et al. [12], the term "green logistics" refers to logistics designed not to only be environmentally friendly but also economically functional. This implies a statement of network value, a part of the discourse this SSS development project is embedded in. There is no evidence that taking environmental considerations into logistics system would have negative influence on logistics performance [13].

Taking a supply chain perspective, managing this chain involves integration of this multimodal transportation system through a chain of interdependent suppliers. The customer, in this picture, is each intermediary, with the end user far off in the distant markets waiting to purchase and later eat their quality seafood from, in this case, Norway. Customer value, perceived by an end user in the food chain, is accordingly fragmented. It is perceived as a sequentially interdependent, a cumulative quality where each leg of transport impacts on the following. In such long-linked sequentially interdependent inter-organizational entities stretching from raw-material source to consumption, typical for manufacturing and for modernistic food production, sequential interdependencies are prominent. A following activity is dependent on the completion of a previous one; when such activities are networked between different firms, this creates interdependencies, a form of network power.

Thompson [14] describes variation in power-based interdependencies as being either reciprocal, pooled or sequential. In cases of dominant sequential interdependencies, resource pooling and intense interaction (reciprocity) support a long-linked form of production. In services, it is either core pooled or reciprocal interdependencies that are supported by sequential timing. This means that logistical coordination is a prime effort in food chains. Modernistic (industrialized) food chains are a particular form of supply, similar to manufacturing. Activities are such supply chains need, fundamentally, to be coordinated as series of events in a process. To synchronize the activities carried out in supply chain processes, a series of transport services need to be sufficiently integrated and coordinated. The aim of integration concentrates on lead time minimization and improvement on resource utilization [15]. Following Macharis and Bontekoning [9], intermodal transportation assumes optimization of its individual modes not only separate organizational transport components but also as a part of transport network as a whole system. Since this concerns inter-organizational integration, this also is a supply chain management issue.

The case of infrastructure development at Hitra to accommodate sea freight involves a particular form of sea transport sending goods from Hitra for a shorter distance, for reloading to mainly road transport, but potentially also long-distance sea transport in cases of frozen seafood transport. SSS usually defined as the shipping of cargo flows for quite short distances along a coastline. The EU Commission considered SSS as "the only freight mode that can offer a realistic prospect of substantial modal shift from road, as well as improve competitiveness and reduce environmental damage" [16]. In the current supply chain, considered as a whole system, SSS is a supplement to road transportation. Transport intermodality is accordingly a facilitator of efficient SSS. The viability of SSS also depends on type of transported freight. This consideration is generically considered when choosing the right transport mode. Air transport is fast but costly and is best suited for lightweight and smaller goods, road transport is convenient over short to medium distances since it provides door-to-door transport and sea transport is inexpensive but slow and can carry heavy bulky goods. In addition, in terms of environmental concerns, sea transport can carry large volumes in a single vessel and are therefore considered more environmentally friendly. Also road wear and accidents make SSS a preferable mode of transport compared to road transport of the goods.

To secure logistically efficient transport, SSS involves the use of technically adapted ship designs. The main technologies of the SSS are Float-on-Float-off (FLO-FLO), Lift-on-Lift-off (LO-LO) and Roll-on-Roll-off (RO-RO). The FLO-FLO ships are also known in which the floating cargo is floated into the ship's cargo space by submerging the ships' loading area. A typical disadvantage of this arrangement is that the ship must be lowered out at sea, which allows the floating vessels to be stowed into a stowage level vertically fixed within the ship. In addition, this submerging operation of the ship must be adjusted to fix deck or girder structures, which segregate the cargo containers at various cargo levels. Such intermodal transport is used mainly in developing countries with limited harbour facilities.

The LO-LO vessels, illustrated in **Figure 4**, are container vessels transporting a wide range of products that must be loaded and discharged in the port by crane and derricks. The cargo is lifted on the vessel according to a particular plan that is required by technical characteristics of the vessel, "not equipped with ballast-adjusting mechanisms. The LO-LO solution will be relevant for other types of cargo and included in use at Hitra. These are vessels commonly considered as "container ships".

The RO-RO technology is used for the fresh fish transportation in the studied case. Roll-on-Roll-off is the technology, which is applied in the design of ships and allows to carry wheeled cargo. This is the only one solution for sea transportation of heavy-wheeled freight such as trucks and other bulky construction and road machinery. According to Medda and Trujillo [17], the RO-RO vessels need considerable investment that implies the requirements for a satisfactory level of the commercial operations. The RO-RO vessels have built-in or shore-based ramps that allow the cargo to be efficiently driven on and off the ship during loading/





Figure 4. A FLO-FLO ship operation.

discharging in the port. They can be described as freight ferries. Much as a car ferry, the ship load (in our case trucks) is driven on/off the deck on its own wheels. Advanced engineering technologies allow the ship owners to compete in the SSS market through the functionality optimization of RO-RO ships and flexibility in cargo access equipment. The use of stern ramps suitable for the different types of quays and port facilities, custom-made shore ramps, provides highly efficient and quick loading and unloading [18].

RO-RO technology illustrated in **Figure 5** is primarily associated with higher speed of loading and unloading of goods compared to traditional container vessels [19]. The capacity of such vessels is unlimited compared to other modes of transport, illustrated by specialized car transport vessels used for long-distance transport. While car transport vessels are adapted to this particular type of freight, the SSS RO-RO ships are constructed as smaller vessels under 10,000 DWT adapted to reap benefits of quick loading and unloading, particularly important when ships call at numerous ports loading smaller consignments of freight.

Appling RO-RO technology implies a truck is loaded at Hitra or Frøya, driven to the port at Hitra and loaded on the ship. The truck is a semi-trailer, where the trailer section containing a reefer container remains on the vessel, while the truck returns for further engagements. Likewise, at the port of destination, a new truck picks up the trailer for further transport. The trailer has an upper side rail that is a part that is a beam that runs the length of the upper frame of the trailer. The rear reflector is a light-reflecting device that marks the back end of the reefer. The lower side rail is a beam that runs the length of the lower frame. Support legs hold the semi-trailer in a horizontal position. A piece of metal that protects the end of the reefer using a light-reflecting device.

Much of the long-distance refrigerated transport by truck is done using such trucks pulling refrigerated semi-trailers (reefers) only onto the vessel, the decoupling form the trailer. The number of trailers involved into the transportation process is estimated to be 100 semi-trailers due to skip capacity. Return cargo is a crucial and still unsolved economic factor. The project



Figure 5. Loading a RO-RO ship.

is based on the concept of collaboration between supplier, recipient, shipping company, road logistics provider and harbours. The trailer will function both as a cargo carrier and a distribution unit.

A vital factor in all transport logistics is the speed. This impacts on the time of delivery and accordingly on customer value. A negative correlation exists between vessel speed and vessel capacity. Therefore, according to Woo and Moon [13], maintaining certain vessel size is also a basis of speed control. From the terms of decision-making, managers count economic saving from slow speed and extra income which is raised by speed-up service. This shows how value incorporates in transport both cost and benefit perceptions, and this needs to be balanced. This balancing can be associated with mathematical optimization principles. However, when considering the environmental performance, slow speed is the preferable choice in maritime shipping if it is still possible to be able to meet given time limits. This entails that when widening the level of analysis to the network level, encompassing both the environmentally concerned society and the nature itself as substance matter, further perceptions on what constitutes value emerge. In the model of speed optimization on the fixed shipping routes, the main business objective is to reduce fuel consumption. This is possible to achieve by adjusting the sailing speed. Given capacity constraints of ships and harbours, as well as uncertain weather conditions, it is however difficult to optimize ship routing. Shipping is in practical circumstances, therefore a complex process where optimized routing represents plans functioning as an indicator.

# 5. The environmental context

In this section, SSS is discussed in the context of the natural environment. First a few words are provided on what constitutes environmental concerns pertinent in relation to transport mode selection. Focus is here on the factor of global warming, seen as a human-inflicted phenomenon. The processes of goods production, transportation, inventory storage and end customers' consumption are causing greenhouse gas (GHG) emissions. GHGs in the atmosphere are major foundation of the greenhouse effect. Mora et al. [20] pointed out that if the greenhouse gas emissions are not reduced, humanity can face a serious problem as the excess of the historical planet's temperature already in 2047 with its impact on ecosystems, biodiversity and the livelihoods of people worldwide [21].

After oil and gas extraction, manufacturing and mining activities, the transportation of goods is among the most polluting industrial activities to the environment and ecosystem. Road freight transport is a major source of carbon dioxide (CO<sub>2</sub>) emissions that comes from the burning of petroleum-based products in cars engines. The amount of other greenhouse gases emitted during fuel combustion is quite small. There are gases as methane (CH<sub>4</sub>), nitrous oxide (N<sub>2</sub>O) and hydrofluorocarbon (HFC) emitted during mobile air conditioners and refrigerated transport use. However, construction and renovation of port area emerge large amount of pollutants into air and water, which threaten the lives of local people and natural surroundings [22].

Reduction of emissions is an important objective of any national environmental policy. According to the international Kyoto agreement, Norway is aimed to reduce greenhouse gas emissions to 84% of the registered level of emission in 1990. There is also an agreement implied by Norwegian parliament in 2008, where the emission reduction is set as a national target. The Ministry of Transport is working to achieve these goals by stimulating public transport and innovative types of transport, by investment in new technologies and encouraging a change to vehicles with lower emissions. This policy is also supported by the economic instruments:  $CO_2$  taxes and green energy subsidies. These policies are intended to promote transition to increasingly using environmentally friendly transport modes.

Road transport involves consuming unclean fossil fuels, which emits  $CO_2$ ,  $NO_x$ , sulphur compounds and other toxic substances. These substances seriously damage air quality, also at a local level. It is a serious health concern, especially for people with breathing disorders. Rommert et al. [23] analyse choice of transportation (transportation mode, intermodal transport, equipment choice and fuel choice) against their environmental impact. This study reveals that larger scale of cargo to transport will lower  $CO_2$  emissions per g/t/km. Among all transportation modes (container vessel, rail, truck and plane), transport by vessel is the most  $CO_2$  efficient and offering highest fuel economy. It is a price-wise and economical transport mode. Therefore, the SSS is attractive from an environmental perspective in likewise as being economically feasible [16]. This form of transport usually does not allow door-to-door delivery and is slow.

Governments are not sitting idle while ships pollute the air. Sea transportation is thus subject to a particular tax system. The Sulphur Emission Control Areas (SECA) for shipping companies was entered into force in September under new EU legislation. There have been introduced certain taxes and requirement to use fuel where the sulphur content should not exceed 0.1% when operating within the SECA. The SECA includes North Sea, which Norwegian shipping companies are crossing during their import/export operations. Therefore, it will have impact on operation cost and will increase charges to the customers [24]. Ships emit  $NO_{2'}$  but this transport-related value can be improved based on the available or a new technology:

- Fuel switching
- Development of new technologies and vehicles that are more efficient
- Minimization of fuel use by adopting driving practices
- Improvement on maintenance
- Switching from one transport mode to another during a transportation chain

In our case, all transportation related to export of fresh fish to the EU countries represent about 130 mill.ton.km/year with emissions equal 76 g  $CO_2$ -ekv./ton.km [25]. Sustainable transportation is a transportation that satisfies individuals and society's needs in a long-term perspective. This implies production sensitive to human and environmental health concerns, in equal conditions for current and future generations. Sustainable transport is economically efficient and energy effective, competitive, operating offering alternative transport solutions and accomplished by the use of innovative technologies. A sustainable transport system considers environmental aspects and aimed to reduce emissions and waste, minimize consumption of natural rare resources and decrease the use of land and production of noise. In addition to this, there is a strong transport link between sustainable transport and reduced accidents and congestion on roads. Sustainable transport contributes to economic development. Social progress and living quality are improved by implementing the concept of sustainable transport. Thomaeus [26] points out that a transport system can be concluded as sustainable where economic efficiency and environmental protection complement each other or in a balance with acceptable level. The adjusted system of information sharing and integration is vital for sustainability of fresh fish supply as perishable goods and greatly influences the waste reduction. The estimated food waste from manufacturer to the end customer in different supply chains is about one-third from the production volume. Some major causes of waste in fresh fish supply are weather conditions, lack of coordination of supply flows, road accidents, failures in the transportation process, shortcomings in the shelf-life management and inconsistency between demand and supply.

Taking a sustainability perspective, it is imminent to include considerations of food waste. This is because much of the seafood transported from Norway is in a fresh state making them perishable goods. Poor transport quality increases the risk of food waste during transport impacting on ethical considerations regarding efficient food use in relation to human welfare aimed at a global level. Food waste reduction involves fundamentally improved coordination of food production volume with customer demand and improvements on the efficiency and performance of the supply chain as a whole system. In the case of fresh seafood supply, it is necessary to consider the specificities of transportation and features of the product, affecting management and performance of the whole chain [27]. The logistics providers in fresh fish supply chain targeted to deliver the product to the end customer in perfect condition and maximize available shelf-life time. Seafood that is poorly delivered indicating transport discrepancies may be improved by changing the design and use of the products. Three main characteristics of the food market, affecting the structure of the supply chain, were identified by Kittipanya-ngam et al. [28]:

1. Demand uncertainty. Customer demand is influenced by natural factors as weather conditions and seasonality and encouraged by promotion actions [29].

2. Customer order lead time. Usually, lead time required by customers is short.

3. Supply chain lead time allowance meaning perishable goods are characterized by limited life cycle and efficiency in the supply chain; allocating the sharing of the expected time to transport and handle goods between the logistical elements of supply chain is of crucial importance.

The perishability of the goods does not permit creating an inventory buffer against demand changeability and failures in the transportation. According to Ahumada and Villalobos [30], this can be compensated by flexibility in the supply and increased speed. Collaboration between participants at an operational level of the chain and as minimum partly integrated support system together with the use of advanced forecasting techniques allows to achieve

required level of speed and flexibility [30]. This may improve logistical coordination in the supply chain. The unit of analysis in our case study is fresh fish supply chain that consists of the following main elements: producer, port of loading, logistics provider, port of discharge and end customer. We now turn to consider the economic considerations of this conglomerate organizational entity, the studied network and its organizations.

# 6. Supply chain and logistics

Customer-responsive supply chains, the "value chains", have the capacity to combine scale with product differentiation, and cooperation with competition, to achieve collaborative advantages in the marketplace. It makes commitments to the welfare of all strategic partners, including appropriate profit margins, fair wages and long-term business agreements, balancing cost with benefit perceptions. It emphasizes high levels of performance and interorganizational trust. A supply chain thus consists of a system for sharing information among strategic partners, including shared values and vision, shared information and shared decision-making [31]. A value perspective of the supply chain as unit of analysis for transport mode alteration, accordingly, places focus on value perceptions of the supply chain collective studied in this case regarding reallocation of freight to the potential of SSS.

Economic matters in such a supply chain structure can be measured by service level, and this metric is affected by the factors like time to market, product quality, customization and flexibility [3, 7, 15]. Efficiency is then measured by calculating the economic saving of transportation cost and positive contribution on environmental protection. Despite advantages of supply chain integration, decision-makers always balance saving on supplier integration and relative cost raised by it, the transaction cost factor. Perols et al. [32] describe two types of supplier integration having paradoxical impacts on time to market. Time to market can be accelerated by supplier process integration while product integration slower time to market. And it also reveals that a positive technology spillover effect occurs with successful assimilation within a strategically organized supply chain.

The main participants of the freight reallocation project are:

- Municipalities: Hitra and Frøya
- Members of The Coastal Harbor Alliance: Kristiansund and Nordmøre Harbour IKS with Hitra Coastal Port as a part and Vikna port authority Rørvik Harbour KF
- Producers/aquaculture: Marine Harvest, Lerøy and SalMar
- Road transportation companies: DB Schenker, Bring and OTTS
- Shipping companies: Blue Water

Their role in the seafood export chain varies. Some of these networked actors are directly involved in goods handling and/or ownership; others, such as the Hitra municipality, are only indirectly linked within this chain. When the projected SSS is in operation, these supply chain actors need to cooperate together to detect and reduce environmental impact, the

carbon footprint and pollutions upon the whole supply chain and gain economic benefits from their somewhat detached and local network perspective. This represents the operation perspective, a continuous network effort. It is expected that the production of aquaculture will grow to 800,000 tons by 2020. Production will be five times larger than the current production volume in 2050. According to long- and short-term forecasting, a considerable increase in the production of seafood and other goods is estimated and will require new transportation solutions that will reduce CO<sub>2</sub> emissions caused by trucks, road accidents and road maintenance coast. New automotive technologies, improved fuel, development and improvement of the road system promote a sustainable growth of road transport share in transportation. All export flows of fresh salmon are transported by road between South Norway and the EU markets. Salmon road Fv. (regional highway shown in Figure 6) 714 is connecting the coastal municipalities Snillfjord, Hitra and Frøya, Orkanger and Trondheim. The 57.6-kmlong stretch between Haugen in Orkdal municipality and Sunde in Snillfjord Municipality has low standard. The daily goods flow on trucks loaded with salmon lies between 50 and 80 semi-trailers per day. This corresponds to 17,000 semi-trailers from Hitra/Frøya yearly. Sixty percent of them are oriented to the EU markets. Traffic figures from Nord-Trøndelag are more than 3000 per year. Considering together these volumes, there is a possibility to reduce the number of semi-trailers between Mid-Norway and Europe for 12,000–13,000 vehicles not considering the return cargo flows. The use of foreign transport logistics companies has proven to increase competition and the number of accidents on Norwegian roads considerably. During winter period, transportation becomes especially challenging. Such conditions are an important reason for development of the terminals and harbours of intermodal transportation in this supply chain.

The official opening of Hitra Port took place on 16 October 2014. Regular container ship calls started in November 2014. After 5 years, the main elements of the infrastructure are on the place. The infrastructure of the port includes production and social components as engineer



Figure 6. The "salmon road".

communication, gas, electricity and water supply system with huge water reservoirs and waste water solution. Hirtshals Harbour in Northern Denmark was initially considered a starting point for the establishment of a sea transport connection. The sea transport solution will reduce current cost of road transportation by 20–25%. The price depends on volumes of return cargo flows that will be obtained over some time. Government support and financing are of high importance in implementation phase. The calculations that have been done show that an increase in return cargo flows by 10–50% can reduce prices about 10–45% depending on the distance from receiving port to the end destinations [25]. Handling equipment, communication lines, two new aquaculture plants, warehouses, facilities of the companies providing service and maintenance for aquaculture and marine industry and another buildings and facilities are included into the project and will be built after some time.

Hitra Port is located right in the fairway between Trondheim and Kristiansund and is therefore commonly considered a natural traffic and logistics hub for seafood and fishing industry in the Hitra/Frøya region. Hitra Coastal Port and its underlying commercial space, Hitra Industrial Park, total represent a development area of around 1.5 million m<sup>2</sup> (1500 da). They are labelled as a "seafood logistics centre". The seafood logistics centre is directly connected to the main origins of seafood production in Mid-Norway. A well-connected transport network and extensive logistics capacity makes it possible to manage further increase in future seafood transport demand. The salmon production industry is growing steadily. Indeed, it exhibits great opportunities for cooperation with the EU markets and excellent possibilities to service Mid-Norway and Northern Norway. Many shipping companies and transportation companies are interested in using the Hitra Port as both a seafood and general cargo/unit loads hub, storage hotel, a regional distribution centre, trans-shipment terminal, hub for speed boats and ferry passengers, special storage, etc. Several companies have expressed interest in establishment in the area; some companies are in negotiating position. The world's largest salmon producer, Marine Harvest, has now secured 50 da (+ option for another 10 da) to build new salmon factory in this area. There will also be good opportunities for Hurtigruten (the daily coastal liner carrying both light freight and passengers) and cruise vessels in the port. Hitra municipality will establish a futureoriented and sustainable environment. The convenient location, along with great and new quay and harbour facilities, will provide great opportunities for economic development in the region and within the company. This indicates a multiple use potential for the harbour facility at Hitra.

Much infrastructure has already been developed at Hitra during the last 2 years. The cargo terminal Hitra Coastal Port is operational from this year and includes terminal facilities, areas and equipment appropriate for both RO-RO and LO-LO services. The port's logistics centre provides possibilities for frozen and cold storage, offers warehousing and transit storage and provides a good distribution systems via Fv714 that is connected to the port through Hitra tunnel. The upgraded Fv714 is 75 km to Orkanger and 40 to Frøya and is conducive to efficient cargo distribution.

Originally, the municipality decided to build the 120 acre industrial area of north-west side of Jøstenøya where the industrial park is located at Hitra. The first plots are already sold to Marine Harvest AS and Brødrene Sunde AS that secured themselves the land for development. Now also Bewi, Sunde Group and Lerøy are in the course of building factories at the industrial park adjacent with the two salmon factories. The Bewi company and their competitor Sunde

Group each will build a new factory for the production of polystyrene boxes - fish crates factories. They do this in order to increase capacity and to be even closer to the aquaculture companies that also will establish themselves in the region. This will contribute to greater security of supply for Bewi's customers in the region. Bewi considers that it is important to be established in an industrial hub that Jøstenøya will be. The overall strategy of Bewi and Brødrene Sunde is to be a supplier of packaging for both aquaculture and agriculture and building industry. This implies they are competitors in the clustered location. Their overall logic of having production facilities at the industrial park is to provide their customers even better in quality, flexibility and environment through their innovative and trend-setting products, by being near them. The juxtaposition of the packaging factors implies considerable investment leading to logistics efficiency. Keep in mind that the volume of packaging freight, since the type of packaging used may not be folded or made smaller in any way for transport, equals the volume of packaged goods freight. By building of a new factory, Lerøy plans to merge factories in Hestvika and Dolmøya to one factory in Jøstenøya. These two factories work reasonably well today. The company Lerøy has been working for several years to merge the two factories and make the production process more efficient. This implies increase production efficiency for this company as well as logistical improvement since the two factories are now to be co-located by the harbour.

Due to demand by the companies involved in establishing themselves in the industrial park at Jostenøya, the industrial area must expand eastwards with another 60 acres. The cost of the expansion is estimated to 46 million NOK; the municipality finances it by borrowing (through a loan). It is important that companies build their facilities quickly, so that the municipality can gradually collect tax on the investment in Jøstenøya. The Hitra municipality has a strong position and extraordinary potential for industrial growth in national context. It may be possible after meetings with the Ministry of Transport where the project was presented to apply for start-up support for fresh fish exports from Mid-Norway. It is given that the full power of a restructuring of the transport side must happen this year.

These descriptions reveal how value in the supply chain clearly is differentiated between the actors, and that value is networked. In addition, through networking what constitutes a good, valued solution becomes an emergent outcome of this type of exchange process. The discussion also is interesting because it does not reveal choice of transport mode as on the agenda, even though the industrial park also is designed as a harbour. It is therefore a clear implication that this is something the Coastal Alliance needs to market to the companies establishing themselves in the industrial park. This is because it is through the business relationships between the seafood exporters and their customers that the choice of transport mode is decided upon.

# 7. Conclusion: value as a networked phenomenon

One of the main findings derived from this study is that the concept of "supply chains" is contingent of various developmental projects. The design of this study reveals this since its direct focus to challenges associated with freight reallocation from road to SSS through this study intentionally does not illustrate the seafood supply chain itself in detail. The provided narrative in this chapter considers accordingly features of this development project. This project organization is relatively fluid. It has no clear starting point, and it is unclear whether the activities to secure SSS freight of seafood by some form of political body, which this organization is in fact, will ever cease to exist. It is difficult to judge this as "inefficient" or "working well", since this project represents thereby a political organization. It is an expression of value concerns from firstly a societal level, including conveying environmental concerns held by society at large, and secondly the economic concerns of the companies involved in this project. Value is beheld by the perceiver, and this value is a contingent factor.

During inquiry, the researchers also encountered events which disrupted this investigation. For instance, actors became at a stage much more secretive due to what a logistics service provider perceived as unwillingness from central Norwegian government to support this reallocation effort. A perception of the supply chain as a culturally embedded game emerged. Clearly such perceptions are vital when contemplating the role of "value" in both the devolvement project itself and the value of economical salmon supply, being the aim of the project. This indicates that value is not limited to considerations associated with the perceptions of the various actors in this developmental network, but that value changes due to actions by one actor. Value in the project is networked and reciprocally interdependent. Actions are done by single networked actors, this leads to changes perceived by other actors and then these changes challenge the actors to enact upon these changes to make sense of the changed situation. This enactment through network interaction leads to actors rethinking how they further act in the process of development. This provides us a strong suggestion that "value" in the supply chain is a dynamic phenomenon. This statement implies we consider the developmental project as a supply chain itself, associated with levels of integration and challenges related to trust and coordination, different from the supply chain this project of freight reallocation is supposed to impact on.

Finally, within supply chain management literature, developing "customer value" has attained widespread use. Its use is almost synonymous with attaining a customer-responsive supply chain. Increasing attention and awareness to customers through the use of flexible resource implies creating an agile supply chain. This may be viewed as a source of competitive advantage. Through this study, focusing in those value resources in a particular food chain in different space and time dimensions, this space-oriented and static understanding is viewed as simplistic.

Through this study "value" in a supply chain context emerges as dynamic, a complex phenomenon. There are several aspects of this complexity revealed through this study. Value is networked. First, value is different in relation to the supply chain itself and the developmental project. This is, of course, related to that this study does not concern the supply chain of seafood export itself. Second, the supply chain is a network consisting of differentiated actors, a source of both complementarity and conflict. From a geographical point of view, this space dimension implies separateness and distance hampering intense personal interaction and that conceptions of value may differ between the different interdependent supply chain actors. While supply chain management, with its rather closed systems view, postulates that supply chain actors should integrate under the light of a common articulated purpose, this to align such value perceptions, we question the usefulness of this quest. Similarity between firms increases friction and poses threats of paradoxical happenings. In this project organization, it is pooling the similar actors that is especially challenging. They are at least potentially competitors.

Diversity in the network is a prime source of complementarity and a source of force to innovate. The spread of value perceptions also leads us to consider that customer value is not necessarily better than the other value considerations. When achieving customer value, this is commonly in supply chain academia and practice considered as a hierarchical higher order value, as an explicit and therefore static purpose formulation; this rules out that interaction between supply chain actors can lead to a valuable learning process that customers may learn from the suppliers to improve the value of supply. Connectivity also implies the right to withhold sensitive information, embedded in a continuously developing project discourse. This leads us to the third and final observation. Value is a dynamic phenomenon. This feature of change is dependent on quality interconnectivity in the supply chain. This implies that integration is a key effort, not aligning explicit values, but to interconnect actors to communicate, to learn. Value is perception, and value therefore is uncertain in the case description. This implies a view that managing a supply chain can be viewed as a complex process, possibly a system. A systems' view is feasible when development seeks to integrate the network around a common accepted statement of supply purpose.

The main recommendation regarding the aim of the developmental project is to develop a network discourse (atmosphere, culture) where trust and learning are highlighted. Integrating should be facilitated by organizing, and continuously improving, interconnectivity between the project actors. The main force of development should accordingly be focused not first on seeking common values but in developing connectivity, trust and values regarded as emergent network properties. Value has proven emergent in this strategic project network. It is not an easy path; it may fail. We simply propose heightening integration efforts this to a higher level of, what may be called, strategic thinking, regarding project design. Following this process view, there are no guarantees regarding output characteristics. Focusing on the process and not the output certainly involves risks. Further research may be associated with inquiry more directly into the development of supply chains form such a process view. This may be organized following case study research strategy where action research may be considered as one of the main research pillars in such a study.

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# **Agricultural Diversification in Japan**

# Makoto Hirano

Additional information is available at the end of the chapter

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#### Abstract

In recent few decades, Japanese agriculture has been facing many problems such as low profit rate, lack of labor force, abandonment of farmland, losing competitive competence for low-price, imported products, and so forth. One of the trials for encouraging Japanese agriculture by the government is agricultural diversification, which is a kind of restructuring value chain in order to gain profitability of farmers. The strategy is that, by integrating some elements of value chain of food industries including primary industry (agricultural production), secondary industry (processed food manufacturing), and tertiary industry (food retails and restaurants), and re-allocating farmers' business resources, farmers could be much more activated and their profit would be gained. In the past several decades, Japanese agricultural supply chain has strongly depended on Japan Agricultural Cooperatives (JA), and this caused some issues such as mismatching of demand and supply and low profitability of farmers. The policy of agricultural diversification was proposed to induce new integration of value chain and restructuring supply chain for solving these issues. This chapter presents some successful cases of agricultural diversification in Japan and infers the Key Factor of Success (KFS) of such trials.

**Keywords:** Japan, agricultural diversification, agricultural cooperatives, supply chain, KFS

# 1. Introduction and background

In recent few decades, Japanese agriculture has been facing many problems such as low profit rate, lack of labor force, abandonment of farmland, losing competitive competence for low price, imported products, and so forth.

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Japanese contemporary agriculture was historically characterized by some policies on agriculture by the General Headquarters (GHQ) governing Japan right after the end of the Second World War in 1945. GHQ executed two important policies for reforming Japanese agriculture, as follows.

- 1. Emancipating farmland from rich farmland-owners and re-allocating it to poor peasants in order to activate Japanese agriculture and improve food production of Japan, which was much damaged during the war.
- 2. Forming agricultural cooperatives [1] to advance the supply chain of food industries in Japan, that is, establishing Japanese agricultural cooperatives (JA) [2, 3] in 1948 based on Agricultural Association that was established during the war to control national food supply.

The farmland emancipation policy resulted birth and growth of many independent farmers, stimulated motivation of agriculture production by those people, and advanced the food production in Japan at that time, and JA functioned as effective food supply chain for Japanese nation.

However, after a long time passing, these two policies resulted in two serious issues for Japanese agriculture.

- **3.** The farmland emancipation policy resulted that the average level of the Japanese farmers' production was lowered because the average level of the farmland area was lowered. The small farmland area also obstructed modernization of agriculture by inducing cultivating machines. The difficulty for inducing modern machinery system into agriculture caused low productivity and high production cost of agriculture in Japan comparing to that in other countries. According to the data of year 2010 by the Ministry of Agriculture, Forestry, and Fisheries (MAFF) in Japan, the average farmland area per one farm in Japan is around 2 ha, that is almost 1/100 of that in the USA. Therefore, in the progress of globalization and trade liberalization on food market, Japanese agriculture has been losing their competitive competence.
- 4. JA has been grown to a huge organization along the growth of Japanese economy, as indicated by the fact that the number of the total members of JA grew over 10 million in 2014. The business area of JA was enlarged to cover wide area regarding farmers' daily lives, such as banking, insurance, sales of seeds, sales and lease of cultivating machines, managing super markets, managing gas stations, publishing newspapers, postal service, and so forth. Particularly, their power on farmers' banking became very large as indicated that they are now dealing the amount of savings around a hundred trillion yen (*circa* a trillion US dollar). By the growth of JA, their organization has changed to a large bureaucratic one and lost the flexibility as a function of supply chain in agriculture. Because the distance between farmers and consumption market became large in the huge bureaucratic supply chain system, sometimes it became difficult for farmers' products to fit the market demand.

The demand of Japanese food market has been changing along the change of Japanese society after the war. The food preference of Japanese people changed from traditional Japanese dishes

to Western/American dishes, changed from house cooking to processed food, eating out and fast food, changed from family eating to solitary eating, and so forth. The agriculture products which could fit to the current Japanese food market have been changed, but many Japanese farmers could not have caught up with the changed market, because they could not know well about market in the division of labor in the conventional agriculture value chain.

Also, the complicated supply chain system of Japanese agriculture with many brokers, including JA, retail shops, family restaurants, processed food manufacturers, and so forth, lowered the profit of farmers. Their total sales in Japanese food industry are less than 20% of the total food market transaction. The flow of the food material in Japan is schematically indicated in **Figure 1**.

Low productivity and low profitability of Japanese agriculture resulted younger generation's moving out from farms to manufacturing factories or to other industries' offices in urban areas and thus resulted depopulation and aging in rural regions. This caused negative feedback to regional agriculture and thus resulted in lack of labor force and abandonment of cultivating fields in regions.

To overcome the situation of Japanese agriculture, recently MAFF in Japan made a policy of agricultural diversification. The idea is sometimes called as "sixth sector industrialization." The connotation of the term is a combination of primary industry (agricultural production), secondary industry (processed food manufacturing), and tertiary industry (retails of food and restaurants) by re-allocating farm's business resources and assets. In another word, by covering other elements in value chain of food industries, farmers are expected to adjust their products to market demands and gain their profit by combining the other services. This is a kind of re-allocation of resources and new integration of agricultural value chain. However, the reality was that the policy could not work so easily because the Japanese traditional farmers were not familiar with retail service or processing manufacturing. Most of them lack the capability of diversification or integration of value chain.

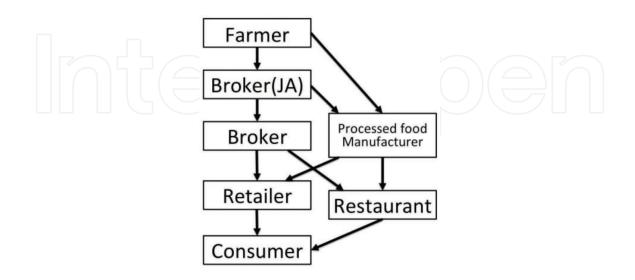


Figure 1. Value chain of agriculture food industries in Japan.

This chapter describes many successful cases of actual trials of agricultural diversification in Japan to obtain implications on Key Factor of Success (KFS) of agricultural diversification. (Some of the cases have been once introduced by the author in different aspects [4, 5].) If some of the implications could be effective for the other regions/countries, this study might be a small clue to advance the world agriculture.

## 2. Framework of research

This chapter describes totally seven cases of actual diversification in Japanese agriculture to obtain implications on KFS.

The cases are classified to four categories by the difference of the key persons for establishing a new business, as follows.

- **1.** Cases of diversification by brokers.
- 2. Cases of diversification by processed food manufacturers.
- 3. Cases of diversification by retailers.
- 4. Case of diversification by business persons or enterprises.

The research focuses on the following standpoints.

- a. Motivation and capability of key person for business
- b. Relationship and collaboration between farmers and key person
- **c.** Some other conditions for diversification, such as business strategy on branding/promotion, market categories, market size, market characteristics, and so forth

Based on these case studies, KFS of diversification will be discussed. For each case, direct interviewing and hearing to the key persons were effective to clarify detailed background and conditions for business success. Particularly, it was too difficult to get information on key person's personal motivation for business and relationship between key person and local community, only by literatures and public materials. Direct talking with those persons was very effective in this aspect.

## 3. Cases of diversification by brokers

### 3.1. Case of Mr. Risho Azechi and the villages along Shimanto river

The first case of key person for agricultural diversification is Mr. Risho Azechi. He was working for a local JA office at first when he was young, and then, he became a staff of an enterprise (a third sector, a semi-public corporation) for encouraging local villages along Shimanto river. The enterprise was named as "Shimanto Drama." The whole staff members

of the enterprise were only two persons at first. After that, he became a CEO of the enterprise. His first mission was to encourage the local agriculture of these small villages in mountainous area. But the agriculture products of these villages were not characterized with special advantages. Their products were ordinary regional items such as local chestnuts, mushrooms, river shrimps, and so forth.

One important event for advancing his business was the encounter with a certain designer, named Mr. Makoto Umebara. Mr. Umebara was a very unique designer focusing on package design and catch copy for local products. His first remarkable work on local products was the designing package and making a catchy on bonito, fish. There was a fishery enterprise faced on the crisis of bankruptcy. They were involved in traditional fishing using rod. Their fishery product level was too small compared to that of large enterprise with fishing using net, even though their fishes' quality was good without damages by net. They requested Mr. Umebara to design the package of a box for carrying bonito fish. Therefore, Mr. Umebara came up with a catch copy for the product as "Professional fisherman fished it, and he cocked it in the best way." His design of the package emphasized the primitive taste of fishery by rod with simple color construction. By his copy and package, the item suddenly became popular and could be sold with higher price than that of ordinary bonito by net fishing. That is, he successfully established a brand of rod fishing.

Mr. Azechi heard about the fame of Mr. Umebara and asked him to advertise the local products of Shimanto Drama. However, Mr. Umebara's strategy was not direct advertising the products. First, he published a book cheering the wonder of the lives in riverside. The title of the book was just "Water," and the content of the book consists of many essays written by many famous, eminent persons on politics, art, literature, illustration, and so forth. Generally, it is not so easy to request those persons to write an essay for a book for such small local villages and a tiny enterprise. But Mr. Umebara asked it to them without any special connection just only by saying "If you could accept our proposal, we would like to gift you a lot of river sweet fishes for a year as a sign of appreciation, instead of money." This unique approach led a success, and around 30 prominent persons wrote an essay for them.

Mr. Umebara also recommended to issue a magazine tilted "Lives in river-side." They established a membership club to love lives in riverside and issued a magazine provided to the members. The contents of the magazines were the description of the wonder of lives in riverside in local mountainous area.

These activities were thought to be a kind of branding the villages along Shimanto river. Gradually, their products were getting popularity with the Shimanto brand that has an impression of "slow lives," "sustainable life style with nature," or so forth.

The relationship between regional farmers and Mr. Azechi is very tight and close. Mr. Azechi contributed to the region through his business of retailing the Shimanto products. In that sense, even though the regional farmers were not familiar with marketing and branding, Mr. Azechi in behalf of them established business for them.

Now, Mr. Azechi is also managing Michi-no-eki, a local shopping store including restaurant for regional agriculture products, established by the government for encouraging regional

farmers. At first, the local government opposed to build it in the rural area where Mr. Azechi proposed because of low traffic level. However, after once they built a shop there, over a hundred thousand people visited there for half of a year in terms of the charm of the shop.

## 3.2. Mr. Mochifumi Toutani and citron business in Umaji village

Mr. Mochifumi Toutani was a leader of local JA organization of a rural village, named Umazi (meaning "a road for houses"). The village was located in mountainous area, and their population was only about one thousand. They were engaged in forestry industry in the past. However, by globalization, their products lost the competitive competence comparing to low price materials imported from emerging countries. They lost the income through globalization. As they could not depend on forestry, they initiated a new business by utilizing citron (Yuzu, a kind of oranges) that they were incidentally growing in the forest. However, most of their citrons were deformed and not suitable for selling as a fruit item. So that, they made juice by processing citrons. But it was also very difficult for them to sell their juice items because there were lots of similar products in the market. Mr. Toutani then focused on marketing and promotion on their citron juice. They emphasized that Umaji village was a rural, remote village but was plentiful of nature, and the people's personality in Umaji is primitive and friendly. After the promotion effort of over 20 years, their village name became famous and the brand of Umaji, accompanied the image of natural lives in mountainous area, was proliferated.

Particularly, improvement of Internet and nation-wide delivery service gave them advantage in business. Nowadays, they were selling their citron products including juice, processed seasonings, spices, and so forth through Internet and delivery service. They have their own factory for processing citron, and the factory is opened for tourists as a kind of tourism service. They have a restaurant in the factory and hold some kinds of attractions for gaining tourists for the village. Their annual sales reach up to 3 billion yen (around 30million US dollar) with the profit rate of over 10%. Growing citron and processed food industry on it are now their main businesses to support the village.

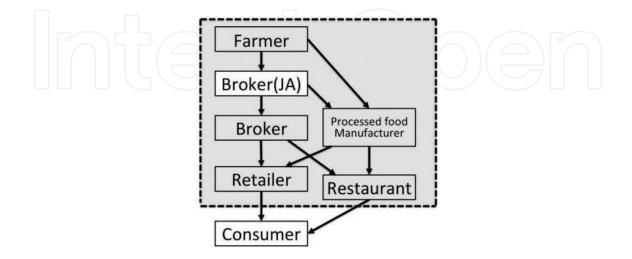


Figure 2. Integrated value chain by broker.

In these two cases, regional JA organization has very tight relationship with regional farmers, and they were involved in effortful marketing, direct retail service, and also restaurant service. Their businesses were also covering processed food manufacturing. The value chain of agriculture was completely reformed and integrated as schematically indicated in **Figure 2**, and as a result, it gained the profit of farmers.

# 4. Cases of diversification by processed food manufacturers

## 4.1. Mr. Fumiya Hamamachi and ice-cream business utilizing regional agricultural products

Mr. Fumiya Hamamachi was originally a fisherman in the rural village. He was engaged in fishery when he was a teenager. However, as he had a dangerous experience in the sea, he quit fishery and changed his job to sales, by working for a certain enterprise. He was involved in sales and marketing of ice-cream items that his enterprise purchased from a certain manufacturer. Spending many years of much effort, he got some stable customers for ice-cream items. But the enterprise changed their strategy of sales and gave up selling ice-cream items. This was the motivation why Mr. Hamada began to establish his own business to sell ice-cream items. Because he had not sufficient capitalization at that time, he should have made much effort to establish his own business. During the hardship of establishing his business, many village people helped him by their primitive personalities and kindness. Those experiences affected him and produced the strong feeling of appreciation to region and regional community, he mentioned later. Gradually, he had advanced his business and made up his mind to initiate the business of manufacturing ice-cream products by his own factory [5].

One remarkable characteristics of Mr. Hamada was his excellent capability to find out delicious fruits/vegetables and to make a friend with the regional farmers who produce such delicious products. Because he loves region and regional community so much that the farmers were willingly accepting special contracts with him about providing their delicious products. As a result, Mr. Hamada's ice-cream products utilizing many delicious fruits/vegetables became popular and famous even for consumers in urban area.

Mr. Hamada's another excellent capability was on marketing and promotion. Because of his long-time experience/effort on sales, his capability on communicating with consumers and retailers became excellent. He always visited the retail front by himself whether it is domestic or abroad and communicated with people directly.

Again, in this case, Mr. Makoto Umebara, a charismatic designer, played an important role to promote the enterprise of Mr. Hamada and his products. Mr. Hamada asked Mr. Umebara to design the package of Ice-cream items and make a catchy for his enterprise. "Running about for seeking a delicious food" was the catchy that Mr. Umebara came up with.

In this case, Mr. Hamada played a role of catalysis and bridge between farmers and market. Usually, regional farmers are not good at communicating with consumers in market because they are concentrated only in cultivating like a craft person. So that, the information and the

advice on the market, that Mr. Hamada could give them, were so important and effective for the farmers. They got the direction of products and became proud of themselves by answering to the request from Mr. Hamada. Of course, Mr. Hamada's enterprise is independent from farmers, but actually the mission of the enterprise is contributing to region and regional farmers; therefore, the activities of Mr. Hamada enlarged the business of the farmers and integrated the value chain of agriculture.

### 4.2. Hamada family and their cake business collaborating with local farms

Hamakou Corporation is a famous cake manufacturer, owning shops in local city, Kochi, and was founded in 1952. The founder of Hamakou Corporation was a professor of a local university. He was very curious about western cakes particularly Baumkuchen, a round-shape cake developed in German. He personally researched how to make such a cake, and after spending many years with much effort, he successfully realized the cake by his own cocking manner. This is an origin of the famous cake manufacturer named Hamakou. Now, they have over 200 employees and annual sales of around 1.7 billion yen (around 17 million US dollar), and their business is covering processed food manufacturing, managing 16 shops and a hotel including restaurants and also a fruit farm. The current CEO, Mr. Yukihiro Hamada, is a ground son of the founder.

As a manufacturer of processed food, they have been developed a variety of items such as Western cakes, Japanese cakes, jams, beverages, jelly, local beer, and so forth. Their policy was to think their business as cultural activities. That is, to make a cake was a kind of transferring the regional culture, they thought. Particularly, Japanese cake was an enjoyment on beauty of change of seasons, which was one of the remarkable characteristics of Japanese nature, they mentioned. They emphasized that Japanese people historically have been enjoying Japanese nature and its beauty by tasting traditional cakes. Also, they respected special agricultural products in region and insisted to use those products for their cakes to convey what a wonderful treasure the region has to regional people. They also mentioned that the founders' son, the second CEO, has learned many things from French people. Particularly, one thing was that they respected their regional agricultural products when they make jerry cakes. These thinking ways and policies were transferred as a family motto through family business of Hamakou.

Based on the motto, they also initiated hotel business over 20 years ago. On the beautiful hill facing seashore, they have been managing a hotel with a restaurant and a fruit farm by themselves. The purpose of this business is direct transferring the attraction of regional fruits and vegetables to customers. They are also involved in producing processed food products as OEM (Original Equipment Manufacturing) for many other regions' enterprises. The purpose of this activity came from their mission as to transfer the charms and attractions of the regional agricultural products to many people in other regions. Their products are the tools for communication with people and for sharing joy of regional culture/nature, they mentioned.

They themselves design the packages of their products and develop new items because they mentioned that they are the best persons to know their motto on their items. Developing new items is one of the most important subjects of their business. They developed a famous item

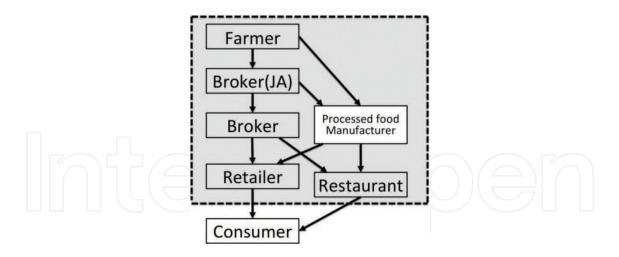


Figure 3. Integration of value chain by manufacturer.

named "Kanzashi (meaning "ornamental hairpin")," which marked a big hit called as one of the masterpieces representing regional cakes. After the break of this item, they have been continuing the effort to improve by testing a variety of devices over 200 hundred times for 4 years. They always continue improvement of products by absorbing customers' voices and demands.

To realize such a high-quality service, they respect communication among employees. Everyday, the CEO reads whole members' daily reports and informs them his thinking at least once a week. In order to share the affection on cakes not only with customers but also with every employee, daily communication is very important, the CEO mentioned.

Their products were selected as the second excellent item in all of the regional food products in nation by Japan Air Line (JAL) and were served for business class seat customers in the airplane of JAL.

The activities of Kochi Ice and Hamakou are schematically indicated in **Figure 3**. The CEOs of these enterprises played a role of binding market and regional farms. Mostly, the businesses of processed food manufacturer are designed business carefully to match the market and the preference of consumers because those people are located much closer to market than framers. So that manufacturer of processed food can be a good guide of market for framers. If regional manufacturer has a strong hometown feeling and solidarity with regional community, they could establish tight relationship with regional farmers and could contribute to integrate the agricultural value chain.

# 5. Cases of diversification by retailers

## 5.1. Mr. Kouji Usui and his activities on vegetables business

Mr. Kouji Usui was working for a certain greengrocery when he was young. The name of the green grocery was Tosa Senri. Tosa was a name of the place of the farmers who supply the

vegetables to this grocery, and Senri was the name of the place where the grocery was located and the consumers' living area. As indicated in the name of the shop, the owner's policy was bridging consumers and framers. So that, in this grocery, there were amount of POPs (point of purchase advertisings), which describe and explain the details of product items, such as where is the place of production, who is a farmer produced the product, what is a special characteristics of the product, how to cook it, and so forth. Those POPs were written by Mr. Usui's hand directly. To collect the information for POPs, he often visited the farmers' places and asked them directly by sometimes staying over in the farmers' houses. Also, at that opportunity, he transferred the consumers' information to the framers, such as what was the reaction of the consumers, what they said about the products, and so forth. For that purpose, he always chatted with the customers in the grocery and asked them about their opinion, satisfaction, impression, and request for the products. That is, Mr. Usui played a role of exchanging/ transferring information and bridging between farmers and consumers. On the surface, the business of this grocery was selling fruits and vegetables. However, their business had an aspect of information service. Their manner of transferring information depended not on information technology like Internet but on human power, somewhat old-fashioned style method. However, it was so good to transfer the detailed information from human to human, rather than the transferring by Internet or some other IT methods. By using human network transferring, their information was very deep, detailed, and sensitive.

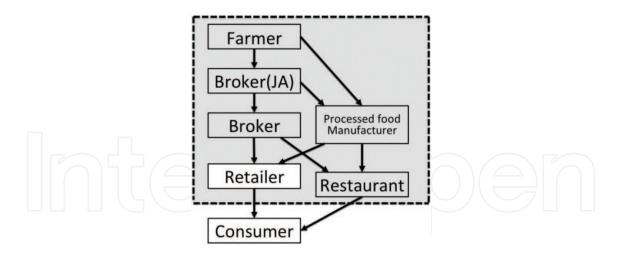
At that time, the annual sales of the grocery were so good and reached up to over 1 billion yen (around 1 million US dollar) by only two employees, Ms. Mariko Tomita, leader, and Mr. Usui, sales staff. Such high sales were very unusual in comparison with most of the groceries dealing with regional products. Generally, it was very difficult for ordinary groceries to gain such high sales. One reason of their success was that they insisted to provide only excellent products that they themselves could be satisfied with the quality. Another was that they transfer the information on demand and supply between customers and farmers to create a new product fitting to consumers' preference. By the effort of Mr. Usui, farmers and consumers both got benefits on production and consumption. In this case, the retailer played a role of binding both sides.

After working for Tosa Senri, Mr. Usui initiated his own business focusing making POPs for many shops because he recognized that his capability on information transfer would be useful for many retailers.

### 5.2. Mr. Masaharu Tamamori and Iriomote pineapple

Mr. Masaharu Tamamori was a vice president of the tourism enterprise named Yaeyama Tourism Cooperation. The main business of the enterprise was operating a ferryboat among many islands called Yaeyama islands. But they also managed many other businesses such as operating shuttle bus, taxi, hotels, super market, and so forth in region. Because everyone should collaborate with each other in an island, a small community, the enterprise also should be involved in many kinds of businesses regarding the daily lives of islanders, including cultural events such as summer festival, collaborative activities of cleaning public spaces, and so forth.

In the past, the main industries of Iriomote island were growing sugarcane and pineapple. The farmers sold pineapples to the processed food factory at the price of only 25 yen in the past,



**Figure 4.** Integration of value chain by retailer.

they mentioned. However, by globalization, the lower price pineapple made in Taiwan and Vietnam surpassed their products in the market, and the factory of Japanese pineapple was closed. The farmers on pineapple lost their job as a result.

Mr. Tamamori, a younger member of the board of trade of the island at that time, watched the distress of the farmers and made up mind to support them by selling their pineapple. He ran about all over nation to promote the pineapples of Iriomote. He went to many railway stations and sang a traditional song of Iriomote with ethnic instrument to appeal that Iriomote was a peaceful island with beautiful nature. After over 10 years' effort of promotion, Iriomote pineapple got popularity among Japanese people and many sight-seeing tourists tended to purchase it with a higher price of several hundred yen, over 10 times that for the factory in the past.

Nowadays, the proliferation of Internet and delivery system accelerated the business of Iriomote pineapple, so that Iriomote pineapple became one of the famous souvenirs of Yaeyama islands.

In this case, the relationship between farmers and the key persons was very tight. In the small community like an island, every one should collaborate with each other for survival. The binding among islanders was so strong that everyone has a strong passion for contributing to island based on their solidarity. In that case, if the key person has a capability of business management, he/she can contribute to build an effective integration of agriculture value chain.

The two cases described here have the same characteristics, tight binding between farmers and retailers and also close communication between farmers and consumers through the medium of retailers. The realized integration of food industry is schematically indicated in **Figure 4**.

## 6. Cases of diversification by a farmer with business experience

Many cases described before in this chapter were the cases that the key persons were not farmers. Usually, farmers are focusing only growing vegetables or fruits as a craft-person/

specialist; therefore, they are not good at business/sales. Mostly, they are lack of knowledge and know-how on business or sales. The case introduced here is a curious case that a key person as a farmer, but with business experience though his past working experience, plays a role for activating farm. The farm was re-organized as a corporation by him. The key person induced many modernizing devices to this farm and advanced their business as follows.

## 6.1. Mr. Yuji Nakamura and his global business on lily bulb

Mr. Yuji Nakamura was originally working for a certain life insurance enterprise before entering to his fathers' farm named Nakamura Farm. Nakamura Farm was founded in 1955 by his father, who was originally a high school teacher majoring biology. His father was much keen on flowers, particularly on lily. He launched his business of producing lily bulb after long time researching growing technology of lily bulb.

In 1990, Mr. Yuji Nakamura succeeded his fathers' business and established an enterprise organizing Nakamura Farm because of bad health condition of his father. He initiated global business on lily bulb by utilizing his capability and knowledge on modernized business.

One excellent idea was that they initiated lily bulb business in winter by carrying bulbs by refrigerating container from other countries in the Southern Hemi sphere such as Chili, New Zealand, and so forth. Usually lily cannot be grown in cold circumstance like winter, so that there was no supply of lily bulb in winter. But they grew lily bulbs in hot circumstance in the Southern Hemi sphere and brought them to Japan by using refrigerating container and defrosted them by their original technology. By this device, they could occupy winter market of lily bulb in Japan.

They positively learned many things from Netherlands with advanced technology on flowers and imported lily bulbs and some other flowers' bulbs from abroad. They also built greenhouses controlled by computer to research the best growing conditions for lily flowers. They sold lily bulbs with precious information/data on how to grow lily flowers, obtained through their research in greenhouses. It was a good service for customer farmers who would grow lily flowers by purchasing lily bulbs from them in order to sell the grown flowers to flower market.

Currently, their annual sales reached over 1.7 billion yen (around 17 million US dollar) by only 16 employees. Nakamura Farm is so popular for job-hunting students that over one hundred students applied for only one opportunity of recruit.

Nakamura Farm is also highly respecting relationship with regional community because their business and daily lives are strongly bound with regional community. They held a follower festival once a year to express appreciation for regional community. They have also many social activities collaborating with regional schools.

In this case, the key person in the side of farming had strong passion to contribute to regional community, and he had also capability of modernized business management. This is somewhat a rare case in current status in Japan, but the number of the persons like Mr. Nakamura is getting increased gradually. The effort of agricultural diversification will be much more fruitful in the future.

# 7. Analysis on KFS and discussion

To analyze Key Factor of Success (KFS) of the cases presented in this chapter, the common elements in the cases particularly focused on character/personality of key persons are summarized as follows.

- 1. In every case, the key person had a strong entrepreneurship and capability of business management. Usually the farmers are not good at business itself because of their specialty and mentality. In that sense, the key persons who are good at business management can contribute to actual integration of value chain or re-allocation of farmers' assets/resources in new business style.
- 2. In every case, the excellent strategies of advertisement, marketing promotion, and branding are common elements for inducing their business success. Because most of the poor regions are lack of resources, branding is an effective manner to lift up their business.
- **3.** In the most of the cases, the market size of their products was not so large that large competitive enterprises will not penetrate the market to enlarge their business. If the market is so large, cost-reduction, and price-down by scale-merit of large enterprises with large capitalization will be a threat in business.
- 4. In every case, the key person had a strong feeling of contributing to the regional community. Particularly, the case of Kochi Ice indicates that the kindness of local people made an important role for forming the personality and the business policy of the key person. Social capital as solidarity, trust, credibility, and hometown feeling in region is said to be essential to grow entrepreneurs with strong mission for contributing regional community [6–11]. Because agriculture industry is commonly strongly linked to regional community, improving social capital in region is significant to advance agriculture by diversification.

The common factors mentioned in 1–3 are understandable by the following tendency. That is, generally, there are two directions of construction of industry as follows.

- **a.** Dividing value chain and horizontal collaboration for enlarging scale of industry for cost reduction
- **b.** Binding value chain and vertical integration for enhancing brand value in niche market

Emancipation of farmland and forming agricultural cooperatives by the policies right after the Second World War were executed for the purpose of activating degraded food industries in Japan, so that the policies were thought to be based on the above-mentioned direction a.

In contrast, the policy of agricultural diversification is proposed for the purpose of increasing profit of farmers by branding in niche market, so that the policy is rather thought to be based on the above-mentioned direction b. The common elements mentioned in 1–3 could be understood in this aspect.

One of the implications induced from the case analysis is that successful key persons for agricultural diversification have strong entrepreneurship, capability of business management, passion and mission for contributing to regional community, and tight relationship with regional community. Although MAFF promoted the policy of diversification, the reforming

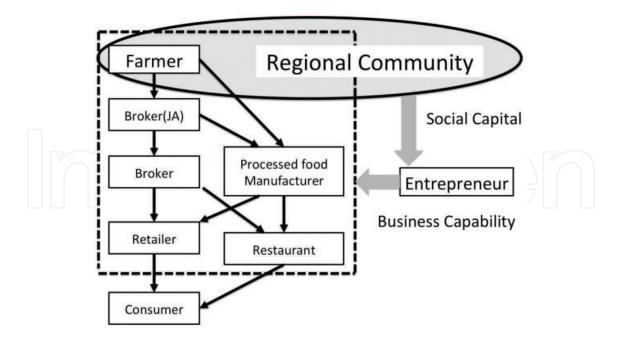


Figure 5. Circulation of intangible asset in region.

social system to support the policy is not enough for realizing the policy. The activities of those kinds of key persons are essential in the real reforming of industries. The significance of human resource should be re-considered for the future of agriculture.

The common elements mentioned in 4 are thought to be indicating a kind of circulation of social capital in region as intangible asset. As schematically shown in **Figure 5**, social capital in region grows entrepreneurs with passion/mission for contributing regional community, and such entrepreneurs play a role for business success by integrating value chain, and the success of the agricultural diversification produce profits returning to the farmers in region.

In this section, many successful cases were introduced; however, of course, there were many failures in the real industry. It is often observed that, even if there is an aggressive entrepreneur for food industry in any position, he/she could not be successful in establishing effective integration of value chain without collaboration with farmers. In any success cases, the tight linkage between farmers and entrepreneur was essential for establishing business model. In that sense, social capital in the relationship between regional community and entrepreneur is though be a kind of potential asset to advance industry/society. It will be increased through the circulation of asset, indicated in **Figure 5**, in the industry; therefore, it is inferred that we could grow asset/equity in society.

Another implication obtained here is that this kind of circulation of intangible asset would be significant in term of realizing sustainable development of regions. The businesses described in this chapter will not be adoptable for all kinds of agriculture fields. The agricultural diversification strategy would be effective only in some niche markets. However, the circulation of intangible asset in these businesses may be a clue to realize sustainable development of powerless regions without amount of resources and tangible asset.

# 8. Conclusion

To overcome the issues of low profitability and mismatching to market demand, integration of agriculture value chain, called as agricultural diversification, has been progressed in Japan. The policy of agricultural diversification was proposed by the Ministry of Agriculture, Forestry and Fishery (MAFF) in Japan, but the execution of the policy needs effort and collaboration of many other people except farmers, because the conventional farmers are sometimes lack of capability of organizing other value chain stages.

Some aggressive key persons as brokers, processed food manufacturers, and retailers are very helpful for establishing profitable agriculture when they collaborate with regional farmers. This chapter presented totally seven cases of successful restructuring agricultural value chain. In every case, the key person with strong entrepreneurship, business capability, and passion/ mission for contributing regional community played an important role to establish successful business by realizing agricultural diversification.

One of the implications induced from the case analysis is that the activities of those kinds of key persons are essential in the real reforming of industries. The significance of human resource should be reconsidered for the future of agriculture.

Another implication is that social capital of region is important to grow key persons with entrepreneurship, collaborative with farmers and to return profits to farmers and regional community. In that sense, realizing a kind of circulation of intangible asset such as social capital of region is a clue for sustainable development of powerless region.

The policy of agricultural diversification might not be effective for all kinds of fields of agriculture industry. The policy would be effective for increasing profit of farmers in some niche market but not in major market fields with scale of merit. However, the policy would play a complementary role for encouraging Japanese contemporary agriculture.

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# Dairy Value Chain In Vietnam: Evidences from Bavi Area

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Additional information is available at the end of the chapter

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#### Abstract

Dairy farming, in Vietnam, existed in the early twentieth century thanks to the favorable natural advantage. During many difficult periods, the Vietnam's dairy industry has developed constantly and contributed significantly to the food needs ensuring. However, Vietnam's dairy industry still could not satisfy the domestic milk demand. Retail milk prices in Vietnam are very high, whereas the price of milk sold by the dairy farmers is very low. The cause stems from the control of dairy companies in the quantity and quality of milk. Moreover, that control caused an imbalance in the profits and benefits of each actor in the dairy value chain. This study, hence, finds out the distribution of benefits, costs, value-added among the actors, and problems in the practical management in dairy milk value chain with specific focus on Bavi as the case study.

**Keywords:** dairy value chain, Vietnam dairy products, Vietnam value chain, upgrading value chain, Bavi Vietnam dairy

# 1. Introduction

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For each different research, the value chain will be interpreted in many different ways. According to Khoi [1, 2], "Chain" emphasizes vertical order of the activities leading to the distribution, consumption, and maintenance of goods and services. The chain contains dynamic characters in the sense that repeated in an order.

The value chain concept was introduced in 1985 by Porter [3] in "Competitive Advantage: Creating and Sustaining Superior Performance." In his research, the definition of the value chain is understood as "the idea of the value chain is based on the process view of organizations, the

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idea of seeing a manufacturing (or service) organization as a system, made up of subsystems each with inputs, transformation processes and outputs. Inputs, transformation processes and outputs involve the acquisition and consumption of resources — money, labor, materials, equipment, buildings, land, administration and management. How value chain activities are carried out determines costs and affects profits." According to Porter, a basic value chain consists of nine stages and is divided into the main activities in the chain and the complementary activities. The first major activity in the inputs supply is the operation reception and storage of raw materials for an industry or a certain field. Next, the production activity directly relates to the process of creating the greatest value-added of products such as processing of raw materials into the final product. Logistics activity will be responsible for receiving the final products, storing them in warehouse, and distributing them to dealers, stores. Marketing activity and promotional media promote the product to consumers. Finally, service or after-sales activity relates to the customer care in order to maintain customers or enhance the value of the product. The complementary activities, while not directly, create the value-added of products, but they are important activities to support main activities to create value for products and for every link in the chain.

Approaching the theory about the value chain in the dairy milk sector, the value chain of dairy milk could be understood as a combination of several activities from the producers to the final consumers. The combination contains the farmer (growing dairy cows and collecting milk), the processors and the seller. These actors directly participate in the value chain; their relationships depend on the flow of good, the flow of information and the cash flow. Besides, activities of this value chain were influenced by many factors such as supply chain system, marketing, legal system, and supply and demand of goods. Therefore, a typical value chain of dairy milk contains production, transport, chilling and bulking, processing, transport or distribution and retail.

As an agriculture country, dairy farming in Vietnam existed in the early twentieth century due to many favorable natural advantages. Since then, Vietnam's dairy industry has developed constantly and contributed significantly to the food needs ensuring. The demand for milk in Vietnam increased gradually in general, and the demand for raw milk increased by 61% in particular. Fresh milk production has increased by 15.6% compared with 2010 from 306.7 to 732.2 thousand tons. However, Vietnam's dairy industry still could not satisfy the domestic milk demand. And the milk retail prices in Vietnam are very high, whereas the prices of fresh milk provided by the dairy farmers are very low. This paradox stems from the overwhelming control of dairy companies in both the quantity and quality of the milk input. That mechanism caused an imbalance in the profits and benefits among every actor in the dairy value chain. Hence, this chapter will find out the distribution of benefits, costs and value-added among the actors, and point out the problems in management system of this dairy value chain in Vietnam.

## 2. Dairy value chain in Vietnam: evidences from the case of Bavi

## 2.1. Literature review

The literature is abundant with the works that address the value chain of dairy milk. These researches pointed out the important results in developing the value chain of dairy milk in

general and each actor in chain. Thanks to Porter [3] and Kaplinsky and Morris [4], the concept of "value chain" and the method to calculate value-added and profit of actors in the dairy value chain are created. Lowe and Giraffe (2009) showed a good view of the dairy value chain in the USA-an advanced country in milk production. The value chain includes four main actors: inputs, production, process and distribution, and marketing. In the USA, high technology is applied in most parts. There are concentrated steps in nurturing, harvesting, collecting and processing milk. Every step is carefully controlled and managed. The special thing in the US dairy industry lies in the veterinary system. The result of the study is that the companies downstream from the dairy producer category, milk and dairy processors, include large, diversified companies despite being diversified well beyond milk and dairy products, nonetheless include companies that have higher shares of the dairy market than the largest producer cooperative. In the "dairy value chain in Kenya" (August 2008), a report by Techno Serve Kenya, East Africa Dairy Development mentioned each of the actor's situation in the dairy value chain in that country. In addition, the study also referred to the logistics operations in parallel in the series. By means of descriptive statistics, the study showed the limitations and the dominant presence of the value chain. Research also offered solutions and proposals to overcome the difficulties. Achchuthan and Kajananthan (2012) found out the main factors that have influence on the dairy sector of Sri Lanka. This study also discovered the strengths and weaknesses of each actor in the dairy value chain; discovered the strong, weakness, opportunities and even threats of each actor; to suggest actors in the dairy value chain to strengthening the dairy sector. About the strengths, the author pointed out that the farmers are being provided the financial assistance by some local companies to widen their farms and increase the scale of dairy milk production. The farmers are also trained about how to use modern equipment to test the quality of milk and educated about marketing strategy to develop their milk brand. Also, in Sri Lanka's agriculture sector, there is always abundant labors with low labor cost to expand their business. On the other side, the dairy farmers also have many difficulties in their business such as they do not have the educational background to plan the dairy farming in the large scale; further cooperative society in the Karachi division has not enough technological facilities to preserve the pure milk. And they also do not have the value-added strategies like milk toffee, ice cream, yoghurt in the large scale, etc.

Besides, in Vietnam, *Tran Huy Cuong and Bui Thi Nga* (2012) analyzed the actors in the value chain of the fresh milk in Vietnam. This research used not only quantitative but also qualitative approaches in the case of fresh milk products in the northern area of Vietnam. The research illustrated the four main actors in the dairy milk value chain in Vietnam: (1) the farmer; (2) collector; (3) processing firms and (4) distribution. The dairy plants play an important role and have right to make decisions. In other word, the dairy plants (processing firms) become the main actor, which receives most of the profit. The farmers who invest lots of capital and time to raise cow only receive a small proportion of the profit. This research gives a deeper vision on what is going on in the fresh milk production and distribution in Vietnam. This is one of the very few researches in Vietnam on the value chain of the dairy industry. Agreeing with the approach of some study, the study by Khoi [5] has provided quite detailed analysis on comprehensive value chain of Vietnam dairy industry to produce the value-added level in the value chain actors of Vietnam's dairy. This is a reference to help

paper to get different perspectives on the development of value chains in different sectors in Vietnam. In another study of Vietnam by Khoi [6], the author gave the merger may occur in the dairy sector in Vietnam due to differences in value-added in the value chain of this sector.

## 2.2. Methodology

A survey was carried out in Bavi, Hanoi, where a large amount of fresh milk is produced annually. The content of the survey was built before conducting in Bavi with 160 questions. The questionnaires were based on the criteria which reflect the main objectives of the paper such as the actor's profits and costs, the relationship among these actors, and the advantages and disadvantages in the dairy milk's value chain. Some part of results of the paper should be evaluated (by interview) of the relevant target groups in the value chain of dairy milk.

Data collected were aggregated and analyzed by SPSS20, Excel. The calculation of cost and profit margin of each actor in the chain will also be presented by a quantitative tool for value chain analysis.

## 2.3. Overview of the dairy sector in Vietnam

In the last 10 year, Vietnam has witnessed the gradual growth of the milk consumption. Vietnam is not the country with long history of milk production; however, in the last few years, Vietnamese people have realized the importance of milk products and spend more on this nutria drink. The growth rate is quite high on average; nevertheless, Vietnam is still in the low milk consumption area (<30 kg/capita/year). This might be a big chance for milk producer in the near future.

Most milk products in Vietnam are designed for under 3-year-old babies and the elder. There is a huge market for daily milk consumption and mature specialized milk. According to Khoi [1, 2] 10% of Vietnamese population in the two big cities, namely Ho Chi Minh City and Hanoi, has been consuming 78% of dairy products. These data show an inequality in the consumption of milk products.

# 2.3.1. Dairy milk consumption

Gerosa and Skoet (2012) investigated 144 countries about the consumption of goods. They released an elasticity to show the range of demand. The income elasticity of expenditure estimates the percentage increase in expenditure on the food category resulting from a 1% increase in income. According to **Table 1**, we have the elasticity of the dairy milk product.

The income elasticity of expenditure estimates the percentage increase in expenditure on the food category resulting from a 1% increase in income. The numbers reported are simple unweighted averages of estimates for the individual countries included in each income group. Vietnam—a lower middle-income countries have the relatively high dairy elasticity 0.79, which might be a reason for the fast growth of the milk industry in Vietnam.

The practical situation in dairy milk industry in Vietnam was unacceptable with Gerosa and Skoet's research (2012). Along with the increase in the living standard, the amount of annual

	Low-income countries N = 28	Lower middle- income countries N = 36	Middle-income countries N = 36	High-income countries N = 44
Food beverages and tobacco	0.81	0.77	0.70	0.54
Beverages and tobacco	1.73	1.13	0.92	0.67
Cereals	0.59	0.49	0.34	0.08
Meat	0.80	0.76	0.69	0.53
Dairy	0.83	0.79	0.72	0.55
Fish	0.69	0.64	0.56	0.42
Fats, oils	0.60	0.50	0.37	0.15
Fruits	0.66	0.60	0.51	0.36
Other foods	1.82	1.23	0.98	0.70

Table 1. The elasticity of consuming products.

consumption of fresh milk in Vietnam increased over the years, especially in the period from 2010 to 2015. In the 10 years since 2000, the number of annual milk consumption in Vietnam increased only 2.8 kg. However, in the period 2010–2015, the annual milk consumption is 5.8 kg, which is more than double amount of 2010. In the period from 2010 to 2013, the amount of milk consumed per capita per year increased only slightly due to the affecting of the melamine crisis in 2010. After recovering, from 2013 to 2015, Vietnam has witnessed the significant increase from 4.0 to 9.3 kg/capita/year (**Figure 1**).

## 2.3.2. The dairy milk production

The number of dairy cow and quantity of milk production in Vietnam is increased rapidly from 2000 to 2010. From 2000 to 2004, the number of dairy cow increases steadily from 35 thousand to nearly 100 thousand heads. The reason for that is the increase in the demand of milk and the implementation of resolution 09 and decision 167, which created condition and opportunity for Vietnam's development by stimulating Vietnamese farmers to raise cows (the resolution contributed to increase the dairy herd to 100,000 milking cows and production of 300,000 tons fresh milk yearly). The decision built a production and development strategy for dairy cattle for the period 2002–2010. This strategy aimed to raise dairy cow in Vietnam including 10 provinces in the North, 5 provinces in the Central Coastal region, 4 provinces in the Central Highlands and 7 provinces in the South. In 2005 and 2006, the growth rate of the dairy cow number was only 8.7% per year; which resulted from the inefficient milk production due to the low technology. However, with the restructure of dairy program, accompany with the increasing quickly in milk demand. The number of dairy cow recovered in raised 14.9% per year from 2008 to 2010. From 2010 to 2015, the number of dairy cows increased gradually with the average of 11.73%. In 2014, Vietnam has 200,400 dairy cows. As a result, total dairy milk production in Vietnam in 2010 was 306,620 tons; it was six times higher than



the dairy milk production in 2000. From 2010 to now, the quantity of milk production has continuously increased. In 2015, Vietnam has witnessed an increase in fresh milk production by 15.6% compared with 2010. The quantity of fresh milk in Vietnam in 2015 was 723.2 thousand tons (**Figure 2**).

### 2.3.3. The imported quantity of milk

Due to the melamine milk crisis in the Asia region in 2008 and 2009, the number of imported milk of Vietnam had decreased suddenly in early 2010. From then to now, the quantity of milk that Vietnam imported has recovered gradually. Currently, in the end of February 2016, Vietnam's import reached to 168 items, 8 million of dairy products and increased 17.99% with last year. Vietnam imported raw milk and other milk products from 16 countries around the world, mainly from New Zealand, accounting for 35.1% of total turnover, reaching 59.3 million,

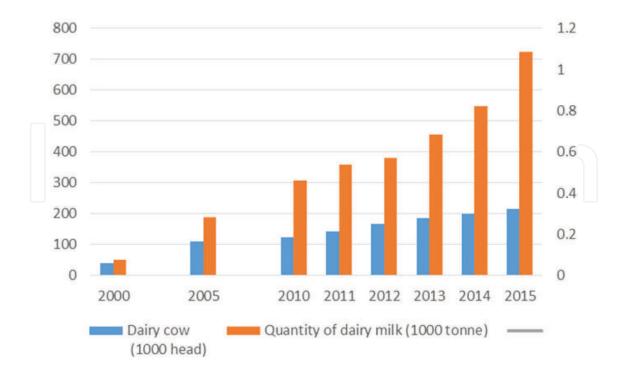


Figure 2. Quantity of dairy cow and milk production in Vietnam from 2000 to 2015. Source: General Statistics Office of Vietnam.

and raised 41.58%. The second largest supplier is Singapore reaching 22.4 million, and increased 8.4%; followed by Australia, reached 16.7 million (data 2016)

Generally, in the first 2 months of 2016, the amount of imported milk from other markets had positive growth rates such as Denmark, France, the USA, Korea, Philippine, etc.

### 2.4. The dairy value chain in Vietnam

The value chain of dairy milk in Vietnam includes a lot of activities such as input supply; farming, production; bulk and cooling processing; packaging; transportation and distribution, which divided in five stages. There are many actors in the chain: A, feed, heifers machines; B, dairy men (dairy farmers); C, milk collectors; D, dairy plant; E, wholesaler, shop agents, showroom-market; F, Retailers; G, middle men (small shop, milk care shop); and H, Consumers (domestic consumers and international companies). Besides, the value chain of dairy milk was supported by other organization through projects and policies (**Figure 3**).

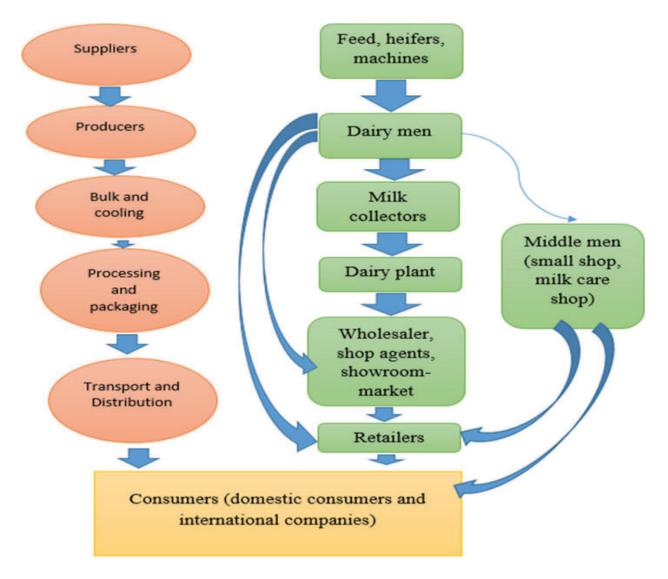


Figure 3. The value chain of dairy milk in Vietnam—the function and actors.

## 2.4.1. First stage: input supply

Dairy cows and industrial food for agriculture sector derive from domestic market and importing from the foreign. However, the importing dairy cows and food accounted for a relatively large amount. The dependence on this importing source may effect on the stability of Vietnam dairy milk. Therefore, in stage of input materials, one of the most essential tasks of Vietnam dairy milk is being prior to choose the best dairy cows.

## 2.4.2. Second stage: production and farming

This stage plays the most important role in the whole value chain of Vietnam dairy milk and it also the stage, which Vietnam still, have the huge gap with other countries. There are several reasons why Vietnam is not good at this stage. Firstly, it comes from the lack of animal food, infrastructure, technology and the support from Vietnam government. Secondly, the famers in the Vietnam's dairy value chain also lack the necessary knowledge and skills of livestock sector (dairy farming). As a result, the dairy breeding sector only meets 25% of domestic demand.

## 2.4.3. Third stage: processing

This stage is the combination of milk collecting, processing and packing. Presently, there are three major participants taking part in milk collecting: milk procurement companies, cooperatives and privates. Although the milk collecting companies have increased the level of milk procurement through their collecting points, however, with the participation of private in collecting dairy milk makes the price of milk is not stable. Additionally, there is still above 20% of the milk that does not meet the quality standards.

### 2.4.4. Fourth stage: distribution

Recently, in Vietnam, the dairy milk is distributed in two main trends: traditional channel (distributors account for over 10% profit – wholesale agents – stores – consumers) and modern channel (supermarket – consumers)

## 2.4.5. Fifth stage: consumption

The large of milk consumption in Vietnam shows a positive picture when the milk is one of the most important goods and it accounts for the largest market. In recently, the level of milk consumption in Vietnam market increased significantly. Only 10% of the country's population consumes 78% of dairy products. This promotes Vietnam dairy branches to develop more and more to meet different consumer needs.

In the case of Bavi, the dairy farmers buy animal feeds, cows and machines from suppliers and generate milk by their own. Dairy farmer mainly sold their raw milk to collecting centers by 97%; they keep the rest at home as food resource or provide for retailers and shops by 1 and 2%, respectively. There are many retailers and milk shops situated near highway from

Hanoi to Phu Tho and Vinh Phuc, where it is convenient for anyone to buy milk. The reason why there are still a considered amount of milk that was provided to retailers (**Figure 4**).

From dairy plant, most of milk products (96.7%) were distributed to the wholesaler, shop agents, showrooms, only 1.2% of those products to schools and companies and 2.1% of them to the retailers. From wholesaler, shop agents and showroom-market, these products were distributed to retailer (68%) before being sold to consumers and 32% of those products are shared out directly to the consumers.

## 2.5. The cost, profit and value-added

### 2.5.1. Economic analysis of dairy farmers

The survey was carried out in Bavi district with the aim to examine the production cost of dairy farmers in Bavi. With the including of family worker in the cost production, the total

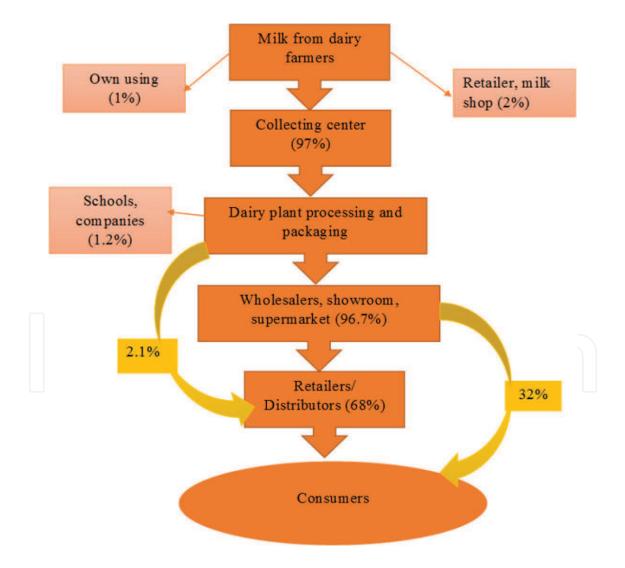


Figure 4. The distribution in the value chain of dairy milk in Bavi. Source: Calculated by data collected, 2016.

	Items	Detail	Unit	A-Quantity	A-Price	A-Costs	A-Share
А	Cost						
	Food	Produce (grass, others)	VND/cow/ month	6 cows	79,100	474,600	3.45
		Purchase	Kg	6 cows	1,300,000	7,800,000	56.72
	Vaccine		VND/cow/ month	6 cows	20,000	120,000	0.87
	Electricity		VND/cow/ month	6 cows	36,000	216,000	1.57
	Water		VND/cow/ month	6 cows	50,000	300,000	2.18
	Labor	Family worker	Man month	2	2,000,000	4,000,000	29.09
		Hired worker (cutting grass)	Man month	4	160,000	640,000	4.65
	Transportation		VND/month			200,000	1.45
	IC (Income)		VND/month			9,110,600	
	Total cost		VND			13,750,600	100
	Total unit cost		VND/KG			9793.87	
В	Sale price		VND/kg	1		11,100	
	Revenue		VND/month	6 cows	2,574,000	15,444,000	
С	Profit		VND/cow/ month	6 cows	175,500	1,693,400	
	Unit profit		VND/kg	1		1206.125	
	Value-added		VND/kg			4510.97	

Table 2. Cost, profit and value-added of dairy farmers (including family workers).

average cost per 1 kg of milk is almost 9793.9 Vietnam dong (VND). This cost contains the cost of food, vaccine, electricity, water, labor and transportation as shown in **Table 2**. Farmers plant nappies grass, corn in their field and harvest for cows to diminish the cost of food. Despite of that saving, they still have to pay 1,300,000 VND per cow for industrial food, which accounts for 56.72% of total cost. However, the average price of 1 kg fresh milk is only 11,000 VND. It is clear that the profit of farmers is only 1206 VND/ kg milk while they generate almost 4511 VND value-added.

But in fact, when calculating the cost production of farmers, the labor cost of family members were not calculated. Thus, the intermediate cost was maintained, whereas the total cost decreased to 6987.6/kg milk. So that, with the price of 11,000 VND/kg milk, they believe that they could earn the profit at 4012 VND/kg of milk.

### 2.5.2. Economic analysis of dairy plants

Firstly, this chapter will not calculate the cost, profit and value-added of the collectors in Bavi. The reason is that the dairy milk chain in Bavi is different from other value chain. In this value chain, the collectors belong to dairy plant; they are not households or traders so the economic analysis is added into the dairy plant's economic analysis (**Table 3**).

In general, 1 kg of fresh milk is 24,000 VND. Dairy companies usually have high intermediate cost, which accounts for 46.01% of milk price with 16,102 VND. Intermediate cost contains input material, which is imported from other countries, the input milk from dairy farmers, electricity to operate dairy plant, water and other materials. The average total cost of dairy plant is 18,423 VND (78.53%). Thus, dairy companies gain the average profit of 5577 VND, which account for over 23% of total revenue. Besides, they generate the amount of value-added at 7898 VND.

## 2.5.3. Economic analysis of wholesalers

Wholesalers at level 1, who buy milk product directly for dairy companies; they are hired to sell product for companies. The advantage is that they do not need to buy facilities and the input products were not calculated in the intermediate cost. So that, all the input cost they have to pay is electricity and renting. The other cost is labor cost; the average wage of a worker or seller in the shop is 2,500,000 VND. In the end of month, the companies will assess the revenue of wholesaler and pay the commission for them. The commission is based on the level of revenue (revenue 10 million VND, get 10% commission; revenue 30 million VND, get 20% commission; and revenue over 50 million VND, get 30% commission). This method encourages the wholesalers trying to sell more and more.

On the other hand, the wholesalers at levels 2 and 3 (smaller scale) buy milk products of dairy companies in the low price and sell it to retailers and consumers with higher price to get profits. In this way, wholesalers have more independence in their businesses. They also were equipped facilities by companies (this is advertising and the taking market share of companies) (**Tables 4** and **5**).

Items	Unit	Costs	Share (%)
GO/TR (Revenue)	VND/kg	24,000	
TC (Total cost)	VND/kg	18,423	52.64
IC (Income)	VND/kg	16,102	46.01
VA (Value-added)	VND/kg	7898	22.57
NPr (Net profit)	VND/kg	5,577	15.93
Source: Calculated by d	ata collected, 2016.		

Table 3. Cost, profit and value-added in 1 kg milk of dairy companies.

Wholesaler 1				
Items	Unit	A-Quantity	A-Price	A-Cost
Cost				
Electricity	VND/month			2,100,000
Rent	VND/month			2,000,000
Labor	Man month	2	2,500,000	5,000,000
IC (Income)	VND/month			4,100,000
TC (Total cost)	VND/month			9,100,000
GO/TR (Total revenue)	VND/month			55,000,000
Get	VND/month			16,500,000
NPr (Net profit)	VND/month			6900,000
VA (Value-added)	VND/kg			2800

Table 4. Cost, profit and value-added of wholesaler at level 1.

	Wholesalers 2 and	13		
Items	Unit	A-Quantity	A-Price	A-Cost
Cost				
Input	kg/month	1000	24,000	24,000,000
Electricity	VND/month			2,000,000
Rent and transportation	VND/month			2,000,000
Labor	Man month	1	400,000	400,000
IC (Income)	VND/month			28,000,000
TC (Total cost)	VND/month			28,400,000
GO/TR (Total revenue)	VND/month	1000	32,200	32,200,000
NPr (Net profit)	VND/month	900	4222.2	3,800,000
VA (Value-added)	VND/kg			3755.6

Table 5. Cost, profit and value-added of dairy farmers of wholesaler at level 2.

Finally, wholesalers could get an average profit at 6,900,000 VND and generate the valueadded per milk product at 2800 VND. With wholesalers at levels 2 and 3, the average total revenue is 32,200,000 VND per month and get about 3800 VND/kg milk. They create the average value-added at 3755.6 VND, which is higher than that in wholesaler level 1.

### 2.5.4. Economic analysis of retailers

The retailers in the value chain of dairy milk in Bavi have the same business method with wholesalers at levels 2 and 3, but they have much smaller scale than wholesalers. Most retailers buy milk products at wholesaler and distribute to consumers. The average labor hired is smaller than one because they usually use their own labor force. The input price of retailers is 32,200 VND/kg milk and sale price is 35,000 VND. The average quantity milk sold per month is 200 kg. They could earn 1050 VND/kg milk and generate 1800 VND value-added (**Table 6**).

### 2.5.5. The benefit and value-added comparison among actors

Base on the method that Kaplinsky and Morris [4] has launched, the costs and profits are divided among the actors could be determined and thereby determine who may benefit from the chain.

In **Table 7**, it takes the cost A for the dairy farmers when they produce one unit of milk product; they sell milk product with price G. Follow the alongside of chain, H, I, J, K are price of one unit milk product of each actors. B, C, D, E are added cost when milk products transfer to the next steps including collectors, dairy plants, wholesalers and retailers. Hence, the total costs to produce one unit of milk product of each actor are: G + B, H + C and J + E. F = A + B + C + D + E is the total cost to produce one unit of milk product from the beginning stage (farmers) to the final stage of the value chain (consumers). So, the total profit that the chain get from producing one unit of milk product is F-K. From that, percentage of added cost, percentage of added-profit and percentage of retailer price of each actor in the dairy value chain will be calculated clearly. Based on **Table 7** and the data about unit total cost and price of each actor mentioned above, the relative financial position of actors in value chain was showed in **Table 8**.

Unit	A-Quantity	A-Price	A-Cost
kg/month	200	32,200	6440,000
VND/month			200,000
Man month	0-1	150,000	150,000
VND/month			6,640,000
VND/month			6,790,000
VND/month	200	35,000	7,000,000
VND/month	200	1050	210,000
VND/kg			1800
	kg/month VND/month Man month VND/month VND/month VND/month	kg/month 200 VND/month Man month 0–1 VND/month VND/month VND/month 200 VND/month 200	kg/month     200     32,200       VND/month     0-1     150,000       VND/month     150,000     100       VND/month     200     35,000       VND/month     200     1050

 Table 6. Cost, profit and value-added of dairy farmers of retailers.

Chain actors	Costs			Revenue	Profit		Margin	
	Unit total cost	Added unit cost	% Added cost	Unit price	Unit profit	% Total profit	Unit margin	% Retail price
Farmer	А	-	A/F	G	G-A	(G–A)/ (K–F)	G	G/K
Collectors	G + B	В	B/F	Н	H-B-G	(H–B–G)/ (K–F)	H-G	(H–G)/K
Dairy plant	H+C	C	C/F	I	І-С-Н	(I–C–H)/ (K-F)	I-H	(I–H)/K
Wholesaler	I + D	D	D/F	J	J-D-I	(J-D-I)/ (K-F)	J-I	(J–I)/K
Retailer	J + E	E	E/F	K	K-E-J	(K–E–J)/ (K–F)	K-J	(K-J)/K
Total		F = A + B + C + D + E	100		K-F	100	К	100

**Table 7.** Relative financial position of actors in value chain.

Chain actor	Costs			Revenue	Profit		Margin	
	Unit total cost	Added unit cost	% Added cost	Unit price	Unit profit	% Total profit	Unit margin	% Retail price
Farmers	9793.9	_	41.91	11,000	1206.1	10.37	11,000	31.43
Dairy plant	18,423	7423	31.77	24,000	5577	47.94	13,000	37.14
Wholesalers	284,000	4400	18.83	32,200	3800	32.67	8200	23.43
Retailers	33,950	1750	7.49	35,000	1050	9.03	2800	8
Total		23,366.9	100.00		11,633.1		35,000	100

Source: Calculated by data collected, 2016.

Table 8. Cost and margin for actors in Bavi in 2016.

As presented on the data, it is evident that farmers incur high cost (41.91% of the total) and has very little profit (only account for 10.37%), whereas the wholesalers have little costs and relatively high profit with 32.67%. For the case of dairy plants (dairy companies), they added 31.77% of total cost—the second highest cost, however, it should be noted that, they get a remarkable profit with 47.95%. Overall, the financial position of actors indicated that the costs and margins are shared unequally in the chain. Specifically, for every 35,000 VND that a consumer pays for a 1 kg of milk product, 11,000 VND goes to farmers, 13,000 VND goes to dairy plant, 8200 VND goes to wholesaler and 2800 VND belong to retailers.

In the term of profit, the profit seems to be distributed unequally among actors along the chain of dairy milk. Farmers who invest most in their facilities, technology and food received

only about 10% profit of the value chain. The profit receiving is inclined to the dairy companies, which get the highest profit with 5577 VND per one unit of milk product. Going to the end of the dairy milk chain, the profit decreases gradually with 32.67% for wholesalers and about 9% for retailers (**Figure 5**).

#### 2.6. The dairy chain management

2016.

Management activities of the dairy value chain in Bavi have many advantages such as:

• The value chain is concerned and encouraged as much as possible. Typically, farmers are supported in all aspects by the establishment of Bavi Cattle and Forage Research Center (BCFRC). To stimulate farmer in the increasing the number of dairy cows of the district, the BCAFRC collaborated with IDP companies (International Dairy Joint Stock Company established since 2004) to provide loans for farmers with 0% interest rate. With these loans, they could buy breeds and build cow house.

Up to 93% of farmers buy cows from the center and 7% of farmers buy cows from other household (small cow). Hundred percent of them implemented fully **vaccinated** policy and 100% of cow health managed by authorities.

- Control of the company's commitment: The implementation of milk consumption of dairy companies registered trademark. Bavi milk is always under the control, which ensures the fairness in trade by farmers.
- Milk quality management: At collecting stations of mainstream companies, there are always strict testing processes to ensure the hygiene and quality of milk.
- Facilitating for wholesale and retail shops along the road and around the Bavi national eco-park.



Figure 5. The comparison among actors in added cost, total profit and retail price-1. Source: Calculated by data collected,

Besides, there are the inevitable weak points at which express the lack of authority's control. Bavi milk brand so far was given right to only two companies. However, there are a lot of companies taking advantage of the lax management, they set up the companies with the same name to cheat consumers. They purchase milk from dairy farmers having under and poor standard milk; which affects the consumer health. Here, the list of the companies who were not allowed to use the brand of Bavi milk but still sell a huge amount of milk everyday (**Table 9**).

#### 2.7. Conclusion and recommendation

In conclusion, the value of income in the chain is distributed unequally. The benefits that farmers receive are inadequate with the costs they have to pay. This is a particular chain in which the main factors boosting the chain are factories and the revenue increasing also reflects the benefit of them. The result is that the value-added in the chain is also biased toward the dairy plant. This chapter pointed out the shortcomings in the cost calculation of farmers. All the expenses such as wages and the opportunity are calculated in the total cost of dairy plant, whereas dairy farmers do not mention about these cost. Thus, in terms of benefits, farmers suffer more and face with more disadvantages, even though they should have received more incentives. In terms of management, Bavi's authorities could not manage the output of milk in the perfect way. It is the lax management has led to a series of counterfeit goods appear on the market today. These low quality products were sold right on the highway and the Bavi's tourist destinations, which affect negatively on Bavi's brand, tourism and even consumer health.

Thus, firstly, it is necessary to make measures in order to obtain the balance among actors, especially dairy farmers.

• In the whole value chain, the dairy plants play the most important role. Farmers could not have enough power to negotiate with dairy companies about prices of raw milk. As a

	Name
1	Bavi Yogurt LTD company
2	Bavi milk investment JSC company
3	Vietnam Dairy—Bavi JSC
4	Fresh milk JSC company
5	Bavi fresh milk JSC company
6	Bavi milk and cake production JSC company
7	Bavi milk and cake JSC company
Sou	rce: Calculated by data collected, 2016.

Table 9. Name of company illegally using Bavi milk brand.

result, dairy companies could use many methods to buy raw milk of farmers at a low price. Thus, to increase the profits received of dairy farmers, it is indispensable to increase the role of farmers.

- To ensure the criteria in strict quality of milk, farmers should choose the good breeding cows that have ability to avoid disease and get high productivity.
- The small-scale milk collection of dairy companies, in fact, is a costly method. Moreover, the gap in the education level of each factors spark difficulties for the implementation of contracts. Therefore, companies should combine small milk collection stations into the largest milk collection stations. The commune should establish some organizations to represent farmers to sign contracts with the companies.
- Building waste-treatment system: In Bavi, it is clear to the cattle waste in front of farmer's house (farmers aim to use it to grow grass). However, it not only pollutes the human living environment but also affect the cleanliness of cows and milk. Thus, it is necessary for government to build a waste-treatment system.

The above measures could not only solve the problem of distribution but also enhance the connection between actors. Management is also the problem that the thesis wants to give recommendations that improve the value chain of dairy products in Bavi.

- To be able to manage the value chain of Bavi milk, policymakers and milk entrepreneur should encourage factors to be aware of the value chain of dairy milk and the need and benefit when they participate deeply in the chain.
- Policymakers should check and review all enterprises using Bavi Milk brand for developing their business. This activity could prevent other companies from using the Bavi milk brand for developing business illegally by taking advantage of the Bavi brand.
- Checking the quality of raw milk and milk products frequently. In serious problem, authorities should deprive the license registration of companies.
- Provide adequate information to dairy farmers about the companies operating illegally to avoid the milk supplying from farmers to those companies.
- Do not allow the distributors to sell the unclear brand product.

With these measures, the Bavi milk brand would becoming stronger, reaching farther and each actor in the value chain will be received benefits that they deserve.

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### Soybean Agribusiness in Argentina (1990–2015): Socio-Economic, Territorial, Environmental, and Political Implications

Sebastián Gómez Lende and Guillermo Velázquez

Additional information is available at the end of the chapter

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#### Abstract

Nowadays, soybean value chain is both the major expression of agribusiness and one of the most troublesome uses of territory of Argentina. This chapter is aimed to analyzing the worrying socio-economic, territorial, environmental, and political implications unchained by the expansion of the soybean's pattern during the last 25 years. On the basis of scholarly literature and both official and unofficial sources of data, we have studied the restructuration of the rural sector, the concentration of both the rural property and the agro-industrial chain, the new territorial enclosures, the socio-ecological and health consequences of the soybean's advance, and the influence of the transnational seed industry on the farmers' subordination. Our results show a substantial reduction of both the amount of rural units and the traditional production areas, the emergence of new leasing practices, the accumulation chain's vertical integration, the growth of the land's concentration, the expulsion of aborigines and peasants, the increase of deforestation and environmental degradation, the loss of legal and food sovereignty, and the serious impacts on the population's health due to the massive fumigations with agrochemicals. The chapter's findings suggest that soybean agribusiness should be considered as an irrational use of territory for most of the national society.

**Keywords:** agribusiness, GM soybean, rural restructuration, land's concentration, vertical integration, territorial enclosures, environmental and health issues, seed and agrochemical companies, Argentina

#### 1. Introduction

Geographic space just can be explained by analyzing the division of labor's dynamics and the different uses of territory [1], i.e., the configuration of material and immaterial flows that

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show the spatial and temporal regularities of a given cycle of capital's rotation and reproduction [2]. Regarding the agricultural uses of territory belonging to the so-called agribusiness [3], such as "spatial circuits of production" [4] are typically organized through agro-industrial value chains, which include several stages (e.g., agricultural inputs' supply, rural activities, industrialization and distribution of goods, transport, financial, and commercial networks, etc.). Various conflicts and mechanisms of domination are unleashed on the surplus' appropriation owing to the input-output links and the unequal social relations of power developed among the agents of each chain's stage.

Since each of the agribusiness clusters has got one (or more than one) accumulation cores, the most dynamic capitalist agents deploy several strategies to articulate the productive chain according to their own interest. As a result, they appropriate most of the profits produced by other agents and the resources injected into the circuit by the State [5, 6]. Such situation implies that agribusiness may be considered as the rural expression of the "neo-extractiv-ism"[7], i.e., updating the natural resource exploitation and profits external appropriation's pattern introduced in Latin America during the colonial age and renewed during the following periods [8].

Although in the past, soybean stayed as an exotic species and a botanical rarity in Argentina, currently it concentrates 59% of national grain area and 93.2% of Argentinean grain production. Soybean areas have grown exponentially during the 4 last decades, climbing from 30,470 hectares in the agricultural year 1970/1971 to 206,025,042 hectares in 2015/2016. Similarly, soybean production have increased 451% between 1989/1990 (10,671,100 tons) and 2015/2016 (58,800,498 tons) [7, 9]. As a result, Argentina became the third soybean world producer and exporter, as well as the first soy oils and flours exporter [10, 11].

Several factors deserve to be mentioned in order to explain that change, such as the suitability of this crop to be combined with the production of hybrid varieties of wheat, the growth of the European market of balanced feed for pig and poultry [12], the structural reforms introduced by neoliberalism during the 1990s, the world crisis of stockbreeding, the sustained growth of external demand for vegetable proteins due to the European Economic Community's authorization on the imports and processing (but not planting) of GM soybeans, and the consequent rise of the soybean's international price. Lately, the agro fuels boom and the financial crisis unchained in 2008, which encouraged investment funds to migrate from the real state markets to the commodities markets, have undoubtedly helped to consolidate the soybean pattern in Argentina.

Although big farmers, agro-industrial enterprises, seed companies, and even the National State often invoke the alleged benefits of this pattern, during the last 15 years, a leafy scholarly literature has revealed the dark side of the soybean boom. Several researchers have presented general studies on the negative impacts of the soybean pattern [7, 13–19], whereas other authors exhaustively analyze individual features of this matter. For instance, Teubal emphasizes the vulnerable and dependant condition of soy monoculture and its export orientation [20], whereas Teubal and Rodríguez claim that soybean pattern is the major driver of the concentration and transnationalization of the Argentinean agro-industrial accumulation chain [21]. Hernández focuses on the cultural and empresarial fragmentation of the rural sector [22], while Domínguez

and Sabatino state that soybean's boom has led to both the scarcity and the price increase of the national diet's traditional foods [23].

Other researchers have expressed concern about the risks of the transgenic soy agriculture at great scale, noting the loss of legal and food sovereignty stemming from the seeds' privatization [24–27]. Furthermore, several papers have studied the environmental implications of soybean fever, specially soil erosion, virtual water exports, and deforestation [28–32]. In addition, Rodríguez Striebeck analyzes the soybean boom's influence on the land struggles [33]. Finally, other works have focused on the relationship between soybean fever, fumigations with agrochemicals and the substantial growth of oncological diseases and births with malformations reported during the last years in the rural towns [34–38].

As a result, GM soybean is not only the major expression of agribusiness in Argentina but one of the most controversial and troublesome uses of territory in this country. Because of such situation, the main purpose of this chapter is analyzing the worrying socio-economic, territorial, environmental, and political implications unchained by the expansion of the soybean's pattern during the last 25 years.

Firstly, the soybean agribusiness' socio-economic issues, i.e., the technique and productive restructuration of the rural sector, the new leasing practices, and the agro-industrial chain's vertical integration are studied by analyzing the variation of the area sown with other crops and occupied by livestock, the reduction of rural units, the surface leased to sowing pools and investment funds, the origin of such capitals, and the participation of the main soybean firms in different links of accumulation chain. Secondly, the territorial perspective, i.e., the new enclosures associated to both the land's concentration and the expulsion of peasants and aborigines, is considered by describing the land grabbed by the landowners, the land struggles in soybean provinces, and the dispossession mechanisms carried out by farmers, sowing pools, investment funds, and agroindustries. Thirdly, the environmental and health consequences of this pattern are discussed by considering the area of native forests logged due to the soybean frontier's expansion, other ecological degradation's phenomenon (e.g., virtual water exports, soil erosion, greenhouse gas emissions, etc.), the volume and kind of agrochemicals used in soybean cultivation, and the reports on health problems associated to such fumigations. Finally, the influence of the transnational seed industry on the farmers' subordination and the loss of both legal and food sovereignty is demonstrated by identifying the major companies of the sector, characterizing their accumulation strategies, and describing the main conflicts regarding the acquisition and use of transgenic soybean' seeds.

# 2. Socio-economic issues of the soybean boom: from the agricultural restructuration and the rural units decreasing to the new leasing practices and the vertical integration by property

Soybean agribusiness is essentially an exports-oriented accumulation chain. More than 90% of production is exported to countries including China, India, the European Union, Pakistan,

Bangladesh, and Japan [10, 11]. Since soybean value chain concentrates 40% of agricultural exports [12] and is the major exporter sector (27.7%) of the Argentinean economy [39], such productive circuit generates bulky profits (20,000 million of dollars per year). A substantial part (30%) of these profits is appropriated by the National State by collecting taxes on exports. Nevertheless, the soybean value chain's contribution to labor market is very small. Actually, the labor force employed in the soybean cluster reaches 193,894 workers, i.e., 10.3% of agro-industrial employment and 3.1% of whole employment. Such figures imply a labor intensity (seven jobs per million of dollars of value), three times smaller than the national average [40, 41]. In addition, soybean boom has led to a dramatic restructuration of the rural sector in our country.

As shown by **Figure 1**, agricultural stage of the soybean circuit has acquired a noticeable geographic dispersion, not only strengthening in the Pampas, i.e., Buenos Aires, Córdoba, Santa Fe, Entre Ríos, and La Pampa, but spreading much of other Argentinean provinces (e.g., San Luis, Jujuy, Salta, Catamarca, Santiago del Estero, Tucumán, Chaco, Formosa, Corrientes, and Misiones). In fact, all these provinces increased its area planted with soybean among 33.3 and 7.920% during the period 1990–2015, except for Misiones [9]. According to the last Agricultural National Census performed in 2008, soybean has absorbed among the third and more than half of the agricultural area of the provinces of Buenos Aires, Santiago del Estero, Chaco, Tucumán, Córdoba, Entre Ríos, and Santa Fe [42]. Significantly, soybean means 66% of the

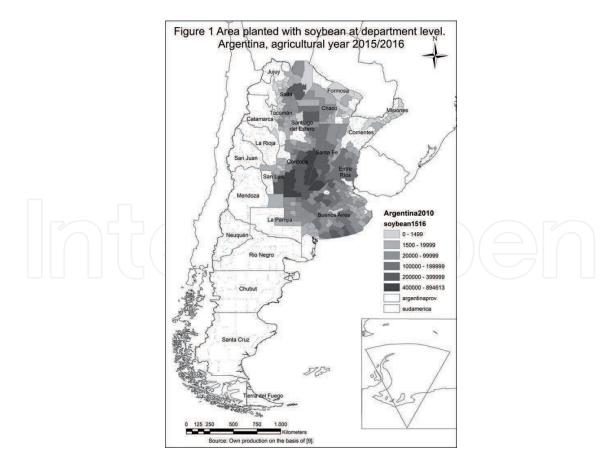


Figure 1. Area planted with soybean at department level. Argentina, agricultural year 2015/2016.

land conquered by the agricultural frontier's advance in Chaco, Tucumán, Salta, and Santiago del Estero [11]. Although both the Pampas' periphery (e.g., Entre Ríos, and La Pampa) and the provinces located outside this region (e.g., Chaco, Santiago del Estero, etc.) have increased substantially its relative weight on the planted area, the Pampas' core still concentrates 85% of soybean's production units [9, 11]. Likewise, the chain's agricultural stage shows high levels of business concentration. In fact, 6% of agricultural units mean 54% of soybean grain's production [43].

According to Silveira, nowadays modern uses of territory seek to erase the traces of the past in order to the space be rewritten by the new rationalities of the present [44]. The aforementioned soybean expansion is, by way, a clear example of this logic, though it has led to the disappearance of both the ancient practices of rotation among stockbreeding and agriculture, and the traditional regimes of alternation between diverse crops. For instance, more than 10 millions of heads of cattle were suppressed during the 1990s, while the livestock decreased 6% between 1988 and 2002 and the amount of milking yards was halved [23]. In the Pampas, i.e., a strongly milk's production-specialized region, some milk companies closed most of their production units to plant soybean. Furthermore, scarcity of lands for stockbreeding has implied decreasing of the livestock area, as well as the cows' concentration in the so-called feed lots.

Other traditional productions were sacrificed in order to free lands to the soybean frontier's advance. For example, the oats area decreased by 37% between 1989/1990 and 2015/2016, as well as sunflower and barley area reduced by 48.7 and 50.5%, respectively. Moreover, the falls suffered by the canary grass (66.8%), the millet (87.7%), and the flax areas (97.1%) were even more substantial [9]. Generally speaking, although other crops have increased its area (e.g., sorghum, corn, wheat, bread wheat, horticultural products, peanut, etc.), such global variations hide a dramatic reduction during the early years of soybean boom. Outside the Pampas, the previous structural crisis of some crops was functional to the monoculture's advance too. For instance, Tucumán lost the quarter of sugar cane area between 1990 and 2001, whereas the Chaco's cotton area reduced by 52.3% during the period 1990–2015 [9].

Owing to the growing weight of science and technology in rural activities, the new soybean production's requirements have involved the introduction of specialized technical systems (e.g., direct sowing, modern rural machinery, global-action herbicides, fertilizing with nitrogenous, prilled urea and phosphorus, etc.). Both the modernization of agricultural practices and the incorporation of the last technology led to the massive indebtedness of the rural producers. Due to the high interest rates, the original debts' values increased 12 times in few years. As a result, in the beginning of the 2000s, the rural sector owed 7000 million dollars to banks, as well as 3000 million dollars to inputs suppliers. Such situation implied the bargain sale of 10 million hectares and the mortgage of 14 million hectares [7, 12]. Since they were unable to resist the productive and financial costs of the new soybean's pattern, several small and medium-size producers disappeared, the same ones who could renew their equipment and living with dignity before the soybean boom [45].

According to the Agricultural National Census, almost third (32.9%) of the Argentinean rural production units disappeared during the period 1988–2008 [42, 46]. A strong, noticeable empirical correlation between such farms reduction and the soybean specialization may be

identified. Significantly, none of the 10 major soybean provinces lost less than the quarter of rural production units during the analyzed period, except for La Pampa and Salta. In addition, these ten provinces represent 68.8% of the missing farms of the country (95,418 over a total of 138,639). Such reduction was equal to or higher than the national average in almost half of the cases, as demonstrated by Entre Ríos (-32.8%), Córdoba (-33.7%), San Luis (-38.6%), Tucumán (-53.7%), and Buenos Aires (-54.1%). Finally, the four major soybean provinces, i.e., Buenos Aires, Córdoba, Santa Fe, and Entre Ríos, have meant 53.1% of missing units of rural production.

Most of those small- and medium-size farmers who kept their lands finally leased it to extraagricultural origin companies, such as sowing pools and investment funds. These companies include a great variety of firms, such as agronomies, big storing enterprises, input suppliers, banks, insurance companies, managers of retirement and pension funds, isolated investors, rural machinery contractors, agro-industrial companies, agricultural producers, writing desks, and both national and foreign holdings [23]. Although the sowing pools' origin is very diverse, such leasing practices are basically carried out by the financial capital, which resorts to various mechanisms (e.g., trusts, foreign funds capitalizations, stock-exchange organizational forms, local alliances, informal agreements, etc.) to appropriate the rural lands in order to control the accumulation of the chain's primary stage and entering and exiting the commodities market quickly [23, 47]. Currently, 70% of agricultural area of the country has been leased to sowing pools and investment funds [17].

Although all these capitals resort to different mechanisms (e.g., leasing-network firms, patrimonial ownership, purchase of lands by using external capitalization funds, etc.), they develop a common strategy: diversifying agro-weather, economic, political, and legal risks in order to combine high levels of liquidity, rapid returns on initial investment, and big financial and agricultural rents. Thus, such mega-companies obtain lower prices on the inputs supply, impose conditions to the farmers, and influence the prices of the land [47].

As a result, a lot of small- and medium-size farmers have been relegated from the productive circuit, keeping the nominal property of their fields but losing all control over the agricultural practices developed there. Provided the economic rationality of sowing pools is obtaining the highest profit in the short terms, farmers' lands often are super-exploited. Once farmers had regained effective possession of their lands, they face several difficulties in order to reenter the productive circuit due to the loss of fertility, the destruction of soils, and the high economic costs of its reparation. Consequently, farmers use to sell their lands, thus increasing the concentration of rural property in few hands.

Typical agro-industrial backward integration strategies are developed too. Agro-industrial stage of soybean circuit includes the production of flours and oils, as well as the storage and shipment of these products. As the agricultural link, the agro-industrial stage is highly concentrated, both in economic and territorial terms. In fact, 80% of crushing plants are mainly located in the south of Santa Fe, i.e., the biggest port and agro-industrial cluster in the world. As the great crushing capacity of the Argentinean soybean cluster is very similar to the USA and Brazil ones, oil industries feed not only from the national production but the grains imports from Paraguay. Soybean agro-industry has an oligopsony structure, which includes the major

grain traders from USA, France, Switzerland, Netherlands, and China (e.g., Cargill, Louis Dreyfus, Glencore, Bunge, Noble, Nidera, and Cofco). However, some big national firms have a significant participation in soybean agribusiness too, such as Oleaginosa Moreno, Aceitera General Deheza, Molinos Cañuelas, Vicentín, and Molinos Río de la Plata. Remarkably, only thirteen companies produced 89% of both soybean flours and oils in 2015, while just eight firms meant 76.1% of oils and 82.4% of flours [48].

Moreover, the corporations aforementioned control two other strategic links of soybean circuit: the biodiesel production and the exports. Owing to both the world agro fuels boom and the growth in European and US markets, the Argentinean biodiesel production increased 435.7% between 2007 and 2010, rising from 560,000 to 3,000,000 tons. The domestic biodiesel market is mainly controlled by Louis Dreyfus, Eurnekián, Bunge, Aceitera General Deheza, Vicentín, Glencore, and Molinos Río de la Plata [49]. Regarding the chain's final stage, soybean agribusiness currently represents both 70% of the Santa Fe's foreign trade and between the third and the half of Córdoba's exports. Furthermore, soybean means around the tenth, the fifth and the quarter of the exports of Buenos Aires, Entre Ríos, and La Pampa, respectively. Finally, this value chain represents 25% of the foreign trade of Santiago del Estero and Chaco [50].

In addition, it is worthwhile noting that some oil industries and grain traders (e.g., Louis Dreyfus, Bunge, Nidera, Aceitera General Deheza, and Molinos Río de la Plata) have purchase and/or leased large tracts of rural lands for soybean sowing in order to ensure a stable supply of material raw [51]. Furthermore, these agro-industries have created their own storing territorial networks and so have reinforced their control over the circuit's primary stage. The aforementioned firms and others companies (e.g., Vicentín, Cofco, Toepfer, Cargill, ADM, etc.) have carried out forward integration too, specifically toward the logistic and transportation stages. This has been done by using three mechanisms: the purchase of big fleets of trucks, the control of the share capital of some railroads (e.g., The New Central Argentinean Railroad, which belongs to Aceitera General Deheza), and the appropriation of most of the port infrastructure of the provinces of Santa Fe, Buenos Aires, Entre Ríos, and Chaco.

# 3. Territorial perspective: soybean fever, rural property's concentration, and the new enclosures

Soybean area's growth and the land's concentration are two phenomenon closely related. In fact, 936 landowners hoarded 35,515,000 hectares in the beginning of the 2000s, whereas 137,021 farmers only gathered 2,288,000 hectares [14]. Moreover, just nine holdings control 32% of rural lands of the province of Buenos Aires. This is because of two factors. On one hand, traditional rural families have joined foreign capitals by complex mechanisms (e.g., trusts, anonymous partnerships, dummies, farms subdivisions, fake sales, etc.) in order to shirk the provincial Treasury [52]. On the other hand, some mega-companies have emerged too, as shown by the cases of both national (e.g., Los Grobo, El Tejar, MSU, etc.) and foreign firms–for instance, Cresud and Adecoagro, belonging to the Hungarian-American tycoon George Soros. According to various estimations, such mega-companies control an area of 1,500,000 hectares [7, 12].

It is worthwhile noting that both land's concentration and new leasing practices have strongly relied on the soybean's expansion outside the Pampas' core. Operating as the driver of a substantial worsening of rural violence, such phenomenon is clearly associated to the so-called new enclosures, i.e., the silent but relentless cornering process suffered by peasants and aborigines during the last 2 decades [53]. Since the soybean fever encouraged big farmers, landowners, sowing pools, investment funds, and oil industries to expand toward the Pampas' edge and the Argentinean North, new territorial enclosures have risen in such regions. Current legislation both recognizes Aboriginal land rights and ensures the land ownership to those peasants who can prove they have occupied and exploited it during at least 20 years. Nevertheless, the legal precariousness of the land property in various provinces often implies that subaltern groups to be easily overwhelmed by the hegemonic agents of soybean agribusiness.

According to official data, 857 conflicts on the control of the land were reported in Argentina in 2011, involving 63,843 rural families and an area of 9,293,234 hectares. It is worthwhile noting that 48.5% of these situations were denounced in soybean provinces (e.g., Buenos Aires, Chaco, Córdoba, Entre Ríos, Formosa, La Pampa, Salta, San Luis, Santiago del Estero, and Tucumán) [54]. In addition, unofficial sources claim that land struggles have been increased in the Argentinean North and the Pampas' edge during the last years. In fact, 224 conflicts were reported en 2013, which involved 2,791,302 hectares and 127,886 people. Significantly, 80% of such conflicts started since 2000 [55], i.e., since the soybean's expansion outside the Pampas sped up.

A leafy scholarly literature has reported a wide range of coercion mechanisms used in order to loot and misappropriate the peasants' and aborigines' lands. On one hand, some manipulation and deception strategies allow farmers and indigenous to be evicted without major difficulties (e.g., signing blank documents that actually are lending or eviction agreements) [56, 57]. On the other hand, political and legal power operate as dispossession guarantors by both ordering evictions for indigenous and peasants and accepting the fake companyowned documents as legal. Such support often involves the entire repressive apparatus of the State, from judges and lawyers to congressmen and public forces of security, who grab the rural families' lands to put them under the control of Buenos Aires, Córdoba, Santa Fe, and Tucumán's soybean companies [52, 57].

Finally, dispossession of the land implies nonlegal actions too, even paramilitarization. Physical wounds and even death are the result of territorial struggles unchained by the agribusiness logic [53]. Several strategies are commonly used on this regard, such as *de facto* occupations, even when peasants have got legal documentation that legitimized their land rights, land enclosures and deforestation, and blocking access to roads, grazing areas, and drinking water sources. Furthermore, the so-called white guards, i.e., civilian paid by the soybean producers, intentionally pollute water wells, kill livestock and farm animals and pets, threat farmers, fire ranches, and even murder peasants and aborigines [45]. One of the most affected provinces is Santiago del Estero, where 122 conflicts were reported in 2013, over a total of 224 [55]. The misappropriation of almost 4 million hectares in this province has implied evictions, violations of human rights, and even deaths. Often real states agencies sell lands with its inhabitants

inside, then vacating and guarding them by using provincial police's special brigades. Such complicity chain includes entrepreneurs, lawyers, notaries, judges, and congressmen too [52, 55]. Similar practices have been reported in Salta [58].

## 4. Environmental and socio-ecological issues: deforestation, degradation, and the health question

Silent enclosures and undisguised strategies of violence have been complemented by deforestation. Almost 5 million hectares of native forests were cut down in just 16 years (1998–2014) [59], a figure that means 4.3% of world deforestation, according to the International Panel on Climate Change [57]. In fact, the national annual rates of deforestation fluctuate from 0.49 to 1.31%, i.e., figures 3.5 and even 9.4 times bigger than the world annual averages (0.22 to 0.14%) estimated during the period 1990–2010 [59–62]. Although this serious question led to deforestation was restricted and even banned by the State, illegal logging continues because of the unceasing expansion of the agricultural frontier [57].

Soybean's advance has been the major driver of forest area reduction between 2002 and 2011 [59], as well as an indirect deforestation driver too, though it has expelled traditional productions from its historical cores (e.g., cotton, sugar cane, stockbreeding, etc.). Remarkably, 95.8% of cleared area (4,754,747 hectares) involved provinces that belong to both the soybean core's area and the peripheral regions recently conquered by the soybean's expansion. As shown by Figure 2, deforestation map mainly involves soybean provinces, such as Santiago del Estero, Salta, Chaco, Córdoba, Entre Ríos, and Formosa, which concentrate 85.2% of the logged area in the whole country. Moreover, such provinces have substantially exceeded both the national and world averages. For instance, the deforestation rate of the north of Córdoba during the period 1998–2006 was 13 times bigger than the world rate, whereas the Santiago del Estero's logging speed during the period 2006–2014 was 7–19 times bigger than the international average. Finally, Salta is currently known as the "capital of logging." This is because the government uses to modify the regionalization established by the Forests Law in order to satisfy the soybean firms' requirements. In addition, foremen, corporations, and organisms strongly pressure aborigine communities by demanding them to sign deforestation permits or to accept the logging of conservation areas in exchange of water, food, and ambulances [57].

Soybean's boom is also one of the major responsibility for the growth of greenhouse gases' emissions, the loss of biodiversity, and the increasing frequency of floods and rockslides in our country. Likewise, soybean is the main crop involved in desertification process, due to the for free-exports of virtual water and essential edaphic resources (e.g., nitrogenous, phosphor, potassium, calcium, magnesium, sulfur, iron, manganese, boron, zinc, molybdenum, chlorine, copper, etc.) [29, 30]. Environmental degradation (specially, deforestation) completes the expulsion of Aborigines by destroying their ethnical, cultural, and socio-economic subsistence matrix. Indigenous population of the Argentinean North was estimated in 900,000 people in the beginning of the 2000s, the half of whom have been condemned by deforestation to begin

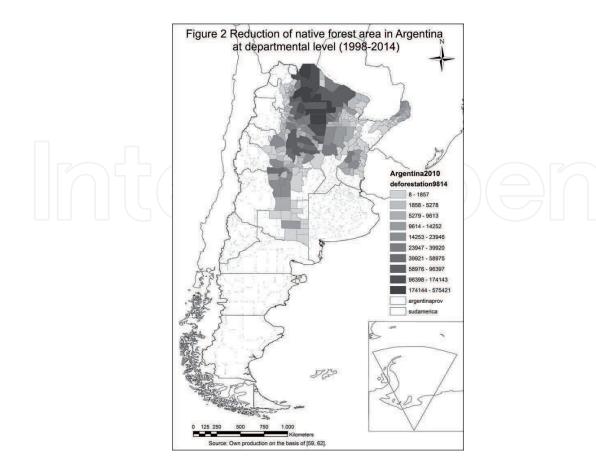


Figure 2. Reduction of native forest area in Argentina at departmental level (1998-2014).

big and medium-size cities of the provinces of Santa Fe, Chaco, Formosa, Salta, Misiones, and Buenos Aires [14]. Thickening the extreme misery and poverty's urban belts, such masses of dispossessed often suffer starvation and restricted access to drinking water, as well as high levels of child mortality due to the migration of zoonotic illnesses (e.g., hanta virus, dengue, leishmaniasis, etc.) from the forest to the cities [58].

Another serious implication of soybean agribusiness is the health issue caused by the massive fumigations with agrochemicals. National agrochemical consumption has exponentially grown since the introduction of transgenic soybean and its technological package, climbing from 39 liters in 1991 to 335 million of liters in 2012. While in other countries the use of agrochemicals does not use to exceed 3 liters per hectare, the national average is 12 liters per hectare, reaching peaks of 20 liters in Santiago del Estero and Chaco. Such values would imply that each Argentinean inhabitant is exposed to a dose of 8 liters of agrochemicals, whereas this figure would oscillate from 30 to 60 liters per capita in the soybean regions [63]. Soybean agrochemicals' package includes glyphosate of ammonium and other global-action herbicides, insecticides, and fungicides, such as cypermethrin, chlorpyrifos, paraquat, glufosinate of ammonium, bromoxynil, malathion, 2,4-D, endosulfan, hexachlorobenzene, heptachlor, and atrazina. It is worthwhile noting that the last five agrochemicals mentioned above have been banned or restricted in several countries, whereas glyphosate of ammonium has been classified as "probably carcinogenic" by the World Health Organization in 2015. According to the Atlas of Childhood's Environmental Risk in Argentina, the most affected departments by the use of pesticides largely matches regions that have been intensely conquered by the soybean monoculture, i.e., center and southeast of Córdoba, south of Santa Fe and Chaco, north of Buenos Aires, much of Santiago del Estero, Tucumán, and Entre Ríos, etc. (**Figure 3**). Soybean, in fact, is the main crop involved in the Pollution by Pesticides Index of the mentioned Atlas [64].

Soybean regions' inhabitants have reported a wide range of serious socio-economic, environmental, and health damages due to the aerial and land spraying with agrochemicals and the pollution produced by grain and pesticides' storing plants. Some of these damages have included the hives and horticultural cultivations' destruction, the mortality or/and degenerative disease of poultry and cattle, the pollution of air, soil, and surface and groundwater, and certain health issues (e.g., chronic respiratory diseases, diarrhea, dizziness, cephalalgia, nauseas, vision problems, dermal rashes, hormonal disruptions, and thyroid disorders). Even more serious pathologies have been attributed to the soybean's pattern too, such as hemolytic anemia, rheumatoid arthritis, lupus, purpura, central nervous system damage, Hodgkin's disease, multiple sclerosis, cerebral ischemia, toxic liver diseases, and neurological disorders. Furthermore, other health issues have been reported in the Pampas and the Argentinean North, such as male sterility, births with congenital malformations, mutagenesis, and spontaneous abortions. Finally, even some kinds of cancer (e.g., leukemia, and urogenital, pancreatic, lung, breast, prostate,

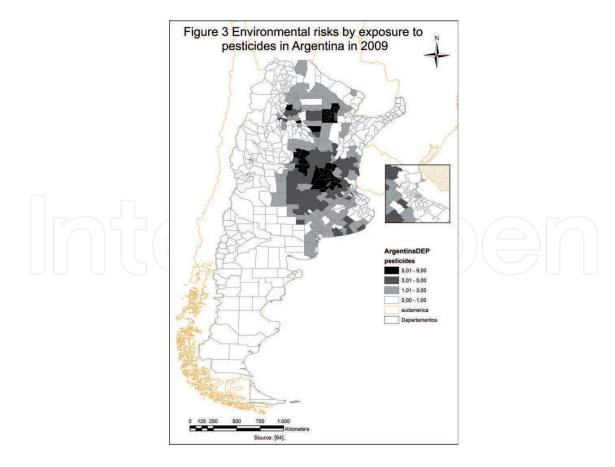


Figure 3. Environmental risks by exposure to pesticides in Argentina in 2009.

stomach, and liver cancers) have spread among the rural workers and the people living near crops and storing plants. Importantly, in soybean regions both the malformations and cancer's incidence is 2 to 10 times bigger than the national and urban averages [57, 63, 65].

### 5. Political implications: seed and agrochemical companies, farmers' autonomy, and legal and food sovereignty

Despite the networks paradigm would seem to hide deep inequalities among the different agribusiness' agents and links, transnational corporations actually controls the whole global value chains by defining both the general parameters of the agro-industrial system and commanding the technological innovation's diffusion. During the last 20 years, the so-called transgenic revolution encouraged seed companies to develop a complex mergers and acquisitions process, which involved agrochemical and even pharmaceutical firms too. Owing to such oligopoly structure, a handful of corporations (Monsanto, DuPont, Dow Agrochemical, Bayer, Basf, Aventis, and Syngenta) control 100% of transgenic seeds market and 97.8% of agrochemical market at world scale [14, 26].

Such concentration of power allows companies to appropriate the so-called life's rent [45] and to deploy several subordination and dependence mechanisms by applying owner rights on seeds (e.g., patents, licenses, etc.) and creating new biotech packages (e.g., when a novel seed's genetic feature and an agrochemical input are combined, patented, and sold by the same company). As a consequence, farmers are prevented from easily reproducing the new seeds and forced to acquire certain pesticides and fertilizers, thus losing all the control over the first chain's link and becoming a captive market (simple germplasm's leaseholders) for the companies [14, 26].

Such is the case of the Argentinean soybean agribusiness, which are based on two inputs patented and marketed by Monsanto at world scale: the RR glyphosate-resistant soy and the glyphosate of ammonium. However, since the government approval of this crop variety only occurred in 1996, the initial, fast expansion of the new seed during the earlier years of soybean boom was due to genetic smuggling and clandestine plantations, two phenomenon actively encouraged by Monsanto [66]. As a consequence, nowadays 99.1% of the soybean planted in Argentina is transgenic [7].

From the mid-1990s onwards Monsanto has became the main agent of the whole soybean accumulation chain by using different mechanisms. On one hand, the US corporation controls both seed and agrochemical markets under almost monopolistic conditions. For instance, Nidera, the leading company of the Argentinean Seeders Association (ASA), operates as a Monsanto's license firm by marketing transgenic soybean seeds belonging to this US company [14]. Such situation has been reinforced by the Magnum Network, a system created by Monsanto in 1998 that imposes an exclusivity contract on agronomies. Owing to that exclusivity contract, agronomies cannot sell seeds of competitor firms and must accept both to adopt direct billing conditions and to provide detailed customer information by using a management system directly connected to Monsanto's sales and marketing management [12]. Likewise, the Argentinean agrochemical market brings a return of 2.5 billion dollars per year to the companies, 64% of which corresponds to glyphosate of ammonium [63]. Although such pesticide is sold not only by Monsanto, but other companies too (e.g., Syngenta, Basf, Bayer, DuPont, Dow AgroSciences, Nidera, Atanor, La Tijereta, etc.) [67], the US corporation is the one who appropriates the most part of the bulky profits generated by the sale of glyphosate. Finally, Monsanto is the Cargill's share capital owner, thus controlling a large part of the agro-industrial stage [24].

In the beginning of the Argentinean transgenic soy boom Monsanto did not strive to directly benefit from the sale of the RR seed, but focused its attention in the marketing of glyphosate [12]. As a consequence, farmers started to develop practices legally recognized by both the national legislation and the FAO's Phytogenetic Agreement, such as using the seed free of charge, sharing it with other producers, multiplying it, and even selling and/or saving it for later re-sowing. Nonetheless, Nidera and other license companies obtained in 1999, the government approval to impose an "extended royalties" system. According to that system, when farmers acquire the RR soybean seed automatically sign a contract that not only impedes them saving and/or sharing their harvest, but forces them to pay 2 dollars (plus taxes) for each 50 kilograms-bag of certified seeds they keep for planting in the following agricultural year [15].

Since such contract meant a noticeable transgression to the Argentinean Seeds Law, the extended royalties system was very resisted by the soybean producers, as well as avoided by various mechanisms. As a result, in the beginning of the 2000s, the use of certified seeds represented less than 18% of the soybean planted [66]. However, Monsanto only start the relevant formal claims when the spread of its transgenic soy in the country was absolute, its Magnum Network was already consolidated [12], and the allegedly "clandestine" practices of Argentinean farmers had favored it with the dissemination of the RR soy in Paraguay, Brazil, and Bolivia, i.e., countries where transgenic crops were still banned [66]. By using the pretext that farmers had violated the legal security of the seed industry and injured their intellectual property rights, the US company begun to deploy different mechanisms of pressure and lob-bying on the Argentinean government [15].

Monsanto's first strategy was activating the royalties payment by the soybean marketed in Argentina. Due to the failure of this tactic, Monsanto asked for national government to sanction a "global royalties' law." Such law should create a Technological Compensation Fund oriented for collecting an aliquot that fluctuated 0.35–0.95% of selling price of soybean and lately distributing such resources among the seed companies [15]. Since the bitter resistance of large farmers determined the unfeasibility of the legislative project, Monsanto implemented other measures in 2005. By demanding a much higher fee (15% per ton) than the traditional royalty, the US company initiated litigations against Argentina in international courts and temporarily abandoned the commercialization of soybeans in the country [66]. Moreover, Monsanto fomented export blockades, achieved that European courts stopped and confiscated ships loaded with Argentinean soybean in the Old Continent's ports, and soughed the support of congressmen, ambassadors, and politicians of the US government [57]. Although Monsanto possesses the monopoly on RR soy at world scale, such right is not valid in Argentina, since the company never patented the transgenic event there [66].

Owing to the poor results obtained by these strategies, Monsanto introduced another mechanism of coercion: controlling the later diffusion of technological change. In 2012, the US corporation patented the RR2 Intacta Pro soybean, which is not only tolerant to glyphosate (like the conventional RR variety), but also has the Bt gene–it is resistant to some insect pests. Nevertheless, Monsanto conditioned the commercialization of the new transgenic event to the production of legal frameworks (both public and private) functional to its interests. In fact, the company stipulated that its new soybean could only be acquired by those farmers who previously signed a license agreement and expressly agreed to pay "extended royalties" at the time of purchase [57].

As such system was much resisted by the soybean producers, in 2016 the National State finally decided to regulate the seed market and operate as a guarantor of the Monsanto's intellectual property rights. On the one hand, the government confirmed the validity of the contracts previously signed between the company and the farmers. On the other hand, the State determined that the control of the origin (legal or illegal) of the seed should be carried out by the National Seed Institute (INASE). If the RR2 soybean's origin is illegal, INASE will apply sanctions and allow the seed companies to make payment claims to producers, around 12 dollars per ton [68]. Finally, this situation would be reinforced by the imminent sanction of a new law of seeds, which will establish that only small farmers will be able to keep seeds for free for later use, whereas larger farmers will be forced to tax companies.

#### 6. Conclusions

Since accumulation chains reveal the spatiality of a cycle of rotation and reproduction of capital, the Argentinean soybean agribusiness provides a vast, exhaustive variety of empirical examples regarding the different conflicts and mechanisms of domination and subordination developed both inside and outside the agricultural-based production circuits. Undoubtedly, soybean fever has introduced a historical breakpoint in the evolution of the national rural sector and so has created an insoluble paradox: the more soybean boom expands–thus capping more than half of the grain area and beating harvest records from year to year, the greater the reduction of the amount of farms is.

Three accumulation cores may be identified within the soybean chain. The first corresponds to a primary stage's privileged stratum: the large agricultural production units. Nonetheless, the boundaries between this sector and the rest of the agribusiness' links are diluted due to the rising of an unprecedented phenomenon: the enormous weight acquired in primary production by both extra-agricultural agents and the tenants of fields (and not by their owners, as was usual). Such is the case of soybean sowing pools, i.e., conglomerates where different capitalist factions converge and overlap, combining the new leasing practices and the typical strategies of purchasing of lands.

Second soybean chain's accumulation core is the oil and flour industry, a link characterized by high levels of concentration and foreignization. Such agro-industry has intensely developed several strategies of backward and forward integration. For instance, oil firms have acquired and/or leased of vast tracts of land in order to ensure a stable supply of raw material at low

cost, thus reinforcing its control over the productive circuit's primary stage. Moreover, these companies have expanded to other chain' stages, such as producing biodiesel and commanding both the transportation and the foreign trade flows.

Owing to the strategies of both accumulation cores, rural property is more and more concentrated in few hands, thus eroding the small and medium-sized farmer's autonomy. Importantly, such phenomenon is linked, likewise, to the production of the new territorial enclosures in the Pampas' edge and the Argentinean north. Deceptions and manipulations, usurpations and evictions, blockades and repression, intimidation and assassinations are the spurious practices deployed by agro-industries, landowners and sowing pools in order to grab lands and push aborigines and peasants to move to the urban belts of poverty and misery. In addition, soybean production not only leaves a wake of environmental destruction (e.g., deforestation, loss of biodiversity, free exports of soil and virtual water, desertification, etc.), but is also responsible for an even more perturbing question: the considerable amount of serious sanitary damages suffered by the population near cultivations, plants, and silos, due to the aerial and terrestrial spraying with pesticides and the agro-industrial pollution. As the State captures a substantial part of the bulky soybean income by collecting exports taxes, it operates as silent witnesses (even a guarantor) of such processes of subjugation and devastation.

Finally, the third accumulation core is the transnational seed and agrochemical industry. Operating behind the shadows, this industry remotely commands -both technically and politically- the whole soybean agribusiness by using a myriad of mechanisms (e.g., networks of license firms, technological change's diffusion, ownership of one of the main grain traders in the world, intellectual property royalties' claims, political power, etc.). Such accumulation strategies have not only led to the growth of the farmers' dependence and the loss of legal and food sovereignty but have created a buried chain of subordination and exploitation that even affects one of the circuit's accumulation cores -the large agricultural producers-, thus generating harsh conflicts of power on the distribution of profits. Interestingly, political control and economic surplus of the soybean chain precisely accumulate in the stages (seed and agrochemical companies, oil and flour industries), which least contribute to the generation of value –8 and 10%, respectively, against 73% of primary production [41].

To sum up, all the implications aforementioned (alike the activity's small incidence on the employment's generation) suggest that the soybean value chain should be considered as an irrational use of territory for most of national society.

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### Agricultural Market Integration in the Commonwealth of Independent States: What Are the Main Driving Forces and Challenges?

Ivan Djuric, Linde Götz, Miranda Svanidze and Thomas Glauben

Additional information is available at the end of the chapter

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#### Abstract

Utilizing a price transmission approach, we focus on price relationships between the countries of the Commonwealth of Independent States (CIS) and how price changes on the world agricultural market are transmitted to the domestic CIS markets. In this study, we establish a unique price data set on five different agricultural products (i.e. wheat, pork, beef, poultry and whole milk powder) observed in eight different CIS countries. The results of the price transmission analysis indicate that regional integration within the CIS is strongest for pork and beef, followed by poultry and whole milk powder. The integration of CIS markets in world agricultural markets is strongest for wheat and beef, whereas it is relatively low for pork and poultry. Furthermore, beef markets in the CIS countries are the strongest integrated within the region, with the EU and the world market. Overall, our results indicate that domestic market support and trade policies, physical trade flows between countries, infrastructure, and bilateral or multilateral trade agreements play a key role in market integration of the CIS countries. These determinants should be particularly considered when designing recommendations for improving agrifood supply chain competitiveness in the CIS countries.

Keywords: CIS, agricultural markets, market integration, price transmission

#### 1. Introduction

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With quickly changing market structures of the Commonwealth of Independent States (CIS) (from centrally planned economies to open markets), privatization and concentration of supply

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chain actors (especially in the processing and retailing sectors), an understanding of market functioning has drawn considerable attention by the general public (consumers), market players (supply chain members), and policy makers.

Recent global agricultural price fluctuations, so called "commodity price peaks" together with geopolitical developments, e.g., creation of the Eurasian Economic Union in May 2014, and its enlargement since January 2015, and the Russian agricultural import ban imposed in August 2014, considerably affected trade relations of the Former Soviet Union/CIS countries not only within the region but also with the rest of the world and had significant effects on the domestic food prices. All these developments put food prices at the top of political agendas around the world and especially in CIS countries. While an extreme increase in commodity prices usually represents a trigger for a surge in consumer prices, commodity price falls are not necessarily reflected in immediate decreases in consumer prices. Thus, understanding the price transmission mechanisms along the supply chain (i.e., between different members of the supply chain) is crucial for setting an adequate agricultural policy which will allow most market participants to benefit from a sustainable distribution of value added along the supply chain [1].

Agricultural supply chains link agricultural producers with food end consumers via the processing food industry and the food-distributing retailers (**Figure 1**). This study focuses on the supply chain stage of agricultural production of the farmers. Following a price transmission approach, we investigate market integration and efficiency in agricultural supply chains in the CIS countries. To what degree are price shocks transmitted between the regions and from the world market to the domestic markets? Well-functioning and efficient markets are characterized by strong integration, which could contribute to cushion price-increasing effects of regional production shortfalls and prevent that prices increase beyond world market prices.

Generally, a unique concept of market integration and efficiency does not exist [2]. In this chapter, we assume that a well-functioning market is a spatially efficient market which is characterized by strong market integration. Thus, price shocks in one region are quickly

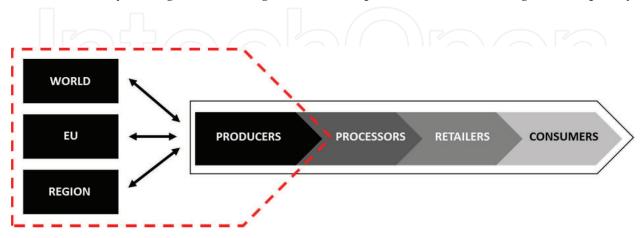


Figure 1. Research scope. Source: own illustration.

transmitted to the other regions inducing interregional trade flows when price differences exceed trade costs [2]. Also, regional prices differ at most by the costs of trade between those regions (Law of One Price), and profitable opportunities for trade arbitrage do not persist. Further, an efficient market is characterized by adequate trade costs, which are determined by many factors, e.g., distance to other markets, quality and quantity of transport and communication infrastructure, corruption, market risk, and legal barriers as phytosanitary license and inspection requirements [3].

We investigate agricultural supply chains in countries of the former Soviet Union which are linked to neighboring countries or even the world market<sup>1</sup> by agricultural imports and exports. Thus, we follow a comparative approach including five different agricultural commodities (i.e., wheat, pork, beef, poultry, and milk) and eight countries of the CIS region (i.e., Armenia, Azerbaijan, Belarus, Georgia, Kazakhstan, Moldova, Russia, and Ukraine). To allow comparability, we apply a uniform method to the comparable sample of data of the same frequency and period of analysis. Data availability on agricultural prices in the CIS countries is very limited which explains the existence of a research gap. Among the few exceptions are Ref. [4] on Georgian bread, sugar, beef and pork markets, and Ref. [5] on the wheat flour market in Georgia.

The remainder of this chapter is organized as follows: in Section 2, we present our methodological approach and the data used in our analysis. Section 3 presents the agricultural trade characteristics of the CIS countries. Empirical results are presented in Section 4, while the primary determinants of market integration are discussed in Section 5. Conclusions are drawn in Section 6.

#### 2. Methodological approach and data

We analyze spatial transmission of different agricultural and food prices between various CIS countries and between CIS countries and the world market. Specifically, we focus on wheat, meat (beef, pork, and poultry), and milk in eight CIS countries in the region. An overview on the countries included in our analysis is presented in Appendix.

We analyze on the integration of agricultural markets in CIS countries with their regional trade partners within the CIS region but also with the EU market and the world market. We evaluate the integration of domestic CIS markets with the export markets in other CIS countries within the region. We also examine how price changes from the EU market and international markets are transmitted to the domestic markets in the CIS region.

Focusing on the bivariate price transmission model, we characterize long-run dynamics between price pairs consisting of a domestic price of one of the CIS countries and a world

<sup>&</sup>lt;sup>1</sup>We use "world market" and "international market" interchangeably in this article.

market price (or price of some CIS exporting country).<sup>2</sup> We refer to a domestic market as fully integrated in the world market, if price changes on the world market are completely transmitted to the domestic market. A long-run price equilibrium is given as

$$P_t^d = \alpha + \beta P_t^w + \varepsilon_t \tag{1}$$

where  $P_t^{a}$  and  $P_t^{w}$  are natural logarithm of domestic and world market prices at time *t* espectively, the intercept parameter  $\alpha$ , the slope parameter  $\beta$ , and the residual  $\varepsilon_t$  denoting the stationary disturbance term. The long-run price transmission parameter  $\beta$  indicates the degree (in %) to which price changes on the world market are transmitted to the domestic market. Perfect market integration is given if  $\beta = 1$ , implying that a 1% price change on the world market is transmitted by 100% to the domestic market, leading to a 1% price change on the domestic market.

We apply the augmented Dickey-Fuller (ADF) test [6] to test on stationarity of our data series. We test for cointegration between the non-stationary price series using the Johansen test of linear cointegration [7]. In case, we find domestic and world market prices cointegrated, the Ordinary least squares (OLS) regression yields consistent and efficient estimates of the long-run equilibrium parameters [8].

As already mentioned above, data availability is one of the most critical issues when it comes to research on food markets in the CIS countries. In this study, we have created a unique data set for selected food products by combining different data sources, ranging from statistical offices of the respective CIS countries, via different country reports published by various international institutions (e.g., WB, FAO, and OECD), all the way to expert interviews. According to data availability, we are able to conduct the analysis for wheat, meat (pork, beef, and poultry), and milk (i.e., milk powder) markets of all eight selected CIS countries.

Concerning wheat prices, we use producer, import, and export prices of wheat in different countries. Data are sorted into two groups. The first group refers to Armenia, Azerbaijan, Georgia, Ukraine, and Moldova where we use average producer wheat prices. Since domestic producer prices for wheat in Georgia are not available, we use the cost, insurance, and freight (i.e., CIF) import price. The second group consists of the Customs Union members, i.e., Russia, Kazakhstan, and Belarus. Considering that Russia and Kazakhstan are, besides Ukraine, the main wheat exporters not only to the CIS region but also to the world market as well, in addition to average producer prices, we also account for their free on board (i.e., FOB) export prices observed at the Black Sea harbors. For Belarus, we use the governmentally fixed wheat purchase prices. We use average French FOB price at the port of Rouen (representative price for the Marché à Terme International de France (MATIF) commodity futures market in Europe) as a measure for the EU market price. Average FOB soft red winter wheat prices of the USA serve as representative for the world market price. The time

<sup>&</sup>lt;sup>2</sup>For the simplicity we keep the term world market price for describing the long-run price equilibrium.

period covered by our data set ranges from 2006 until 2014 and differs between countries and products. Thus, the number of observations varies between 74 (for Moldova) and 130 (for Belarus).

Our data set comprises pork prices for Armenia, Georgia, Belarus, Kazakhstan, Russia, and Ukraine. In addition, we consider pork prices for the EU, Brazil, and USA, which are some of the most important pork exporters to the CIS countries. Denmark, Germany, and Spain together have exported more than 50% of total EU pork export to the CIS in 2013. Our data set contains two types of pork prices. First, for Ukraine, we account for producer prices, which refer to the price paid for 1 kg of live animal. Second, we account for the producer price for 1 kg of deadweight for all other countries. The conversion of the prices between 1 kg of live animal and deadweight is done by using the conversion rate of 0.59 for Ukraine [9]. Our data set covers the period from January 2004 until December 2014. The number of observations differs between countries, from 45 observations for Ukraine to 132 observations for Armenia, Russia, EU, and USA.

As was the case for pork, we account for beef prices for Armenia, Georgia, Russia, Kazakhstan, Belarus, and Ukraine. For the EU, we use the EU average beef price. For the world price, we focus on beef prices of USA, Brazil, Uruguay, Argentina, and Australia, which are directly involved in beef export to CIS countries. Our data set covers the period from January 2004 until December 2014. The number of observations differs between countries, from 45 observations for Ukraine to 132 observations for Armenia, Russia, EU, and USA.

Due to very limited data availability for poultry, only Georgia as a representative for the Caucasian countries is covered by our analysis. For the EU price, we account for both EU average and country-specific average poultry prices. Here, we selected Netherlands and Germany as two of the most important EU exporters of poultry meat to CIS countries. The data set covers a period from January 2004 until December 2014. The number of observations differs between countries, from 45 observations for Ukraine to 132 observations for Russia.

The milk prices used for the analysis are average monthly milk producer prices. For the selected international markets, we use EU whole milk powder (WMP) export prices and FOB Oceania WMP prices. In addition, we use domestic WMP prices for Netherlands and Germany, countries that are the largest EU WMP exporters to the CIS countries accounting for 21 and 16% of the total CIS import, respectively. To compare the fluid milk producer prices of CIS countries with the WMP prices of the selected international markets, we transform the fluid milk prices into WMP prices using conversion factors obtained by the national experts of the selected CIS countries [10]. Thus, for Armenia, we use a conversion factor of 7.5, for Belarus 7.3, for Kazakhstan 7.5, For Russia 7, and for Ukraine 8.3. Our data set covers a period from January 2004 to December 2013. As in previous cases, the number of observations differs between the countries, ranging from 36 observations for Ukraine to 106 observations for most other countries.

Overall, considering that most of the agricultural trade of the CIS countries is done in US Dollars (USD), prices in domestic currencies are converted in USD. Thus, all prices used for the analysis refer to USD per measurement unit.

#### 3. Agricultural trade of the CIS countries

In the following, we provide an overview on agricultural trade of the CIS trade regarding wheat, pork, beef, poultry, and milk which provides the basis for the interpretation of our empirical results in Section 4.

Wheat production and trade are of a great importance for the CIS countries. From one side, Russia, Ukraine, and Kazakhstan are becoming large wheat exporters that are important not only for the CIS region but also for the international markets. This is especially the case for Russia that became the largest wheat exporter in the world in 2016 of about 40 million ton. On the other side, Caucasian countries (i.e., Armenia, Azerbaijan, and Georgia) import more than 90% of wheat from the CIS region, notably from Russia and Kazakhstan [11]. From the regional perspective, Russian wheat is the most important for domestic consumption, and its quality is usually improved by imports of the high-quality Kazakh wheat. This is mainly the case for Caucasian countries. Nevertheless, Kazakh wheat is almost the only source of wheat for some Central Asian countries (i.e., Uzbekistan, Tajikistan, and Kyrgyzstan). Besides mentioned wheat exporting and importing CIS countries, Belarus and Moldova produce a sufficient amount of wheat for domestic production but are not large wheat exporters.

All the selected CIS countries are net pork importers. The EU (27) is the largest supplier of pork to the CIS countries with a share of 56% (in 2013). Only about 2% of pork is traded regionally, where the main exporters are Moldova, Belarus, Russia, and Kazakhstan. Significant market changes are recorded for the members of the Customs Union, where each member country is supposed to adjust their meat import tariff according to the Union's common trade policy. This was particularly important for Kazakhstan, which did not have any significant internal market protection before [12]. Nevertheless, most of the selected CIS countries have a higher level of price protection for pork compared to other products [13].

In comparison with pork, CIS beef markets are considerably different. Namely, Caucasian countries (i.e., Armenia, Azerbaijan, and Georgia) are net beef importers. The same is true for Russia and Kazakhstan. About 89% of beef is imported from some of the international markets (excluding EU (27)). Only about 8% is imported from some of the CIS countries. On the other hand, the main beef exporting CIS countries are Belarus, Moldova, and Ukraine. Overall, beef is one of the products that have the smallest level of price protection among CIS countries [13].

Similar to the CIS beef markets, some of the CIS countries are net importers, and some are net poultry exporters. Concerning imports, about 17% is imported from the EU (27) markets, 22% from other CIS countries, and 61% from other international markets (in 2013, [14]). The net importing countries are Armenia, Azerbaijan, Georgia, Moldova, Russia, and Kazakhstan. On the other side, some of the net importers also engage in poultry export but mainly on the regional markets. The only two net exporting countries are Belarus and Ukraine. As is the case with pork, poultry also has high level of price protection among CIS countries [13].

Almost half of the total dairy products imported to the selected CIS countries originate from the region. Namely, 47% of total diary imports originate from some of the CIS countries, where

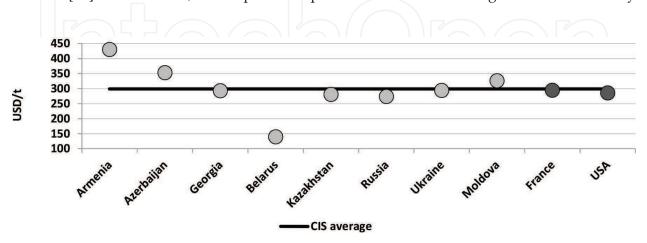
Belarus, Russia, and Ukraine are the largest regional exporters. On the other hand, about 44% of the total CIS dairy imports originate from the EU, where Netherlands, Germany, and Finland represent the largest exporters, covering 50% of the EU exports to CIS countries. Only about 9% of dairy products are imported from some of the world markets (excluding CIS and EU). Concerning milk, it is mainly imported in the form of a milk powder. About 65% of total milk powder imports by the CIS countries originate from Belarus and Ukraine, which are net exporters. Further, about 23% of milk powder is imported from EU (27) markets.

#### 4. Empirical results

Empirical results are presented for each of the five agricultural products individually. Besides the comparison of average price levels between countries, we provide a detailed overview on the pattern of market integration for each product. Market integration for the different agricultural products is analyzed on an aggregated level for the CIS countries on average and on a disaggregated level for individual countries. Market integration of the CIS countries is investigated regarding their regional integration in the CIS, the integration with the EU market and the world market.

#### 4.1. Wheat

Domestic price and trade policies are among most important factors determining domestic price developments. Due to different production and trade characteristics of the CIS countries covered in this study, domestic price developments differ between the selected countries (**Figure 2**). Thus, wheat prices in Armenia, Azerbaijan, and Georgia, three wheat importing countries, are higher compared to the CIS average. On the other hand, wheat prices in Russia and Ukraine, two large wheat exporters, are on average lower compared to the average CIS prices and selected international prices. The most extreme case is Belarus, where the domestic government keeps wheat prices at an artificially low level to support domestic meat production [15]. Furthermore, wheat producer prices in the whole CIS region were affected by



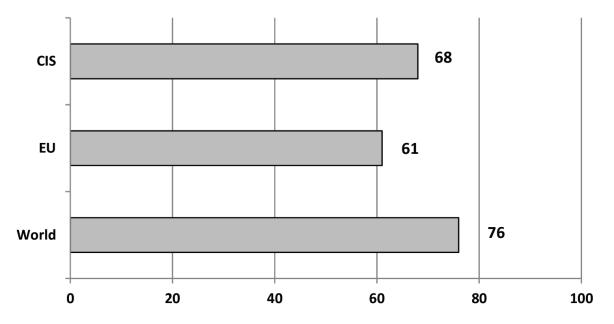
**Figure 2.** Average wheat price level in the CIS countries and selected international markets (base: 2011–2013). Source: Statistical offices of the respective CIS countries [17, 18], own illustration.

wheat export restrictions imposed by Russia, Ukraine, and Kazakhstan between 2006 and 2012 [16], which ultimately had a strong effect on consumers and overall food security in these countries.

The analysis of market integration indicates that the CIS wheat markets are strongly integrated within the region (integration between CIS countries) and with the EU (i.e., France) and world markets (i.e., USA; **Figure 3**). Surprisingly, integration in world wheat markets is highest amounting to about 76%. Regional wheat market integration lies by on average 68%, and integration with the EU wheat market lies by 61%.

**Figure 4** provides a detailed overview on the pattern of market integration. On the regional level, Georgia and Moldova are strongest integrated with the other CIS countries (**Figure 4**). Moderate regional integration is recorded for Armenia and Azerbaijan, countries that are heavily dependent on wheat imports from other CIS countries. A moderate level of integration might indicate certain market inefficiencies, which might be connected to certain market regulations set by the government, for example, in the case of Azerbaijan.

The integration of the CIS countries within the CIS regional market is very similar to their integration in the EU market and the world market. The main reason is that both markets, EU and world, are used as reference markets for price negotiations in wheat trade by CIS traders. Price discounts or mark-ups might result from quality differences and internal price determining factors. It is striking that the Ukrainian wheat market has stronger integration with world markets compared to the EU. Overall, the Russian, Ukrainian, and Moldavian wheat markets are strongly integrated with both the EU and world markets. These results are in accordance with the trade status of these countries. Namely, Russia and Ukraine are large wheat exporters not only in the CIS region but also on the international level as well. Thus, international price changes have a great impact on their domestic producer prices. On



**Figure 3.** CIS wheat market integration—aggregated level. Source: Own calculation based on the estimation results, own illustration.

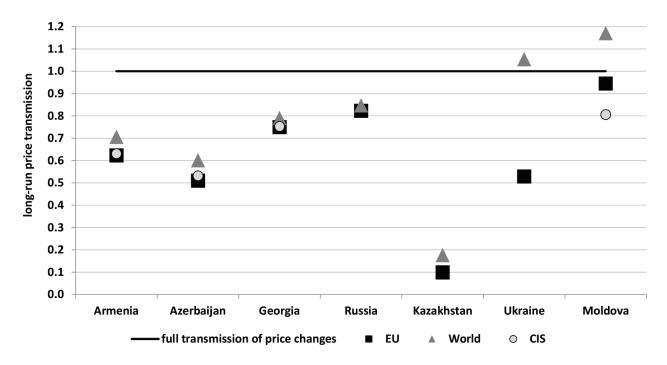


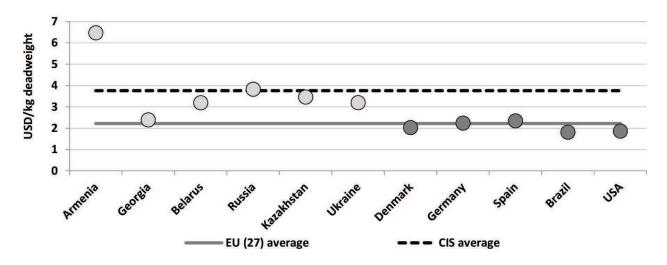
Figure 4. CIS wheat market integration-disaggregated level. Source: Own calculation based on the results, own illustration.

the other hand, Moldova is also an exporting country but with no significant relevance for the regional and international wheat trade. It is interesting to observe that there is almost no integration between Kazakh and international wheat markets. The main reason is that Kazakh wheat export is mainly concentrated on Central and East Asian countries, and thus, Kazakh domestic prices do not react much to price shocks from the "Western" markets.

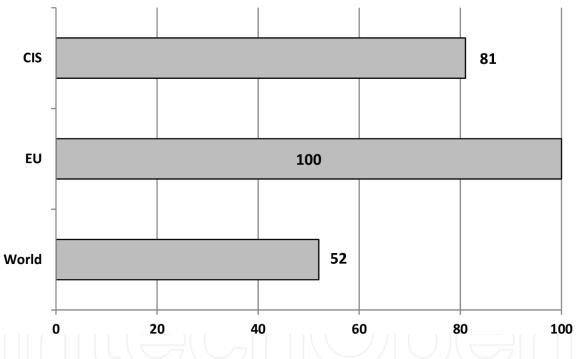
#### 4.2. Pork

The 3-year pork price averages presented in **Figure 5** indicate that the CIS prices are higher than the prices on the EU (i.e., Denmark, Germany, and Spain) and world markets (i.e., Brazil and USA). For the Customs Union members (i.e., Belarus, Russia, and Kazakhstan), we can observe that Russian pork prices are at the level of the CIS average price but by 20 and 11% higher than the average Belarussian and Kazakh prices, respectively. The Belarus price level is not reflecting actual market conditions but is rather the result of the price targeting by the Belarussian government [13].

The results of the price transmission analysis indicate that the CIS countries are on average well integrated with both regional and international pork markets. The highest integration level is recorded with the EU market where we observe full transmission of price shocks (**Figure 6**). Besides the EU, regional markets seem to be very well integrated among each other, where about 80% of the price shocks are transmitted in the long run. In particular, regional market price shocks are only by about 50% transmitted to the domestic markets in the CIS countries. Obtained results are in accordance with the CIS pork trade developments where we observe that 56% of the total CIS pork import (for selected CIS countries) originates from the EU.

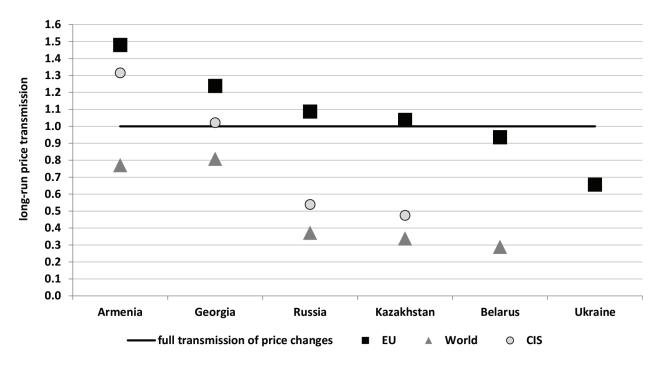


**Figure 5.** Average pork price level in the CIS countries and selected international markets (base: 2011–2013). Source: Statistical offices of the respective CIS countries and [19], own illustration.



**Figure 6.** CIS pork market integration—aggregated level. Source: Own calculation based on the estimation results, own illustration.

A cross-country comparison of the price transmission results is presented in **Figure 7**. As already mentioned, our results indicate highest integration of the CIS pork market with the EU. This is certainly the case for Belarus, Russia and Kazakhstan, members of the Customs Union, for which we found full transmission of price shocks from the EU market in the long run. These results are not surprising considering that Belarus, Russia, and Kazakhstan import 98, 59, and 57%, respectively, of their total pork import from the EU. On the other hand, Belarus, Russia, and Kazakhstan have a very low level of integration with other CIS countries. Concerning market integration with the international markets (**Figure 7**), our results



**Figure 7.** CIS pork market integration—disaggregated level. Note: Missing marker means no integration with the respective market. Source: Own calculation based on the results, own illustration.

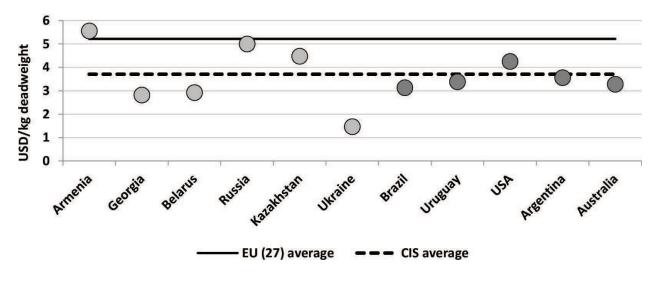
indicate strong integration of Georgian and Armenian pork markets, while Belarus, Russia, and Kazakhstan show very weak integration.

#### 4.3. Beef

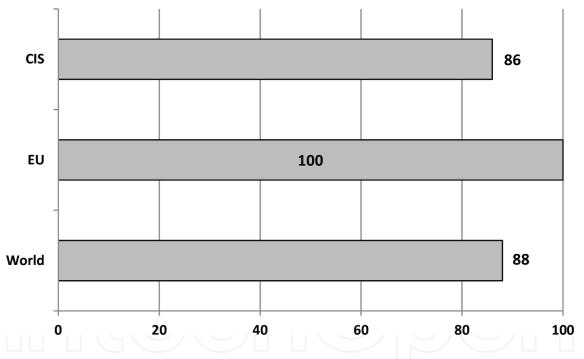
The 3-year beef price averages presented in **Figure 8** indicate that the average CIS prices are 29% lower than the EU price (i.e., EU average price) but are similar to the price level of the world markets (i.e., Brazil, Uruguay, USA, Argentina, and Australia). Armenia, Russia, and Kazakhstan have the highest beef prices, which are 50, 35, and 20% higher than the CIS average prices, respectively. Our data indicate that Ukraine has relatively low beef prices compared to other CIS countries, the EU and the world market, with the price level about 60% lower than the CIS average. Overall, the data presented in **Figure 8** show significant differences in average beef prices between the CIS countries.

Our price transmission results indicate very strong integration of CIS beef markets both regionally and internationally. We find that price shocks are perfectly transmitted from the EU market and by 88% from the world market to the CIS countries on average. But even regional integration is high amounting to 86% of the CIS on average (**Figure 9**).

The cross-country market integration results on the disaggregated level presented in **Figure 10** indicate that Kazakhstan and Belarus are strongly integrated with other regional markets. A moderate level of regional integration is recorded for Russia, while Georgia seems not to be integrated with other regional markets in the long run. Concerning market integration with the EU, our results indicate almost full transmission of price shocks in the long run. In contrast, our results do suggest no market integration of the Ukrainian market with the EU.



**Figure 8.** Average beef price level in the CIS countries and selected international markets (base: 2011–2013). Source: Statistical offices of the respective CIS countries and [19], own illustration.

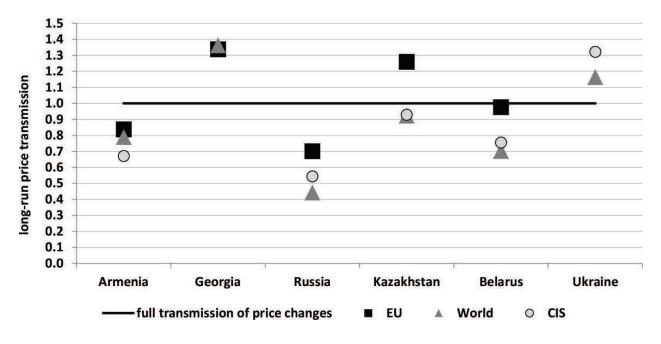


**Figure 9.** CIS beef market integration—aggregated level. Source: Own calculation based on the estimation results, own illustration.

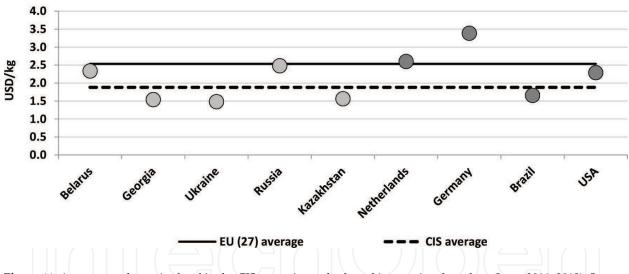
#### 4.4. Poultry

The 3-year average poultry prices presented in **Figure 11** indicate that the CIS prices are 26% lower than the EU price (i.e., Netherlands and Germany) and are similar to the world market price level (i.e., Brazil and USA). This is especially the case for Georgia, Ukraine, and Kazakhstan, where prices are below the CIS average. In contrast to pork and beef prices, poultry prices are not characterized by a great dispersion for the observed period.

Agricultural Market Integration in the Commonwealth of Independent States: What Are the... 151 http://dx.doi.org/10.5772/intechopen.69869



**Figure 10.** CIS beef market integration—disaggregated level. Note: Missing marker means no integration with the respective market. Source: Own calculation based on the results, own illustration.



**Figure 11.** Average poultry price level in the CIS countries and selected international markets (base: 2011–2013). Source: Statistical offices of the respective CIS countries, own illustration.

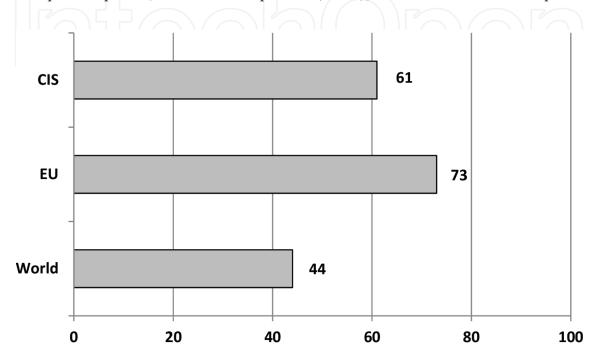
Concerning the price transmission analysis, our results indicate that the CIS poultry markets are integrated regionally, with the EU and with selected international poultry markets. Strongest integration is recorded with the EU market, where 73% of the price shocks are transmitted to the domestic CIS markets in the long run (**Figure 12**). Moderate transmission is recorded from regional markets, while relatively slow transmission is recorded from the selected international markets.

The results from the disaggregated cross-country comparison indicate that the Russian poultry prices are strongly integrated with both regional and EU poultry markets, where we observe

almost full transmission of price shocks (**Figure 13**). However, our results of Ukraine indicate no market integration with regional and EU poultry markets.

#### 4.5. Milk

For investigating the country-level assessment of CIS milk market integration, we focus on the milk powder prices [i.e., whole milk powder (WMP)] rather than on fluid milk prices.



**Figure 12.** CIS poultry market integration—aggregated level. Source: Own calculation based on the estimation results, own illustration.

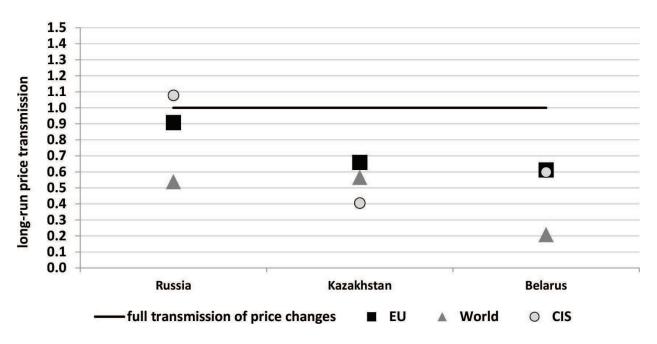
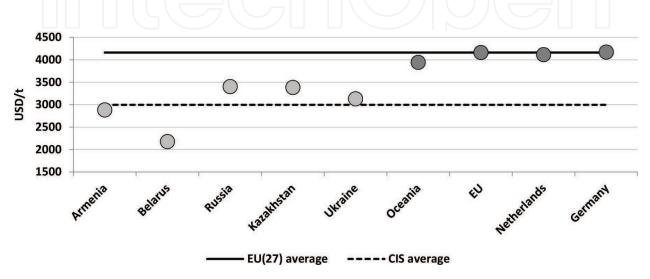


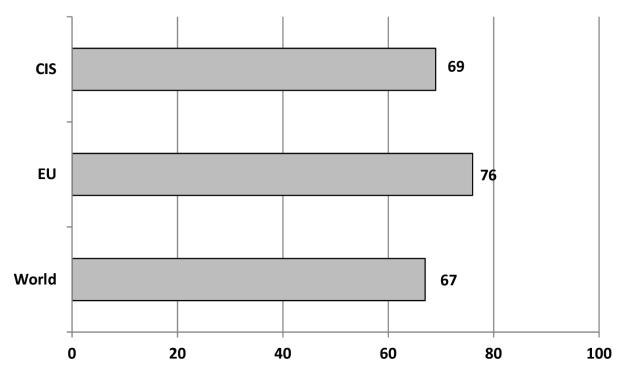
Figure 13. CIS poultry market integration—disaggregated level. Source: Own calculation based on the results, own illustration.

**Figure 14** shows the estimated 3-year WMP price averages for the CIS countries. Compared to selected EU markets (i.e., EU 27 average price, Netherlands, and Germany) and world markets (i.e., Oceania), estimated CIS average prices are by on average 28% lower. The highest WMP prices are recorded for Russia and Kazakhstan (14% above the average), while the lowest prices are recorded for Belarus (27% below the average). Armenian and Ukrainian WMP prices are almost at the level of average CIS WMP prices.

The price transmission results indicate relatively moderate integration of the CIS WMP markets with both regional and selected international markets (**Figure 15**). The results from the



**Figure 14.** Average milk price level in the CIS countries and selected international markets (base: 2011–2013). Source: Statistical offices of the respective CIS countries and [18], own illustration.



**Figure 15.** CIS whole milk powder market integration—aggregated level. Source: Own calculation based on the estimation results, own illustration.

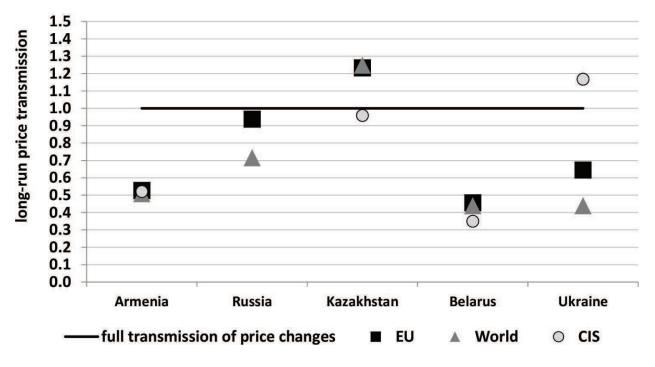
cross-country comparison indicate that the Kazakh WMP market is strongly integrated with the regional markets, where we observe almost full transmission of price shocks (**Figure 16**). The Russian WMP market is strongly integrated with the EU market where we also observe almost full transmission of price shocks. Changes from the selected international market (i.e., Oceania) are transmitted to the Russian and Kazakh markets to the higher degree compared to other CIS countries (**Figure 16**).

#### 4.6. Summary of market integration results

The results of the price transmission analysis (**Figure 17**) indicate strongest market integration of the CIS beef market with all three reference markets, i.e., regional CIS, EU, and the world market. As already mentioned, one of the main reasons for almost full transmission of price shocks from reference markets to the domestic CIS markets might be the fact that beef markets in CIS countries have lowest level of price protection compared to other products [13].

The observed strong market integration of the CIS pork markets with the EU market might result from comprehensive pork imports (trade flows) from the EU (until 2014). Similarly, significant pork trade between Belarus, Russia, and Kazakhstan, supported by the removal of trade barriers within the Customs Union, contributed to the rather strong regional pork market integration of the CIS countries.

The strong integration of the CIS wheat markets with the world market is might be explained by two main factors: (1) Russia and Ukraine have advanced to global leaders in wheat trade



**Figure 16.** CIS whole milk powder market integration—disaggregated level. Note: Missing marker means no integration with the respective market. Source: Own calculation based on the results, own illustration.

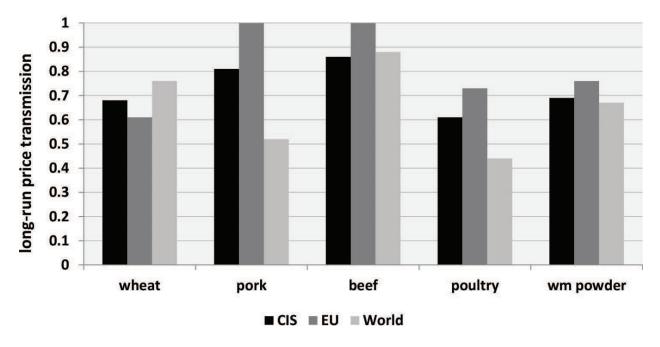


Figure 17. CIS market integration by product. Source: Own calculation and illustration.

and thus have a strong influence on world wheat prices; (2) World market prices are used as a benchmark price for regional wheat trade among CIS countries.

Considering that none of the CIS countries is a large poultry and whole milk powder importer or exporter and thus not a significant player on the world market, market integration is lower with the world market compared to EU and CIS regional markets. The EU market prices are used as a benchmark for negotiating poultry and whole milk powder trade between CIS countries.

Overall, all selected CIS markets are well integrated with the EU market due to market proximity and significant trade flows supported by numerous bilateral trade agreements. Integration with world markets is strong for products where CIS markets are large exporters (e.g., for wheat) or importers (e.g., for beef). Regional market integration greatly depends on trade volumes, infrastructure issues, and market barriers (i.e., removal of tariffs within the Customs Union).

# 5. Determinants of the CIS market integration

Differences in market integration observed between regions or countries might result from the influence of a variety of different factors. In the following, we link major influencing factors, in particular, the level of domestic market support, trade policies, the size of physical trade flows, infrastructure, and bilateral or multilateral trade agreements with our results on market integration of the CIS countries. First, market support and trade-oriented policy measures have a strong impact on market integration [20]. For markets characterized by a high level of state support, the results indicate moderate or even no integration with international markets. This is especially the case with the CIS pork and poultry markets. On the country level, Belorussian attempts to support livestock production by strongly regulating grain prices is one of the main reasons why the Belorussian wheat market is not integrated with any of the reference markets. On the contrary, CIS markets with almost no state support, such as wheat and beef markets, are strongly integrated with international markets. Besides direct state support, sudden changes in CIS trade policies are significantly affecting CIS market integration. In particular, numerous export-oriented measures (e.g., export bans, export taxes, or export quotas) were implemented on CIS wheat markets in the last decade. The results for Russia and Ukraine indicate that wheat export restrictions significantly decrease the level of market integration and thus the transmission of price changes from international reference markets to domestic markets [21]. Furthermore, the decrease in price transmission is higher for regions within a country that are strongly integrated with international markets when trade is freely possible (e.g., North Caucasus for Russia and Odessa for Ukraine).

Second, the size of physical trade flows and the importance of the reference market for global trade (e.g., US wheat price) play an important role for market integration of the CIS countries. Strong regional integration of the CIS countries is based on the fact that Armenia, Georgia, and Azerbaijan are among the largest CIS wheat importers with wheat imports almost completely originating from other CIS countries (i.e., Russia, Ukraine, and Kazakhstan). At the same time, these countries have strong integration with international markets as well. We argue that price information coming from the main international markets is used by regional CIS traders as a benchmark for negotiating prices in regional trade. Similar considerations could be used for explaining strong market integration between CIS pork markets with regional and EU markets.

Third, underdeveloped infrastructure presents a great obstacle for the market integration of many CIS countries. This is especially visible on a disaggregated country-level analysis. Difficulties to obtain sufficient railway wagons, small capacity of port terminals on the Caspian Sea, and underdeveloped national roads significantly contribute to low market integration of the Kazakh wheat market with international markets. Besides a deficient grain transport infrastructure, large distances between grain producing and consuming regions strongly influence the degree of market integration of different regions in Russia. Infrastructural problems are also one of the main factors influencing market integration of Caucasian countries (i.e., Armenia, Azerbaijan, and Georgia) with the EU and international markets.

Fourth, strengthening trade relations through bilateral or multilateral trade agreements significantly contributes to market integration of the CIS countries. The establishment of the Eurasian Customs Union (EACU) facilitates the trade process between Belarus, Russia, and Kazakhstan. The results indicate that the EACU members have almost identical regional and international levels of integration. This is especially the case for pork markets. In addition, the results indicate strong market integration of CIS pork, beef, poultry, and milk markets with the EU. The main reason for almost full transmission of price shocks from the EU markets might be associated to numerous bilateral trade agreements between the EU and almost all CIS countries.

# 6. Conclusions

In this chapter, we have analyzed to which extend selected CIS markets are integrated in regional and world agricultural markets.

Based on a unique data set which we have created utilizing a wide variety of different data sources available for the CIS countries, we have conducted the analysis for the wheat, meat (i.e., pork, beef, and poultry), and milk markets. The selected markets represent the most important agricultural sectors of the CIS countries. Well-functioning efficient agricultural markets are essential for food security in the CIS countries and are thus of great interest for policy makers.

The results of the price transmission analysis indicate that regional integration within the CIS is strongest for pork and beef, followed by poultry and whole milk powder. The integration of CIS markets in world agricultural markets is strongest for wheat and beef, whereas it is relatively low for pork and poultry. All in all, beef markets in the CIS countries are the strongest integrated within the region, with the EU and the world market.

Overall, our results indicate that domestic market support and trade policies, physical trade flows between countries, infrastructure, and bilateral or multilateral trade agreements play a key role in market integration of the CIS countries. First, our results indicate that markets characterized by a high level of state support, integration with international markets is weak or even a lack of integration is observed compared to markets where market support measures are absent. Second, our results indicate that CIS markets might be well-integrated with both regional and international markets due to the fact that regional integration is more connected to the physical trade flows (import dependency), while integration with international markets is more based on defining the benchmark price for the products that are traded on the regional level. Third, for most of the CIS countries, underdeveloped infrastructure significantly reduces market integration. Fourth, strengthening trade relations through bilateral or multilateral trade agreements significantly contribute to market integration of the CIS countries. That is especially the case for members of the Eurasian Customs Union and CIS agreements with the EU.

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	Domestic markets CIS	World regional markets	World reference markets		
Countries		CIS	EU	World	
Armenia	x				
Azerbaijan	x				
Georgiaª	x				
Belarus	x				
Moldova	х				
Kazakhstan	х	х			
Russia	х	х			
Ukraine <sup>a</sup>	х	х			
France			х		
Denmark			х		
Germany			х		
Netherlands			х		
Spain			х		
Oceania				Х	
Brazil				х	
Australia				х	
Argentina				х	
Uruguay				Х	
USA				Х	

# Appendix. List and classification of countries

<sup>a</sup>Although Georgia and Ukraine are no longer CIS members, in this study, we still refer them as CIS countries due to their tight regional trade connections with other CIS members.

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# The Struggles of Smallholder Farmers: A Cause of Modern Agricultural Value Chains in South Africa

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#### Abstract

The potential of sustaining smallholder farmers (SHFs), for long-term food security remains, within the context of rising modern food value chains, particularly in Africa, a threat. Support for a greener, lower carbon economy that creates jobs and improves human well-being as part of a sustainable and socially inclusive stable economic development should be driven, at least in part, by SHF.

To not disrupt African SHF, but rather support an economic inclusion of them in times of rising modern food value chains, requires an understanding of existing modern agricultural value chains, their functioning and constraints; taking South Africa (SA) as an example that has already seen a strong modernization of its value chains over the last 30 years. Several key questions arise: What are the main shortfalls in agricultural value chains and why are SHFs faced with challenges to feed into such existing structures? What blockages do value chain participants (VCP) themselves identify and how do these further entrench such blockages? From understanding VCPs, where must policy focus for a more inclusive farming system and better food security?

The empirical data we collected from an ethnographic qualitative participant research showed that interviewed VCPs are limited in acting within their economic constraints. We also gained sufficient evidence supporting the view that in contrast to the current struggles and spectacular failures VCPs have experienced with SHF, there is inherent continued willingness to engage with SHFs if risk and limitations were reduced and exposure was mitigated, through the establishment of comprehensive cooperative leadership and field extension that enabled reliability of production quantity and quality from SHF.

**Keywords:** smallholder farmers, food security, agricultural finance, inclusive socio-economics, food safety, land ownership

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# 1. Introduction

Globally, IAASTD [1] counts 90% of farms to be SHF with less than 2 ha of land; similarly, the Food and Agricultural Organization [2] counts 92.3% of all farmers to be small farms of which 83% are less than 2 ha in size. These SHFs still supply the bulk of food to the global population. South Africa (SA) in contrast has an average farm size of 1400 ha [3]. None the less, 1.6 million citizens (3% of population) are engaged in some form of farming, of which 162,000 are considered formal rural farms whereof only 30,000 are commercial farmers that supply more than 80% of the food in South Africa [4].

With its mere 0.3% of the population involved in formal rural farming, SA has, compared to developing countries, a much more developed nation structure [5]. Merely 0.06% of the population makes up South Africa's commercial farms [4] and considering a global population of 7 billion with 500 million farmers [2] SA contributes 24 times less to the count of global farmers than it contributes to global population. Still 26% of its population lives in food insecure conditions [6, 7]. For Africa the development of modern agricultural value chains therefore poses a challenge to SHF and SA should be used as a study example, investigating the functioning of such value chains and the threat of a potential economic exclusion of SHF across the African continent.

Africa's SHFs mostly practice low external input and organic agriculture [8, 9]. They sit on small parcels of land with high genetic diversity and under such conditions Altieri et al. [10, 11] argue they have less environmental impact than high external input (HEI) agriculture, as practiced by commercial industrialized farms [12–14]. Soil water conservation practices by these farmers are important for increased yields with significant benefits showing particularly in heat and drought stressed areas and Marenya and Barrett [15] argue that integrated natural resource and soil fertility management have positive feedback on SHF household wealth. Organic farming is ideally suited to SHFs say Hine and Pretty [16] because it relies on naturally available fertility inputs, requires less operating costs, delivers more diversity, and is more resilient to plant stress [16].

These SHFs are less dependent on large multinational corporations for input supplies [11], allowing developing nations to support a less import dependent trading system; whose trade arrangements otherwise typically favor larger farming operations. Because SHFs produce food more organically they can regionally supply crops of higher nutritional value [17–21]. Ponisio [22] argues that organic crops need not be less productive and can still produce between 91 and 96% that of conventional farming [22]. Other research shows that it can also outperform synthetic fertilizers on the continent, increasing yield 2–3 times while remaining drought resilient, produce less  $CO_2$  and use 2–7 times less energy [22–24].

While social challenges persevere, environmental degradation, disturbed ecosystems, loss of topsoil, modern human sicknesses, large  $CO_2$  emissions [13, 25–28], all due to large scale industrialized conventional agricultural that form the foundation of our modern food system complex, add to the problems and raise the question of whether our food system sustains

long-term food security or rather puts it at risk for the benefit of a few large system operators. This lends weight to the argument that SHFs are a good possible route to a socially and ecologically just and intensified agricultural systems, with the potential, as Wigging [29] argues, to produce more food per hectare than large farms.

Yet, as Baiphethi and Jacobs [30] contend, only 10% of food for South African households is sourced from subsistence production. The best way in enhancing access to food is through subsistence and SHFs' food production, and because that access is direct, it would also drive down food prices [30].

South Africa's government focuses on giving prospective farmers access to land through politically contentious land claims, and is assisting them to become larger commercial operations [31]. This has arguably resulted in a host of projects generally conceived as being unsuccessful. Aliber and Hall [32, 33] argue that instead of considering the base of SHFs as a source for building emerging black commercial farmers and focusing on a few expensive projects, efforts against massive unemployment and poverty should instead leverage the large numbers of subsistence farmers in regions with already existing smallholder farm concentrations in South Africa and to invest into these areas for adaptation, diversification, employment and better food security. This includes, they say, new and more refined market linkages with wider access to supermarkets, decentralized agro-processing supporting small-scale farmers, promotion of land rental and a more participatory approach to agriculture [32, 33].

We argue that SHFs are, by nature, already entrepreneurial in that they produce more than they can eat and sell their excess crops on informal markets and roadsides for economic gain. This entrepreneurial nature can effectively be leveraged by government to increase yields, on today still underperforming yield outputs of SHF.

#### 1.1. Problem statement

SHFs in South Africa struggle to survive and participate in food value chains, which currently maintain a flow of capital funds through a few large VCPs to a few selected and preferred large crop producers. Not being able to take part in these value chains means exclusion from the capital markets and a general struggle for economic survival, while rural areas remain with the stigma of low opportunity for young people. The system fails SHF on multiple levels, but mostly on access to education, land, technology, market, and financial services [34].

#### 1.2. Research objective and methodology

In this manuscript we identify existing blockages SHFs face in participating in modern agricultural value chains in SA, as well as which institutions, policies, and VCPs are responsible for such blockages. What blockages do VCPs experience themselves through circumstances exacerbating access problems and how do feedback loops in existing value chains further entrench obstructions inhibiting a participatory framework for SHFs? This study was undertaken as an ethnographic research exploring business cultures and morals using qualitative semi-structured interviews. The selected research participants (VCPs) were based on their involvement in the food value chain and their general size and importance they played; they were not from any particular commodity type, however, because we also interviewed silos and millers of maize, answers from these VCP often hinged around maize, also a main crop type in South Africa [35].

The interviews were then transcribed to attain primary qualitative data and for the coding and categorizing we used grounded theory as an inductive systematic methodology to analyze qualitative data and give it conceptual structure through categorization of general themes emerging from the data [36–39].

# 2. Existing knowledge on challenges facing SHF

#### 2.1. Smallholder farmer challenges in accessing micro-loans

In the view of Delgado [40] barriers arise primarily because markets fail to present solutions, such as micro-credit, to rural African populations. Kirsten and van Zyl [41] argues that credit availability, among others, is either imperfect or missing as accessible service to SHFs, while Ortmann and King [34] argue that high transactional costs for VCP is also due to language barriers; only 36% of SHFs spoke English in two regions in KwaZulu-Natal. Thirty six percent small-scale producers in South Africa, farming on less than 2 ha land, indicated that missing access to credit was the biggest hurdle why they would not be able to access water for irrigation [42].

Bain & Company [43] illustrate examples of other tried and tested models with a list of best practices that underlie the success factor for scalable operations supplying micro-lending that was developed by the Grameen Bank. Swilling [44] criticizes Grameen Bank replicas, saying that such systems either need a critical mass of over 2 million members to finance bureaucracies, or otherwise charge high interest rates. In contrast Blewitt [45] compares the Grameen Bank's principles of loan business to that of Green Entrepreneurship.

Naess et al. believe it is more the responsibility of the government to make farming profitable for SHFs, and ensure access to land, water, and other inputs such as seeds and "approcredit" (appropriate credit) are available [46]. They criticize micro-loans in that they are too small and maintain a micro-status, limiting operational growth and appropriate infrastructure investment. They do not enhance labor's dignity nor do they raise the farmer's negotiation power against traders, or the ability to invest into storage and packaging to add value, altogether being unable to lift the farmer out of poverty [46].

#### 2.2. Smallholder farmer challenges to accessing insurance

Kirsten and van Zyl [41] argue that access to insurance is imperfect or non-existent for smallholders. Many smallholder households in Lesotho do not have any form of insurance [47]. Because insurance is hardly affordable in developing countries, only 1% of households in low income countries have catastrophe coverage [48].

Linnerooth-Bayer and Mechler also argue that with climate change, associated risks insurance for SHFs will become more important. To Challinor et al. [49], SHFs are expected to have a greater exposure to climate risk due to increased variability of crop productions and the absence of well-functioning crop insurance services. In order to increase SHFs' resilience, the establishment of alternative insurance schemes are required [49]. An example is Juhudi Kilimo in Kenya that adds insurance to its livestock loan at 4% of animal value to protect both itself and the insured livestock against illness and death [43].

#### 2.3. Smallholder farmer challenges in accessing markets

A reason why SHFs with sellable surplus crops stay trapped in poverty is the lack of access to markets [50]. A few national retail stores have risen from 10% market share around 1990, to 60% today [51] and dominate the formal food market in South Africa [52]. Large retailers from this "supermarket revolution" work with non-family, corporate agriculture to develop production systems that, via audits, could claim attributes of environmental sustainability and food safety [53].

Campbell criticizes that certification systems brought about by an "audit culture" that merely serves the interests of retailers and poses considerable hurdles for third world producers, for many of whom it is impossible to adhere to the compliance requirements [53]. While Qaim and Rao [54] argue that this, together with more vertical integration and stricter standards (developing nations' following the pattern of developed nations), can have far-reaching effects on rural development, Snider et al. [55] argue that certification system run through cooperatives in Costa Rica had little financial benefits for the SHF and has induced no widespread change.

Small producers not only face competition from larger and successively growing producers in their own countries, but also from other countries through increased imports [56, 57]. A large retailer in SA, Shoprite, procures 90% of its fresh fruits and vegetables from large-scale farmers, while Angola's Shoprite stores get 99% of their produce from South Africa. Pick n Pay also sources 70% of their produce in Southern Africa, from South Africa [58]. On the other hand SHF form the "structural backbone" of the rural economy [59], yet the pressure is high on SHFs to adjust to shifts in technology and changes in the market, as well as competition from imports, and if widespread exclusion is observed, SHFs will face difficult times [59].

This will spell a disaster of "highest magnitude" argues Magdoff [60], particularly if the "supermarket revolution" trend continues to drive out SHFs globally, a disaster not only for billions currently involved with small scale agriculture Magdoff [60] (p. 116), but also for an entire era of more expensive energy and climate change exacerbated by large industrial agriculture. Parker [61] says: They "... are, in the harsh terms of globalization, superfluous." Modern food systems place SHF on the edge of survival, while others see smallholder farming increasingly as an essential route out of poverty [62].

#### 2.4. Smallholder farmers milling and agro-processing

Rural, low-income areas have small, informal traders to which SHFs sell. Supermarkets on the other hand are able to undercut informal traders who are exposed to the risk of being ultimately crowded out by supermarket stores, increasing the risk of SHF survival [5, 63]. However, Godfray et al. [64] argue that there is an opportunity for food security in poorer regions with improved technology for small-scale food storage in a network of small scale traders, millers and producers.

Mahlogedi and Thindisa [65] argue that agro-processing for SHF creates added value and has the ability to improve the livelihoods of SHF. However, they also say that would require sufficient human and social capital from the SHF.

Local and subsistence food production is the best readily available route to food security in South Africa [30]. Baiphethi and Jacobs also believe that "rural households continue to value the pursuit of farming activities and that subsistence production is important to improve household food security" [30]. Similarly, Jayne et al. believe that any "realistic discussions of poverty alleviation strategies in Africa need to be in the context of access to land, [...] there is a strong relationship between access to land and household income" [66].

# 3. Value chain research findings

Our research findings from the interviewed VCP are summed up as follows:

#### 3.1. Banks

We interviewed four of the largest commercial banks in South Africa, all of whom have, in one way or another, engaged with supplying credit to SHFs or emerging commercial farmers. Their views around what constituted micro-lending or SHF loans, varied drastically, ranging from loans of R500 for one bank to R100,000 for another bank. One bank said a R3m turnover was a minimum limit.

While one bank had a classic agricultural micro-loan, all other banks did not have a product tailored for SHFs. Two banks responded saying that SHF could use their bank's private loans of R500 instead of their classic agricultural loans which were designed for larger commercial farmers. One bank had an engagement another large VCP, through which SHF could access micro-loans for crop production.

The reasons why banks were unwilling to engage SHFs with products and services, they argued that their commercial mandate was focused on larger commercial farms that had collaterals, track records and economies of scale. Banks had an obligation, all respondents said, to find out where risk reducing factors existed that constituted repayment ability and affordability of the loan. This SHF with their experience, were not able to do. Access to decent financial histories to support an application for a loan were generally missing, without which it would be reckless lending and prohibited by the SA Credit Act.

Three of the four banks agreed with our question, whether crop in itself would suffice as an alternative form of collateral, but they said it would then need to be attached to an offtake agreements backed by an insurance that could pay the loan in case of failure.

The two banks that did not supply micro-loans said that access to common land would not qualify them for loans, it would have to be documented land tenure in form of ownership or lease agreements. Support in the form of a mentor, or a business development, most banks said would also constitute a de-risk for them in their decision making of supplying micro-loans. To them financial acumen mitigated production-, marketing-, and financial risks and would validate the supply of future micro-loan products, if education were able to drive a change in SHF mentality.

Historically, two banks had made bad experiences, where they had to write off debt: one bank lost 60% of a R3bn exposure. Subsequently one of the two banks backed off from supplying micro-loans and is not planning any new products tailored to SHFs. The other bank continues to supply SHFs with micro-loans. This bank also indicated that there were a host of challenges with micro-loans one being that their transaction costs were unprofitably expensive, making it a philanthropic offering to their bank.

All banks agreed that certain processes, compliance requirements and general customer costs they needed to bear made it unlucrative to serve very small loans. Getting FICA (Financial Intelligence Centre Act) requirements in place for clients far out in rural areas compounded the problem and with often missing identification documents, it would include having to establish identity and domicile in rural Africa, this alone disqualified many applicants. As opposed to one large farmer, with a R2m credit and little risk, 1000 SHFs with a credit each of R2,000, would be hugely more expensive, and at the same time expose them to high levels of risk and default because the loans were relatively unsecured.

One bank channeled their farmer micro-loan offering through their private loans division and not the agricultural business loans. They said their loans were used to buy seeds, repay debt, and to transport produce to market. First time applicants to their loans did not have it as easy as second or third time applicants. First time applicants would typically start with R500 and a tenure of 6 months, at prime plus 3%. In later rounds, the loans could increase to R1000 over 12 months and even up to R5000 with an established track record.

The three banks not supplying micro-loans argued that although they wanted to fund that market space, there was no specific model that would make business sense. The fourth bank that did supply micro-loans was offering it as a part of a total value offering and part of the financial services charter, assisting emerging agriculture. In Kenya, these banks stated, it had a successful micro-loan scheme because it had access to the applicants via cell-phone technology.

On our questions of government grants, one bank thought that knowledge and education were factors that made a farmer productive and would be better than grants. That bank argued that grants could kick-start businesses and create a success environment if applied correctly, but criticized the government for running unsuccessful grant projects, due to the disjuncture within government departments, that made SHF dependent on continued grant funding. Two of the four respondents were of the opinion that the primary responsibility for developing

emerging agriculture lay with the state and the Land Bank. In this light the Kula-Scheme was also criticized for burdening their bank with bureaucracy in form of qualifying criteria and project management.

The principle opinion of two banks was that, South Africa needed an integrated policy framework, where the Land Bank, with an increased mandate for SHFs, and other organs of state, all played a part in driving agricultural-entrepreneurship to alleviate poverty. Corporate social investment (CSI) funding could assist, but currently is "wasted" money, as most of the projects ended up as write-offs.

One bank suggested that the government could also institute a guarantee fund for commercial banks to claim from, if bad debt and failures specific to this market occurred. Preferably, this should work in combination with a farm-level two-year grant for inputs and education. Most banks perceived existing extension offices to be unsuccessful, nonetheless, all banks believed that a form of mentorship for life-, financial-, and farming skill was essential to make sure money was utilized responsibly. The banks could not provide extension services, as they would then take default risk to the loan they supplied.

Only one bank showed a concern around our question of land ownership. They suggested the creation of a system that would enable SHF to have title deeds, which would develop a local property economy where successful SHFs would be able to buy additional 2 ha close by. Having title to their land would enable them to fully secure their facilities and grow their business. This would create a spirit of entrepreneurship among SHFs this bank argued. Another bank claimed that land ownership would help as a collateral, it was of less importance to them if other collaterals were in place, such as access to market and offtake, coupled possibly to insurance.

Although all four banks quoted FICA and the Credit Act as posing challenges to supply microloans to SHFs, only one bank suggested a change of that legislation. One bank argued that policy makers should rather look for successes in other African countries where cooperatives created successful farming ecosystem that enabled the successful supplying of micro-loans. A government guarantee scheme for drought failure, for example, to de-risk banks, could work through cooperatives and target not just one, but 20 or 30 farmers, with one collateral manager who helped control production schemes. Cooperatives worked in the mind of this bank, because of scale, where many SHFs pooled their maize together, reducing transactional costs to market. The Land Bank could assist they said.

A cooperative, another bank believed, can be very important, if it is a commercial co-op with a good existing integration into the value chain that can function as a service provider in terms of information flow, technical expertise, and possibly a funds disseminator. This bank though, also said that it was not necessary to pool every SHF into cooperatives, especially if the SHFs had access to good local market they could serve.

#### 3.2. Supermarkets

Our interview base covered three major retailers in South Africa, all of whom had some form of engagement with SHFs or emerging farmers. The authors planned and conducted the

interview with senior employees of these organizations responsible for the purchasing of farm produce.

One of the retailers said that they almost exclusively bought commercial volumes and that SHFs were ever only going to be a very small part of that supply. They supplied reliable commercial growers with growing programs to which both parties committed. A SHF in comparison was an unreliable source for multiple reasons on which they could not rely. This retailer also said that SHFs lend themselves to niche, high value, out of season production and could make a success there. The new BEE code, requiring them to source more from SHF, would change things dramatically, but would nonetheless pose a challenge to them.

The second retailer said that they worked with fresh produce SHFs, mainly in Limpopo, through their formal pack-houses and central procurement. This retailer also said that they allowed their store owners to procure, outside of their central procurement system, directly from smaller farmers. This was mostly done without cooperatives being present, but nevertheless resulted in problems with consistency and uncoordinated supply, which the store owners accepted because of the higher margins they made by procuring directly from SHF.

That retailer considered SHF farmers as ones with more than 5 ha of land, and they did not think one could farm sustainably on 2 ha of land or less, other than maybe through a cooperative system. For these SHF the food safety and quality requirements like Global GAP, Tesco Nature's Choice, or GFSI, are almost impossible to adhere to they said and therefore they created their own "Local-GAP" for SHF as compliance capacity-building with a chance to step up to Global GAP. All three retailers are concerned about SHFs ability to comply with food safety standards, which was essential and needed to stay in place.

The third retailer claimed that they did not work with SHFs as their scale was too small and that they would need to pool 50 or 60 farmers together and manage them to get the produce they needed. They have had no SHFs projects in the past and are not planning any in the future. While this was their cooperate approach they said, their individual franchises would be able to procure directly from SHFs in their vicinity, which even then in their opinion would be too small in scale.

In response to how government could get involved, one retailer said that government should facilitate systems where successful commercial farmers mentored SHFs collaboratively alongside a market access to retailers. To them, the retailers have the expertise, the network and accountability, while the government has the money to facilitate such engagements.

The second retailer was of the opinion that there were three levels with which the government should engage. First, to assist SHF in attaining finance, second, to raise the skill of SHFs to run better farms and businesses, and third, to assist with entry level food safety and compliance schemes.

The third retailer was of the opinion that money was not needed, and that it was the infrastructure and system around SHFs that role players, such as banks, retailers, and especially government, needed to create. This retailer said that it would need to be a whole number of things that are required to fall in place, and that somebody needs to take control of and manage it; best would be the government.

#### 3.3. Traders with silos and milling

Both interviewed traders were not buying from SHFs. They said they were mostly procuring from other traders and only in a very few cases directly from usually larger farmers. The new Black Economic Empowerment Code (BEE) in SA also did not require them to buy from SHFs. While both traders said that they were not giving credits, seeds, or input supplies to SHFs, one trader said that such support might be possible through their Enterprise Development funding, but that there was additionally also a new department in the making that was going to specifically focus on socially just procurement in the future for their company.

One of the traders said they would love to support small-scale farmers and pay them marketrelated prices, but these would need to supply trucks loads of greater than 30 tons for effective scale. For SHFs, getting to the market would be the biggest challenge, they said; they also did not think that any other traders wanted to take any risk with SHFs.

On the question of how government could play a role, one trader said it could assist in pulling together many small-scale farmers into a corporative, where it became viable to have one contract with a community to buy 30 or 100 tons, where minimum truckloads were 35 tons to get the crop to Randfontein. The second trader said the government needed to empower SHFs first, with subsidies to decrease input costs and secondly with field extension to increase outputs. Other than that, this trader responded, the government should just stay out of economics.

#### 3.4. Insurers

We interviewed three of the largest insurers in SA, who together covered more than 80% of the insurance market in South Africa. Two of the three insurers claimed that they already had a product with which they served SHF, but with a focus on livestock and not crop insurance. The third insurance company said that they currently had no micro-insurance product for SHF, but that they have had engagements in the past. To this insurer the traditional underwriting model suited commercial farmers and not SHF because historic data and proof of affordability on their balance sheets was missing.

Nevertheless, this insurer indicated that they were busy with the Land Bank and the International Climate Insurance Fund to build a new product for SHF. Another insurer indicated that it was busy with a National Emergent Red Meat Producers' Organization (NERPO) and Grain SA project. Generally, all three insurances agreed that there was not sufficient historic financial data from SHF that would enable them to supply classical crop insurance. One insurer said that the high capital backup requirement of 120% was costly to run even for commercial farmers. The assessment of doing pre-emergence, post-emergence and loss-reporting further drove up the costs, in particular for SHF. Subsequently two insurers were of the opinion that the Financial Services Board (FSB) should deregulate indexed insurance which would vastly reduce costs of supplying insurance to both commercial and SHF, in which case simple climatic models would trigger pay outs. However, this would still need to be tested and two insurers indicated that attaining meteorological data for rural SHF was in most cases very difficult. Two insurers also indicated that South Africa was one of the very few countries in the world where the government did not subsidize agricultural insurance. One insurance said that the government should think about subsidizing insurance as an alternative to a national backup fund, as such a subsidy would be able to reduce the cost burden of the high backup capital to be carried by the insurers. The private industry backup capital could replace the idea of having a national backup fund and with that reduce costs of operating premiums. The fall-outs would be easier to carry due to a potentially much larger client base, where even SHF could be served easier.

Other mentioned challenges were the transacting of payments from and to SHF and the expectations both parties had on and against a claim; unlike commercial farmers who understood insurance concepts very well. Subsequently a cost-effective service delivery is a challenge, particularly on products of less than R100, where agents would make next to no money.

#### 4. Discussion

#### 4.1. Summary of data

The collected qualitative data was transcribed and systematically coded and categorized using grounded theory methods to gain structure of more quantitative nature, summed up here into two tables (Table 1, Table 2):

While 77.1% of surveyed VCP do not engage with SHFs today, the willingness to engage in future with SHFs is three times the current engagement. This willingness was limited to the assumption that other VCPs would also start to engage SHF more than they did now. In other words a collective effort would entice a joint effort supported by 2/3rd of all VCPs.

Of all limitations landownership is the last issue why VCP do not to engage with SHF. However, relative to other limitations a higher standard deviation indicates that, in particular Banks disagree, which is understandable, as they use land ownership as collateral. Second least important to the financial institutions were FICA, credit act and FSB regulations. More important are compliance with food safety and Gap standards; both banks and retailers vote

	Serving SHFs to	day?	Serving SHFs in future?		
SHFs	Yes (%)	No (%)	Yes (%)	No (%)	
Banks [4]	25.0	75.0	50.0	50.0	
Insurers [3]	66.7	33.3	100.0	0.0	
Traders [2]	0.0	100.0	50.0	50.0	
Retailers [3]	0.0	100.0	66.7	33.3	
TOTAL	22.9	77.1	66.7	33.3	

Table 1. Serving SHFs today and tomorrow?

	Limitations experienced by both SHFs and VCPs							
SHFs	Funding (%)	Land ownership (%)	Education (%)	Logistics (%)	Compliance (%)	FICA, credit act & FSB (%)	Access to market (%)	Cooperative leadership (%)
Banks [4]	87.5	50.0	100.0	90.0	95.0	50.0	88.3	90.0
Insurers [3]	80.0	33.3	86.7	80.0	53.3	66.7	71.1	80.0
Traders [2]	90.0	0.0	90.0	70.0	60.0	n.a.	80.0	100.0
Retailers [3]	66.7	33.3	73.3	100.0	93.3	n.a.	88.9	90.0
TOTAL	81.0	29.2	87.5	85.0	75.4	58.3	82.1	90.0
In agreement (stdev)	10.5	21.0	11.0	12.9	21.8	11.8	8.4	8.2

Table 2. Limitations inhibiting both SHFs and VCPs.

them as second most important. All interviewees agree that cooperative leadership is the most important limitation that SHF and their own institutions face. Ma and Abdulai [67] have also shown in their studies that cooperative membership has a significant positive impact for SHF on yields, net returns and household incomes.

Next important to all interviewees are education and logistics and after that access to market and funding where for both the VCPs also seem to agree, with a small standard deviation.

The reader must keep in mind that due to the concentration of large organizations in the South African value chain the sample size is relatively small. However, the comparatively low standard deviation lends value to the research findings; in particular, where more than 80% of VCPs agree that cooperative leadership, access to market, education and funding are the most important limitations that need solutions.

#### 4.2. Policy debate

While some VCP had "spectacular" failures working with SHFs in Africa, most do not engage SHFs to avoid risk. However, the willingness to engage SHFs in future within a more functional economic system favoring SHFs is high.

From our categorized limitations, all limitations increased the risk for any of the VCP to engage with SHFs. Subsequently reducing the exposure to risk for VCPs is likely to create a more interesting environment for them to working with SHFs. Policy therefore should focus on risk reducing concepts and limitations as prioritized in **Table 2**.

Within the current legal framework of the Credit Act, the rulings for insurance pay-outs by the Financial Services Board (FSB), and FICA, the financial industries, banks and insurances are limited to serve larger commercial farms and forced to ignore SHFs. Yet more important to the financial services as well as the traders and retailers were limitations related to cooperative

leadership, access to market, education, funding, and also logistics. Compliance to food safety standards was a very important limitation to banks and retailers. All these limitations were more important to the VCPs than legislative and regulative requirements or land ownership.

This raises the question, whether the SA, and other African, governments' policies are on an effective road by largely focusing on land ownership, often politically contentious. To all VCPs land ownership was by far the smallest concern. Even to banks, to whom an obvious de-risk factor is land as a collateral, land tenure with the ability to create profit was more important to them than land ownership, which neither is a guarantee for good land custodianship nor profitability. Lease agreements from communal land in a more traditional environment would be sufficient to the banks. The concept of dropping land ownership policies in favor of communal lease tenure and cooperative engagement with commercial farmers pose a challenge to many policy makers in SA, as most commercial farmers are considered historic rivals. Blignaut et al. [68] found in their field report, that only 1.8% of their respondent thought that landownership for emerging farmers was an important part for policy considerations.

Understanding the challenges of the system from all conducted interviews, for government in particular, we can say policy should focus on cooperative leadership in combination with larger commercial farmers and off-takers to solve limitations in form of access to market and logistics. Making funding available, for such new systems, that did not create SHFs dependencies on grants, together with education would have the potential to solve the most important problems facing SHFs. If education were then additionally to focused on low external inputs and agroecological principles, reducing the need for expensive inputs, it would not only reduce the dependency on multinational corporations, their product imports and complicated logistics, it would increase local food sovereignty and reduce the risk of engagement for financial institutions due to less credit needs.

Such a systems approach would likely raise the interest of existing VCPs to engage with SHFs, because as risk reduces, a chance for profitability increases. Two-third of all VCPs have indicated that they would increase their engagement within months after they saw risk was reduced and other VCPs started working with SHFs. However, any such commercialization effort to Poole et al. [69] should have a decided mindset and must consider local complexities in order to get into the "hearts and minds" of the SHF, as otherwise it may not be an attractive profession to pursue or make a success of.

# 5. Conclusion

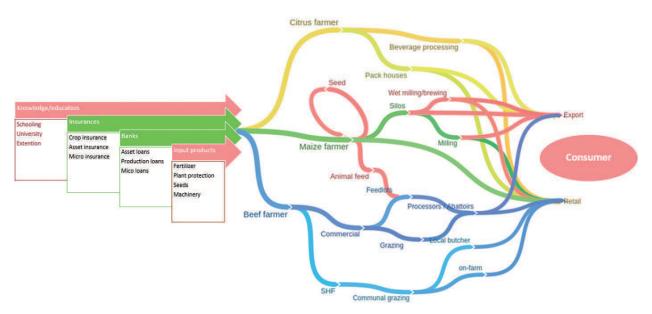
We have challenged the notion whether South Africa's current food system has the ability to sustain long-term food security, in which the existing food complex dictates the flow of economies and favors large industrialized agriculture, while marginalizing small and micro-food producers. We furthermore argue that other African countries, in a development drive to modernize food value chains, should not exclude SHFs from benefitting as well, as there is a lot of food security potential residing with SHFs. Yet, as our interview results have shown,

there are a host of systemic challenges resulting in a broad-based resistance from multiple industries, particularly within the SA value chain to engage with SHFs.

Being unable to take part in these value chains, ranging from missing access to input products, micro-loans, micro-insurance, education and market, means an exclusion from revenue potential resulting in a general struggle for economic survival. Nevertheless, as we have argued in our literature review, there is a residing entrepreneurial nature within South Africa's SHF that offers a great potential that could be leveraged.

On the other hand, we have risk averse VCPs avoiding SHF because of high perceived risk or failures made through own experience. Nonetheless, most VCPs remain very interested to increase engagement with SHF in future, if a new system reduced the risk. We have shown how government could reduce the most important risks and limitations, which in order of importance are: cooperative leadership (90%), education (88%), logistics (85%), access to market (82%), funding (81%), and food safety compliance (75%); all of which were perceived by the interviewees as more important than legislation, regulatory requirements and land ownership.

As economic viability is more important than land ownership, which is not a guarantee for proper land custodianship and profitability, government should rather focus funding and the establishment of cooperative leadership in conjunction with existing commercial farmers that assists with access to markets, logistics, plus education through field extension on how to practice low external input farming methods that reduce risk and the need for credit and imported input products, while increasing food resilience in rural areas and economic viability of SHF.



# Appendix

Diagram 1.

# Author details

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# Integration of Small Farmers into Value Chains: Evidence from Eastern Europe and Central Asia

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Additional information is available at the end of the chapter

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#### Abstract

The economic breakdown of the early transition process weighed heavily on food supply relationships in the Eastern European and Central Asian (EECA) countries. Small and medium-sized farm suppliers and processors suffered from lack of necessary production inputs whereas processors and retailers faced problems of insufficient quantity and quality of supplies. At the same time, changes in consumer demand as well as the accompanying entry of foreign investors in the retail and processing sectors necessitated significant and lengthy reforms and adjustments in the structure of food commodity chains to overcome these problems. Based on an extensive literature overview and a synthesis of five case studies conducted upon the assignment of Food and Agriculture Organization (FAO) of the United Nations, the current chapter demonstrates how small and medium-sized food processors manage to install effective procurement systems in weak institutional environments of EECA. The chapter also identifies the factors that drive small farmer-processor business linkages and their integration into national and international value chains in order to develop options for support and assistance.

**Keywords:** Eastern Europe and Central Asia, farm assistance, food chain, processors, smallholders, vertical coordination

#### 1. Introduction

The whole food chain in Eastern Europe and Central Asia (EECA)—from farm suppliers to retailers—has suffered a dramatic breakdown of economic relationships at the beginning of the transition process. Disruptions of supply and inferior-quality food products have become a commonplace. At the same time, changes in consumer demand as well as the accompanying entry of foreign investors, primarily retailers and processors, necessitated significant reforms and adjustments in the structure of food commodity chains to overcome these problems.

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Altogether these factors required considerable effort on the part of policymakers to structure food commodity chains and food supply of higher quality and safety. Given that such changes are normally accompanied by a lengthy process of institutional adjustments, an increased degree of privately driven vertical coordination between transaction partners along the supply chain became a widespread means to overcome problems of insufficient supply and minor quality [1]. The newly established procurement systems demand that suppliers are able to guarantee both disruption-free product flows and delivery of products of a certain quality. Thus, domestic producers must keep up with quantity and quality expectations.

Many studies show that retailers, processors as well as governments would prefer growth in farm size due to different reasons [2–5]. Nevertheless, retailers and processors are still compelled to collaborate with small farmers as these farmers are essential for ensuring the required quantities in some transition countries, particularly in labor intensive sectors. It is, however, a widespread phenomenon that small farmers are the most vulnerable type of agricultural producers. In the situation when existing institutional structures are either incomplete (i.e. containing gaps that hinder all producer types equally) or captured (i.e. asymmetrically favoring some producer types over others)—and both problems are still present in EECA today—small farmers face an everyday threat of being excluded from respective value chains [6–8].

The purpose of this study is to demonstrate how (mainly small and medium-sized) food processors manage to install effective procurement systems in weak institutional environments of EECA by establishing linkages with local farmers and integrating them into national as well as international value chains. The paper also identifies the factors that drive small farmer-processor business linkages in order to develop policy and support options that can contribute to strengthening of group-based producer-processor linkages.

Our analysis involves a review of available and accessible sources related to smallholderbuyer business models for inclusion of small farmers into markets. In addition, the findings of five country reports by Food and Agriculture Organization (FAO) of the United Nations based on the case studies from Azerbaijan, Kyrgyzstan, Serbia, Turkey and Ukraine on processor-driven integration of small farmers into value chains are synthesized.<sup>1</sup>

The chapter is structured as follows. The subsequent section provides a literature review on the integration of small farmers into value chains. In this context, foreign investments have been reported as very important aspects. Therefore, they deserve a separate sub-section. Another sub-section is dedicated to cooperatives as they are considered a traditional instrument for the integration of farmers into value chains. The further section summarizes positive experiences of the case studies from five EECA countries. Conclusions on how to foster processor-driven integration of small farmers into value chains are provided at the end of the paper.

<sup>&</sup>lt;sup>1</sup>One of the authors of the current paper participated in the mentioned FAO project and the chapter is based on the respective FAO Report titled "Processor-driven integration of small farmers into value chains in Eastern Europe and Central Asia (EECA)" [9].

# 2. Integration of small farmers into food value chains in transition countries

#### 2.1. Means of integration

The transition process has caused a decline of agricultural output and decapitalization of the agricultural production system in Central and Eastern Europe [10]. As a result, the food and agricultural commodity value chains have undergone a tremendous change in the last decades [11]. The breakdown of the interactions among food chain participants—from farmers to retailers—resulted in supply disruptions of supply and deterioration of the quality of food products. Concurrently, changing consumer demands and the entry of foreign retailers and processors have called for groundbreaking reforms of food chains.

Transformation of the retail sector from state-run shops and open bazaars to "more modern", large format retailers was stipulated by significant inflows of foreign investments. Their rapid development notwithstanding, the new retail formats have been expanding differently in different transition countries. This gradual expansion is often referred to as the "retail waves" concept [12]. In this context, the "first wave" countries' supermarket sector grew from about 5% in the mid-1990s to 50% by the mid-2000s. These shares of modern retail formats are observable in Hungary, Poland and the Czech Republic. "Second wave" countries such as Bulgaria and Croatia are characterized by a 20–30% share of supermarket sector did not exceed 5% of total retail turnover in the mid-2000s, for example, Russia and Ukraine. Regardless of the market shares of modern retail sector of all Central and East-European countries. For example, the German Metro Group is the second largest retailer in Russia and Ukraine.

Foreign retailers and investors 'export' their business models. In the process of internationalization they are taking their own business models into the new markets [13–15]. Thus, modern management concepts and requirements toward business partners are exported. In the retail sector, this results in the following changes. The centralized, large and modern distribution centers and external specialized logistic firms substitute for traditional, local, store-bystore procurement. Furthermore, modern retailers set their own private standards of food quality and safety that are often much higher than those of national governments [12]. Some informed commentators suggest that these private standardization initiatives will further proliferate as the share of modern retailers is growing [16].

Profound structural change is expected in the agri-food sector due to foreign investment. Within new procurement systems, suppliers have to guarantee both timeliness and quality of delivered products. This leads to improvement of operations among domestic suppliers as they face fierce competition on the part of importers [17]. However, in the long run, foreign retailers aim to source up to 90% of their supplies from local producers [3, 4].

The observed process of synchronization of successive stages in the marketing channel from producers to consumers generally refers to vertical coordination. It does not include transactions

on spot markets, where the commodity exchange is based on a price agreement only. It includes both vertical integration and productive partnerships (contracting) [18]. Assumingly, the higher the priority to secure quality and/or quantity of raw materials, the stronger the shift from spot market transactions toward advanced vertical coordination mechanisms.

Vertical coordination, introduced by modern procurement systems, favors (in theory) large scale farming. There are two reasons for this perspective to prevail. First, the complexity of the system is reduced and, thus, transaction costs are lower if there are a small number of large suppliers. Second, larger farms are less costly than smaller farms with regard to assistance provision.

However, small farmers are essential for ensuring the required supply quantities in most EECA countries. Therefore, retailers and processors are (still) compelled to include small farmers in supply chains and provide assistance to them based on the establishment of productive partnerships. Particularly in labor intensive sectors, small-scale farming has important cost advantages.

As generally regarded, productive partnerships among firms are supposed to be based on common goals, shared knowledge and pooled resources that altogether lead to better supply chain performance. The design of such relationships may vary from loose agreements to long-term and trust-based contracts [19].

The key for productive partnerships is contracting. In the context of agri-food supply chains, the main motivations of farmers to engage into contracting are the following: (1) income stability (to reduce risk compared to other ways of selling on traditional marketing channels); (2) improved efficiency (management decisions are transferred to the farmers); (3) market security (entering the contract provides a certain security in that the product will be sold if it meets with the requirements); (4) access to capital (contractor often provides inputs for farmers, which reduces the usage of credits) [20]. Food processors enter into contracts because they obtain control over input supply. Further, processors use contracts in order to achieve uniformity and predictability to suit consumers while they also benefit from lower costs in processing, packing and grading [21–23].

In general, one can distinguish between two types of contracts: marketing and production contracts. Marketing contracts address the issue of supply disruptions by private contractual initiatives [24, 25] whereas production contracts address quality concerns [26]. Additionally, these contracts are different with regard to the degree of control allocated and risk transferred across stages. In producer contracts, the contractor engages in the producer's decisions to a much higher extent than in the marketing contracts. This engagement can even expand toward ownership of critical production inputs whereas the role of marketing contracts is essentially in providing a market for the producer's goods [27].

Empirical evidence indicates that both types of contracts persist in EECA countries and their use is contingent upon the degree of market development. The less a market and its institutional environment are developed, the less likely it is that a complex system of vertical coordination will emerge and, this, marketing contracts will dominate. A more developed market, characterized by greater demand for higher quality products, entails a higher degree

of vertical coordination with the wide use of production contracts. However, the use of marketing contracts is more reasonable if the higher quality products become standardized. The application of production contracts will then mainly pertain to consumer segments characterized by differentiated demands.

In practical terms, contracts that are used in EECA include farm management assistance, extension services, quality controls, farm input assistance programs, trade credit and even bank loan guarantees [1]. Thus, evidence suggests that the key actors (retailers and processors) find themselves constrained not by their own capital capacity but by that of other participants along the chains on which they depend for critical inputs. For the most part, this takes place because traditional lending institutions such as commercial banks do not give credit to enhance the interfirm product flow. In fact, this has been found to cause frequent contract breaches in EECA as farmers were not able to access basic production factors to fulfill a contract [25].

In addition, contract enforcement may be an important problem since public enforcement institutions are weak. Informal enforcement mechanisms such as social pressure, unacceptance of distrust, etc.) are also missing due to poor social capital. Therefore, farm assistance programs must be accompanied by appropriate governance mechanisms.

Thus, the search for quality is a key engine of vertical coordination, but what happens when the desired quality level is reached? Quality is becoming less of a driver while the need to enhance efficiency arises as the main motivation for vertical coordination. For example, in supply chains that bear high costs, retailers and processors work closely with their suppliers to reduce costs. Quality remains a key driver only when a higher than average quality is explicitly demanded by the customers or when it can be used for differentiation from competitors.

#### 2.2. The role of foreign direct investments

Foreign direct investment (FDI) became an increasingly important element in global economic development and integration during the 1990s [28]. Ahrend names two general factors that make companies open subsidiaries abroad [29]. On the one hand, companies strive to sell more goods and services that they produce in their home countries. On the other hand, they want to launch production in a foreign country that would further enable sales to local and export markets. In essence, agri-food companies internationalize because of the same general reasons [30, 31].

Literature on the influence of FDI on transition economies mentions several positive effects of FDI. A number of authors agree that FDI facilitate economic growth and reduce poverty [32–34]. Several studies offer empirical evidence of the importance of FDI flows for economic growth in developing countries [35, 36]. Other advantages of FDI include technology transfer and technical innovation as well as enterprise restructuring [32, 37].

In the EECA countries, FDI induced the following major shifts in procurement systems: (1) procurement systems became largely centralized and based on large and modern distribution centers instead of local store-by-store procurement; (2) procurement became regionalized across

borders; (3) traditional brokers were replaced by specialized wholesalers; (4) the logistics market became dominated by global firms; (5) retailers established preferred supplier systems; and (6) private quality standards were introduced [12]. Altogether these changes marked a growing role of vertical coordination in agri-food chains of EECA countries [2]. Studies from Bulgaria, Moldova and Slovakia show that, due to stricter and higher quality norms, more vertical coordination is taking place [38, 26]. In the Russian food sector, the foreign-owned food processors have managed to become the major competitors of the domestic ones, in particular in the dairy sector.

#### 2.3. Cooperatives as a means to integrate smallholders

The quest for quality, that requires tight coordination of interdependent activities in value chains, calls for particular attention toward the role of cooperatives [39, 40]. Bijman and Muradian mention that international donors and NGOs have (re)discovered the importance of cooperatives for rural development in general and for strengthening smallholders' access to markets in particular [39].

Because small-size producers are the backbone of agriculture in Central and East-European countries, their resources as well as output toned to be pooled to achieve the demanded quantity of supplies. Horizontal cooperation among smallholders, thus, gains in importance [41]. However, cooperatives face hard times in transition countries. In the Soviet era, farmers have been 'forced' to join collective farms. Thus, today, collective action still has a bad reputation as it is associated with loss of private ownership and freedom [42]. Furthermore, during Soviet times, collective farms and processing enterprises have proven to be very inefficient and subject to soft budget constraints. An additional problem with cooperatives is that there is often a lack of trust and social capital among farmers and villagers so that collective action is hindered already at the initial stage. Thus, Gardner and Lerman conclude that the evidence for cooperatives in agricultural production is still unfavorable [43].

However, for marketing and supply cooperatives, they observe a more promising situation. One reason for this is that new forms of cooperatives have been recently established [44]. A good example is a Hungarian Morakert cooperative where product quality and professional marketing are the first priority. Today Morakert's sales to retailers account for about 90% of its domestic turnover. Morakert's success is based on four key factors. First, filter rules are applied to membership. Second, quality and quantity of products are strictly coordinated. Third, trust is an inevitable aspect of communication between members and management. Fourth, private contract enforcement is established [45]. Morakert's procurement system is centralized, maintained in one place and supported by a common IT system [46]. An own brand serves as another marketing and coordination mechanism at Morakert. This example demonstrates how some problems of post-socialist economies can be overcome.

# 3. Peculiarities of smallholder integration in value chains

The above presented literature review shows that particularly small farms and households face serious production constraints caused by factor market imperfections in EECA countries.

They do not have access to finance, they experience difficulties to buy (high) standard quality inputs, and lack technical and managerial capacity. Thus, more and more contract schemes (marketing and/or production contracts) and outgrower schemes have been established often accompanied with the provision of quality inputs, new technologies, credit and extension services to the farmers [10]. The current section provides further evidence of privately driven vertical coordination derived from the FAO reports on case studies from five EECA countries—Azerbaijan, Kyrgyzstan, Serbia, Ukraine and Turkey.

#### 3.1. Marketing channels of small farmers and households

These general findings have been observed in the reports of all five countries. Disruptions of the agri-food value chains resulted in a dualistic structure of agricultural production. One the one hand, there are large corporate farm businesses such as agroholdings or state enterprises while, on the other hand, there are smallholders that account for considerable share of agricultural production in a number of sub-sectors. For example, in Ukraine, fully vertically integrated enterprises that are often referred to as agroholdings have rapidly developed whereas the labor intensive sub-sectors such as horticulture are marked by domination of small farms and rural households in production [47].

According to all country reports, the role of agricultural sector in overall gross domestic product (GDP) is diminishing. This fact notwithstanding, agriculture is still among major employers and, thus, is closely intertwined with rural development. In particular, all reports emphasize the importance of small-scale farms and households not only for own consumption but also for market supplies and employment of family members. At the same time, income disparity between urban and rural areas becomes larger in favor of the former. Particularly for young people, urban areas are more promising with regard to their future careers. Consequently, outmigration from rural areas is a common phenomenon in all countries.

This outmigration affects negatively the market size for direct sales as the main marketing channel of smallholders. Moreover, as exemplified by the Serbian case, modern retailers take over the shares of smallholders by offering more fresh products, in particular fruit and vegetables. Retailers are also able to offer these products for a reasonable price and standardized quality, thus engaging into stiff competition against directly marketing farmers and households. As a result, the attractiveness of direct marketing is shrinking.

Opposite to the negative effect of migration on the direct marketing of farm products, indirect marketing channels rather profit from this development. Moving to urban areas people have to buy processed food and have to buy in retail outlets. Therefore, the importance of indirect marketing channels is already high and will grow in the future despite growing competition from large retailers.

#### 3.2. Obstacles to integration into value chains

Smallholders in EECA face two main obstacles to integration into value chains. On the one hand, they do not have sufficient volumes of production. On the other, they often lack the required quality. In order to combat the first obstacle, the solution would be to pool quantities.

A classical way would be the establishment of cooperatives. However, the reports have been very clear mentioning that cooperatives are not successfully operating. The reasons include negative reputation due to the historical background of cooperatives, operational inefficiencies and top-down implementation of the cooperative ideas, as well as taxation and administrative disadvantages. Another way would be the horizontal informal collaboration among smallholders. However, all studies report of a low level of trust and social capital among rural population. For example, the Ukrainian case study on Navigator-Agro demonstrated that there was a complete absence of trust from small and medium farmers in the idea of collaboration. Moreover, the level of trust between each other was very limited among rural inhabitants. A third way, as exemplified by the Turkish case, would be to sell the products through middlemen but low prices make sales at the spot market more profitable.

Regarding the second obstacle—the quality issue—literature provides reach evidence that quality can be improved based on vertical coordination. However, the literature most often refers to the examples of foreign investors who have leapfrogged quality by collaborating with large corporate farms. Modern and particularly foreign-owned retail chains prefer buying the needed larger volumes from a limited number of suppliers, thus favoring mainly corporate farm businesses. The reports demonstrate that larger processors also favor larger suppliers.

The concentration ratio and market power of modern retail chains and processors are increasing in EECA. Overall, this development favors large suppliers, especially branded manufacturers that invest in the achievement of appropriate quality levels for their branded products. The reports also reveal that imports are playing an important role in satisfying the demand for 'higher' quality products. However, interestingly, imports are also a major driving force of the competition in the low price segment. For example, Chinese tomato paste imports are replacing local Kyrgyz products. The Ukrainian report shows that domestic processors have lost 10% of domestic market owing to stiff competition with foreign companies. Another threat for Ukrainian producers resides in poor quality of local products.

Another issue in is high competition from imports due to membership of all scrutinized countries to the World Trade Organization (WTO). For example, Turkish pasta producers often substitute cheaper imported wheat for locally produced one. To this end, it is often easier to source from one large supplier from abroad than from a multiplicity of small local producers.

In Ukraine, concentration is taking place not only on the retail and processor levels but also on the farm level. Furthermore, due to large volumes of imported raw and processed products (e.g. dairy products, fruits and pork meat), there is a high competition. The willingness to invest into the development of cooperation with small producers is rather low for private companies. Smallholders have a limited access to state support, investments and credit resources. The result is that they experience a lack of qualitative seeds, fertilizer and mechanical appliances. Additionally, they have a lack of reliable information about markets.

Noteworthy, agricultural policies also contribute to dualistic production structures as well as to the development of large scale farming businesses. Driven by considerations of food security and food safety, most of the programs promote large scale farming and processing. For example, food security is among major priorities of the government in Azerbaijan where the related reforms have been conducive to the development of vertically integrated holdings. The Serbian and Turkish cases are marked by limited and lagged access of small farmers and processors to the information on relevant policy programs. In addition, the application for state support programs is often too complicated, thus constraining small producers or even precluding them from necessary support due to limited human and time resources. In all five countries, positive exceptions are the policies regarding storage facilities. Since small farmers and households face difficulties to store their harvest—particularly in the case of perishable products—policies are setting incentives to enlarge storage capacities. For example, in Azerbaijan, 28 cold storage facilities (and 17 cereal storage facilities) have been constructed with the help of the government in different regions of the country. A similar example can be found in the wine sector of Azerbaijan; a GIZ (Deutsche Gesellschaft für Internationale Zusammenarbeit) study has shown that particularly the rural infrastructure has to be developed in order to enhance the competitiveness of the sector and the inclusion of small wine growers [48].

The report on Kyrgyzstan demonstrated explicitly that even if successful cooperation is established, the optimal mode of transactions is also contingent upon the institutional setting. About 75% of farmland in Kyrgyzstan is under operations of small producers who face both production and marketing problems. The main issue is the lack of a stable buyer of the products. International technical assistance projects were temporarily helpful in achieving tighter cooperation between farmers and processors but the latter have reported that dishonest behavior of small farmers made such cooperation unsustainable. Despite advanced payments, fertilizer and seeds received from processors, farmers did not fulfill their commitments after harvesting. Instead, they sold their products at the fresh markets where prices were higher. Therefore, almost all processors prefer to operate through intermediaries or procurers that collect produce from the small-scale farmers and sell in bulk to the enterprises. Intermediaries and farmers predominantly collaborate based on short-term oral arrangements without signing any contracts. Given such circumstances, it is also no wonder that the relations between processors and farmers have worsened over time and spot market transactions have become the best choice. To this effect, a shift of export policy from unprocessed to processed foods made spot market transactions more favorable, thus decreasing the extent of vertical coordination in the sector. However, in the long run, most processors would like to work with cooperatives and larger suppliers rather than dealing with small-scale farmers.

In addition to institutional settings and opportunistic behavior, other obstacles have to be overcome to establish tight vertical linkages in supply chains. Low social capital and lack of trust are particularly constraining. As the case study on the Ukrainian Shyroke marketing group exemplified, processors had to provide some kind of collateral to suppliers prior to the start of cooperation in order to convince the smallholders of the reliability of intentions. A well-known game-theoretic procedure named hostage exchange is the case in point here [49].

Overall, it is evident that SME processors in all analyzed countries have to cope with very intense competition and a number of other problems, thus facing the need for clear corporate and marketing strategies. At the same time, as the report on Kyrgyzstan exemplifies, many

SMEs still do not dispose of such strategies. A survey revealed that only a minor share of enterprises has strategic development plans. The managers of most companies neither participate in management trainings nor invest in capacity building of their staff. Even more threatening is the absence of customer orientation among SME processors in almost all analyzed countries.

#### 3.3. Processors as drivers of integration

As shown above, smallholder agricultural producers are offered to cooperate in EECA countries at a much smaller scale than in the developed countries. However, the situation can be changed if one considers the possible role of small and medium-sized processors. They are themselves not very attractive business partners for large corporate farms and, thus, they are more open to work together with small farms and households. The positive examples presented in the country reports highlighted that SME processors even stimulate horizontal collaboration among the farmers within informal groups. Thus, cooperation with small and medium-sized processors is a promising way to integrate smallholders into value chains.

Close relationships between processors and smallholders are of advantage for both sides. Processors receive security regarding the quality and the volume of their raw input supply. Small farmers and households see the main advantage in having a reliable and secure opportunity to sell their products. In this context, all reports suggest that smallholders value unanimously fair price as an important aspect of cooperation but not as important as a secure market access. Hence, vertical coordination can be regarded as a success factor for the development of sustainable value chains.

The case studies mention a number of successful examples of value chains that practice customer orientation, have a clear strategy, and perform well. It is clear that successful SME processors do not try to compete with national or global cost leaders as they cannot reach the needed economies of scale and scope, thus rendering a cost leadership strategy impossible. The successful examples are working with a mix of niche and differentiation strategies, offering (superior) quality in well-known traditional products. As in the case of the Serbian Zdravo Organic, production-related aspects are used for differentiation. First attempts to create 'real' brands are also made, targeting local, national and export markets. Importantly, customer orientation is often not limited to end consumer orientation; it may include wholesalers, retailers or exporters and is often driven by relations with importers (e.g. Schwabe company), investors from other sectors (e.g. Zdravo Organic), foreign investors and donors.

As the retail market is increasingly competitive, SME processors are slowly excluded from this channel. One way of responding to this development is demonstrated by Sirela, a Serbian dairy company that started to vertically integrate by building an own retail network. Today, Sirela is selling its entire production through some 40 own shops whereas other food processors have imitated this strategy and are investing in own retail outlets.

Regardless of their strategic orientations, the SME processors have to keep up with the market requirements toward steady volumes and high quality of products. In this context, wellfunctioning linkages between the SME processors and their suppliers, that is, small farms and households, are the key to success. Moreover, processors should be the initiators of such cooperation. The reviewed case studies demonstrate that long-term and trustful vertical relationships indeed exist but the smallholders are often regarded as difficult partners that tend to behave very opportunistically as they always have the choice to consume their products within a household instead of selling to the market.

Processors use outgrower schemes particularly for upgrading of the delivered quality. They provide needed inputs (e.g. high quality seeds, irrigation equipment or pigs of a special breed) and provide training opportunities (e.g. setting up a demonstration farm) and extension services. In addition, as mentioned in several reports, processors may even offer advanced financing of farm inputs. Yet, where possible, misbehavior of farmers has to be precluded through contracting and sanctions, as successfully demonstrated by the Agroplast cooperative that produces tomato paste in Kyrgyzstan.

#### 3.4. Positive experiences of tight vertical linkages

Two general strategies are observed with regard to the establishment of well-functioning vertical linkages. The first one is to be fully oriented to small and medium-sized family farms and invest time and money in this type of cooperation. The second approach is to be partially vertically integrated—buying or building own farms and cooperating with small farms at the same time.

Good examples of these two strategies are found in the dairy sector of Serbia. One is the dairy company Sirela while the other is the dairy company Lazar. The Serbian dairy market is subject to the increasing market power of retail chains. In response to this development, Sirela and Lazar have decided to run their own retail networks. Yet, this is the only similarity between two companies as their sourcing strategies are totally different. Lazar has successfully vertically integrated a dairy farm of 500 milk cows. At the same time, Sirela has established cooperation with a number of small farms, not least because of unfortunate own experience of full vertical integration with primary production in the past. Sirela offers secured sales market, stable payments, improved access to subsidies, extension services, free usage of milk coolers and ad hoc support to farmers.

Further examples of successful cooperation between SME processors and small family farms are found in fruits and vegetable as well as in grain sectors. SMEs are often oriented toward the domestic market but some are strongly involved in exports, as it is the case with Zdravo Organic and Vitamin in Serbia. The main benefit for SME food processors from cooperation with small farmers lies in secured input markets. In turn, processors provide farms with inputs such as seeds, fertilizer, chemicals, irrigation equipment and advance payments. Additionally, extension service is provided.

The Ukrainian case studies have also exemplified how mutually beneficial cooperation between processors and small farms can be established. Rural population in Ukraine is characterized by low levels of social capital and general cooperativeness—a factor that substantially hampers any collaborative effort on the part of processors or wholesalers. However, this obstacle can be overcome through the use of leadership mechanisms. Processors have

initiated the establishment of groups of farmers led by formal and informal rural community leaders, thus raising the overall level of trust in these groups. Furthermore, processors provide financial support to such groups at the beginning of cooperation. This also increases the level of farmers' trust toward a processor. For example, the Navigator-Agro company invested in construction of a small logistic center in one of the villages.

The Ukrainian example of the Kolos company demonstrated that cooperation between smallholders and an agroholding is also possible. Kolos, a meat-processing company from Chernivtsi, together with the Kamyanets-Podilsky University developed a breeding and reproduction system for a Dutch breed of pigs and then distributed it among smallholders. The main aim of this activity was to enlarge the supply base and thus make full use of own production facilities by Kolos. This farm assistance program included on-site demonstrations and teaching of suppliers at an experimental farm as well as introduction of a quality monitoring system at the rural household level. The package of additional services delivered to farmers included provision of piglets, fodder, veterinary service and finance.. As the processor's initial investment in trustful cooperation, farmers have also been allowed to keep one or two pigs for own consumption. Nevertheless, there were a few cases when farmers tried to cheat by increasing the weight of supplied pigs using methods that were not specified before. These incidents showed that contracts have to include penalties in order to prevent opportunistic behavior and discontent of the honest supplier.

The Kyrgyz report presents two successful cases of processor-driven integration of smallholders. The Agroplast cooperative provides farmers with seeds and fertilizer helping to increase the quality and yield of the products. Additionally, once in a year, training to farmers is provided. At the beginning of a year, the cooperative invites all farmers to plan production volumes and to determine the needs of farmers in agricultural inputs (seeds, fertilizers, etc.). Furthermore, Agroplast provides prepayment schemes. Both sides (farmers and Agroplast) understand their relationship as trustful but both sides also acknowledge that only one mistake (fraud, dishonesty, etc.) can turn the established trust into the opposite.

Apart from giving promises and fulfilling them, another driver of successful cooperation has been the creation of informal supplier groups. Agroplast has initiated several groups of farmers, each of which is led by a respectful person. This person also plays the role of a communicator between Agroplast and the farmers. These group leaders maintain information exchange, coordinate logistics and delivery schedules. Group leaders also act as warrantors if a group member needs some financial assistance from Agroplast.

The second case study was conducted in Galanfarm, a firm that exports valerian to a German pharmaceutical company. In order to produce high quality valerian, Galanfarm invited small farmers to attend a Farmer Field School established and supported by a German donor in cooperation with a local consulting agency. Besides an intensive training on all important production steps, farmers got an opportunity to organize themselves into informal groups and select group leaders. Similar to the Agroplast case, today these group leaders serve as information brokers between Galanfarm and the farmers, schedule the delivery volumes and timing as well as coordinate the quality of supplied raw materials. Overall, this case features the important role international donors can play in the development of procurement systems and integrating smallholders into them.

# 4. Conclusions

Our literature review and synthesis of five country reports generally demonstrate that smallscale producers are still an inevitable part of agricultural value chains in transition economies, in particular with regard to production of perishable and labor intensive products. The marketing channels for products of small-scale producers are diverse and include direct sales to the rural population, processing industry, wholesale, food retail and even exports. At the same time, own consumption is also quite important, especially when market prices are low. Nevertheless, the future of small farmers depends on the development of the processing industry in general and SME processors in particular. Hence, policy should aim to create an enabling environment for SMEs.

Another important goal of the smallholder inclusion in value chains should be the achievement of customer orientation by them. On the one hand, all country reports show that competition is growing because domestic markets face inflows of imported products. On the other hand, the reviewed country studies demonstrate that concentration processes are taking place at the downstream stages of the value chain. To deal with these two trends successfully, small producers have to conform to the requirements of their commercial customers as well as end consumers.

The five reports clearly indicate that a cost leadership strategy cannot be the appropriate strategy for SMEs. First, cost leadership requires large quantities to produce on efficient scale level. Hence, on the national level, large domestic processors are better suited to implement this strategy. Second, in the context of WTO, cheaper imports enhance competition. The same is true for exports. Thus, small producers have to use a differentiation strategy to be successful in the long run. Potential differentiation instruments include higher quality, quality certification, branding, production of traditional or local specialties, etc.

In the context of vertical coordination, the reported case studies have pointed out a number of success factors. First, farm assistance in the form of input provision from processors to farmers is crucial. For instance, processing company Vitamin has introduced a contract farming scheme for the production of pepper seeds. This scheme is scaled-up through subsequent distribution of seeds to a larger group of farmers which grow the peppers. Seed distribution is followed by provision of other inputs and assets such as fertilizer and irrigation equipment. Processors provide their suppliers with animal breeds (Ukraine) and milk cooling tanks (Serbia). In addition to input provision, clear production instructions are shared with the suppliers while the production process is strictly monitored by the processors. If farmers do not comply with these instructions, they are penalized.

Second, apart from input supplies, downstream partners provide financial assistance to farmers. This assistance includes financing of different types such as loans, advanced payments, promissory notes, etc. In one case, investments in a small logistic center were made before the actual collaboration started. In some countries, subsidies are paid to smallholders only if a processor applies for them in favor of the smallholders.

Third, extension services are provided. Processors authorize own employees and assign external experts, build demo farms and cooperate with local universities as well as international donor and technical assistance organizations to train the farmers. Fourth, collective action and trust are promoted through creation of formal and informal groups of farmers. Being trained within such groups, farmers additionally become confident in value chain partners, perform social control over each other, produce the required quantity and diversify production risk. For such groups of farmers, it is very important to elect group leaders from respectful persons. These group leaders serve as a glue that holds all group members together and, thus, add voluntary, bottom-up features to this type of cooperation that was initially enhanced by "outside" processors. Hence, the aim and perceived benefits are shared by all group members. All reports show that processors are supporting the idea of replacing middlemen by a collective action, for example, the formation of formal groups of farmers. In contrast, cooperatives in their traditional sense are not spread in EECA countries because they are associated with collectivization and the socialist top-down approaches that have proven to be inefficient and corrupt. An alternative could be the establishment of cooperative structures based on the ideas of new generation cooperatives. Particularly, the usage of the word "cooperative" should be avoided.

All in all, the most important aspect for the integration of smallholders into value chains is the generation of sustainable benefits for the smallholders. In this context, it is crucial to demonstrate the value of stable and secure marketing channels characterized by fair payments.

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# Economic Synergies from Tighter Agri-Business and Coal Seam Gas Integration

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#### Abstract

In addition to government royalties, Australia's coal seam gas (CSG) development has been beneficial in terms of facilitating regional economic development and growth, expansion of remote populations and facilities, increased employment opportunities and improved regional infrastructure, mainly in regional Queensland. There is substantial revenue potential for the Australian economy from the export of the resource to international energy markets. Many current CSG operations in Australia are located in prime agricultural-cattle grazing regions. Failure to identify potential coexistence opportunities between agribusiness promoting industries (API's) and the CSG industry could limit the agriculture value chain and consequently restrict Australia's food security and agricultural export potential. The economic benefits of the CSG industry combined with the importance of a sustained agricultural industry lay the foundation for investigating coexistence opportunities between these industries. Emphasis has been placed on potential synergies exhibited by the CSG industry (namely from CSG by-products) and the local agricultural industry which is typically dominated by API's.

**Keywords:** coal bed methane, coal seam gas, cattle value chain, agricultural value chain, energy-food nexus, gas & agricultural coexistence, agribusiness

#### 1. Introduction

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Growing concern of climate change has increased environmental awareness and driven a global initiative for nations to lower their carbon footprint by implementing strategies to reduce greenhouse gas emissions [1–3] as highlighted by the Paris Climate Change Conference and the resulting COP21 agreement. As Australia aims to contribute towards global energy policy measures of transitioning to a lower carbon economy, growing interest has emerged in the development of CSG and other unconventional sources of natural gas [4]. Australia has an

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abundant supply of CSG resources estimated to be around 168,600 Petajoules (PJ) in 2012 [5], with potentially rich CSG areas, yet to be explored [6]. With growing demand for low-cost gas production, Queensland is playing a key role in Australia's CSG exports with the construction of three CSG to liquefied natural gas (LNG) facilities (each with two LNG trains), worth approximately ~ \$USD60 billion [7–9] of infrastructure investment.

Despite the direct economic potential of providing CSG-sourced energy to domestic and international markets and the relatively lower emissions of gas fired power over coal there has been some public concern associated with the expansion and development of Australia's CSG industry. These concerns are typically related to environmental issues (sustainable management of the typically large volumes of saline-rich CSG associated water (CSGAW) that is produced as a by-product of CSG extraction) and land-use conflicts amidst already existent agricultural operations [4]. Due to the total dissolved solids (TDS) content of the CSGAW, it requires desalination and amendment to some degree before use in most surface applications. Recognising various industries or entities that can beneficially use CSG by-products will help alleviate the concern associated with the large brackish-water flows [4]. It is crucial to have carefully planned water management policies to strategically manage the volumes of water generated from the CSG industry and thereby maintain a sustainable balance [10, 11]. Careful evaluation of the beneficial use of the CSG-associated by-products can promote co-existence of other complementary industries that could provide sources of additional revenue for the CSG industry [5, 6] and expanded or new agribusiness opportunities. Potential end uses of the CSGAW that have been studied in this article include, irrigation, watering of livestock, abattoir/meat processing industry, leather industry/tanneries, discharge to surface waters, aquifer recharge, artificial lake or constructed wetlands for recreation and ecosystem diversity, coal mine water, cooling tower water, saline inland aquaculture, water storage to combat rural fires, and growth medium for cultivating microalgae for the biofuel industry [12, 13].

Characteristically, the location of Australia's CSG industry is within regions of high resource (CSG) potential but minimal urbanised development. These areas are often dominated by intensive farming and agricultural-rich lands (livestock and irrigation properties). Therefore, it would be mutually beneficial to maximise coexistence opportunities between the CSG industry and agribusiness, by promoting complementary industries which already dominate the agriculture-based rural economies. The notion of coexistence in this article can be defined as the synchronistic functioning of the CSG industry with the local API typically in close proximity to CSG operations. API's have been defined as industries or local business that promote or assist in the sustainability or development of the native agriculture based supply chain. Due to the rural nature of many of the CSG developments and their proximity to agricultural lands, identifying regional synergies is beneficial in terms of facilitating economic development and growth that leverages the local workforce capabilities and expertise. Furthermore, it is critical to coordinate and network with the local landowners and agricultural community to facilitate the effective establishment and efficient integration of the CSG industry with existing agribusinesses. This chapter investigates the coexistence potential between the already present agricultural industry, CSG industry and API's, by exploring the possibility for the beneficial use of by-product CSGAW and services by a variety of industries. A coexistence model is presented, which may be applied for agribusiness in already existent CSG-rich regions or new CSG extraction and processing sites being planned in agriculture-based areas; all this, so the nexus between food and energy can still occur.

# 2. CSG background

#### 2.1. Natural gas from unconventional reservoirs

The composition of the extracted gas from both conventional and unconventional reservoirs is mostly methane [4, 14]; however, the source rock strata and the extraction techniques dictate the classification of the natural gas [8, 15]. **Table 1** provides a summary of the main differences between natural gas sources. In the case of conventional gas, the natural gas migrates through buoyancy and natural pressure gradients within permeable strata (porous sandstone, silt-stone or carbonate geological formations) to a point where it becomes trapped and therefore may not even require pumping to collect at the surface [15]. However, for unconventional natural gas (such as CSG), low permeability strata hold gas in place via capillarity or adsorption rather than buoyancy effects [14]. In Australia, the CSG industry is the most developed out of the remaining gas types sourced from unconventional reservoirs [5].

#### 2.2. CSG extraction

Coal seam gas (CSG) is an unconventionally sourced natural gas which usually contains approximately 95 + % methane, and is found adsorbed within the underground coal seams [4, 5, 8]. Coal is a carbonaceous or carbon-based sedimentary rock that formed from terrestrial organic matter such as trees, which decayed and compressed over many millions of years [16, 17]. Due to ongoing high pressure and temperature-associated compaction processes from the deposition of overlaying strata, the coal was naturally buried to varying depths depending on the extent of forces experienced by the associated geology [8, 16, 18]. This coal formation process is known as coalification [4, 19]. Depending on the geological history, the coal is classified into different ranks which are defined as the extent or level of coal maturation [8, 20, 21]. Low coal ranks are typically located close to the surface and are relatively 'younger' compared to higher coal ranks which have been buried deeper over longer time periods [8, 22]. With coalification associated processes, there could be thermogenic methane produced as a result of chemical reactions within the decaying organic matter and once generated, it becomes adsorbed into the matrix of the coal [23, 24]. Additionally, biogenic methane can also be produced from microbial activity, typically at temperatures less than 70° Celsius and at shallow depths. Biogenic methane can also be adsorbed into the coal matrix [25, 26]. Apart from methane, additional gases such as nitrogen and carbon dioxide also have the potential to migrate through the coal strata and consequently get adsorbed into the coal matrix in varying amounts [8, 27]. Geological investigation techniques and organic geochemistry analysis can reveal the most likely source and process from which the gas originated [20, 23].

The geological structure of coal is characterised as a coal matrix (containing micropores), which is surrounded by a network of water-filled cleats or fractures [20]. Over time as the CSG resource is formed, it is adsorbed within the coal matrix and is typically found adjacent to the water-filled cleat structure [18, 20]. If the pressure in this coal-cleat system is decreased by drilling wells and producing water from the cleats, then the methane gas loses its adsorptive affinity with the coal structure and consequently de-sorbs and migrates with the water through the coal structure and is collected at the surface through production wells, as a gaswater mixture [8, 28, 29]. The CSG resource is then piped to a processing facility where it

Attributes	Natural gas from conventional reservoirs	Natural gas from unconventional reservoirs			
		CSG	Shale gas	Tight gas	
Hydrocarbon composition	• Mainly methane (impuri- ties ethane, propane, butane, condensate)	<ul> <li>Mainly methane (usually 95 + % purity)</li> </ul>	Mainly methane but can have condensate	Mainly methane	
Typical host rock permeability (TP)	<ul> <li>May also be co-located with oil</li> <li>Underground reservoir in sandstone, siltstone, or carbonate rock</li> </ul>	• Coal seams the coal matrix TP: 1–10 mD	• Shale rock (more imper- meable than coal)	<ul> <li>Varied rock locations (gas migrates into low permeability limestone &amp; sandstone or siltstone reservoirs</li> </ul>	
	TP: $\geq 1 \text{ mD}$		TP:10 <sup>-3</sup> -10 <sup>-9</sup> mD	TP: 10 <sup>-3</sup> –1 mD	
Typical depth	• 1000–6000 m	• 200–1000 m	• 1000–2000 m	• >1000 m	
Extraction	<ul> <li>Vertical/directionally drilled wells</li> <li>Gas transport due to natural pressure and buoyancy</li> </ul>	<ul> <li>Desorbed by depressurization of coal seam by water removal</li> <li>Vertical, horizontal or directionally drilled wells</li> <li>In Australia around 30–50% of wells will require stimulation in the form of hydraulic fracturing</li> </ul>	<ul> <li>Shale is highly impermeable and requires hydraulic fracturing</li> <li>Horizontally drilled wells</li> </ul>	<ul> <li>Vertical, horizontal or directionally drilled wells</li> <li>Large scale hydraulic fracturing required</li> <li>May need well acidizing to stimulate gas production from low permeabilit wells</li> </ul>	
Significant resource location	• WA, SA, QLD & offshore (federal)	• QLD, NSW	• SA, NT, QLD & WA	• WA, SA, VIC	
Significant production location	• WA, SA & offshore (federal)	• QLD, NSW	• SA	-	

Table 1. Some key differences between natural gas sources (adapted from [8]).

undergoes dehydration and compression. The gas is then transported via pipeline network to power stations for electricity generation [30]. Since the completion of the offshore LNG facilities, Queensland has been exporting liquefied CSG to international gas markets [31].

#### 2.3. CSG water production

Generated in large volumes during the CSG extraction process, the CSGAW is regarded as one of the major by-products of the CSG production process, the other being salt (which is dissolved in the associated water) [32]. **Figure 1** is a schematic representation of a generic CSG production curve for gas and CSGAW. Actual production curves are highly variable across a particular asset or between sedimentary basins. For example, the average CSG well in the Surat Basin in Queensland produces between 1 and 2 million standard cubic feet per day (MMscf/d) of gas but the best wells exceed 20 MMscf/d [9]. The historical ratio of water production to gas production across all of Queensland's CSG wells over time is plotted in **Figure 2** and ranges between about 60 and 120 ML/PJ. Initially, when the CSG production wells are depressurized, large volumes of CSGAW are produced [4, 5]. As time progress, these significant water volumes decline, with increasing CSG flows [8, 32, 33]. Typically, the flow of CSG then gradually falls towards the end of the life of the CSG production well, when it can be decommissioned [34].

#### 2.3.1. Water quality

CSG water chemistry is influenced by the geochemistry of the originating coal seams from which the water was removed from, as well as extent of interactions with other subsurface groundwater flows [8, 34]. CSGAW has been typically characterised with high levels

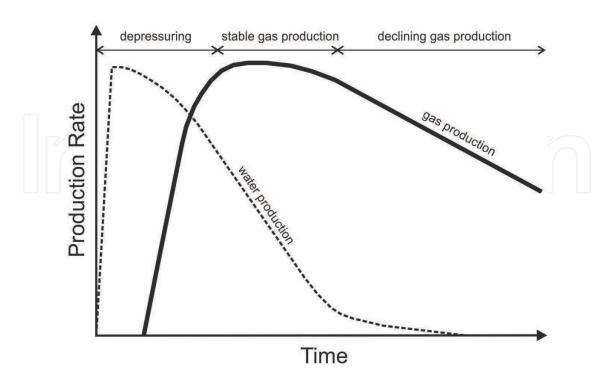


Figure 1. Typical CSG well production stages (modified from [14]).

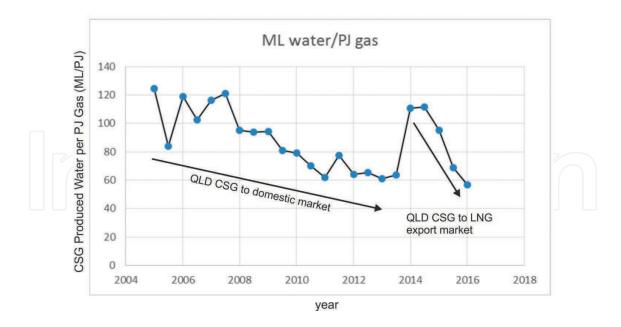


Figure 2. Queensland CSG production presented as Megalitre (ML) of produced water per Petajoule (PJ) of gas.

of dissolved solids & salts, oil based compounds (if thermogenic) and metals [3, 32, 35]. Chemicals used on the CSG operator's sites during well construction, drilling, stimulation and maintenance activities [8] may also be present in the chemical profile of the CSGAW. The characteristic quality of CSGAW is outlined in **Table 2**. CSGAW extracted from the Surat Basin has been typically characterised as being alkaline in nature, with high levels of sodium, bicarbonate and chloride content [36]. Water is classified as 'brackish water' when the TDS

Water quality parameter	Unit	Range	Acceptable livestock watering limits
pН	_	8–9	None prescribed
Total dissolved solids (TDS)	mg/L	1200–7000	Table 6; Table 7
Sodium adsorption ratio (SAR)	_	107–116	None prescribed
Fluoride	mg/L	0.77–4.5	2-4
Sodium	mg/L	300–3461	None prescribed
Magnesium	mg/L	4–13	None prescribed
Silica	mg/L	19–51	None prescribed
Sulphate	mg/L	5–10	None prescribed
Chloride	mg/L	550-2092	None prescribed
Potassium	mg/L	20–78	None prescribed
Calcium	mg/L	2.3–24	None prescribed
Manganese	mg/L	0.07–0.10	None prescribed
Iron	mg/L	0.07-4.50	None prescribed
Bicarbonate (as CaCO <sub>3</sub> )	mg/L	580-2060	None prescribed

Table 2. Surat Basin CSGAW quality & acceptable livestock watering limits ([13, 36, 39]).

levels fall characteristically between 3000 and 15,000 milligrams per litre (mg/L); CSGAW is typically classified as 'brackish water' as it has total dissolved solids (TDS) ranging between 1200 and 7000 mg/L [6, 37]. Adequate water treatment and careful management practices are critical to prevent harmful effects on the environment and end user [38].

#### 2.3.2. CSG water treatment methods and brine management options

The direct application of untreated CSGAWA is limited as its quality is often less than the required water quality of many end users [4, 40]. As previously mentioned, CSGAW contains levels of salt and other trace elements that may need to be removed before it is suitable for use. Therefore, most water treatment technologies rely on desalination methods such as reverse osmosis (RO) that then generate a highly concentrated saline effluent waste stream (brine) and a treated CSG water (permeate) stream [5, 6, 41, 42]. Many of the CSGAW treatment technologies are based on the idea of increasing the water recovery rate and consequently minimising the volume of brine [6, 38]. Furthermore, the viability of treatment processes is also largely determined by the cost factor associated with capital and operating expenditure [5].

For the RO plant to run efficiently there may be pre- and post- treatment required of the CSGAW. The major stages of CSGAW treatment include feed collection ponds (water collected to homogenise feedstock), ultra-filtration (removal of particulate matter), ion exchange (IX) (reduction of water hardness ions, Ca2+ and Mg2+) and RO (desalination) units [6]. Chemical amendments and conditioning with dosing additives is further applied to ensure the treated CSGAW is suitable for the end user [5]. As an example, **Figure 3** represents the overall CSGAW treatment process that is employed at the Kenya Water Treatment Plant operated by QGC Pty. Ltd. and managed by SunWater [43].

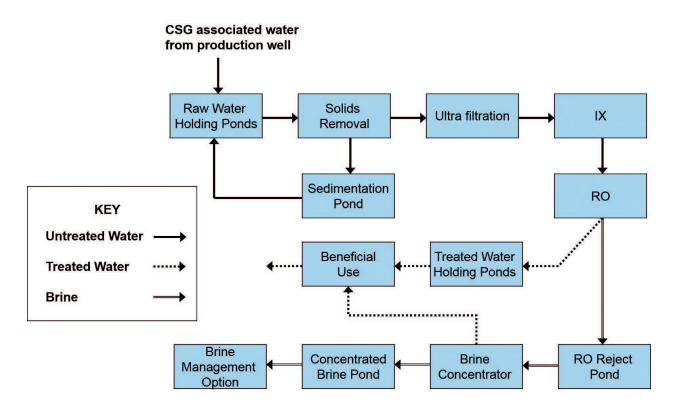


Figure 3. CSGAW processing scheme at Kenya Water Treatment Plant (modified from [39]).

The saline waste effluent stream produced by the RO processing unit is typically further concentrated through the mechanical and thermal brine concentration units [6]. The brine concentration system is an integration of dehydration technology which includes, heat exchangers, falling film evaporation vessels, gas powered compressors, gas fired auxiliary heat chambers and de-aerators [44].

#### 2.3.2.1. Brine management options

Brine is regarded as the concentrated saline effluent that is generated as the waste output stream from RO water treatment or brine concentrators [5]. Managing brine in an efficient and environmentally acceptable manner is of utmost importance to the CSG industry. One possible brine management option is to inject the brine generated from CSGAW treatment into a 'geologically isolated' containment that is at an adequate distance from any ground-water source. An alternative option is to evaporate the saline effluent (brine) to a more concentrated smaller volume or to further evaporate the brine to generate a dry solidified salt, which can then be transported to a waste disposal facility (operated by CSG company or off-site).

Therefore, an underlying aspect of brine management is brine volume reduction, to ease downstream processing of the large volumes of brine that will be generated over the life of CSG development. Growing interest is arising in minimising brine volumes by concentrating the saline effluent generated from RO water treatment, to ultimately produce commodity crystallised salts of potential commercial value. 'Recoverable Salts' include sodium bicarbonate, sodium carbonate and sodium chloride [4].

# 3. CSG services and potential agribusiness promoting industries

CSG developments primarily in Queensland's Surat and Bowen basins have introduced enhanced regional infrastructure to the remote landscape [45]. The presence of the CSG industry within a regional setting has introduced many new businesses that were not previously existent in the area. This has allowed for increased business activity and economic growth of the regional centres near the CSG industry [46]. Some of these enhanced community services facilitated by CSG developments are summarised in **Figure 4**.

Aside from community services, the establishment of the CSG industry in Australia has introduced an array of CSG field supporting infrastructure including underground gas and water gathering networks, gas processing facilities, water treatment plants, transportation networks & telecommunication systems to the CSG producing regional centres of Australia [4], many of which are on agricultural-rich lands [33]. The agriculture industry is by far the most established industry across a large part of Australia's regional area where many of the CSG developments are also located. Such an area is the agriculture-rich heartland of the Surat Basin in southern Queensland which is dominated by irrigation and cattle grazing lands [33]. An example of a regional setting that has experienced resource expansion such as this, is the Western Downs region in Queensland, due to its location within the CSG producing Surat Basin. Economic Synergies from Tighter Agri-Business and Coal Seam Gas Integration 207 http://dx.doi.org/10.5772/intechopen.73195

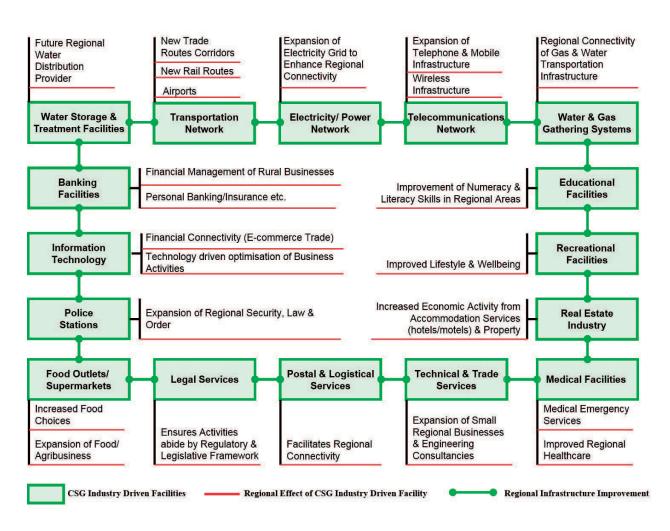


Figure 4. Effect of CSG industry driven facilities on regional infrastructure.

Mehreen & Underschultz [39], have investigated and analysed several industries that could potentially use the CSG by-products using screening matrices. Those industries with a link or contribution to the agricultural value chain, are natural candidates for implementation in the present agriculturally-rich CSG development areas. The screening matrix criteria are presented in Table 3. A comprehensive literature review was conducted by Mehreen & Underschultz [39] to assist the screening matrix analysis, whereby each criterion was rated (1 = low, 2 = medium, 3 = high). The scores were then totalled for each industry. Upon careful consideration and assessment of the applicability of each industry as a beneficial user of the CSG by-products, the screening matrix analysis revealed that industries that were closely associated with or contributing to the agricultural value chain (typically API's) scored highly. These API's with high coexistence potential with the CSG industry are: meat processing, irrigation, tanneries and livestock watering. An excerpt of the literature review with specific reference to these high-scoring API'S is summarised in Table 4. The agricultural landscape surrounding CSG developments is typically dominated by cattle grazing properties which are notably sustained by the API's that have scored highly in the screening matrix results. Therefore, the authors have placed a greater emphasis on analysing the cattle industry-based agricultural value chain for promoting coexistence opportunities with the CSG industry.

Screening matrix criteria	Description	Question guide
Environmental sustainability	Environmental impact from establishment of prescribed industry was considered as a vital criterion to assess its viability.	• Is this option environmentally sustainable?/Does this option utilise a waste product of the CSG industry?
Location/Proximity (importance of location	The distance between the source of the CSG industry derived service and the end user for beneficial use was regarded as critical due to increased costs that may be associated with transportation.	• Can the end user be in close proximity to the source location of the CSG industry derived service?
Reliability	There must be a consistent uptake of the CSG industry derived service by the proposed option for beneficial use for there to be an ongoing and 'reliable' coexistence of all industries. A point to consider is that there should be an adequate production of the service to meet high level demands from the end user, or alternatively, there must be a sufficient demand from the end user industry for a reliable uptake of the CSG industry derived service.	Will the end user regularly use the CSG industry derived service?
Technical feasibility	The potential co-existent industry should possess a high level of technological maturity for a high score in this criterion. Alternatively, industries with underlying technologies which are considered to be under research and development (R&D) phase were scored as having low technical feasibility.	• Is the underlying technology mature and well known for the functioning/establishment of the industry?
Community benefit	For a high score in this criterion, potential industries must directly inject benefit to the regional community near the CSG development. This benefit can be sourced from increased employment opportunities, increased social awareness of local businesses, and any facilitation of the regional community's wellbeing. Those industries that are regarded as having a justifiable negative impact from a social context have been considered as poor contributors to the advancement of the regional community.	• Will the community benefit from this industry?

Screening matrix criteria	Description	Question guide
Social acceptance	For there to be co-existence of other industries alongside the CSG industry in the nearby regional area, there must be acceptance of receiving the CSG industry derived service from the regional community. Those options that are traditionally regarded as propagating community benefit from a social standpoint have been scored highly.	Will there be social acceptance for this industry? Are there any social repercussions associated with this industry?
Supporting workforce	Industries which require a workforce with skills that are already present in the CSG development area were considered as a great advantage, as it would promote the local employment sector without the need for upgrading skills or further training; consequently, these industries were scored highly.	• Is there a supportive workforce already present in the regional area of interest for colocation/coexis- tence of this industry?

Table 3. Screening matrix criteria ([39]).

#### 3.1. Crop cultivation-irrigation

As Queensland's CSG operations are distributed across the agricultural landscape, the use of CSGAW for irrigation purposes, especially in its large production volumes is a practical option [48, 55]. A successful implementation of the CSGAW irrigation scheme is in the Australia Pacific LNG Project which is enabling the use of treated CSGAW for drip irrigation projects involving a 300 hectares (ha) Pongamia plantation (bio-fuel crop) [80].

Some extent of treatment or amendment of CSGAW is required prior to irrigation use [48]. Defective plant growth patterns have been exhibited by crops that have been experimentally irrigated with certain untreated CSGAW [4, 13]. The direct application of CSGAW for irrigation purposes is therefore impractical, in most cases as it quite often of a poorer quality than the present water source distributed for irrigation. The successful implementation of this water management option is highly dictated by the CSGAW quality parameters such as salinity and sodicity. As a basic minimum requirement, CSGAW must be treated for the removal of salt prior to use for irrigation purposes [48]. Irrigating low salt tolerant crops with raw CSGAW which is saline will cause crusting of soil structure, decreased water retention ability, and increased soil erosion from runoff, in turn defecting healthy crop growth [13]. Soil chemistry (salt levels, pH), climatic conditions, crop salt tolerance ranges, topography of land are also critical parameters that dictate the extent of water treatment required prior to irrigation use of CSGAW [4, 48]. **Table 5** outlines the salt tolerance ranges for potential crop groups.

Beneficial use option/Industry	Key criterion	References
Irrigation	Environmental sustainability	[4, 13, 47–50]
	Location/Proximity (importance of location)	[4, 13]
	Reliability	[4, 13, 51]
	Technical feasibility	[13, 48, 52]
	Community benefit	[4, 51, 52]
	Social acceptance	[4, 51, 52]
	Supporting workforce	[53]
Livestock watering	Environmental sustainability	[4, 6, 54, 55]
	Location/Proximity (importance of location)	[13, 56]
	Reliability	[6, 13, 57, 58]
	Technical feasibility	[13, 59]
	Community benefit	[13, 59]
	Social acceptance	[6, 13]
Abattoir/Meat processing industry	Environmental sustainability	[60, 61]
	Location/Proximity (importance of location)	[13, 62–65]
	Reliability	[60, 61, 63]
	Technical feasibility	[60, 61, 66, 67]
	Community benefit	[66]
	Social acceptance	[67, 68]
	Supporting workforce	[53, 69]
Tannery/Leather	Environmental sustainability	[70-75]
	Location/Proximity (importance of location)	[13, 76, 77]
	Reliability	[4, 73, 77–79]
	Technical feasibility	[73, 76–79]
	Community benefit	[73, 76–79]
	Social acceptance	[76–78]
	Supporting workforce	[53]

Table 4. Summary of literature for the beneficial use of CSGAW by high-scoring API's (modified from [39]).

While CSGAW that has been treated in accordance with the regulatory standards [13, 81] may be argued as being safe to use for irrigation purposes, there has been some research that suggests that from a long-term perspective, there may be cumulative concentration of salts over time, which can pose a threat to soil structure. The impact of CSGAW irrigation and its associated environmental sustainability should be considered on a case-by-case basis as each site differs in its soil and crop profile [48]. The average water usage per property and subsequently

TDS (mg/L)	Water salinity rank	Crop suitability	Potential crop
<390	Very low	High sensitivity	Flowers/fruits
390–780	Low	Reasonable sensitivity	
780–1740	Medium	Reasonable tolerance	Clover
1741–3120	High	Tolerant crops	Corn, Lucerne, sorghum, soy bean
3121–4860	Very high	Highly tolerant crops	Cotton, cereals (wheat), barley
>4861	Extreme	Usually too saline	

**Table 5.** Crop suitability based on irrigation water salinity ([13, 39]).

irrigation extraction volume allocations should be implemented [4]. Providing CSG-sourced water for irrigation purposes would help in drought-proofing the land and improving land productivity (increased opportunity to harvest crop and livestock grazing yield), thereby boosting the economic potential for agribusiness and directly opening up potential investment opportunities such as food-based tourism [52].

#### 3.2. Livestock watering

Land areas that are dominated by grazing activities and animal farming require feedlots facilities for providing fodder and water to animals, prior to slaughter. Such feedlot facilities require an adequate supply of water for animal consumption (livestock watering). Using CSGAW for the feedlots industry assists in providing water supply to drought affected areas which can allow the functioning of the livestock industry which will directly benefit the meat processing agriculture value chain to have a supply of livestock for slaughter. The tolerance range of livestock to the consumption of untreated CSGAW varies (**Tables 6** and **7**). Typically,

Livestock	Total dissolved solids (mg/L)			
	No adverse effects on animals expected	Animals may have initial reluctance to drink or there may be some scouring, but stock should adapt without loss of production	Loss of production and a decline in animal condition and health would be expected. Stock may tolerate these levels for short periods if introduced gradually	
Beef cattle	0-4000	4000-5000	5000-10,000	
Dairy cattle	0–2400	2400-4000	4000–7000	
Sheep	0–4000	4000-10,000	10,000–13,000*	
Horses	0–4000	4000-6000	6000–7000	
Pigs	0-4000	4000-6000	6000-8000	
Poultry	0–2000	2000–3000	3000-4000	

\*Sheep on lush green feed may tolerate up to 13,000 mg/L TDS without loss of condition or production.

Table 6. Livestock tolerance range for drinking water ([4, 39, 81]).

TDS (mg/L)	Results
<1000	Highly tolerable for all livestock
1000–2999	• High satisfactory tolerance for all livestock with some cases of diarrhoea reported for livestock consuming the water source for the first time.
3000–4999	• Satisfactory for livestock with some diarrhoea reported for livestock consuming the water source for the first time.
5000–6999	Reasonably safe however should be avoided for pregnant and lactating animals
7000–10,000	High risk to young offspring however older livestock may still consume the water supply
>10,000	Unsuitable for all livestock

Table 7. Effect of TDS levels on livestock ([12, 39]).

the quality of CSGAW is regarded as being within the acceptable limits for livestock watering purposes [4]. There have been some cases where excess fluoride levels in the water (non-CSG sourced) supplied for livestock consumption have caused poor dental health (e.g. fluorosis) in the affected animals [13]. If raw/ untreated CSGAW is deemed unsuitable for direct livestock consumption, then low level CSGAW treatment must be implemented to eliminate the water from high TDS and fluoride levels, prior to livestock consumption [13].

#### 3.3. Meat processing

There is a growing demand for high-quality meat produce both in the domestic Australian and international markets. This is representative of the economic revenue associated with meat production, where ~ \$USD 1.2 billion was generated from the sale of Australian meat products [82]. The Department of Agriculture, Fisheries & Forestry (DAFF) has reported that there is a lack of adequate meat slaughtering and processing sites in Queensland, Australia [83]. New slaughter and meat processing facilities must be constructed to meet the demand from international markets for Australia's high-quality meats. Constructing abattoir and meat processing facilities in grazing corridors would reduce the transportation costs associated with transferring livestock from grazing fields to slaughter houses and inject economic revenue to the agricultural value chain. Furthermore, this colocation would also reduce transportation costs associated with transferring treated CSGAW for use at the abattoir site. Approximately 44% of Australia's total cattle numbers are present in Queensland [84]. Abattoir facilities are heavy users of water particularly during slaughtering and downstream meat processing stages [61, 63]. An environmental concern by many already existent abattoirs is the typically high nutrient load of the effluent water, which cannot be directly used as fertiliser. In such cases, amended CSGAW can be mixed with the effluent stream as a diluting agent, making it viable as a nutrient rich fluid to be applied on crops. The economic potential of the meat processing industry from both a local and international standpoint is vital to the growth of Australia's agribusiness sector.

#### 3.4. Tannery: Leather processing industry

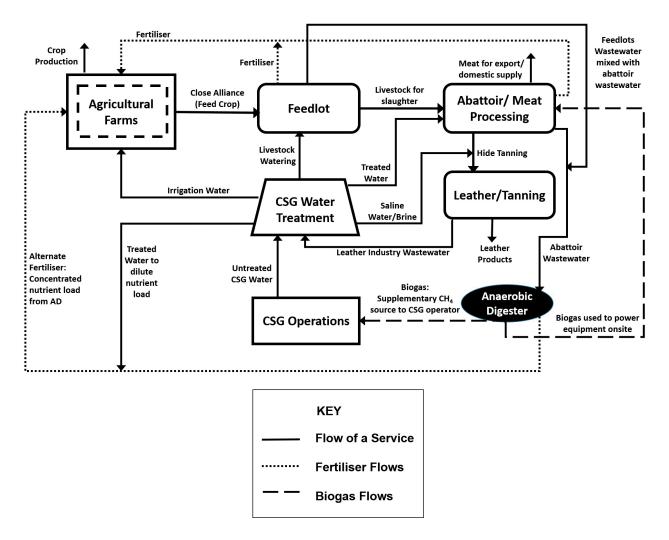
The waste brine generated from CSGAW treatment can be beneficially used in leather manufacturing processes. Saline rich feed water (e.g. brine) is required for curing the hides, particularly for antibacterial purposes, as well as for degreasing processes [85]. The tannery facility may be constructed at a proximal distance from the CSGAW distribution and abattoir sites, to optimise costs associated with the transportation of water and hides. The leather processing industry is a viable user of water, however flows (treated CSGAW and brine) will be directly related to the number of carcasses processed at the abattoir, which will in turn have consequences for the number of hides produced for leather manufacturing.

Providing CSGAW and CSG industry-sourced brine to the leather processing industry has massive potential to inject new economic opportunities for the local economy and creates avenues for international export if produced on a large scale. Purposefully co-locating tannery facilities with CSGAW distribution sites, has the added advantage of processing recycled tannery effluent waste through the same water treatment site. This suggested industry would promote the agricultural value chain and provide a potential coexistence opportunity for both the CSG industry and an API.

# 4. Agribusiness promoting industries: Coexistence potential with coal seam gas

As the 'native' industry in CSG operating areas is the agricultural industry and associated agribusinesses, it is important to facilitate the growth and progress of those industries. The concept of a supply chain is services from one entity flow to another entity, through a medium that allows the flow of services to take place. In this way, services of one industry can pass their benefit to another industry, thereby contributing to a supply chain type model. Similarly, services provided by the CSG industry (such as by-product CSGAW) to local agribusinesses, can help to facilitate the agricultural value chain by enhancing food productivity, injecting investment opportunities, promoting agri-based tourism and trade prospects. Mehreen & Underschultz [39] propose an agri-based industrial coexistence model which promotes local synergies between the CSG industry and local agribusinesses. The model given in **Figure 5** schematically represents the potential synergies between entities involved in the cattle value chain and the CSG industry, specifically focussing on CSGAW (and brine in the case of leather processing). This co-location of agri-based industries around the CSG developments allows the growth of the agriculture value chain, increased employment opportunities, regional infrastructure growth, and enhanced utility infrastructure [33, 46, 86].

The CSG water treatment and distribution facility can deliver CSGAW that has been amended (to the respective regulatory standards) for irrigation to nearby agricultural farms. Feedlot operations are provided with fodder or other feed crop that has been harvested by the agricultural farms in the area. These agricultural farms may even provide livestock (e.g. cattle) grazing lands. Untreated or amended CSGAW (treated in accordance with respective regulatory guidelines) (**Tables 6** and 7) can be provided to feedlot operations for livestock consumption. The feedlots near abattoir / meat processing facility in the area, can provide livestock for slaughter. Treated CSGAW provided to the abattoir, can be utilised during sterilisation, evisceration, slaughtering and other meat processing stages. An anaerobic digester (AD) can treat the feedlot and abattoir effluent streams (high organic load dominated by biologically hazardous material) to produce biogas (methane) and highly concentrated nutrient load (potential



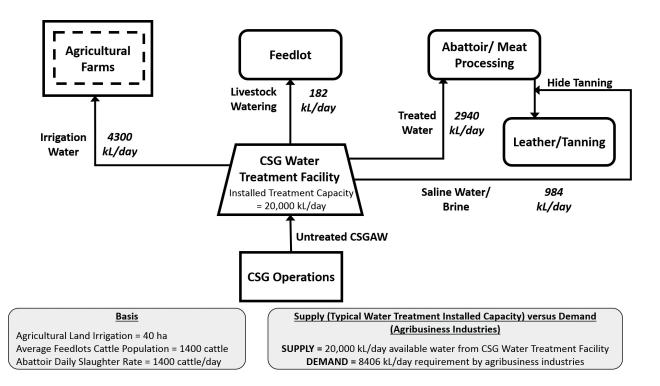
**Figure 5.** Suggested agri-based industrial coexistence model based on cattle value chain  $CH_4$  = methane (modified from [39]).

fertiliser). Prior to using the fertiliser on agricultural crops, this nutrient load from the AD must be diluted with treated CSGAW from the CSG water treatment facility. This fertiliser can be commercialised as a selling product or can be provided to agricultural farms and grazing areas to grow crops. The biogas produced from AD can be processed for abattoir's energy use (equipment) or provided to the CSG operator as a supplementary methane source. The CSG Water treatment facility can provide the saline-rich CSGAW for leather processing in the tannery facility and also provide local water treatment capacity for otherwise unusable wastewater from meat processing and tannery operations. Note that other local services (tele-communication and transportation infrastructure, and services in regional towns) that have developed as a result of CSG development will have longer term sustainability if they are also servicing an expanding co-located agribusiness chain.

The water requirements from each API in **Figure 5** were calculated and compared with the modelled volumes of treated CSGAW for distribution from the CSG water treatment sites. This is summarised in **Figure 6**. Some assumptions that were taken into consideration when calculating water consumption rates are as follows:

- The water required for irrigation (4300 kL/day) is calculated for 40 ha of agricultural land [87]
- The average cattle numbers processed at the abattoir are at a rate of 1400 cattle per day [88]
- The water consumption for processing one cattle hide in tannery operations is 702 litres (L) [70]
- Water consumption per cattle head at feedlot operations has been taken as 130 L/ cattle head [88, 89]
- Typical water treatment installed capacity of 20,000 kL/day which is taken as being available from the CSG water treatment facility [90]

Upon calculation of the water consumption in the entities involved within the agri-based coexistence model, it was noted that the demand (8406 kL/day) is much lower than the average water supply capacity. As the local labour workforce has an agri-based skillset, there would not be a skill shortage for the API's involved in this model. In fact this would help retain the local agri-based workforce with more job options. The main concern associated with the sustainability of this coexistence model may be the extent of water supply in the future as the CSGAW production volumes eventually fall. One option would be to use present piping and well injection infrastructure built for recharging aquifers, to collect and re-harvest the CSGAW for a sustainable supply of water into the future, when the CSGAW production has reached its end of life period.



**Figure 6.** Typical water consumption by agri-business industries in comparison to coal seam gas water supply. kL = kiloliters (modified from [39]).

From an economic and community perspective, there is great value in promoting coexistence of agri-based industries alongside the CSG industry. However, the progress of amalgamating agricultural industries with the CSG industry has been slow [9]. There is cumulative effect of coexisting CSG developments in close proximity to agricultural developments that are complicated by community attitudes, local industries, environmental assets, and regulations [91, 92].

In regional CSG development, there is often concern for the preservation of environmental assets, particularly land and water as they provide economic value, ecological diversity, recreational value, and aesthetic value. As CSG developments are often located on prime agricultural land, land use conflict and stakeholder trust is a concern for gas operators [93]. A lack of trust in the CSG operator is quite often the most significant social issue which underpins many of the other concerns affecting the progress of promoting coexistence between agribased industries and CSG industry [91]. Land access agreements and their associated 'confidentiality clauses' can contribute to the distrust with CSG operators and regulatory bodies. Some government or CSG operator funded financial incentive is provided to landowners to promote greater cooperation [92]. Farmers with increased distrust in the CSG companies can have negative opinion of other farmers that have accepted monetary incentive. This can be viewed as having betrayed the 'rural fabric' that unites farmers and can create a local divide within the farming community. These social issues must also be addressed in order to better promote the coexistence value of the agribusinesses alongside the CSG industry. Strategic governance by federal and state governments to ensure trust with the local landowners must take effect to bridge the gap between agri-based industries and the CSG industry.

Analysing the effect of the CSG industry from a social perspective is quite often not as 'tangible' as analysing economic growth or environmental impact [92]. Perhaps this is attributed to the ability to better quantify economic and environmental impacts rather than social indicators which tend to be more of a qualitative nature. Therefore, conceptualising the potential impact on the social fabric underpinning the regional communities in the heart of CSG development regions can be difficult and may pose a barrier to better understand the effect of the CSG industry on the community from a social perspective. This further complicates analysis of the coexistence potential between the CSG industry and agri-based industries. It is therefore important to consider the cumulative impact of CSG development rather than the isolated impact.

When there are industries that are sharing infrastructure, there is an increased risk to the normal business case. For industries to coexist and gain mutual benefit, requires mutual trust. When the business risk is too high to share infrastructure between industries, it makes coexistence difficult. In this case, one company owns the infrastructure (e.g. CSG industry owned water treatment facilities) and another entity such as a new meat processing plant could benefit from utilising that business service. If access to water treatment is a critical component of the business case for the meat processing plant, but not in its control, this could pose an unacceptable risk to the establishment of the meat processing plant. For example agricultural wastes are characterised as having a high organic load, particularly in animal-based agri-based industries [61, 63]. Combining waste streams from such industries, and processing the produced wastewater through the CSG water treatment facility may increase the risk to the business model, and may pose as an unnecessary complication for the CSG operator. There must be corporative legislations that will be designed to remove the business risk; the support of the federal

and state government is mandatory. Adequate planning must be implemented to remove such risks. The colocation reduces transportation costs dramatically due to the centralised location of the water treatment facility in relation to all the agri-based industries involved.

If agri-based industries are dependent on water, such a setup proposed in the agribusiness coexistence model in this paper, would mean that those industries will be heavily reliant on the CSG industry for providing water for their beneficial use. Due to the long period entailing the business case, it may be difficult to attract investment. This is perhaps another reason that has hindered the amalgamation of the CSG industry colocation with the agricultural industry sooner than later. Therefore, it will be important to find innovative business models that can alleviate these business risks and allow investment in a co-existence model where different industries can share infrastructure.

### 5. Conclusion

Upon investigation, it was found that the agricultural industry can benefit from the by-products and services of the CSG industry, mainly because of its shared location with many CSG developments and for the fact that the current workforce in these rural areas are related to the skillset required by new API's; therefore, no significant skills upgrade would be needed. This study has analysed the potential of CSGAW supply for the suggested API's: irrigation (crop harvesting), livestock watering, meat processing and leather manufacturing. It is regarded that some form of water treatment is required prior to beneficial use by the API's. Utilising CSG by-product synergies (particularly CSGAW) with API's helps maintain the sustenance of local agri-based industries and strengthens the agricultural value chain in the agriculturally dominated rural landscape which is native to many areas surrounding CSG developments in Queensland. The agri-based industrial coexistence model presented, allows for the API's to utilise the CSG industry's by-products for beneficial use and positively contribute to the sustainability and expansion of the agricultural value chain. It provides the potential as a 'drought buffer' for landowners, helps to maintain the local skills set and provides long-term jobs. Providing CSGAW for irrigating crops (for both human and livestock consumption) can be regarded as an initiator for expanding the meat processing and leather manufacturing industries; thereby enhancing land productivity and further strengthening the agricultural value chain. Furthermore, the colocation of API's in close proximity to the CSG water treatment facility would also ensure maximal use of a centralised utility & telecommunications infrastructure network. Re-harvesting CSGAW using the present infrastructure built for managed aquifer recharge, has been suggested as an option to ensure the reutilization of CSG-derived water for the API's, following the period of post-CSG production. Increased employment and export trade opportunities, sustainable crop harvesting, facilitating the operation of the local agricultural-based value chain, and generation of other industries (agri-tourism, biofuel generation, local meat and leather processing) are prospective opportunities associated with the agri-based coexistence model. The agri-based coexistence model integrates the agricultural value chain. In effect, it localises all the involved agri-sourced industries, thereby increasing connectivity of supply chain processing over short distances, greatly reducing transportation costs that would otherwise be associated with transferring 'raw' products to additional locations for further downstream processing. Conventionally, the agricultural industry and the production of agribased products are sourced from rural regions and regional towns, which are connected by highways. This creates a dispersed value chain. By implementing a more localised network of entities involved in the agricultural value chain (through the agribusiness coexistence model), the demand cycle for agri-based products can be better controlled due to the centralised nature of the system. On a local scale, the agribusiness coexistence model allows local consumers to purchase fresh 'home-grown' produce (better availability due to irrigation water supply), which further supports local farmers to maintain the 'locally-grown' initiative. Such policy adoption associated with the agribusiness coexistence model can also have a global impact, with the export of high-quality meats, and other agri-based food products to international consumers, injecting investment for Australia's economic prospects and further strengthening the agricultural value chain. The suggested agri-based coexistence model has shown the potential of concurrently developing CSG operations with agriculture-based industries, whereby the energy-food nexus can be maintained. Moreover, careful coordination and continuous engagement with the local industry is required for successful 'API-CSG' coexistence to occur.

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# Collaboration in Agri-Value Chains: Building Supplier Production Capabilities for Productivity Gains

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Additional information is available at the end of the chapter

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#### Abstract

This research employed an explanatory case study to compare supplier production capabilities for enhancing productivity gains between Uganda commercial forestry and sugarcane sector value chains. Key study results indicated that only 18% of the sugarcane farmers achieved the desired industry productivity output of at least 100 t/ha from their fields, with majority (82%) of the cane growers producing below expected industry productivity output. In the forestry sector, 41.3% of the farmers achieved the desired industry performance targets, with 58.7% of the growers performing below expected performance targets. The major buyers' supplier development behaviour as seen in the diffusion of knowledge, skills and appropriate technology along vertical and horizontal collaborative value chain relationships, explains this paradox. Millers in the sugarcane sector used contractors to diffuse knowledge and skills, which weakened the supplier production capabilities. In the forestry sector, with the support of development partner agencies, productivity was higher due to effective diffusion of knowledge, skills and appropriate technology to primary producers. This finding strongly points to the need to implement deliberate supplier development strategies by the development partner agencies and governments, if productivity gains are to be improved within the agri-business value chains in developing countries.

**Keywords:** global value chains, productivity, supplier production capabilities, investment asset specificity, transactional costs and opportunistic behaviors

## 1. Introduction

The globalization of economic activities requires an understanding of the dispersed value creation activities that capture processes across space and time, which in turn precipitate interest



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in global value chains (GVCs). Participation in global value chain is therefore seen as imperative for firm survival and sustainability. This has placed GVC participation on a high-level policy agenda by development partners as a prescription template for agribusiness productivity growth and competitiveness of developing countries, especially sub-Saharan Africa. Development organizations are investing in organization competencies to participate in GVC.<sup>1</sup> The World Trade Organization articulates the importance of GVC participations as follows:

"Any discussion today of international trade and investment policy that fails to acknowledge the centrality of global value chains (GVCs) would be considered outmoded and of questionable relevance" [1].

Despite the interest in GVC participation, intense debate still lingers over root causes of why some countries are advancing in the global marketplace, while others are failing to do so [2]. Supply chain production capabilities to drive productivity gains for growth have been highlighted by the value chain (VC) fraternity researchers as an area of interest to investigate this phenomenon. In Adam Smith's classical work, entitled *The Wealth of Nations* [3], Adam contended that productivity gains are vital to the economy, and it is the true measure of a nations growth, as more (higher output) is being accomplished with less (minimum inputs). Capital and labor are both scarce resources, so maximizing their impact is a core concern of modern business. Productivity gains have been identified to emanate from technological advancements such as information and communication technologies, supply chain and logistics improvements, and improved skill levels within the workforce.

This study investigated the presence of productivity gains among primary producers, that is, the supply workforce (farmers or primary commodity producers) capabilities in Uganda's agribusiness value chains. The level of available supply production capabilities determines the choice of the governance structure to coordinate interfirm relationships, which can be done either through spot markets (arm's length transactions and/or cash transactions with immediate delivery) or hierarchies (production of goods and services by single integrated firm) [4]. Ref. [2] GVC framework, considered to be an extension of Williamson's transaction cost economics (TCE) theory, offers intermediary networks or quasi-hierarchies [5] for interfirm relationship coordination and production organization in the form of modular, relational, and captive value chains. The existence of the various networks for the organization of production and coordination of interfirm relationships implies the existence of both vertical and horizontal linkage mechanisms.

Porter [6] argued that the existence of comparative advantage, economies of scale, and excessive vertical integration are no longer sources of competitiveness and innovation. He contended that close linkages between buyers, suppliers, and other institutions are now the source for firm, industry, and sector competitiveness, as reflected in productivity [7]. This statement affirms

<sup>&</sup>lt;sup>1</sup>For example, World Bank (WB), African Development Bank (AfDB), United States Agency for International Development (USAID), Department for International Development (DFID), International Development Research Centre (IDRC), Trust Africa, European Union, and African Union

that the level of strength of collaborative relationships in both vertical and horizontal linkages is the source for productivity gains.

According to Navdi and Halder [8], the cluster theoretical approach assists in assessing the gains of clustering (i.e., grouping similar objects) as a result of joint action, while the VC approach explores vertical linkages between firms and external actors. Although both approaches offer complementary synergies to each other, they do not elaborate on the measures applicable in assessing the strength of the interfirm relationships [2, 9]. This missing link is filled by the transaction cost economic approach [4], which analyzes investment transactional costs involved in interfirm relationships. Williamson [4] identified the transactional costs in the form of specific investment asset specificity, uncertainty, frequency of transactions, and opportunism. In this study, we contend that building supplier production capabilities involves undertaking investment asset specificity in terms of provision of inputs, knowledge, and skills transferred to primary producers with a purpose of building production capabilities for productivity gains. It also involves transactional costs related to searching, monitoring, and enforcement of contracts by either party, costs considered as eroding profit margins. More investments in building mutual trust relationships are crucial in order to minimize opportunism. This study adopted these measures in assessing the strength of collaborative vertical and horizontal linkages for the building of supplier production capabilities.

The purpose of this research was to contribute to the understanding of the link between the supplier/growers' production capabilities and productivity growth in the GVC of sugarcane and forestry sectors and as such offer some key insights into the emerging GVC theory. This was achieved by investigating the strength of value chain practices within both vertical and horizontal linkages between growers and buyers/millers and among growers. Therefore, this study undertook a comparative assessment of supplier production capabilities for achieving desired industry productivity gains in the commercial sugarcane sector relative to the forestry sector in Uganda. The following research questions guided the inquiry:

- **1.** How does investment asset specificity in vertical and horizontal linkages explain performance differences between commercial sugarcane and forestry sector value chains?
- **2.** How does coordination of transactional costs in vertical and horizontal linkages explain performance differences between commercial sugarcane and forestry sector value chains?
- **3.** How do actors' behaviors in vertical and horizontal linkages explain performance differences between commercial sugarcane and forestry sector value chains?

# 2. Methodology

This research employed a case study approach as the major research strategy, with a survey complementing the results of the case study. The purpose of this research was to contribute to emerging GVC theory [2] and hence suitability of case study [10].

Field-based and multiple data collection methods (questionnaire survey, interviews, archives, and observations) were used to gather empirical data to address the research questions and for triangulation of results [10–14].

Industry-specific information sources such as Uganda Sugar Cane Technologist Association (USCTA), Uganda Sugar Manufacturers Association (USMA), and Sawlog Production Grant Scheme (SPGS) project provided expected industry productivity baselines [15–17]. The total number of registered producers was 389 of which 298 where functional as per SPGS performance report 2012/2013. Kinyara Sugar Works Limited provided growers productivity data for the years 2010/2011 to 2012/2013 financial years. The total number of out-growers in Kinyara Sugarcane Cluster was approx. 6000, of which 105 were registered and approximately 77 commercial producers were considered functional. The total number of anticipated respondents participating in the study was 100 (survey tool) and 20 (qualitative tool or interviews), from both forestry and sugarcane value chains. The response rate was 46 to the questionnaires and 9 to the interviews in forestry industry and 32 to the questionnaires and 10 to the interviews, respectively. The overall response rate was 81%. The sample size of 97 was generally found appropriate for studies of this nature, in line with [10] recommendation of cases between 4 and 10 as appropriate.

The cases involved in the entire value chain as the principal unit of analysis are explored and analyzed at three sublevels: micro (primary producers/growers' enterprises), meso (industry experts, miller's representatives, and association executives in the value chain), and macro (assessment of national policies and regulations). Principal component analysis was run for purposes of grouping items. Empirical data was analyzed using within case analysis that enabled intimate familiarity with each case as stand-alone entity and cross-case pattern analysis that enabled constant comparison of theory and data—iterating toward a fit between theory and data. **Figure 1** represents a summary of the methodology procedure.

### 2.1. Measures of productivity gains

Adam Smith [3] in his book of the wealth of nations identified three productivity measures, namely, farm output, manufactured goods, and labor to produce goods. This study was interested in productivity gains in agribusiness and therefore considered farm output as the leading measure for farm enterprise productivity. The study adopted country-specific industry reports published by the Uganda Sugar Manufacturers Association (USMA) which consider farm output of 100 tons/ha as the baseline productivity measure of sugarcane maturity of 18–20 months [17]. The forestry sector productivity reports were obtained from the Sawlog Production Grant Scheme, assessing performance of growers and providing indicative desired contract performance measures of 90% in agronomical practices.

# **2.2.** Measures of strength in vertical and horizontal collaboration for building supplier production capabilities

In the context of value chain discipline, vertical linkages represent conduits for the transfer of learning, skills, information, technical, financial, and business services from one firm to another along the value chain. On the other hand, horizontal linkages represent longer-term cooperative

Collaboration in Agri-Value Chains: Building Supplier Production Capabilities for Productivity Gains 229 http://dx.doi.org/10.5772/intechopen.70132

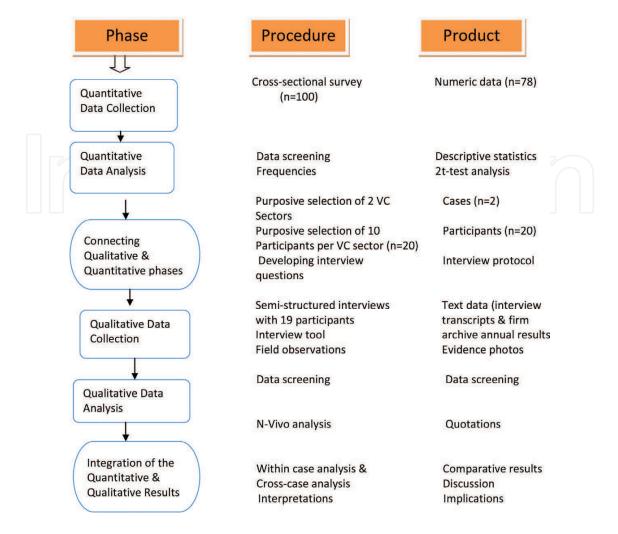


Figure 1. Research methodology flow chart.

arrangements among firms that involve interdependence, trust, and resource pooling in order to achieve joint action or jointly accomplish common goals.

The transactional cost approach provides measures for assessing the strength of the market coordination mechanisms [4]. The measures include investment asset specificity costs (such as knowledge, skills, and physical production inputs), coordination transaction costs (timely payments, information search, contract monitoring, and enforcement), frequency of the transactions, and quality of relationships, that is, mutually beneficial or exploitative relationships. This study adopted these measures except frequency of transactions in assessing the strength of vertical and horizontal collaboration in building supplier production capabilities in the value chains.

## 3. Results and discussion

**Research question 1**: How does investment asset specificity in vertical and horizontal linkages explain performance differences between commercial sugarcane and forestry sector value chains?

The findings of the study suggested strong collaborative vertical linkages for building supplier production capabilities, as can be attested with the two-sample t-test. A comparison of the mean value for asset specificity in vertical relationships revealed that there was a significant difference in the mean rating by sector (forestry-sugarcane), Pr (T < t) = 0.0002. This means that there was a stronger collaborative relationship between millers and producers for inputs support, knowledge, and skills transfer in the sugarcane sector compared to the forestry sector. However, a nuanced view by qualitative data revealed that transfer of knowledge, skills, and inputs support was through contractors and not directly to primary sugarcane producers as evidenced by the quotations below:

"Planning is one of the biggest problems. The basic thing which a farmer gives is land... since farmers get inputs and using contractors for land preparation, harvesting and transporting, this creates sluggishness. i.e. some farmers think cane is for Kinyara, but now we are telling them to take it as a business so that they can plan, and save. Further, many farmers have no records...we hope that if farmers take up operations, they will develop capacity and protect their investments" (Out-Grower Manager, Sugar Mill).

The out-grower manager's statement was also validated by a primary sugarcane producer as stated below:

"Under the previous miller, harvesting, loading and transporting were done by the farmers' company – which was the business arm of the association. When current management came on board, this was abolished and they preferred to use contractors. With the previous miller knowledge was gained; we used to have courses in Kampala which was helpful, however, with the current miller not much has been gained" (Respondent Sugar).

Therefore, the qualitative findings above suggest weaker collaborative relationships for building production capabilities between millers and growers in the sugarcane sector. Further, the quotation below corroborated the quantitative findings of weak collaborative relationships for building production capabilities between millers and growers in the forestry sector.

"No miller is supporting growers, Nile Ply just buys from growers but without supporting them" (Program Manager, SPGS/Forestry).

On the other hand, the forestry sector had strong collaborative horizontal linkages existing with respect to investment asset specificity. A comparison of the mean value for asset investment specificity in horizontal relationships revealed that there was a significant difference in the mean rating by sector (forestry-sugarcane), Pr(T > t) = 0.0023. This means that there was a stronger collaborative relationship among producers and/or producer support agencies for inputs support, knowledge, and skills transfer in the forestry sector than the sugarcane sector. The above quantitative data finding was supported by qualitative data findings below:

"SPGS support has enabled at least 30% to improve production planning skills.... The change is more than significant. availability of forest valuation guidelines also gives growers basics on what price they cannot go below (reserve price) during negotiations in order to realize a return on their investments" (Program Manager—SPGS/Forestry).

The quote above suggests that transfer of knowledge, skills, and inputs support occurred directly to forestry producers from development agencies. This was evidenced by the t-test results that showed very strong significant differences (forestry-sugarcane), Pr(T > t) = 0.0000, regarding access to both technical and financial support from farmers' development agencies.

This finding is also corroborated by both foreign and local tours (see **Figures 2** and **3**) organized by SPGS—a development support agency in conjunction with UTGA—the National Farmers Association, whose aim is to equip forestry growers with technical knowledge for building production capabilities.

The findings render support for strong horizontal collaborative relationships for building production capabilities. Findings also complemented with the evidenced adduced in the quotation below:

"Growers have acquired technical competency in plantation establishment, maintenance such as thinning, pruning, marking and harvesting....Good relationships exist, especially those under UTGA. When we call cluster meetings, we see the will to share, cooperate, and avail their plantations for study" (Association General Manager, UTGA/Forestry).



**Figure 2.** Ugandan forestry commercial farmers learning and nurturing of quality tree seedlings. Source: Primary field data courtesy of SPGS study tour Mondi nursery facility (South Africa).



**Figure 3.** Ugandan forestry commercial farmers on networking and information sharing testing the strength of the pole required by the market. Source: Primary field data courtesy of UTGA/SPGS local study tour New Forestry Company Ltd—pole treatment plant in Uganda.

The statement by one of the growers below did not discount the above statements:

"Yes, knowledge through newsletters, client meetings... You access information on prices, even if someone (buyer/miller) comes with a monopoly, but he realises that you are able to chip in from an informed position" (Respondent, Forestry).

However, with respect to sugarcane sector, qualitative data further supported quantitative data that there were no gains in building production capabilities from horizontal collaborative linkages as evidenced with the quotation below:

"Percentage wise in knowledge and skills transfer is still low, ... the previous association (KSGL) incurred liabilities, hence farmers lost the trust but now picking up slowly" (Association Chairman, Sugarcane Sector).

Our observations on the question about the influence of investment asset specificity in vertical and horizontal linkages on performance differences between commercial sugarcane and forestry sector value chains is as follows. The sugarcane sector exhibited high investment asset specificity in vertical linkages between primary producers and millers. This was evidenced by quantitative data which suggested strong collaborative vertical linkages for building supplier production capabilities. However, a nuanced view of the qualitative data pointed to the existence of production capabilities in the vertical linkages but residing in the use of contractors rather than the cane growers themselves. This finding was supported by a study of small-scale growers in the South African sugar industry that arrived at similar results [18]. Therefore, this finding suggested that growers were heavily dependent on the millers and contractors employed by the millers to offer services to the contracted growers. It was this level of high dependency of growers upon millers that could offer plausible explanations for failure to develop production capabilities among most growers in the Ugandan sugarcane sector.

On the other hand, quantitative data revealed a stronger collaborative relationship among producers and/or producer support agencies for availing inputs, knowledge, and skills transfer in the forestry sector than the sugarcane sector. This finding was corroborated by qualitative data and validated by observatory field data, which confirmed that the transfer of knowledge, skills, and inputs support occurred directly to forestry primary producers. This was done by development partner agencies through provision of both technical and financial support accompanied with foreign and local exposure learning platforms (see Figures 2 and 3), with a purpose of building production capabilities for achieving productivity gains. This finding supports the GVC literature, as argued by GVC proponents such as [19, 20] that a combination of technical and investment support in highly governed chains explains how relatively underdeveloped regions become major export producers in a short period of time. They cited the example of the Brazilian shoe industry in the 1970s and the Vietnamese garment industry in the late 1990s. Made a similar observation in his study of the textile and garment supply chain in South Africa [14]. He found out that companies that had closer collaboration in training and assistance attained a higher diffusion of skills in a shorter time to achieve supply chain efficiency levels required to compete effectively. This scenario can be described as a true reflection of Uganda's evolving commercial forestry sector, which enjoys support from development agencies and producer associations that links both primary producers and millers.

Further, the proponents of the cluster theoretical framework argue that diffusion of production capabilities is not only limited to GVC participants, but there is also knowledge and skills "spillover" in a geographical area and/or localities of business operations [8, 21–26]. They argued that impact of knowledge and skills "spillover" accounts for the rise of entrepreneurship in various forms such as functional upgrading, new entrants in the existing clusters and value chains, and the start of new parallel competitive value chains. This entrepreneurial potential can be said to be available especially in Uganda's commercial forestry value chain sector, only if other agro-commodities can have a ready market for commercial production.

The findings above explained the investment asset specificity in vertical and horizontal linkages for interfirm relationships. However, as firms engage in the exchange process, they may be vulnerable to coordination transactional costs and opportunism by either party involved in the execution of the contracts. The next section presents and discusses comparative results with respect to vulnerability to transactional costs in both vertical and horizontal collaborative relationships for building production capabilities in order to achieve productivity gains.

**Research question 2**: How does coordination of transactional costs in vertical and horizontal linkages explain performance differences between commercial sugarcane and forestry sector value chains?

A comparison of the mean value for transactional costs in vertical relationships shows that there was a moderate difference in the mean rating by sector (forestry-sugarcane), Pr (T < t) = 0.0266. This means that transactional costs such as delayed payments from millers to producers and information search for production costs were perceived to have been more of a challenge in the sugarcane sector than the forestry sector. This finding was supported by qualitative data suggesting weaker collaborative relationships between millers and growers in the sugarcane sector, as per quotations below:

"Enough money and/or cyclic revenue is needed to run the business but KSL has a tendency of late payments going between 60–90 days. The delayed payment causes unnecessary interest accruals resulting into marginal profits" (Respondent, Sugarcane Sector).

"Initially we used to give cash advances to purchase plantations, and provided transport. However, the system was abused whereby some suppliers diverted the funds into other businesses... currently, we pay them within five working days after delivery to enhance their cash flow and introduced suppliers to Eco-bank for loan access. Right now the suppliers are selfsufficient, they can support themselves" (Plant Manager, Forestry Mill).

"The main challenge is the continuous reshuffle of ministers; before a minister gets acquainted with the industry another one is appointed. Even now the permanent secretaries are being transferred. At one time we broke down the costs to Minister Mukwaya. The minister requested the miller to give her the breakdown, but the miller refused. Recently, another meeting was organised with the Ministry of Trade, Industry and Cooperatives (MTIC) involving both out-growers and millers. The out-growers gave their cost breakdown of approx. 60 percent but the miller declined to give a cost breakdown" (Respondent, Association Executive Member and Opinion Leader (Sugar)).

The quotations above revealed that cost of searching for production costs of the value chain did not only impact upon transactional costs but also the reluctance by millers to reveal their production costs suggested possibility of opportunistic behaviors.

Our observations therefore are that some level of vulnerability to transactional costs between millers and growers in the sugarcane sector exits, compared to the forestry sector. However, similar results were obtained in the horizontal relationships in the forestry sector in comparison to the sugarcane sector. Using two-sample t-test, a comparison of the mean value for transactional costs in horizontal relationships shows that there was a slight difference in the mean rating by sector (forestry-sugarcane), Pr(T > t) = 0.0548. This means that there was suggestive evidence of minimum occurrence of transactional costs among producers in the forestry sector than the sugarcane sector. This quantitative finding was validated by the qualitative data finding below, which suggested occurrence of transactional costs as a result of replacing labor force taken by another grower without the consent of the labor force owner:

"I think we trust each other because we have same common ground. I have not seen many conflicts in client meetings, except one time a farmer accused his neighbors of stealing his workers." (Respondent, Forestry).

Therefore, on the question of the impact on performance differences between commercial sugarcane and forestry sector value chains regarding coordination of transaction costs within vertical and horizontal linkages, we concluded as follows. Moderate transactional costs such as information search costs and delayed payments from millers to producers were more of a challenge in the sugarcane sector than the forestry sector. This finding supported existence of weaker collaborative relationships between millers and growers for building production capabilities in the sugarcane sector. In the forestry sector, quantitative data revealed evidence of minimum occurrence of transactional costs among producers compared to the sugarcane sector. This quantitative finding was corroborated by the qualitative data finding which suggested occurrence of transactional costs as a result of replacing labor force taken by another grower without the consent of the labor force owner.

The above findings demonstrate that both vertical and horizontal collaborative relationships between primary producers and millers and among primary producers in the sugarcane and forestry industry value chains were vulnerable to some levels of transactional costs. Evidence of transactional costs suggests existence of opportunistic behaviors [4, 27]. Opportunistic behaviors were investigated by this study in the next question below.

**Research question 3**: How do actors' behaviors in vertical and horizontal linkages explain performance differences between commercial sugarcane and forestry sector value chains?

Vulnerability to transactional costs is mainly attributed to opportunistic behaviors. A comparison of the mean opportunism in vertical relationships revealed that there was a slight difference in the mean rating by sector (forestry-sugarcane), Pr(T < t) = 0.0712. This means that there was suggestive evidence of opportunism causing mistrust between millers and producers in the sugarcane sector than the forestry sector. This finding was validated by qualitative data findings below:

"Fairly good trust... however there is lack of transparency on the weigh bridge" (Association Chairman, Sugarcane Sector).

This above quotation was supported by the miller's representative quotation below suggesting some level of opportunistic behaviors along the sugarcane value chain.

"Small farmers are mainly the problem because at times they sell the fertilisers, but with commercial farmers, this is not quite rampart" (Agricultural Engineering Manager, Sugar Mill).

Generally, the finding of suspicious opportunistic behaviors between growers and millers validates the existence of weak collaborative relationships for building supplier production capabilities. On the other hand, a comparison of the mean value for opportunism in the horizontal relationships shows that there was no significant difference in the mean rating by sector (forestry-sugarcane), Pr(T > t) = 0.1380. This meant that manifestations of opportunistic behaviors were not quite rampart among producers in both the forestry and sugarcane sectors.

Therefore, in answering the question on how actors' behaviors in vertical and horizontal linkages explain performance differences between commercial sugarcane and forestry sector value chains, we observed the following. Quantitative data revealed suggestive evidence of opportunistic behaviors causing mistrust between millers and producers in the sugarcane sector than the forestry sector. This finding was validated by qualitative data that suggested the source of mistrust being due to lack of transparency of the miller's weighbridge and possibility of diverting inputs by growers to other farm activities rather than sugarcane growing.

The above findings show that vertical collaborative relationships between primary producers and millers in the sugarcane industry value chains were characterized by suspicion, thus affecting mutual trust as compared to the forestry sector value chain. This finding is in agreement with similar studies, which found out that mutually benefiting relationships develop trust [14, 28], while exploitative relationships exhibit low levels of trust and tend to be characterized by tensions that affect productivity gains in the value chains [29–31]. This was found to be true in Uganda's sugarcane sector value chain. In such circumstances, the GVC theoretical framework recognizes that reshaping of the value chain governance structures lowers opportunistic behaviors accounting for vulnerability to transactional costs [2, 32]. Our finding on this question also points to the potential to increase participation market powers by the Uganda's sugarcane primary producers through shifting away from a captive value chain governance structure characterized by high levels of dependency, to either a modular or relational value chain governance structures, characterized by less dependency.

On the other hand, findings of the study revealed that manifestations of opportunistic behaviors were not quite rampart in the horizontal relationships among primary producers in both the forestry and sugarcane sectors. This finding indicates that there are opportunities for primary producers especially in the sugarcane sector for joint action investment strategies in order to minimize opportunistic behaviors causing transactional costs in vertical linkages.

# 4. Conclusion

The key findings of the study revealed that (1) the sugarcane sector exhibited high investment asset specificity in vertical linkages between primary producers and millers compared to the

forestry sector. This finding suggested strong collaborative vertical linkages for building supplier production capabilities to enhance productivity gains. However, a nuanced view of the qualitative data pointed to the existence of production capabilities in the vertical linkages but residing in the use of contractors rather than the cane growers themselves. On the other hand, stronger collaborative relationship existed among producers and/or producer support agencies for availing inputs, knowledge, and skills transfer in the forestry sector than the sugarcane sector. This finding was corroborated by qualitative data and validated by observatory field data confirming building of production capabilities among forestry primary producers for productivity gains. (2) Findings of this study revealed that control of the diffusion of knowledge and skills transfer not directly to primary producers, but through the use of contractors, was a strategy that enabled the miller(s) to continuously earn higher rents by offering low commodity prices, inputs, and services at high prices to the sugarcane primary producers through maintenance of weak supplier production capabilities. (3) Opportunistic behaviors accounted for the prevalence of suggestive evidence of transactional costs between miller(s) and growers in the sugarcane sector compared to the forestry sector. The above key findings also offered plausible explanations for the observed performance differences in achieving industry productivity benchmarks between sugarcane and forestry sector primary producers. Study results indicated that only 18% of the farmers achieved the desired industry productivity output of at least 100 t/ha from their cane fields, implying that majority (82%) of the cane growers were producing below expected industry productivity output. This was in contrast to the forestry sector whose study results indicated that 41.3% of the farmers achieved the desired industry performance targets, suggesting that only 58.7% of the growers performed below expected performance targets.

## 5. Theoretical and policy contributions

Theoretically, this study has brought into insight new research frontiers. The dominant theoretical argument within the GVC discipline is that while highly governed structures contribute to fast acquisition of production capabilities, they can also create barriers for functional upgrading and/or investments in forward linkages [19, 33]. This is because the lead firms protect their core capabilities such as acquisition of design and marketing capabilities from competition, in order to sustain earning higher rents. The findings in our study added another perspective by showing that the lead firms created barriers in backward linkages by controlling the diffusion of knowledge and skills transfer not directly to primary producers, but through the use of contractors. This strategy enabled the miller(s) to continuously earn higher rents by offering low commodity prices, inputs, and services at high prices to the primary producers through maintenance of weak supplier production capabilities. Therefore, this finding can be classified as a major contribution to the emerging GVC theoretical framework [2], with respect to lead firms' control of the diffusion knowledge and skills for building supply production capabilities in backward linkages, with intent for sustained earning of strategic rents.

This study provides insights to government and development partners' policy regarding development of supplier production capabilities for productivity growth in the context of GVCs as follows:

- **1.** Policy program interventions need to be designed in a way that knowledge and skills will be made available to the primary producers. This will enable them to strengthen their production capabilities for effective participation and upgrading in the GVCs in developing economies.
- **2.** Policy programs should be supported by the formation of robust primary growers' associations and/or cooperatives that provide a platform for joint action to effectively participate in GVCs.

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# A Review of Supply Chain Prices Analyses with Emphasis on Perishable Markets

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#### Abstract

Prices at different levels of the supply chain are linked through long-run relationships and tend to differ by the marketing costs. However, several aspects intervene in making price dynamics along the supply chain quite complicated and erratic. In particular, several issues on how marketing margins evolve over time and across commodities, as well as how prices are transmitted along the supply chain are still debated. The implications for the understanding of the economy, the management of the firms, and the regulations of the markets are important and pushed scholars to dedicate particular attention to these topics. In particular, how prices evolve in the supply chain of perishable products is an intriguing challenge that has stimulated a hot debate. We review the literature on price analyses, marketing margins, and vertical price transmission with particular emphasis on perishable products (fruits and vegetables) in order to conclude on the open issues worth further investigation.

Keywords: agricultural product, marketing margins, price transmission, supply chain

# 1. Introduction

The interest on prices dynamics in perishable markets and the number of studies focused on these topics have rapidly increased during last decades [1–7]: the implications for agricultural markets, for entrepreneurial strategies, and for producer and consumer welfare are relevant and worth for a deep investigation.

The main (and simple) framework to analyze price dynamics is the well-known Law of One Price (LOP) which states that prices in separated markets tend to differ by no more than

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shipping costs incurred in moving a good from one market to the other. A formal definition is provided by Stiglitz [8] who stated "there is a uniform price in the market and price differences are quickly eliminated by arbitrage [opportunities]". If price spreads exceed transaction costs-regardless the trade direction-arbitrageurs' activity will reduce the spread letting prices move toward the equilibrium condition.<sup>1</sup> Similarly, prices along the supply chain are linked by long-run relationships and tend to differ by the marketing costs, that is, the costs to market the good. In other terms, prices at retail level differ from prices at farm level by the additional costs necessary to market the good. While it is so simple to be described, it is very complex in reality. Market movements, entrepreneurial strategies, physical constraints and biological dynamics make price dynamics erratic. Studying how prices evolve along the supply chain, across different levels, is an intriguing challenge. Not surprisingly, the interest in understanding these aspects has rapidly increased during the last decades. It is important to distinguish two aspects of interest: the evolution of marketing margins and the vertical transmission of prices. With marketing margins, we refer to the spread between prices observed at different stage of the supply chain, while the concept of vertical price transmission regards price dynamics and the transmission of shocks along the supply chain.

The present chapter reviews the literature on price analyses, with particular focus on studies on perishable food markets (fruits and vegetables). We review studies on marketing margins and studies on vertical price transmission and conclude by deepening on some of the main issues related to marketing margins and vertical price transmission in perishable goods markets.

The reminder of the chapter is as follows: the section two focuses on aspects of marketing margins; the subsequent section focuses on vertical price transmission; section four is devoted to the analyses of marketing margins and vertical price transmission in perishable markets; we conclude with comments and reflections for future studies.

# 2. On marketing margins

The terms marketing margin refer to the difference between the retail price, paid by consumers for a finished product, and the farm price of raw products. For instance, assuming raw tomatoes are sold at  $1.5 \in$ , the marketing margin for processed tomatoes, say sold at  $2 \in$ , would be the difference of the two prices (in our example the marketing margins equals  $0.5 \in$ ). Clearly the importance of analyzing marketing margins relies on the possibilities to analyze how market equilibria evolve at different stages of the supply chain.

Myers et al. [10] review a century of research on marketing margins, starting from the seminal analyses of Waugh [11] based on descriptive statistics aimed at assessing the size of marketing margins, and concluding with the description of Schroeter and Azzam [12] and Holt [13] on the impact of risk on marketing margins.

<sup>&</sup>lt;sup>1</sup>A recent review on these issues is provided by Santeramo and Di Gioia [9].

Wohlgenant [14] provides a complete survey on theoretical and empirical issues in marketing margins analysis underlying some of the questions of interest for researchers and policy-makers (e.g., are margins too large/small compared to farm and retail prices? Why they differ among products/space/time? How quickly are price shocks transmitted along the supply chain? What are the determinants of margins movements? etc.).

The basic model to analyze marketing margins is a two-market static model subject to demand and supply shifters (i.e., exogenous variables capable of increasing or decreasing the whole market demand, or market supply). It is generally used for comparative statistics [15, 16] as it allows to conclude on margins dynamics under different economic assumptions (e.g., fixed and variable input proportions, markup pricing, etc.). However, Gardner [15, p. 406] pointed that "*no simple markup pricing rule can depict the relation between the farm and retail prices,*" and generally, the empirical approaches lack of theoretical foundations.

Wohlgenant [14] revises the possible factors affecting marketing margins: an extensive literature has focused on the role of market power in order to provide theoretical [12, 17–20]

and empirical evidences [21–22]; other factors that affect farm and retail prices spread are price risks [12, 13], technical and structural changes [23, 24], product quality and seasonality [25, 26]. Wohlgenant' survey concludes that the approaches to model marketing margins are still inappropriate since they ignore significant economic aspects (namely the input substitut-ability between farm input and other inputs in producing retail products), and more research is needed either to understand the role of the mentioned factors on marketing margins as well as the role of actual trends in agricultural sector (e.g., increasing vertical integration and coordination, growing expenses in advertisements, introduction of new food safety regulations, etc.).

Traub and Jayne [27] investigated how price (de)regulation influenced the size of the marketing margins of maize ion South Africa. They found that deregulation leads to an increase in marketing margins of 20%: the authors admit their results are not supported by the literature and may prove to be disruptive of existing evidence. More recently, Dawe and Maltsoglou [28] investigated how price increases affect the welfare impacts, and what is the influence of marketing costs (i.e., the costs to market the goods). They show the importance of assuming a correct functional form for marketing costs and found that in a vast majority of cases, it is safer to assume that marketing costs are fixed, rather than proportional.

# 3. On vertical price transmission

Meyer and Cramon-Taubadel [29] present the state of the art of the literature on asymmetric price transmission discussing on the theories and empirical aspects. The adjustment to price shocks along the supply chain, from producer to wholesale and retail levels, and vice-versa, is an important aspect of the functioning of supply chains. Asymmetries in vertical price transmission may be due to several aspect of the market structure. For instance, imperfect price transmission may be caused by market power that induces oligopolistic behavior. The consequences of vertical price transmission are worth investigation: in fact, the asymmetry and the

speed of price transmission from farm level to final consumers result in positive or negative welfare effects for economic agents.

The literature on vertical price transmission is focused on four fundamental topics [30]: the magnitude of how price shocks are vertically transmitted along the supply chain; the speed of transmission of such shocks; the symmetric or asymmetric nature of price transmission; the direction of price transmission in terms of whether shocks are transmitted upwards or downwards.

According to Meyer and Cramon-Taubadel [29], there are two main causes of asymmetries in vertical price transmission: imperfect competition (i.e., market power) and adjustment costs. Moreover, asymmetries in price transmission seem to be related to political interventions, asymmetric information and inventory management.

Bailey and Brorsen [31] argue that no *a priori* explanations arising from the degree of market power may help predicting the positive or negative nature of asymmetries in price transmission: several authors [32–36] conclude that market power may induce asymmetric transmission, with positive asymmetric price transmission being induced by monopolistic behavior (i.e., increases in input prices tend to squeeze marketing margins; moreover, decreases in output prices are likely to be transmitted faster and/or more completely than increases in output prices). Lately, McCorriston et al. and Lloyd et al. [37–39] develop a framework to show how market power may lead to imperfect price transmission. Indeed, also in oligopoly, both positive and negative asymmetric price transmission may occur. Summing up, the literature still lacks of a solid link between market power and asymmetry in price transmission [29].

Another major explanation for asymmetric price transmission (APT) is provided by asymmetric adjustment costs<sup>2</sup> arising when firms change the quantities and/or prices of inputs and/or outputs. Bailey and Brorsen [31] conclude that positive asymmetric price transmission may be induced by the easiness for firms facing output reduction to disemploy inputs rather than to augment production by recruiting new inputs. Differently, Ward [40] concludes that negative asymmetric price transmission is likely to occur in markets of perishable products: retailers tend to hesitate to raise prices as they fear potential reductions in sales due to wastes for spoilage. Heien [41] raises arguments against Ward's conclusions: he argues that changing prices is less problematic when dealing with perishable products rather when dealing with storable products in that the price adaptation for products with long shelf-life requires high time costs and losses of goodwill. Finally, Peltzman [42] finds no evidence of a relationship between menu costs and APT, which might rather depend by the presence of high menu costs supported in fragmented supply chains. The strategic management of inventories may help to adapt production to exogenous shocks: as a result, the managerial strategies on inventories have been mentioned as possible cause of asymmetric price transmission. Balke et al. [43] argue that accounting methods such as first-in-first-out may lead to asymmetric price transmission. Blinder [44] and Reagan and Weitzman [45] argue that inventory management leads to positive APT. In particular, Reagan and Weitzman suggest that in periods of low demand

<sup>&</sup>lt;sup>2</sup>The adjustment costs are defined as costs associated with changing retail prices and subsequently adapting retail logistics, wholesale costs and sales (e.g., advertisement and relabeling costs, storage and volume discounts).

firms will adjust the quantity produced and increase inventory rather than decrease output prices, increasing prices during periods of high demand. In summary, also for adjustments costs, the conclusions are ambiguous and sometimes contradictory, with some authors providing arguments for positive, and others for negative APT.

Another aspect that merit attention is the potential impact of government interventions, in terms of producer subsidies. Gardner [15] concludes on their role in influencing the asymmetries in farm-to-retail price dynamics, and evidence on such a mechanism is provided in the diary sector [6, 46]. Bailey and Brorsen [31] conclude on the role of asymmetric information in determining APT and point out that asymmetries in price series data can result from a distorted price reporting process. Kinnucan and Forker [6] and Cramon-Taubadel [47] consider APT in the framework of the Gardner's marketing margin model: the price spread between farm and retail levels is due to demand changes at retail-level as well as to changes in supply at farm level. Assuming perfect competition and constant returns to scale, the model suggests that changes in demand at retail level may have a large influence on marketing margins with respect to changes in supply at farm level. Kinnucan and Forker [6] argue that the marketing margins induced by these shifts tend to provoke asymmetric price transmission; conversely, Cramon-Taubadel [47] concludes that positive or negative APT arises depending on the predominant shift.

In conclusion, although many studies found imperfect price transmission along the supply chain, there is not a clear consensus but rather a variety of evidences depending on commodities, countries and data under analysis. It seems evident that more research relationships among prices along the supply chain and the underlying behavior of agents are needed: Although a large number of studies have investigated the phenomenon of price transmission in agricultural markets, it is still not possible to draw strong conclusions to support policy decisions. Meyer and Cramon-Taubadel [29] are skeptical on the actual results provided by the literature unable to explain the economical relevance of evidence of imperfect price transmission. They suggest that it would be premature to draw far-reaching conclusions for theory and policy on the basis of work to date: their critic pertains either the commonly adopted tests to measure the transmission, still not fully reliable and precise in the statistical sense, and the theories capable to explain asymmetric price transmission.

More recently, there is been a renewed turmoil in the literature that leads to an increasing number of studies on vertical price transmission. First, Frey and Manera [48] reviewed the literature on econometric models of asymmetric price transmission, concluding that asymmetries are likely to occur in a wide range of markets. The authors deepen on the sets of models adopted to study asymmetries: autoregressive distributed lags, partial adjustments, error correction models, and vector autoregressive models. Clearly, more recent models are not surveyed in the mentioned study. For instance, Brummer et al. [49] adopt a Markov switching vector error correction model to investigate asymmetries in the wheat market. Hassouneh et al. [50] adopt a STAR model (smoothing transition autoregressive model) to conclude on vertical price transmission in the poultry sector.

Several other papers have instigated price dynamics along the supply chain: Acosta and Valdes [51] and Antonioli and Santeramo [52] explore price dynamics in diary markets; Santeramo and Cramon-Taubadel [53] focus on perishable food products; Tifaoui and Cramon-Taubadel

[54] investigate the dynamics in butter market. The list may be long and never exhaustive as more and more papers are published every year. A recent survey that is worth reading has been recently published by Swinnen and Vandeplas [55]: they deepen on conceptual issues in price transmission analyses of agricultural supply chains.

## 4. A focus on perishable markets

Marketing margins and vertical price transmission in fresh produce markets have been objects of studies due to the relevant policy implications deriving from such analyses (e.g., the assessment of the efficiency of the produce marketing system and/or of the functioning of markets both vertically and spatially separated), but nowadays, the literature still lacks of economic explanations for the peculiar results found for perishable products [56]. The present section briefly reviews the findings of recent studies.

Wohlgenant [14] estimated an econometric model to assess marketing margins dynamics in eight commodities sectors detecting symmetric dynamics, compatible with a competitive behavior, in all but fresh fruits sector, for which he found evidence of constant return to scale but not for competitive behavior. These findings have important implications for supply chain. In particular, the evidence of constant return to scale for perishable products (e.g., fruits) suggests that competitive behavior is impeded by perishability. In other terms, the fear of losing products due to waste for spoilage prevents the adoption of competitive pricing strategies along the supply chain.

As regard price transmission,<sup>3</sup> Ward [40] seminal work on vertical price transmission in perishable goods markets determined the supply chain ring primarily responsible for establishing price and also tested for pricing asymmetries. He found that the pricing point for fresh produce existed at the wholesale market level (price transmission runs from wholesale markets to retail and producer levels) and that price decreases were more likely to be fully passed on to the retail and producer level sectors than were price increases. As above mentioned, he argued that retailers selling perishable goods might be reluctant to raise prices in line with an increase in farm-level prices given the risk that they will be left with unsold spoiled product. Heien [41] raises different arguments and concludes that changing prices is less problematic when dealing with perishable products. Although the mentioned papers are dated, not many theoretical advances have been made, nor the controversial theories abovementioned have been clarified.

Girapunthong et al. [57] applied Ward's pricing asymmetry model to fresh tomatoes data: he found the prices at producer level influence price at wholesale and retail levels; he also argues that increases in producer prices have a major impact on wholesale prices than decreases in producer prices. The controversy results might be explained by the structural changes occurred in the market for fresh tomatoes, that is, by changes in the entire structure of the market (e.g., changes in amount of contracts, concentration of retailers and suppliers, etc.).

<sup>&</sup>lt;sup>3</sup>A detailed review of major findings is provided in **Table 1**.

Author	Journal	Year	Product	Frequency	Results <sup>a</sup>
Aguiar and Santana	Agribusiness	2002	Tomatoes	Monthly	Positive asymmetry
			Onions	11	Symmetry
Bakucs et al.	Studies in Agricultural Economics	2007	Potatoes	Monthly	Symmetry
			Carrots	"	Symmetry
			Parsley	"	Symmetry
			Tomatoes	"	Positive asymmetry
			Peppers	"	Symmetry
ernard and Willett	Journal of Agricultural and Applied Economics	1996	Broiler	Monthly	Negative asymmetry
Bernard and Willett	Applied Economics Letters	1998	Broiler	Weekly	Symmetry
			Broiler	Monthly	Positive asymmetry
Brooker et al.	Journal of Food Distribution Research	1997	Peppers	Weekly	Positive asymmetry
Hassan and Simioni	Économie Rurale	2004	Tomatoes	Weekly	Negative asymmetry
			Chicory	11	Negative asymmetry
Girapunthong et al.	Journal of Food Distribution Research	2003	Tomatoes	Monthly	Asymmetry <sup>b</sup>
Hassan and Simioni	Économie Rurale	2004	Chicory	Weekly	Symmetry
			Tomatoes	"	Symmetry
Heien	American Journal of Agricultural Economics	1980	Potatoes	Monthly	Positive asymmetry
			Apples	11	Symmetry
			Oranges	11	Negative asymmetry
			Lettuce	"	Symmetry
			Tomatoes	"	Symmetry
Kuiper and Lansink	Agri Business	2013	Broiler	Monthly	Positive asymmetry
			Apples	Monthly	Symmetry
			Carrots	11	Symmetry
			Potatoes	11	Symmetry
Pick et al.	Agri Business	1990	Lemons	Weekly	Positive asymmetry <sup>c</sup>
			Oranges	"	Positive asymmetry <sup>c</sup>
Powers	Agri Business	1995	Lettuce	Weekly	Positive asymmetry
chertz Willet et al.	Agri Business	1997	Apples	Monthly	Positive asymmetry

Author	Journal	Year	Product	Frequency	Results <sup>a</sup>
Ward	American Journal of Agricultural Economics	1982	Carrots	Monthly	Symmetry
			Celery	"	Negative asymmetry
			Cabbage	11	Negative asymmetry
			Cucumbers	"	Symmetry
			Peppers	"	Negative asymmetry
			Potatoes	"	Negative asymmetry
			Tomatoes	"	Negative asymmetry
Worth	Economic Research Service	1999	Carrots	Monthly	Positive asymmetry
			Celery	11	Symmetry
			Lettuce	11	Symmetry
			Onions	11	Symmetry
			Potatoes	11	Symmetry
			Tomatoes	11	Positive asymmetry

<sup>a</sup>Results on symmetry, positive and negative asymmetry depend on time frequency. <sup>b</sup>Positive asymmetry among wholesaler and retailer prices; negative asymmetry among wholesaler and producer prices.

<sup>c</sup>However, over time price changes appear to be symmetric.

Table 1. – Major findings in applied analyses of vertical price transmission in perishable markets.

Sexton et al. [58] completed a study to analyze grocery retailer behavior concluded that there is considerable independence in retailers in setting prices for produce commodities and that higher volumes led to larger margins. Similarly, Girapunthong et al. [57] found that the retail price is more likely to change after increases in producer prices than after decreases in producer prices. According to Sexton et al. [58], retailers have been more aggressive in using their market power to influence prices paid to producer prices without equal declines in retail prices, widening the farm-to-retail margin), and many shippers tried to counter the market power exercised by large retailers consolidating their businesses with firms located in several areas of production.

Recently, Santeramo and Cramon-Taubadel [53] show that vertical price transmission is symmetric for products not affected by large losses for spoilage and tends to be asymmetric for very perishable products. Their results are in line with numerous studies [40, 42, 46] and in contrast with the results presented by Kim and Ward [59]. In addition, Santeramo [7] concludes that, in markets of perishable products, price rises tend to be slowly transmitted and do not influence distant markets; on the contrary, shocks originated by price decreases spread across markets. The results are in line with Ward [40] who has demonstrated that the high perishability, and the inability to delay sales through temporary storage implies that decreases in wholesale prices have a larger effect on retail prices than increases.

# 5. Conclusions

The interest on prices dynamics in perishable markets has rapidly increased during last decades due to the implications that studies on these topics may have on the understanding of agricultural markets and of entrepreneurial strategies. Prices along the supply chain are linked by long-run relationships and tend to differ by the marketing costs. Despite the simplicity of this statement, market movements, entrepreneurial strategies, physical constraints and biological dynamics make price dynamics along the supply chain quite complicate. An aspect of particular interest is the perishability of the products in that it may influence sellers' strategies, consumers' perceptions, and thus policymakers' attention to a market.

We reviewed the literature on perishable food markets, and, in particular, we deepened on research undertaken to understand how marketing margins evolve and how vertical price transmission works, especially in perishable goods markets.

Based on our review, we try to conclude on lessons for the values chain. First, marketing margins are an important indicator of how welfare effects are distributed along the value chain. Their dynamics are also a good indicator of the functioning of the supply chain. By reviewing dated and recent studies, we conclude that price spreads along the supply chain are largely influenced by the perishability of the products, characteristics that must be taken into account in analytical analyses. In particular, there is a consensus that marketing margins of perishable products evolve and react differently to price shocks with respect to the marketing margins observed along the supply chains on storable produce. In particular, the wastes due to spoilage and the difficulty of managing inventories complicated reduce the incentive for strategical behavior. In addition, along the supply chain of perishable products, price rises are slowly transmitted and not transmitted to distant markets. To the extent that managers and policymakers intend to forecast price dynamics along the supply chain, and react in a strategic way, it is clear that their horizon should not be long: the dynamics affecting supply chains of perishable products in distant markets are not influential and should not be considered with much care. Differently, the degree of perishability and the logistic plays a significant role in determining how prices evolve along the value chain.

The literature falls short on several practical aspects that deserve further attention. For instance, it is still under-investigated if and how reducing spoilage influence price dynamics along the supply chain. Put differently, is it the loss for spoilage that influences price dynamics, or is it the risk of wastes that induce economic agents to behave differently? Moreover, how market concentration at different stage interacts with the perishability has not been investigated. We acknowledge that is not an easy task: to the extent that no solid frameworks exist to study market power, nor spoilage due to perishability, understanding how the two phenomena interact is a very challenging task. Yet, the impossibility to disentangle the effects raises doubts on any conclusions may be provided by the literature on price dynamics in perishable markets. Theoretical studies are in limited number [60]: a large effort in this direction is required.

Lastly, further aspects that merit attention are the potential impacts that price regulation has on transversal price dynamics (i.e., horizontal and vertical price dynamics). Few studies have analyzed these issues [61–63], and further investigation is needed.

A good note should close the present chapter: Although large gaps impede strong conclusions on how price evolves along the value chain of perishable products, the increasing availability of high frequency data (weekly and daily) should encourage researchers to deepen on the unresolved issues. Research on price dynamics in perishable markets is likely to become very relevant in the next future.

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# Gendered Dimensions of Key Value Chains in Southwestern Morocco

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Additional information is available at the end of the chapter

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#### Abstract

The Morocco Green Plan (MGP) has delivered significant economic benefits to small farm households. A concentration on improving efficiency and profitability within value chains for key local commodities has, through the creation of women's cooperatives, also led to positive outcomes in female empowerment. Through qualitative and participatory research methods, our analysis of gendered aspects of value chains for argan, rose, cactus, and saffron in southwestern Morocco suggests that economic empowerment, fostered through existing women's cooperatives, is fragile and subject to significant threats. In large part, this is the result of a state-driven approach that has not effectively considered the inequities inherent within value chains for key local commodities; and the meshing of existing social and cultural norms with the tenets of a national drive toward 'modernization' of the agricultural sector. We suggest that the MGP is gender blind in this respect. Couching value chain enhancement initiatives within an innovation systems framework, as opposed to a state-centric process, is more likely to achieve well-being within rural communities, together with sustainable (social and economic) returns within pro-poor value chains.

**Keywords:** Morocco Green Plan, agricultural innovation, gender, agricultural cooperatives, argan, cactus, rose, saffron

### 1. Introduction

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Agriculture in Morocco is a significant source of income for 40% of its population and provides stability for many farm households that are vulnerable to the vagaries of weather and desertification [1]. In 2008, the government launched *Plan Maroc Vert* (Morocco Green Plan (MGP)), an ambitious national initiative that seeks to shift agricultural policies away from a historical concentration on protection and toward more market-oriented principles. Pillar I of the plan aims to enhance value-added, productivity and better access to export markets

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for high-value commodities through aggressive investments targeted at 'modernizing' the commercial agricultural sector. Pillar II prioritizes the need for public support in reaching out to small rural farm households within marginalized areas, an area of significant importance since the 'Arab Spring' uprisings of 2011. With socioeconomic underpinnings, this second pillar seeks to foster both quality as well as stability in the supply of local commodities produced by resource poor farm households, through the creation of production cooperatives, within a federated model of cooperative organization.

Significant investments have been made for improving livelihoods of the rural poor. These include: (i) the formation of producer cooperatives (women only, men only, mixed); (ii) state subsidies in the provision of equipment for processing and packaging, funding for infrastructure development-largely in the form of warehouses for the sorting and staging of products for export; (iii) sponsorship of exhibitions and fairs to promote local products internationally; (iv) gratis provision of primary inputs to cooperative members; and (v) identification of geographical indication markers to protect proprietary rights on cultural heritage, with attached economic benefits. Yet, despite all the fanfare within national and international media outlets, a claim that rural farm households do not receive fair value from the sale of highly valued products within both international and local markets continue to persist [2, 3]. Participatory workshops facilitated by the authors initially revealed a widely held notion within southern Morocco that the blame for inequitable returns is to be laid on the marketing agents, who capitalize on (female) illiteracy, inefficient production practices, and a lack of institutionalized credit within rural areas. Our findings paint a different picture, and one that diverges from received conventional wisdom. We argue that a lack of coordination in public services, coupled with prevailing cultural norms, policy, and environmental constraints block the ability for private and public initiatives, that are aimed at enhancing efficiencies within key (pro-poor) value chains, to improve sustainable (long term) rural livelihoods.

This chapter aims to provide a better understanding of production and marketing systems for four local products within southwestern Morocco (argan, cactus, saffron, rose), and with specific attention paid to challenges faced in gender equity within each value chain. Specific to the region, and to certain villages, all four possess characteristics of high demand and value in both domestic and international markets. Produced on the periphery of traditional export crops on irrigated lands (tomatoes, citrus fruits, and berries), these four products are of significant economic importance to rural communities and continue to gain international recognition. Of significant cultural heritage to the Amazigh tribes of Morocco, and long considered to be only of importance to Berbers and their goat herds, argan gained international notoriety in the late 1980s when scientific curiosity confirmed several positive aspects in relation to its use for both health and beauty [4]. The production of saffron within the villages of Taliouine and Taznakht in southern Morocco, places Morocco fourth in global production of this delicate commodity that requires skilled female hands to ensure quality [5]. Roses in Kalaa M'Gouna village yield highly valued rose oil, and provides Morocco with an element of prestige as one of the largest producers of rose oil-historically third after Bulgaria and Turkey [6]. Lastly, prickly pear cactus in the southern province of Sidi Ifni commands a national following, with premium prices in wholesale and retail markets within Morocco, and a potentially lucrative international market for both fresh fruit and cosmetic oil.

While much has been written on botanical and other scientific and technical aspects of these local products [7–12], little attention has been given (at least in the English literature) to an analysis of policy, market and social challenges faced by small producers, and opportunities for addressing these challenges. What does exist [13–15] is restricted to argan and with significant contribution to a contemporary understanding of historical challenges that continue to persist today. Perhaps more surprisingly it is a lack of research and attention to gendered issues for these commodities, where female hands play a significant role in securing economic returns.

Utilizing qualitative and participatory action research methodologies, this study sheds light on the nature of gender-based participation within the four local commodities identified, and particularly with respect to trade-offs in time and income allocation, as well as issues related to household power dynamics. These trade-offs arise in several different areas, such as on those related to health, education, opportunities for farm and off-farm income sources, and sometimes more conspicuously in terms of inequitable gender-based access to resources and economic opportunities for gainful employment. An exploration into issues of empowerment and meaning further highlights significant risk for sustainability in economic empowerment and well-being. Readers interested in more detailed analyses and description of methods, as well as a list of interviewed respondents, are directed to the working paper from which this chapter has been generated [16]. Our key argument is that the Morocco Green Plan is essentially gender blind, and greater attention will be required in terms of addressing issues related to gender equality in access to economic opportunity, if this state-led process is to achieve its desired aims and objectives.

# 2. Morocco Green Plan

Plan Maroc Vert (Morocco Green Plan) is built on two pillars with four stated objectives:

- (i) Reduced poverty within rural areas
- (ii) Improved measures for achieving national food security
- (iii) Natural resource sustainability
- (iv) Improved and equitable access to national and international markets.

*Pillar I:* One aim, within the early days of the initiation of the plan was to generate 7 billion Euros of investment, 75% of which was expected to be generated from private investment across 961 projects identified for implementation. A considerable number of these projects were targeted at value-added initiatives within irrigated production areas with high agricultural production potential and underpinned by a desire to 'modernize' the agricultural sector.

*Pillar II:* In addition to the activities under pillar I, an additional 545 projects were targeted for remote areas, particularly within marginalized rural areas where poverty continues to persist. These initiatives seek to uncover avenues for intensification, diversification, and specialization in agricultural production and processing activities through directed social and economic organization (production cooperatives and a federated model of cooperative organization).

Taken together, these two pillars are underpinned by a stated desire to address socioeconomic disparities between "modern" and "traditional" agricultural sub-sectors, through improvements in productivity (primary and processed), and with enhanced access to commercial markets.

### 3. Case studies: argan, rose, cactus, and saffron value chains

#### 3.1. Argan: a story of women versus machine

Endemic to Morocco's public forests in southwestern Morocco, argan maintains historical, cultural, and economic importance. For centuries, the argan tree has been associated with the Amazigh (Berber) tribes who have relied on its oil, and associated joint products, for culinary, cosmetic, and health purposes; feed and fodder for small ruminants; and as a source of heating material [17]. But the argan tree is now under threat, with implications for Amazigh tradition and customs. Oral discussions with officials and industry representatives indicate (without the support of publicly available data) that natural argan forests have shrunk from an estimated 1.4 million hectares at the turn of the century to an estimated 800,000 hectares today. While traditional systems of usufruct rights for harvesting argan fruit continue to exist, access to these forests is banned by the Ministry of Forestry for 3 months of the year, so as to mitigate the impact of grazing over the fruit-bearing season. Yet, despite oversight by the Ministry, grazing and illicit felling of argan trees for charcoal production are reported to be on the rise by local communities. Incidence of social tension between local residents and camel herders from the disputed Western Sahara, who graze in the argan forests, was mentioned during a number of discussions with community elders and with indication of a rising trend in violence.

One fundamental issue related to access rights and a cause for tension with nomadic camel and goat herders is the nature of ownership and usage rights for argan trees. Under existing legislation, historical rights to harvest argan trees have been maintained and passed down by inheritance. Within villages, communities and tribes, specific argan trees are held by house-holds on the basis of cultural norms, and common knowledge exists on rights to the fruit from these trees. Yet, the trees themselves belong to the state as national heritage, even if they exist on private property; the incentive to plant argan trees on private property, therefore, is mitigated, as is any desire to maintain trees in public forests through pruning, management or general care *in situ*. Taken together, extended drought, excessive grazing, illegal felling, and issues of ownership have been blamed for the reduction in argan forest areas; yet, many also argue that an increasing price for argan oil has also led to an effective mopping up of argan fruit and seed from the forest floor, thereby leading to reduced natural regeneration.

Annual production of argan (fruit) and oil is neither accurately collected nor officially reported, but estimates in the late 1980s were on the order of 4000 tonnes of argan oil produced annually [18]. Argan oil is sold locally as a traditional source of edible oil and internationally as high-valued inputs into cosmetics, skin care products, and shampoos. The latter has taken on increasing importance since the 1980s, at which time scientific curiosity and evidence-based research revealed several positive cosmetic and health virtues of argan [4]. Exact figures on

argan oil exports have been difficult to obtain and in part due to the lack of a specific tariff code, despite indication of growing exports and demand internationally.

Media and marketing campaigns continue to profess the benefits of high-valued export markets for argan, and largely in terms of enhanced livelihoods for rural Amazigh women. A growing tourist economy in the region has also sprung up, and daily tours to women cooperatives producing argan oil are a favorite outing for visitors interested in viewing women huddled together in a room cracking argan nuts and producing argan oil. Professing health and cosmetic virtues, genuine cooperatives, as well as those masquerading to be a cooperative, vie for the business of tourists, whereas marketing agents from overseas engage with federated cooperatives and unions of cooperatives for a stable supply of argan oil for export. More inclined tourists part with their money at a multitude of spas offering relaxing massage treatments with argan oil, some with the conviction that they are improving livelihoods for poor Berber women and the natural argan forest.

Not everyone is, however, convinced of these win-win claims, both domestically and internationally. Lybbert [19], for instance, argues that the argan 'boom' has led to disproportionate benefits for rural households and no appreciable impact on forest health. Well-off households invest in increased goat herds, as well as more aggressive harvesting techniques (harvesting with sticks to knock down fruit). It is argued that these have had significant impacts on degradation, productivity of argan trees, and therefore on incomes from argan oil production [19].

For most rural households in areas adjacent to the forest, key sources of household income are remittances, as well as male-earned income through daily labor employment and sale of argan oil. With rising prices for argan oil, the contribution of argan to household income continues to rise and, at the time of study, was estimated to be on the order of 50%. Field visits and discussions with farmers indicate that prices for argan oil in local markets have risen from approximately 30 dirhams per liter in 2000 to over 150 dirhams in 2014 and as high as 180 dirhams in 2013. Discussions with several cooperative managers indicate that bulk exports of argan oil were within the range of 250 dirhams per liter. Yet, individual (and cooperative) women producers claim that they receive little of this significant margin between the local market price and the export price. One question, therefore, is whether there is any benefit to cooperative production and marketing of argan oil, in terms of exerting greater negotiation power within the value chain.

**Figure 1** depicts the argan value chain for private and cooperative producers. One key distinguishing feature of the argan production system is that it has historically been within the domain of women and continues to remain so today. Except for helping to transport the harvest from forest to home, and in marketing argan oil in local markets, men have not been involved in the processing of argan for oil and its joint products. From harvesting semi-dried fruit to peeling, cracking the inner nut to obtain the kernel and hand grinding, one woman will expend close to 3 days of labor in order to obtain 1 L of oil and associated joint products (flesh and paste for animal fodder, shells for sale as heating fuel to bakeries and communal baths). On average, and valued at local market prices, this was equivalent to 80 dirhams (US\$10) per day, which was on par with the official minimum agricultural wage rate in rural areas of 75 dirhams per day in 2014.

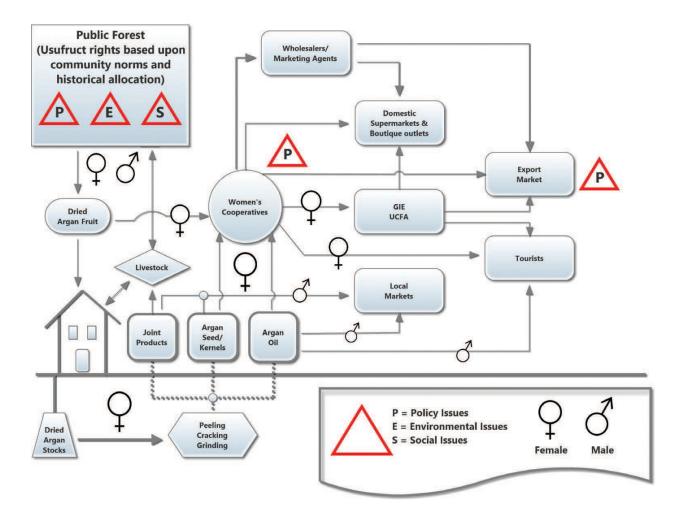


Figure 1. Argan value chain.

While remuneration for labor was at the rate of the official minimum wage, stability in total income generation from argan oil production is a more important issue for the household, not women alone, and this depends on the number of argan trees for which the household, usage rights are only acquired by women in the case of no male siblings or on the demise of a spouse. Within the household, therefore, historical norms exist over ownership of income from argan oil sales in local markets, with men taking charge of selling in local markets, retaining the income from sale, and disbursing to household members based on mutual understanding of roles and responsibilities. How many argan trees the household has rights over, and the productivity of those trees in the public forest will, therefore, determine total household income from argan. The lower the number of these rights, the greater the burden is on male members of the household to generate income for household maintenance. A relevant line of enquiry therefore is whether cooperative production and marketing of argan can provide higher incomes, relative to home-based production, and whether this income stream is of a duration which is longer than seasonal home-based production.

At the Taroudent woman's cooperative in Essaouria province, members were paid 45 dirhams for 16 kg of argan fruit brought to the cooperative and placed into the collective pool for peeling,

cleaning, and cracking of the outer nut. Piece rate wages were set at 40 dirhams per kg of kernel extracted from the nuts. Based on a norm that each 16 kg of fruit yields 1 kg of kernel, and that one woman in 1 day is able to extract 1 kg of kernels, the average woman member earns 85 dirhams per day of work within the cooperative. This was not significantly different from home-based production when considering transportation costs.

Home-based production is constrained by the number of trees with harvesting rights and by available female labor. For those households with excess female labor in their household, purchasing argan fruit in the local market, over and above the endowment of fruit harvested at the household level, requires a source of cash. Membership in a cooperative does not necessarily help to relieve the constraint of working capital but does help in reducing transaction costs in securing available supply and through pooling of argan fruit between members. Access to a larger pool of argan fruit can come about through the following:

- **a.** The sale of argan fruit to the cooperative (either fully or more than what is processed at home) by women cooperative members.
- **b.** Purchase of argan fruit from non-members, when hours of manual (collective) labor devoted by women members to the cooperative is more than collective argan fruit brought in by individual members.

Given the nature of poverty and cash constraints, women insist on payment for fruit supplied (at time of delivery) and wages for manual labor after a reasonable period. Both require working capital for the cooperative, and given the lack of access to institutionalized credit within rural communities, it is a necessity for the cooperative to either generate profits or to charge initial membership fees in order to acquire this capital. With relatively similar returns between household production of argan oil and returns to labor at the cooperative, why would women choose to pay fees to join (or maintain) the cooperative? One answer is the benefit of access to a variety of social services provided by the cooperative (child minding, adult literacy lessons, small loans, and ability to socialize). Yet, not all cooperatives provide this service. A more plausible explanation lies in the observation that the production cooperative provides an ability to secure steady wage income over an extended period, with generation of total wage income which far exceeds that from the production of argan oil at home. An added incentive is the ability to retain the value of their labor, away from discretionary use by their husbands or male elders, and for utilization within the household on matters of priority to their needs and the needs of their family. Whether this is a form of empowerment remains moot in so far as it involves trade-offs within the household and between household members.

In taking a more conservative view, mechanical technology for cracking the argan nut has not been developed as of yet. The only available method for obtaining the inner kernel, used for extracting argan oil, is still based on a traditional method of hand and sharpened stone. Women have proprietary rights to this critical production function, based on historical cultural norms related to division of labor, and more specifically to an activity without which the entire value chain for argan oil breaks down. Yet, this advantage is also a potential source of weakness. Cash strapped and resource poor, households relying on argan as a significant source of livelihood need to provide services in order to receive cash, and require immediate cash for services provided. Combined, this results in a situation where women are compelled to work long hours at cooperatives, and at institutions masquerading as cooperatives, for piece rate wages that are on par with the mandated minimum wage. Development of a mechanical cracker will surely put an end to stability in wages from labor currently expended by women in the cracking of nuts, and one of the underlying reasons and benefits for why women currently choose to join a cooperative structure.

With this knowledge, one needs to question a state-sponsored drive for facilitating greater numbers of women's cooperatives under the Morocco Green Plan. It would seem timely for efforts to be concentrated on finding avenues for how rural households can retain control over the argan nut, and to negotiate fair value for either the raw kernel or the oil that accrues from the kernel. Given a need for immediate cash, collective storage units and single selling desks at the community, village, or district level are unlikely to meet with much success unless (i) farmers are paid on delivery and (ii) there is an underlying system for ensuring no leakage, in order to maintain bargaining power with processors and marketing intermediaries. Given the nature of the product, limited options for alternative income sources at the household level, land tenure and property rights issues, the government may need to consider fixing a reasonable minimum price for argan kernel at a rate that (i) fairly remunerates rural households but (ii) still provides an incentive for processors (cooperative or private) to earn a margin on processing and marketing of argan oil.

This potential solution comes at a price. Fixing a minimum price on argan kernel at rates that provide fair remuneration may lead to more aggressive harvesting techniques and potentially negative consequences for forest conservation [19]. Concomitant with any potential consideration of fixing a minimum price on argan nuts, therefore, is the need to consider communitybased management of the argan forest. Minimum pricing and forest management must go hand in hand, and without this combined set, options for households to retain income from argan, and for women to continue a cultural tradition of processing argan, are limited in the face of machinery which will ultimately replace hand and stone. The danger here is that without some form of security on the proprietary nature of processing, whether manual or mechanized, the potential for shipping nuts for processing outside of Morocco becomes very real in the face of future innovation.

The story of argan would seem to be one of a race against time and between woman and the machine.

#### 3.2. Rose: a scent of hope

Rose production in Morocco has historical linkages to French occupation and largely confined to the village of Kalaa M'Gouna in Ouarzazate province. Areas under production and quantities produced have been difficult to assess, but estimates are on the order of 3200 linear km (2 m wide) and production between 2500 and 4000 tons annually [12]. Variation in production is largely due to risks of both frost and sustained drought, but also the nature of the production system itself. Grown in hedge rows and as land boundaries, roses are complementary to principle agricultural production produced on the farm, primarily cereals and summer vegetables, and from which they receive cross fertilization and much of their water requirements.

Pruning, maintenance, and picking have traditionally been undertaken by females in the household, but within the ambit of their main duties in supporting agricultural production of other crops, together with male household members. Women invited to a workshop in the village to discuss challenges and constraints in the production of roses indicated that approximately 10% of their time is spent on roses, mostly during the harvest months of April and May, and with a contribution to household income not exceeding 20%.

Farm households producing roses have several options for marketing (see **Figure 2**): (i) sale of fresh petals to intermediaries or directly to industrial units, (ii) sale of dried petals to intermediaries for onward sale into national wholesale markets, or (iii) to the cooperative within which they retain membership. In the case of the latter, 10 producer cooperatives now exist, of which 7 are male only and 3 women only. All cooperatives produce the same products—rose water and dried flower petals—with gendered division in roles conditioned by history, culture, and a reaction to current policy.

Dried rose petals and rose water have long been associated with this village, but commercialization of rose petals was only realized in the 1940s when, under French occupation, perfumeries from France encouraged greater cultivation and technical assistance in the cultivation of roses for utilization in the production of oil. Of the two large private industrial units within proximity to the village center, one remains from the French colonial era whereas the other to an investment arm of the ruling Monarch. As detailed by several farmers, and privately by one public extension officer, collusion between the two industrial units is argued to be one of the reasons for low prices paid to growers. Given technical parameters for optimal timing between

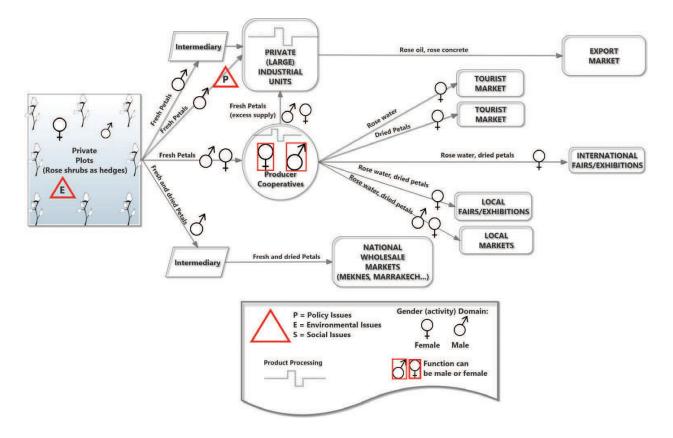


Figure 2. Rose value chain.

harvesting and processing of oil (approximately 4 h), farmers are limited in their ability to ship fresh petals to other factories outside of their village or internationally. Perishability, therefore, plays a key role in the ability to collude on prices, as picking occurs at 7 a.m. and delivery to the factory by 10 a.m. in order to be accepted for purchase. Advances in laboratory testing are equally important, therefore, in the ability for firms to collude as approximate time of picking can be verified on delivery.

With collusion claimed to exist since the 1970s, farmers interviewed detailed how an insurrection in 1990 led to the uprooting of a significant number of rose bushes as a symbol defiance against state control. Sustained bouts of drought and reduction in supply forced firms to raise prices for fresh petals over subsequent years, but the nature of political interference in the setting of prices and control over the industry has not been minimized. Unlike workshops held in other villages for saffron, argan, and cactus, the Ministry of Interior appointed a senior security officer to attend our discussions with farmers, most likely to observe the nature of discussions. Convinced that the workshop was not a threat to the state, or a cause for future civil disobedience, the officer left on the basis of a request and receipt of a letter from the national research institute (INRA), co-hosts of the workshop, and which stated objectives of the workshop. Indeed, many farmers invited to the workshop did not attend, and on follow up, indicated that they were fearful of repercussions from discussions related to pricing and setting of prices for fresh rose petals.

The political nature of rose production systems, and currently limited contribution to household income, raises interesting questions of why rose has been included within the Morocco Green Plan. With the highest estimated production of fresh roses at 4000 tons annually, and a price of 13 dirhams per kg for fresh rose petals, small farm households within the village stand on a potential income gain of 52 million dirhams (approximately US\$6.5 million) annually. This estimated income gain is based on potential market supply, given that only 30% of production is currently sold in fresh form to industrial plants engaged in the production of oil, 3% to cooperatives engaged in the processing of rose water, and the remainder (67%) sold in dry form. With a conversion ratio of 4:1 of fresh to dried, and a (high) price of 100 dirhams per kg for dried roses, estimated potential income for farm households from dried rose marketing was 6.7 million dirhams (approximately US\$850,000) and 17.2 million dirhams (approximately US\$2.1 million) from fresh rose sales to industrial units and cooperatives.

In light of these figures, and given Morocco's ranking as third largest producer of rose oil [6], a concentration on roses under the Morocco Green Plan is valid. Yet, the formation of cooperatives under Pillar II of the plan and poverty alleviation through production cooperatives is somewhat difficult to understand for the rose sector. On the basis of focus group discussions, there is a generally held notion that (i) it is easier to obtain grants and subsidies for women cooperatives, (ii) for the purpose of marketing dried roses and rose water, the characteristic of the product, and the target consumer, lends itself to better sales if marketed by women, and (iii) applications for the start-up of cooperatives by the youth (males in particular) are sometimes viewed as threatening to local security services and face long delays. Women appear to be less threatening as an organized group of producers relative to males and specifically young males. Returning to the calculation on potential income from the sale of fresh and dried roses, a focus on expanding marketing and sale of dried roses is clearly in the interest of farmers given (i) greater choice in markets, (ii) an ability to diminish the constraint of perishability and more importantly, (iii) removing surplus of fresh petals from the local market in order to influence a higher price paid by industrial processors. While rose water production from fresh petals, at the cooperative level, offers an interesting option for diversification, relatively small scales of production, high equipment costs, and competition from synthetic imports (rose essence) limits the ability for take-off and impact for rural livelihoods. Equally important is a move toward organic certification, particularly for products that are within the wider rubric of 'cosmetic' products. But are farmers within Kalaa M'Gouna able to respond to this niche? Planted as hedges around small-scale production areas of cereals and vegetables, cross contamination of fertilizers and pesticides is impossible to avoid within the current production paradigm practiced, and therefore, the ability to fill this niche is limited.

Is there a possibility to expand areas of production under rose, and with new paradigms of production that have sound environmental underpinnings, but still commercial in nature? Farmers responded positively to this possibility, but noted a fundamental constraint in access to productive land that has been in reserve since French colonization and allocated to senior military officials under favorable lease. Inability to access previous tribal lands that were nationalized at independence is also a source of concern and limits potential for rural households to engage in more commercialized rose farming systems. Farmers also mentioned that in an environment where there is excess supply of fresh rose petals in the local market, with no options for exporting fresh petals outside of the village, commercialized production by farmers will only lead to further downward pressure on fresh petal prices. While relevant and correct, the fact that a recent private entrant into the industrialized sector has initiated production of rose oil, with purchase of fresh rose petals from the village, suggests that there is scope for industrial expansion of rose oil, and therefore a larger market for the sale of fresh rose petals.

That the new entrant has not engaged in collusion on prices with existing industrial units is a positive development, but there is one looming risk. Farmers and extension agents state that the new industrial unit has also initiated production of roses on a commercial scale within the village and to supply its own plant. Scale of operation will determine whether this commercial production of roses displaces any current supply from small households to the other two industrial units, and what impact this will have upon producer prices for fresh rose petals. On a positive note, larger scale of production may result in wage opportunities for picking, rates for which will depend upon availability of specialized female labor in season and at critical periods.

So, we return to the question of whether small-scale farmers should be concentrating on expanding cooperative production of rose water or concentrating on dried roses. Market studies are clearly needed to answer this question, but cursory analysis presented herein suggests that the government should revisit the premise for promoting producer cooperatives, particularly for women, without a clear understanding of available markets for the product under transformation, the specific nature of the product itself, and constraints of expanding

production of primary inputs for supply to the cooperative. Moreover, if the government is indeed interfering in the setting of prices, through collusion between Monarch investment units and private industrial units, the premise of Pillar II of the Morocco Green Plan is seriously undermined for the rose sector.

Small rose farmers in the rural village of Kalaa M'Gouna continue to rely on remittance incomes, limited production of cereals, and on a hope that roses will one day pave the path out of poverty.

### 3.3. Cactus: waiting for a ride

Cactus production in southwestern Morocco is predominantly undertaken within the province of Sidi Ifni on: (i) small-scale private land, (ii) marginal public land, and (iii) on hills of marginal quality land. With an average of 126 mm of precipitation, cropping options are limited, and proximity to the ocean provides an ambient environment for cactus to prosper. Yet, untimely precipitation or poor distribution of precipitation is a significant risk to producers. In 2013, farmers and industry representative interviews suggest that poor and uneven rainfall was the cause of loss for 80% of harvestable yields, well above the typically high loss of 40–50% in an average year. Discussions with farmers and public extension agents indicate that the severity of loss is related to an inability for producers to ship to market in a timely manner, and largely due to a lack of transportation and marketing intermediaries at critical points of the season. While markets in Agadir-Inezgane and farther north place a premium on cactus from Sidi Ifni, market intermediaries choose their routes based upon profitability and time of transport. Tomatoes, citrus, and berries produced in areas of proximity to Agadir are naturally more lucrative and, therefore, number of vehicles and middlemen travelling to the southern region of Sidi Ifni during vegetable and citrus harvesting seasons are argued to be in limited supply.

With claims of limited transportation options and cactus rotting in the field at such high rates, one is perplexed by recent initiatives under the Morocco Green Plan to subsidize the planting of cactus shrubs at a cost of 4000 (approximately US\$500) dirhams per hectare. One explanation offered by officers at the Ministry of Agriculture is that the Morocco Green Plan has set a target of reducing the area under rainfed cereal plantation, and given limited options for replacement in an area with limited precipitation, cactus is a natural choice. In addition, the plan also sets targets for limiting desertification and replanting of public forest lands, an equally compelling reason for pushing cactus plantation into areas of marginal land productivity.

Discussions with farmers indicate that an average household is likely to earn 25,000 dirhams per year from the sale of cactus, which is lower than the minimum agricultural wage rate. Given that there are limited alternative cropping options for most small rural households in the area, men have traditionally engaged in apiculture, whereas women devote their labor to harvesting and basic maintenance of cactus plantations. Considered a lazy man's' crop, rainfed production requires little maintenance and no material inputs in the production of cactus fruit. All sales of fresh fruit from the farm gate are therefore combined returns to female labor (including management) and returns to male contribution in their traditional role of marketing.

Given issues of perishability and need to immediately ship to market at harvest, fresh fruit cooperatives, outside of larger urban markets, are unlikely to succeed, unless they add further value to the product. In attempting to mitigate this constraint, the current cooperative structures in cactus are comprised of (i) male cooperatives, which are merely organizational structures for maintaining collection centers/staging areas which organize collective member fruit for shipment to federated cooperative structures (GIE) and onwards for export, (ii) women cooperatives that extract cactus oil and prepare a variety of dried and processed cactus products.

**Figure 3** illustrates the value chain for cactus fruit in the Sidi Ifni province. Exports of fresh fruit through the GIE have been limited and undertaken from a recently built factory provided under the Green Plan. At a cost of 12 million dirhams (approximately US\$1.5 million) a visit to the factory reveals lavish office spaces, packaging equipment, cooling facilities and all necessary warehouse equipment, but no revolving working capital for salaries, purchase of packaging material, and most importantly payment for fresh fruit supplied by farmers within the region. A one-time grant for testing the operation, with a shipment to Eastern Canada earlier this year resulted in complete loss on arrival and due to a lack of appropriate cooling and packing measures on departure from Morocco.

This initial export experience has highlighted fundamental issues of limited coordination between various public and private actors, and a potential weakness of the Green Plan. A lot of effort has seemingly been placed on infrastructure development and outputs rather than outcomes and investments in approaches that are sustainable, replicable and with measurable impact on small farming households—the intended beneficiaries of pillar II of the Green Plan. In the case of limited numbers of women cactus cooperatives, subsidized equipment for extracting cactus oil, renovation of buildings and small equipment for manual processing of cactus (pickled cactus ears, dried fruit, etc.) are being undertaken by the Morocco Green Plan as well as other international partners such as the United Nations Development Programme (UNDP).

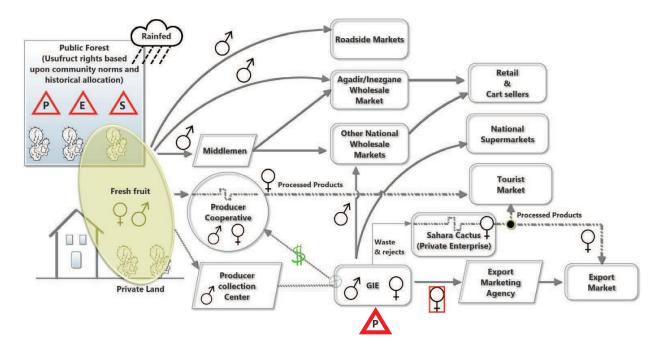


Figure 3. Cactus value chain.

On the positive side, a stable market for cactus oil has the potential to mop up significant amounts of cactus fruit that lays rotting in the fields, only a portion of which is fed to the limited number of livestock within the immediate area. With 30 kg of fresh fruit required to obtain 1 kg of seed, and between 20 and 60 kg of seed to produce 1 L of oil, each liter of cactus oil has the potential to remove between 600 and 1800 kg of fresh fruit from the field. At current retail prices of close to US\$500 per liter, a stable market for cactus oil has the potential for a win-win solution if there is limited variation in the range of seeds needed to produce oil. At the high end of 1800 kg, the product is unprofitable. The fundamental problem with variation in seed quality for oil production lies in rainfed production of cactus. Effective productivity and product for processing requires commercial production of cactus, with provision of drip irrigation and application of judicious amounts of management and technical inputs. Commercial trials in this regard have been initiated by private entrepreneurs in Sidi Ifni and with plantings to bear fruit this year. Whether or not this production is tied to a specific industrial unit for production of processed cactus products is unclear. What the investment does suggest is that there are perceptions of profit to be made in cactus, but whether or not this results in trickle down benefits to small household producers is less clear. While market development for processed cactus products, particularly oil, will have spill over benefits to the local community in terms of wage labor, it is unlikely to have an impact upon the volume of sales for fresh and ripened cactus at the farm gate for small producers. This is largely due to variation in quality of seed for processing and due to climatic variation and the need for standardized commercial production, which has now been undertaken.

For small producers of fresh cactus fruit, the only significant opportunity lies in sales of fresh fruit to national and international markets. The argument that middlemen do not purchase cactus in high volumes during the tomato and citrus seasons is somewhat weak. Based on discussions with wholesalers and street cart vendors in the urban center of Agadir, a more likely explanation is an economic one, and that related to the protection of marketing margins through not flooding local wholesale markets. A dedicated study is required to study this conjecture, but one underlying question is why cactus farmers do not collectively hire trucks and ship their cactus to market, in the absence of the middle-men. Access to credit is brought up frequently in this regard, but is also a weak argument given that sales of cactus in wholesale markets are paid in cash on delivery. With perseverance, a more plausible explanation of cactus under the domain of women in the household, and men tending to their bees in the hills and valleys was uncovered. Without significant male support, women are reluctant to engage in the marketing of cactus given cultural norms and particularly so if this requires their accompanying the shipment to Agadir in order to secure the sale.

This social (and perhaps) cultural constraint brings back into play the export-oriented factory built under the aegis of the Green Plan, and an opportunity for this facility to play a critical role in providing significant income to the region. Why there has been limited movement in supplying necessary skill and working capital to leverage investments already undertaken is a source of confusion to many within the cactus sector. What is clear is that there is a lack of coordination within the implementation of the Morocco Green Plan, and specifically between a number of governmental agencies with mandates to provide (sometimes competing) support services. Cactus production in Sidi Ifni is predominantly under the domain of women who harvest, sort and prepare cactus for sale at the farm gate. Unable to take the ride to market, in order to sell their fruit during periods of excess supply, women have been relegated into the passenger seat and are in transit awaiting a ride to ship their cactus products to market.

### 3.4. Saffron: all we need is cash

With a relatively small population of 12,000, the village of Taliouine sits on the road between the commercial center of Agadir and the rose-producing village of Kalaa M'Gouna. With over 2000 families involved in the production of this crop, the importance of saffron to stability in livelihoods, and to the economy of the village is significant. Male and female roles in the production of this highly prized commodity internationally are delineated along lines of comparative advantage. The application of brute strength is provided by men in the preparation of fields for planting and water, while women engage in early morning picking of flowers, and a delicate procedure of plucking stamens from the flower.

Labor shortages, particularly for skilled female labor, are implicit in norms related to payment for picking, with one-fifth of the output payable in a year when labor is abundant, and up to one-half when skilled female labor is in short supply. Focus group discussions with women suggest that a historical culture of self-help (Tiwizi), where women collectively harvested and assisted each other in the plucking of stamens has eroded over time. This is largely due to emigration of male household members, leaving behind a greater burden of household duties for women; as well as general societal shift toward individuality. Interestingly, male cooperative members suggested that women cooperatives for saffron were an avenue through which to revive a historical custom of Tiwizi, a claim dismissed by female cooperative members in a separate discussion. Women suggested that a primary reason for women cooperatives to form was to obtain free saffron bulbs, provided by the public extension services, and as a programme aimed at fostering expansion of saffron production under the Morocco Green Plan. While interesting, only 2 of the 36 existing cooperatives in the village are women only, and of the remaining 34, only 2 are mixed cooperatives. In the case of the latter, women belonging to this cooperative were widows or women whose husbands were away from the village for income-generating opportunities. A heavy concentration of male only cooperatives is clear indication of the strong role that males play in the marketing of saffron and in decisions related to the planting of saffron.

With up to 50% of land planted under saffron for an average household (ranging from ½ ha to 1 ha), the decision of land allocation is based on labor and water constraints. Given small parcels of land and limited family labor, households interviewed indicated that saffron will always remain a family-based activity for the household and not a commercial activity. In large part, this also reflects the role of saffron in smoothing out income during the months of November to January, when there is limited income from agricultural activities. A claim that saffron has never been immensely profitable to the farm household is plausible, given an understanding of income streams over the year and current challenges of credit within the sector. Traditionally, and even contemporarily, saffron continues to be used as a form of currency within the village, in barter trade, as well as in setting up accounts with shopkeepers

for payment by saffron at the time of harvest. This continued reliance on saffron as currency in hard times raises a larger issue of market power and lack of ability for farmers to negotiate better prices.

The role of cooperative formation and social organization under the Morocco Green Plan was aimed at improving farm margins and access to markets for local products, with saffron identified as one key product. Yet, exports through cooperatives remain limited, with most sales of saffron still destined for local and national markets. In limited cases, and with the support of internationally sponsored NGOs, one male cooperative has been successful in the supply of saffron to Italy on renewable yearly contracts. Others have informal contacts with overseas buyers who place orders sporadically, with prepayment through the post office and shipment through courier. In general, cooperatives rely on tourist flows, sales at exhibitions and fairs, and to middlemen who onward sell into national markets.

**Figure 4** illustrates the value chain for saffron in Taliouine village. One interesting point to note is the sale of saffron to the GIE (groupement d'intérêt économique). As a second level cooperative promoted by the Morocco Green Plan, its objective is to act as a single selling desk for cooperatives, in order to negotiate better prices and to promote exports. While interesting in theory, a significant challenge in access to working capital renders the GIE as an organization of little value in practice.

Due to cash constraints, the GIE is unable to pay saffron farmers on delivery. As in the case of argan, poverty and a need for cash mitigates the ability for poor households to sell saffron

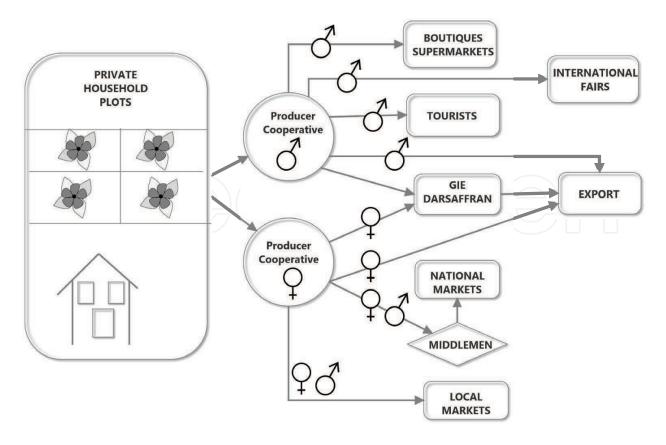


Figure 4. Saffron value chain.

to the GIE on consignment. With 300 kg of storage capacity and an average market price of 13 dirhams per gram, the GIE would require 4 million dirhams of revolving credit (approximately \$US500, 000). Management of the GIE suggest that while high, it is possible to obtain credit from formal banking institutions, but a requirement for personal guarantees from the directors of the GIE, as well as collateral for securing the loan mitigate this potential. A lack of coordination and missing links within the implementation of the Morocco Green Plan comes up again very strongly. One (male) farmer within a focus group discussion asked the question of why the government engages in the supply of free saffron bulbs to farmers, but does not buy the saffron from farmers at reasonable prices. The GIE is asking a question of why the Morocco Green Plan has implemented a model that it does not want to fund in order to get it off the ground.

Amid all of this confusion, traders and market intermediaries buy saffron from the local market at prices close to the cost of production and sell onwards to national markets or international buyers at a margin of more than 10 dirhams per gram. With estimated production of over 3000 kg per year in Taliouine, possession of cash translates into market power, and at present, power does not lie in the hands of the cooperative or the farm household due to a lack of cash.

## 4. Reflections

Given our focus on the gendered implications of pillar II of the Morocco Green Plan, our unit of analysis has been the agricultural cooperative. Cooperative production, processing, and marketing are being promoted, given conventional wisdom that small farmers are disorganized in production and marketing and, therefore, subject to opportunistic behavior of marketing agents-both Moroccan and international. Focus group discussions and key informant interviews indicate a farmer-centric view that disorganization at the landscape level reflects a lack of coordination between government agencies, where roles and responsibilities of public bodies are either not clearly defined or overlapping. Traditional transfer of technology models within the system of public extension continue to persist, with little (ostensible) movement toward more participatory approaches for innovation that embody joint learning and action-oriented research. Subsidies on primary inputs (seed, fertilizer, fuel) and public investment in infrastructure (equipment and buildings) for agricultural cooperatives are provided without matching investments in the provision of technical training, for knowledge on effective practices related to storage and transportation of perishable commodities to national and international markets, as well as in the provision of knowledge on effective management practices. In those limited instances where technical assistance is provided and gratefully acknowledged by producers, there are claims of interference by the Ministry of Interior in price fixing (such as for rose petals). This, in collaboration with parastatal processing plants, such that the focus for many small farmers is on quantity and not necessarily quality. We are unable to validate the claims of price fixing, though anecdotal evidence does point to the same. If found to be true, the Green Plan objective of enhancing access to national and international markets is severely undermined.

Our findings also reveal that constraints on land, labor, and equitable access to working capital, exacerbated by the impact of sustained drought on productivity potential, are crosscutting for

all four value chains studied. While these issues can be addressed over-time through appropriate sectoral and cross-sectoral interventions, it is the risk of elite takeover within cooperative structures that presents a danger for further entrenchment of rural poverty. More effective organization of production for the commodities studied, each with its own unique specificity of production and demand, may ironically lend itself to invited commercialization and thereby capture of cooperative production units—away from cooperative decision making by its members and toward private vested interests. How commercialization can be managed, without exclusion of the marginalized (particularly women) will depend on how the government eventually comes to terms with many difficult issues:

- 1. One premise of the Green Plan is a desire to move away from a history of paternalism through the subsidization of agricultural production and state-led directives for cooperative production. Relaxing the boundaries around which civil society organizations are permitted to operate would be in keeping with the tenets of the plan; yet recent geopolitical events within the region ("Arab Spring") may be of significant worry for national security systems. How civil society organizations in rural areas (cooperatives, community-based organizations, non-governmental organizations, self-help groups, etc.) achieve greater independence in terms of organizational structures and economic independence over time remains an open question. Within the current environment of regional insurrection and instability, it is quite possible for paternalism to be strengthened as a counter measure to potential insurrection.
- 2. In arguing for greater independence of civil society organizations to operate, for the enhancement of well-being within rural communities, there is a clear need for the state to tie the Green Plan with a wider process for area development-not simply agricultural development. While value chain initiatives, undertaken on a commodity basis, are necessary and important in terms of improving livelihoods, trade-offs between economic empowerment and well-being are likely to lead to potential disempowerment of marginalized members of society. Our analysis reveals that many of the women within the cooperatives visited work significantly long hours (often 12 or more hours in a day), with limited opportunities for institutionalized child care. While reports exist of increasing enrolment of girls into high school [19], given improved economic circumstances, our analysis indicates that rural families may have no choice but to keep their daughters at home. Despite subsidies on school fees and options for boarding, our discussions revealed that in many cases, school enrolment in peri-urban areas is not sustained given high transportation costs for children to return home for the weekend or for national holidays. Family dynamics and livelihood structures have ostensibly changed with the proliferation of production cooperatives. Young mothers are more than likely to have their adolescent children accompany them to the cooperative. Some cooperatives provide child minding and educational services, but most are basic in terms of infrastructure and their ability to provide social services. With larger families, the burden of child care often, therefore, befalls on older siblings-sisters. One trade-off from an economically empowered mother, through more

profitable and equitable interventions within value chains, is a potentially disempowered daughter, who may be deprived from sustained educational activity, and equally important, the ability to learn through play.

- **3.** Within our focus group discussions (male, female, mixed groups), there was consensus that the household, as a unit, was much better off economically since the proliferation of production cooperatives. Males clearly acknowledged changes to social and cultural norms related to the participation of women in nontraditional economic activities. Females felt more independence and a sense of empowerment given greater respected accorded by males within their household, and within their communities more generally. When asked if this is a fundamental change in societal norms, and based on self-realization, there was much concern related to long-term embedded change. Males appeared to be content with the realization that increased earnings through economic engagement of female members within the household is an increase in their own (gendered) disposable income. Increased female earnings translate into reduced burden for males to cover household expenses, inclusive of child rearing, educational and medical expenses. With the risk of potential unraveling of economic opportunities, for example within the argan sector, will restructured social and cultural norms for female economic engagement persist, or will they revert to historical constraints?
- 4. The current system of implementing the Green Plan, through paternalistic and subsidized initiatives, invites market intermediaries to utilize inequities and marginalization as entry points for exertion of market power. Within the prevailing literature on agricultural innovation, we find an overwhelming focus on value chain development approaches. While improvements in marketing margins, through more effective linkages between producers and other actors within the value chain is valid, there is limited attention paid to the tradeoffs that occur at the household and community level through innovation. These trade-offs arise in several different areas, such as on those related to health and nutrition, education, opportunities for farm and off-farm income sources and sometimes more conspicuously in terms of inequitable gender-based access to resources and economic opportunities for gainful employment. A focus on innovation systems adds value to initiatives focused on improving efficiencies within value chains by adding an element related to a better understanding of how change occurs, and how to facilitate more mutually beneficial and sustainable social and economic interactions between stakeholders. Innovation systems are inherently social systems, as they comprise a set of actors who are bound by a common goal for seeking avenues to mitigate existing challenges and constraints which are of mutual concern. These systems naturally exist, but require facilitation and coordination if they are to achieve effectiveness in terms of enhancing efficiency, equity, and equality in opportunity to access resources (inclusive of knowledge resources). Project-based initiatives undertaken through donor-funded initiatives are unlikely to succeed in terms of institutionalizing effective process for innovation, within and between value chains, and through linkages with wider area development approaches. This is largely due to current geopolitical concerns which are likely to limit the number and breadth of organizations licensed to undertake

such activities as well as time-bound project timelines which are of short duration. International and national research agencies are likely to be better placed to facilitate innovation systems that embody the notion of inclusiveness and equity. Whether they are ready to take on this responsibility remains moot, particularly in terms of raising potentially sensitive issues related to (social) policy reform and empowerment of rural communities.

# 5. Future directions for research

Findings from this study point to several areas that require further investigation:

- 1. What are the drivers for institutional change within the rural areas of Morocco, and more generally within the wider Middle East-North Africa region? This requires a better understanding of institutional capacities within rural areas, particularly in terms of gender-sensitive development, and toward the uncovering of avenues for how public-private partnerships can best be fostered within a contemporary environment of regional instability (economic, political) and conflict.
- 2. How competitive are the producer cooperatives set up under the Morocco Green Plan and are they able to stand on their feet without significant state support (subsidies)? In addition to economic analyses, there is a need for better understanding of the long-term risks to empowerment and intra-household dynamics which may affect long-term cooperative survival.
- 3. How have female cooperative members invested their increased income sources? How much of this has been directed to consumption within the household, to investment in productive capital assets (eg., livestock), and how much is being directed to innovation (technologies, techniques, vocational education, and training)? An answer to this question may assist in shedding light on those impacts from cooperative formation and participation that may not have been contemplated within the original conceptualization of the Morocco Green Plan and into areas that deserve greater attention in terms of enhancing equity in access to private and public goods and services (including rural advisory services)

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